

15/0000

INS. CASE OWNER:

CC4/AXA1900

LOR:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merant:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO )

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final? Yes / No

Gibb Work



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI: E-mail/1st

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

I.T.A / GIA:

Medical Bill:

PIC:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$:

( days) Reduction:

%

Email:

Call:

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No:

If NO or B 28, Ass. Lia:

Repair Cost:

\$:

909.50

(COLLECTING VERSIONS)

Loss of Rental (LOR):

\$:

127.50

( 3 days)

x \$85

Loss of Use (LOU):

\$:

-

( 5 x days)

Loss of Income (LOI):

\$:

-

( 5 x days)

LOR only:

LOU only:

LOR + LOU:

LOR + LOU:

LOR + LOU:

LOR + LOU:

[Tick only one]

GIA/ATA Search:

\$:

17.00

Medical:

\$:

-

1) Claim status: Non-Report/Reject/Private Settle

Disbursement:

\$:

-

(e.g. Tow/Independent)

2) Report format:

Legal Cost:

\$:

-

3) Survey fee:

Total:

\$:

1054.00

Global Sum \$:

1050.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

\$:

1050.00

Name 1:

Focus Auto Rep Ltd

Payee 2: (Strike if N.A.)

\$:

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$:

-

Name 3:

-

08/11/13 wef

ASS. REC. BY: Marcus

REF:

ASAC / W

# ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 63624076

at Workshop m/s focus 1pm

of

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 53k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 20% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 98813

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: 63624076 Yr Regn: 6.17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan NV350 c.c 2488

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 10405.2 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JN1MC262620008104

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 6 Rear 6

R/Bal. mm R/Bal. mm

L/Bal. mm L/Bal. mm

D.O.A. 26/2/19 D.O.I. 26/3/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Lt.

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

21/3/19 LTA 32416 confirmed w/s \$1700 with MR Wong

CRD # 7777-0/6741

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1) Date/Time, File Return to?

☐ : Final Report

Resurvey No. of Trip:

Survey Fee:

2)

Add Fee: ☐ : Site Insp (\$ )

Transportation:

Report Format :

Lump Sum / I.B.I: (\$ )

☐ : Interview (\$ )

Photos

☐ : Tech. Invs (\$ )

Others

☐ : Weekend (\$ )

TOTAL

# FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6841 9095 Email: [focusautoptehd@sph.com.sg](mailto:focusautoptehd@sph.com.sg)

GST:201004495R RCB NO:201004495R

*Not Authorised  
Narasimhan  
21/3/19  
1/5 @ 1700/-  
3 day  
take photo of car*

M/S : AXA Insurance Singapore Pte Ltd  
8 Shenton Way, #27-01 AXA Tower, S068811

Email: [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

TEL: 6880 4741(Hotline) FAX: 6880 4740/6880 4838

ATTN: Motor Claim Department

Estimate No: EST0000847

Date: 01 Mar 2019

Policy No: 5101730264

Veh Reg No: GBG2407L

Make/Model: NISSAN NV350 PANEL VAN

Chassis No: JN1MC2E26Z0008104

Engine No: YD25417942A

Reg. Date: 30-06-2017

Your Ref No: GBG2407L

Claim Type: Third Party

Accident Date: 26-02-2019

TP Veh Reg No: YN2031

## Estimate Repair Cost for Vehicle No :GBG2407L

PAGE: 1/1

Description	U/Price	Quantity	List Price SS	Amount SS
<b>Net Price</b>				
1 Front Door	1,015.0000	1 PC	1,015.00	X
2 Front Door Lock	326.0000	1 PC	326.00	X
3 Front Door Rubber	324.0000	1 PC	324.00	X
4 Front Door Glass	398.0000	1 PC	398.00	X
5 Front Door Glass Rubber	206.0000	1 PC	206.00	X
6 Front Door Glass Outer Moulding	156.0000	1 PC	156.00	X
7 Front Door Centre Panel	1,239.0000	1 PC	1,239.00	X
			3,664.00	
	50% Less 10%		366.40	3,297.60
<b>Labour</b>				
8 Panel Beating	950.0000		950.00	500
9 Check Wiring	60.0000		60.00	X
10 Rust Proofing	60.0000		60.00	30
11 To Remove, Refit Seat Roofing & Up-hole Strap	160.0000		160.00	50
12 To Remove & Refit Door Accessories	80.0000		80.00	X
13 Spray Painting	820.0000		820.00	400
			2,130.00	2,130.00
			Total	SS 5,427.60

1. KKK Auto Consultants hence notify

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND FOUR HUNDRED TWENTY SEVEN AND CENTS SIXTY ONLY

- To survey before/after repair painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Signature of Surveyor

For FOCUS AUTO PTE LTD

Focus Auto Pte Ltd

No 1 Kaki Bukit Ave 6 Auto Bay

#02-50 Singapore 417883

tel: 68349895

AUTHORISED SIGNATURE

*P-1445  
502  
7-74250  
17025*

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Business

Owner ID: 8811B

### Vehicle Details

Vehicle No.: GBG2407L

Vehicle to be Exported: No

Intended Deregistration Date: 26 Feb 2019

Vehicle Make: NISSAN

Vehicle Model: NV350 PANEL VAN 2.5 5MT 5DR EURO V

Primary Colour: Silver

Manufacturing Year: 2016

Engine No.: YD25417942A

Chassis No.: JN1MC2E26Z0008104

Maximum Power Output: -

Open Market Value: \$24,409.00

Original Registration Date: 30 Jun 2017

First Registration Date: 30 Jun 2017

Transfer Count: 0

Actual ARF Paid: \$1,221.00

### Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 29 Jun 2027

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$38,501.00

COE Rebate Amount: \$32,116.00

**Total Rebate Amount: \$32,116.00**

### Message

Transfer of ownership or deregistration is not allowed for this vehicle.

The information contained herein is correct as at 26 Feb 2019

OK



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\$58 until it's SOLD!

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Dec 2011 Audi Q5 3.2A FSI Quattro S-Line, 45,000Kml



Full-Service Record By Agent!  
Tip Top Condition, Test Drive To  
Believe!  
Kin Hung Hejary & Co - StarAd

Lake View  
Credit Pte Ltd

view our cars

> Low prices guaranteed  
> Specialist in Japanese cars  
> Easy loan approval  
> All terms are negotiable

Browse by Category

Sort by Date Posted20 results/page

2 vehicles

Nissan NV350

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Nissan NV350		Any	Any	2017	Any	Any	Any	Available



Nissan NV350 2.5M

\$53,800

\$6,430 /yr

31-Jul-2017

2,488 cc

46,200 km

Van

Available

Fuel Type: Diesel

Cheapest In Town! 1 Owner, Low Mileage Done. 100% Accident Free, Road Tax Till July, Owner Selling, Condition Look New. Viewing Location Is At Changi Area. Please Call Before Coming Down! Price Negoti...

Contact Owner

Posted: 19-Mar-2019 Tags: 2017 Nissan NV350, 2017 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan



Nissan NV350 2.5A

\$59,800

\$6,830 /yr

21-Dec-2017

2,488 cc

10,285 km

Van

Available

Fuel Type: Diesel

Cheapest In Town! 1 Owner, Low Mileage Done. 100% Accident Free, Road Tax New, High COE Paid \$48,902. Owner Consign, Condition Look New. Trade In Welcome. Viewing Location Is At Yishun Area. Please Ca...

Posted: 11-Mar-2019 Tags: 2017 Nissan NV350, 2017 nissan nv350, Nissan NV350, nissan nv350, Nissan, NV350, nv350, Used Nissan

Save this search criteria, to get email alerts whenever a match is found.

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
--	------	-------	-------	--------------	----------	---------	---------	----------	--------

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20 results/page

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, from vans, trucks, sedan cars, luxury cars, sports cars or station wagons, SUV, MPV, hatchback, to COE cars & OPC cars. You can also buy from a car auction, look up car loans, financial services, low mileage cars, car brands, carpark rates & car insurance. Find buy used Nissan NV350, Nissan NV350 Singapore, used Nissan NV350 Singapore, used Nissan NV350, used vehicles Singapore or even buy used Nissan NV350 Singapore. We have new car dealers comprising parallel importers, authorised car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

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with marks



## Service Request Details

### Claim

S9M01FDT

### Reference

None

### Loss Date

February 26, 2019

### Report Date

Feb 27, 2019 4:53:00 PM

### Request Date

March 1, 2019

### Due Date

March 1, 2020

### Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

### Type of Loss

Third Party Vehicle Damage

### Services

Pending verification - Direct Settlement

### Actions

#### Next Step

Finish the work

Complete Work

March 1

### Vehicle Information

#### Incident Vehicle Registration #

GBG2407L

#### Make

TPVD NISSAN

#### Model

NV350

## Primary Contact/Insured

SATS BRF FOOD PTE LTD  
234 PANDAN LOOP, 128422, Singapore

## Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[Show All Insured](#)



<TP - Mandate IA> - S9M01FDT [ACCIDENT INVOLVING  
YN 2031C(OI) & GBG 2407L(TP) ON 26/02/2019]

Type

🔍 Question

Message

Liability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties.  
Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to  
50% - \$1,184.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your  
approval/instruction. Hsiao Tong – 13 July 2019

Reply





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/07/2019

### Survey Details:

Date of loss	26-Feb-19
Date of appointment	1-Mar-19
Date of survey	21-Mar-19
Location of survey	FOCUS AUTO PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	GBG 2407L
Make and Model	NISSAN NV350 PANEL VAN 2.5
Date of registration	30/6/2017
Excess	
Market Value	\$53,000
Part Rebate	\$32,116
Nett Loss	\$20,884

### Repair details:

Initial Estimate	\$ 5,427.60
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 722.50	(less 50%)
Check items (estimate)	\$ -	
Labour	\$ 980.00	
<b>Total</b>	<b>\$ 1,702.50</b>	
<b>Lump Sum(if applicable)</b>	<b>\$ 1,700.00</b>	

Number of days for repair	3
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

Propose 50/50.

**Mandate:**

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 1,819.00	\$ 1,819.00
Loss of use (5days x \$100.00)	\$ 500.00	NIL
Loss of rental (5days x \$100)(w/GST)	NIL	\$ 535.00
Loss of income	NIL	NIL
	\$ 2,319.00	\$ 2,354.00
@50%	\$ 1,159.50	\$ 1,177.00
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 1,166.95	\$ 1,184.45

AXA  
+6025 LUM

<TP - Mandate IA> - S9M01FDT [ACCIDENT INVOLVING YN 2031C(OI) & GBG 2407L(TP) ON 26/02/2019]



## Pls proceed DS at 50/50 with below revised quantum

Type

🔍 Question

Message

Pls revise LOU to \$60/day. No other adjustment on quantum.

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Sunday, 28 July 2019 9:39 AM  
**To:** 'Focus Auto'  
**Subject:** Your Ref: GBG2407L \*Our Ref: CC4/ASM19003874/Upb3 [ACCIDENT INVOLVING YN 2031C(AXA) & GBG 2407L ON 26/02/2019]  
**Attachments:** Statement of YN2031C.pdf

Your Ref: **GBG2407L** **Without Prejudice**  
Our Ref: CC4/ASM19003874/Upb3

Dear Sirs/Mdm,

### ACCIDENT INVOLVING YN 2031C(AXA) & GBG 2407L ON 26/02/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer 50% towards your client's claim.

Please confirm acceptance.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Hsiao Tong (LKKAUTO)**

---

**From:** claims@focusauto.com.sg  
**Sent:** Saturday, 23 November 2019 3:15 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Focus Auto  
**Subject:** OUR REF : GBG 2407 L \*YOUR REF : CC4/ASM19003874/Upb3 [ACCIDENT INVOLVING YN 2031C(AXA) & GBG 2407L ON 26/02/2019] - LOD  
**Attachments:** img-Y23145931.pdf

Our Ref : **GBG2407L**

**Without Prejudice**

Your Ref : CC4/ASM19003874/Upb3

Dear Hsiao Tong

Kindly refer to the attached for your reference and necessary action.

The After Repair Photos were e-mailed to Marcus on 16 October 2019.

Thank you

Best Regards

Jenny Koh

On 2019-07-28 09:39, Hsiao Tong (LKKAUTO) wrote:

Your Ref: **GBG2407L**

**Without Prejudice**

Our Ref: CC4/ASM19003874/Upb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YN 2031C(AXA) & GBG 2407L ON 26/02/2019**

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolution of your client's claim in the above matter without resort to litigation, we are prepared to offer 50% towards your client's claim.

Please confirm acceptance.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

—  
**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : S101730264

Cover : Comprehensive

- |  |                       |
|--|-----------------------|
| 1. Index mark and Registration Number of Vehicle   | : GBG2407L            |
| Chassis Number   | : JN1MC2E2620008104   |
| 2. Name of Policyholder  | : JET PLUS K MINIMART |
| 3. Effective Date of Insurance   | : 30 Jun 2018         |
| 4. Expiry Date of Insurance  | : 29 Jun 2019         |
| 5. Persons or Classes of Persons entitled to drive#  |                       |
| (a) The Policyholder.  |                       |
| (b) Any other person who is driving on the Policyholder's order or with his/her permission.<br>Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. |                       |
| 6. Limitations as to Use#  |                       |
| (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.  |                       |
| (b) Use for the carriage of passengers or goods in connection with the Policyholder's business.  |                       |

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
INSURE WITH COE	: YES
HIRE PURCHASE COMPANY	: THINK ONE CREDIT PTE LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : THINK ONE AUTOMOBILE & TRADING PTE LTD (00000571089)  
Date of Issue : 29 Jun 2018 16:50 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:



Authorised Officer




Chief Executive

Think One Authorised Workshop  
Accident No.: 9128 8488 / 6844 3300  
18 Defu Avenue 2 S(539522)

Renewal No.: 6555 3300  
20 Ubi Road 4, #02-03 S(408622)

## Hsiao Tong (LKKAUTO)

---

**From:** claims@focusauto.com.sg  
**Sent:** Tuesday, 3 December 2019 9:21 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Focus Auto  
**Subject:** \*YOUR REF : CC4/ASM19003874/Upb3\* OUR REF : GBG 2407 L [ACCIDENT INVOLVING YN 2031C(AXA) & GBG 2407L ON 26/02/2019] - ACCEPTANCE

Dear Hsiao Tong

We are pleased to inform you that your offer is accepted.

Kindly provide the breakdown and forward the Discharge Voucher to us.

Thank you

Best Regards

Jenny Koh

On 2019-11-29 11:57, Hsiao Tong (LKKAUTO) wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,050.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** claims@focusauto.com.sg <claims@focusauto.com.sg>

**Sent:** Saturday, 23 November 2019 3:15 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Focus Auto <focus.autopteltd@yahoo.com.sg>

**Subject:** OUR REF : GBG 2407 L \*YOUR REF : CC4/ASM19003874/Upb3 [ACCIDENT INVOLVING YN 2031C(AXA) & GBG 2407L ON 26/02/2019] - LOD

Our Ref : **GBG2407L**

**Without Prejudice**

Your Ref : CC4/ASM19003874/Upb3

Dear Hsiao Tong

Kindly refer to the attached for your reference and necessary action.

The After Repair Photos were e-mailed to Marcus on 16 October 2019.

Thank you

Best Regards

Jenny Koh

On 2019-07-28 09:39, Hsiao Tong (LKKAuto) wrote:

Your Ref: **GBG2407L**

**Without Prejudice**

Our Ref: CC4/ASM19003874/Upb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YN 2031C(AXA) & GBG 2407L ON 26/02/2019**

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolution of your client's claim in the above matter without resort to litigation, we are prepared to offer 50% towards your client's claim.

Please confirm acceptance.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

--  
**Focus Auto Pte Ltd**  
No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

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Focus Auto Pte Ltd  
Business Reg. No. 201004495R  
GST Reg. No. 201004495R  
Tel: 6886 9097 Fax: 6481 9095  
Email: [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)

Date : 23/11/2019

BY E-MAIL / MAIL

Your ref: YN2031C  
Our ref: GBG2407L

WITHOUT PREJUDICE

M/S AXA Insurance Pte Ltd  
8 Shenton Way #24-01 AXA Tower  
Singapore 068811

Dear Sir/Madam,

ACCIDENT INVOLVING : ( GBG2407L & YN2031C ) ALONG 7 JALAN BURONG  
DOA: 26/02/2019 TIME: 1405 HOURS

We refer to the above matter and write on behalf of JEY PLUS K MINIMART, the registered owner of GBG2407L in respect of the above accident.

We are instructed that the above accident was caused by your insured's negligent driving / or management of your insured vehicle. Your insured's vehicle YN2031C collided onto the side portion of our client vehicle GBG2407L. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows:-

1. Cost of Repair	(\$1700 + 7% GST)	\$	1,819.00
2. Loss of Rental	3 (4 days x \$150) 100	\$	600.00 200
3. Buy 3rd party's GIA report		\$	15.00
4. GIA search		\$	2.00

**Total Amount:** \$ 2,436.00

Enclosed are the following documents for your perusal.

- 1) Driver's driving license / Identity card
- 2) Certificate of Insurance
- 3) GIA report
- 4) GIA Search ( YN2031C )
- 5) Original repair claim
- 6) Car Rental Agreement / Receipt

The demand herein is in respect of our client's for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice any claim in respect of personal injuries.

Kindly acknowledge receipt of the above said documents within 7 days and your favourable reply is deeply appreciated.

Yours faithfully,

  
Jenny Koh

## **Focus Auto Pte Ltd**

Business Reg. No: 201004495R

GST Reg. No: 201004495R

No 1 Kaki Bukit Ave 6 Autobay

#02-50 Singapore 417883

Date: 23/11/2019

### **JEY PLUS K MINIMART**

C/O NO 1 KAKI BUKIT AVENUE 6

AUTOBAY #02-48/50

SINGAPORE 417883

MOTOR VEHICLE NO : GBG2407L

NISSAN NV350

REPAIR CLAIM

\$ 1,700.00

### **LUMP SUM**

Sub- total : \$ 1,700.00

7% GST : \$ 119.00

Total : \$ 1,819.00

SINGAPORE DOLLARS : ONE THOUSAND EIGHT HUNDRED AND NINETEEN ONLY.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19003874/Upb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:PETER

Date : 13-12-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	YN 2031C	Veh. Inspected	GBG 2407L
Policy No.	P1742514	Coverage (\$)	0.00
Claim No.	S9M01FDT	Excess (\$)	0.00
Assign From		Assign Date	01/03/2019

**2. Vehicle Particulars & Condition**

Make & Model	NISSAN NV350 (M)	c.c	2488
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JN1MC2E26Z0008104	Colour	SILVER
Odometer	104052	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195 R15	DUNLOP	6 mm
L/H Front Tyre	195 R15	DUNLOP	6 mm
R/H Rear Tyre	195 R15	DUNLOP	6 mm
L/H Rear Tyre	195 R15	DUNLOP	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	26/02/2019	Inspection Date	21/03/2019
Survey held at	FOCUS AUTO PTE LTD NO 1 KAKI BUKIT AVE 6 AUTOBAY #02-48 SINGAPORE 417883		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 2407L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	1,015.00	-
1	FRONT DOOR LOCK (CONSISTENT)	NOT NECESSARY	326.00	-
1	FRONT DOOR RUBBER (CONSISTENT)	NOT NECESSARY	324.00	-
1	FRONT DOOR GLASS (CONSISTENT)	SERVICEABLE	398.00	-
1	FRONT DOOR GLASS RUBBER (CONSISTENT)	CUT	206.00	206.00
1	FRONT DOOR GLASS OUTER MOULDING (CONSISTENT)	NOT NECESSARY	156.00	-
1	FRONT DOOR CENTRE PANEL (CONSISTENT)	BADLY DENTED	1,239.00	1,239.00
	LESS 10% DISCOUNT		-366.40	-
	LESS 50% DISCOUNT		-	-722.50
			3,297.60	722.50
	<b><u>LABOUR</u></b>			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF FRONT DOOR .		950.00	500.00
	CHECK WIRING .	NOT NECESSARY	60.00	-
	RUST PROOFING.		60.00	30.00
	TO REMOVE ,REFIT SEAT ROOFING & UP -HOLE STRAP .		160.00	50.00
	TO REMOVE & REFIT DOOR ACCESSORIES.	NOT NECESSARY	80.00	-
	SPRAY PAINTING.		820.00	400.00
			2,130.00	980.00
	<b>GRAND TOTAL</b>		<b>5,427.60</b>	<b>1,702.50</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>1,700.00</b>

Report Ref No. CC4/ASM19003874/Upb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01FDT
Reference	CC4/ASM19003874/Uj03a2
Loss Date	26 February 2019
Report Date	27 Feb 2019 4:53:00 PM
Request Date	1 March 2019
Due Date	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	G8C2407L
Make	TRVD NISSAN
Model	NISSO
Service Address	

...

Primary Contact/Insured
SATS BRF FOOD PTE LTD
234 PANDAN LOOP, 128422, Singapore

Claim Handler
WANG Peter
peter.wang@aaxa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 PASS_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 July 2019
 TP-Mandate 1A dtd 130719.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	13 July 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 July 2019
 TP_ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	13 July 2019
 LOA OLD DL WP.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	3 June 2019
 CO CLAIMANT.mng	Letters and Correspondence	Workshop	DHAKAL Raghav	14 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ YN2031C INSD GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	1 March 2019
■ GBS2407L TP GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	1 March 2019
■ PRL EMAIL RECEIVED FROM WORKSHOP.mng	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	1 March 2019