| From (Person): Josey 1  | ASSIGNMENT (Office) of PWD | Date/Fine: 1/3 60 206pm |
|---|----------------------------|-------------------------|
| Estimated Cost:   | Bill to:                   | ,2.                     |
| OD/PEP/WS/TP RES/OD   |                            |                         |
| l'o Inspect Vehicle No:   | SLN 9234E                  | Insured:                |
| at Workshop m/s   | BW workshop                | Tel: 9731 8883          |
| of'   | 30 Ubirda                  |                         |
| Policy No:  | Claim No:                  | 1201900003973           |
| Sum Insured:  | Excess:                    | \$500·00 ·              |
| Make of Velt. Client's Record)                                  |                            | D.O.A 02 02 2019        |
| CA / REV / REP. / REV 2   | 4 HRS ·                    | II.O.D. Endorsement     |
| Car d'action le Rein L' Rein Z                                  |                            | H.O.D. Ghodischiche     |
| ( )   | Person Contacted: Twin_    | Vehicle_IN_(OUT)        |
| Date/Time: 3.00pm 1/3   |                            | Vehicle_IN_(617)        |
| Date/Time: 3.20pm \( \sqrt{3} \) Date/Time   Action/Instruction | on ( ) Estimate            | :                       |
| Date/Time: 3-0pm 1/3  Date/Time Action/Instruction              |                            | :                       |

: 1

|   | NAME AND   |
|---|--|
| -1 1  | SLUG234E. 1100 2017 Dec  |
| 100 100 100 100 100 100 100 100 100 100                                     | Type MCa) / McLycle / Bus / Van / Lorry / Loca / Prime Mover /   |
| ID (IP) WS / TO RESZ OD BESZ EVA ZIDV / MV                                  | Louck / Trailer or   |
| 01450 45  | Harda Shuttle Hybrid 1496  |
| Bw workshop   | Colon Red. At Insured/Stil/NI/IIA  |
|   | Sp. Reading 25899. Disadio Insured / Std / NI / NA   |
| arquest 2 and   | Eng/Ho   |
| site of the   | GP 71121 313   |
| faires Ne   | Gen Cond Zooff / Eair / Poor / Burnt   |
| sini Insued. Likees   | Steering Toorder / Jammed / Leakind / Burnt or   |
| (c.lienf', Record)  | Brake: Inerder / Jammed / Leaked / Burnt or Modt: Mil / S/Rim / STD A/Rim or   |
| Andre of Veh  | Mode Mil / S/Rim / STD A/Rim) or   |
|   | Tyre Size F: 185/60 P15 R: 185/60 P15  |
| (Policy Condition)  | BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  |
| Remark The veli had commenced its NFS Q/S repair at the time of inspection. | TOYO KOKO OF   |
| 7610  | Front Row ,  |
| Bal or Market Value: 75 K.  IDAC Accident Eport: Consistent? : Yes or No    | RAIN DO mm RABAL OG mm   |
| GIA 7 PR Seen Consistent? Yes or No   | LAND OF THE LAND OF THE  |
| Est Repairs days Rea: Yes or No   | D.O.A. D.O.I 22/02/19.   |
| Lum Sum % 3 Val. Yes or No  | Survey held at BW . L L  |
| CA / REV / REP. / 24 HRS WP   | Des. of Domages : Frt / Rear / O/S /(N/S)/ U/C / Rooftop or  |
| Vehicle: IN / OUT   | The Late of Change of Dayle Structure, affected due to collision   |
| Tale Person Contacted:  | The U/C / Chassis frame / Body Structure affected due to collision.  |
| TP 1st Cap. RI  | ECEIVED D 3 JUN 2019.  |
| 1/03/19 @ 17:21 pm. revised PA  | to Josey toh via numer.  |
| 1/03/19 @ 17:32 p.m. mardete requ   | wed authorize repor to Josey boly  |
| 1/6   |  |
| 11/03/19 @ 18:15 pm. mardate gops   | by toly tol  |
| 408/19 @ A:19 am revet author   | The report to  |
| 30/05/19 Batimes +1P \$ 3.362.40  | even by Tosey boh we report to Trath Cyanon, 22  28 days with Adrian.  |
| Deterline ble Passelo: Profit Report  | Days Of Kepair: 8  |
| 1) Typ:st / Final Report 1  | Resurvey No. of Trip: / Survey Fee: 100  |
| Add Fee:  | Site Insp. (\$ 1 Set St.)  |
| Add 1-66:   | Interpreted the state of the st |
| Roport'i ormat  | Tests toy (5   |
| Lump Sum / 1866 Ple \$3.362-40  | Western Ch   |
|   | 7/1  |

# Shirley Hiew (LKK Auto)

| From: Sent: To: Cc: Subject: Attachments:  | Shirley Hiew (LKK Auto) <shirleyhiew@lkkauto.com> Friday, 31 May 2019 11:09 AM 'Justin Ee' 'Derek Low'; 'Xu Hai'; 'Ebell Lee'; SUR RE: SLU 9234 E - Own Damage - FWD ESTIMATE &amp; SUPP MARKED.pdf</shirleyhiew@lkkauto.com> |
|--|---|
| Dear Justin,   |   |
| As spoken, confirmed final fig   | \$ 3,362.40 @ 8 days of repairs before excess \$ 500/- & GST.   |
| Kindly expedite the discharge  | voucher and tax invoice to us for close case.   |
|  |   |
|  |   |
| Thank you.   |   |
| Best Regards,  |   |
| Shirley Hiew   Case Handler  |   |
| LKK Auto Consultants Pte Ltd   |   |
| Phone: 6256-3561   email: Sur@lkkauto.   | .com   fax: 6256-4315   |
| Blk 51, Paya Ubi Industrial Park, Ubi Aver   | nue 1, #02-25   S(408933)   |
| From: Justin Ee [mailto:justin_ee<br>Sent: Saturday, 20 April 2019 2:4<br>To: Adrian Ling (LKKAuto) <adriar<br>Cc: Derek Low <derek@bw.com.s<br>Subject: Re: SLU 9234 E - Own Da</derek@bw.com.s<br></adriar<br> | 6 PM<br>nling@lkkauto.com>; Shirley Hiew (LKK Auto) <shirleyhiew@lkkauto.com><br/>sg&gt;; Xu Hai <xu_hai@bw.com.sg>; Ebell Lee <ebell@bw.com.sg></ebell@bw.com.sg></xu_hai@bw.com.sg></shirleyhiew@lkkauto.com>               |
| Hi Adrian and Shirley,   |   |
| Good day,  |   |
| Kindly refer to our attach file of email below which i had count   | of SLU 9234 E $$ - Final Estimate which i had counted and also refer to my ted too.   |
| COR: - \$1,746.40<br>Labour: - \$1,780.00  |   |

Kindly assist.

Thank you.

Best regards, Justin Ee Workshop Executive

Total amount: - \$3,526.40 - (without GST & Excess) - 5 Days.

### Nivitha (LKK Auto)

From:

josey.loh@fwd.com

Sent:

Friday, 1 March 2019 2:26 PM

To:

assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-

d@lkkauto.com

Cc:

motorclaims.sg@fwd.com

Subject:

OD: SLU9234E Our ref: 1201900003973 DOA: 02/02/19

Hi LKK team,

We refer to the above matter.

Kindly note that policy excess \$500.00.

Please create the case in Merimen and revert to us with your preliminary report.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

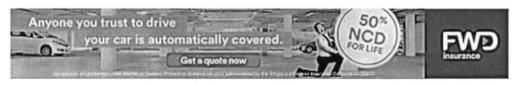
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg





From: Justin Ee [mailto:justin\_ee@bw.com.sg]

Sent: Friday, 1 March, 2019 1:36 PM To: Josey Loh Kah Wai - SGUser

Cc: Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser; Derek Low

Subject: Re: SLU 9234 E - Extention Grace Period.

Hi Josey,

Good day,

Our client had make the discussion that to claims under her Own Damage, as her case liability unclear till today.

Kindly take note vehicle had survey by LKK - Adrian, we wish that LKK is in your list for survoyer.

Thank you.

Best regards,
Justin Ee
BW Workshop Services Pte Ltd
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line: 6692 0139 /
Fax: 6858 2120 / HP: 9731 8883 Email justin ee@bw.com.sg

#### ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

#### > Back to OneMotoring

#### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 8757A

Vehicle Details

Vehicle No.: SLU9234E

Vehicle to be Exported: Yes
Intended Deregistration Date: 18 Feb 2019
Vehicle Make: HONDA

Vehicle Model: SHUTTLE HYBRID 1.5 AUTO

Primary Colour: Red
Manufacturing Year: 2017
Engine No.: LEB6326282
Chassis No.: GP71121313

Maximum Power Output: 101.0 kW (135 bhp)

 Open Market Value:
 \$23,664.00

 Original Registration Date:
 18 Dec 2017

 First Registration Date:
 18 Dec 2017

 Transfer Count:
 0

Actual ARF Paid: \$5,000.00
Intended PARF Rebate Details

PARF Eligibility: Yes PARF Eligibility Expiry Date: 17 Dec 2027
PARF Rebate Amount: \$3,750.00

Intended COE Rebate Details

COE Expiry Date: 17 Dec 2027

COE Category: B - Car above 1600cc or 97kW (130bhp)

 COE Period(Years):
 10

 QP Paid:
 \$53,711.00

 COE Rebate Amount:
 \$42,968.00

 Total Rebate Amount:
 \$46,718.00

The information contained herein is correct as at 18 Feb 2019

OK

## Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Monday, 4 March 2019 9:19 AM

To: Cc: 'Justin Ee'; SUR Admin-D (LKKAuto)

Subject:

RE: SLU 9234 E - Own Damage - FWD

Dear Justin,

As instructed by our client, please proceed to repair the insured vehicle SLU 9234E (Excess \$ 500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Ee [mailto:justin\_ee@bw.com.sg]

Sent: Friday, 1 March 2019 5:06 PM

To: sur@lkkauto.com

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: SLU 9234 E - Own Damage - FWD

Hi all,

Kindly refer to our attach file of SLU 9234 E - Estimate.

Thank you.

Best regards, Justin Ee BW Workshop Services Pte Ltd 30 Ubi Road 4 Singapore 408615

Main: 6289 8800 / Direct Line : 6692 0139 /

Fax: 6858 2120 / HP: 9731 8883 Email justin ee@bw.com.sg

# View Received Message

This mail is associated with :

## \*SLU9234E (1201900003973)

OD Feb 2 2019 1:00PM [Toh Pei Ru Zhuo Peiru] BW Workshop Services Pte Ltd

| Reply All Mark as Unread Print Message Delete Message Forward                   |   |
|---|---|
| FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 30/05/2019 15:41 PM.             |   |
| IVV HO  |   |
| Alert - Adj Mandate Approved (S\$3362.40) - SLU9234E - Claim Handler: Josey Lon |   |
|   |   |
|   |   |
|   |   |
|   | FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 30/05/2019 15:41 PM. |

#### **DOCUMENTS SUMMARY**

There are no documents.

# View Received Message

This mail is associated with:

#### \*SLU9234E (1201900003973)

OD Feb 2 2019 1:00PM [Toh Pei Ru Zhuo Peiru] Bw Workshop Services Pte Ltd

| Reply                                   | Reply All  | Mark as Unread  | Print Message  | Delete Message    | Forward         |   |  |
|---|------------|-----------------|----------------|-------------------|-----------------|---|--|
| From                                    | FWD Sin    | gapore Pte. Ltd | . (HQ) (FWD_S  | G), sent on 01/0: | 3/2019 18:15 PM | • |  |
| То                                      | LKK_HQ     |                 |                |                   |                 |   |  |
| Subject                                 | Alert - A  | dj Mandate App  | roved (S\$4777 | .40) - SLU9234E   |                 |   |  |
| .,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | 1:4777.40. |                 |                |                   |                 |   |  |

#### **DOCUMENTS SUMMARY**

There are no documents.

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Paya Ubi Industrial Park Singapore 408933

Attn:

Josey Loh

Date: 30 May 2019

## **Preliminary Advice**

Vehicle No

: SLU9234E

Accident Date

: 02/02/2019

Make

: HONDA ACCORD

Policy No.

: PNPV2018-00016821

Assignment Date

: 01/03/2019

Excess

: S\$500.00

Date of Inspection

: 22/02/2019

Est. Duration of Repair

: 8 days

Inspection At

: BW Workshop Services Pte Ltd (HQ)

30 Ubi Road 4

Singapore 408615

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

| Repairer's Estimate (Gross) | :S\$ | 7,708.40 (INCLUSIVE SUPPLEMENTARY) |
|-----------------------------|------|------------------------------------|
| Revised Amount              | :S\$ | 3,362.40 (INCLUSIVE SUPPLEMENTARY) |
| Check Items (Estimated)     | :S\$ | 0.00                               |
| Total                       | :S\$ | 3,362.40                           |
| Lump Sum Repair             | :S\$ |                                    |

#### **Total Loss Consideration**

| New for Old Value  | :S\$ |           |
|--------------------|------|-----------|
| Pre-Accident Value | :S\$ | 75,000.00 |
| COE / PARF Rebate  | :S\$ | 46,718.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 28,282.00 |

#### Remarks

| ( | X | ) | The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. |
|---|---|---|---|
| ( |   | ) | The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.   |
| ( |   | ) | Other comments:   |

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

FWD Singapore Pte. Ltd. To:

6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

LKK Auto Consultants Pte Ltd From:

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn: Josey Loh 04 Mar 2019

### **Preliminary Advice**

Vehicle No

: SLU9234E

Accident Date

: 02/02/2019

Make

: HONDA ACCORD

Policy No.

: PNPV2018-00016821

Assignment Date

: 01/03/2019

Excess

: S\$500.00

Date of Inspection

: 22/02/2019

Est. Duration of Repair

: 8 days

Inspection At

: Bw Workshop Services Pte Ltd (HQ)

30 UBI ROAD 4 Singapore 408615

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

| Repairer's Estimate (Gross) | :S\$ | 7,708.40 (INCLUSIVE SUPPLEMENTARY) |
|-----------------------------|------|------------------------------------|
| Revised Amount              | :S\$ | 5,767.40 (INCLUSIVE SUPPLEMENATRY) |
| Check Items (Estimated)     | :S\$ | 0.00                               |
| Total                       | :S\$ | 5,767.40                           |

:S\$

28,282.00

:S\$ Lump Sum Repair

#### **Total Loss Consideration**

Margin for Repair

| New for Old Value  | :S\$ |           |
|--------------------|------|-----------|
| Pre-Accident Value | :S\$ | 75,000.00 |
| COE / PARF Rebate  | :S\$ | 46,718.00 |
| Salvage Value      | :S\$ |           |
|                    |      |           |

# Remarks

| ( | X ) | The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage |
|---|-----|---|
|   |     | Kindly let us have your authorisation.  |

- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments: Kindly inform supplementary amount is \$ 990.00.

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

LKK Auto Consultants Pte Ltd From:

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

1 4 4

01 Mar 2019 Date:

## Preliminary Advice

Vehicle No

: SLU9234E

Accident Date

: 02/02/2019

Make

: HONDA ACCORD

Policy No.

: 1201900003973

Assignment Date

: 01/03/2019

Excess

: S\$0.00

Date of Inspection

: 22/02/2019

Est. Duration of Repair

: 8 days

Inspection At

: Bw Workshop Services Pte Ltd (HQ)

30 UBI ROAD 4

Singapore 408615

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body portion and parts claimed are consistent to the accident.

| :S\$ | 6,693.40     |
|------|--------------|
| :S\$ | 4,777.40     |
| :S\$ | 0.00         |
| :S\$ | 4,777.40     |
|      | :S\$<br>:S\$ |

:S\$ Lump Sum Repair

#### **Total Loss Consideration**

| New for Old Value  | :S\$ |           |
|--------------------|------|-----------|
| Pre-Accident Value | :S\$ | 75,000.00 |
| COE / PARF Rebate  | :S\$ | 46,718.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 28,282.00 |

#### Remarks

| ( | X | ) | The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. |
|---|---|---|---|
| ( |   | ) | The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.   |

Other comments:

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Fax Number

Contact Number

**EMail Address** 

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

|  | ACCIDENT STATEMENT                    |
|--|---------------------------------------|
| Date Of Report   | 04/02/2019 12:29                      |
| Date Of Accident   | 02/02/2019 13:30                      |
| Exact Location Of Accident   | ALONG NEIL ROAD AFTER KEONG SAIK ROAD |
| Country/State of Loss  | SINGAPORE                             |
|  | DETAILS OF OWN VEHICLE                |
| Vehicle Registration Number  | SLU9234E                              |
| Insured/Policyholder   |                                       |
| Name Of Registered Owner   | TOH PEI RU                            |
| NRIC No  | S8818757A                             |
| Email Address  | MAETPR@LIVE.COM                       |
| Mobile Phone No  | (LOCAL) +65-92700423                  |
| Alternative Phone No   | OTHERS-92700423                       |
| Vehicle Particulars  |                                       |
| Manufacturer   | HONDA                                 |
| Model  | SHUTTLE HYBRID 1.5 AUTO               |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE                           |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                                   |
| If No, Please state action to be taken                                       |                                       |
| Vehicle Category   | PRIVATE CAR                           |
| Insurance Company  |                                       |
| Name of Insurance Company  | FWD SINGAPORE PTE. LTD.               |
| Type Of Coverage   | COMPREHENSIVE                         |
| Fleet Policy   | NO                                    |
| Policy Number  | PNPV2018-00016821                     |
| Cover Note Number  | N.A                                   |
| Driver   |                                       |
| Name of Driver   | TOH PEI RU                            |
| NRIC No  | S8818757A                             |
| Date Of Birth  | 29/05/1988                            |
| Occupation   | INDOOR                                |
| Date Of Driving Pass   | 27/08/2009                            |
| Driving Experience   | 9 YEARS AND 5 MONTHS                  |
| Gender   | FEMALE                                |
| Mobile Number  | (LOCAL) +65-92700423                  |
| Cay Number   |                                       |

OTHERS-92700423

MAETPR@LIVE.COM

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

-

NA

General Information of the Accident

Type Of Accident COLLISION - CROSS JUNCTION

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver) 1

**Details of Police Action** 

Was the accident reported to the police?

NO

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

I was on the left lane of two lane road turning out from Keong Saik Road into Neil Road into the center lane. My car was in the center lane when a taxi SHD7159P turned left out from Craig Road on the one lane road had made a wide turn and its front right side collided my car left rear side. Damages to my car were on the left rear portion. No injuries were involved.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

Ŋ

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHD7159P

Vehicle Make/Model/Colour HYUNDAI / I40 1.7 CRDI F/L AT ABS AIRBAG 4DR / BLUE

Details Of Properties N.A
Vehicle Category TAXI

Name of Driver LIM KONG BOO

NRIC/Passport Number S0629433B Contact Number 96385723

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
  2. This Form must be completed by the Policyholder and/or the Authorised Driver.
  3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
  4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
  5. Any false reporting may be referred to the Police for Investigation.
  6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will be forwarded by the copies of this report will be insured as a suitable application by interested parties.
  7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesed.
  8. Consent under the Personal Data Protection Act (PDPA)
  1 understand, acknowledge, agree and consent that:
- being made available aforesaid.

  8. Consent under the Personal Data Protection Act (PDPA)

  I understand, acknowledge, agree and consent that:

  (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the insurers" tawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes) of:

  (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

  (ii) carrying out and/or dealing with my limitructions or responding to any enquiries by me:

  (iv) administering my claims (including the mailing of correspondence, statements, involces, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or:

  (iv) complying with appacable law in administering, processing, handling and/or dealing with my claims.

  (collectively the "Purposes")

  (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law ferms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

  (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third petry service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

**VERIFIED BY AJAX MARS** REPORTING OFFICER

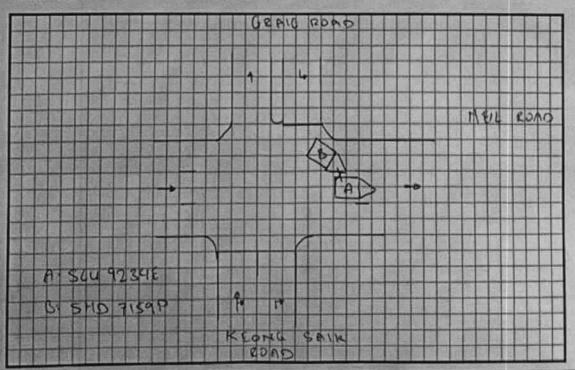
Muhammad Faizal

Bin Pabila

Personnel

Policyholder's Signature / Date & Time Driver's Signature (If driver is not the policyholder) / Date & Time Witnessed by Reporting Centre

Sketch Plan



## Sketch Plan #2 Pg. 1

| CCIDENT STATEMENT (2000 characters)   |   |
|---|---|
| into the center lane. My car was in the ce<br>out from Craig Road on the one lane roa | rning out from Keong Saik Road into Neil Road<br>enter lane when a taxi SHD7159P turned left<br>d had made a wide turn and its front right side<br>o my car were on the left rear portion. No |
|   |   |
|   |   |
|   |   |
| Taxi Voucher No.:   |   |
| DECLARATION   |   |
| I/We declare that the above particulars & information provide                         | ed above are true in every aspect   |
| VERIFIED BY AJAX MARS REPORTING OFFICER -<br>MUHAMMAD FAIZAL BIN PABILA               | M   |
| MARS Officer  | Registered Owner or Driver's Signature  |
|   | negistered Owner of Driver's algitature   |

Date/Time:

3 February 2019 at 5:01 PM

Job Complete Date/Time

3 February 2019 at 5:01 PM

#### Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00 Singapore 048580 Tel (65) 6224 0010 Fax (65) 6224 0030 Operating Hours: Monday to Friday, 09:00 - 17:00 UEN: S66SS0020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

# **ADDENDUM** (A) PARTICULARS OF PERSON MAKING THEAMENDMENTS: Original Report No : MBHH19016338 \_Vehicle Registration No: SLU9234E \_NRIC/FIN/PassportNo : S8818757A Name(as shownin NRIC) : TOH PEI RU (\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate \_Singapore( Address \_Mobile No.: 92700423 Contact (Tel) . MAETPR@LIVE.COM **Email Address** \_Time of Accident: 13:30hrs : 02/02/2019 Date of Accident . ALONG NEIL ROAD AFTER KEONG SAIK ROAD Place of Accident Insurance Company: FWD SINGAPORE PTE. LTD (B) ADDITIONALINFORMATION / AMENDMENTS: I have made a report on the above mentioned accident and would like to include additional information or make the following amendments: Amend to OD claim Verifited By AJAX MARS Policyholder / Driver's Signature Reporting Centre Personnel's Signature

Name: Victor Ang

NRIC/FINNo.: S8742193G

Date: 01/03/2019

Date:



30 UBI ROAD 4 SINGAPORE 408615 TEL: 5289 8800 FAX: 6858 2120 GST REG NO: 201504834E

| То     | : FIRST CAPITAL INSURANCE LTD  | DATE  |                             | mate<br>2/2019         |              |  |
|--------|--|---|-----------------------------|------------------------|--------------|--|
| Attn   | : Clamis Officer   | DATE  | 10/2                        | 12013                  |              |  |
| CC     | : 1499   | VEHICLE NO : SLU 9234 E   | : SLU 9234 E                |                        | : SLU 9234 E |  |
| YEAR   | : 2017   | CHASSIS NO  | : GP71                      | 121313                 |              |  |
| MODEL  | : HONDA SHUTTLE HYBRID 1.5   | PAGE  | :10                         | OF 1 *                 |              |  |
| Please | quote the following items listed.  |   | Third Pa                    | rty Claims             |              |  |
| S/NO   | ITEMS  |   | Qty                         | Price                  |              |  |
| 1      | Rear door - LH Rented  |   | 1                           | \$810.00               |              |  |
| 2      | Side Skirting - LH   |   | 1                           | \$390.00               |              |  |
| 3      | Rear fender - LH Roll  |   | 1                           | \$1,100.00             |              |  |
| 4      | Rear bumper bracket - LH   | 49.1  | 1                           | \$35.50                |              |  |
|        | Zer Bryes "alld  | 995 -   |                             | \$2,335.50             |              |  |
|        |  |   | Discount 20%                | \$467.10<br>\$1,868.40 |              |  |
| S/NO   | SPECIAL ITEMS  |   | Qty                         | Price                  |              |  |
|        | OF ESTAL TIEMS   |   | Gity                        | Price                  |              |  |
| 1      | Tyre - Yokohama - 185/60R15  |   | 1                           | \$135.00               |              |  |
| 2      | Wheel cap cover Lt   |   | 1                           | \$195.00 - 8           |              |  |
| 3      | Rear fender glass moulding 🎤   |   | 1                           | \$85.00                |              |  |
|        |  |   |                             | \$415.00               |              |  |
|        |  |   | Parts Total :<br>S/P Item : | \$1,868.40<br>\$415.00 |              |  |
|        | LKK Auto Consultant the Repairer of the fo   | llowing:  | TOTAL:                      | \$2,283.40             |              |  |
|        | To display damaged part Parts prices are subject to Third party survey is on a No illegal modification(s) Supplementary item(s) in | (s) during resurvey<br>to confirmation<br>a "Without Prejudice" basis<br>) is allowed |                             |                        |              |  |

Acknowledged by Repairer

Signature:

30 UBI ROAD 4 SINGAPORE 408615 TEL: 5289 8800 FAX: 6858 2120 GST REG NO: 201504834E

|        |         |                            |            |   | Estimate           |
|--------|---------|----------------------------|------------|---|--------------------|
| То     | :       | FWD Singapore Pte Ltd      | DATE       | : | 1/3/2019           |
| Attn   | :       | Clamis Officer             |            |   |                    |
| CC     | :       | 1499                       | VEHICLE NO | : | SLU 9234 E         |
| YEAR   | :       | 2017                       | CHASSIS NO | : | GP71121313         |
| MODEL  | :       | HONDA SHUTTLE HYBRID 1.5   | PAGE       | : | 1 OF 1             |
| Please | quote t | he following items listed. |            |   | Third Party Claims |

| S/NO | ITEMS  | Qty          | Price                              |
|------|--|--------------|------------------------------------|
| 1    | Rear door - LH DO  | 1            | \$810.00                           |
| 2    | Side Skirting - LH &   | 1            | \$390.00 🗶                         |
| 3    | Rear fender - LH 9%  | 1            | \$1,100.00                         |
| 4    | Rear bumper bracket - LH 166 1500 1600   | 1            | \$35.50                            |
| S.   | Rear Bumper - Def 999 1412.40  |              | \$2,335.50                         |
|      | The state of the s | Discount 20% | \$467.10                           |
|      |  | TOTAL:       | \$1,868.40                         |
| S/NO | SPECIAL ITEMS  | Qty          | Price                              |
|      |  |              |                                    |
| 1    | Tyre - Yokohama - 185/60R15  | 1            | \$135.00 🗶                         |
| 1 2  | Tyre - Yokohama - 185/60R15 W/N Wheel cap cover Cut  | 1 1          | \$135.00 ×<br>\$195.00 80          |
|      | Tyre - Yokohama - 185/60R15 W/N Wheel cap cover Cuf Rear fender glass moulding MC  |              |                                    |
| 2    | Wheel cap cover Cuf  | 1            | \$195.00 80                        |
| 2    | Wheel cap cover Cuf  | 1            | \$195.00 80<br>\$85.00             |
| 2    | Wheel cap cover Cuf  | 1 1          | \$195.00 80<br>\$85.00<br>\$415.00 |

Lepar

.

30 UBI ROAD 4 SINGAPORE 408615 TEL: 5289 8800 FAX: 6858 2120 GST REG NO: 201504834E

| То    | : | FIRST CAPITAL INSURANCE LTD | DATE       | 2 | 18/2/2019    |
|-------|---|-----------------------------|------------|---|--------------|
| Attn  | : | Clamis Officer              |            |   |              |
| CC    | : | 1499                        | VEHICLE NO | : | SLU 9234 E   |
| YEAR  | : | 2017                        | CHASSIS NO |   | GP71121313 - |
| MODEL | : | HONDA SHUTTLE HYBRID 1.5    | PAGE       | 1 | 1 OF 1       |

| S/NO | LABOURS  | _ A | TANOMA   |
|------|--|-----|----------|
| 1    | TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS. \$300/Per Day                                | \$  | 1,800.00 |
| 2    | TO PUTTY AND RESPRAY ON AFFECTED PORTIONS. \$280/Per Panel   | \$  | 1,680,00 |
| 3    | DISCONNECT AND CHECK ELECTRICAL WIRING, HARNESS, WIRE SOCKETS, ETC. REMOVE AND REINSTALL DAMAGED PARTS, TEST AND RECTIFY FOR PROPER FUNCTIONING. | \$  | 120,00   |
| 4    | TO FOCUS TAILLAMPS. TO CHECK WIRING AND LIGHTING OPERATION.  | \$  | 100.00   |
| 5    | TO REMOVE AND REFIT REAR FENDER GLASS AND CONDUCT WATER LEAK TEST.   | \$  | 100.00   |
| 6    | TO REMOVE AND REFIT REAR UPHOLSTERY TRIMMING, ROOF LINING, SEATS, SPEAKER BOARD IN ORDER TO FACILITATE REPAIRING WORK.                           | \$  | 100,00   |
| 7    | TO APPLY UNDERSEALING.   | \$  | 100.00   |
| 8    | TO REMOVE DOOR'S FITTINGS.   | \$  | 100,00   |
| 9    | TO REMOVE AND REFIT PETROL/DIESEL TANK IN ORDER TO FACILITATE REPAIRING WORKS.   | \$  | 150.00   |
| 10   | TO CONDUCT TYRE BALACING.  | \$  | 40.00    |
| 11   | REMOVE AND REPLACE BUMPER SENSOR.  | \$  | 120.00   |

Working Days: 11 Days.

NOTE: ALL QUOTED PRICE IS SUBJECT TO 7% GST

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary Item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

PARTS TOTAL :

\$4,410.00 \$2,283.40

GRAND TOTAL : \$6,693.40

Adrin 10 19/17 22/02/19.

30 UBI ROAD 4 SINGAPORE 408615 TEL: 5289 8800 FAX: 6858 2120 GST REG NO: 201504834E

**Estimate** 

| : FWD Singapore Pte Ltd           | DATE  | :1/3/2019  |                        |                       |
|-----------------------------------|---|--|------------------------|-----------------------|
|                                   | VEHICLE NO  | : SLU  | 9234 E                 | _                     |
|                                   |   |  |                        |                       |
| : HONDA SHUTTLE HYBRID 1.5        | PAGE  |  |                        |                       |
| quote the following items listed. |   | Own E  | Damage                 |                       |
| ITEMS                             |   | Qty  | Price                  |                       |
| SUPPLEMENTARY                     |   |  |                        |                       |
| Rear bumper Dehand,               |   | 1  | \$1,200.00             | -                     |
|                                   |   |  | \$1,200.00             |                       |
|                                   |   | Discount 20%   | \$240.00               |                       |
|                                   |   | TOTAL:   | \$960.00               |                       |
| SPECIAL ITEMS                     |   | Qty  | Price                  |                       |
| Rear bumper clip Ne               |   | 10   | \$55,00                | 30                    |
| 3 3 6.22                          |   |  | \$55.00                |                       |
|                                   |   | Parts Total :  | \$960.00               |                       |
|                                   |   | S/P Item :   | \$55.00                |                       |
|                                   |   | TOTAL:   | \$1,015.00             |                       |
|                                   | Clamis Officer 1499 2017 HONDA SHUTTLE HYBRID 1.5  quote the following items listed.  ITEMS SUPPLEMENTARY  Rear bumper  SPECIAL ITEMS | Clamis Officer  1499 VEHICLE NO  2017 CHASSIS NO HONDA SHUTTLE HYBRID 1.5 PAGE  quote the following items listed.  ITEMS SUPPLEMENTARY  Rear bumper  SPECIAL ITEMS | Clamis Officer  : 1499 | Clamis Officer   1499 |

04/03/19. Adrian Li

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

30 UBI ROAD 4 SINGAPORE 408615 TEL: 5289 8800 FAX: 6858 2120 GST REG NO: 201504834E

Shirley

**Estimate** To FIRST CAPITAL INSURANCE LTD DATE 18/2/2019 Attn Clamis Officer CC 1499 VEHICLE NO SLU 9234 E YEAR 2017 **CHASSIS NO** GP71121313 MODEL **HONDA SHUTTLE HYBRID 1.5** PAGE 1 OF 1

Please quote the following items listed.

**Third Party Claims** 

| S/NO | ITEMS  | Qty  | Price               |
|------|--|--|---------------------|
| 1    | Rear door - LH Render  | 1 1  | \$810.00            |
| 2    | Side Skirting - LH   | 1  | \$390.00            |
| 3    | Rear fender - LH Rear fender   | 1  | \$1,100.00          |
| 4    | Rear bumper bracket - LH A ML  | 1  | \$35.50             |
|      | Zer Buyer Det (Supp.) 995.   |  | \$2,335.50          |
|      |  | Discount 20%   | \$467.10            |
|      | 1840.50  | TOTAL:   | \$1,868.40          |
| S/NO | SPECIAL ITEMS  | Qty  | Price               |
| 1    | Tyre - Yokohama - 185/60R15 → →  | 1  | \$135.00            |
| - 4  | Wheel cap cover the table of the cap cover t | 1  | \$495.00 . 8        |
| 2    | Wheel cap cover the  | and the second s | 4                   |
|      | Rear fender glass moulding ANN NO  | 1  | \$85.00             |
| 2    |  | 1  |                     |
| 2    |  | 1 Parts Total:   | \$85.00             |
| 2    |  | Parts Total :<br>S/P Item :  | \$85.00<br>\$415.00 |

Parts: \$166.40 Supplement: \$960.00 \$1,636.40 \$1,636.40

Labour: \$ 1,760.00

\$31526.40 - tKindly 18444 \$

30 UBI ROAD 4 SINGAPORE 408615 TEL: 5289 8800 FAX: 6858 2120 GST REG NO: 201504834E

|       |     |                             |            |   | Estimate   |  |
|-------|-----|-----------------------------|------------|---|------------|--|
| То    | :   | FIRST CAPITAL INSURANCE LTD | DATE       | : | 18/2/2019  |  |
| Attn  | :   | Clamis Officer              | _          |   |            |  |
| CC    | :_  | 1499                        | VEHICLE NO | ; | SLU 9234 E |  |
| YEAR  | :   | 2017                        | CHASSIS NO | : | GP71121313 |  |
| MODEL | : - | HONDA SHUTTLE HYBRID 1.5    | PAGE       | : | 1 OF 1     |  |

| S/NO | LABOURS   | 1  | AMOUNT   |
|------|---|----|----------|
| 1    | TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS. \$300/Per Day                               | \$ | 1,800.00 |
| 2    | TO PUTTY AND RESPRAY ON AFFECTED PORTIONS. \$280/Per Panel  | \$ | 1,680,00 |
| 3    | DISCONNECT AND CHECK ELECTRICAL WIRING, HARNESS, WIRE SOCKETS,ETC. REMOVE AND REINSTALL DAMAGED PARTS, TEST AND RECTIFY FOR PROPER FUNCTIONING. | \$ | 120,00   |
| 4    | TO FOCUS TAILLAMPS. TO CHECK WIRING AND LIGHTING OPERATION.   | \$ | 100.00   |
| 5    | TO REMOVE AND REFIT REAR FENDER GLASS AND CONDUCT WATER LEAK TEST.  | \$ | 100.00   |
| 6    | TO REMOVE AND REFIT REAR UPHOLSTERY TRIMMING, ROOF LINING, SEATS, SPEAKER BOARD IN ORDER TO FACILITATE REPAIRING WORK.                          | \$ | 100,00   |
| 7    | TO APPLY UNDERSEALING.  | \$ | 100.00   |
| 8    | TO REMOVE DOOR'S FITTINGS.  | \$ | 100,00   |
| 9    | TO REMOVE AND REFIT PETROL/DIESEL TANK IN ORDER TO FACILITATE REPAIRING WORKS.  | \$ | 150.00   |
| 10   | TO CONDUCT TYRE BALACING.   | \$ | 40.00    |
| 11   | REMOVE AND REPLACE BUMPER SENSOR.   | \$ | 120,00   |

Working Days: 11 Days.

1810.

NOTE: ALL QUOTED PRICE IS SUBJECT TO 7% GST

TOTAL

PARTS TOTAL

\$4,410.00

GRAND TOTAL : \$6,693.40

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

10/10 22/02/19. toled 3362.40/

30 UBI ROAD 4 SINGAPORE 408615 TEL: 5289 8800 FAX: 6858 2120 GST REG NO: 201504834E

Estimate

| FWD Singapore Pte Ltd  | DATE  | : 1/3   | /2019   |   |
|--|---|---|---|---|
| : Clamis Officer   | 500   |   |   |   |
| 1499   | VEHICLE NO  | : SLU   | 9234 E  |   |
| 2017   | CHASSIS NO  | : GP71  | 121313  |   |
| : HONDA SHUTTLE HYBRID 1.5   | PAGE  | :   | OF 1  |   |
| quote the following items listed.  |   | Own I   | Damage  | _   |
| ITEMS  |   | Qty   | Price   |   |
| SUPPLEMENTARY  |   |   | 2017-2016-2   |   |
| Rear bumper Delund,  |   | 1   | \$1,200,00  | -   |
|  |   |   | \$1,200.00  |   |
|  | -   | Discount 20%  | \$240.00  |   |
|  | -   | TOTAL:  | \$960.00  |   |
| SPECIAL ITEMS  |   | Qty   | Price   |   |
| Rear bumper clip Ha Art No   |   | 10  | \$55,08   | 30  |
|  |   |   | 455.00  |   |
|  |   | Parts Total :   | \$960.00  |   |
|  |   | S/P Itom :  | \$55.00   |   |
| The second secon |   | Sir itom.   | 400.00  |   |
|  | Clamis Officer  1499  2017  HONDA SHUTTLE HYBRID 1.5  quote the following items listed.  ITEMS  SUPPLEMENTARY  Rear bumper  SPECIAL ITEMS | Clamis Officer  1499 VEHICLE NO  2017 CHASSIS NO HONDA SHUTTLE HYBRID 1.5 PAGE  Quote the following items listed.  ITEMS  SUPPLEMENTARY  Rear bumper Pelical ,  SPECIAL ITEMS | Clamis Officer  1499 VEHICLE NO : SLU 2017 CHASSIS NO : GP71 HONDA SHUTTLE HYBRID 1.5 PAGE : 1 (  Quote the following items listed. Own E  ITEMS Qty  SUPPLEMENTARY  Rear bumper Selected : 1  Discount 20%  TOTAL :  SPECIAL ITEMS Qty  Rear bumper clip ALC NO. | Clamis Officer  1499 VEHICLE NO : SLU 9234 E  2017 CHASSIS NO : GP71121313  HONDA SHUTTLE HYBRID 1.5 PAGE : 1 OF 1  Quote the following items listed.  Own Damage  ITEMS Qty Price  SUPPLEMENTARY  Rear bumper White items is supplied in the |

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/ofter spray painting
- To display damaged part(s) during resurvey.
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

# **DISCHARGE VOUCHER**

Vehicle No: SLU 9234E

Date of Accident: 02/02/2019

I/We, Toh Pei Ru-

hereby acknowledge and agree that payment by

to <u>BW Workshop Services Pte Ltd</u> shall be full satisfaction liquidation and discharge of all claims whatever competent upon AUTHORISED DRIVER in respect of all loss injury or damage whether now or hereafter to become manifest arising directly or indirectly from the above-captioned accident.

|           |   | ₩          |
|-----------|---|------------|
| Signature | : |            |
| Name      | : | Toh Pei Ku |
| NRIC/UEN  | : | 58813757A  |
| Date      |   | 6/4/17     |

NRIC No : F29013121

Address : 30 ubi Rock 4

30 UBI ROAD 4 SINGAPORE 408615 TEL: 62898800 FAX: 68582120

# **AUTHORIZATION LETTER**

1/We, Toh Pe: Ru \_\_\_, owner of SLU 9234E hereby give My/Our full

| Authorization to BW Workshop Services Pte Ltd to act for me with respect to my claim and   |
|--|
| repairs for my vehicle .   |
| further authorize the workshop to settle My/Our above mentioned claim in a manner that   |
| they deem fit and the workshop is further authorized to receive payment further to settlement  |
| of my claim with payment by cheque/s being made in favour of the workshop.   |
| Dated this 6/4/19  |
| Signature/Company Stamp :  |
| Name: Toh Pei Ru   |
| NRIC/UEN: 58818757A  |
| Date : 6 4 (17   |
| L SOP SERVICE  |
| Witness (Co. Reg. No.) (Co. 201504834E)  |
| Signature : The signature is the signatu |
| Name Justin te   |
| NRIC No :_ F2801310T   |

30 UBI ROAD 4
Singapore 408615
6289 8800
workshop\_admin@bw.com.sg
GST Registration No.: 201504834E
Company Registration No. 201504834E



# Sales Invoice

INVOICE TO FWD INSURANCE 6 TEMASEK BLVD,#18-01 SUNTEC TOWER FOUR, SINGAPORE 038986 INVOICE NO. 9886 DATE 31/05/2019

# VIN NUMBER

SLU9234E/GP71121313

MAKE & MODEL HONDA SHUTTLE HYBRID 1.5

| ACTIVITY   | QTV   | RATE   | AWOUNT   |
|--|-------|--------|----------|
| DOOR RR LH<br>DOOR RR LH   | 1     | 648.00 | 648.00   |
| SPACER LH- HONDA SHUTTLE<br>SPACER LH  | 1     | 28.40  | 28.40    |
| BUMPER RR *NH788P* -HONDA SHUTTLE<br>BUMPER RR *NH823M* -HONDA SHUTTLE   | 1     | 796.00 | 796.00   |
| Labour Charges STD<br>WHEEL CAP COVER  | 1     | 80.00  | 80.00    |
| Labour Charges STD -TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEAWELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS.  |       | 750.00 | 750.00   |
| Labour Charges STD - TO PUTTY AND RESPRAY ON AFFECTED PORTION  | 1     | 800.00 | 800.00   |
| Labour Charges STD  - TO DISCONNECT AND CHECK ELECTRICAL WIRING ,F WIRE SOCKETS, ETC. REMOVE AND REINSTAL DAMAG PARTS, TEST AND RECTIFY FOR PROPER FUNCTIONAL - TO REMOVE AND REFIT REAR UPHOLSTERY TRIMMIN LINING ,SEATS. | GED   | 90.00  | 90.00    |
| Labour Charges STD  - TO REMOVE DOOR'S FITTING  - TO CONDUCT TYRE BALANCING  - TO REMOVE AND REPLACE BUMPER SENSOR  - TO CONDUCT TYRE BALANCING  | 1     | 170.00 | 170.00   |
| Excess Fee<br>Excess Fee   | 1     | 500.00 | -500.00  |
| Thank you for your business! SUB   | TOTAL |        | 2,862.40 |

We look forward to serving you again.

Payment method : CREDIT CARD & NETS ONLY

GST TOTAL TOTAL BALANCE DUE 200.37 3,062.77 SGD 3,062.77

Payment method : CREDIT CARD & NETS ONLY

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

| LAIM SU                   | BFOLDER TRA                             | CKING            |   |                               |                          |   |                                      |           |
|---------------------------|---|------------------|---|-------------------------------|--------------------------|---|--------------------------------------|-----------|
| Case                      | Notified                                | Est Submitted    | Adj Assigned  | Adj Rpt                       | Adj Submitted            | Ins Auth'ed                                   | Status                               |           |
| Main                      | 18 Feb 2019<br>Edit Reg                 |                  | 01 Mar 2019<br>00:00<br>Edit Adj Rpt                        | S\$3,362.40<br>Edit Estimates | \$\$3,362.40<br>View Rpt |   | Pending for<br>Report<br>Cancel Case | 4         |
|                           | Main                                    | R                | eference  | Claim C                       | etails                   | Document                                      | s                                    | Show All  |
| CLAIM S                   | UBFOLDER DE                             | TAILS            |   |                               | [Create                  | d by adjuster]                                |                                      |           |
| Insured:                  | 111111111111111111111111111111111111111 | u Zhuo Peiru,    | D: S8818757A  |                               | 12-000                   |   |                                      |           |
| Vehicle Re                | eg. SLU923                              | 4E               |   | Date                          |                          | 019 13:00 - :59<br>ths and <b>15</b> Days Fro | om LTA Reg Date (                    | Man Yr)]  |
| Claim Typ                 | oe: <b>OD</b> / 120                     | 01900003973      |   | Policy<br>Note                | /Cover<br>No.: PNPV201   | nprehensive)                                  |                                      |           |
|                           |   |                  |   | Exces                         | s: S\$500.0              | 0   |                                      |           |
| Repairer:                 | BW Work                                 | shop Services P  | te Ltd (HQ) 30 Ubi  | Road 4, 408615 L              | bi - Tel: 6289 882       | 22  |                                      |           |
| Handling<br>Insurer:      | FWD Sing                                | apore Pte. Ltd.  | ( <b>HQ</b> ) - Tel: 6727 57                                | 00 [Handled by                | Josey Loh]               |   |                                      |           |
| Adjuster:                 | LKK Auto                                | Consultants Pte  | Ltd (HQ) - Tel: 62  | 56-3561 [Hand                 | led by ADRIAN L          | ING] [Final Rp                                | ot due 12/03/20                      | 019]      |
| ASSOCI                    | ATED MAIL RE                            | CEIVED           |   |                               |                          | Vie   | w All   Compose                      | Case Mail |
| <ul> <li>FWD_9</li> </ul> | SG (05/03/2019                          | : Alert - Adj Ma | ndate Approved (S<br>ndate Approved (S<br>ndate Approved (S | \$5767.40) - SL               | J9234E - Claim H         |   |                                      |           |
| ALL ASS                   | SOCIATED TAS                            | iks∃             |   |                               | View All                 | Search Tasks                                  | Create New Task                      | Complete  |
|                           | ate Priority                            | Type Task        | Group Subjec  | t Handler                     | Assigned By              | Completed On                                  | Created On                           | Done      |
| Due Da                    | acc interity                            |                  |   |                               |                          |   |                                      |           |

### Claim Documents

\*SLU9234E (1201900003973) Feb 2 2019 1:00PM [Toh Pei Ru Zhuo Peiru] BW Workshop Services Pte Ltd

| No<br>L<br>2 | Finalized On 01/03/19 17:21 04/03/19 17:51 30/05/19 12:38 | LKK Auto Consultants Pte Ltd (HQ) Adjuster Immediate Advice | 1 per page  Thumbnail | ✓<br>  Print |
|--------------|---|---|-----------------------|--------------|
| 2            | 01/03/19 17:21<br>04/03/19 17:51                          |   |                       |              |
| 3            |   |   | 1 Load HTM            |              |
|              | 30/05/19 12:38  | Adjuster Immediate Advice                                   | 1 Load HTM            |              |
| Phot         | 120/20/20   | Adjuster Immediate Advice                                   | 1 Load HTM            |              |
|              | tos/Images  |   | 3 per page            | <b>V</b>     |
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| 2            | 01/03/19 17:23  | Chassis Number  | 1 Load JPG            | ~            |
| 3            | 01/03/19 17:23  | General View  | 1 Load JPG            | V            |
| 1            | 01/03/19 17:23  | General View  | 1 Load JPG            | ~            |
| 5            | 01/03/19 17:23  | General View  | 1 Load JPG            | <b>V</b>     |
| 5            | 01/03/19 17:23  | General View  | 1 Load JPG            | V            |
| ,            | 01/03/19 17:23  | General View  | 1 Load JPG            | V            |
| 3            | 01/03/19 17:23  | General View  | 1 Load JPG            | V            |
| 9            | 01/03/19 17:23  | General View  | 1 Load JPG            | V            |
| 10           | 01/03/19 17:23  | General View  | ■ Load JPG            | V            |
| 11           | 01/03/19 17:23  | General View  | 1 Load JPG            | V            |
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| 13           | 01/03/19 17:23  | General View  | ■ Load JPG            | ~            |
| 14           | 01/03/19 17:23  | General View  | ■ Load JPG            | ~            |
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| 16           | 01/03/19 17:23  | General View  | 1 Load JPG            | V            |
| 17           | 01/03/19 17:23  | General View  | ■ Load JPG            | V            |
| 18           | 01/03/19 17:23  | General View  | ■ Load JPG            | V            |
| 19           | 01/03/19 17:23  | General View  | ■ Load JPG            | <b>V</b>     |
| 20           | 01/03/19 17:23  | General View  | Load JPG              | V            |
| 21           | 01/03/19 17:23  | General View  | ■ Load JPG            | V            |
| 22           | 01/03/19 17:23  | General View  | ■ Load JPG            | V            |
| 23           | 01/03/19 17:23  | General View  | ■ Load JPG            | V            |
| 24           | 01/03/19 17:23  | General View  | ■ Load JPG            | <b>V</b>     |
| 25           | 01/03/19 17:23  | General View  | Load JPG              | V            |
| 26           | 01/03/19 17:23  | General View  | Load JPG              | V            |
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|              |   | General View  | Load JPG              | V            |
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Merimen e-Claims Page 2 of 2

| Ass | ssessment Reports |                                      | essment Reports |           | 1 per i | 1 per page 🔻 |  |
|-----|-------------------|--------------------------------------|-----------------|-----------|---------|--------------|--|
| No  | Finalized On      | LKK Auto Consultants Pte Ltd (HQ)    |                 | Thumbnail | Print   |              |  |
| 3   | 30/05/19 12:15    | SLU 9234E ESTIMATE & SUPP MARKED.pdf | Ð               | Load PDF  |         |              |  |
| 4   | 11/06/19 15:54    | Supplementary                        | 0               | Load PDF  |         |              |  |
| 5   | 11/06/19 15:54    | Discharge Voucher                    | 0               | Load PDF  |         |              |  |
| 6   | 11/06/19 15:54    | Workshop Invoice                     | 0               | Load PDF  |         |              |  |

# **Documents Checklist**

| DOCUMENTS CHECKLIST   | Reset | Save | Print |
|---|-------|------|-------|
| There are no document checklists configured.  |       |      |       |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)   |       |      |       |
|   |       |      | ^     |
|   |       |      | ~     |
| Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties. |       |      |       |

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower 4

Singapore 038986

Our File No:

CS/FWD19003871/ASD3E2

Date:

11/06/2019

REFERENCE

Insured/Claimant: 02/02/2019 Date of Loss:

Toh Pei Ru Zhuo Peiru

Policy No:

PNPV2018-00016821

Nature of Claim: OD Claim No: 1201900003973

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

**SLU9234E** 

Make & Model: Reg. Date:

HONDA SHUTTLE HYBRID, 1.5 (A) 18/12/2017 (Man. Year: 2017)

Engine No: Chassis No: Odometer:

LEB6326282 GP71121313

25899 km

Colour: Red

Engine Capacity:

1496 cc

Market Value/New Car Price: S\$75,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Footbrake (Serviceable): Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

Yes

CONDITION OF TYRES

Front Tyre Size:

185/60 R15

Rear Tyre Size:

185/60 R15

Front Left Side: Front Right Side: Yokohama 6 mm Yokohama 6 mm Rear Left Side: Rear Right Side: Yokohama 6 mm Yokohama 6 mm

The above values represent the remaining tyre treads depth

| Repairer's | Adjuster's  | Difference  | Diff %   |
|------------|---|---|--|
| 3,298.40   | 1,552.40  | 1,746.00  | 52.93  |
| 0.00       | 0.00  | 0.00  |  |
| 4,410.00   | 1,810.00  | 2,600.00  | 58.96  |
| 0.00       | 0.00  | 0.00  |  |
| 0.00       | 0.00  | 0.00  |  |
| 7,708.40   | 3,362.40  | 4,346.00  | 56.38  |
| 500.00     | 500.00  | 0.00  | 0.00   |
| 7,208.40   | 2,862.40  | 4,346.00  | 60.29  |
| 504.59     | 200.37  | 304.22  | 60.29  |
| 7,712.99   | 3,062.77  | 4,650.22  | 60.29  |
|            | 3,298.40<br>0.00<br>4,410.00<br>0.00<br>0.00<br><b>7,708.40</b><br>500.00<br>7,208.40<br>504.59 | 3,298.40 1,552.40 0.00 0.00 4,410.00 1,810.00 0.00 0.00 0.00 0.00 7,708.40 3,362.40 500.00 500.00 7,208.40 2,862.40 504.59 200.37 | 3,298.40       1,552.40       1,746.00         0.00       0.00       0.00         4,410.00       1,810.00       2,600.00         0.00       0.00       0.00         0.00       0.00       0.00         7,708.40       3,362.40       4,346.00         500.00       500.00       0.00         7,208.40       2,862.40       4,346.00         504.59       200.37       304.22 |

INSPECTION

Date of Assignment:

01/03/2019

Date Inspected:

22/02/2019 Inspected At:

BW Workshop Services Pte Ltd (HQ)

30 Ubi Road 4

Singapore 408615

Estimated Period of Repair:

8.0 days

**ADRIAN LING** Adjuster:

Manager:

Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Page 3 of 4

# REPAIR DETAILS

| Referen      | ce               |  |
|--------------|------------------|--|
| Part Source: | :                | (Last Synchronised: 11 Jun 2019)   |
| Parts:       | N/A              | HONDA SHUTTLE HYBRID 1.5 (A) (Model not available in database)   |
| Labour:      | Repairer's       | (Price-denominated Standard List)  |
| Print Code:  | (Unsubmitted,    | no print-code for SLU9234E)  |
| Validity:    |                  | es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page |
| Further Info | : Items/values i | not in reference catalogue are prefixed with an asterisk *.  |

# Recommended Parts

| No.   | Qty     | Part No.     | Particulars                  | Condition               | Repairer's  | Amount     |
|-------|---------|--------------|------------------------------|-------------------------|-------------|------------|
| 1     | 1       |              | *REAR DOOR - LH              | Dented                  | 810.00 FL   | *810.00 FL |
| 2     | 1       |              | *SIDE SKIRTING - LH          | Repair                  | 390.00 FL   | *-FL       |
| 3     | 1       |              | *REAR BUMPER BRACKET - LH    | Necessary               | 35.50 FL    | *35.50 FL  |
| 4     | 1       |              | *TYRE - YOKOHAMA - 185/60R15 | Not Necessary           | 135.00 FS   | *-FS       |
| 5     | 1       |              | *WHEEL CAP COVER             | Cut                     | 195.00 FS   | *80.00 FS  |
| 6     | 1       | *            | *REAR FENDER GLASS MOULDING  | Not Necessary           | 85.00 FS    | *-FS       |
| 7     | 1       |              | *REAR BUMPER                 | Deformed                | 1,200.00 FL | *995.00 FL |
| 8     | 10      |              | *REAR BUMPER CLIP            | Not Necessary           | 55.00 FS    | *-FS       |
| 9     | 1       |              | *REAR FENDER - LH            | Repair                  | 1,100.00 FL | *-FL       |
| F=Fra | anchise | part. S=SpcN | lett. L=ListItemDisc.        | -                       |             |            |
|       |         |              |                              | Sub Total (S\$)         | 4,005.50    | 1,920.50   |
|       |         |              | - List Item Discount on L    | tems 20.00/20.00% (S\$) | 707.10      | 368.10     |
|       |         |              |                              | Total Parts (S\$)       | 3,298.40    | 1,552.40   |

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No   | Particulars   | Lab.Type        | Repairer's | Amount   |
|------|---|-----------------|------------|----------|
| Labo | our Items   |                 |            |          |
| 1    | TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIT AND TO RENEW AFFECTED PARTS \$300/PER DAY                                | New             | 1,800.00   | 750.00   |
| 2    | TO PUTTY AND RESPRAY ON AFFECTED PORTIONS. \$280 / PER PANEL  | New             | 1,680.00   | 800.00   |
| 3    | DISCONNECT AND CHECK ELECTRICAL WIRING, HARNESS, WIRE SOCKETS, ETC. REMOVE AND REINSTALL DAMAGED PARTS, TEST AND RECTIFY FOR PROPER FUNCTIONING | New             | 120.00     | 30.00    |
| 4    | TO FOCUS TAILLAMPS. TO CHECK WIRING AND LIGHTING OPERATION  | New             | 100.00     | 0.00     |
| 5    | TO REMOVE AND REFIT REAR FENDER GLASS AND CONDUCT WATER LEAK TEST   | New             | 100.00     | 0.00     |
| 3    | TO REMOVE AND REFIT REAR UPHOLSTERY TRIMMING,<br>ROOF LINING, SEATS, SPEAKER BOARD IN ORDER TO<br>FACILITATE REPAIRING WORK                     | New             | 100.00     | 60.00    |
| 7    | TO APPLY UNDERSEALING   | New             | 100.00     | 0.00     |
| 3    | TO REMOVE DOORS FITTINGS  | New             | 100.00     | 80.00    |
| 9    | TO REMOVE AND REFIT PETROL / DIESEL TANK IN ORDER TO FACILITATE REPAIRING WORKS   | New             | 150.00     | 0.00     |
| 10   | TO CONDUCT TYRE BALACING  | New             | 40.00      | 40.00    |
| 11   | REMOVE AND REPLACE BUMPER SENSOR  | New             | 120.00     | 50.00    |
|      | Gross Labou   | r Cost (S\$)    | 4,410.00   | 1,810.00 |
|      | Report was unsubmitted during   | this print-out. |            |          |

< END OF ESTIMATES >