

VNER:

CC3, MG 1900 3815, 10/10/19 IDAC

ASSIGNMENT

Store

DOI:

1/3/19

Date / Time:

Registered in Merimen:

28/2/19
28/2/19

CCU / FTE

SLX 6736C

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Insured Vehicle No.:

LIM BEE KIAN ANNE

Name of Insured:

Insured Tel No.:

HP:

D.O.A.:

Excess Sec II :SS

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) (YES) (NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SLV 3544U



INSRS:

WSP:

Tel:

Liability:

RMKS:

w/kwagan



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If No or 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(S 60 x 3 days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N/A)

S\$

Name 2:

Payee 3: (Strike if N/A)

S\$

Name 3:

Volkswagen Centre Singapore

COPY SENT
12/6/19

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

320.00

Steve

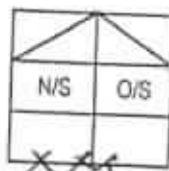
REF:

AIG

ASSIGNMENT

From _____ Date: _____
 Estimated Cost _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No. _____
 at Workshop in/s. _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured _____
 (Client's Record) _____
 Make of Veh: _____

Excess:



(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

GIA / PR Seen:

Est. Repairs:

3.

days

Res.: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time / Action / Instruction

Veh No SLV 35444 Yt Regd. 28/12/17
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf

Colour:

Yellow

Sp. Reading:

30892

Eng/No:

C/No: WVW 222 A42JW 084512Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Firelli

Front

R/Bal.

8

mm

Rear

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

27/2/19

D.O.I.

1/3/19

Survey held at

Volkswagen (Alexandra road)Des. of Damages: Frt Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

PIP # 3526.26 Cred # 4624.74/172

Date/Time. File Pass to?



: Prell. Report



: Final Report

Date/Time. File Return to?

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Weekend (\$

Survey Fee:

Transportation

) 2 - RT. 2

) Photoc.

) Coloc.

Total



Report Format:

ump Sum / I.B.F. (\$

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VGS Singapore, 247, 159934 Singapore

HO SUM LIM
1 HARVEY CRESCENT
Singapore, 489363
Singapore

Steve CLKK) wil Pijunhe
83228813 *1/3/19 1.45pm*
3 days
P/P
Rok before spray

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV022880
Quote No. SER/QUO/1900430
QuoteDate 28/02/19
Salesperson Steve Hung
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline	30,291	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLV3544U	WVWZZZAUZJW084512	28/12/17	Steve Hung
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHZ 580382	BQ12AZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR <i>840</i>	3	Labor		<i>840</i> 2,520.00
P B&P ALEX PAINT	SPRAY PAINT <i>800</i>	3	Labor		<i>800</i> 2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00 ✓
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		? 400.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00 ✓
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00 ✓
	Nett				
	Sum Labor				6,160.00
P 5G0807305D	BUMPER REINFORCEMENT ?	1	Pieces		680.69
	Use Predecessor 5G0807305B				
P 5G6807393	BUMPER BRACKET LH	1	Pieces		41.96
P 5G6807393A	BUMPER GUIDE LH ?	1	Pieces		41.96
P 5G6807394	BUMPER BRACKET RH ?	1	Pieces		41.96
P 5G6807394A	BUMPER GUIDE RH ?	1	Pieces		41.96
P 5G6807417BQGRU	REAR BUMPER COVER / <i>00</i>	1	Pieces		1,046.26
P 5G6807863C	STRIP ?	1	Pieces		96.26
	Sum Item				1,991.05

Payments to: - BBN: - Acc.-No.:

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

HO SUM LIM
1 HARVEY CRESCENT
Singapore, 489363
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV022880
Quote No. SER/QUO/1900430
QuoteDate 28/02/19
Salesperson Steve Hung
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

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Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline	30,291	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLV3544U	WVWZZZAUZJW084512	28/12/17	Steve Hung
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHZ 580382	BQ12AZ

Sum Labor	6,160.00
Sum Item	1,991.05
Total SGD	8,151.05
7% GST	570.57
Total SGD Incl. GST	8,721.62

Explanations

P = Proportionately Charged

Payment Terms No Credit

LMK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VGS Singapore, 247, 159934 Singapore

HO SUM LIM
1 HARVEY CRESCENT
Singapore, 489363
Singapore

Steve (LKK) will repair
83328813 1/3/19 1.45pm
3 days
P/P
Rex 84-SP7

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6365 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV022880
Quote No. SER/QUO/1900430
QuoteDate 28/02/19
Salesperson Steve Hung
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline	30,291	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLV3544U	WVWZZZAUZJW084512	28/12/17	Steve Hung
Engine Code	Labor Type	Engine No.	Model Code
1T		CHZ 580382	BQ12AZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	② LABOUR 840	3	Labor		840 2,520.00
P B&P ALEX PAINT	③ SPRAY PAINT 800	3	Labor		800 2,400.00
P B&P NUMBER PLATE	④ B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P SENSOR	⑤ SUPPLY & INSTALL REVERSE SE	1	Pieces		400.00
P B&P DIAG	⑥ PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	⑦ COMPULSORY TO DO AFTER AC				
	⑧ CHECK WIRE HARNESS. ECU. S	1	Time Un		280.00
	Nett				
	Sum Labor				6,160.00
P 5G0807305D	BUMPER REINFORCEMENT	1	Pieces		680.68
	Use Predecessor 5G0807305B				
P 5G6807393	BUMPER BRACKET LH	1	Pieces		41.96
P 5G6807393A	BUMPER GUIDE LH	1	Pieces		41.96
P 5G6807394	BUMPER BRACKET RH	1	Pieces		41.96
P 5G6807394A	BUMPER GUIDE RH	1	Pieces		41.96
P 5G6807417BQGRU	REAR BUMPER COVER	1	Pieces		1,046.26
P 5G6807863C	STRIP	1	Pieces		96.25
	Sum Item				1,991.05

Payments to: - BBN: - Acc.-No.:

VGS Singapore, 247, 159934 Singapore

HO SUM LIM
1 HARVEY CRESCENT
Singapore, 489363
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV022880
Quote No. SER/QUO/1900430
QuoteDate 28/02/19
Salesperson Steve Hung
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Volkswagen Passeng	Golf 1.0 TSi 81 kW Trendline
License No.	VIN
SLV3544U	WVWZZZAUZJW084512
Engine Code	Labor Type
	1T

Mileage
30,291
Initial Registration
28/12/17
Engine No.
CHZ 580382

Service Advisor
Kong Charmaine
Sales Advisor
Steve Hung
Model Code
BQ12AZ

Sum Labor	6,160.00
Sum Item	1,991.05
Total SGD	8,151.05
7% GST	570.57
Total SGD Incl. GST	8,721.62

Explanations
P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:-

Service Order Confirmation

SERVICE ORDER NO: 19P0662

CUSTOMER NO.: CV022880

CUSTOMER NAME: HO SUM LIM

TELEPHONE NO.:

ADDRESS: 1 HARVEY CRESCENT

Singapore

VEH No.: SLV3544U

Order Date: 15/03/19

Reg Date: 28/12/17

KM: 31,848

VIN NO.: WVVZZZAUJW084512

ENGINE NO.:

SA: Kong Charmaine

MODEL: Golf 1.0 TSI 81 kW Trendline

MODEL NO.: BQ12AZ

Ns.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG ⑥ PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH ⑤ CHECK WIRE HARNESS, ECU, SENSOR SOCKET	1	TU	280		280
3	B&P NUMBER PLATE ④ B&P NUMBER PLATE -NETT	1	ST	80		80
4	B&P ALEX LABOUR ② LABOUR	1	LAB	840		840
5	B&P ALEX PAINT ③ SPRAY PAINT	1	LAB	900		900
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
8	5G66074179QGRU ① REAR BUMPER COVER	1	PCS	1,046.26		1,046.26

Remarks : DIRECT SETTLEMENT AGAINST AIG

DOA: 27.2.19

TP VEH: SLX6736C

CC3/AIG19003813/PA3

LKK STEVE SURVEY

TOTAL	3,526.26
GST AMOUNT	246.84
TOTAL AMOUNT	3,773.10

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Hsiao Tong (LKKAuto)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Wednesday, 8 May 2019 5:19 PM
To: Hsiao Tong (LKKAuto); Kong Charmaine (VGS - SG/Singapore); Mei Kwan (LKKAuto)
Cc: Wong Meiy (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19 *** LKK REF: CC3/AIG19003813/pa3
Attachments: 0429_001.pdf

Dear Hsiao Tong,

LOD attached FYA please.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 15 March 2019 9:34 AM
To: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19 *** LKK REF: CC3/AIG19003813/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Wednesday, 13 March 2019 10:42 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19 *** LKK
REF: CC3/AIG19003813/pa3

Dear Hsiao Tong,

Since your insured had reported & admitted, may I know have your liability clearance?

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong, Charmaine (VWG Singapore)
Sent: Monday, 11 March, 2019 3:24 PM
To: 'Mei Kwan (LKKAUTO)'; Hsiao Tong (LKKAUTO)
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19 ***
LKK REF: CC3/AIG19003813/pa3

Dear Hsiao Tong,

Since your insured had reported, may I know have your liability clearance?

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

**Back with a
bold new look.**

The new Polo.



From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 8 March, 2019 11:05 AM

To: Kong, Charmaine (VWG Singapore); Hsiao Tong (LKKAUTO)

Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19 ***

LKK REF: CC3/AIG19003813/pa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

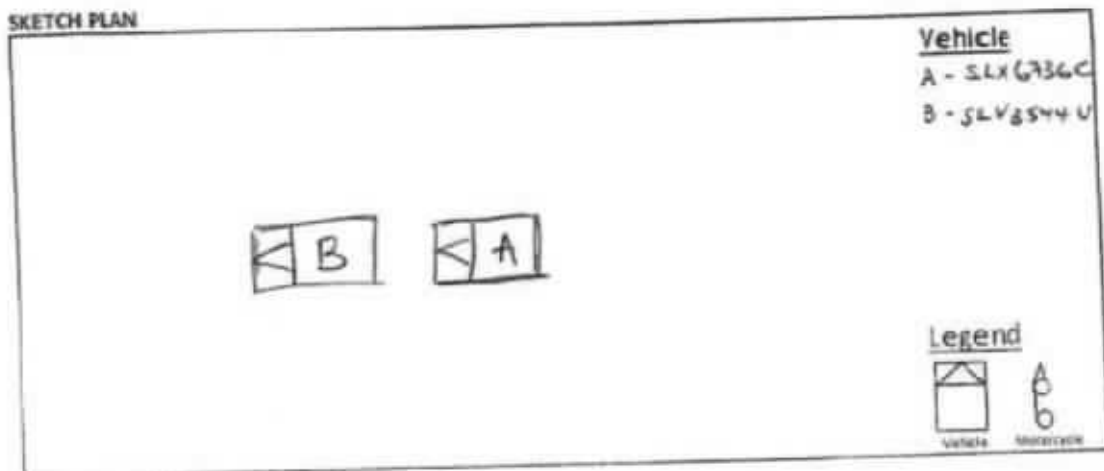
Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported.

Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident happened on 27/2/2019, 530pm along MCE tunnel's Changi.

My Vehicle SLX6736C, was taking a left switch towards Port Road Exit. Vehicle SLV3544U took a sudden brake ahead causing insufficient brake time, hence caused a hit.

Upon bump, there's no visible damage to Vehicle SLV3544U.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Friday, 8 March, 2019 9:39 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19 *** LKK REF: CC3/AIG19003813/pa3

Dear Hsiao Tong,

Has your insured reported?

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong, Charmaine (VWG Singapore)
Sent: Tuesday, 5 March, 2019 9:05 AM
To: 'Mei Kwan (LKKAUTO)'; Hsiao Tong (LKKAUTO)
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19 ***
LKK REF: CC3/AIG19003813/pa3

Dear Hsiao Tong,

Has your insured reported?

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

**Back with a
bold new look.**

The new Polo.



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 28 February, 2019 7:12 PM

To: Kong, Charmaine (VWG Singapore)

Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A; Hsiao Tong (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19 ***
LKK REF: CC3/AIG19003813/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 28 February, 2019 3:08 PM

To: 'Kong, Charmaine (VWG Singapore)' <charmaine.kong@vw.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Wong, Mei (VWG Singapore)' <meiy.wong@vw.com.sg>; 'Cheong, Pearlyn (VWG Singapore)' <Pearlyn.cheong@vw.com.sg>; 'Goh, Edmund (VWG Singapore)' <edmund.goh@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19

Dear Charmaine,

Appointment confirmed on 01/03/2019@ 1pm.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Thursday, 28 February 2019 3:05 PM

To: assignments (assignments@lkkauto.com) <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV3544U & SLX6736C ON 27.2.19

Dear Claims,

Please revert on liability & arrange survey tomorrow at 1pm. Please confirm.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

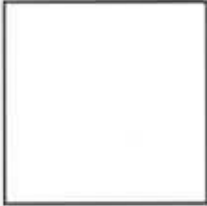
Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]
Sent: Thursday, 28 February, 2019 2:54 PM
To: Kong, Charmaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP



This email has been checked for viruses by AVG antivirus software.
www.avg.com

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. CLX 6736 C

Claimant's Vehicle No. SLV 3544U

Accident on 27.2.19 involving vehicle/s No. _____

_____ along/at H16 TOWARDS

CHANGI AIRPORT.

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 3773.10 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/ 560 x 3 days
Car Rental S\$ 180 Payable to Volkswagen Centre Singapore

3. Medical and 2
Search Fees S\$ _____ Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./H/P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19003813/Epa3

19 MARCH 2019

LIM BEE KIAN ANNIE
BLK 58 DAKOTA CRESCENT
#05-255
SINGAPORE 390058

Dear Sir/Madam,

**ACCIDENT INVOLVING SLX 6736C & SLV 3544U ALONG/AT MCE TOWARDS
CHANGI ON 27/02/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLV 3544U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT


(AIG Asia Pacific - Express Third Party Claim)

I, HO SUM LIM (the third party claimant) of 1 HARVEY CRESCENT S486363 (address), owner of SLV 35444 (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLV 35444 that was damaged pursuant to the accident which occurred on 27/02/2019 (date) along MCE TOWARDS CHANGI AIRPORT (location) involving vehicle no/s 34267366 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29th (day) of MARCH (month) 2019 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd, LKK Auto Consultants Pte Ltd ("name of surveyor") with respect to the amount claimed for S\$ 3773.10 (repair costs), S\$ 180.00 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SLV3544U that was damaged pursuant to the accident which occurred on 27/02/19 (date) along MCE towards Changi Airport (location) involving vehicle no/s SLX6736C

This is pursuant to the inspection conducted on 11/3/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ho Sum Lim ("third party claimant") of vehicle no. SLV3544U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLV3544U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 day of 06 (month) 20 19 (year)



STY

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

Volkswagen Centre Singapore

Service Tax Invoice No. SV19P13420

SERVICE ORDER NO: 19IP0662

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLV3544U

DATE: 28/03/19 Pickup:

VIN NO.: WVVZZZAUJZW084512 KM: 31,548

GEARBOX CODE: Engine No.:

MODEL: Golf 1.0 TSI 81 kW Trendline

SA: Kong Charmaine

Next Appointment Date:

Next Appointment Mileage: 0

Seq.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT AGAINST AIG DOA: 27.2.19 TP VEH: SLX6736C CC3/AIG19003813/PA3 LKK STEVE SURVEY					
Labor					
1	LABOUR	1.00	LAB	640.00	640.00
2	SPRAY PAINT	1.00	LAB	800.00	800.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR SOCKET	1.00	TU	280.00	280.00
Item					
8	REAR BUMPER COVER	1.00	PCS	1,048.28	1,048.28

GST (7%) AMOUNT: 245.84

TOTAL AMOUNT: 3,773.10

For Volkswagen Group Singapore Pte Ltd



8 10:30:00gatory

Customer

NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd. Bank Account: 2528214002 Swif Code: DEUTSG33 Please indicate

Customer Name and Invoice Number in the payment

247 Alexandra Road Singapore 159934 Phone :64748288 Fax : 64711022



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**Our Ref No: GR-19-032075
Date of Request: 28/02/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 28/02/2019
Enquiry By: Edmund Goh Hui Huang
TP Vehicle No: SLX6736C
Accident Date: 27/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-032075

Date of Request: 28/02/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 28/02/2019

Enquiry By: Edmund Goh Hui Huang

TP Vehicle No: SLX6736C

Accident Date: 27/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLX6736C	AIG Asia Pacific Insurance Pte. Ltd.	03/04/2018-02/04/2019	65-6419-3000
SLX6736C	AIG Asia Pacific Insurance Pte. Ltd.	05/04/2018-04/04/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express


CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Mar 2019 Edit Reg		01 Mar 2019 00:00 Edit Adj Rpt	S\$3,526.26 Edit Estimates	S\$3,526.26 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LIM BEE KIAN ANNIE, ID: S1295960E, Tel: +6599999999								
Main Claimant:	HO SUM LIM, ID: S1106253I								
Vehicle Reg. No.:	SLV3544U	Date of Loss:	27/02/2019 17:00 - :59 [13 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8007653017SG	Policy/Cover Note No.:	1800034605 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLX6736C	Policy No. (Claimant):	A29067526AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 11/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV3544U (8007653017SG)
[SLX6736C]
TP
HO SUM LIM
Feb 27 2019 5:00PM
[LIM BEE KIAN ANNIE]
Volkswagen Centre Singapore

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Video											1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	09/03/19 15:45	SLV 3544U vs SLX 6736C - TP video										Load MP4		
Letters/Correspondences											1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown										Edit		
Photos/Images											3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
2	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
3	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
4	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
5	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
6	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
7	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
8	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
9	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
10	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
11	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
12	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
13	02/03/19 10:58	Chassis Number										Load JPG	<input checked="" type="checkbox"/>	
14	02/03/19 10:58	Odometer Reading										Load JPG	<input checked="" type="checkbox"/>	
15	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
16	02/03/19 10:58	General View										Load JPG	<input checked="" type="checkbox"/>	
17	11/04/19 09:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>	
18	11/04/19 09:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>	
19	11/04/19 09:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>	
20	11/04/19 09:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>	
21	11/04/19 09:24	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>	
Documentation											1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	28/02/19 19:15	NOTIFICATION FROM WORKSHOP + TP ESTIMATE										Load PDF		
2	28/02/19 19:15	TP GIA REPORT										Load PDF		
3	15/03/19 18:40	TP ESTIMATE - MARKED										Load PDF		
4	17/06/19 11:05	WORKSHOP INVOICE										Load PDF		
5	17/06/19 11:05	AUTHORISATION TO ACT FORM										Load PDF		
6	17/06/19 11:05	Release Voucher										Load PDF		
7	17/06/19 11:05	GIA SEARCH										Load PDF		
8	17/06/19 11:05	LETTER TO OI										Load PDF		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	05/03/19 08:51	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLX6736C (Insd veh)	Model:	VOLKSWAGEN GOLF 999CC
	SLV3544U (TP veh)		TSI TL (A)
Date of Accident:	27/02/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	8,721.62	
Final Repair Cost	: \$	3,773.10	
Loss of Use	: \$	180.00	3.00 days at \$60.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	3,955.10	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	3,955.10
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

17 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19003813/EPA3Q2

Date: 17/06/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800034605
Claimant Vehicle No:	SLV3544U	Insured Vehicle No:	SLX6736C
Date of Loss:	27/02/2019	Nature of Claim:	TP
		Claim No:	8007653017SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLV3544U	Engine No:	CHZ580382
Make & Model:	VOLKSWAGEN GOLF, 999cc TSI TL (A)	Chassis No:	WVWZZZAUZJW084512
Reg. Date:	28/12/2017 (Man. Year: 2017)	Odometer:	30892 km
Colour:	Yellow		
Engine Capacity:	999 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Pirelli 8 mm	Rear Left Side:	Pirelli 8 mm
Front Right Side:	Pirelli 8 mm	Rear Right Side:	Pirelli 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,991.05	1,046.26	944.79	47.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,160.00	2,480.00	3,680.00	59.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,151.05	3,526.26	4,624.79	56.74
+ GST 7.00/7.00% (S\$)	570.57	246.84	323.73	56.74
Nett Amount (S\$)	8,721.62	3,773.10	4,948.52	56.74
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,955.10		

INSPECTION

Date of Assignment:	01/03/2019		
Date Inspected:	01/03/2019	Inspected At:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	3.0 days		

Adjuster: CHEN TSUE YEE**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REINFORCEMENT	Not Necessary	680.69 FS	*- FS
2	1		*BUMPER BRACKET LH	Not Necessary	41.96 FS	*- FS
3	1		*BUMPER GUIDE LH	Not Necessary	41.96 FS	*- FS
4	1		*BUMPER BRACKET RH	Not Necessary	41.96 FS	*- FS
5	1		*BUMPER GUIDE RH	Not Necessary	41.96 FS	*- FS
6	1		*REAR BUMPER COVER	Dented	1,046.26 FS	*1,046.26 FS
7	1		*STRIP	Not Necessary	96.26 FS	*- FS
Total Parts (S\$)					1,991.05	1,046.26

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	B&P NUMBER PLATE	New	80.00	80.00
4	SUPPLY & INSTALL REVERSE SE	New	400.00	0.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
6	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
Gross Labour Cost (S\$)			6,160.00	2,480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >