

Hsiao Tong (LKKAUTO)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Sent: Monday, 29 April 2019 9:33 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1
Attachments: LKKInspection.pdf; LKKAdjustment1a.pdf; LKK Survey Photos.pdf; AAD1401-145-LOD (Comp.Generated).pdf; Mandate IA dd 010319.pdf

Dear Hsiao Tong

Please proceed with your proposed mandate.

Regards



Khor Saw Theng (Ms)

Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Customer Care hotline 1800-880 4888
sawtheng.khor@axa.com.sg
www.axa.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, April 27, 2019 1:21 PM
To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

Hi Saw Theng,

We refer to our below email.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 13 April 2019 2:15 PM

To: 'KHOR Saw Theng' <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Sunday, 31 March 2019 2:04 PM

To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 23 March 2019 2:53 PM

To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <SEEK MANDATE> Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

Dear Saw Theng,

Apologised for late response.

Liability: 50%

We seek your mandate at 50% - \$1,223.13(all-in).

Kindly let us have your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 March 2019 9:45 AM

To: 'KHOR Saw Theng' <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW *LKK REF: CC3/AXA14000883/Kpa3q2-1

Dear Saw Theng,

Apologised for late response.

Liability: 50%

We seek your mandate at 50% - \$1,223.13(all-in).

Kindly let us have your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Sent: Sunday, 24 February 2019 12:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: LKK Valuation <valuation@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

Importance: High

Dear Hsiao Tong

May we have your update on this matter.

Regards

Khor Saw Theng (Ms)
Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: sawtheng.khor@axa.com.sg

Customer Care hotline 1800-880 4888

www.axa.com.sg



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From: KHOR Saw Theng

Sent: Saturday, January 26, 2019 12:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: LKK Valuation <valuation@lkkauto.com>

Subject: FW: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

Dear Hsiao Tong

Please proceed the matter at 50%.

Regards

Khor Saw Theng (Ms)
Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: sawtheng.khor@axa.com.sg

Customer Care hotline 1800-880 4888

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From: claims [<mailto:claims@transcab.com.sg>]

Sent: Friday, January 25, 2019 3:28 PM

To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: CHIA Mary <mary.chia@axa.com.sg>; claims@transcab.com.sg; 'Jasmine Tan' <jasminetan@transcab.com.sg>

Subject: RE: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

Without Prejudice

Dear Saw Theng

During the above accident date and time, the surveyor Kenneth from LKK Auto Consultants Pte Ltd surveyed this vehicle. Normally LKK will sent the survey report to your good company directly. Therefore we are unable to furnish the survey report to you.

We enclosed the Finalize estimated marking for your reference.

Hope you can review this case and let us have your best offer.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: KADRI Mateen [<mailto:mateen.kadri@axa.com.sg>]
Sent: Friday, 25 January, 2019 1:40 PM
To: claims@transcab.com.sg
Cc: CHIA Mary <mary.chia@axa.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Subject: Acknowledgement Your ref: AAD1401-145 Our ref : C0294951MC/SAW

ACCIDENT INVOLVING SFZ5343U AND SHD146Y ON 14/01/2014.

Without Prejudice

We acknowledge receipt of your letter dated 24/01/2019 and the enclosures on 24/01/2019.

We are investigating your client's claim and will reply to you substantively soon.

In order for us to deal with your claim, kindly furnish us the survey report with original colour photographs of your client's vehicle.

Meanwhile, kindly hold your hands on the matter.

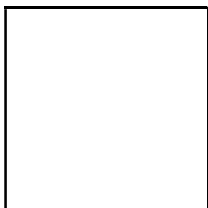
For future correspondence, please reply to KHOR Saw Theng sawtheng.khor@axa.com.sg

Regards,
Mateen Kadri



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