

15/1/2019

INS CASE OWNER:

CC3 / AXA150 00 883 / KX

LKK:
IDAC

ASSIGNMENT

Survivor:

Kenneth

DOI: 14.1.14

Assg Date:

14.1.14

Pre-assign / CCU / FTE

39/1/14



Insured Vehicle No.: SF2 5343 H

Claim No.:

Name of Insured: Lee Rui Hong

Policy No.: D1223073

Insured Tel No.: HP: 9618 087

Make / Model: Toyota

Excess Sec II: SS X D.O.A: 14.1.14

Place of Accident: Right Street

Is driver the owner? (YES / NO)

Nature of Accident:

Car Collision

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO Insured Liability:

% Final ? Yes / No



SHD 146 Y

INSRS:

WSP: trans-cub

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time:

21.1

FOR CSO ONLY:

STAGE

DATE / PIC

Kalin

Is driver the owner? (YES / NO)

Finalisation:

If NO, Driver Name / Age:

Email AIG for OI GIA:

Driver's Own Vehicle Number:

Insurance Company:

Apt letter to OI:

SHD 146 Y - CC3/AXA 14 008 204 / KXb3; DOA: 2.1.14

Call OI:

NA/R5113009332/64; DOA: 22.3.15

After call ltr to OI:

CN/FS111011159 / KXb; DOA: 6.6.11

Type Report:

CN/R1010013557/51; DOA: 2.9.10

Prepare Invoice:

SF2 5343 H - X

Others:

Documentation Check List: Handler Typist

23/1/14 11:05am

Called AC, no answer.

OI Apt Ltr:

27/1/14 11:15am

02 called back Mr Lee, he confirmed the fault was clear and TP case 2nd called only he. Agree to evidence to report. Agreed to let the insurance to settle of cost and agree it will be added to the claim.

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others: ON

25-05-15

1/2 admitted that the car was changing lane. He did not know the car was coming from the side at fault, he was late for collection at home.

15/1/14 - file -> Mr Lee

Payee 1: 1300-00 (trans-cub) AAU (circle if N.A.) S5

Payee 2: (circle if N.A.) S5

Payee 3: (circle if N.A.) S5

ASS. REC. BY:

REF:

AVA/031-883/kmg3

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____ Trans Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 146Y Yr Regn: 06.08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota C.C. 1794Colour: Red A/C: Insured / Std / NI / NASp. Reading: 653597 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDER12W403000083Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 6 mm R/Bal. 7 mmL/Bal. 6 mm L/Bal. 7 mmD.O.A. 19/1/14 D.O.I. 14/1/14Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

18/3/14 L/Sgt B19001 Confirmed Damage (3X 93.09)
Get 100% Net for injury settlement.

(1218518953 / 73.14)

Date/Time, File Pass to?

☐ : Prel. Report

1)

Date/Time, File Return to?

☐ : Final Report

2)

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS: \$ _____

Photos _____

Others _____

TOTAL

TRANS-CAB AUTO SERVICES PTE LTD

NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 146Y - AXA**Andrea***Not Noted
11 Sep 8 1900*

Vehicle No.:
Chassis No.:
Vehicle Make:
Vehicle Model:
Date of Accident :
Third Party Insurer :

SHD 146Y - Andrea
JTDER12W403000083-
TOYOTA
WISH 1.8 BI-FUEL
14.01.2014
AXA

		PART		LIST
1	1	Front Door RH	\$	<i>R</i> 1,295.00 X
2	1	Rocker Panel outer RH	\$	<i>R</i> 711.90 X
3	1	Rear Door RH	\$	<i>R</i> 1,198.00 —
4	1	Rear Door top hinge RH	\$	<i>R</i> 76.40 X
5	1	Rear Door bottom hinge RH	\$	<i>R</i> 76.40 X
6	1	Rear Door check / arrestor RH	\$	<i>R</i> 121.40 X
7	1	Rear Fender RH	\$	<i>R</i> 1,013.60 X

TOTAL	\$	4,492.70
25%	\$	1,123.18
	\$	3,369.53

Specical Nett

1	Front Door Sticker "TRANS-CAB"	\$	<i>Net</i> 80.00 <i>600</i>
1	Rear Door Sticker "6555-3333"	\$	<i>Net</i> 80.00 <i>600</i>
2 Set	Rear Door inner trim board Clip	\$	<i>Net</i> 80.00 X

TOTAL	\$	240.00
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TOTAL PARTS	\$	3,609.53
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Panel Beating, Knocking And Straightening
The Necessary Portion, Remove And Renewal
Of Parts, Adjust And Realign The Same

\$ 1,120.00 *500*

To Rust-Proofing Of The Affected Areas.

\$ 220.00 *300*

Putty And Spray Painting Of the Affected
Portion.

\$ 1,080.00 *600*

To Check Electrical Lighting Concerned.

\$ 120.00 *200*

TRANS-CAB AUTO SERVICES PTE LTD

NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 146Y - AXA**Andrea**

To remove and refit interior fittings, trimings,
garnish, fittings and other, to enable repair. \$ 380.00 *601*

To check steering geometry and computer
wheel alignment \$ *na* 220.00 X

To transfer of door fittings, attachment and
perform water seepage test. \$ 170.00 *1201*

To transfer of fender fittings, attachment and
perform water seepage test. \$ *RV* 170.00 X

TOTAL \$ 3,480.00

Over All Total \$ 7,089.53

Repair days**4 DAYS**

Admin-B (LKK Auto)

From: Winnie Ho Ping Ping [winnie.ho@axa.com.sg]
Sent: Saturday, 18 January, 2014 12:19 PM
To: 'assignments@lkkauto.com'; 'Team B'; 'Team A'; SUR
Cc: Jacqueline Leong Kin Mun; Shirley Tan Chai Geok
Subject: DIRECT SETTLEMENT / TRANS-CAB AUTO / P1223073 / OD- SFZ5343U / TP- SHD146Y / DOA: 14.01.2014 / EST: TBA / NO XS / JL
Attachments: Full page photo.pdf; POLICE REPORT.pdf; TP GIA REPORT.pdf; SFZ5343U - 140114.pdf

RISK 1 - P1223073
CLAIM RECEIVE : 17.01.2014
SFZ5343U (INSD) C/W SHD146Y
IMP HOV
VTP
VAT
LKK : 18.01.2014
NCD : Y
CH : JL

Thanks & Regards

Winnie Ho
Claims Assistant - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
winnie.ho@axa.com.sg
DID: (65) 6880 4833 Fax: (65) 6880 4838
Website: www.axa.com.sg



redefining / insurance

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From: Admin-B (LKK Auto) [mailto:admin-b@lkkauto.com]
Sent: Friday, January 17, 2014 5:09 PM
To: Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek
Cc: 'Kathy Lai'; 'KKLau'
Subject: Direct Settlement - Acc Invl SFZ 5343U (OI : AXA - TBA) & SHD 146Y (TP : LKK - CC6/AXA14000883/Kry3) on 14.01.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 146Y AT M/s Trans-Cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA and police report for your perusal.

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Wednesday, 28 October, 2015 7:14 PM
To: 'Stacey Ng Pei Sze'
Cc: Joy Irene (LKK Auto); Vic
Subject: Your Ref: P1223073, Our Ref: CC3/AXA14000883/Kny3 ACCIDENT INVOLVING SFZ5343U AND SHD146Y ON 14/01/2014

Your Ref: P1223073
Our Ref: CC3/AXA14000883/Kny3

Dear Sir/Madam,

ACCIDENT INVOLVING SFZ5343U AND SHD146Y ON 14/01/2014

We refer to the above matter

Our last correspondence with TP was 18/03/2014. Till to date we have not received any LOD from TP.

In view of no further development, we will proceed to temporarily close this 2014 claim file and submit our report to your good-office.

In future, if there are further developments from TP, we will inform you for our further handling.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: bevanlim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC3/AXA14000883/Kna3q2	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 29-01-2016	
ATTN: ERNEST TAY		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SFZ 5343U	Veh. Inspected	SHD 146Y
Policy No.	P1223073	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/01/2014
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA WISH (A)	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JTDER12W403000083	Colour	RED
Odometer	653597	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	7 mm
L/H Rear Tyre	195/65 R15	FALKEN	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.			
DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	14/01/2014	Inspection Date	14/01/2014
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 146Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT DOOR RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,295.00	-
1	ROCKER PANEL OUTER RH (CONSISTENT)	TO REPAIR SEE LABOUR	711.90	-
1	REAR DOOR RH (CONSISTENT)	BENT	1,198.00	1,198.00
1	REAR DOOR TOP HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	76.40	-
1	REAR DOOR BOTTOM HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	76.40	-
1	REAR DOOR CHECK /ARRESTOR RH (CONSISTENT)	SERVICEABLE	121.40	-
1	REAR FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,013.60	-
	LESS 25% DISCOUNT		-1,123.18	-299.50
			3,369.52	898.50
SPECIAL NETT ITEMS				
1	FRONT DOOR STICKER 'TRANS-CAB' (SN) (CONSISTENT)	NECESSARY	80.00	60.00
1	REAR DOOR STICKER '6555-3333' (SN) (CONSISTENT)	NECESSARY	80.00	60.00
2	SET REAR DOOR INNER TRIM BOARD CLIP (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
			240.00	120.00
LABOUR				
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT DOOR RH,ROCKER PANEL OUTER RH ,REAR DOOR TOP HINGE RH ,REAR DOOR BOTTOM HINGE RH AND REAR FENDER RH.		1,120.00	500.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		220.00	30.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		1,080.00	600.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		120.00	20.00
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.		380.00	60.00

Report Ref No. CC3/AXA14000883/Kna3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF DOOR FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.		170.00	120.00
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
			3,480.00	1,330.00
GRAND TOTAL			7,089.52	2,348.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,900.00

Report Ref No. CC3/AXA14000883/Kna3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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Hsiao Tong (LKKAUTO)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Sent: Sunday, 24 February 2019 12:31 PM
To: Hsiao Tong (LKKAUTO)
Cc: LKK Valuation; Olivia Lau (LKKAUTO)
Subject: RE: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW
Attachments: AAD1401-145-Estimate Marking.pdf; AAD1401-145-LOD (Comp.Generated).pdf

Importance: High

Dear Hsiao Tong

May we have your update on this matter.

Regards

Khor Saw Theng (Ms)
Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: sawtheng.khor@axa.com.sg
Customer Care hotline 1800-880 4888
www.axa.com.sg



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From: KHOR Saw Theng
Sent: Saturday, January 26, 2019 12:16 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: LKK Valuation <valuation@lkkauto.com>
Subject: FW: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

Dear Hsiao Tong

Please proceed the matter at 50%.

Regards

Khor Saw Theng (Ms)
Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: sawtheng.khor@axa.com.sg
Customer Care hotline 1800-880 4888
www.axa.com.sg



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From: claims [<mailto:claims@transcab.com.sg>]

Sent: Friday, January 25, 2019 3:28 PM

To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: CHIA Mary <mary.chia@axa.com.sg>; claims@transcab.com.sg; 'Jasmine Tan' <jasminetan@transcab.com.sg>

Subject: RE: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

Without Prejudice

Dear Saw Theng

During the above accident date and time, the surveyor Kenneth from LKK Auto Consultants Pte Ltd surveyed this vehicle. Normally LKK will sent the survey report to your good company directly. Therefore we are unable to furnish the survey report to you.

We enclosed the Finalize estimated marking for your reference.

Hope you can review this case and let us have your best offer.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: KADRI Mateen [<mailto:mateen.kadri@axa.com.sg>]

Sent: Friday, 25 January, 2019 1:40 PM

To: claims@transcab.com.sg

Cc: CHIA Mary <mary.chia@axa.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Subject: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

ACCIDENT INVOLVING SFZ5343U AND SHD146Y ON 14/01/2014.

Without Prejudice

We acknowledge receipt of your letter dated 24/01/2019 and the enclosures on 24/01/2019.

We are investigating your client's claim and will reply to you substantively soon.

In order for us to deal with your claim, kindly furnish us the survey report with original colour photographs of your client's vehicle.

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to KHOR Saw Theng sawtheng.khor@axa.com.sg

Regards,
Mateen Kadri



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 1 May 2019 9:37 AM
To: 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'calvin.er'; claims@transcab.com.sg
Cc: Admin A
Subject: Your Ref: AAD1401- 145 (SHD 146Y) *Our Ref: CC3/AXA14000883/Kpa3q2-1
[ACCIDENT INVOLVING SFZ 5343U(AXA) AND SHD 146Y ON 14/01/2014]
Attachments: Statement of SFZ5343U.pdf

Your Ref: **AAD1401- 145 (SHD 146Y)** Without Prejudice
Our Ref: CC3/AXA14000883/Kpa3q2-1

ACCIDENT INVOLVING SFZ 5343U(AXA) AND SHD 146Y ON 14/01/2014

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of \$1,200.00 (all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: claims <claims@transcab.com.sg>
Sent: Monday, 6 May 2019 8:18 AM
To: Hsiao Tong (LKKAUTO); 'Ng Wai Yin'; 'calvin.er'
Cc: Admin A; claims@transcab.com.sg
Subject: RE: Your Ref: AAD1401- 145 (SHD 146Y) *Our Ref: CC3/AXA14000883/Kpa3q2-1 [ACCIDENT INVOLVING SFZ 5343U(AXA) AND SHD 146Y ON 14/01/2014]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 1 May 2019 9:37 AM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; calvin.er <calvin.er@transcab.com.sg>; claims@transcab.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your Ref: AAD1401- 145 (SHD 146Y) *Our Ref: CC3/AXA14000883/Kpa3q2-1 [ACCIDENT INVOLVING SFZ 5343U(AXA) AND SHD 146Y ON 14/01/2014]

Your Ref: **AAD1401- 145 (SHD 146Y)**
Our Ref: CC3/AXA14000883/Kpa3q2-1

Without Prejudice

ACCIDENT INVOLVING SFZ 5343U(AXA) AND SHD 146Y ON 14/01/2014

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of \$1,200.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1401-145

Your Ref : SFZ5343U

Date : 24 January 2019

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0146Y AND SFZ5343U ON 14/01/14 08:45 AM ALONG HIGH STREET

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,033.00
2.	Loss of Rental for <u>3</u> days @ \$ 137.75 per day	\$	401.25
3.	Loss of Income for <u>-</u> days @ \$ <u>-</u> per day	\$	0.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	2,440.25

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Hsiao Tong (LKKAUTO)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Sent: Monday, 29 April 2019 9:33 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1
Attachments: LKKInspection.pdf, LKKAdjustment1a.pdf, LKK Survey Photos.pdf, AAD1401-145-LOD (Comp.Generated).pdf, Mandate IA dd 010319.pdf

Dear Hsiao Tong

Please proceed with your proposed mandate.

Regards



Khor Saw Theng (Ms)

Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Customer Care hotline 1800-880 4888
sawtheng.khor@axa.com.sg
www.axa.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, April 27, 2019 1:21 PM
To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

Hi Saw Theng,

We refer to our below email.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 13 April 2019 2:15 PM

To: 'KHOR Saw Theng' <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

Hi Saw Theng,

We refer to our below email.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Sunday, 31 March 2019 2:04 PM

To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

Hi Saw Theng,

We refer to our below email.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 23 March 2019 2:53 PM

To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

Dear Saw Theng,

Apologised for late response.

Liability: 50%

We seek your mandate at 50% - \$1,223.13(all-in).

Kindly let us have your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 March 2019 9:45 AM

To: 'KHOR Saw Theng' <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

Dear Saw Theng,

Apologised for late response.

Liability: 50%

We seek your mandate at 50% - \$1,223.13(all-in).

Kindly let us have your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Sent: Sunday, 24 February 2019 12:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: LKK Valuation <valuation@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

Importance: High

Dear Hsiao Tong

May we have your update on this matter.

Regards

Khor Saw Theng (Ms)
Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: sawtheng.khor@axa.com.sg

Customer Care hotline 1800-880 4888

www.axa.com.sg



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From: KHOR Saw Theng

Sent: Saturday, January 26, 2019 12:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: LKK Valuation <valuation@lkkauto.com>

Subject: FW: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

Dear Hsiao Tong

Please proceed the matter at 50%.

Regards

Khor Saw Theng (Ms)
Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: sawtheng.khor@axa.com.sg
Customer Care hotline 1800-880 4888
www.axa.com.sg



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From: claims [<mailto:claims@transcab.com.sg>]
Sent: Friday, January 25, 2019 3:28 PM
To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Cc: CHIA Mary <mary.chia@axa.com.sg>; claims@transcab.com.sg; 'Jasmine Tan' <jasminetan@transcab.com.sg>
Subject: RE: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

Without Prejudice

Dear Saw Theng

During the above accident date and time, the surveyor Kenneth from LKK Auto Consultants Pte Ltd surveyed this vehicle. Normally LKK will sent the survey report to your good company directly. Therefore we are unable to furnish the survey report to you.

We enclosed the Finalize estimated marking for your reference.

Hope you can review this case and let us have your best offer.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message

From: KADRI Mateen [<mailto:mateen.kadri@axa.com.sg>]
Sent: Friday, 25 January, 2019 1:40 PM
To: claims@transcab.com.sg
Cc: CHIA Mary <mary.chia@axa.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Subject: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

ACCIDENT INVOLVING SFZ5343U AND SHD146Y ON 14/01/2014.

Without Prejudice

We acknowledge receipt of your letter dated 24/01/2019 and the enclosures on 24/01/2019.

We are investigating your client's claim and will reply to you substantively soon.

In order for us to deal with your claim, kindly furnish us the survey report with original colour photographs of your client's vehicle.

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to KHOR Saw Theng sawtheng.khor@axa.com.sg

Regards,
Mateen Kadri



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This email has been checked for viruses by AVG antivirus software.
www.avg.com

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message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 01.03.2019

Survey Details:

Date of loss	14.01.2014
Date of appointment	14.01.2014
Date of survey	14.01.2014
Location of survey	Trans-Cab Auto Services PL

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 146Y
Make and Model	Toyota Wish
Date of registration	Jun-08
Excess	NIL
Market Value/ Book Value	(est)
Parf/COE Rebate	(est)
Nett Loss	(est)

Repair details:

Initial Estimate	\$ 7,089.52
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,018.50
Check items (estimate)	NIL
Labour	\$ 1,330.00
Supplementary	NIL
Total	\$ 2,348.50
Lump Sum(if applicable)	\$ 1,900.00

Number of days for repair	<u>3</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Both parties had given a conflict of version. No video/ concrete evidence from both parties

Mandate:

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 2,033.00	
Loss of use	NIL	
Loss of rental	\$ 401.25	(3days x \$133.75)
Loss of income	NIL	
	\$ 2,434.25	
	50% \$ 1,217.13	
LTA/GIA search fees	\$ 6.00	
Others	NIL	
Proposed Total	\$ 1,223.13	



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AXA14000883/Kry3
AXA Ref: P1223073

24/01/2014

LEE PUI HENG
BLK 190 BUKIT BATOK WEST AVE 6
#15-41
SINGAPORE 650190

Dear Sir/Madam,

ACCIDENT INVOLVING SFZ 5343U AND SHD 146Y ON 14/01/2014

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 03/02/2014, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,


Kalvin Ang
Case Handler
DID: 6841 8617
FAX: 6741 4108
Email: kalvinang@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No, 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0146Y and SFZ5343U along HIGH STREET on 14/01/14 08:45 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 24 (day) of January 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SFZ 5343U (Insd veh)	Model: Toyota Wish (1794cc)
	SHD 146Y (TP veh)	
Date of Accident/ Time:	14/01/2014	

Repair Estimate	: \$	7,585.79	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	1,200.00	
Payee Name : Trans-cab Auto Services Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability: _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: <u>yes</u> / No BOLA Scenario No: <u>HIC</u>
	BOLA Liability: _____ (%)		Assessed Liability (*): <u>50</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative:

Date: Jasmine Tan
14 MAY 2019

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: NG WA YIN

Date: 14 MAY 2019

Signature of AXA's surveyor/representative:

Name of AXA's surveyor/representative:

Date: 15/5/19

Trans-Cab Auto Services Pte Ltd

42 Sungei Kadut Street 1

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice

TO: AXA INSURANCE (S) PTE LTD 8 SHENTON WAY, #27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV1402-109 DATE : 28. February 2014 REFERENCE N : AAD1401-145 TERMS : DUE DATE : 28. February 2014 PAGE : 1
---	---

NO.	CODE	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	6050101	Sales - Repair(Lump Sum)-SHD146Y-DOA:14.1.2014	1	2,033.00	2,033.00

Total SGD Excl. GST : 1,900.00

7% GST : 133.00

**** TWO THOUSAND THIRTY THREE AND 0/100 SGD

Total SGD Incl. GST : 2,033.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to change interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24 January, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 14/01/14 08:45 AM at HIGH STREET

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0146Y. The taxi was hired to NEO AH KENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$133.75 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

E)
4
7
9
7

[illegible]

635097

LC 286 176

MILEAGE RECORD BOOK

TRANS
cab

Trans-Cab Services Pte Ltd

SH D - 146 Y

Enquire Vehicle & Owner Information (Vehicle No. SFZ5343U As At 14 Jan 2014 / 08:45:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ANDREA)SHD146Y

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S7726554F

Owner Name: LEE PUI HENG

Registered Address Type: HDB / HUDC

Registered Block/House No.: 190

Registered Street Name: BUKIT BATOK WEST AVENUE 6

Registered Unit No.: # 15 - 41

Registered Building Name: -

Registered Postal Code: 650190

Current Vehicle Details

Vehicle No.: SFZ5343U

Make Description/Model: TOYOTA / COROLLA 1.8

Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



Please read through the Privacy Statement, Terms of Use and Disclaimer.
Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.
Best viewed with IE 6.0 SP3 and above, 1024 X 768 resolution
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THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFZ 5343U (Insd veh)	Model:	TOYOTA WISH (A)
	SHD 146Y (TP veh)		
Date of Accident:	14/01/2014		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	7,585.79
Final Repair Cost	:	\$	2,033.00
Loss of Token Sum	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	401.25
	@50%		1,217.13
LTA / GIA Search Fee	:	\$	6.00

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,200.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____
 _____ NIL _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 50 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks: PLEASE SEND THE CHEQUE / PAYMENT TO TRANS-CAB AUTO SERVICES PTE LTD
 NO.2 ANG MO KIO ST 63 SINGAPORE 569111.

Payment Instruction: Payee's Breakdown			
1)	TRANS-CAB AUTO SERVICES PTE LTD	:	\$ 1,200.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

12/06/2019
Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC3/AXA14000883/Kpa3q2-1

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 12-06-2019



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFZ 5343U	Veh. Inspected	SHD 146Y
Policy No.	P1223073	Coverage (\$)	0.00
Claim No.	C0294951MC/SAW	Excess (\$)	0.00
Assign From		Assign Date	14/01/2014

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH (A)	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JTDER12W403000083	Colour	RED
Odometer	653597	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	7 mm
L/H Rear Tyre	195/65 R15	FALKEN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY, DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	14/01/2014	Inspection Date	14/01/2014
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 146Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT DOOR RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,295.00	-
1	ROCKER PANEL OUTER RH (CONSISTENT)	TO REPAIR SEE LABOUR	711.90	-
1	REAR DOOR RH (CONSISTENT)	BENT	1,198.00	1,198.00
1	REAR DOOR TOP HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	76.40	-
1	REAR DOOR BOTTOM HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	76.40	-
1	REAR DOOR CHECK /ARRESTOR RH (CONSISTENT)	SERVICEABLE	121.40	-
1	REAR FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,013.60	-
	LESS 25% DISCOUNT		-1,123.18	-299.50
			3,369.52	898.50
SPECIAL NETT ITEMS				
1	FRONT DOOR STICKER 'TRANS-CAB' (SN) (CONSISTENT)	NECESSARY	80.00	60.00
1	REAR DOOR STICKER '6555-3333' (SN) (CONSISTENT)	NECESSARY	80.00	60.00
2	SET REAR DOOR INNER TRIM BOARD CLIP (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
			240.00	120.00
LABOUR				
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT DOOR RH,ROCKER PANEL OUTER RH ,REAR DOOR TOP HINGE RH ,REAR DOOR BOTTOM HINGE RH AND REAR FENDER RH.		1,120.00	500.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		220.00	30.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		1,080.00	600.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		120.00	20.00
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.		380.00	60.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.		170.00	120.00
	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
			3,480.00	1,330.00
GRAND TOTAL			7,089.52	2,348.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,900.00

Report Ref No. CC3/AXA14000883/Kna3q2

KONG SENG CHEONG

Licensed Appraiser

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