

Vic (LKKAuto)

From: Rasul (LKKAuto)
Sent: Thursday, 25 April, 2019 9:59 AM
To: hockkong.ong@ow.sg
Cc: Lily.loi@ow.sg; 'Sharon'; angela.tan@ow.sg; puiheng.chong@ow.sg; Joy Irene (LKKAuto)
Subject: RE: TP CLAIMS - SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Hi Hock Kong,

Finalised amount confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: hockkong.ong@ow.sg [mailto:hockkong.ong@ow.sg]
Sent: Thursday, 25 April, 2019 9:41 AM
To: Rasul (LKKAuto); Joy Irene (LKKAuto)
Cc: Lily.loi@ow.sg; 'Sharon'; angela.tan@ow.sg; puiheng.chong@ow.sg
Subject: RE: TP CLAIMS - SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Hi Rasul,

As per conversation by phone, both parties agreed to accept at amount \$7,000 / 7 days.

In additional \$100 for spray painting.

Thank you

Ong Hock Kong (Mr)

Motor Claims Assistant Manager, Motor Claims Department

Mobile: (+65) 8318 9973

OPTIMA WERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 551 Upp Thomson Road Singapore 574415

Tel: (+65) 6472 1313

Tel: (+65) 6484 9919

Tel: (+65) 6452 6868

Fax: (+65) 6472 2112

Fax: (+65) 6481 1011

Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Wednesday, April 24, 2019 12:42 PM
To: puiheng.chong@ow.sg
Cc: hockkong.ong@ow.sg; Lily.loi@ow.sg; 'Sharon' <sharon@ow.sg>; angela.tan@ow.sg; Joy Irene (LKKAuto)

<Joylrene@lkkauto.com>

Subject: RE: TP CLAIMS - SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Hi Puiteng,

Refer to attachment
Finalise amount is \$ 6900 / 7 days part by part
Kindy confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: puiheng.chong@ow.sg [<mailto:puiheng.chong@ow.sg>]

Sent: Tuesday, 9 April, 2019 10:16 AM

To: Rasul (LKKAuto)

Cc: hockkong.ong@ow.sg; Lily.loi@ow.sg; 'Sharon'; angela.tan@ow.sg

Subject: RE: TP CLAIMS - SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Hi Morning Rasul,

TP CLAIMS – SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Any update on the status of the finalise?

The car was already released on 25.03.2019.

Please help expedite the case.

Thank you very much.

Best Regards,

Chong Pui Theng (Ms.)

Estimator, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMAWERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 551 Upp Thomson Road Singapore 574415

Tel: (+65) 6472 1313

Tel: (+65) 6484 9919

Tel: (+65) 6452 8868

Fax: (+65) 6472 2112

Fax: (+65) 6481 1011

Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: puiheng.chong@ow.sg <puiheng.chong@ow.sg>
Sent: Monday, 25 March 2019 4:55 PM
To: 'rasul@lkkauto.com' <rasul@lkkauto.com>
Cc: 'hockkong.ong@ow.sg' <hockkong.ong@ow.sg>; 'Lily.loi@ow.sg' <Lily.loi@ow.sg>; 'Sharon' <sharon@ow.sg>
Subject: RE: TP CLAIMS – SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Hi Rasul,

TP CLAIMS – SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Attached after paint photos for your reference.

Please refer email dated on 19.03.2019 for the request.

Thank you very much.

Best Regards,

Pui Theng, Chong (Ms)

Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 T: +65 6472 1313 F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500 T: +65 6484 9919 F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868 F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

From: puiheng.chong@ow.sg <puiheng.chong@ow.sg>
Sent: Tuesday, 19 March 2019 4:58 PM
To: 'rasul@lkkauto.com' <rasul@lkkauto.com>
Cc: 'hockkong.ong@ow.sg' <hockkong.ong@ow.sg>; 'Lily.loi@ow.sg' <Lily.loi@ow.sg>; 'Sharon' <sharon@ow.sg>
Subject: RE: TP CLAIMS – SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Hi Good Afternoon Rasul,

TP CLAIMS – SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Attached b4 paint photos, supplementary item photos, car 'o' liner photos and marked estimate for your reference.

We request the paint labour revised to \$800.00 instead of \$600.00. The 3 spare parts we change to new part needed spray inner and outer portion.

Once the car done, will email you the after paint photos.

Kindly consideration & let us have your confirmation.

Thank you very much.

Best Regards,

Pui Theng, Chong (Ms)

Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 T: +65 6472 1313 F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500 T: +65 6484 9919 F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868 F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

From: puiheng.chong@ow.sg <puiheng.chong@ow.sg>

Sent: Tuesday, 12 March 2019 4:49 PM

To: 'rasul@lkkauto.com' <rasul@lkkauto.com>

Cc: 'hockkong.ong@ow.sg' <hockkong.ong@ow.sg>; 'Lily.loi@ow.sg' <Lily.loi@ow.sg>; 'Sharon' <sharon@ow.sg>

Subject: TP CLAIMS – SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Hi Rasul,

TP CLAIMS – SDX2161G TOYOTA MARK X DOA 21 FEBRUARY 2019

Attached supplementary photos for your necessary action.

Kindly advise.

Thank you very much.

Best Regards,

Pui Theng, Chong (Ms)

Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 T: +65 6472 1313 F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500 T: +65 6484 9919 F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868 F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz