

10/2010

INS. CASE OWNER:

Sindon

CC 4/1111900

3848, UFB3/1

LKK

IDAC

Surveyor:

marrms

DOI:

ASSIGNMENT

1/2/19

pointin

Date/Time:

12/1/19

Registered in Merimen:

1/2/19

Pre-assign / CCU / FTE



Insured Vehicle No. :

SHD 6713X

Claim No. :

MUTIA1WY8V

Name of Insured :

LTAL

Policy No. :

MLOM005

Insured Tel No. :

HP:

Make / Model :

MERCEDES

Excess Sec II :SS

D.O.A :

17/2/19

Place of Accident :

PEKAN MB

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

WONG WEE HENG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(VL: YES / NO)

Insured Liability :

% Final ? Yes / No

PC 7049E



INSRS:
WSP:
Tel:
Liability:
RMKS:

Rico 60



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI	<input type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PL 7049E-X

SHD 6713X-X

4/12/19

Peak market results, review

1/2/2019

e-mail liability clear

pending finalise

-file pass to type market report

After repair photo X

PRELIMINARY ADVICE	Date/Time:	Sent By:	
	4/12/2019	LSP	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS 3,550.00 (4 days) Reduction: 38.03 %		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : 15		
Repair Cost:	SS 3,748.60		
Loss of Rental (LOR):	SS 1,260.00 (7 days) x \$180.00		
Loss of Use (LOU):	SS - (5 x days)		
Loss of Income (LOI):	SS - (5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search	SS 56.45 (\$7.45 + \$15.00 + \$14.00)		
Medical:	SS -		
Disbursement:	SS - (e.g. Tow/Independent)		
Legal Cost:	SS -		
Total:	SS 5,094.95	Global Sum SS: 5,090.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 5,090.00	Name 1: Rico 60 Auto Services pte ltd	
Payee 2: (Strike if N.A.)	SS -	Name 2:	
Payee 3: (Strike if N.A.)	SS -	Name 3:	

COPY SENT 14/1/19

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$600.00

Case No:

REF: II

ASSIGNMENT

Form: Date: 01/03/2019
 Estimated Cost:
 OD: TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: PC3049K
 at Workshop no: Rico 60
 of 8 kaki Bkt Ave 4 # 02-29 pener
 Insured:
 Policy No:
 Claims No:
 Sum Insured: Excess:
 (Client's Record)
 Make of Veh:

YOB No: PC3049K Yr Reg: 10/14
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota (A) hiace commuter 2982
 Colour: white A/C: Insured / Std / NI / NA
 Ep Reading: 302592 T/Radio: Insured / Std / NI / NA
 Eng No:
 Ch No: JTFST22P200020909
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value:
 IDAC Accident Rpt: Consistent?: Yes or No
 GIA Seen Consistent?: Yes or No
 Est. Repairs: 4 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS 1wp
 Date: Person Contacted: Vehicle: IN / OUT

Tyre Size: F: 195 R15
 R:
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Spectre
 Front: 6 mm Rear: 6 mm
 R/Bal: 6 mm L/Bal: 6 mm
 D.O.A. 17/2/19 D.O.I. 1/3/19
 Survey held at
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
MSL
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>LYA 10063</u>
	<u>2a, 662.50</u>
	<u>U/S: \$3,550.00 (Red) \$26,112.50 / 88.03 %</u>

Date/Time, File Pass to? : Proli. Report
 : Final Report

Days Of Repair:
 Resurvey No. of Trip:

Survey Fee:	
Transportation:	
:	
:	
:	

Add Fee: Site Insp \$
 Interview \$
 Tach. fees \$
 Weekend \$

Report Format:
 Lump Sum / I.B.F. (\$)



Rico 60 Auto Services Pte Ltd. Blk 8, Kaki Bukit Avenue 4, #02-241
Premier @ Kaki Bukit Singapore 115875. Email: claims@rico60.com
Tel: 6286 6060, FAX: 6286 7060

VEHICLE NUM: PC 3049 K
MAKE & MODEL: TOYOTA HIACE
MILEAGE:
TYRE:
CHASSIS NUM: JTFST22P200020909

not Avail
1/3/11
4/5 @ 3550
4d
The 1st 1/11

ATTN: Loke pok hin

4/5 @ 3550

NO.	DESCRIPTION - PARTS	QTY	PRICE
1	FRONT WINDSCREEN MOULDING <i>11 X</i>	1	\$215.00
2	FRONT BONNET <i>2 X</i>	1	\$898.00
3	FRONT BONNET LOGO <i>1pc ✓</i>	1	\$68.00
4	FRONT BONNET CORNER RUBBER LH <i>11 X</i>	1	\$127.80
5	FRONT BONNET HINGE LH <i>11 X</i>	1	\$112.30
6	FRONT BONNET WEATHER STRIP LH <i>11 X</i>	1	\$76.70
7	FRONT HEADLAMP LH <i>CM —</i>	1	\$518
8	FRONT BUMPER <i>Dis —</i>	1	\$545
9	FRONT BUMPER SIDE RETAINER L+R <i>1pc 149.60 \$149.00</i>	2	\$299.20
10	FRONT BUMPER BRACKET L+R <i>11 X</i>	2	\$165.20
11	FRONT BUMPER GRILLE TOP <i>11 X</i>	1	\$267.80
12	FRONT BUMPER GRILLE BOTTOM <i>11 X</i>	1	\$276.30
13	FRONT BUMPER GRILLE BASE <i>11 X</i>	1	\$283.00
14	FRONT BUMPER FOG LAMP COVER LH <i>11 X</i>	1	\$185.00
15	FRONT BUMPER TOW COVER <i>11 X</i>	1	\$78.00
16	FRONT BUMPER REINFORCEMENT BAR <i>11 X</i>	1	\$258.00
17	FRONT QUARTER PANEL LH <i>20/21 —</i>	1	\$485.00
18	FRONT QUARTER PANEL TOP RUBBER LH <i>11 X</i>	1	\$110.00
19	FRONT DOOR LH <i>20/21 —</i>	1	\$1445.00
20	FRONT DOOR SIDE MIRROR ASSY LH <i>11 X</i>	1	\$45.90
21	FRONT DOOR HANDLE LH <i>11 X</i>	1	\$79.90
22	FRONT DOOR KEY LOCK LH <i>11 X</i>	1	\$81.60
23	FRONT DOOR HINGE UP AND DOWN LH <i>11 X</i>	2	\$248.40
24	FRONT DOOR CHECKER LH <i>11 X</i>	1	\$164.20
25	FRONT DOOR INNER TRIM LH <i>11 X</i>	1	\$489.00
26	FRONT DOOR INNER TRIM SWITCH LH <i>11 X</i>	1	\$78.00
27	FRONT DOOR WINDOW CHANNEL LH <i>11 X</i>	1	\$68.00
28	FRONT DOOR POWER MOTOR LH <i>11 X</i>	1	\$75.00
29	FRONT DOOR REGULATOR LH <i>11 X</i>	1	\$370.00
30	FRONT DOOR WEATHERSTRIP LH <i>11 X</i>	1	\$185.20
31	FRONT DOOR LOWER STEP PANEL LH <i>11 X</i>	1	\$42.00
32	FRONT DOOR LOWER STEP PANEL GARNISH LH <i>11 X</i>	1	\$256.00
33	FRONT DOOR PILLAR LH <i>11 X</i>	1	\$113.20
34	FRONT SUPPORT PANEL <i>11 X</i>	1	\$77.00
35	FRONT BRACE PANEL COMPLETE SET <i>11 X</i>	1	\$230.00
36	FRONT WASHER TANK <i>11 X</i>	1	\$198.00
37	FRONT WIREHARNES <i>11 X</i>	1	\$1242.00
38	FRONT DASHBOARD ASSY COMPLETE SET <i>11 X</i>	1	\$258.00
39	FRONT DASHBOARD CENTER SUPPORT <i>11 X</i>	1	\$135.00



Rico 60 Auto Services Pte Ltd . Bk 8 , Kaki Bukit Avenue 4 , #02-24
Premier @ Kaki Bukit Singapore 415875 , Email: claims@rico60.com
Tel: 6286 6060 , FAX: 6286 7060

VEHICLE NUM:	PC 3049 K
MAKE & MODEL:	TOYOTA HIACE
MILEAGE:	
TYRE:	
CHASSIS NUM:	JTFST22P200020909

not Admin
1/3/19
L/S
Hd
The photo

ATTN	NO.	DESCRIPTION - PARTS	QTY	PRICE
	1	FRONT WINDSCREEN MOULDING 11 X	1	
	2	FRONT BONNET 2 X	1	
	3	FRONT BONNET LOGO Acc ✓	1	
	4	FRONT BONNET CORNER RUBBER LH 11 X	1	
	5	FRONT BONNET HINGE LH 11 X	1	
	6	FRONT BONNET WEATHER STRIP LH 11 X	1	
	7	FRONT HEADLAMP LH CMC ✓	1	
	8	FRONT BUMPER DIS ✓	1	
	9	FRONT BUMPER SIDE RETAINER L+R 1/5 one pc	2	
	10	FRONT BUMPER BRACKET L+R 11 X	2	
	11	FRONT BUMPER GRILLE TOP 11 X	1	
	12	FRONT BUMPER GRILLE BOTTOM 11 X	1	
	13	FRONT BUMPER GRILLE BASE 11 X	1	
	14	FRONT BUMPER FOG LAMP COVER LH 11 X	1	
	15	FRONT BUMPER TOW COVER 11 X	1	
	16	FRONT BUMPER REINFORCEMENT BAR 11 X	1	
	17	FRONT QUARTER PANEL LH 22/24 ✓	1	
	18	FRONT QUARTER PANEL TOP RUBBER LH 11 X	1	
	19	FRONT DOOR LH 22/24 ✓	1	
	20	FRONT DOOR SIDE MIRROR ASSY LH 2 X	1	
	21	FRONT DOOR HANDLE LH 11 X	1	
	22	FRONT DOOR KEY LOCK LH 11 X	1	
	23	FRONT DOOR HINGE UP AND DOWN LH 11 X	2	
	24	FRONT DOOR CHECKER LH 11 X 22/24 ✓	1	
	25	FRONT DOOR INNER TRIM LH 11 X	1	
	26	FRONT DOOR INNER TRIM SWITCH LH 11 X	1	
	27	FRONT DOOR WINDOW CHANNEL LH 11 X	1	
	28	FRONT DOOR POWER MOTOR LH 11 X	1	
	29	FRONT DOOR REGULATOR LH 11 X	1	
	30	FRONT DOOR WEATHERSTRIP LH 22 ✓	1	
	31	FRONT DOOR LOWER STEP PANEL LH 22/24 X	1	
	32	FRONT DOOR LOWER STEP PANEL GARNISH LH 22 ✓	1	
	33	FRONT DOOR PILLAR LH 2 X	1	
	34	FRONT SUPPORT PANEL 2 X	1	
	35	FRONT BRACE PANEL COMPLETE SET 11 X	1	
	36	FRONT WASHER TANK 11 X	1	
	37	FRONT WIREHARNES 11 X	1	
	38	FRONT DASHBOARD ASSY COMPLETE SET 11 X	1	
	39	FRONT DASHBOARD CENTER SUPPORT 11 X	1	

Swt 10/2019

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	0180B
Vehicle Details	
Vehicle No.:	PC3049K
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Feb 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE HIGH ROOF COMMUTER TURBO AUTO
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	1KD2431816
Chassis No.:	JTFST22P200020909
Maximum Power Output:	-
Open Market Value:	\$38,054.00
Original Registration Date:	02 Oct 2014
First Registration Date:	02 Oct 2014
Transfer Count:	1
Actual ARF Paid:	\$1,903.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	01 Oct 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$17,936.00
COE Rebate Amount:	\$10,063.00
Total Rebate Amount:	\$10,063.00

The information contained herein is correct as at 21 Feb 2019

OK

Poh Kin (LKKAuto)

From: Rico 60 <claims@rico60.com>
Sent: Thursday, 2 May 2019 10:25 AM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: RE: LOD for PC 3049 K. DOA: 17/02/2019 Your Ref :CC4/III19003848/Ufb3

Dear Poh Kim,

Offer accepted.

Kindly release DV/Cheque.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Poh Kin (LKKAuto)
Sent: Wednesday, 1 May 2019 11:09 AM
To: Rico 60
Cc: Admin A
Subject: RE: LOD for PC 3049 K. DOA: 17/02/2019 Your Ref :CC4/III19003848/Ufb3
Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/III19003848/Ufb3

Your Ref: PC 3049K

Dear John,

We refer to the above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we revise offer settlement at global sum of **\$5,090.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 1 May 2019 11:09 AM
To: Rico 60
Cc: Admin A
Subject: RE: LOD for PC 3049 K. DOA: 17/02/2019 Your Ref :CC4/III19003848/Ufb3

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/III19003848/Ufb3
Your Ref: PC 3049K

Dear John,

We refer to the above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we revise offer settlement at global sum of **\$5,090.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

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From: Rico 60 [mailto:claims@rico60.com]
Sent: Tuesday, 23 April 2019 4:13 PM

Poh Kin (LKKAuto)

From: Rico 60 <claims@rico60.com>
Sent: Tuesday, 23 April 2019 4:13 PM
To: Poh Kin (LKKAuto)
Subject: RE: LOD for PC 3049 K. DOA: 17/02/2019 Your Ref :CC4/III19003848/Ufb3

Categories: clear

Dear Poh Kim,

Let us close this at Lump Sum \$5,500.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Poh Kin (LKKAuto)
Sent: Tuesday, 23 April 2019 3:29 PM
To: Enquiry
Subject: RE: LOD for PC 3049 K. DOA: 17/02/2019 Your Ref :CC4/III19003848/Ufb3
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III19003848/Ufb3

Your Ref: PC 3049K

Dear Shanelle,

We refer to the above matter and your letter of demand.

towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$4,880.00**(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 23 April 2019 3:29 PM
To: 'Enquiry'
Subject: RE: LOD for PC 3049 K. DOA: 17/02/2019 Your Ref : CC4/III19003848/Ufb3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III19003848/Ufb3
Your Ref: PC 3049K

Dear Shanelle,

We refer to the above matter and your letter of demand.

towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$4,880.00**(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

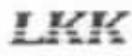
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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From: Enquiry [<mailto:claims@rico60.com>]
Sent: Wednesday, 3 April 2019 1:00 PM

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 7 March 2019 2:05 PM
To: 'Enquiry'
Cc: Admin A
Subject: RTA involving vehicle nos. SHD 6713X and PC 3049K on 17/02/2019

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III19003848/Ufb3
Your Ref: PC 3049K

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Print Received Message

This mail is associated with :

***PC3049K (MCT19020482)**
[SHD6713X]
TP
RADIANT CITY SERVICES
Feb 17 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
RICO 60 AUTO SERVICES PTE LTD

From India International Insurance Pte Ltd (HQ) (Ill_SG), sent on 30/04/2019 14:27 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5094.95) - PC3049K - Claim Handler: Sundari Nagarajan

Approved:5094.95.

Print Received Message

This mail is associated with :

***PC3049K (MCT19020482)
[SHD6713X]**

TP

RADIANT CITY SERVICES

Feb 17 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

RICO 60 AUTO SERVICES PTE LTD

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 06/03/2019 12:12 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - PC3049K - Claim Handler: Sundari Nagarajan

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: PC 3049 K

Your Ref.: SHD 6713 X

Date: 3/4/2019

ATTN: Motor Claims Department

INS: INDIA INT'L INS PTE LTD

Dear Sir/Madam,

Accident Involving: PC 3049 K & SHD 6713 X

Date of Accident: 17/02/2019 @ 02:30HRS

Location: Penang Road

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair: \$ 3,798.50

Loss of Rental

(\$240/Day x 8 Days): \$ 1,920.00

LTA Search: \$ 7.45

3rd Party Report : \$ 29.00

Grand Total: \$ 5,754.95

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Shanelle Lim @ 6286 6060/9187 8064, or email to claims@rico60.com.

Thank You,

Shanelle Lim

RICO 60 AUTO SERVICES PTE. LTD.
UEN 201807623M
8 Kaki Bukit Avenue 4, #02-24
Premier @ Kaki Bukit, Singapore 415875
Tel: (65) 6286 6060 Fax: (65) 6286 7060
Email: enquiry@rico60.com



RICO 60 AUTO SERVICES PTE. LTD.
 Co. & GST Reg. No.: 201807623M
 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24
 Singapore 415875 | Email: enquiry@rico60.com
 Tel: +65 6286 6060 | Fax: +65 6286 7060

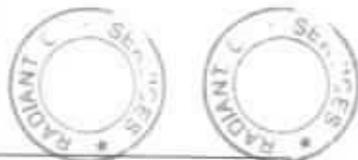
LETTER OF AUTHORISATION

Accident on 17/02/2019 @ 02:30 hrs along Penang Rd
 involving vehicles nos. PC 3049 K & SHP 4712 X

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. PC 3049 K at my/our request, I/We, Radiant City Services ("the claimant") of 16 ANIM MOH ROAD #05-43 ANIM MOH GARDENS (S) 270016 (address) bearing NRIC no. S32501A03 the owner of motor vehicle no. PC 3049 K hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 17 day of 02 (month) 2019 (year).



"The Claimant's" Signature

RICO 60 AUTO SERVICES PTE LTD
 UEN: 201807623M
 Blk 8, Kaki Bukit Avenue 4, #02-24
 Premier @ Kaki Bukit, Singapore 415875
 Tel: (65) 6286 6060 Fax: (65) 6286 7060
 Email: enquiry@rico60.com

Rico 60 Auto Services Pte Ltd

Name: Radiant City Services

Name: Shanelle Lim

NRIC No.: S32501A03

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

"My execution of this Discharge Voucher is only for my claim for property damage and not Prejudicial to any other claims"

India Ref: TP / MCT19020482
 Claimant Ref: PC 3049K

We/I, RICO 60 AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,090.00 (^{global sum}~~(repair cost)~~), S\$ _____ (loss of use/rental), S\$ _____ (search fee), vehicle no. PC 3049K that was damaged pursuant to the accident which occurred on 17/02/2019 (date) at Penang Road (location) involving vehicle no. SHD 6713X (insured vehicle). This is pursuant to the inspection conducted on 01/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner RADIANT CITY SERVICES ("the third party claimant") of vehicle no. PC 3049K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to PC 3049K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,090.00 to RICO 60 AUTO SERVICES PTE LTD

Dated this 02 day of 05 20 19

CLAIMANT:

Signature: 
 Signed by "the workshop" (with chop)
 Name: Yvonne Teoh Peak Yik
 NRIC: G8720032P
 Address: Blk 27, New Upper Changi Road
#03-708 Singapore 462027
 Nationality: Malaysian
 Occupation: Accountant

WITNESS:

Signature:  CKS
 Signed by appointed Surveyor
 Name: LKK AUTO CONSULTANTS PTE LTD
 NRIC: _____
 Address: 51 Ubi Ave 1 #01-25
Payon Ubi 2nd Part (S) 408933
 Nationality: _____
 Occupation: _____



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4
Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

TAX INVOICE

India International Insurance Pte. Ltd.
6347 6100

Invoice No. : I201904618
Invoice Date : April 3, 2019
Vehicle No. : PC3049K
Make & Model : TOYOTA HIACE
Chassis No. : JTFST22P200020909
Mileage : -
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	3,550.00	3,550.00

7% GST \$248.50

GRAND TOTAL (INCLUSIVE OF 7% GST) \$3,798.50

Amount Paid \$0.00

Balance Due \$3,798.50

RICO 60 AUTO SERVICES PTE. LTD
UEN: 201807623M
8 Kaki Bukit Avenue 4, #02-24
Premier @ Kaki Bukit, Singapore 415875
Tel: +65 6286 6060 Fax: +65 6286 7060
Email: enquiry@rico60.com

Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.

PARADISE LIMOUSINE

UEN NO:53250367L

467 Pasir Ris Dr 6 #09-414 Singapore 510467

Hp:9457 2411

INVOICE

INVOICE

BILL TO	INVOICE NO	INVOICE DATE
ABU BAKAR S/O MUSTAFA S1313603C BLK 16 GHIM MOH ROAD #05-43 S(270016) HP: 8749 3347	RENT0007	07/03/2019

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
01)	BEING RENTAL OF VEHICLE PC3357X TOTAL 08 DAYS FROM 27/02/19 TO 06/03/19 REPLACEMENT BUS FOR PC3049K	\$240	\$1920



AMOUNT DUE

\$1920

PARADISE LIMOUSINE

UEN : 53250367L

467 Pasir Ris Dr 6 #09-414 Singapore 510467

HP : 94572411

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name (as in NRIC) : ABU BAKAR S/O MUSTAFA

NRIC/Passport No.: S1313603C

Date of Birth : 22/05/1958

Address : BLK 16 GHIM MOH ROAD
#05-43 SINGAPORE (270016)

Contact : 8749 3347

ADDITIONAL DRIVER'S PARTICULAR

Name (as in NRIC) :

NRIC/Passport No.:

Date of Birth :

PC3049K

VEHICLE DETAILS

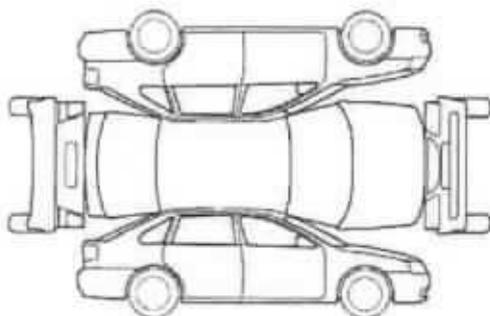
Vehicle Reg. No. : PC3357X

Vehicle Make & Model : TOYOTA HIACE

Out Date & Time : 27/02/2019 -06/03/2019

(R)

VEHICLE CHECKLIST



A - ACCIDENT

D - DENT

S - SCRATCHES

Other Remarks :

TERMS & CONDITIONS

1. ONLY PERSONS ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. Hirer is responsible for checking and maintaining the engine oil and radiator water level. Veh breakdown repair cost due to no engine oil or radiator water will be bare by the hirer.
3. Vehicle is strictly for us in Singapore only and may not be driven out of Singapore without the prior written consent of PARADISE LIMOUSINE
4. All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all cost and charges incurred in event that the immobiliser is being activated at the Singapore Custom. There will be NO REFUND of Unused rental and hirer shall bear the cost of the following charges: i) SGD\$300.00 for towing from Singapore Customs. ii) SGD\$150 for resetting of immobiliser.
5. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.
6. In case of accident, the hirer shall report to the rental office Immediately. If there are bodily injuries, a police report must be made within 24 hours
7. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Services is called upon to respond to such occurrence. the Hirer shall bear the cost of such response at SGD\$50 per trip. Punctured and damaged tyres that cannot be reused will be charged accordingly from SGD\$80-\$200 per tyres.
8. All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
9. No refund for early return of vehicle (The hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
10. Windscreen and windows damages are not covered under insurance (Range from SGD\$300-\$1000)
11. Smoking, Transportation of Pets and Durian are not allowed. Hirer is responsible for a penalty of SGD\$300.

I have read and agree to the Terms and Conditions on this agreement. All information I have provide to PARADISE LIMOUSINE in connection with this agreement is true.

Abu Bakar s/o Mustafa s1313603C

Hirer Name (as in NRIC & NRIC No.)

Hirer Signature & Date



PARADISE LIMOUSINE



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

8 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-028128

Date of Request: 21/02/2019

Your Ref No:

WALK IN NG KIM POH

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 17/02/2019

Vehicle No: PC3049K

Place of Accident: PENANG ROAD

Involving Vehicle No: SHD6713X

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHD6713X	PENANG ROAD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-028127

Date of Request: 21/02/2019

Your Ref No:

WALK IN NG KIM POH

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: PC3049K
Date of Accident: 17/02/2019
Place of Accident: PENANG RD
Involving Vehicle No: SHD6713X

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Feb 2019 / 15:07:59

Receipt Date/Time : 21 Feb 2019 / 15:07:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190221-002284

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD6713X As at 17 Feb 2019/02:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD6713X Enquiry Fee 20190221150644697559	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx4989	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***PC3049K (MCT19020482)**
[SHD6713X]
TP
RADIANT CITY SERVICES
Feb 17 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
RICO 60 AUTO SERVICES PTE LTD

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/04/2019 14:27 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5094.95) - PC3049K - Claim Handler: Sundari Nagarajan

Approved:5094.95.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Mar 2019 Edit Reg		28 Feb 2019 00:00 Edit Adj Rpt	\$3,550.00 Edit Estimates	\$3,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: -								
Main Claimant:	RADIANT CITY SERVICES , Co. Reg. No.: 53250180B								
Vehicle Reg. No.:	PC3049K	Date of Loss:	17/02/2019 00:00 - :59 [52 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19020482	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD6713X	Policy No. (Claimant):	5094428766-01						
		Excess:							
Repairer:	RICO 60 AUTO SERVICES PTE LTD (HQ) 8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT, 415875 Kaki Bukit - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 12/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (30/04/2019): Alert - Adj Mandate Approved (\$5094.95) - PC3049K - Claim Handler: Sundari Naga... • III_SG (23/04/2019): Alert - Adj Mandate Approved (\$4884.95) - PC3049K - Claim Handler: Sundari Naga... • III_SG (06/03/2019): Alert - Adj Mandate Approved (\$0.00) - PC3049K - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC3049K (MCT19020482)
 [SHD6713X]
 TP
 RADIANT CITY SERVICES
 Feb 17 2019 12:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 RICO 60 AUTO SERVICES PTE LTD

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/03/19 11:01	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
2	06/03/19 11:01	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
3	06/03/19 11:01	General View	Load JPG	<input checked="" type="checkbox"/>
4	06/03/19 11:01	General View	Load JPG	<input checked="" type="checkbox"/>
5	06/03/19 11:01	General View	Load JPG	<input checked="" type="checkbox"/>
6	06/03/19 11:02	General View	Load JPG	<input checked="" type="checkbox"/>
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35	06/03/19 11:02	General View	Load JPG	<input checked="" type="checkbox"/>
36	06/03/19 11:02	General View	Load JPG	<input checked="" type="checkbox"/>
37	06/03/19 11:02	General View	Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	06/03/19 11:02	General View	Load JPG	<input checked="" type="checkbox"/>
39	06/03/19 11:02	General View	Load JPG	<input checked="" type="checkbox"/>
40	06/03/19 11:02	General View	Load JPG	<input checked="" type="checkbox"/>
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45	06/03/19 11:02	General View	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/03/19 14:46	EMAIL FROM III DD 28022019	Load PDF	
2	01/03/19 14:46	WKSP NOTICE	Load PDF	
3	04/03/19 19:37	TP GIA REPORT	Load PDF	
4	04/03/19 19:37	TP ESTIMATE- MARKED	Load PDF	
5	15/04/19 10:49	WORKSHOP INVOICE	Load PDF	
6	15/04/19 10:49	LTA SEARCH	Load PDF	
7	15/04/19 10:49	GIA SEARCH	Load PDF	
8	15/04/19 10:49	LOD	Load PDF	
9	16/05/19 10:14	RENTAL RECEIPT	Load PDF	
10	16/05/19 10:14	AUTHORISATION TO ACT FORM	Load PDF	
11	16/05/19 10:14	DISCHARGE VOUCHER	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/03/19 09:23	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19003848/UFB3Q2

Date: 16/05/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: PC3049K Insured Vehicle No: SHD6713X
 Date of Loss: 17/02/2019 Nature of Claim: TP Claim No: MCT19020482

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC3049K
 Make & Model: TOYOTA HIACE, 3.0 D HIGH ROOF COMMUTER TURBO (A) Engine No: 1KD2431816
 Reg. Date: 02/10/2014 (Man. Year: 2014) Chassis No: JTFST22P200020909
 Colour: White Odometer: 302592 km
 Engine Capacity: 2982 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195 R15 Rear Tyre Size: 195 R15
 Front Left Side: Spectra 6 mm Rear Left Side: Spectra 6 mm
 Front Right Side: Spectra 6 mm Rear Right Side: Spectra 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	26,532.50	3,227.00	23,305.50	87.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,130.00	1,230.00	1,900.00	60.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	29,662.50	4,457.00	25,205.50	84.97
Approved Total (Overridden) (S\$)		3,550.00		
(S\$)	29,662.50	3,550.00	26,112.50	88.03
+ GST 7.00/7.00% (S\$)	2,076.38	248.50	1,827.88	88.03
Nett Amount (S\$)	31,738.88	3,798.50	27,940.38	88.03
+ Loss of Use (7.0 x S\$180.00/day) (S\$)		1,260.00		
+ Doc/Search Fee (S\$)		36.45		
Nett Liability (S\$)		5,094.95		
Global Sum Settlement (S\$)		5,090.00		

INSPECTION

Date of Assignment: 28/02/2019

Date Inspected: 01/03/2019 Inspected At: RICO 60 AUTO SERVICES PTE LTD (HQ)
8, KAKI BUKIT AVENUE 4, #02-24,
PREMIER @ KAKI BUKIT
Singapore 415875

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 15 Apr 2019)	
Parts:	N/A	TOYOTA HIACE 3.0 D HIGH ROOF COMMUTER TURBO (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PC3049K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT WINDSCREEN MOULDING	Not Necessary	215.00 F	*- FL
2	1		*FRONT BONNET	Repair	895.00 F	*- FL
3	1		*FRONT BONNET LOGO	Necessary	68.00 F	*68.00 FL
4	1		*FRONT BONNET CORNER RUBBER RH	Not Necessary	127.80 F	*- FL
5	1		*FRONT BONNET HINGE LH	Not Necessary	112.30 F	*- FL
6	1		*FRONT BONNET WEATHER STRIP LH	Not Necessary	76.70 F	*- FL
7	1		*FRONT HEADLAMP LH	Cracked	598.00 F	*598.00 FL
8	1		*FRONT BUMPER	Distorted	545.00 F	*545.00 FL
9	1		*FRONT BUMPER SIDE RETAINER L+R	N/S Cracked	299.20 F	*149.60 FL
10	2		*FRONT BUMPER BRACKET L+R	Not Necessary	365.20 F	*- FL
11	1		*FRONT BUMPER GRILLE TOP	Not Necessary	267.80 F	*- FL
12	1		*FRONT BUMPER GRILLE BOTTOM	Not Necessary	276.30 F	*- FL
13	1		*FRONT BUMPER GRILLE BASE	Not Necessary	393.00 F	*- FL
14	1		*FRONT BUMPER FOG LAMP COVER LH	Not Necessary	185.00 F	*- FL
15	1		*FRONT BUMPER TOW COVER	Not Necessary	78.00 F	*- FL
16	1		*FRONT BUMPER REINFORCEMENT BAR	Not Necessary	258.00 F	*- FL
17	1		*FRONT QUARTER PANEL LH	Dented / Bent	485.00 F	*485.00 FL
18	1		*FRONT QUARTER PANEL TOP RUBBER LH	Not Necessary	110.00 F	*- FL
19	1		*FRONT DOOR LH	Dented / Bent	1,445.00 F	*1,445.00 FL
20	1		*FRONT DOOR SIDE MIRROR ASSY LH	Repair	45.90 F	*- FL
21	1		*FRONT DOOR HANDLE LH	Not Necessary	79.90 F	*- FL
22	1		*FRONT DOOR KEY LOCK LH	Not Necessary	316.40 F	*- FL
23	2		*FRONT DOOR HINGE UP AND DOWN LH	Not Necessary	248.40 F	*- FL
24	1		*FRONT DOOR CHECKER LH	Bent / Twisted	164.20 F	*64.20 FL
25	1		*FRONT DOOR INNER TRIM LH	Not Necessary	489.00 F	*- FL
26	1		*FRONT DOOR INNER TRIM SWITCH LH	Not Necessary	680.00 F	*- FL
27	1		*FRONT DOOR WINDOW CHANNEL LH	Not Necessary	480.00 F	*- FL
28	1		*FRONT DOOR POWER MOTOR LH	Not Necessary	750.00 F	*- FL
29	1		*FRONT DOOR REGULATOR LH	Not Necessary	380.00 F	*- FL
30	1		*FRONT DOOR WEATHERSTRIP LH	Necessary	185.20 F	*185.20 FL
31	1		*FRONT DOOR LOWER STEP PANEL LH	Repair	412.00 F	*- FL
32	1		*FRONT DOOR LOWER STEP PANEL GARNISH LH	Cut	256.00 F	*256.00 FL
33	1		*FRONT DOOR PILLAR LH	Repair	913.20 F	*- FL
34	1		*FRONT SUPPORT PANEL	Repair	780.00 F	*- FL
35	1		*SET FRONT BRACE PANEL COMPLETE	Not Necessary	220.00 F	*- FL
36	1		*FRONT WASHER TANK	Not Necessary	198.00 F	*- FL
37	1		*FRONT WIREHARNES	Not Necessary	1,248.00 F	*- FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
38	1		*SET FRONT DASHBOARD ASSY COMPLETE	Not Necessary	2,578.00 F	*- FL
39	1		*FRONT DASHBOARD CENTER SUPPORT	Not Necessary	1,750.00 F	*- FL
40	1		*FRONT LOWER ARM LH	Not Necessary	350.00 F	*- FL
41	1		*FRONT UPPER ARM LH	Not Necessary	280.00 F	*- FL
42	1		*FRONT ABSORBER LH	Not Necessary	230.00 F	*- FL
43	1		*FRONT KNUCKLE ARM LH	Not Necessary	380.00 F	*- FL
44	1		*FRONT WHEEL BEARING LH	Not Necessary	270.00 F	*- FL
45	1		*FRONT BEARING HUB LH	Not Necessary	250.00 F	*- FL
46	1		*FRONT STABILISER LINK LH	Not Necessary	780.00 F	*- FL
47	1		*FRONT STEERING RACK AND PINION ASSY	Not Necessary	2,478.00 F	*- FL
48	1		*FRONT WINDSCREEN SEALANT	Not Necessary	120.00 FS	*- FS
49	1		*FRONT HEADLAMP CHROME LH	Cracked	600.00 FS	*180.00 FS
50	10		*FRONT DOOR BOARD CLIPS LH	Necessary	100.00 FS	*50.00 FS
51	1		*FRONT DOOR PILLAR SEALANT	Not Necessary	120.00 FS	*- FS
52	1		*FRONT DOOR WINDOW MOULDING CHROME STRIP LH	Not Necessary	300.00 FS	*- FS
53	1		*FRONT DOOR WINDOW VISOR LH	Necessary	200.00 FS	*100.00 FS
54	10		*FRONT BUMPER CLIPS	Necessary	100.00 FS	*50.00 FS
55	1		*FRONT RIM CAP LH (CUT)	Not Consistent With The Impact	200.00 FS	*- FS
56	1		*FRONT RIM LH	Not Necessary	450.00 FS	*- FS
57	1		*FRONT TYRE LH	Not Necessary	350.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	26,532.50	4,176.00
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	949.00
Total Parts (\$\$)	26,532.50	3,227.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RNR ACCIDENT DAMAGE PARTS ,CUT/WELD ,KNOCK & REALIGN	New	1,000.00	500.00
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	New	1,000.00	600.00
3	TO RUST PROOF ACCIDENT AFFECTED AREA	New	120.00	50.00
4	TO RNR FRONT DOOR MECHANISM	New	120.00	60.00
5	TO RNR FRONT WINDSCREEN	New	400.00	0.00
6	TO CHECK WIRING LAYOUT AND HEADLAMP FOCUS	New	120.00	20.00
7	TO RNR UNDERCARRIAGE SYSTEM	New	250.00	0.00
8	TO CHECK WHEEL ALIGNMENT	New	120.00	0.00
Gross Labour Cost (S\$)			3,130.00	1,230.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >