SULVEYOR	ASSIGNMENT (Office) ASMICANA) Date/Time: 27/02/2019
From (Person):	THINALY -111-01
reproduced the section of a	1 2 2 3 1 1
_	PRESTOD RESTEVATING MYTCS. CLU 8379C Insured: 2500 2616 194316186
To Inspect Vehic	te No: Hitrachi Copital VAG Tel: 86279515 (8 Toh Gum Rd
at Workshop m/:	and the year Road #05-155 ENTERPRISE FAUT
of	8 Fauth tole Yord Road Samolesu
Policy No:	41.100.00
Sum Insured:	D.O.A. 25/01/20/9
Make of Veh	D.O.O
(Client's Recurd)	H.O.D. Endorsement:
CA (REY)	REP. / REV 24 HRS 28/2/19@9/60m. Person Contacted: jung the vehicle IN/OIT) Tollowsland a physion to A and cheek why claim exceed
Date/Time:	28/2/19@9-160m. Person Contacted: July 9 1
Date/Time	14 days submission from date of accident.
1	SLM 8379C - 08 INC 1900 05 75 / Exd3 879 38/1111
	a cont claim
Glalia	Revert via SMART claim @ 3>>pm Jesslyn will reply on repair cost on 11/3/19

LKK AUTO CONSULTANTS PTE LTD (OD) -

New Message

Type *



Message

Subject *

IA SUBMITTED FOR SLU 8379C

Message *

Dear Yvonne,

Please be informed that IA submitted. We have Not Authorize repair. Vehicle recommended "CTL". Thanks Veron Chen

Cancel

Send



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL ; (065) 62563561 FAX : (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 11/3/2019

Survey details

Date of loss	25/1/2019
Date of appointment	27/2/2019
Date of survey	6/3/2019
Location of survey	AVANTAGE VAG WEST SERVICE AND TUNING CENTRE

Vehicle Details:

Claim Type:	Own Damage	
Vehicle number	SLU 8379C	
Make and Model	AUDI A8L 3.0 TFSI QU (SR + HID)	
Date of registration	28/12/2010	
Excess	\$1,100	
Market Value	\$70,000.00	
Parf Rebate	\$58,438.00	
Nett Loss	\$11,562.00	

Repair details

Initial Estimate	\$18,401.00	

Proposed/Revised repair cost:

Parts	\$6,677.00	
"Check items (Estimated)	\$5,643.00	
Labour	\$1,120.00	
Total	\$13,440.00	
Lump Sum (Estimated)		A 7/09/2-2-1

Number of days of repair	5 days

Remarks:

The vehicle sustained damages at the o/s front portion.

Damages Consistent

Vehicle recommended "CTL"

Veron Chen (LKKAuto)

From:	Claims Assistance - VAG Singapore <claims@vag.sg></claims@vag.sg>
Sent:	Wednesday, 6 March 2019 5:35 PM
To:	SUR
Cc:	Admin-D (LKKAuto)
Subject:	SLU8379C OD case.
Hi,	
on the liability on his	n this about him being right on this case. We pass the case to law firm to let them advise our cilen case. As cilent only came down on 27th Feb to inform us of changing to OD claim. Due to that the from TP to OD is over.
The propose amount	of \$10,000.00 repair limit is under the COR. Please inform your principal and advise on the next
step.	
Thank you.	
Best Regards,	
lie Ren	

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586



MV RANGE \$69K - \$70K

Type

Q Question

Message

Please take note above MV range

Reply

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL ; (065) 62563561 FAX ; (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 06/03/2019

Survey Details:

Date of loss	25-Jan-19
Date of appointment	27-Feb-19
Date of survey	5-Mar-19
Location of survey	48 TOH GUAN ROAD EAST #04-123 ENTERPRISE HUB SINGAPORE 608586

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SLU 8379C
Make and Model	AUDI A8L 3.0 TFSI QU (SR+HID)
Date of registration	28-Dec-10
Excess	\$1,100
Market Value	\$70,000
Parf Rebate	\$58,438
Nett Loss	\$11,562

Repair details:

Initial Estimate	18,401.00

Proposed/Revised repair cost:

Parts	\$6,677.00
Check items (estimate)	\$5,643.00
Labour	\$1,120.00
Total	\$13,440.00
Lump Sum(if applicable)	\$

Number of days for repair	5 DAYS
---------------------------	--------



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

WE ARE PENDING REPAIR COST FROM REPAIRER.	

Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no, of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

RATAN BHOSALE Pragati

From:

Claims Assistance - VAG Singapore <claims@vag.sg>

Sent:

Wednesday, February 27, 2019 2:35 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

OD Case - SLU8379C accident on 25/01/2019

Attachments:

GIA report for OD.PDF; Estimate.pdf

Categories:

Pragati

Dear Officer in charge,

Please do arrange with your surveyor to survey the above car.

Attached are the GIA report and Audatex.

Do note that above vehicle is undriveable

Please get your surveyor to contact me at 8522 9515 to arrange the date and time.

Thank you.

Best Regards,

Jie Ren

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586



Service Request Details

Claim

S9M01C5U

Reference

None 🥒

Loss Date

January 25, 2019

Report Date

Jan 28, 2019 3:46:57 PM

Request Date

February 27, 2019

Due Date

March 6, 2019

Vendor Name

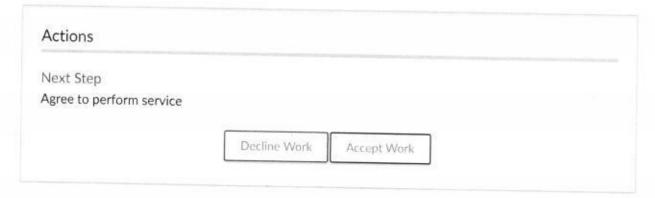
LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey



Vehicle Information

Incident Vehicle Registration # SLU8379C

IVIUUEI

A8L 3.0 TFSI QUATTRO

Service Address

48 Toh Guan Road East, , , 628457

Primary Contact/Insured

RENGANATHAN THILAKAM D/O BLK 312 WOODLANDS, ST. 31 #04-44, 730312, Singapore

ROYALCLASSMAILBOX@GMAIL.COM

Claim Handler

ANG Yvonne 6568804461

yvonne.ang@axa.com.sg

Additional Instructions

EXCESS \$600 + \$500 (UN-NAMED)

Messages	Invoices	History	Documents	Assessment	Metrics	Notes	
New Message	e						
TYPE				0			
SENT		2/2	7/19 4:48 PM				
FROM		ANG	G Yvonne				
SUBJECT		SUF	RVEY WP				
BODY		Plea	se obtain LOA an	d check why clain	n exceed 14 c	la	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and

	ACCIDENT STATEMENT
	ACCEPTANCE CONTROL OF
Date Of Report	28/01/2019 17:05
Date Of Accident	25/01/2019 22:20
Exact Location Of Accident	ALONG WOODLANDS INDUSTRIAL PARK E5
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLU8379C
Insured/Policyholder	
Name Of Registered Owner	THILAKAM D/O RENGANATHAN
NRIC No	S8206834A
Email Address	ROYALCLASSMAILBOX@GMAIL.COM
Mobile Phone No	(LOCAL) +65-82599422
Alternative Phone No	OFFICE-82599422
Vehicle Particulars	
Manufacturer	AUDI
Model	A8 L-3.0 TFSI QU (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
f No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA305830/1
Cover Note Number	
Driver	

Name of Driver VICKNESHVARAN S/O JAYAPRAGASAM

NRIC No S8037544A Date Of Birth 20/11/1980 Occupation INDOOR Date Of Driving Pass 28/08/2002

Driving Experience 16 YEARS AND 4 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-82599422

Fax Number Contact Number

EMail Address ROYALCLASSMAILBOX@GMAIL.COM Address

APT BLK 312 WOODLANDS STREET 31 #04-44 SINGAPORE 730312

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

*

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

Refer to attached.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

Details of Witness 1

Name

PANDI RAJA

Phone Number

90193032

Email Address

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJN6151R

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

PRIVATE HIRE

riamo or Dirror

NRIC/Passport Number

S8485928A

Contact Number

Address

BLK 625 JURONG WEST ST 61

#05-155

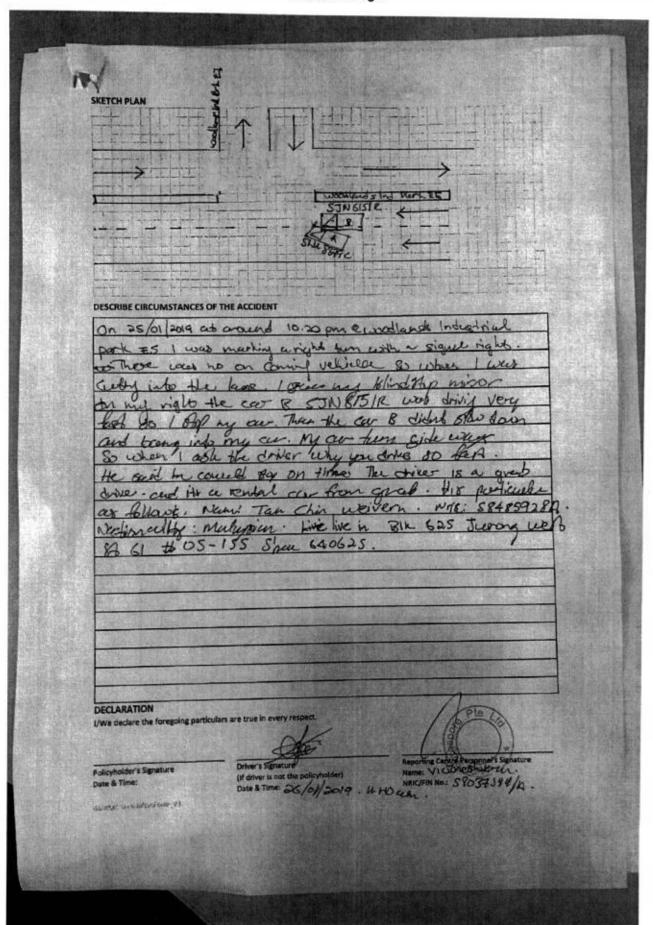
Postcode

640625

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	6834A	
Vehicle No.:	SLU8379C	
Vehicle to be Exported:	No	
Intended Deregistration Date:	06 Mar 2019	
Vehicle Make:	AUDI	
Vehicle Model:	A8L 3.0 TFSI QU (SR+HID)	
Primary Colour:	Black	
Manufacturing Year:	2010	
Engine No.:	CGW002473	
Chassis No.:	WAUZZZ4H1BN006121	
Maximum Power Output:	213.0 kW (285 bhp)	
Open Market Value:	\$82,604.00	
Original Registration Date:	28 Dec 2010	
First Registration Date:	28 Dec 2010	
Transfer Count:	2	
Actual ARF Paid: Intended PARF Rebate Details	\$82,604.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	27 Dec 2020	
PARF Rebate Amount: Intended COE Rebate Details	\$45,432.00	
COE Expiry Date:	27 Dec 2020	
COE Category:	B - Car (1601cc & above)	
COE Period(Years):	10	
QP Paid:	\$72,001.00	
COE Rebate Amount:	\$13,006.00	
Total Rebate Amount:	\$58,438.00	

The information contained herein is correct as at 06 Mar 2019

ОК

Claim Reference:

Assessment number: FILE AXA 144

Version: 1810

Date calculated: 02/27/2019 02:24 PM

Full Report

Registration: SLU8379C

Printed: 27/02/2019 2:24 PM

Summary Information

Claim

Location: Printed by:

Claim Reference: Estimated Repair Time: Actual Repair Days:

Singapore (SG) DARREN ONG

Work Provider: Currency:

Date of Incident: Hire Car Start:

Hire Car End:

AXA Insurance Pte Ltd

SGD

2019-01-25

Vehicle Details

Vehicle

Model:

Manufacturer:

AUDI A8 (4H)

Sub Model:

00 48 02

Model Sheet Number: Registration: VIN number:

SLU8379C WAUZZZ4H1BN006121

Odometer: **Model Specs**

FROM 10/2010 LEATHER/WOOD S/WHEEL CHROME BADGE KEYLESS ENTRY/SAFE MULTIMEDIA SYSTEM PARKING AID/CAMERA FRT/RR HEATED SEATS RR HEADRESTS COMFORT INTERIOR LAMP PACK CTR ARMREST COMFORT

TIPTRONIC

SPACE SAVER SP-WHEEL ALU PACKAGE RR EL ROLLER SUN VIS

R/ASPHERIC D/MIRROR

MULTIMEDIA INTERFACE DVD CHANGER AUTO BOOTLID REAR SINGLE SEATS

HD COOLING QUATTRO

RR ILLUM VANITY MIRR

L/MIRROR CONVEX AIR CON AUTO 4-ZONES RADIO SYSTEM HIGH SOUND SYSTEM BOSE DOOR POWER CLOSING TRIM PART LEATHER ELEC COMFORT SEATS 3.0 LTR 213KW TYRES 255/45 YR 19 WOOD TRIM ASH TREE

TWO COAT METALLIC

LAUNCH ASSIST ALARM SYSTEM DIPPING DOOR MIRROR NAVIGATION SYSTEM S/CVR VALCONA LEATH FR/RR SEATS VENTILAT MEMORY CONTROL EMISSION STD EURO 5 WHEELS 9J X 19 ALLOY ELECTRIC SUNROOF ALUMINUM DESIGN

608586

Claim Reference:

Assessment number: FILE AXA 144

Version: 1810

Date calculated: 02/27/2019 02:24 PM

Full Report Registration: SLU8379C

Printed: 27/02/2019 2:24 PM

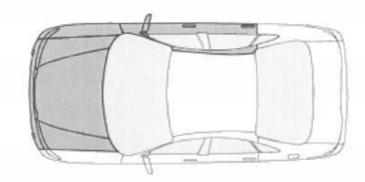
Vehicle Condition

Vehicle Status

Pre-Accident Damage: Date of Inspection:

Damage Areas

All □ Underbody □



Labour

	Time Base 10 WU/h	Price = 70.	00 SGD/h
Code	Description	wu	Price SGD
01 50 00 ZAX	GFS CONTROLLED FUNCTION INCLUDES: READ OUT FAULT MEMORY	2.0	14.00
63 29 19 00	R + R FRONT BUMPER COVER	11.0	77.00
66 05 55 50	RENEW RADIATOR GRILLE (REMOVED) INCLUDES: R + R MODEL BADGE	2.0	14.00
63 29 55 50	RENEW FRONT BUMPER COVER (BUMPER COVER REMOVED) INCLUDES: R + R VENTILATION GRILLE, RADIATOR GRILLE AND PARKING AID SENSORS	7.0	49.00
94 15 19 00	R + R R/HEADLAMP INCLUDES: DISCONNECT AND CONNECT BATTERY	4.0	28.00
50 55 19 52)	R + R R/F WING (BUMPER COVER AND HEADLAMP REMOVED) INCLUDES: R + R WHEELHOUSE LINER AND WASHER RESERVOIR	9.0	63.00

Claim Reference:

Assessment number: FILE AXA 144

Version: 1810

Date calculated: 02/27/2019 02:24 PM

Full Report Registration: SLU8379C Printed: 27/02/2019 2:24 PM

Code	Description		wu	Price SGD
50 55 55 50	RENEW R/F WING INCLUDES: R + R PROTECTIVE MOULDING		1.0	7.00
55 33 19 00	R + R FRT BONNET SEAL		3.0	21.00
92 25 20 00	REMOVE/REFIT WINDSCREEN WIPER ARMS INCLUDES: WIPER BLADES		2.0	14.00
85 22 19 00)	R + R COWL-/WATER BOX TRIM (WIPER ARMS REMOVED)		5.0	35.00
57 51 19 00	R + R RIGHT FRONT DOOR INCLUDES: ADJUST DOOR		4.0	28.00
57 29 55 50	RENEW RIGHT FRONT DOOR (DOOR REMOVED) INCLUDES: R + R ALL PARTS		29.0	203.00
50 22 19 50	R + R R/SUPPORT STRUT		1.0	7.00
50 73 19 50	R + R R/F WHEELHOUSE REINFORCEMENT		7.0	49.00
50 69 19 00)	R + R CROSS BRACE		2.0	14.00
43 31 19 50)	DETACH + REFIT R/F AIR SUSPENSION SHOCK ABSORBER INCLUDES: DETACH + REFIT UPPER AXLE RADIUS ARM AND UPPER GUIDE ARM		4.0	28.00
43 31 19 50)	R + R R/F AIR SUSPENSION SHOCK ABSORBER (WHEEL REMOVED)(SHOCK ABSORBER DETACHED) DOES NOT INCLUDE: PROGRAM CONTROL UNIT		2.0	14.00
43 31 55 50	RENEW R/F AIR SPRING DAMPER		2.0	14.00
43 16 25 ZAX	PROGRAM AIR SUSPENSION CONTROL UNIT DOES NOT INCLUDE: READ ERROR MEMORY		1.0	7.00
44 40 55 50)	R + R R/F TYRE (WHEEL REMOVED)		2.0	14.00
44 10 55 50)	RENEW R/F WHEEL (WHEEL REMOVED)		2.0	14.00
44 05 93 50	BALANCE R/F WHEEL (WHEEL REMOVED)		1.0	7.00
1506	R/F DOOR CHECK CHECK			
7048	R/LOWER CONTROL ARM CHECK			
7050	R/R UPP CONTROL ARM CHECK			
7052	R/F UPP CONTROL ARM CHECK			
7054	R/LOWER SUPPORT ARM CHECK			
7082	R/WHEEL BEARING HSG CHECK			
7122	R/F WHEEL BEARING CHECK			
7132	R/F WHEEL HUB CHECK			
	Labour Cost	Hrs	wu	
	Panel / Mechanical Labour	10.30	103.0	721.00
	Total of Labour			721.00

Claim Reference:

Assessment number: FILE AXA 144 Registration: SLU8379C

Version: 1810

Date calculated: 02/27/2019 02:24 PM

Paint

Paint Work		Time Basi:	s 10WU/h
Code	Description - TWO COAT METALLIC	WU	Price SGD
63 29 61 50	FRONT BUMPER COVER NEW PART PAINTING S1	9.0	63.00
50 55 61 00	R/F WING NEW PART PAINTING S1	9.0	63.00
57 29 61 00	RIGHT FRONT DOOR NEW PART PAINTING S1	16.0	112.00
66 55 61 50	R/LOWER MIRROR COVER PAINTING	2.0	14.00
51 01 71 13	PAINTING PREPARATION WORK NEW PART S1 METAL (PART/S FITTED)	19.0	133.00
51 01 71 93	PREPARATION FOR PAINT (PLASTIC PARTS) (ASSEMBLY OPERATION)	2.0	14.00

Total Paint Hrs WU Price SGD 5.70 57.0 399.00

Spare Parts

	AGMI OFFIAM	910-0 000918600 186	98.0	prices as at 2015-09-02/23
Code	Description	Part Number	Supplier	Price SGD
0283	FRONT BUMPER COVER	4H0 807 065 E GRU	repour	2,300.00
0320	R/F BUMPER GUIDE	4H0 807 284	×	60.00
0410	GRILLE	4H0 853 651 H T94		1,200.00
0742	R/F WING	4H0 821 106 B	81	900.00
0762	R/F WING STRUT	4H0 821 136 F		490.00
0764	R/F WING BRACKET FRT	4H0 810 864 B	NOOF ?	400.00
0766	R/F WING BRACKET	4H0 821 260 C	7.	150.00
0790	R/F WING CLAMP KIT	4H0 098 625	MI	100.00
0792	R/MOUNTING KIT	4H0 098 629	u/	60.00
0842	R/F W-HOUSE FRT CVR	4H0 821 172 L	7	180.00
0844	R/F W-HOUSE RR COVE	R4H0 821 192 F	7	210.00
1482	RIGHT FRONT DOOR	4H0 831 052 B	D4/	3,500.00
1742	R/LOWER MIRROR COVER	4H0 858 524 A GRU		350,00
7086	R/F AIR SUSP ABSORB	4H0 616 039 A	P	3,700.00
7202	R/F WHEEL		G sul	1,450.00
7204	R/F TYRE PRESS VALVE		ne /	60.00
7228	R/F TYRE	255/45 R19Y	X	600.00

Full Report

Printed: 27/02/2019 2:24 PM

Claim Reference:

Full Report

Assessment number: FILE AXA 144

Registration: SLU8379C

Version: 1810

Printed: 27/02/2019 2:24 PM

Date calculated: 02/27/2019 02:24 PM

Code	Description	Part Number	Supplier	Price SGD
f: OEM Parts n: Non-OEM Parts u: Used parts	Savings Subtotal Addition(+10.00%)			0.00 15,710.00 1,571.00
	Total			17,281.00

Final Calculation			
	0	SGD	SGD
Parts Addition(+10.00%)	To 90010068	15,710.00 1,571.00	
Total Parts	Hp 90010068	20	17,281.00
Labour Time Base 10 WU/h Total 103.0 WU X 70.00 SGD/h Total of Labour	5 days	721.00	721.00
Paint Work Time Base 10 WU/h Labour Cost 57.0 WU X 70.00 SGD/h Total Paint Including Material	7/P	399.00	399.00
Repair Cost Excludes GST	06/03/19 11/20		18,401.00
GST (+7.0%) Repair Cost Included GST	EXCESS: 1100		1,288.07 19,689.07

Comments

* - USER SUPPLIED DATA NN - NO MANUFACTURERS CODE EXISTS) - WU PARTIAL INCL IN OTHER POSITIONS

LKK Auto Consultants hence notify the Repairer of the following:

Reservey Salve paint

- To resurvey before/after apray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: