

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 5 April, 2019 8:12 PM
To: 'Jeannie Cheng'
Cc: ERGO Insurance Pte. Ltd. (Claims Department); Poh Kin (LKKAuto); CS A Team; Admin A
Subject: RE: PRS IRO JPW5390 | OI : YP1895Y | DOA: 26/02/2019| ERGO REF: YP1895Y/SL/JC
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP POLICE REPORT.pdf; MSIA LOG CARD + CI + IC + DL.pdf

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: TBA
LKK REF: CC4/EGI19003812/Ufa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: JPW 5390

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP log card / CI / IC / DL
- TP police report

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Tuesday, 5 March 2019 2:13 PM
To: Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PRS IRO JPW5390 | OI : YP1895Y | DOA: 26/02/2019| ERGO REF: YP1895Y/SL/JC

Dear Sir/Madam,

Please be informed that we have inspected the vehicle JPW 5390
We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Thursday, 28 February 2019 3:38 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE:PRS IRO JPW5390 | OI : YP1895Y | DOA: 26/02/2019 | ERGO REF: YP1895Y/SL/JC

Hi LKK,

In compliance with “State Courts Practice Directions Amendment No.1 of 2016” in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the “Single Joint Expert”.

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg

www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Thursday, February 28, 2019 1:42 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng
Subject: RE: Request for PRS : JPW 5390

WITHOUT PREJUDICE

Dear Sir,

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Thursday, February 28, 2019 1:32 PM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Cc: Jeannie Cheng <jeannie.cheng@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Request for PRS : JPW 5390

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

| | | |
|---|-----|--|
| 1 | AIS | Automobile Inspection Services Pte Ltd |
| 2 | FTA | FormTeam Consultancy Pte Ltd |
| 3 | IAS | Infiniti Appraisal Service |
| 4 | JPK | JP Knights Pte Ltd |
| 5 | LBS | L.B.S Auto Consultants Pte Ltd |
| 6 | LKK | LKK Auto Consultants Pte Ltd |
| 7 | PS | Priority Services |
| 8 | VAC | Vicom Ltd |

- Your request for inspection does not have your client’s cost of repair estimate, kindly forward a copy

- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Wednesday, February 27, 2019 3:17 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Request for PRS : JPW 5390

WITHOUT PREJUDICE

Hi Sir/Madam,

My client claiming your insured YP 1895Y.

Please kindly arrange PRS for JPW 5390.

Date of accident 26.02.2019.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
NANCY LAM
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520



This email has been checked for viruses by AVG antivirus software.
www.avg.com