

REF CS/FCI 19003802 / Dvd3ⁿ²

WVS

Bryan
Henry Kao

ASSIGNMENT (Office)

FCI

Date/Time: 9:33am @ 28/2/19

From (Person)

Estimated Cost

Bill to:

OD / TP / WS / EP / RES / OD / RES / EVA / INV / MV / CS

To Inspect Vehicle No.

SHC 988P

Insured

SHC09787

at Workshop no.

Chunni Motor

Tel

65425119

of

Blk 10 AMK Ind. park 2A #01-05/06

Policy No

Claim No

D1900191 IMP84

Sum Insured

Excess

Make of Veh
(Client's Record)

D.O.A. 25/2/19

CA / REV / REP. / REV 24 HRS 'bs'

H.O.D. Endorsement

Date/Time: 9:21am @ 28/2/19

Person Contacted

Lynn

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SHC 988P - CS3 / FCI 19003796 / dr
	SHC 9787 - X
5/3/19	Email preli revised to FCI

REF:

ASSIGNMENT

COP Oct 2021

2013 October

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

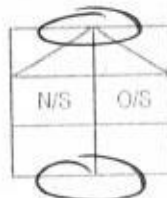
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 12 days - Res: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 988P Yr Regn: _____

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz Viano

2143

Colour: White A/C Insured / Std / NI / NASp. Reading: 612602 T/Radio: Insured / Std / NI / NAEng/No: 65194031564006C/No: WDF63981323807427Gen. Cond: Good / Fair / Poor / BurntSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/60 R16R: — " —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

Rear

R/Bal: 5 mm R/Bal: 5 mmL/Bal: 5 mm L/Bal: 5 mmD.O.A. 25/02/2019 D.O.I. 28/02/2019Survey held at Chunni AMK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front & Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: _____ Action / Instruction

First Capital SHC 9787

25/04/19 jump 1/5 20,000/- rate 12 dgs 2 m (Red 17, 102.47, 465)

RECEIVED 25 APR 2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 25/4 - typistReport Format: awsLump Sum / I.B.I: (\$) 20,000/-Days Of Repair: 12Resurvey No. of Trip: 2Add Fee: ☐ Site Insp (\$) ☐ Interview (\$) ☐ Tech. Invs (\$) ☐ Weekend (\$)

Survey Fee:

Transportation

3 - RS - El

1 Photo 5001 Other OSP25/4/19

27x15 = 405

170 + 405

50

50 + 50

198

923



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19001411MFSH

Our ref: CS/FCI19003802/Dvd3

Date: 5/3/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO SHC 988P

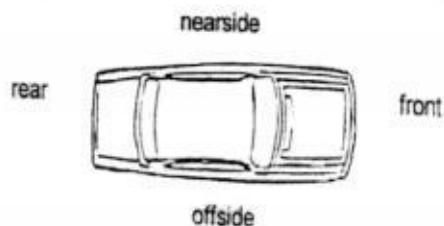
We thank you for your instruction on 28/2/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28/2/2019 at the premises of M/s CHUNNI MOTOR WORK PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$37,102.47
Revised Estimate Amount	: S\$30,753.33
"Check" Items Amount	: S\$
Book Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the front and rear portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Bryan Ang
Automotive Assessor / Investigator

MOTOR SURVEY ASSIGNMENT

Date	26-02-2019	Our Ref No. D19001411MFSH
Accident Date	25-02-2019	Claim Type. Third Party
Insured Vehicle	SHC0978T	Third Party Vehicle. SHC988P
Survey Location	BLK 10 ANG MO KIO INDUSTRIAL PARK 2AAMK AUTOPOINT #03-19	
Contact Person.	LYNN OR IRENE - 65421726	
Contact No.	65427162/ 0	Fax No. 65426039
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CHUNNI MOTOR WORK PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	HENRY KAO	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 5 March 2019 8:34 AM
To: 'CWS Motor Claims'
Cc: 'Henry Kao Cai Jie'; SUR
Subject: RE: SURVEY ASSESSMENT - D19001411MFSH/1, SHC 988P
Attachments: SHC 988P PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHC 988P
Date of survey: 28/2/2019
Number of days : 7 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, 28 February 2019 11:02 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Henry Kao Cai Jie' <HenryKao@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19001411MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 28 February 2019 9:33 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Henry Kao Cai Jie <HenryKao@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19001411MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet Assy <i>wt</i>			\$ 2,760.00
	Bumper, FRT <i>distorted</i>			\$ 1,920.00
	Bumper Reinforcement, FRT <i>wt</i>			\$ 1,480.00
	Bumper Bracket, FRT/LH <i>NW</i>			\$ 66.00
	Bumper Bracket, FRT/RH <i>NW</i>			\$ 66.00
	Number Plate Trim Cover <i>wt</i>			\$ 193.50
	Head Lamp Assy, LH <i>monetary broken</i>			\$ 3,620.00
	Head Lamp Assy, RH <i>monetary broken</i>			\$ 3,620.00
	Head Lamp Panel Assy <i>broken</i>			\$ 1,900.00
	Radiator Assy <i>wt</i>			\$ 1,250.00
	Radiator Shroud <i>broken monetary</i>			\$ 190.00
	Radiator Fan Cowling <i>broken</i>			\$ 330.00
	Radiator Fan Blower <i>distorted o/s</i>			\$ 580.00
	Radiator Fan Protector Grill <i>broken o/s</i>			\$ 184.00
	Radiator Fan Coupling Assy <i>NW</i>			\$ 1,360.00
	Radiator Fan Top Cover <i>NW</i>			\$ 256.00
	Radiator Side Bracket, LH <i>NW</i>			\$ 316.00
	Radiator Side Bracket, RH <i>NW</i>			\$ 316.00
	Radiator Grille <i>broken</i>			\$ 1,960.00
	Turbo Charger Air Cooler <i>wt</i>			\$ 1,350.00
	A/Con Condenser <i>wt</i>			\$ 1,150.00
			22294.00	
			20064.60 //	
	SUB TOTAL			\$ 24,867.50
	LESS 10%			\$ 2,486.75
	DISCOUNTED TOTAL			\$ 22,380.75
				36.00
	Number Plate FRT MERC (TAXI) <i>wt</i>			\$ 50.00
			36.00 //	
	Labour Charge			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 600.00
	Wiring Charge			\$ 50.00
	Towing Charges			\$ 50.00
	Remove/Refix Aircon & Refill Gas			\$ 130.00
			1110.00 //	
	TOTAL LABOUR			\$ 1,830.00

SHC 988P

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>distorted</i>			\$ 1,372.00	✓
	Bumper L/H Side, RR <i>W/L</i>			\$ 473.60	X
	Bumper R/H Side, RR <i>W/L</i>			\$ 473.60	X
	Tail Gate Assy <i>Distorted</i>			\$ 3,951.98	✓
	Tail Gate Trim Cover <i>W/L</i>			\$ 320.00	X
	Tail Gate Weathership <i>W/L</i>			\$ 133.40	X
	Tail Gate Mercedes Star Logo <i>W/L</i>			\$ 45.46	✓
	Tail Gate "2.2" Logo <i>W/L</i>			\$ 78.00	✓
	Tail Gate "CDI" Logo <i>W/L</i>			\$ 78.00	✓
	Tail Gate Via No Logo <i>W/L</i>			\$ 78.00	✓
	Tail Lamp Assy, LH <i>cut</i>			\$ 980.50	✓
	Tail Lamp Assy, RH <i>was mostly broken</i>		8838.42	\$ 980.50	X ✓
	Rear Windscreen Glass <i>Dem</i> <i>with moulding</i>		7954.57	\$ 1,273.98	✓
	SUB TOTAL			\$ 10,239.02	
	LESS 10%			\$ 1,023.90	
	DISCOUNTED TOTAL			\$ 9,215.12	
	Reverse Sensor <i>Dem</i>			\$ 288.00	Nett ✓
	Rear Bumper Rubber Mat <i>W/L</i>		414.00	\$ 50.00	Nett ✓
	Tail Gate "MAXICAB" Logo <i>W/L</i>			\$ 30.00	Nett ✓
	Rear Windscreen Sealant <i>W/L</i>			\$ 46.00	Nett ✓
				\$ 414.00	
	Labour Charge				
	Panel Beating			\$ 1,000.00	600/-
	Spray Painting Charge			\$ 600.00	500/-
	Wiring Charge			\$ 50.00	30/-
	Tuff Kote			\$ 50.00	40/-
	Remove/Refix Cushion & Upholstery <i>Rear</i>			\$ 150.00	80/-
	Remove/Refix Rear Windscreen Glass (sealant)			\$ 150.00	80/-
	Remove/Refix Reverse Sensor		1370.00	\$ 120.00	40/-
	TOTAL LABOUR			\$ 2,120.00	
	ESTIMATE TOTAL			\$ 36,009.87	
	28/02/2019 @ 1500m		30948.17	37,102.47	
	LIA Antur		687.60		
	215mm 7 ¹² days	Supp	31635.77		
	1 ym		4520,000/-		
	2kk Antur				

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

CHUNNI MOTOR WORK PTE LTD**REPAIR ESTIMATE***

VEHICLE NO : SHC 988P (Supplementary)

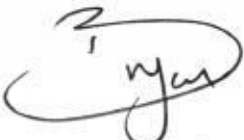
DATE : 1.03.2019

MAKE :

TEL : 6542 5119

MODEL : MERCEDES BENZ VIANO

FAX : 6542 6039

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Fan Blower <i>distorted</i> N/S			\$ 580.00
	Radiator Fan Protector Grill <i>broken</i> N/S			\$ 184.00
	Radiator Fan Cowling <i>replaced</i>		764.00	\$ 450.00
			687.60	\$ 1,214.00
				\$ 121.40
				\$ 1,092.60
	01/03/2019 .  Ryan Lee And 			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19003802/Dvd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 06-05-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 978T	Veh. Inspected	SHC 988P	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19001411MFSH	Excess (\$)	0.00	
Assign From	HENRY KAO	Assign Date	28/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ VIANO	c.c	2143	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	WDF63981323807427	Colour	WHITE	
Odometer	612602	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/60 R16	HANKOOK	5 mm	
L/H Front Tyre	225/60 R16	HANKOOK	5 mm	
R/H Rear Tyre	225/60 R16	HANKOOK	5 mm	
L/H Rear Tyre	225/60 R16	HANKOOK	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	25/02/2019	Inspection Date	28/02/2019	
Survey held at	CHUNNI MOTOR WORK PTE LTD BLK 10 ANG MO KIO IND. PARK 2A, #03-19 AMK AUTOPOINT SINGAPORE 568047.			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		12 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 988P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BONNET ASSY	BENT	2,760.00	2,760.00
1	BUMPER,FRT	DISTORTED	1,920.00	1,920.00
1	BUMPER REINFORCEMENT,FRT	BENT	1,480.00	1,480.00
1	BUMPER BRACKET,FRT/LH	NOT NECESSARY	66.00	-
1	BUMPER BRACKET,FRT/RH	NOT NECESSARY	66.00	-
1	NUMBER PLATE TRIM COVER	NOT NECESSARY	193.50	-
1	HEAD LAMP ASSY,LH	MOUNTING BROKEN	3,620.00	3,620.00
1	HEAD LAMP ASSY,RH	MOUNTING BROKEN	3,620.00	3,620.00
1	HEAD LAMP PANEL ASSY	BROKEN	1,900.00	1,900.00
1	RADIATOR ASSY	BENT	1,250.00	1,250.00
1	RADIATOR SHROUD	MOUNTING BROKEN	190.00	190.00
1	RADIATOR FAN COWLING	BROKEN	330.00	330.00
1	RADIATOR FAN BLOWER O/S	DISTORTED	580.00	580.00
1	RADIATOR FAN PROTECTOR GRILL O/S	BROKEN	184.00	184.00
1	RADIATOR FAN COUPLING ASSY	NOT NECESSARY	1,360.00	-
1	RADIATOR FAN TOP COVER	NOT NECESSARY	256.00	-
1	RADIATOR SIDE BRACKET,LH	NOT NECESSARY	316.00	-
1	RADIATOR SIDE BRACKET,RH	NOT NECESSARY	316.00	-
1	RADIATOR GRILLE	BROKEN	1,960.00	1,960.00
1	TURBO CHARGER AIR COOLER	BENT	1,350.00	1,350.00
1	A/CON CONDENSER	BENT	1,150.00	1,150.00
1	REAR BUMPER	DISTORTED	1,372.00	1,372.00
1	BUMPER L/H SIDE,RR	NOT NECESSARY	473.60	-
1	BUMPER R/H SIDE,RR	NOT NECESSARY	473.60	-
1	TAIL GATE ASSY	DENTED	3,951.98	3,951.98
1	TAIL GATE TRIM COVER	NOT NECESSARY	320.00	-
1	TAIL GATE WEATHERSTRIP	NOT NECESSARY	133.40	-
1	TAIL GATE MERCEDES STAR LOGO	NECESSARY	45.46	45.46
1	TAIL GATE "2.2" LOGO	NECESSARY	78.00	78.00

Report Ref No. CS/FCI19003802/Dvd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL GATE "CDI" LOGO	NECESSARY	78.00	78.00
1	TAIL GATE VIA NO LOGO	NECESSARY	78.00	78.00
1	TAIL LAMP ASSY,LH	CUT	980.50	980.50
1	TAIL LAMP ASSY,RH	MOUNTING BROKEN	980.50	980.50
1	REAR WINDSCREEN GLASS WITH MOULDING	DAMAGED	1,273.98	1,273.98
1	RADIATOR FAN BLOWER N/S (ADDITIONAL)	DISTORTED	580.00	580.00
1	RADIATOR FAN PROTECTOR GRILL N/S(ADDITIONAL)	BROKEN	184.00	184.00
1	RADIATOR FAN COWLING (ADDITIONAL)	REPEATED	450.00	-
	LESS 10% DISCOUNT		-3,632.05	-3,189.64
			32,688.47	28,706.78
	SPECIAL NETT ITEMS			
1	NUMBER PLATE FRT MERC (TAXI)(SN)	BENT	50.00	35.00
1	REVERSE SENSOR (SN)	DAMAGED	288.00	288.00
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
1	TAIL GATE "MAXICAB" LOGO (SN)	NECESSARY	30.00	30.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	46.00	46.00
			464.00	449.00
	LABOUR			
	PANEL BEATING.		2,000.00	1,200.00
	SPRAY PAINTING CHARGE.		1,200.00	900.00
	WIRING CHARGE.		100.00	60.00
	TOWING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX AIRCON & REFILL GAS.		130.00	80.00
	TUFF KOTE.		50.00	40.00
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR.		150.00	80.00
	REMOVE/REFIX REAR WINDSCREEN GLASS (SEALANT).		150.00	80.00
	REMOVE/REFIX REVERSE SENSOR.		120.00	40.00
			3,950.00	2,480.00
	GRAND TOTAL		37,102.47	31,635.78
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			20,000.00

Report Ref No. CS/FCI19003802/Dvd3n2



Report Ref No. CS/FCI19003802/Dvd3n2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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