

UNION

INS. CASE OWNER:

CC 4/III1900 3875, K1

LKR:
IDAC:

Surveyor:

Rumi

DOI:

ASSIGNMENT

6/3/19

Date / Time:

1/7/19

Registered in Merimen:

4/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 4971E

Name of Insured:

LPL

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A:

25/2/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: 100 KEE BIV

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

ML19120303

Policy No.:

ML00005

Make / Model:

TOYOTA

Place of Accident:

THAS HW

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

PA 7923X



INSRS:
WSP:
Tel:
Liability:
RMKS:

UCB



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

PA 7923X - X

SHB 4971E - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI:
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):
After call Itr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

21/5/19 - File -> type monelaste

13/6/19 seek mandate via merimen

20/6/19 mandate approve via merimen

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Assessed / Assessed) BOIA S/N No: 27.

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

3103.00

Loss of Rental (LOR):

\$5

1070.00

(

5

days)

x

\$200.00

+ GST

Loss of Use (LOU):

\$5

(

5

days)

Loss of Income (LOI):

\$5

(

5

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search:

\$5

7.45

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee:

Total:

\$5

4180.05

Global Sum \$5:

4180.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

4180.00

Name 1:

UCB Engineering Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Yr Hysbys 208 56p

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck/Trailer or Mini-Bus

Make: MITSUBISHI ROSA BAW 4.9L 4809

Colour	Maroon	ACC	Insured / Std / NI / NA
--------	--------	-----	-------------------------

Sp. Reading: 390729 T/Radio: Insured / Std / NI / NA

Encoder

CIN: BE 630 JF 05060

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: (in order) Jammed / Leaked / Burnt or

Modi: **NI** / S/Rim / STD A/Rim or

Tyre Size: F: 215/75R17.5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / MIR / SUMI /
TOYO / YOKO or

Front

R/Bal.	1	mm	R/Bal.	7/7	mm
--------	---	----	--------	-----	----

L/Bal.	7	mm	L/Bal.	17	mm
--------	---	----	--------	----	----

D.O.A. 25/02/19 D.O.I. 06/03/19

Survey held at: WCB

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Action / Instruction

215 \$ 29w (Red) \$ 6989.18/71%

☐: Prel. Report
☐: Final Report

Resurvey No. of Trip:

Shipping Fees

© 2004 Blackwell Publishing Ltd *Journal of Internal Medicine* 255: 105–112

Report Format

Lump Sum / LBT: 05

Add Fee: : 1118 Incp (\$

	January 1987 Volume 15 Number 1
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FIGURE 10-13

4444 JGIM



UCB Engineering Pte Ltd

GST Registration Number: 19-9501338-G

Business Reg. No. 199501338G

Our ref: 190206.Sky (PA7923X)

27 February 2019

Sky Island Transport & Trading
Blk 535 Bukit Panjang Ring Road
#11-817
Singapore 670535

QUOTATION
without Prejudice

Dear Sir,

COST OF REPAIR FOR PA 7923 X

QTY	DESCRIPTIONS	PRICE S\$
1 pc	Rear bumper <i>Bt</i>	2,482.18 ✓
1 pc	Rear bumper lamp <i>? X NV</i>	205.00 X
1 pc	Rear bumper bracket <i>Bt</i>	125.00 ✓
1 pc	Number plate <i>CR</i>	32.00 ✓
1 pc	Rear door <i>repair</i>	3,650.00 X R
1 pc	Rear lamp <i>X NV</i>	185.00 X
1 pc	Exhaust pipe <i>Bt</i>	380.00 ✓
Labour charges for remove & replace the above damaged parts checking alignment and repair affected damaged areas		1,600.00 <i>607.00</i>
To putty & spray painting onto complete rear body Affected areas		1,050.00 <i>1400</i> 500 <i>600</i>
Artwork		180.00 <i>100</i>
Total		9,889.18

(SGD: Nine Thousand Eight Hundred Eighty-Nine And Cents Eighteen Only)

Price quoted above is subjected to 7% GST

Yours faithfully,
Tan Tiong Chia

LiK Auto Consultants hereby notify
the Repairer of the following:

- To restore body *C* & spray painting
- To display damaged parts during recovery
- Parts prices are subject to customer's approval
- Third party liability is not a contract provided by UCB
- No legal responsibility is accepted
- Supplementary insurance for recovery and is subject to third party liability insurance company

Acknowledged by Repairer
Signature
Date

2C Jalan Pesawat, Jurong, Singapore 619359

Tel: 6268 1281 Fax: 6268 1282

E-mail: unitedcb@singnet.com.sg

RASUL

HP 90010068

5 days

4/5

06/03/19 @ 1510

Repair after repair

2264.38

1400.00

3664.38

20%

2931.50

4/3-2,900

5 days

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 1 March 2019 9:35 AM
To: unitedcb; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Zuhaidah Samsuri
Subject: RE: PRE-REPAIR INSPECTION FOR VEHICLE NO. PA7923X (Accident involving PA7923X and SHD4971E on 25.02.2019)
Attachments: shd4971e_20190227144006.pdf

11:06 am @ 1/3/19
YNI
Ah Siang

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PA7923X and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: unitedcb [mailto:Unitedcb@singnet.com.sg]
Sent: 01 March, 2019 9:21 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: PRE-REPAIR INSPECTION FOR VEHICLE NO. PA7923X (Accident involving PA7923X and SHD4971E on 25.02.2019)

Dear Motor Claim Dept

Please arrange LKK Auto Consultants Pte Ltd survey the vehicle

Thank you
Ah Siang

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 28 February 2019 4:05 PM
To: unitedcb <Unitedcb@singnet.com.sg>
Subject: RE: PRE-REPAIR INSPECTION FOR VEHICLE NO. PA7923X (Accident involving PA7923X and SHD4971E on 25.02.2019)

REMINDER

Dear Sir / Mdm,

We acknowledge receipt of your letter.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Motor Claim - III
Sent: 27 February, 2019 2:47 PM
To: 'unitedcb' <Unitedcb@singnet.com.sg>
Subject: PRE-REPAIR INSPECTION FOR VEHICLE NO. PA7923X (Accident involving PA7923X and SHD4971E on 25.02.2019)

Dear Sir / Mdm,

We acknowledge receipt of your letter.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



Business Reg. No. 199501338G

UCB Engineering Pte Ltd

GST Registration Number: 19-9501338-G

Our ref: 190206.Sky(PA7923X)

27 February 2019

India International Insurance Pte Ltd
64 Cecil Street
#04/#05 IOB Building
Singapore 049711



without Prejudice
by Fax : 6224 4174

Attention : Motor Claims Department

Dear Sirs

**ACCIDENT INVOLVING PA 7923 X AND SHD 4971 E ON 25/02/2019
ALONG TUAS AVE 1 & TUAS AVE 3 JUNCTION**

We refer to the above matter.

Our client's vehicle, PA 7923 X was damages by your insured in an accident on 25-02-2019.

Our client proposed to file for third party claim for the losses incurred. Enclosed herewith please find a copy of the quotation from our workshop as well as our client's GIA report for your kind attention.

We enclose the following:

- 1) GIA Report for PA 7923 X
- 2) Quotation for the repair cost

Please arrange for your surveyor to liaise with us for an inspection on our client's vehicle at your earliest convenient. Kindly contact Madam Ah Siang at 62681281/ 62684816 or Mr. Tan at 97381908.

Yours faithfully,
Tan Tiong Chia

Encs

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Mar 2019 14:13	Clim Veh Model Changed	(201638) MITSUBISHI ROSA 4.2 D BE437 (M).	[A] Lau Shu Pei
2	01 Mar 2019 14:13	Clim Created	Reg No: PA7923X, Acct Date: 2019/02/25, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: UCB Engineering Pte Ltd (HQ)	[A] Lau Shu Pei
3	01 Mar 2019 14:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	01 Mar 2019 14:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/12	[A] Lau Shu Pei
5	01 Mar 2019 14:13	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	01 Mar 2019 14:13	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	01 Mar 2019 14:13	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	06 Mar 2019 09:19	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	06 Mar 2019 09:19	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	07 Mar 2019 14:34	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
11	11 Mar 2019 16:06	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Mar 2019 14:13	Clim Veh Model Changed	(201638) MITSUBISHI ROSA 4.2 D BE437 (M).	[A] Lau Shu Pei
2	01 Mar 2019 14:13	Clim Created	Reg No: PA7923X, Acct Date: 2019/02/25, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: UCB Engineering Pte Ltd (HQ)	[A] Lau Shu Pei
3	01 Mar 2019 14:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	01 Mar 2019 14:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/12	[A] Lau Shu Pei
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8	06 Mar 2019 09:19	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
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10	07 Mar 2019 14:34	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
11	11 Mar 2019 16:06	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
12	11 Mar 2019 16:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/12	[I] Zuhaidah Bte Samsuri
13	11 Mar 2019 16:48	Adj Mandate Set	Approved:0.00,	[I] Zuhaidah Bte Samsuri

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name {Branch}	Ref 1	Ref 2	Amount
No billing items							

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 28 March 2019 8:17 AM
To: 'unitedcb@singnet.com.sg'
Subject: Your Ref: PA 7923X *Our Ref: CC4/III19003835/R1pb3 [ACCIDENT INVOLVING SHD 4971E(III) AND PA 7923X ON 25/02/2019]

Your Ref: **PA 7923X** Without Prejudice
Our Ref: CC4/III19003835/R1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 4971E(III) AND PA 7923X ON 25/02/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: unitedcb <Unitedcb@singnet.com.sg>
Sent: Thursday, 9 May 2019 3:06 PM
To: SUR
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: PA 7923 X after repair photo
Attachments: PA7923X (1).JPG; PA7923X (2).JPG; PA7923X (3).JPG; PA7923X (4).JPG

Dear Rasul / Hsiao Tong

I had sent the after repair photo to Rasul on 16/03/2019 & 4/04/2019

Till today still not yet finalist the repair cost.

Kindly finalist the repair cost ASAP.

Thank you
Ah Siang

From: unitedcb <Unitedcb@singnet.com.sg>
Sent: Thursday, 4 April 2019 4:41 PM
To: 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: RE: PA 7923 X after repair photo

Dear Rasul

Kindly finalist the repair cost ASAP.

Thank you
Ah Siang

From: unitedcb <Unitedcb@singnet.com.sg>
Sent: Saturday, 16 March 2019 12:10 PM
To: 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: RE: PA 7923 X after repair photo

Dear Rasul

Attached the vehicle PA 7923 X after repair photo for your reference.

Kindly finalist the repair cost ASAP.

Thank you
Ah Siang

Hsiao Tong (LKKAuto)

From: unitedcb <Unitedcb@singnet.com.sg>
Sent: Friday, 17 May 2019 4:51 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: PA 7923 X after repair photo *LKK REF: CC4/III19003835/R1pb3

Dear Hsiao Tong

OK agree, I will submit the LOD to you

Thank you
Ah Siang

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 17 May 2019 4:48 PM
To: unitedcb <Unitedcb@singnet.com.sg>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PA 7923 X after repair photo *LKK REF: CC4/III19003835/R1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,900.00(before GST) with 05 repair days.**

Kindly confirm.

**** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: unitedcb <Unitedcb@singnet.com.sg>
Sent: Thursday, 9 May 2019 3:06 PM
To: SUR <sur@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: PA 7923 X after repair photo

Dear Rasul / Hsian Tong

I had sent the after repair photo to Rasul on 16/03/2019 & 4/04/2019

Till today still not yet finalist the repair cost.

Kindly finalist the repair cost ASAP.

Thank you
Ah Siang

From: unitedcb <Unitedcb@singnet.com.sg>
Sent: Thursday, 4 April 2019 4:41 PM
To: 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: RE: PA 7923 X after repair photo

Dear Rasul

Kindly finalist the repair cost ASAP.

Thank you
Ah Siang

From: unitedcb <Unitedcb@singnet.com.sg>
Sent: Saturday, 16 March 2019 12:10 PM
To: 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: RE: PA 7923 X after repair photo

Dear Rasul

Attached the vehicle PA 7923 X after repair photo for your reference.

Kindly finalist the repair cost ASAP.

Thank you
Ah Siang

View Received Message

This mail is associated with :

***PA7923X (MCT19020703)**
[SHD4971E]

TP
SKY ISLAND TRANSPORT & TRADING PTE LTD
Feb 25 2019 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
UCB Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 14/06/2019 16:13 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4447.95) - PA7923X - Claim Handler: Zuhaidah Bte Samsuri

Approved:4447.95:Please offer LOR @ \$200 to \$250

DOCUMENTS SUMMARY

There are no documents.



UCB Engineering Pte Ltd

GST Registration Number: 19-9501338-G

Business Reg. No. 199501338G

Our ref: 190206.Sky(PA7923X)

Your ref:

31 May 2019

LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
Singapore 408933
Attn : Ms Hsiao Tong

without Prejudice
By email

Dear Sirs

**ACCIDENT INVOLVING PA 7923 X AND SHD 4971 E ON 25/02/2019
ALONG TUAS AVE 1 & TUAS AVE 3 JUNCTION.**

We refer to the above matter.

After survey by your surveyor and repaired, we are now instructed to claim as follow:

1)	Cost of repair with GST	\$3,103.00
2)	Rental with GST	\$1,872.50
3)	LTA search fee	\$ 7.45
Total		\$4,982.95

We enclose the following:

- a) Repair bill
- b) Rental bill
- c) Authorization to act
- d) LTA search fee

Kindly let us have your early reply.

Yours faithfully

Tan Tiong Chin

AUTHORIZATION TO ACT

I, Sky Island Transport & Trading Pte Ltd (the third party claimant")
of B1K 535 Bukit Panjang Ring Road #11-817, Singapore 670535 (address), owner
of PA 7923X (vehicle no.) hereby authorize UCB Engineering P/L ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no PA 7923X that was damaged pursuant to the accident which occurred
on 25/2/19 (date) along Tuas Ave 1 & Tuas Ave 3 Junction (location)
involving vehicle no/s SHD 4971 E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 26 (day) of Feb (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MU19020703
Claimant Ref: PA 7923X

We/I, UCB Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,180.00 ^(Global Sum) ~~(repair cost)~~ S\$ (loss of use/rental), S\$ (search fee), vehicle no. PA 7923X that was damaged pursuant to the accident which occurred on 25/02/2019 (date) at TJAS AVE (location) involving vehicle no. BHD 4571E (insured vehicle). This is pursuant to the inspection conducted on 06/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SKY ISLAND TRANSPORT & TRADING PTE LTD ("the third party claimant") of vehicle no. PA 7923X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to PA 7923X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,180.00 to UCB Engineering Pte Ltd.

Dated this 25 day of June 2019

CLAIMANT:

Signature:




Signed by "the workshop" (with chop)

Name:

Tan Siam Hong

NRIC:

S13237961D

Address:

2-C Jalan Pasirawat
Turong, Spore 619359

Nationality:

S'porean

Occupation:

Admin

WITNESS:

Signature:




Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

51 Ubi Ave 1 #01-25,
Paya Ubi Industrial Park
Singapore 408933

Address:

Nationality:

Occupation:



Business Reg. No. 199501338G

UCB Engineering Pte Ltd

GST Registration Number: 19-9501338-G

Bill To :

India International Insurance Pte Ltd
64 Cecil Street
#04/#05 IOB Building
Singapore 049711

TAX INVOICE NO : T-190206

Date : 17-May-19
Payment Term : COD
Our D/O No :
Your P/O No :
Vehicle No : PA 7923 X

DESCRIPTION	QTY	UNITS	UNIT PRICE	AMOUNT
Supply labour & materials for repair/replace rear accident case	1			\$ 2,900.00
To putty & spray painting onto affected areas	1			
Lump sum				\$ 2,900.00
7% GST				\$ 203.00
Total Amount				\$ 3,103.00

* Please notify us of any discrepancy within 7 days of invoicing

* Cheque should be crossed and made payable to UCB ENGINEERING PTE LTD

for ucb engineering pte ltd

Authorised Signature

Swee Seng School Bus

106 Bukit Batok Central #05-209 S(650106)

GST No. 24391800C

Mobile: 96627420 Fax:66555061

Email: jasonyap@outlook.sg

To:


Sky Island Transport & Trading Pte Ltd

535 Bukit Panjang Ring Road

#11-817 S670535

Tax Invoice No. : C191505

Invoice Date : 10th March 2019

No.	Description	Amount
1	Bus rental for 5th March 2019 to 9th March 2019 at \$350/day (5days)	\$1,750.00
		
Amount		\$ 1,750.00
GST 7%		\$122.50
Total Amount		\$ 1,872.50

Issued By:


Mr Yap Yew Hwee



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Feb 2019 / 09:29:06

Receipt Date/Time : 27 Feb 2019 / 09:29:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190227-000457

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD4971E As at 25 Feb 2019/08:05:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD4971E Enquiry Fee 20190227092736646859	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx1441	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Mar 2019 Edit Reg		01 Mar 2019 00:00 Edit Adj Rpt	\$2,900.00 Edit Estimates	\$2,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	SKY ISLAND TRANSPORT & TRADING PTE LTD, Co. Reg. No.: 20170039E								
Vehicle Reg. No.:	PA7923X	Date of Loss:	25/02/2019 08:00 - :59 [125 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19020703	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD4971E	Policy No. (Claimant):	5087913223-02						
		Excess:							
Repairer:	UCB Engineering Pte Ltd (HQ) 2C Jalan Pesawat, 619359 Jurong East - Tel: 62681281								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 12/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (14/06/2019): Alert - Adj Mandate Approved (\$4447.95) - PA7923X - Claim Handler: Zuhaidah Bte... III_SG (13/06/2019): Alert - Adj Mandate Maintained - PA7923X - Claim Handler: Zuhaidah Bte Samsuri III_SG (11/03/2019): Alert - Adj Mandate Approved (\$0.00) - PA7923X - Claim Handler: Zuhaidah Bte Sa... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PA7923X (MCT19020703)
[SHD4971E]





































TP




SKY ISLAND TRANSPORT & TRADING PTE LTD

Feb 25 2019 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

UCB Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/03/19 16:05	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	11/03/19 16:05	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
4	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
5	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
6	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
7	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
8	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
9	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
10	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
11	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
12	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
13	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
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18	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
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22	11/03/19 16:05	General View	 Load JPG	<input checked="" type="checkbox"/>
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28	11/03/19 16:06	General View	 Load JPG	<input checked="" type="checkbox"/>
29	11/03/19 16:06	General View	 Load JPG	<input checked="" type="checkbox"/>
30	11/03/19 16:06	General View	 Load JPG	<input checked="" type="checkbox"/>
31	11/03/19 16:06	General View	 Load JPG	<input checked="" type="checkbox"/>
32	11/03/19 16:06	General View	 Load JPG	<input checked="" type="checkbox"/>
33	11/03/19 16:06	General View	 Load JPG	<input checked="" type="checkbox"/>
34	14/06/19 12:06	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	14/06/19 12:06	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	14/06/19 12:06	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	14/06/19 12:06	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/03/19 14:13	EMAIL FROM III DD 01032019		Load PDF
2	01/03/19 14:13	NOTICE & GIA REPORT		Load PDF
3	07/03/19 17:47	TP ESTIMATE- MARKED		Load PDF
4	13/06/19 11:23	RENTAL RECEIPT		Load PDF
5	13/06/19 11:23	LTA SEARCH FEE		Load PDF
6	08/07/19 11:11	WORKSHOP INVOICE		Load PDF
7	08/07/19 11:11	AUTHORISATION TO ACT FORM		Load PDF
8	08/07/19 11:11	DISCHARGE VOUCHER		Load PDF
9	08/07/19 11:11	LOD		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/03/19 09:26	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19003835/R1WB3Q2

Date: 08/07/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : PA7923X

Insured Vehicle No : SHD4971E

Date of Loss: 25/02/2019

Nature of Claim:

TP

Claim No: MCT19020703

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PA7923X

Make & Model: MITSUBISHI ROSA, 4.2 D BE437 (M)

Engine No: 4M50D18489

Reg. Date: 05/09/2008 (Man. Year: 2008)

Chassis No: BE63DJF00060

Colour: Maroon

Odometer: 390729 km

Engine Capacity: 4899 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/75 R17.5

Rear Tyre Size: 215/75 R17.5 (D)

Front Left Side: Pirelli 7 mm

Rear Left Side: Pirelli 7/7 mm

Front Right Side: Pirelli 7 mm

Rear Right Side: Pirelli 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,059.18	2,264.38	4,794.80	67.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,830.00	1,400.00	1,430.00	50.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,889.18	3,664.38	6,224.80	62.95
Approved Total (Overridden) (S\$)		2,900.00		
(S\$)	9,889.18	2,900.00	6,989.18	70.68
+ GST 7.00/7.00% (S\$)	692.24	203.00	489.24	70.67
Nett Amount (S\$)	10,581.42	3,103.00	7,478.42	70.68
+ Car Rental (5.0 x S\$200.00/day + 7.00% GST) (S\$)		1,070.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,180.45		
Global Sum Settlement (S\$)		4,180.00		

INSPECTION

Date of Assignment: 01/03/2019

Date Inspected: 06/03/2019 Inspected At:

UCB Engineering Pte Ltd (HQ)
2C Jalan Pesawat
Singapore 619359

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 22 May 2019)	
Parts:	N/A	MITSUBISHI ROSA 4.2 D BE437 (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PA7923X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	2,482.18 F	*2,482.18 FL
2	1		*REAR BUMPER LAMP	Not Necessary	205.00 F	*- FL
3	1		*REAR BUMPER BRACKET	Bent	125.00 F	*125.00 FL
4	1		*NUMBER PLATE	Cracked	32.00 F	*32.00 FL
5	1		*REAR DOOR	Repair	3,650.00 F	*- FL
6	1		*REAR LAMP	Not Necessary	185.00 F	*- FL
7	1		*EXHAUST PIPE	Bent	380.00 F	*380.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	7,059.18	3,019.18
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	754.80
Total Parts (\$\$)	7,059.18	2,264.38

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGES FOR REMOVE & REPLACE THE ABOVE DAMAGED PARTS CHECKING ALIGNMENT AND REPAIR AFFECTED DAMAGED AREAS	New	1,600.00	700.00
2	TO PUTTY & SPRAY PAINTING ONTO COMPLETE REAR BODY AFFECTED AREAS	New	1,050.00	600.00
3	ARTWORK	New	180.00	100.00
Gross Labour Cost (S\$)			2,830.00	1,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >