

INS. CASE OWNER:

CC 4, EGM 1900

5872, U/23/9

LKK: IDAC

Surveyor:

CLS

DOI:

28/2/19

Date / Time:

28/2/19

Registered in Merimen:

Pre-assign / CCU / FTE

YP1895 Y



Insured Vehicle No. :

WYN CONSTRUCTION SVR P/L

Claim No. :

Name of Insured :

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A:

26/02/19

Place of Accident :

Is driver the owner? (YES /)

Nature of Accident :

IF NO, Driver Name / Age:

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

JPW 5390



INSRS: WSP: Fastech Auto. Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date / Time

6/4
CPLC

JPW 5390, x ; YP1895 Y - x

STAGE DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI: 28-02-19
After call ltr to OI:

22-07-19 8:30

CAUSED OUI (CERTAINLY) COMPROMISED PELOMANT - OUI REPE ENDED TP, INFORM TP CLAIM AGREED TO SETTLE AND WAIVER ACC LOSS

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)
After call ltr to OI:
Authorisation To Act:
Release Voucher: (NO VOUCHER)
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA :
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

PRELIMINARY ADVICE

Date/Time:

5/4/2019

Sent By:

HMM

Confirm by: CLS

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

\$S 10,300

(14 days) Reduction: 50 %

Email Call

FINAL SETTLEMENT

Date/Time:

30-08-19

Confirm with: JPSOM

Email Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 27

IF NO or B 28, Ass. Lia :

Repair Cost:

\$S 11,255.00

OUI REPE ENDED TP

Loss of Rental (LOR):

\$S -

(days)

Loss of Use (LOU):

\$S 480.00

(\$ 30 x 16 days)

Loss of Income (LOI):

\$S -

(\$ x days)

LOR only LOU only

LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search

\$S 1.45

Medical:

\$S -

Disbursement:

\$S -

(e.g. Tow/Independent)

Legal Cost

\$S -

Total:

\$S 11,737.45

Global Sum \$S:

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: 430

FINAL PAYMENT

Date/Time:

30-08-19

Confirm with: JPSOM

Email Call

Payee 1:

\$S 11,737.45

Name 1:

FASTECH AUTO PR. LTD

Payee 2: (Strike if N/A.)

\$S -

Name 2:

Payee 3: (Strike if N/A.)

\$S -

Name 3:

COPIES 4/9/19

SA/Voyager: MORRIS

ASSIGNMENT (Office)

From (Person): Jeannicheang of CAI Date/Time: 2/2/19 @ 3:38pm

Estimated Cost: _____ Bill to: _____

OD TP WS/TP RES / OD RES / EYA / INV / MYTC5

To Inspect Vehicle No: JPW 5390 Insured: YP1895Y

at Workshop info: Fastech Auto Tel: 6746 5405

of 1 Kaki Blk Ave 6 # 01-46

Policy No: _____ Claim No: YP1895Y/SL/JC

Sum Insured: _____ Branch: _____

Make of Veh: _____ D.O.A. 2/2/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time: 4:01pm @ 2/2/19 Person Contacted: Nancy Vehicle IN OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
5B-	Revised pending estimate via email
114-	Linda from fastech agree do direct settlement.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EG19003812/Ufa3

Date: 04/04/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

JPW 5390

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28/02/2019 at the premises of M/s Fastech Auto Pte Ltd - Kaki Bukit and have the following to report:-

Workshop Estimate Amount	: S\$	22,055.40
Revised Estimate Amount	: S\$	10,500.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	10,500.00

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion & Chassis frame



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 14 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

FASTECH AUTO PTE LTD
BLK1 KAKI BUKIT AVE 6
#01-46/48/50 AUTOBAY
SINGAPORE 417883

My Auto Conciliatory is hereby
 the Repairer of the following:

- To repair/replace/adjust/align
- To display correct signals during recovery
- Part prices on current market
- Used parts must be "Road Tested" parts
- No Road modification is allowed
- Supplementary work must be authorized and is subject to final approval from Insurance Company

Acknowledged by Repairer:
 Signature:
 Date:

not allowed
while
28/2/19
2/5 @ 10,500
1 day

VEHICLE NO: JPW 5390

QTY	PARTICULAR
1 PCS	REAR WINDSCREEN
1 PCS	REAR WINDSCREEN MOULDING <i>105.30</i>
1 PCS	BOOTLID <i>655.20</i>
1 PCS	BOOTLID 'H' LOGO
1 PCS	BOOTLID 'CITY' EMBLEM
1 PCS	BOOTLID 'IVTEC' EMBLEM
1 PCS	BOOTLID OUTER CHROME MOULDING <i>184.20</i>
2 PCS	BOOTLID HINGES @\$165.00
1 PCS	BOOTLID INNER LOCK
1 PCS	BOOTLID WEATHERSTRIP <i>185.20</i>
1 PCS	BOOTLID INNER TRIM
1 SET	BOOTLID INNER TRIM CLIPS
2 PCS	BOOTLID LICENCE LAMPS @\$65.00 <i>62.00</i>
1 PCS	REAR BUMPER <i>463.70</i>
1 PCS	REAR BUMPER LOWER GARNISH <i>180.00</i>
2 PCS	REAR BUMPER REFLECTORS @\$95.00
2 PCS	REAR BUMPER SIDE RETAINERS @\$35.20
1 SET	REAR BUMPER CLIPS
1 PCS	REAR END PANEL
1 PCS	REAR END PANEL TOP GARNISH <i>182.50</i>
1 PCS	REAR FLOOR PANEL <i>766.20</i>
1 PCS	REAR FLOOR PANEL TOP BOARD <i>295.20</i>
2 PCS	REAR FENDERS @\$1105.00 <i>745.20 x 2 = 1490.40</i>
2 PCS	REAR FENDER INNER TRIMS @\$480.00 <i>282.50 x 2 = 565</i>
1 SET	REAR FENDER INNER TRIM CLIPS
2 PCS	REAR FENDER WHEEL HOUSING PANELS @\$405.00
1 PCS	REAR AIR VENT <i>85</i>
1 PCS	REAR EXHAUST
2 PCS	REAR EXHAUST MOUNTINGS @\$60.00
1 PCS	REAR EXHAUST HEAT SHIELD
2 PCS	TAILLAMPS @\$450.00 <i>388 x 2 = 770</i>
2 PCS	TAILLAMP INNER GASKETS @\$25.00
2 PCS	REAR CHASSIS MEMBERS @\$545.00
2 PCS	TAILLAMP HOUSING PANELS @\$255.00

Deep cut	\$1,025.30	✓
RR	\$145.80	✓
Buc	\$841.20	✓
RR	\$42.00	✓
RR	\$48.00	✓
RR	\$48.00	✓
Sub/RR	\$325.00	✓
Sub/RR	\$330.00	✓
Sub	\$195.30	✓
Turn	\$197.20	✓
RR	\$288.30	✓
RR	\$50.00	✓
RR	\$130.00	1pc
RR	\$745.20	✓
RR	\$310.30	✓
RR	\$190.00	X
Sub/RR	\$70.40	✓
RR	\$50.00	✓
Sub/RR	\$605.00	✓
RR	\$320.00	✓
RR	\$1,145.20	✓
RR	\$485.00	✓
RR	\$2,210.00	✓
RR	\$960.00	✓
RR	\$50.00	✓
RR	\$810.00	1pc
RR	\$105.00	✓
RR	\$588.20	X
RR	\$120.00	X
RR	\$185.00	X
RR	\$900.00	✓
RR	\$50.00	✓
RR	\$1,090.00	X
RR	\$510.00	✓
	\$15,165.40	

2070
100422
803376

S.NETT	
1SET	REAR BUMPER REVERSE SENSOR
1 PCS	REAR END PANEL SEALANT
1 SET	REAR FLOOR PANEL INSULATOR
1 PCS	REAR LICENCE PLATE
1 PCS	REAR WINDSCREEN SOLAR FILM
1 PCS	REAR WINDSCREEN SEALANT

RR	\$280.00	200
RR	\$50.00	✓
RR	\$220.00	X
RR	\$20.00	14
RR	\$280.00	150
RR	\$50.00	40

LABOUR CHARGES:
 TO CHECK WIRING \$80.00 30

	TO DISMANTLE & REFIX REVERSE SENSOR	\$80.00	50
	TO DISMANTLE & REFIX BOOTLID MECHANISM	\$80.00	60
	TO DISMANTLE & REFIX SEAT,CUSHION UPHOLSTREY	\$120.00	100
	TO DISMANTLE & REFIX REAR EXHAUST	\$100.00	60
	TO DISMANTLE & REFIX FUEL TANK	\$100.00	60
	TO MOUNT VEHICLE ON CAR O-LINER	\$380.00	250
	TO SPRAY RUST PROOFING	\$250.00	150
	LABOUR FOR PANEL BEATING & REPLACING PARTS	\$2,800.00	2400
	TO PUTTY & SPRAY PAINTING	\$2,000.00	1500
	TO	\$22,055.40	

13,477.76

Home / Used Cars / Honda / City / S+ i-VTEC

Updated on: February 28, 2019

**Honda CITY 1.5 (A)[REAL
MFG YEAR] FULL SPEC
*MODULO BODYKIT *ECO
MODE *REVERSE CAM**

Updated on: February 28, 2019

 Sales Agent 

 Kuala Lumpur » Sungai Besi »



RM 710/month

RM 54,800

Seller Information

 Sales Agent 

 Kuala Lumpur »
Sungai Besi

Key details

 Car type
Used Car

 Make Honda

 Model City

 Variant
S+ i-VTEC

 Year 2015

 Engine Capacity
1497 cc

 Transmission
Automatic

 Seat Capacity 5

 Mileage 35 - 40k

 Colour White

[View All 52 Cars From This](#)

Seller's comments

[Home](#) / [Used Cars](#) / [Honda](#) / [City](#) / [E i-VTEC](#)

Updated on: February 28, 2019

2014 HONDA CITY 1.5 I-VTEC E SPEC , PUSH START (NEW MODEL)

Updated on: February 28, 2019

 Sales Agent 

 Kuala Lumpur » Setapak »



RM 710/month

RM 54,800

Seller Information

 Sales Agent 

 Kuala Lumpur »
Setapak

Key details

 Car type
Used Car

 Make Honda

 Model City

 Variant E i-VTEC

 Year 2014

 Engine Capacity
1497 cc

 Transmission
Automatic

 Seat Capacity 5

 Mileage 70 - 75k

 Colour Silver

[View All 219 Cars From Thi](#)

Seller's comments

Say Carlist.my for the best deal

Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Thursday, 28 February 2019 3:38 PM
To: admin-d@lkkauto.com
Cc: ERGO Insurance Pte. Ltd. (Claims Department); sur@lkkauto.com
Subject: RE:PRS IRO JPW5390 | OI : YP1895Y | DOA: 26/02/2019| ERGO REF: YP1895Y/SL/JC
Attachments: YP1895Y SAS.PDF

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]
Sent: Thursday, February 28, 2019 1:42 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng
Subject: RE: Request for PRS : JPW 5390

WITHOUT PREJUDICE

Dear Sir,

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]
Sent: Thursday, February 28, 2019 1:32 PM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Cc: Jeannie Cheng <jeannie.cheng@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Request for PRS : JPW 5390

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Wednesday, February 27, 2019 3:17 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Request for PRS : JPW 5390

WITHOUT PREJUDICE

Hi Sir/Madam,

My client claiming your insured YP 1895Y.

Please kindly arrange PRS for JPW 5390.

Date of accident 26.02.2019.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
NANCY LAM
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 5 April, 2019 8:12 PM
To: 'Jeannie Cheng'
Cc: ERGO Insurance Pte. Ltd. (Claims Department); Poh Kin (LKKAuto); CS A Team; Admin A
Subject: RE: PRS IRO JPW5390 | OI : YP1895Y | DOA: 26/02/2019| ERGO REF: YP1895Y/SL/JC
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP POLICE REPORT.pdf; MSIA LOG CARD + CI + IC + DL.pdf

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: TBA
LKK REF: CC4/EGI19003812/Ufa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: JPW 5390

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP log card / CI / IC / DL
- TP police report

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Tuesday, 5 March 2019 2:13 PM
To: Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PRS IRO JPW5390 | OI : YP1895Y | DOA: 26/02/2019| ERGO REF: YP1895Y/SL/JC

Dear Sir/Madam,



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From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Thursday, February 28, 2019 1:42 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng
Subject: RE: Request for PRS : JPW 5390

WITHOUT PREJUDICE

Dear Sir,

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Thursday, February 28, 2019 1:32 PM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Cc: Jeannie Cheng <jeannie.cheng@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Request for PRS : JPW 5390

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 22 July 2019 3:35 PM
To: ARANGARAJAN@TEAMBUILD.COM.SG
Cc: MELISSASOH@TEAMBUILD.COM.SG; JAMESTAN@TEAMBUILD.COM.SG
Subject: ACCIDENT INVOLVING YP 1895Y AND JPW 5390 ON 26/02/2019

Our Ref: CC4/EGI19003812/Uea3

22 JULY 2019

WYN CONSTRUCTION SERVICES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YP 1895Y AND JPW 5390 ON 26/02/2019

We refer to the above accident where we are acting for ERGO INSURANCE PTE LTD to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

*c.c. ERGO INSURANCE PTE LTD
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Jason <Jason@fastechauto.com.sg>
Sent: Friday, 30 August 2019 1:09 PM
To: Asher Sng (LKKAuto); Nancy Lam
Subject: RE: YOUR REF: YP1895Y MY REF:JPW5390 DOA:26/02/2019.

Without Prejudice

Dear Asher,

We are pleased to accept your offer of \$ 11,722.45 for my client's vehicle property claim.

Thank you.

Best Regards

Jason Tang
Fastech Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-46/48/50 AutoBay
Singapore 417883
Tel: 67465405
Hp: 98218445
jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, August 28, 2019 3:35 PM
To: Jason <Jason@fastechauto.com.sg>; Nancy Lam <nancy.lam@fastechauto.com.sg>
Subject: RE: YOUR REF: YP1895Y MY REF:JPW5390 DOA:26/02/2019.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 11,235.00
2. Loss of Use (16 days x \$30)	\$ 480.00
3. LTA/GIA search fee	\$ 7.45

TOTAL

\$ 11,722.45

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Fastech Auto <jason@fastechauto.com.sg>
Sent: Tuesday, 23 July 2019 10:36 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: YOUR REF: YP1895Y MY REF:JPW5390 DOA:26/02/2019.

Without Prejudice

Dear Asher,

Please refer to our Letter of Demand dated 09/04/2019.

We await your offer.

Thank you.

Best Regards

Jason Tang
Fastech Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-46/48/50 AutoBay
Singapore 417883
Tel: 67465405
Hp: 98218445
jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 09.04.2019

ERGO Insurance Pte Ltd
5 Temasek Boulevard,
#04-01 Suntec Tower Five,
Singapore 038985

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : JPW 5390 / YP1895Y ON 26.02.2019

We are the authorized repair workshop for the owner of motor vehicle no: **JPW 5390**, which was involved in the captioned accident with your insured vehicle no: **YP 1895Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	11,235.00
2) Loss of Use (14 days + 2 Sunday X S\$60)	\$	960.00
3) LTA Search Fee	\$	7.45
	<u>\$</u>	<u>12,202.45</u>

We enclosed herewith the following documents to support the claims:

- | | |
|-------------------------------------|--------------------------|
| a) Final Repair Invoice | b) LTA Search Result |
| c) Letter of Authorisation, etc... | d) Police Report |
| e) I/C & Driving Licence & Passport | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 27.02.2019

TO : Engg Insurance Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. JPM 5390 / YP 18954

ALONG Mandai Road > Woodlands Rd X SLE

ON 26.02.2019

I/We, Lee Eng Jie

of (NRIC No./ROC No.) 870807-01-5537

of lot 7030 Taman Hidayat 81500 Pekan Nenas

owner of vehicle no. JPM 5390 in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle JPM 5390 at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settle receive whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the abovementioned claim cost

which may arisen therewith.

Signature of Owner : 

Name of Owner : Lee Eng Jie

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

ERGO Insurance Pte Ltd
5 Temasek Boulevard,
#04-01 Suntec Tower Five,
Singapore 038985

Attn : Motor Claim Department

Tax Invoice : 20935

Date 09.04.2019
Vehicle No JPW 5390
Make/Model HONDA CITY
Chassis/Eng# :
Accident Date 26.02.2019
Claim No :
Reference 0219 -20935
Policy No

	Amount
To proceed on lump sum repair	SS 10500.00

E. & O. E.	Total : SS	10500.00
	GST @ 7% : SS	735.00
	Amount Due : SS	11235.00



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

Nancy Lam

From: LTA <LTA-VTL@lta.gov.sg>
Sent: Wednesday, February 27, 2019 9:14 AM
To: nancy.lam@fastechauto.com.sg
Subject: Notification of Successful Vehicle Insurance Search for Receipt No.:
(ITNET-00000-190227-000375)

Land Transport Authority

Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-190227-000375

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 27 Feb 2019 was successful and the Receipt No. is ITNET-00000-190227-000375.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

\$7.45

YP1895Y	26 Feb 2019	10:30:00	ERGO INSURANCE PTE. LTD.
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3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Visit www.onemotoring.com.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.
5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

Asher Sng (LKKAuto)

From: Phoebe Xie <phoebe.xie@ergo.com.sg>
Sent: Tuesday, 27 August 2019 1:10 PM
To: Asher Sng (LKKAuto)
Cc: Ivy Yong; Pauline Soh
Subject: RE: [MANDATE REQUEST] Your ref : YP1895Y/SL/JC, ACCIDENT ON 26/02/2019 INVOLVING YP 1895Y (OI) & JPW 5390 (TP)

Follow Up Flag: Follow up
Flag Status: Completed

Data Classification: Confidential, C3

Dear Asher,

Please proceed, in future please write to Ivy, Pauline and I as Jeannie has left Ergo.
Thank you

Warmest Regards,
Phoebe Jay Xie
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9191
phoebe.xie@ergo.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 27 August, 2019 12:17 PM
To: Jeannie Cheng
Cc: Phoebe Xie
Subject: [MANDATE REQUEST] Your ref : YP1895Y/SL/JC, ACCIDENT ON 26/02/2019 INVOLVING YP 1895Y (OI) & JPW 5390 (TP)

Your ref : YP1895Y/SL/JC
Our ref : CC4/EGI19003812/Uea3q2

Dear Sirs,

ACCIDENT ON 26/02/2019 INVOLVING YP 1895Y (OI) & JPW 5390 (TP)

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$ 11,722.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 23,599.28	\$ 11,235.00
2. Loss of Use (16days x \$60)	\$ 960.00	\$ 480.00 (16days x \$30)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 24,566.73	<u>\$ 11,722.45</u>

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 09/09/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YP 1895Y (Insd Veh)	Your Ref. No. : YP1895Y/SL/JC
	JPW 5390 (TP Veh)	Our Ref. No. : CC4/EG19003812/Uea3q2
Date of Accident	26/2/2019	

Liability	100%	
Final Repair Cost	: \$ 11,235.00	
Loss of Use	: \$ 480.00	16 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	11,722.45	
Final Settlement Sum	: \$ 11,722.45	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	FASTECH AUTO PTE LTD	: \$ 11,722.45
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19003812/Uea3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 09-09-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 1895Y	Veh. Inspected	JPW 5390
Policy No.	DMFP18S013443	Coverage (\$)	0.00
Claim No.	YP1895Y/SL/JC	Excess (\$)	0.00
Assign From	JEANNIE CHENG	Assign Date	28/02/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA CITY (A)	c.c	1497
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	PMHGM2660DD211933	Colour	GREY
Odometer	186471	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/65 R15	MICHELIN	6 mm
L/H Front Tyre	185/65 R15	MICHELIN	6 mm
R/H Rear Tyre	185/65 R15	MICHELIN	6 mm
L/H Rear Tyre	185/65 R15	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.THE CHASSIS FRAME AFFECTED DUE TO COLLISION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	28/02/2019	Inspection Date	28/02/2019
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **14 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. JPW 5390

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR WINDSCREEN	DEEP CUT	1,025.30	1,025.30
1	REAR WINDSCREEN MOULDING	NECESSARY	145.80	105.30
1	BOOTLID	BUCKLED	841.20	655.20
1	BOOTLID 'H' LOGO	NECESSARY	42.00	42.00
1	BOOTLID 'CITY' EMBLEM	NECESSARY	48.00	48.00
1	BOOTLID 'IVTEC' EMBLEM	NECESSARY	48.00	48.00
1	BOOTLID OUTER CHROME MOULDING	BENT / CRACKED	325.00	184.20
2	BOOTLID HINGES @\$165.00	BENT / TWISTED	330.00	330.00
1	BOOTLID INNER LOCK	BENT	195.30	195.30
1	BOOTLID WEATHERSTRIP	TORN	197.20	185.20
1	BOOTLID INNER TRIM	DEFORMED	288.30	288.30
1	SET BOOTLID INNER TRIM CLIPS	NECESSARY	50.00	50.00
2	BOOTLID LICENCE LAMPS @\$65.00	CRACKED (1PC ONLY)	130.00	62.00
1	REAR BUMPER	DISTORTED	745.20	463.70
1	REAR BUMPER LOWER GARNISH	DISTORTED	310.30	280.00
2	REAR BUMPER REFLECTORS @\$95.00	NOT NECESSARY	190.00	-
2	REAR BUMPER SIDE RETAINERS @\$35.20	BENT / CRACKED	70.40	70.40
1	SET REAR BUMPER CLIPS	NECESSARY	50.00	50.00
1	REAR END PANEL	BADLY DENTED	605.00	605.00
1	REAR END PANEL TOP GARNISH	DISTORTED	320.00	182.50
1	REAR FLOOR PANEL	CRUMPLED / BUCKLED	1,145.20	766.20
1	REAR FLOOR PANEL TOP BOARD	TORN	485.00	295.20
2	REAR FENDERS @\$1105.00	BADLY DENTED /BUCKLED	2,210.00	1,490.40
2	REAR FENDER INNER TRIMS @\$480.00	DEFORMED / TORN	960.00	565.00
1	SET REAR FENDER INNER TRIM CLIPS	NECESSARY	50.00	50.00
2	REAR FENDER WHEEL HOUSING PANELS @\$405.00	O/S DENTED	810.00	405.00
1	REAR AIR VENT	CRACKED	105.00	85.00
1	REAR EXHAUST	TO REPAIR SEE LABOUR	588.20	-

Report Ref No. CC4/EGI19003812/Uea3q2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	REAR EXHAUST MOUNTINGS @\$60.00	NOT NECESSARY	120.00	-
1	REAR EXHAUST HEAT SHIELD	BENT	185.00	185.00
2	TAILLAMPS @\$450.00	BROKEN	900.00	770.00
2	TAILLAMP INNER GASKETS @\$25.00	NECESSARY / TORN	50.00	50.00
2	REAR CHASSIS MEMBERS @\$545.00	TO REPAIR SEE LABOUR	1,090.00	-
2	TAILLAMP HOUSING PANELS @\$255.00	BADLY DENTED	510.00	510.00
	LESS 20% DISCOUNT		-	-2,008.44
			15,165.40	8,033.76
	SPECIAL NETT ITEMS			
1	SET REAR BUMPER REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	REAR END PANEL SEALANT (SN)	NECESSARY	50.00	50.00
1	SET REAR FLOOR PANEL INSULATOR (SN)	NOT NECESSARY	220.00	-
1	REAR LICENCE PLATE (SN)	CRACKED	20.00	14.00
1	REAR WINDSCREEN SOLAR FILM (SN)	NECESSARY	280.00	150.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	50.00	40.00
			900.00	454.00
	LABOUR			
	TO CHECK WIRING.		80.00	30.00
	TO DISMANTLE & REFIX REVERSE SENSOR.		80.00	50.00
	TO DISMANTLE & REFIX BOOTLID MECHANISM.		80.00	60.00
	TO DISMANTLE & REFIX SEAT, CUSHION UPHOLSTERY.		120.00	100.00
	TO DISMANTLE & REFIX REAR EXHAUST.		100.00	60.00
	TO DISMANTLE & REFIX FUEL TANK.		100.00	60.00
	TO MOUNT VEHICLE ON CAR O-LINER.		380.00	250.00
	TO SPRAY RUST PROOFING.		250.00	150.00
	LABOUR FOR PANEL BEATING & REPLACING PARTS. INCLUSIVE OF THE REPAIR OF REAR EXHAUST AND REAR CHASSIS MEMBERS.		2,800.00	2,400.00
	TO PUTTY & SPRAY PAINTING.		2,000.00	1,500.00
			5,990.00	4,660.00
	GRAND TOTAL		22,055.40	13,147.76

Report Ref No. CC4/EGI19003812/Uea3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			10,500.00
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Report Ref No. CC4/EG19003812/Uea3q2

CHUA KANG SENG

Licensed Appraiser

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