

INS. CASE OWNER: STACY | CC YRSM AXA1900 3772, R. 8/3/19 | LKK: P | IDAC: W/2/19

Surveyor: Ramy | DOI: ASSIGNMENT 12/2/19 | Date / Time: 12/2/19 | Registered in Merimen: \_\_\_\_\_

**Pre-assign / CCU / FTE**



Insured Vehicle No. : 6BB 3200K  
 Name of Insured : ERSTE WEE TECHNICS PV  
 Insured Tel No. : \_\_\_\_\_ HP: W/2/19  
 Excess Sec II :SS \_\_\_\_\_ D.O.A: W/2/19  
 Is driver the owner? ( YES / NO ) Nature of Accident : \_\_\_\_\_  
 If NO. Driver Name / Age : SOH BEHA HMMY  
 Driver Tel No. : \_\_\_\_\_ (V/L: YES / NO)

Claim No. : 59M01K5H (01275  
 Policy No. : 0127522  
 Make / Model : REMYT  
 Place of Accident : OPEN LP 277200061045T

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO  
 Insured Liability : % Final ? Yes / No

SW 5745T



INSRS: W/2/19  
 WSP: MTLO  
 Tel : \_\_\_\_\_  
 Liability : \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel : \_\_\_\_\_  
 Liability : \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel : \_\_\_\_\_  
 Liability : \_\_\_\_\_  
 RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
 WSP: \_\_\_\_\_  
 Tel : \_\_\_\_\_  
 Liability : \_\_\_\_\_  
 RMKS: \_\_\_\_\_

Date/ Time	STAGE	DATE / PIC
<u>01/02/19</u>	Non-Reporting 1st (1st)	
	Non-Reporting 1st (2nd)	
	Non-Reporting 1st (Final)	
	Notification 1st (if non-pickup)	
	Call OI: <u>ADVISE</u>	
	After call 1st to OI	
	Documentation Check List: Handler Typist	
<u>06/02/19</u>	Notification 1st (if non-pickup)	
	After call 1st to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandato/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S \_\_\_\_\_ ( \_\_\_\_\_ days) Reduction: % \_\_\_\_\_ Email  Call

**FINAL SETTLEMENT** Date/Time: 16/11/19 Confirm with: LOW Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 35 If NO or B 28, Ass. Ltn: \_\_\_\_\_

Repair Cost: W/6/19 \$S 3610.18 (did not receive the prepaid TP)

Loss of Rental (LOR): \$S \_\_\_\_\_ ( \_\_\_\_\_ days)

Loss of Use (LOU): \$S 180.00/15 60 x 3 (days)

Loss of Income (LOI): \$S \_\_\_\_\_ ( \_\_\_\_\_ x \_\_\_\_\_ days)

LOR only  LOU only  LOR + LOU  LOR + LO  [Tick only one]

GIA/LTA Search: \$S \_\_\_\_\_

Medical: \$S \_\_\_\_\_

Disbursement: \$S \_\_\_\_\_ (e.g. Tow/ Independent)

Legal Cost: \$S \_\_\_\_\_

Total: \$S 3790.18 Global Sum \$S: \_\_\_\_\_

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$S 3790.18 Name 1: Cycle, & Carriage Automotive Pte Ltd @GIA

Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3: \_\_\_\_\_

2018 **Prone**

1001

**e**

6958e

INSURANCE

Year: **2018**

Estimated Cost: **1993**

OD: **CYCLE**

Vehicle Make/Model: **SLV 5745T**

Year of Manufacture: **CYCLE**

Color: **Prone Custom**

Weight: **AXX**

Engine: **Edwin**

Remarks: The vehicle had commenced its repair at the time of inspection

Date of Market Value: **52X**

DMV Accident Report: Consistent? Yes or No

DMV Title Lien: Consistent? Yes or No

Est. Repairs: **3** days. Reason: Yes or No

Turnover: % Valid: Yes or No

GA / REM / REP / MIRS

Date: Person Contacted



Vehicle: **SLV 5745T** 2018 **Prone**

Type: **C** (Car / Light Cycle / Bus / Van / Cargo / Van / Utility / Motor / Truck / Trailer)

Make: **MITSUBISHI ATTACHE 1-2CV** 1993

Color: **WHITE** Insured / Std / H / H / H

Color Coding: **00 8485** Insured / Std / H / H / H

Engine: **MMB5TA13AJH000637**

Color: **Good / Poor / Burnt**

Condition: **Good / Jammed / Locked / Burnt**

Brake: **Good / Jammed / Locked / Burnt**

Model: **HR / STD / ABS**

Type Size: **R: 185/55R15**

Condition: **Good / EXHONVA / GY / PS / LGA / MDC / COLLISION / PRE / SUMI / TOYO / YOKO**

Front: 15mm

REAR: 5mm

LEAF: 5mm

DOA: **24/02/19** DOA: **18/05/19**

Survey held at: **CLC (PH)**

Date of Damages: **HR / Rear / MRS / HRS / MDC / RoofTop**

The DR / Chassis frame / Body Structure: **altered due to collision**

Date / Time: Action / Instruction

**PIP # 3374. w (Reel # 4340/567).**

Code Date / DR / Date / H:  Final Report

DR:  Final Report

Code Date / DR / Date / H:  Final Report

Days of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Additional Fees:

- Labor Fee: \$5
- Material Fee: \$5
- Towing Fee: \$5
- Other Fee: \$5



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE
209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



ESTIMATE

GST Reg No : MR-8500111-X

Co Reg No : 1977014696

Table with Invoice Name & Address and Owner Name & Vehicle Info columns. Includes details for MS WEE YEE ING and vehicle SLV5745T.

Table with Account No, Terms, Date/Time Printed, CSE, Operator, and WIP No columns.

Main table with Description of Goods / Services, Qty, Unit Price, Disc%, and Amount columns. Lists various repair items like bumper, aircon, and electrical system.

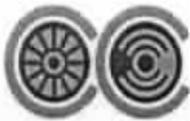
LKK Auto Consult
The Repairer of the following:
- To remove catalytic converter spray pit
- To display salvaged part(s) in a separate area
- Parts prices are subject to confirm with supplier
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Components repaired/ replaced by repairer is subject to their respective manufacturer's warranty.
Acknowledged by Repairer
Signature:
Date:

Estimate

Handwritten notes and corrections in the right margin, including '550', '420', '1408.00', '100.00', '80.00', '50.00', '200.00', '120.00', '80.00', '30.00', '696.00', '13.00', '62.00', '15.00', '13.00', '13.00', '163.00', '51.00', '548.00', '1045.00', '65.00'.

Summary table with Confirm & accepted by, SURVEYOR SIGNATURE, DATE, REMARKS, and Total Payable fields.

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced.



CYCLE & CARRIAGE

INSURANCE CO. : AXA

Supplementary For Registration No.: SLV 5745 T

54411

	<u>Materials</u>	<u>Cost (\$)</u>
1	Reinforcement, FR Bumper <i>bt ✓</i>	462.00
2	Grommet, FR Bumper (2 pcs) <i>new ✓</i>	8.00
		<u>470.00</u>
	7% GST	32.90
	<b>Total</b>	<u><b>502.90</b></u>

Thank You.

Yours faithfully  
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

LARRY SONGCUAN  
CUSTOMER SERVICE  
TEL: 6568 4658  
FAX : 6567 5258

2714



LKK  
Rasul

VEHICLE NO : SLV 5745 T

MODEL : MIT/ATTAGE 1.2 CVT

WIP : 36669

Material	:	\$	<u>1,984.00</u>
Labour	:	\$	<u>1,390.00</u>
Sub-Total	:	\$	<u>3,374.00</u>
Less 2% Disc	:	\$	<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>3,374.00</u>
GST 7%	:	\$	<u>236.18</u>
Grand Total	:	\$	<u>3,610.18</u>

Re-Finalise By/Date : Army on 27/06/19

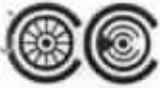
REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING

SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 3 WORKING DAYS

\* TP vehicle no: GBB3200K (AXA)

\* claim loss of use.



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 1977014696

**THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MS WEE YEE ING	Cust No/Name /MS WEE YEE ING
BLK 15 GHIM MOH RD	Reg No/Reg Date SLV5745T / 03/01/2018
#10-15	Date In/Mileage 28/03/2019/ 8485
SINGAPORE 270015	Chassis/Package MMBSTA13AJH000637 /DC17S3C
Contact No Mobile: 97961227	Engine No 3A92UGM1812
18/03/	Make/Model MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim W05 WHITE PEARL / BK BLACK

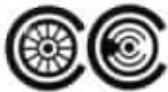
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSA00001	Cash	27/06/2019/ 17:02	TLE	884 / Lauro Songcuan	36669

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW & REALIGN FRONT DAMAGED PORTIONS: RENEW FRONT BUMPER				550.00 ✓
E PNT98000 SPRAY PAINT FRONT BUMPER & REINFORCEMENT				420.00 ✓
A 54900099 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				30.00 ✓
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00 ✓
M SUNDRY APPLY ANTI CORROSION ON AFFECTED AREAS				80.00 ✓
M SUNDRY SUNDRIES				30.00 ✓
S SPECIALISTJOB TO SUPPLY ONE PC OF FRONT LICENSE PLATE RECTANGULAR & BLACK				80.00 ✓
X FACE,FR BUMPER ✓	1.00	696.00	00.00	696.00 ✓
X CLIP,FR BUMPER ✓	10.00	3.00	00.00	30.00 ✓
X BRACKET,FR BUMPER,LH ✓	1.00	13.00	00.00	13.00 ✓
X BRACKET,FR BUMPER,RH ✓	1.00	13.00	00.00	13.00 ✓
X GRILLE,FR UNDER ✓	1.00	163.00	00.00	163.00 ✓
X MARK,THREE-DIA ✓	1.00	51.00	00.00	51.00 ✓
X GRILLE,RADIATOR ✓	1.00	548.00	00.00	548.00 ✓
X REINFORCEMENT,FR BUMPER ✓	1.00	462.00	00.00	462.00 X
X GROMMET,FR BUMPER ✓	2.00	4.00	00.00	8.00 X
Z TEXT TP CLAIM AXA - GBB3200K SURVEYOR: RASUL 18.03.2019 DOA: 24.02.2019 (3 DAYS)				

Cycle & Carriage celebrates 120 years.  
 Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

Parts	1,984.00		Nett	3,374.00
Labour	1,200.00	7% GST on	3374.00	236.18
Standard Menu	0.00			
Specialist Job	80.00		Total Payable	3,610.18
Diagnostics Job	0.00			
Sundry/Others	110.00			
Total(w/o GST)	3,374.00			

This is not an official tax invoice.  
 This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



ESTIMATE

GST Reg No : MR-8500111-X

Co Reg No : 197701469G

Table with 2 main columns: Invoice Name & Address, Owner Name & Vehicle Info. Includes details for MS WEE YEE ING and vehicle specifications like Reg No, Date, Chassis No, etc.

Table with 6 columns: Account No, Terms, Date/Time Printed, CSE, Operator, WIP No. Row 1: CSM00041, Cash, 27/02/2019/ 19:26, QUE, 261 / Edwin Caina, 36669

Main items table with columns: Description of Goods / Services, Qty, Unit Price, Disc%, Amount. Lists various repair services like 'RENEW & RE-ALIGN FRT DAMAGED PORTION AREAS' and 'RESPRAY FRT BUMPER'.

LKK Auto Centre
the Repairer of the Future
- To resolve...
- To display...
- Parts prices...
- Third party...
- No illegal...
Acknowledged by Repairer
Signature:
Date:

Summary table with columns: Confirm & accepted by, SURVEYOR SIGNATURE, DATE, REMARKS, Net, 7% GST on, Total Payable. Includes handwritten date 18/03/19 and amount 7,751.08.

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced.

## << Service Request Details

*chc*

Claim  
S9M01F5A

Reference  
None 

Loss Date  
February 24, 2019

Report Date  
Feb 26, 2019 12:00:00 AM

Request Date  
February 28, 2019

Due Date  
February 28, 2020

Vendor Name  
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss  
Third Party Vehicle Damage

Services  
Pending verification - Direct Settlement

### Actions

Next Step  
Finish the work

Complete Work	More 
---------------	--

### Vehicle Information

Incident Vehicle Registration #  
SLV5745T

Make  
TPVD

Model  
MITSUBISHI

Primary Contact/Insured

---

ERSTE SEE TECHNIKS PTE LTD  
20 BUKIT BATOK CRESCENT, #05-08 ENTERPRISE CENTRE, 658080, Singapore  
65674755  
HONGYEN.CHONG@ALLINK.COM.SG

Claim Handler

---

NG Stacey  
6568804351  
stacey.ng@axa.com.sg

Additional Instructions

- Messages
  - Invoices
  - History
  - Documents
  - Assessment
  - Metrics
  - Notes
- 

New Message



## Erste See-techniks Pte Ltd

No. 20 Bukit Batok Crescent  
#05-08 Enterprise Centre, Singapore 658080  
Tel: +(65) 6515 3200 Fax: +(65) 6316 3200  
Email: erste@singnet.com.sg  
Co. Reg. No. 199905531Z GST No. 19-9905531Z

Date : 26<sup>th</sup> Feb 2019

To Whom It May Concerned

Dear Sir,

**Re : Authorisation to Report Accident ( GBB 3200K)**

Reference to the above, the company has authorized the below person to report on accident involving the company van.

**Authorised Person : Soh Beng Hong ( IC No: S7302359I)**

**Company Van Reg NO: GBB 3200K**

Kindly assist accordingly.

Thank and regards,



Veronica Chan  
Admin & Finance Manager



[Home](#) e-Services (/content/policehubhome/homepage.html)

[Log in](#)

# Status of Driving Licence

## Qualified Driving Licence

<b>Qualified Driving Licence Number</b>	S7302359I
<b>Status of Qualified Driving Licence</b>	Valid
<b>Class(es) of Qualified Driving Licence</b>	3
<b>Expiry Date</b>	Lifetime unless revoked, suspended or disqualified

## Provisional Driving Licence

<b>Provisional Driving Licence Number</b>	S7302359I
<b>Status of Provisional Driving Licence</b>	No Licence
<b>Class(es) of Provisional Driving Licence</b>	
<b>Expiry Date</b>	-

[HOME \(https://www.police.gov.sg/\)](https://www.police.gov.sg/)

[ABOUT US \(https://www.police.gov.sg/about-us\)](https://www.police.gov.sg/about-us)

[SGSECURE \(https://www.police.gov.sg/sgsecure\)](https://www.police.gov.sg/sgsecure)

[I-WITNESS \(https://www.police.gov.sg/iwitness\)](https://www.police.gov.sg/iwitness)

[COMMUNITY PROGRAMMES \(https://www.police.gov.sg/community-programme\)](https://www.police.gov.sg/community-programme)

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[JOIN US \(https://www.police.gov.sg/join-us\)](https://www.police.gov.sg/join-us)

[FAQS \(https://va.ecitizen.gov.sg/cfp/CustomPages/SPF/explorefaq.aspx\)](https://va.ecitizen.gov.sg/cfp/CustomPages/SPF/explorefaq.aspx)

CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

MOTOR VEHICLE CLAIM

OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

TO : AXA INSURANCE SINGAPORE PTE LTD  
8 SHENTON WAY  
#27-01  
SINGAPORE 068811

VEHICLE OWNER : WEE YEE ING  
MOTOR POLICY NO : 1700094239-01 REGISTRATION NO : SLV5745T  
VEHICLE MODEL : MIT ATTRAGE WIP NO : 36669  
ACCIDENT DATE : 24.02.2019 THIRD PARTY : GBB3200K

REPAIRER'S NAME : CYCLE & CARRIAGE AUTOMOTIVE PTE LTD  
MITSUBISHI SERVICE CENTRE  
209 PANDAN GARDENS  
SINGAPORE 609339

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER/INSURED SIGNATURE :   
DATE : 28/3/18  
TIME : 17:30 hrs.

LIMITED TIME ONLY! U.P. **19.71** FURTHER PRICE REDUCTION (cents/99k (with GST))

PROMO CODE ONLINE

SIGN UP NOW

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Advertiser Login

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100000km (100000) 01 Year (100000)  
Available, 100000 (100000) 2 Years

Speedo Motoring 100000

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- > Specialist in Japanese cars
- > Easy loan approval
- > All terms are negotiable

Browse by Category

Sort by Date Posted

20 results/page

5 vehicles

Mitsubishi Attrage

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	<b>Mitsubishi Attrage</b>	Any	Any	<b>2018</b>	Any	Any	Any	<b>Available</b>
	<b>Mitsubishi Attrage 1.2A</b>	<b>\$51,800</b>	<b>\$5,670 /yr</b>	<b>15-Mar-2018</b>	<b>1,193 cc</b>	<b>21,000 km</b>	<b>Sedan</b>	<b>Available</b>
Beautiful Block, Fully Kitted, 5 Years Warranty And 3 Years Free Servicing, Excellent And Original Condition, Well Maintained Interior And Exterior, Comes With Front And Back Car Camera, Call Now For Viewing.								
Posted: 16-Sep-2019 Tags: 2018 Mitsubishi Attrage, 2018 mitsubishi attrage, Mitsubishi Attrage, mitsubishi attrage, Mitsubishi, Attrage, attrage, Used Mitsubishi								
	<b>Mitsubishi Attrage 1.2A</b>	<b>\$55,800</b>	<b>\$6,340 /yr</b>	<b>21-Mar-2018</b>	<b>1,193 cc</b>	<b>25,000 km</b>	<b>Sedan</b>	<b>Available</b>
1 Owner's Car With Agent Serviced, Non Private Hire/Leasing Car! Extremely Low Fuel Consumption, Low Maintenance And Low Road Tax. Call To View The Car Now.								
Posted: 18-Oct-2019 Tags: 2018 Mitsubishi Attrage, 2018 mitsubishi attrage, Mitsubishi Attrage, mitsubishi attrage, Mitsubishi, Attrage, attrage, Used Mitsubishi								
	<b>Mitsubishi Attrage 1.2A</b>	<b>\$52,800</b>	<b>\$5,750 /yr</b>	<b>23-Jul-2018</b>	<b>1,193 cc</b>	<b>-</b>	<b>Sedan</b>	<b>Available</b>
Condition Like Brand New, Economical Compact Sedan, Spacious Cabin, Welcome Viewing & Test Drive, Bank Loan Available, Don't Miss, Call Now								
Posted: 19-Oct-2019 Tags: 2018 Mitsubishi Attrage, 2018 mitsubishi attrage, Mitsubishi Attrage, mitsubishi attrage, Mitsubishi, Attrage, attrage, Used Mitsubishi								
	<b>Mitsubishi Attrage 1.2A</b>	<b>\$54,800</b>	<b>\$5,970 /yr</b>	<b>27-Jul-2018</b>	<b>1,193 cc</b>	<b>23,000 km</b>	<b>Sedan</b>	<b>Available</b>
C&C Unit, 2018 New Facelifted Model, 5 Years Agent/10 Years Engine Warranty, Original Stock Condition, Genuine Low Mileage Done, 100% Accident Free, Guaranteed Not PHV/Rental Usage, Like Brand New Car Condition, Low Depreciation Of \$5k Plus Per Year, Fuel Co...								
Posted: 15-Oct-2019 Tags: 2018 Mitsubishi Attrage, 2018 mitsubishi attrage, Mitsubishi Attrage, mitsubishi attrage, Mitsubishi, Attrage, attrage, Used Mitsubishi								
	<b>Eight best buys at Singapore Motor Show</b>							
There are many reasons not to miss the annual Singapore Motor Show, the crucial one being the deals offered. Here are the eight best buys you should consider.								
Read this article								
	<b>Mitsubishi Attrage 1.2A</b>	<b>\$53,000</b>	<b>\$5,520 /yr</b>	<b>17-Dec-2018</b>	<b>1,193 cc</b>	<b>43,000 km</b>	<b>Sedan</b>	<b>Available</b>
10 Years Manufacturer Engine Warranty, Owner's Third Car, Almost New Condition, Low Maintenance, Low Fuel Consumption.								
Posted: 12-Sep-2019 Tags: 2018 Mitsubishi Attrage, 2018 mitsubishi attrage, Mitsubishi Attrage, mitsubishi attrage, Mitsubishi, Attrage, attrage, Used Mitsubishi								

Save this search criteria, to get email alerts whenever a match is found.

Make: Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view Expired ads

20 results/page

 <TP - Mandate IA> - S9M01F5A [ACCIDENT INVOLVING GBB 3200K(OI) & SLV 5745T(TP) ON 24/02/2019]

Type

 Question

Message

Liability: 100%. Insured driver reversed and hit third party parked vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,790.18(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 24-Oct-19

[Reply](#)



Auto  
Consultants  
Pte Ltd

Company Registration No. 119907198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/10/2019

### Survey Details:

Date of loss	24-Feb-19
Date of appointment	28-Feb-19
Date of survey	18-Mar-19
Location of survey	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SLV 5745T
Make and Model	MITSUBISHI ATTRAGE 1.2 CVT
Date of registration	3/1/2018
Excess	
Market Value	\$52,000
Parf Rebate	\$41,448
Nett Loss	\$10,552

### Repair details:

Initial Estimate	\$ 7,714.00
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,514.00
Check items (estimate)	NIL
Labour	\$ 1,390.00
Supplementary	\$ 470.00
<b>Total</b>	<b>\$ 3,374.00</b>
<b>Lump Sum(if applicable)</b>	<b>\$ -</b>

Number of days for repair	3
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*OID reversed and hit third party parked vehicle.*

**Mandate:**

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	3,610.18	
Loss of use	\$	180.00	(3days x \$60)
Loss of rental		NIL	no. of days
Loss of income		NIL	no. of days
LTA search fees		NIL	
Others		NIL	
<b>Proposed Total</b>	<b>\$</b>	<b>3,790.18</b>	

## Hsiao Tong (LKKAuto)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 4 November 2019 9:32 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 101375, vehicle number SLV5745T

Case Transfer To Hsiao Tong***File Pass To Hsiao Tong	STU	22/10/2019 2:13:22 PM
REC'D TP SIGNED LOD & ATA***PASS TO HSIAO TONG	STU	22/10/2019 2:15:16 PM
<u>Message AXA : Liability: 100%. Insured driver reversed and hit third party parked vehicle. Inform Of about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,790.18(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 24-Oct-19</u>	CHT	24/10/2019 7:43:00 AM
Dear Sir/Madam, Pls. refer to attached LOD which was sent to your office on 15th October 2019. Our customer claims as follows: Cost of repair \$ 3,610.18 Loss of use \$ 180.00 (\$60.00 x 3 days) ————— Total \$ 3,790.18 Appreciate if you could give us your offer the soonest possible. Thank you so much. Best regards, Larry Songcuan	LSP	31/10/2019 11:19:44 AM
3/11/19 2:06 PM KHOR Saw Theng — Pls proceed with your proposed mandate.	LSP	4/11/2019 9:19:01 AM

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Monday, 4 November 2019 8:33 AM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 101375, vehicle number SLV5745T

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: sawtheng.khor@axa.com.sg <sawtheng.khor@axa.com.sg>  
Sent: Sunday, 3 November, 2019 2:07 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 101375, vehicle number SLV5745T

AXA Insurance has sent you a message for claim number S9M01F5A.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Our ref: SLV5745T  
Your ref: GBB3200K (AXA)

Date: 14<sup>th</sup> October 2019

Ms. Asher Sng (Case Handler)  
LKK Auto Consultants Pte. Ltd.  
Blk. 51 Paya Ubi Industrial Park  
Ubi Avenue 1 #02-25  
Singapore 408933

Dear Madam,

**RE: SUBMISSION OF DOCUMENTS FOR SLV5745T – DOA: 24.02.2019**

Kindly be informed that our customer Wee Yee Ing, owner of vehicle registration no. SLV5745T (insured with AIG) holds vehicle registration no. GBB3200K which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair cost	:	\$ 3,610.18
Loss of use	:	\$ 180.00 (\$60.00 x 3 days)
Total	:	<u>\$ 3,790.18</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,  
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD



MANAGER  
SERVICE OPERATIONS - PG



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

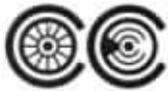
Thank you.

Yours faithfully,

A handwritten signature in black ink, appearing to be "Aly", written over a horizontal line.

Name:

NRIC / Passport No. / Company Registration No.:



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 1977014696

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MS WEE YEE ING	Cust No/Name	/MS WEE YEE ING
C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811 Contact No	Reg No/Reg Date	SLV5745T / 03/01/2018
18/03/	Date In/Mileage	28/03/2019/ 8485
	Chassis/Package	MMBSTA13AJH000637 /DC17S3C
	Engine No	3A92UGM1812
	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	W05 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSA00001	Cash	17/07/2019/ 14:23	TLE	884 / Lauro Songcuan	36669	41438173

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW & REALIGN FRONT DAMAGED PORTIONS: RENEW FRONT BUMPER				550.00
E PNT98000 SPRAY PAINT FRONT BUMPER & REINFORCEMENT				420.00
A 54900099 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				30.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00
M SUNDRY APPLY ANTI CORROSION ON AFFECTED AREAS				80.00
M SUNDRY SUNDRIES				30.00
S SPECIALISTJOB TO SUPPLY ONE PC OF FRONT LICENSE PLATE RECTANGULAR & BLACK				80.00
X FACE,FR BUMPER	1.00	696.00	00.00	696.00
X CLIP,FR BUMPER	10.00	3.00	00.00	30.00
X BRACKET,FR BUMPER,LH	1.00	13.00	00.00	13.00
X BRACKET,FR BUMPER,RH	1.00	13.00	00.00	13.00
X GRILLE,FR UNDER	1.00	163.00	00.00	163.00
X MARK,THREE-DIA	1.00	51.00	00.00	51.00
X GRILLE,RADIATOR	1.00	548.00	00.00	548.00
X REINFORCEMENT,FR BUMPER	1.00	462.00	00.00	462.00
X GROMMET,FR BUMPER	2.00	4.00	00.00	8.00
Z TEXT TP CLAIM AXA - GBB3200K SURVEYOR: RASUL 18.03.2019 DOA: 24.02.2019 (3 DAYS)				

*Cycle & Carriage celebrates 120 years.  
Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!*

Parts	1,984.00		Nett	3,374.00
Labour	1,200.00	7% GST on	3374.00	236.18
Standard Menu	0.00			
Specialist Job	80.00		Total Payable	3,610.18
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	110.00		Total Due	3,610.18
Total (w/o GST)	3,374.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM19003772/R1pb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KHOR SAW THENG		Date : 29-11-2019	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GBB 3200K	Veh. Inspected	SLV 5745T
Policy No.	P1823532	Coverage (\$)	0.00
Claim No.	S9M01F5A	Excess (\$)	0.00
Assign From		Assign Date	28/02/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	mitsubishi attrage 1.2 CVT	c.c	1193
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	MMBSTA13AJH000637	Colour	WHITE
Odometer	008485	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	185/55 R15	BRIDGESTONE	5 mm
L/H Front Tyre	185/55 R15	BRIDGESTONE	5 mm
R/H Rear Tyre	185/55 R15	BRIDGESTONE	5 mm
L/H Rear Tyre	185/55 R15	BRIDGESTONE	5 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	24/02/2019	Inspection Date	18/03/2019
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 5745T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRT NUMBER PLATE WITH CASING (SN) (CONSISTENT)	BENT	80.00	80.00
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	FACE,FR BUMPER (SN) (CONSISTENT)	DEFORMED	696.00	696.00
1	COVER ,FR BUMPER (SN) (CONSISTENT)	SERVICEABLE	13.00	-
1	COVER ,HEADLAMP SUPT PANEL (SN) (CONSISTENT)	SERVICEABLE	62.00	-
10	CLIP ,FR BUMPER (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	BRACKET ,FR BUMPER ,LH (SN) (CONSISTENT)	NECESSARY	13.00	13.00
1	BRACKET ,FR BUMPER ,RH (SN) (CONSISTENT)	NECESSARY	13.00	13.00
1	GRILLE ,FR UNDER (SN) (CONSISTENT)	DEFORMED	163.00	163.00
1	MARK ,THREE -DIA (SN) (CONSISTENT)	NECESSARY	51.00	51.00
1	GRILLE ,RADIATOR (SN) (CONSISTENT)	CRACKED	548.00	548.00
1	PANEL ASSY-FR END (SN) (CONSISTENT)	SERVICEABLE	1,045.00	-
1	PANEL ,HEADLAMP SUPPORT ,UPR (SN) (CONSISTENT)	SERVICEABLE	65.00	-
1	REINFORCEMENT ,FR BUMPER (SN) (CONSISTENT) (ADDITIONAL)	BENT	462.00	462.00
2	GROMMET ,FR BUMPER (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	8.00	8.00
			<b>3,279.00</b>	<b>2,094.00</b>
<b>LABOUR</b>				
RENEW & RE-ALIGN FRT DAMAGED PORTION AREAS:RENEW FRT BUMPER & FRT SUPPORT PNL,REPAIR BONNET.			2,500.00	550.00
RESPRAY FRT BUMPER ,FRT SUPPORT & BONNET .			1,400.00	420.00
REMOVE & REFIT AIRCON CONDENSER & RADIATOR .		NOT NECESSARY	100.00	-
TOP UP AIRCON GAS.		NOT NECESSARY	80.00	-
CHECK WIRING ELECTRICAL SYSTEM.			50.00	30.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.			200.00	200.00
APPLY ANTI CORROSION ON AFFECTED AREAS.			120.00	80.00
			<b>4,450.00</b>	<b>1,280.00</b>
<b>GRAND TOTAL</b>			<b>7,729.00</b>	<b>3,374.00</b>

Report Ref No. CC4/ASM19003772/R1pb3q2



RECOMMENDED COST OF REPAIRS			3,374.00
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Report Ref No. CC4/ASM19003772/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.

## Service Request Details

**Claim:** 59M01FSA  
**Reference:** CCA/ASM19003772/R1jbb3q2   
**Loss Date:** 24 February 2019  
**Report Date:** 26 Feb 2019 12:00:00 AM  
**Request Date:** 30 May 2019  
**Due Date:**

**Vendor Name:** LKX AUTO CONSULTANTS PTE LTD (TP)  
**Type of Loss:** Third Party Vehicle Damage  
**Services:** Pending verification - Direct Settlement

**Vehicle Information**  
**Incident Vehicle Registration #:** SUV5745T  
**Make:** TPVD  
**Model:** MITSUBISHI  
**Service Address:**  
 ...

**Primary Contact/Insured:**  
 ERSTE SEE TECHNIKS PTE LTD  
 20 BUKIT BATOK CRESCENT, #05-08 ENTERPRISE CENTRE, 658080, Singapore  
 65674755  
 HONGYEN.CHONG@ALLINK.COM.SG

**Claim Handler:**  
 KHOR Saw Theng  
 6568804754  
 sawtheng.khor@axa.com.sg

**Actions**

Next Step: Wait for: Approve invoice

Add Invoice

### Additional Instructions

[Messages](#)
[Invoices](#)
[History](#)
[Documents](#)
[Assessment](#)
[Metrics](#)
[Notes](#)

**Document Type:**

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	4 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
TP-MANDATE IA dtd 24-10-19 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
WAIF_CDE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
TP ESTIMATE + SUPP_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	24 October 2019
P1823332_RN_00003_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacy	6 March 2019
CBB200K- INSURED GIA REPORT.PDF	Reports & Statement	Accident statement	NG Stacy	6 March 2019
P1823332_CI_TP_XS_NIL.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacy	6 March 2019
PRI FROM WORKSHOP WITH TP GIA SLV5745T & ESTIMATE.png	Forms / Claim Documents	Estimate / Quotation	KUMAR Shalendra	28 February 2019

