<u>200</u>	DIGNMEN I	8
From: Date:	Ven 40: SHA 42990	Tr Regni Oct , 28
Estimate (Cost	Type: M.Cal M.Cycle Bus Van Lorr	
OCTP HIS ITPRES I OD RES I EVA I INV I HIV.	Truck / Trailer of	W 190 Francis Win 18
a inspect Vehicle Ho:	Make: - Hunder Zo	nig es 1586
el Workship mis	Calour Blue	A/C: Ins@disidialny
	Sp. Reading 53 704	TIRadio: Ins Oed Std NI NA
issued SKF 4368B 1	Eng/No:	
75/kg Na 5088904728-01 20/5/13	9 CNO: KMHC	85/CVK4/14725
MT 1034082 -002	Gen. Cond: Good / FUT Poor / Burnt	
Sum Inis Used: Excess:	Sleering: Inorfer / Jammed / Leaked	
(Client's Record)	Brake: Inor Gar T Jammed I Leaked	
Mate of Yeh.	Modi: Nil / SIRim / STO AROM O	
		95/65Rs
(Policy Condition)	R	
Remark: The veh had commenced its N/S	OIS BS / DUN / EXHOVA (GY) FS I LIZA	A CLOHTSULPER ASILIMIT
repair at the time of inspection.	TOYOTYOKO or	
Sallor Maket Value:	<u> </u>	6.00
IDAC Accident Room: Consistent? : Yes or No	Front RVSst 2 mm	RJBal. 2
GIA / PR Seen: Consistent? : Yes of No	L/Sal. 7 mm	100
Est Repair: days Res.: Yes or No	D.O.A. 27/2/19	0.01. 28/2/19
V 2		DGE (Layona)
cumSum: % 3 Val.: Yes or No	Survey held at	JUL (Loyang)
CA / REV / REP. / 24 HRS	Des. of Damages : Frt Rear O	/ //
Dale:Person Contacted: Vehicle: 1	W1001	(B Pady.
Date / Time Action / Instruction	The UIC I Chassis frame I 8	ody Structure affected due to collision.
SHA 4289D X		INZ
	17-019463/KPB392 DEA: 06/	
13/2/19 Edral 1/19 \$ 205648		819
7 / 4 20 6 43	/ -1191. (Ned 105, -	01/
RECEIVED	1 8 MAR 2019	
*		
	**	
Calafina, File Pass 167 : Prell. Report	Days Of Repair: 2	
1) : Final Report	Resurvey No. of Trip!	Survey Fee:
Osleffine File Return to?		Transportation:
13/3- typist	253 Fee 7 985 hsp 5	
1 3	NOT E	No.
TP	17.00	(0.0)
PP \$ 3056.48	77m2	
1 P 4 3000 1	1	

Veron Chen (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Wednesday, 13 March 2019 11:13 AM

To:

Veron Chen (LKKAuto)

Subject:

FW: REQUEST FOR CLAIM NUMBER

Hi Veron

Claim created.

With Regards

Azlin Rani

Senior Administrator, Motor Insurance www.income.com.sg













At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, 13 March 2019 9:08 AM

To: MTCL@income.com.sg

Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No
1	MT/ 1034082 - 002	COMFORT TRANSPORTATION PTE LTD	SHA 4299D	SKF 4368B

D.O.A	Time of Accident	Estimate	Tentative repair cost
27/2/2019	19:40	\$2,839.48	\$2,056.48

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Hello, NAC_PAYA_UBI_800601

· Change Language

Change Password

1 Log Out

My Desktop Notice of Loss **Policy Query**

Policy No. Vehicle No.(For Motor) SKF4368B Date of Accident Certificate Number 27/02/2019 13:52

Search

Certificate Number Select Policy No. 5088904728-0

Policyholder Name CNC BIZ

Policyholder Product Cover Type drivo CLASSIC 53333734L GPC

Insured No. Object

Commence Expiry Date

SKF4368B SKF4368B 30/05/2018 29/05/2019

Continue

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misropresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCI	DENT	CTA	4 - 17	IIII NIT
ALL	DENI	OIA		

Date Of Report 28/02/2019 11:48

Date Of Accident 27/02/2019 19:40

Exact Location Of Accident ALONG COLLYER QUAY INCOME@RAFFLES TAXI STAND

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SHA4299D

Insured/Policyholder

Name Of Registered Owner

COMFORT TRANSPORTATION PTE LTD

Co Reg No 199303821R

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No OFFICE-65508768

Vehicle Particulars

Manufacturer HYUNDAI
Model IONIQ HYBRID

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Type Of Coverage

Name of Insurance Company

MS FIRST CAPITAL INSURANCE LTD
THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088936MFSH

Cover Note Number

Driver

 Name of Driver
 LIM ENG HOE

 NRIC No
 \$1397833F

 Date Of Birth
 17/03/1959

 Occupation
 OUTDOOR

Date Of Driving Pass 16/05/1981

Driving Experience 37 YEARS AND 9 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98273480

Fax Number

Contact Number

EMail Address NOEMAIL

Address

BLK 530D PASIR RIS DRIVE 1

#08-416

Postcode

514530

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - OPENING DOOR OF VEHICLE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO NO

Was any injured conveyed to hospital by

ambulance?

YES

NO

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKF4368B

Vehicle Make/Model/Colour

TOYOTA

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

RH REAR DOOR

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
 facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could invoive disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD CO. REG. NO. 199303821R

Pr

Reporting Centre Personnel's Signature Name:

Policyholder's Signature Date & Time: Oriver's Signature (If driver is not the policyholder) Date & Time:

NRIC/FIN No.:

Loke Wei Yleng

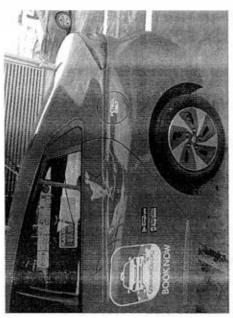
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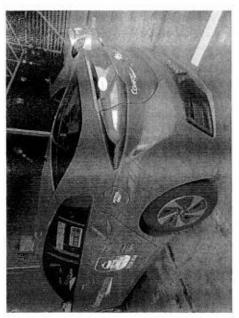
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ECLARATION				-
We declare the foregoing partic FORT TRANSPORTATION	ulars are true in every respo	ect.	1	
CO. REG. NO. 1993038:	iti 🕍			~
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olicyholder's Signature ate & Time:	Oriver's Signature (If driver is not the po		eporting Centre Personnel'	111

 $E_{ij}(x_0) \neq 0 \Rightarrow C_{ij}(x_1) + E_{ij}(x_2) = 0$

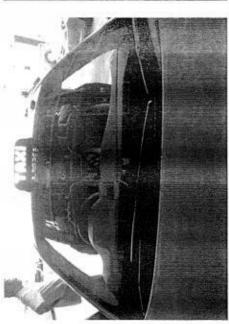












OMFORTDELGRO ENGINEERING

nember of COMFORTDELGRO

rned to Service Reception upon collection

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

Date/Time: 28.02.2019 12:38

Page: 1

JOB CARD Sales Order: 3902241 JC NO.: 305273248 ARC Repair TP(CLSO)1 l'eam: REGN NO .: MER MILEAGE SHA4299D COMFORT TRANSPORTATION PTE LTD MAKE: 7010045 HYUNDAI VIER NO. 383 SIN MING DRIVE DATE/TIME IN 38 MODEL IONIQ(G2) 27.02.2019 20:45 Singapore SINGAPORE 575717 YR OF MANU. 08.10.2018 65508755 TARGET DATE CHASSIS CODE KMHC851CVKU114725 COMPLETION DATE/TIME: INT CARD NO. JOB DESCRIPTION Accident Date: 27.02.2019 NATURE: 3P 27.02.19/B FRONT 3/NO LABOR CODE DESCRIPTION REAR

ED &P	ASSED OUT BY:				
	SERVICE ADVISOR			CUSTOMER'S SIGNATURE	
dgemer	nt Slip		Exit Pass		
3.1	SHA4299D	JU NTUC	Vehicle No.:	SHA4299D	
- 3ervice	Advisor	Signature/Date	Name of Service Advisor	Date	

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHA 4299D

DATE 28/2/2019 15:02

MAKE

MODEL

: HYUNDAI IONIQ

Qty	Parts Description/ Labour	Type	Unit Price	1	Amount	
	Rear Door (RH)	Ī		S	1,789.90	1
Ren	Rear for (RH) weather strip and			S,	43.00	
	Rear for IRH) weather string - en			3	60.10	
	SUB TOTAL			\$	1,832.90	1
	LESS 20%			\$	366.58	
	DISCOUNTED TOTAL			s	1,466.32	1
	Rear Door Comfortdelgro & Apps Sticker (RH) Front Door Coloured Comfort Logo (RH)	/Mc		s s	80.00 75.00	1
				S	155.00	$\frac{1}{1}$
	Labour Charge Panel Beating Spray Painting Charge Tuff Kote			S S	200 400.00 600.00 50.00	1
	Transfer of Door			\$	120.00	- 10
	Transfer of Book			1		1
	TOTAL LABOUR			s	1,170.00	1
	ESTIMATE TOTAL			\$	2,791.32	
	L 1: 101001			3	839.48	
	A alpha is	14 400 3111	thants hence notify the following: that's stay poleting			
		To setting duty	yead party or a remaining or a survive or a			
	2 fr PIP Beton Paid pll	• 5 kg 5 kg 1	three polytops now insured the property of the	Se Dompai		
		Signature				
	This is an initial estimate based on a visual inspection of th	T. Date:				1

COMFORTDELGRO ENGINEERING

305273248 Our Job Ref No ComfortDelGro Engineering Pte Ltd. 59 Loyang Drive Singapore 508969 Fax: 6546 8156 12/03/19 Date FINALIZATION FORM LKK Fax: KALVIN Attn SHA4299D 27.02.19 Date of Accident: The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-The repair job shall bill to: NTUC SKF4368B ### 2. The finalized amount shall be: Spare Parts after List discount \$1,586.48 (a) ### Labour Charges \$470.00 Total for Part-By-Part Repair Cost \$2,056.48 IVI Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% Final Lumpsum Repair cost 3. Estimated normal period for repairs: working days 4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days 5. Thank you for your assistance. We confirm the estimates and finalized amount Signature : Signature: JUMANI Name Name 6214 8315 Tel Date 65468156 Fax For Official Use Only

	Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1.	Rental Rate P/Day		YES		
2.	Loss of Income Paid		N		
3.	Survey Fees				
4.	LTA Search Fee	\$7.49			
5.	Medical Fees (on behalf of driver, if applicable)				
6	Overrun				

Remarks:					
-				100	_

COMFORTDELGRO ENGINEERING PTE LTD

Date: 12.03.2019 Time: 10:52:49

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

7.

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO

: 305273248

REGN NO MILEAGE : SHA4299D

MAKE

: 0000000000 : HYUNDAI

MODEL

: IONIQ(G2)

DATE OF REGN : 08.10.2018 DATE/TIME IN : 27.02.2019

: 27.02.2019 20:45

ACCIDENT DATE : 27.02.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-0596-G IONIQ PANEL ASSY-REAR DOO 1 1,789.90 20.00 1,431.92

0002 28-01-0103-2013-A I40V3 APP LOGO REAR DOOR

1 N 80.00 10.00 72.00

0003 04-01-0104-2555-G IONIQV2&3 GRIP-REAR DOOR 1 43.00 20.00 34.40

0004 04-01-0104-2559-G IONIOV2&3 W/STRIP ASSY-RR 1 60.20 20.00 48.16

SUB-TOTAL : 1,586.48

JOB NATURE

0000 PB PANEL BEATING 200.00

SPRAYPAINT CHARGE 0001 SP

200.00

0002 20-00

TUFF COAT ON AFFECTED PARTS.

20.00

0003 L

TRANSFER DOOR PARTS

50.00

SUB-TOTAL: 470.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 12.03.2019 Time: 10:52:49

Page: 2

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

1.

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO : 305273248

MILEAGE

: SHA4299D : 0000000000

MAKE : HYUNDAI

MODEL : IONIQ(G2)

DATE OF REGN : 08.10.2018

DATE/TIME IN : 27.02.2019 20:45

ACCIDENT DATE : 27.02.2019

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,056.48

AUTHORISED: YES / NO

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:

DATE:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTU	IC INCOME INSUR	RANCE CO-OPERATIVE LTD	Ref: NS/INC19003	853/K1vd3s2
		ND UNION HOUSESINGAPORE	Date: 14-03-2019 Code: INC4	
1.		Policy Particulars	:- THIRD PARTY CLAIR	M AND THE REST OF THE PARTY OF
	Insured Veh.	SKF 4368B	Veh. Inspected	SHA 4299D
	Policy No.	5088904728-01	Coverage (\$)	0.00
	Claim No.	MT/1034082-002	Excess (\$)	0.00
	Assign From		Assign Date	28/02/2019
2.		Vehicle Parti	culars & Condition	
	Make & Model	HYUNDAI IONIQ	c.c	1580
	Engine No.	HIDDEN	Year of Reg.	2018
	Chassis No.	KMHC851CVKU114725	Colour	BLUE
	Odometer	53704	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
3.		Condit	ions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195/65R15	MICHELIN	7 mm
	L/H Front Tyre	195/65R15	MICHELIN	7 mm
	R/H Rear Tyre	195/65R15	MICHELIN	7 mm
	L/H Rear Tyre	195/65R15	MICHELIN	7 mm
4.		Descripti	on of Damages	A STATE OF THE STA
	THE VEHICLE SU	STAINED DAMAGES AT THE N/S ETAILS.	BODY.	
5.		Genera	I Information	E SHIP SHEET SHEET
	Accident Date	27/02/2019	Inspection Date	28/02/2019
	Survey held at	COMFORTDELGRO ENGINEER	RING PTE LTD	
		59 LOYANG DRIVE SINGAPORE 508969		
5a.		R	emarks	
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W		
5b.	He Leville	Estimate	Days of Repair	MERCHANISM CONTRACTOR
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	2 Working Days	3



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4299D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS	<u> </u>		
1	REAR DOOR (RH)	DENTED	1,789.90	1,789.90
1	REAR DOOR OUTER HANDLE (RH)	CRACKED	43.00	43.00
1	REAR DOOR (RH) WEATHER STRIP	CUT	60.20	60.20
	LESS 20% DISCOUNT	1	-378.62	-378.62
			1,514.48	1,514.48
	NETT ITEMS			
1	REAR DOOR COMFORTDELGRO & APPS STICKER (RH) (N)	NECESSARY	80.00	80.00
	LESS 10% DISCOUNT		-	-8.00
			80.00	72.00
	SPECIAL NETT ITEMS			
1	FRONT DOOR COLOURED COMFORT LOGO (RH) (SN)	NOT NECESSARY	75.00	
	2 Control of the Cont		75.00	
	LABOUR			
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		600.00	200.00
	TUFF KOTE.		50.00	20.00
	TRANSFER OF DOOR.		120.00	50.00
			1,170.00	470.00
	GRAND TOTAL		2,839.48	2,056.48

RECOMMENDED COST OF REPAIRS	2,056.48
(CONFIRMED)	

Report Ref No. NS/INC19003853/K1vd3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.