

Jia Le (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 3 October 2019 3:26 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 13/2/2019 involving SHD 6128K, SLM 2320C (AIG's insured) & SGE 1658L (Our Ref: TAX/02/19/2081/lg)
Attachments: img-X03144142-0001.pdf; img-X03145816-0001.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$10,350.00
Loss of Rental	\$3205.72 (**28 days x \$114.49)
LTA Search Fee	\$7.00
Total	\$13,562.72

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

** we have sought approval for supplementary parts on 5/3/19 and your surveyor Hwee Jie approved on 13/3/19 (please refer to the attached email).

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19003852/Jha3

14 MAY 2019

NG CHENG HEE
APT BLK 511
PASIR RIS STREET 52
#03-129
SINGAPORE 510511

Dear Sir/Madam,

**ACCIDENT INVOLVING SLM2320C & SHD6128K ALONG/AT JUNC OF ORCHARD
BLVD & PATERSON RD ON 13/02/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD6128K against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **28/05/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHD 6128K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD 6128K that was damaged pursuant to the accident which occurred on 13/02/2019 (date) along PATERSON ROAD/ORCHARD BOULEVARD (location) involving vehicle no/s SLM 2320C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of Dec (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS12,500.00 (Global Sum) for vehicle no. SHD 6128K that was damaged pursuant to the accident which occurred on 13/02/2019 (date) along PATERSON ROAD/ORCHARD BOULEVARD involving vehicle no/s SLM 2320C.

This is pursuant to the inspection conducted on 27/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHD 6128K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 6128K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of Dec (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190900488
Date : 25.09.2019
Vehicle No. : SHD6128K
Your Ref No. : TAX/02/19/2081
Our Ref No. : 24100145
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 10,350.00
GRAND TOTAL				\$ 10,350.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 13.02.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/19/2081

From: SMRT Taxis Pte Ltd

Date: 06/03/2019

ACCIDENT INVOLVING SHD 6128K & SGE 1658L ON 13/2/2019 ALONG AT THE CROSS JUNCTION OF PATERSON ROAD & ORCHARD BOULEVARD

This is to confirm that the daily rental rate for SHD 6128K is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 13/02/2019
Accident End Date : 03/10/2019

Date Generated : 03/10/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/15/2081	SHD6128K	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24100145	13/02/2019 8:21 PM	14/03/2019 10:44 AM

Enquire Transaction History

Log Date/Time: 16 Feb 2019 / 08:42:12
 Asset Type: Vehicle Transaction Amount: \$7.69
 Asset ID: SLM2320C
 Transaction Type: 18.32 Insurance Enquiry (GIRO Payment) Channel: External Agency
 User ID: ESASBAH0 - BALQISH BINTE ABDUL HALIL Business Transaction Reference No: 20190216084317638555

Search Date / Time: 13 Feb 2019 20:20:00
 Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
 Information displayed is correct as at the log date and time.

Enquire Related Logs OK