

VAG Singapore Pte Ltd
#04-123 Enterprise Hub, 48 Toh
Guan Road East
608586

Claim Reference:
Assessment number: FILE AXA 144
Version: 1810
Date calculated: 02/27/2019 02:24 PM

Full Report
Registration: SLU8379C
Printed: 27/02/2019 2:24 PM

Summary Information

Claim

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	DARREN ONG	Currency:	SGD
Claim Reference:		Date of Incident:	2019-01-25
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer:	AUDI
Model:	A8 (4H)
Sub Model:	L
Model Sheet Number:	00 48 02
Registration:	SLU8379C
VIN number:	WAUZZZ4H1BN006121
Odometer:	

Model Specs

FROM 10/2010	R/ASPHERIC D/MIRROR	L/MIRROR CONVEX	LAUNCH ASSIST
LEATHER/WOOD S/WHEEL	CHROME BADGE	AIR CON AUTO 4-ZONES	ALARM SYSTEM
KEYLESS ENTRY/SAFE	MULTIMEDIA INTERFACE	RADIO SYSTEM HIGH	DIPPING DOOR MIRROR
MULTIMEDIA SYSTEM	DVD CHANGER	SOUND SYSTEM BOSE	NAVIGATION SYSTEM
PARKING AID/CAMERA	AUTO BOOTLID	DOOR POWER CLOSING	S/CVR VALCONA LEATH
FRT/RR HEATED SEATS	REAR SINGLE SEATS	TRIM PART LEATHER	FR/RR SEATS VENTILAT
RR HEADRESTS COMFORT	INTERIOR LAMP PACK	ELEC COMFORT SEATS	MEMORY CONTROL
CTR ARMREST COMFORT	HD COOLING	3.0 LTR 213KW	EMISSION STD EURO 5
TIPTRONIC	QUATTRO	TYRES 255/45 YR 19	WHEELS 9J X 19 ALLOY
SPACE SAVER SP-WHEEL	ALU PACKAGE	WOOD TRIM ASH TREE	ELECTRIC SUNROOF
RR EL ROLLER SUN VIS	RR ILLUM VANITY MIRR	TWO COAT METALLIC	ALUMINUM DESIGN

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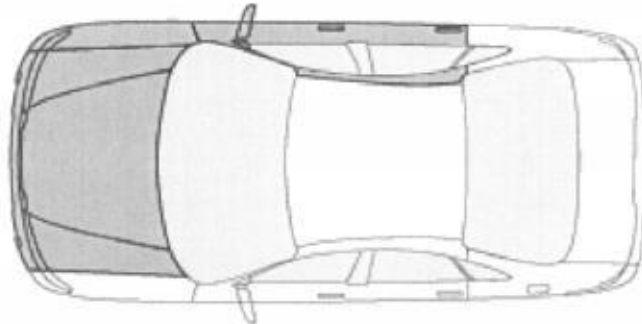
Vehicle Condition

Vehicle Status

Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☒



Labour

Code	Description	Time Base 10 WU/h	Price = 70.00 SGD/h	
			WU	Price SGD
01 50 00 ZAX	GFS CONTROLLED FUNCTION INCLUDES: READ OUT FAULT MEMORY		2.0	14.00
63 29 19 00	R + R FRONT BUMPER COVER		11.0	77.00
66 05 55 50	RENEW RADIATOR GRILLE (REMOVED) INCLUDES: R + R MODEL BADGE		2.0	14.00
63 29 55 50	RENEW FRONT BUMPER COVER (BUMPER COVER REMOVED) INCLUDES: R + R VENTILATION GRILLE, RADIATOR GRILLE AND PARKING AID SENSORS		7.0	49.00
94 15 19 00	R + R R/HEADLAMP INCLUDES: DISCONNECT AND CONNECT BATTERY		4.0	28.00
50 55 19 52)	R + R R/F WING (BUMPER COVER AND HEADLAMP REMOVED) INCLUDES: R + R WHEELHOUSE LINER AND WASHER RESERVOIR		9.0	63.00

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Code	Description	WU	Price SGD
50 55 55 50	RENEW R/F WING INCLUDES: R + R PROTECTIVE MOULDING	1.0	7.00
55 33 19 00	R + R FRT BONNET SEAL	3.0	21.00
92 25 20 00	REMOVE/REFIT WINDSCREEN WIPER ARMS INCLUDES: WIPER BLADES	2.0	14.00
85 22 19 00)	R + R COWL-/WATER BOX TRIM (WIPER ARMS REMOVED)	5.0	35.00
57 51 19 00	R + R RIGHT FRONT DOOR INCLUDES: ADJUST DOOR	4.0	28.00
57 29 55 50	RENEW RIGHT FRONT DOOR (DOOR REMOVED) INCLUDES: R + R ALL PARTS	29.0	203.00
50 22 19 50	R + R R/SUPPORT STRUT	1.0	7.00
50 73 19 50	R + R R/F WHEELHOUSE REINFORCEMENT	7.0	49.00
50 69 19 00)	R + R CROSS BRACE	2.0	14.00
43 31 19 50)	DETACH + REFIT R/F AIR SUSPENSION SHOCK ABSORBER INCLUDES: DETACH + REFIT UPPER AXLE RADIUS ARM AND UPPER GUIDE ARM	4.0	28.00
43 31 19 50)	R + R R/F AIR SUSPENSION SHOCK ABSORBER (WHEEL REMOVED)(SHOCK ABSORBER DETACHED) DOES NOT INCLUDE: PROGRAM CONTROL UNIT	2.0	14.00
43 31 55 50	RENEW R/F AIR SPRING DAMPER	2.0	14.00
43 16 25 ZAX	PROGRAM AIR SUSPENSION CONTROL UNIT DOES NOT INCLUDE: READ ERROR MEMORY	1.0	7.00
44 40 55 50)	R + R R/F TYRE (WHEEL REMOVED)	2.0	14.00
44 10 55 50)	RENEW R/F WHEEL (WHEEL REMOVED)	2.0	14.00
44 05 93 50	BALANCE R/F WHEEL (WHEEL REMOVED)	1.0	7.00
1506	R/F DOOR CHECK CHECK		
7048	R/LOWER CONTROL ARM CHECK		
7050	R/R UPP CONTROL ARM CHECK		
7052	R/F UPP CONTROL ARM CHECK		
7054	R/LOWER SUPPORT ARM CHECK		
7082	R/WHEEL BEARING HSG CHECK		
7122	R/F WHEEL BEARING CHECK		
7132	R/F WHEEL HUB CHECK		
Labour Cost		Hrs	WU
Panel / Mechanical Labour		10.30	103.0
Total of Labour			721.00

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Paint

Paint Work		Time Basis 10WU/h	
Code	Description - TWO COAT METALLIC	WU	Price SGD
63 29 61 50	FRONT BUMPER COVER NEW PART PAINTING S1	9.0	63.00
50 55 61 00	R/F WING NEW PART PAINTING S1	9.0	63.00
57 29 61 00	RIGHT FRONT DOOR NEW PART PAINTING S1	16.0	112.00
66 55 61 50	R/LOWER MIRROR COVER PAINTING	2.0	14.00
51 01 71 13	PAINTING PREPARATION WORK NEW PART S1 METAL (PART/S FITTED)	19.0	133.00
51 01 71 93	PREPARATION FOR PAINT (PLASTIC PARTS) (ASSEMBLY OPERATION)	2.0	14.00

Total Paint	Hrs	WU	Price SGD
	5.70	57.0	399.00

Spare Parts

				prices as at 2015-09-02/23
Code	Description	Part Number	Supplier	Price SGD
0283	FRONT BUMPER COVER	4H0 807 065 E GRU	repair	2,300.00
0320	R/F BUMPER GUIDE	4H0 807 284	X suc	60.00
0410	GRILLE	4H0 853 651 H T94		1,200.00
0742	R/F WING	4H0 821 106 B	BT ✓	900.00
0762	R/F WING STRUT	4H0 821 136 F	✓ X suc	490.00
0764	R/F WING BRACKET FRT	4H0 810 864 B	BT ✓ X suc	400.00
0766	R/F WING BRACKET	4H0 821 260 C	BT ✓ X suc	150.00
0790	R/F WING CLAMP KIT	4H0 098 625	na ✓	100.00
0792	R/MOUNTING KIT	4H0 098 629	na ✓	60.00
0842	R/F W-HOUSE FRT CVR	4H0 821 172 L	BT ✓ X suc	180.00
0844	R/F W-HOUSE RR COVER	4H0 821 192 F	BT ✓ X suc	210.00
1482	RIGHT FRONT DOOR	4H0 831 052 B	BT ✓	3,500.00
1742	R/LOWER MIRROR COVER	4H0 858 524 A GRU	X suc	350.00
7086	R/F AIR SUSP ABSORB	4H0 616 039 AP	BT ✓	3,700.00
7202	R/F WHEEL	4H0 601 025 BG	BT ✓ X suc	1,450.00
7204	R/F TYRE PRESS VALVE	311 601 361	na ✓	60.00
7228	R/F TYRE	255/45 R19..Y	X suc	600.00

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Code	Description	Part Number	Supplier	Price SGD
f: OEM Parts	Savings			0.00
n: Non-OEM Parts	Subtotal			15,710.00
u: Used parts	Addition(+10.00%)			1,571.00
	Total			17,281.00

Final Calculation

	SGD	SGD
Parts		
Addition(+10.00%)	15,710.00	
Total Parts	1,571.00	17,281.00
Labour Time Base 10 WU/h		
Total 103.0 WU X 70.00 SGD/h	721.00	
Total of Labour		721.00
Paint Work Time Base 10 WU/h		
Labour Cost 57.0 WU X 70.00 SGD/h	399.00	
Total Paint Including Material		399.00
Repair Cost Excludes GST		18,401.00
GST (+7.0%)		1,288.07
Repair Cost Included GST		19,689.07

Comments

* - USER SUPPLIED DATA

NN - NO MANUFACTURERS CODE EXISTS

) - WU PARTIAL INCL IN OTHER POSITIONS

Handwritten notes:
 PASUL
 Hp 90010068
 5 days
 P/P
 06/03/19 @ 1120
 Excess: 1100
 Resurvey before paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

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Full Report
Registration: SLU8379C
Printed: 28/03/2019 4:58 PM

Summary Information

Claim

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	DARREN ONG	Currency:	SGD
Claim Reference:		Date of Incident:	2019-01-25
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer:	AUDI
Model:	A8 (4H)
Sub Model:	L
Model Sheet Number:	00 48 02
Registration:	SLU8379C
VIN number:	WAUZZZ4H1BN006121
Odometer:	

Model Specs

FROM 10/2010	R/ASPHERIC D/MIRROR	L/MIRROR CONVEX	LAUNCH ASSIST
LEATHER/WOOD S/WHEEL	CHROME BADGE	AIR CON AUTO 4-ZONES	ALARM SYSTEM
KEYLESS ENTRY/SAFE	MULTIMEDIA INTERFACE	RADIO SYSTEM HIGH	DIPPING DOOR MIRROR
MULTIMEDIA SYSTEM	DVD CHANGER	SOUND SYSTEM BOSE	NAVIGATION SYSTEM
PARKING AID/CAMERA	AUTO BOOTLID	DOOR POWER CLOSING	S/CVR VALCONA LEATH
FRT/RR HEATED SEATS	REAR SINGLE SEATS	TRIM PART LEATHER	FR/RR SEATS VENTILAT
RR HEADRESTS COMFORT	INTERIOR LAMP PACK	ELEC COMFORT SEATS	MEMORY CONTROL
CTR ARMREST COMFORT	HD COOLING	3.0 LTR 213KW	EMISSION STD EURO 5
TIPTRONIC	QUATTRO	TYRES 255/45 YR 19	WHEELS 9J X 19 ALLOY
SPACE SAVER SP-WHEEL	ALU PACKAGE	WOOD TRIM ASH TREE	ELECTRIC SUNROOF
RR EL ROLLER SUN VIS	RR ILLUM VANITY MIRR	TWO COAT METALLIC	ALUMINUM DESIGN

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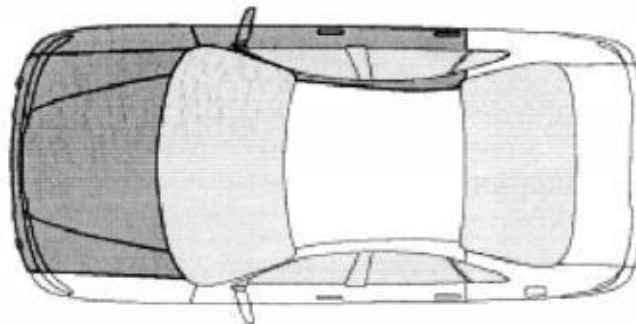
Vehicle Condition

Vehicle Status

Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☒



Labour

Code	Description	Time Base 10 WU/h	Price = 70.00 SGD/h	
			WU	Price SGD
01 50 00 ZAX	GFS CONTROLLED FUNCTION INCLUDES: READ OUT FAULT MEMORY	2.0		14.00
63 29 19 00	R + R FRONT BUMPER COVER	11.0		77.00
94 15 19 00	R + R R/HEADLAMP INCLUDES: DISCONNECT AND CONNECT BATTERY	4.0		28.00
50 55 19 52)	R + R R/F WING (BUMPER COVER AND HEADLAMP REMOVED) INCLUDES: R + R WHEELHOUSE LINER AND WASHER RESERVOIR	9.0		63.00
50 55 55 50	RENEW R/F WING INCLUDES: R + R PROTECTIVE MOULDING	1.0		7.00
55 33 19 00	R + R FRT BONNET SEAL	3.0		21.00
92 25 20 00	REMOVE/REFIT WINDSCREEN WIPER ARMS INCLUDES: WIPER BLADES	2.0		14.00
85 22 19 00)	R + R COWL-/WATER BOX TRIM (WIPER ARMS REMOVED)	5.0		35.00

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Code	Description	WU	Price SGD
57 51 19 00	R + R RIGHT FRONT DOOR INCLUDES: ADJUST DOOR	4.0	28.00
57 29 55 50	RENEW RIGHT FRONT DOOR (DOOR REMOVED) INCLUDES: R + R ALL PARTS	29.0	203.00
50 73 19 50	R + R R/F WHEELHOUSE REINFORCEMENT	7.0	49.00
50 69 19 00)	R + R CROSS BRACE	2.0	14.00
43 31 19 50)	DETACH + REFIT R/F AIR SUSPENSION SHOCK ABSORBER INCLUDES: DETACH + REFIT UPPER AXLE RADIUS ARM AND UPPER GUIDE ARM	4.0	28.00
43 31 19 50)	R + R R/F AIR SUSPENSION SHOCK ABSORBER (WHEEL REMOVED)(SHOCK ABSORBER DETACHED) DOES NOT INCLUDE: PROGRAM CONTROL UNIT	2.0	14.00
43 31 55 50	RENEW R/F AIR SPRING DAMPER	2.0	14.00
43 16 25 ZAX	PROGRAM AIR SUSPENSION CONTROL UNIT DOES NOT INCLUDE: READ ERROR MEMORY	1.0	7.00
Labour Cost		Hrs	WU
Panel / Mechanical Labour		8.80	88.0
Total of Labour			616.00

Paint

Paint Work		Time Basis 10WU/h	
Code	Description - TWO COAT METALLIC	WU	Price SGD
50 55 61 00	R/F WING NEW PART PAINTING S1	9.0	63.00
57 29 61 00	RIGHT FRONT DOOR NEW PART PAINTING S1	16.0	112.00
51 01 71 13	PAINTING PREPARATION WORK NEW PART S1 METAL (PART/S FITTED)	19.0	133.00
Total Paint		Hrs 4.40	WU 44.0
			Price SGD 308.00

Spare Parts

				prices as at 2015-09-02/23
Code	Description	Part Number	Supplier	Price SGD
0742	R/F WING	4H0 821 106 B		900.00

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Code	Description	Part Number	Supplier	Price SGD
0762	R/F WING STRUT	4H0 821 136 F X		490.00
0790	R/F WING CLAMP KIT	4H0 098 625		100.00
0792	R/MOUNTING KIT	4H0 098 629		60.00
1482	RIGHT FRONT DOOR	4H0 831 052 B		3,500.00
7086	R/F AIR SUSP ABSORB	4H0 616 039 AP		3,700.00
7204	R/F TYRE PRESS VALVE	311 601 361		60.00
f: OEM Parts	Savings			0.00
n: Non-OEM Parts	Subtotal			8,810.00
u: Used parts	Addition(+10.00%)			881.00
	Total			9,691.00

Final Calculation

	SGD	SGD
Parts	8,810.00	
Addition(+10.00%)	881.00	
Total Parts		9,691.00
Labour Time Base 10 WU/h		
Total 88.0 WU X 70.00 SGD/h	616.00	
Total of Labour		616.00
Paint Work Time Base 10 WU/h		
Labour Cost 44.0 WU X 70.00 SGD/h	308.00	
Total Paint Including Material		308.00
Repair Cost Excludes GST		10,615.00
GST (+7.0%)		743.05
Repair Cost Included GST		11,358.05

Comments

* - USER SUPPLIED DATA
 NN - NO MANUFACTURERS CODE EXISTS
) - WU PARTIAL INCL IN OTHER POSITIONS

LKK Auto Consultants
#01-25 Paya Ubi Industrial Park,
51 Ubi Avenue 1
408933

Finalised

Claim Reference:
Assessment number: FILE AXA 144
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Date calculated: 04/17/2019 11:09 AM

Full Report
Registration: SLU8379C
Printed: 17/04/2019 11:09 AM

Summary Information

Claim

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	KK LAU	Currency:	SGD
Claim Reference:		Date of Incident:	2019-01-25
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer:	AUDI
Model:	A8 (4H)
Sub Model:	L
Model Sheet Number:	00 48 02
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VIN number:	WAUZZZ4H1BN006121
Odometer:	

Model Specs

FROM 10/2010	R/ASPHERIC D/MIRROR	L/MIRROR CONVEX	LAUNCH ASSIST
LEATHER/WOOD S/WHEEL	CHROME BADGE	AIR CON AUTO 4-ZONES	ALARM SYSTEM
KEYLESS ENTRY/SAFE	MULTIMEDIA INTERFACE	RADIO SYSTEM HIGH	DIPPING DOOR MIRROR
MULTIMEDIA SYSTEM	DVD CHANGER	SOUND SYSTEM BOSE	NAVIGATION SYSTEM
PARKING AID/CAMERA	AUTO BOOTLID	DOOR POWER CLOSING	S/CVR VALCONA LEATH
FRT/RR HEATED SEATS	REAR SINGLE SEATS	TRIM PART LEATHER	FR/RR SEATS VENTILAT
RR HEADRESTS COMFORT	INTERIOR LAMP PACK	ELEC COMFORT SEATS	MEMORY CONTROL
CTR ARMREST COMFORT	HD COOLING	3.0 LTR 213KW	EMISSION STD EURO 5
TIPTRONIC	QUATTRO	TYRES 255/45 YR 19	WHEELS 9J X 19 ALLOY
SPACE SAVER SP-WHEEL	ALU PACKAGE	WOOD TRIM ASH TREE	ELECTRIC SUNROOF
RR EL ROLLER SUN VIS	RR ILLUM VANITY MIRR	TWO COAT METALLIC	ALUMINUM DESIGN

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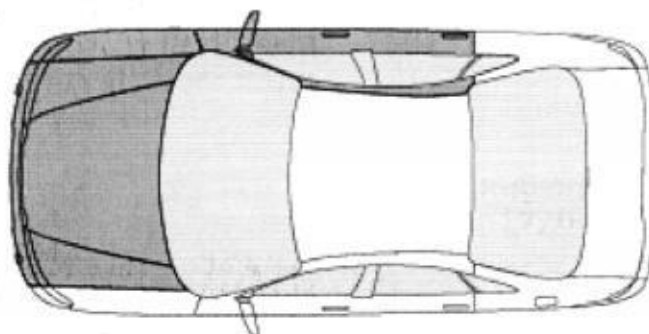
Vehicle Condition

Vehicle Status

Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☒



Labour

Code	Description	Time Base 10 WU/h	Price = 70.00 SGD/h	
			WU	Price SGD
01 50 00 ZAX	GFS CONTROLLED FUNCTION INCLUDES: READ OUT FAULT MEMORY		2.0	14.00
63 29 19 00	R + R FRONT BUMPER COVER		11.0	77.00
94 15 19 00	R + R R/HEADLAMP INCLUDES: DISCONNECT AND CONNECT BATTERY		4.0	28.00
50 55 19 52)	R + R R/F WING (BUMPER COVER AND HEADLAMP REMOVED) INCLUDES: R + R WHEELHOUSE LINER AND WASHER RESERVOIR		9.0	63.00
50 55 55 50	RENEW R/F WING INCLUDES: R + R PROTECTIVE MOULDING		1.0	7.00
55 33 19 00	R + R FRT BONNET SEAL		3.0	21.00
92 25 20 00	REMOVE/REFIT WINDSCREEN WIPER ARMS INCLUDES: WIPER BLADES		2.0	14.00
85 22 19 00)	R + R COWL-/WATER BOX TRIM (WIPER ARMS REMOVED)		5.0	35.00

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Code	Description	WU	Price SGD
57 51 19 00	R + R RIGHT FRONT DOOR INCLUDES: ADJUST DOOR	4.0	28.00
57 29 55 50	RENEW RIGHT FRONT DOOR (DOOR REMOVED) INCLUDES: R + R ALL PARTS	29.0	203.00
50 69 19 00)	R + R CROSS BRACE	2.0	14.00
43 31 19 50)	DETACH + REFIT R/F AIR SUSPENSION SHOCK ABSORBER INCLUDES: DETACH + REFIT UPPER AXLE RADIUS ARM AND UPPER GUIDE ARM	4.0	28.00
43 31 19 50)	R + R R/F AIR SUSPENSION SHOCK ABSORBER (WHEEL REMOVED)(SHOCK ABSORBER DETACHED) DOES NOT INCLUDE: PROGRAM CONTROL UNIT	2.0	14.00
43 31 55 50	RENEW R/F AIR SPRING DAMPER	2.0	14.00
43 16 25 ZAX	PROGRAM AIR SUSPENSION CONTROL UNIT DOES NOT INCLUDE: READ ERROR MEMORY	1.0	7.00

Labour Cost	Hrs	WU	
Panel / Mechanical Labour	8.10	81.0	567.00
Total of Labour			567.00

Paint

Code	Description - TWO COAT METALLIC	WU	Price SGD
50 55 61 00	R/F WING NEW PART PAINTING S1	9.0	63.00
57 29 61 00	RIGHT FRONT DOOR NEW PART PAINTING S1	16.0	112.00
51 01 71 13	PAINTING PREPARATION WORK NEW PART S1 METAL (PART/S FITTED)	19.0	133.00

Total Paint	Hrs	WU	Price SGD
	4.40	44.0	308.00

Spare Parts

Code	Description	Part Number	Supplier	prices as at 2015-09-02/23	Price SGD
0742	R/F WING	4H0 821 106 B			900.00
0790	R/F WING CLAMP KIT	4H0 098 625			100.00

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Code	Description	Part Number	Supplier	Price SGD
0792	R/MOUNTING KIT	4H0 098 629		60.00
1482	RIGHT FRONT DOOR	4H0 831 052 B		3,500.00
7086	R/F AIR SUSP ABSORB	4H0 616 039 AP		3,700.00
7204	R/F TYRE PRESS VALVE	311 601 361		60.00
f: OEM Parts				0.00
n: Non-OEM Parts				8,320.00
u: Used parts				832.00
Savings				
Subtotal				
Addition(+10.00%)				
Total				9,152.00

Final Calculation

	SGD	SGD
Parts	8,320.00	
Addition(+10.00%)	832.00	
Total Parts		9,152.00
Labour Time Base 10 WU/h		
Total 81.0 WU X 70.00 SGD/h	567.00	
Total of Labour		567.00
Paint Work Time Base 10 WU/h		
Labour Cost 44.0 WU X 70.00 SGD/h	308.00	
Total Paint Including Material		308.00
Repair Cost Excludes GST		10,027.00
GST (+7.0%)		701.89
Repair Cost Included GST		10,728.89

Comments

* - USER SUPPLIED DATA

NN - NO MANUFACTURERS CODE EXISTS

) - WU PARTIAL INCL IN OTHER POSITIONS

Invoice No. : AT20190300032

Invoice Date : 18/03/2019
DO No. : SO2019-0000024
Payment Terms :
Payment Mode : BANK TRF

Registration Number : SLU8379C
Chassis Number :
Order By :
Remarks : AXA 144
Vehicle Make & Model :

Invoice To :

VAG Singapore Pte Ltd
48 Toh Guan Road East
#04-123 Enterprise Hub

Delivery Address :

VAG Singapore Pte Ltd
48 Toh Guan Road Road
#04-123 Enterprise Hub

Tel : 65159515
Email: 0

S/N	Description	Qty	Price (SGD)	Amount (SGD)
1	R/F Wing	1	900.00	900.00
2	R/F Wing Strut	1	490.00	490.00
3	R/F Wing Clamp Kit	1	100.00	100.00
4	R/Mounting Kit	1	60.00	60.00
5	Right Front Door	1	3,500.00	3,500.00
6	R/F Air Susp Absorb	1	3,700.00	3,700.00
7	R/F Tyre Press Valve	1	60.00	60.00

Note:

- * Interest for late payment will be charged at 1% per month on all overdue invoices.
- * Balance due to be paid and ordered goods must be collected within 3 months from Deposit date in order to avoid forfeiture of Deposit Amount.
- * Quotes validity: 90 days

I certify that I have received all parts in good condition. I understand that goods sold are not returnable and hereby absolve Autoteil Pte Ltd of any liability arising from use therefrom.

Sub Total	8,810.00
GST 7%	616.70
Total SGD	9,426.70

Customer Signature

GST REGISTRATION NO: 201541675C

Prepared By: Alvina

BANK ACCOUNT: DBS BANK -107-902950-7

Veron Chen (LKKAUTO)

From: Jeslyn - VAG Singapore <jeslyn@vag.sg>
Sent: Wednesday, 17 April 2019 5:07 PM
To: Veron Chen (LKKAUTO)
Cc: Claims Assistance - VAG Singapore; SUR
Subject: Re: Submission of finalised repair estimate for SLU8379C
Attachments: 17042019165821-0001.pdf

Hi Veron,

Please find attached DV as per your request.

Thank you.

Best Regards,

Jeslyn Chua

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Wed, Apr 17, 2019 at 11:19 AM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Jeslyn,

Offer Lump Sum \$8000 before excess \$1100 @ 5 working days.

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeslyn - VAG Singapore <jeslyn@vag.sg>
Sent: Thursday, 11 April 2019 4:24 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Claims Assistance - VAG Singapore <claims@vag.sg>
Subject: Re: Submission of finalised repair estimate for SLU8379C

Hi Veron,

Kindly check if you can access the audatex report.

Thank you.

Best Regards,

Jeslyn Chua

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre
48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre
160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre
8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Wed, Apr 10, 2019 at 12:24 PM Jeslyn - VAG Singapore <jeslyn@vag.sg> wrote:

Hi Veron,

Please find attached Audatex finalised repair estimate, supplier invoice and DV duly signed by customer.

Please do revert to me your favorable lump amount with 5 working days repaired.

Thank you.

Best Regards,

Jeslyn Chua

AVANTAGE VAG
Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre
48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre
160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre
8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

**VAG Singapore Pte Ltd****VAG WEST**

48 Toh Guan Road
East
#04-123 Enterprise Hub
Singapore 608586

VAG EAST

8 Kaki Bukit Ave 4
#06-48 Premier @ Kaki
Bukit
Singapore 415875

Fax: 6795 5015

TAX INVOICE**VAG NORTH**

160 Sin Ming Drive
#08-01 Sin Ming AutoCity
Singapore 575722

ask@vag.sg

Invoice No. : INV2019-040341

Invoice Date : 17/04/2019
Job No. : SO2019-02266
Membership Start Date :
Payment Mode : AXA

Registration Number : SLU8379C
Chassis Number : WAUZZZ4H1BN006121
Mileage : -
Next Servicing Mileage :
Next Servicing Date :
Vehicle Make & Model : Audi A8L qu. 3.0 4H80VA

Invoice To :

AXA Insurance Singapore Ltd
8 Shenton Way
#27-01/02 AXA Tower S (068811)

S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
1	415600	Insurance Lump Sum Repair	1	8,000.00	8,000.00
2	415500	Insurance Excess Claim	-1	1,100.00	-1,100.00

Terms & Conditions

- * Warranty where applicable is subject to the terms and conditions listed at www.vag.sg/warranty.
- * Quotations are subject to prevailing GST and valid for 30 days.
- * Goods sold are not returnable or refundable.
- * Deposits paid for indent items shall be forfeited if the balance is not paid and goods collected within 90 days.
- * Interest is chargeable on overdue payments at a rate of 1% per month or part thereof.
- * These terms and conditions are subject to change without prior notice.

I hereby accept all terms and conditions of this invoice and certify that all goods and services described herein have been satisfactorily delivered to me. I hereby agree that VAG Singapore Pte Ltd, its agents, affiliates, services providers or related companies may collect, use and disclose my personal data to provide service, marketing and other information in accordance with VAG's personal data protection policy available at www.vag.sg/privacy.

Sub Total	6,900.00
GST 7%	483.00
Total SGD	7,383.00

Customer Signature

GST REGISTRATION NO: 201111738H

Prepared By: Jeslyn

BANK ACCOUNT: DBS CURRENT -107-900719-8



redefining / insurance

SATISFACTION VOUCHER / WORKSHOP'S WARRANTY

To: AXA Insurance Pte Ltd

I/we Vickneshvaran S/O Jayapragasam hereby confirm that I/we have taken delivery of the said vehicle of registration number SLV8379C from the Workshop Messrs VAG Singapore and that all necessary and reasonable repairs arising from the accident involving my/our vehicle that occurred on 25/01/2019 have been effected to my/our entire satisfaction. Save for my/our rights under the Warranty set out below, we confirm that I/we have no further claims against the Workshop in respect of such repairs.

I/We hereby authorise my/our insurer, AXA Insurance Pte Ltd, to pay the costs of such repairs (less the excess) which amounts to S\$ 7,383.00 directly to the said Workshop and we confirm that such payment shall wholly discharge any and all liability on the part of AXA Insurance Pte Ltd to indemnify me/us for all damage to my/our said vehicle arising from the said accident.

Dated 23/03/2019

Signature of the Policyholder or duly authorized representative and company stamp where applicable

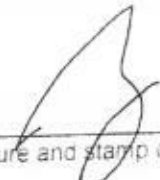
WORKSHOP'S WARRANTY

Subject to provisions (a) to (d) below, the repairs effected to the abovementioned vehicle are warranted good by the Workshop for twelve (12) months from the date of this Satisfaction Voucher and during this period, rectification of repairs effected by the Workshop which prove to be faulty shall be undertaken by the Workshop free of charge.

This Warranty shall be inapplicable to:

- (a) faults arising out of abnormal usage of the vehicle;
- (b) faults due to attempts to correct any defect in the repairs effected by the Workshop or the mishandling of rectification work to the vehicle by persons other than the Workshop;
- (c) manufacturing defects in any parts replaced that could not reasonably have been detected by the Workshop at the time the repairs were effected;
- (d) faults or defects arising out of normal wear and tear, misuse, neglect, accident, flood, acts of God, or use in violation of the specifications relevant to the vehicle.

Signature and stamp of the Workshop






Service Request Details

Claim	S9M01C5U
Reference	CS/ASM19003786/R1vd3s2
Loss Date	January 25, 2019
Report Date	Jan 28, 2019 3:46:57 PM
Request Date	February 27, 2019
Due Date	February 28, 2020
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (OD)
Type of Loss	Own Damage
Services	Accelerated workshop survey

Actions

Next Step

Complete Work

Finish the work

More

Vehicle Information	
Incident Vehicle Registration #	SLU8379C
Make	AUDI
Model	A8L 3.0 TFSI QUATTRO
Service Address	48 Toh Guan Road East, , , 628457
Primary Contact/Insured	RENGANATHAN THILAKAM D/O BLK 312 WOODLANDS, ST. 31 #04-44, 730312, Singapore
	ROYALCLASSMAILBOX@GMAIL.COM
Claim Handler	ANG Yvonne 6568804461 yvonne.ang@axa.com.sg

Additional Instructions EXCESS \$600 + \$500 (UN-NAMED)

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

➕ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
------	------	----------	--------	---------------

⏪ Service Request Details

Claim	S9M01CSU
Reference	CS/ASM19003786/R1vd3s2 
Loss Date	January 25, 2019
Report Date	Jan 28, 2019 3:46:57 PM
Request Date	February 27, 2019
Due Date	February 28, 2020
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (OD)
Type of Loss	Own Damage
Services	Accelerated workshop survey

Actions

Next Step

Complete Work

Finish the work

More

Vehicle Information	
Incident Vehicle Registration #	SLU8379C
Make	AUDI
Model	ABL 3.0 TFSI QUATTRO
Service Address	
48 Toh Guan Road East, ., 628457	
Primary Contact/Insured	
RENGANATHAN THILAKAM D/O BLK 312 WOODLANDS, ST. 31 #04-44, 730312, Singapore	
ROYALCLASSMAILBOX@GMAIL.COM	
Claim Handler	
ANG Yvonne 6568804461 yvonne.ang@axa.com.sg	

Additional Instructions EXCESS \$600 + \$500 (UN-NAMED)

Messages Invoices History Documents Assessment Metrics Notes

Add

CREATED USER	VERSION DATE	ESTIMATED AMOUNT	APPROVED AMOUNT	STATUS	SHARE	CLONE
User Portal	4/18/19 12:01 PM	6900	6900	Open	Share	Clone



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
General Details						
Involving	1 2010 AUDI ABL 3.0 TFSI QUATTRO (SLU8379C)					
Date of Loss	January 25, 2019					
Time of Loss	0.00					
Loss Description	SLU8379C (INSD) C/W S/N6151R (TP)					
Comment						
Workshop Details						
	Total Rebate Amount	58438				
	Nett Loss Amount	\$11,562.00				
	Assigned Workshop	LKK AUTO CONSULTANTS PTE LTD (00)				
	Days of work completion *	7				

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Vehicle & Driver Details

Vehicle Registration#	SLU8379C	Purchase Date	mm/dd/yyyy
Registration State	SINGAPORE	Registration Date *	12/28/2010
Mileage	104109	Age of Vehicle	8

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION	POST SURVEY INFORMATION
Manufacturing Year	2010	2010	
Make	AUDI	AUDI	VICKNESHVARAN S/O JAYAPRAGASAM
Model	ABL 3.0 TFSI QUATTRO	<input data-cs="2" data-kind="parent" type="text" value="ABL 3.0 TFSI QU (SR+)"/>	mm/dd/yy
Type			38
Type of Paint			Unknown
Chassis No	WAUZZZ4H1BN006121	WAUZZZ4H1BN00611	Other
Engine No	CGW002473	CGW002473	0
Engine Capacity	2995 cc	2995 cc	



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Taxes & Ratio Parts & Labour Miscellaneous Summary

Detailed Assessment

Condition of Vehicle at time of survey

Inspection Date *

03/06/2019



General condition

Fair

Total Loss

Yes No

Steering (Serviceable)

Yes

No

Towing Charges

0

Footbrake (Serviceable)

Yes

No

Voluntary Excess

0

Handbrake (Serviceable)

Yes

No

Compulsory Excess

0

Engine Modification

Yes

No

Young/Inexperienced/Unlicensed Driver Excess

0

Other Excess

Pre-accident condition

Good

Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size

255/45ZR19

Rear Tyre Size

255/45ZR19

Front left side

MICHELIN 6mm

Rear left side

MICHELIN 6mm

Front right side

MICHELIN 6mm

Rear right side

MICHELIN 6mm

⏪ Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Parts

	EDIT	SR NO	QUAN TITY	MATERIAL	SIZE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ 8YRS%	DISC QUNT%	SALV AGEN%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		1	1			FRONT BUMPER COVER			Repair	0		0		0	Reviewing	
		2	1			R/F BUMPER GUIDE GRILLE			Serviceable	0		0		0	Reviewing	
		3	1			R/F WING (10%) (WCP)			Bent	990		0		990	Reviewing	
		4	1			R/F WING STRUT			Serviceable	0		0		0	Reviewing	
		5	1			R/F WING BRACKET FRT			Serviceable	0		0		0	Reviewing	
		6	1			R/F WING BRACKET			Serviceable	0		0		0	Reviewing	
		7	1			R/F WING CLAMP KIT (10%) (WCP)			Necessary	110		0		110	Reviewing	
		8	1			R/MOUNTING KIT (10%) (WCP)			Necessary	66		0		66	Reviewing	
		9	1			R/F W- HOUSE FRT CVR			Serviceable	0		0		0	Reviewing	



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE		
	1	DAYS OF REPAIR	Reviewing	5				



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Claim Amount	\$10,027.00	Claim Amount	\$10,027.00			
CATEGORY	ESTIMATE	REVISED AMOUNT				
Spare Parts	\$9,152.00	\$9,152.00				
Labour	\$875.00	\$875.00				

Submit for Review



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Add

Approve

Deny

Submit All

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
------	-------	------	--------	--------	---------	--------

	1	FINAL LUMP SUM	Reviewing	8000		
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<< Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Claim Amount		\$6,900.00				Claim Amount	\$6,900.00	
CATEGORY		ESTIMATE		REVISED AMOUNT				
Miscellaneous		\$8,000.00		\$8,000.00				
Excess		-\$1,100.00		-\$1,100.00				

Submit for Review