

Surveyor

*Handwritten initials*

DOI: *113/19*

Date / Time

*28/1/19*

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : *JHA 3001 C*

Claim No. : \_\_\_\_\_

Name of Insured : *C92*

Policy No. : \_\_\_\_\_

Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model : \_\_\_\_\_

Excess Sec II :SS \_\_\_\_\_ D.O.A : *21/1/19*

Place of Accident : \_\_\_\_\_

Is driver the owner? ( YES /  NO ) Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age : \_\_\_\_\_

OI GIA REPORT:  YES / NO ; TP GIA REPORT:  YES / NO

Driver Tel No. : \_\_\_\_\_ (V/L: YES / NO )

Insured Liability : % Final ? Yes / No

*GBP 4138E*



INSRS: *Smiths*  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

*21/3*

*GBP 4138E - X;*

STAGE

DATE / PIC

*ASL*

*JHA 3001 C - CONTACTED WSPS/M/2019, NOT 21/1/19*

Non-Reporting ltr (1st):		
Non-Reporting ltr (2nd):		
Non-Reporting ltr (Final):		
Notification ltr (if non-pickup):		
Call OI:		
After call ltr to OI:		
Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>
LOD	<input type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

*16.04.19*

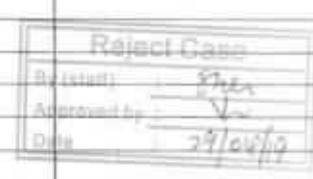
*SEEK FOR DOD VIDEO TO REVIEW LIABILITY*

*19.04.19*

*APPROVAL TO REJECT TP CLAIM*

*29.04.19*

*SEND UP TO REJECT TP CLAIM*



PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_ Confirm by: MEB

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: MEB

Repair Cost: *PIP \$51,766.85* ( *3* days) Reduction: *14* % Email  Call

FINAL SETTLEMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Final Liability: % *0* (Agreed / Assessed) BOLA S/N No.: *NIL* IF NO or B 28, Ass. Lia: \_\_\_\_\_

Repair Cost: \$\_\_\_\_\_ *DOD MAKE: A LEFT FRONT DASH, TP COLLIDED DOD VEH.*

Loss of Rental (LOR): \$\_\_\_\_\_ ( \_\_\_\_\_ days)

Loss of Use (LOU): \$\_\_\_\_\_ ( *5* x days)

Loss of Income (LOI): \$\_\_\_\_\_ ( *5* x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: \$\_\_\_\_\_

Medical: \$\_\_\_\_\_

Disbursement: \$\_\_\_\_\_ (e.g. Tow/ Independent )

Legal Cost: \$\_\_\_\_\_

Total: \$\_\_\_\_\_ Global Sum SS: \_\_\_\_\_

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$\_\_\_\_\_ Name 1: \_\_\_\_\_

Payee 2: (Strike if N.A.) \$\_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) \$\_\_\_\_\_ Name 3: \_\_\_\_\_

*GBP 30/4/19*

REP: **Kamal**

REP:

1126N

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: **GBF 4138E**  
 at Workshop m/s: **SIN SHENH**  
 of: **3, TECH PARK III**  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_  
 (Policy Condition)  
 Remark: **The veh had commenced its repair at the time of inspection.**  
 Bat. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? **Yes or No**  
 GIA / PR Seen: \_\_\_\_\_ Consistent? **Yes or No**  
 Est. Repairs: **3** days Res: **Yes or No**  
 Lum Sum: **-** % 3 Val: **Yes or No**  
 CA / REV / REP: / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: **IN / OUT**

N/S	O/S

Veh No: **GBF 4138E** Year: **2016** / **OCT**  
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: **TOYOTA HIACE 3.0M** CC: **2982**  
 Colour: **RED** AC: Insured / Std / NI / NA  
 Sp Reading: **97558** T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: **KDH2015 022349**  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: **Order** / Jammed / Leaked / Burnt or  
 Brake: **Order** / Jammed / Leaked / Burnt or  
 Mod: **Nil** / S/Rim / STD A/Rim or  
 Tyre Size F: **195R15C**  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front R/Bal: **6** mm Rear R/Bal: **6** mm  
 L/Bal: **6** mm L/Bal: **6** mm  
 D.O.A: **22/02/19** D.O.I: **01/03/19**  
 Survey held at: **SIN SHENH**  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
**O/S FR**  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<b>RP: → 1,746.85 (RED: → 399.15 14%)</b>

Date/Time: File Path: 07  : Prel. Report  
 08  : Final Report  
 Date/Time: File Path: 07  
 08  
 Report Format: \_\_\_\_\_  
 Lump Sum / LB: (\$) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_  
 Add Fee:  Site Insp: 15  
 Interview: 15  
 Trip: 15  
 Work cost: 15

Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 L. & M. : \_\_\_\_\_  
 L. : \_\_\_\_\_  
 L. : \_\_\_\_\_  
 L. : \_\_\_\_\_  
 L. : \_\_\_\_\_

# SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

Estimate : ES002752

Date : 28/02/2019

Vehicle Num. : GBF4138E

Make/Model : TOYOTA KDH 200-2016

Chassis/Eng# : KDH2015022349/1KD2616757

Accident Date : 22/02/2019

Claim No. :

Reference : SHA3001C

Policy No. : 29090793

S/N	Quantity	Particular	Unit Price	Amount S\$
		LIST ITEMS :		
1.	1	FRONT BUMPER <i>see</i>		577.40
2.	1	BUMPER SIDE BRACKET RH <i>see ZPA</i>		213.50
3.	1	BUMPER SPOTLAMP COVER <i>see</i>		195.60
4.	1	STEP GARNISH <i>X</i>		132.20
5.	1	HEADLAMP, RHS <i>see</i>		545.30
		List Total S\$ :		1,664.00
		25.00% Discount S\$ :		416.00
				1,248.00
		NETT ITEMS :		
1.	1	COMPANY REGISTRATION STICKER <i>see</i>		20.00 ✓
		Nett Total S\$ :		20.00
		10.00% Discount S\$ :		2.00
				18.00
		LABOUR :		
		TO PANEL BEAT/REPAIR RH BODY		
		TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS		350 450.00 ✓

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

CONTINUE / ...

# SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

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GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

Estimate : ES002752

Date : 28/02/2019

Vehicle Num. : GBF4138E

Make/Model : TOYOTA KDH 200-2016

Chassis/Eng# : KDH2015022349/1KD2616757

Accident Date : 22/02/2019

Claim No. :

Reference : SHA3001C

Policy No. : 29090793

S/N	Quantity	Particular	Unit Price	Amount SS
		SPRAY PAINTING	250	<del>350.00</del>
		LOSS OF USE : 4 DAYS @ \$ 120/DAY		
		Labour Total SS :		800.00

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey <sup>C</sup> after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No direct modification(s) is allowed
- Depo / workshop should reset the odometer if and is subject to LKK approval from insurance company

Authorised by Insurance  
Signature:  
Date:

*Resue*  
*Hp 90010068*  
*3 days*  
*p/p*  
*01/03/19 @ 1235*  
*Resy by part*

Total SS : 2,066.00

SIN SHENG ENGINEERING SERVICES

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

1196N

### Vehicle Details

Vehicle No.:

GBF4138E

Vehicle to be Exported:

No

Intended Deregistration Date:

31 Dec 2019

Vehicle Make:

TOYOTA

Vehicle Model:

HIACE DX 3.0 MANUAL

Primary Colour:

Red

Manufacturing Year:

2016

Engine No.:

1KD2616757

Chassis No.:

KDH2015022349

Maximum Power Output:

-

Open Market Value:

\$32,296.00

Original Registration Date:

17 Oct 2016

First Registration Date:

17 Oct 2016

Transfer Count:

0

Actual ARF Paid:

\$1,615.00

### Intended PARF Rebate Details

PARF Eligibility:

No

PARF Eligibility Expiry Date:

-

PARF Rebate Amount:

\$0.00

### Intended COE Rebate Details

COE Expiry Date:

16 Oct 2026

COE Category:

C - Goods Vehicle & Bus

COE Period(Years):

10

QP Paid:

\$49,890.00

COE Rebate Amount:

\$33,890.00

**Total Rebate Amount:**

**\$33,890.00**

The information contained herein is correct as at 25 Feb 2019

OK

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 1196N

### Vehicle Details

Vehicle No.: GBF4138E

Vehicle to be Exported: No

Intended Deregistration Date: 31 Dec 2019

Vehicle Make: TOYOTA

Vehicle Model: HIACE DX 3.0 MANUAL

Primary Colour: Red

Manufacturing Year: 2016

Engine No.: 1KD2616757

Chassis No.: KDH2015022349

Maximum Power Output: -

Open Market Value: \$32,296.00

Original Registration Date: 17 Oct 2016

First Registration Date: 17 Oct 2016

Transfer Count: 0

Actual ARF Paid: \$1,615.00

### Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 16 Oct 2026

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$49,890.00

COE Rebate Amount: \$33,890.00

**Total Rebate Amount: \$33,890.00**

The information contained herein is correct as at 25 Feb 2019

OK

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 28 February 2019 12:12 PM  
**To:** sinsheng engineering services; 'sur@lkkauto.com'; admin-d@lkkauto.com  
**Cc:** Zuhaidah Samsuri  
**Subject:** RE: Accident Involving GBF4138E with SHA3001C on 22/02/2019  
**Attachments:** GBF4138E\_PRI.PDF; GBF4138E\_LTA search fee.pdf; SAS GBF4138E.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle GBF4138E and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** sinsheng engineering services [mailto:sinsheng1981@gmail.com]  
**Sent:** 28 February, 2019 9:46 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: Accident Involving GBF4138E with SHA3001C on 22/02/2019

Hi Gabriel,

We are selected LKK.

*Thank You*  
*Regards*

*Susan*  
*Sin Sheng Engineering Services*  
*3 Tech Park Crescent*  
*Tuas Tech Park*  
*Singapore 638129*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

12.42pm @ 28/2/19  
vehicle in  
Susan  
agreed survey on  
28/02/19

On Thu, 28 Feb 2019 at 09:46, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** sinsheng engineerservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** 28 February, 2019 9:32 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Accident Involving GBF4138E with SHA3001C on 22/02/2019

Dear Officer Incharge,

We are repairer of motor vehicle GBF4138E . Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

*Thank You*

*Regards*

*Susan*

*Sin Sheng Engineering Services*

*3 Tech Park Crescent*

*Tuas Tech Park*

*Singapore 638129*

*Tel: 6863 9595*

*Fax: 6863 6477*

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## Print Received Message

This mail is associated with :

**\*GBF4138E (MCT19020648)**  
**[SHA3001C]**

TP  
GOLDBELL LEASING PTE LTD  
Feb 22 2019 11:00AM

Sin Sheng Engineering Services

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 24/04/2019 14:46 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - GBF4138E - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:Please proceed to reject TP claim based on OID video footage

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 29 April 2019 3:50 PM  
**To:** sinsheng engineering services  
**Subject:** RE: Accident Involving GBF4138E with SHA3001C on 22/02/2019  
**Attachments:** Video - Accident(OID) (4).MP4; OI SKETCH PLAN.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client collided our insured vehicle while making a left turn.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher@sng@lkkauto.com](mailto:asher@sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** sinsheng engineering services <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)>  
**Sent:** Wednesday, 3 April 2019 11:08 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident Involving GBF4138E with SHA3001C on 22/02/2019

Hi Ms Asher,

Attached LOC document and ATA for your attention please.

Kindly assist to revert us with the liability issue/offer if direct settlement is in order.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Tue, 2 Apr 2019 at 16:45, sinsheng engineering services <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Mr Rasul,

We are agreed.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Tue, 2 Apr 2019 at 15:03, Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)> wrote:

Hi Susan,

Refer to attachment

Finalise amount is \$ 1,766.85 / 3 days part by part

Kindly confirm

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** sinsheng engineerservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]  
**Sent:** Monday, 4 March, 2019 11:51 AM  
**To:** Rasul (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: Accident Involving GBF4138E with SHA3001C on 22/02/2019

Hi Mr Rasul,

Please find attached.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Thu, 28 Feb 2019 at 12:12, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

Please conduct a survey on TP vehicle GBF4138E and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**



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Singapore 049711

Tel: 6347 6100, Ext – 248

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Regards*

*Susan  
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Tuas Tech Park  
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Tel: 6863 9595  
Fax: 6863 6477*

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**Gabriel Wee**



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**Subject:** Accident Involving GBF4138E with SHA3001C on 22/02/2019

Dear Officer Incharge,

We are repairer of motor vehicle GBF4138E . Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

*Thank You*

*Regards*

*Susan*

*Sin Sheng Engineering Services*

3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.  
It may contain confidential and/or legally privileged information.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.  
Registration No. 198703792-K

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Feb 2019		28 Feb 2019 00:00	<b>\$1,766.85</b>	<b>\$1,766.85</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R	
Main Claimant:	<b>GOLDBELL LEASING PTE LTD</b> , Co. Reg. No.: 199001196N	
Vehicle Reg. No.:	<b>GBF4138E</b>	Date of Loss: 22/02/2019 11:00 - :59 [28 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / MCT19020648</b>	Policy/Cover Note No.: MCOM0015
Vehicle Reg. No. (Insured):	<b>SHA3001C</b>	Policy No. (Claimant): 29090793
		Excess:
Repairer:	<b>Sin Sheng Engineering Services (HQ)</b> 3 Tech Park Crescent, Tuas Tech Park, 638129 Tuas - Tel: 68639595	
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Zuhaldah Bte Samsuri</b> - 6347 6070]	
Claimant's Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888	
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Asher Sng Rong Yi</b> ] ... [Final Rpt due 11/03/2019]	

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>III_SG (24/04/2019): Alert - Adj Mandate Approved (\$0.00) - GBF4138E - Claim Handler: Zuhaldah Bte S...</li> <li>III_SG (16/04/2019): Alert - Adj Mandate Maintained - GBF4138E - Claim Handler: Zuhaldah Bte Samsuri</li> </ul>		

ALL ASSOCIATED TASKS											<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?					
No results.														

## Claim Documents

\*GBF4138E (MCT19020648)  
 [SHA3001C]  
 TP  
 GOLDBELL LEASING PTE LTD  
 Feb 22 2019 11:00AM  
 [COMFORT TRANSPORTATION PTE LTD]  
 Sin Sheng Engineering Services

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			View	View in Browser
<b>Video</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	16/04/19 10:09	Video - Accident(OID)	Load MP4	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/04/19 15:52	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	29/04/19 15:52	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
4	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
5	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
6	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
7	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
8	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
9	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
10	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
11	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
12	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
13	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
14	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
15	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
16	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
17	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
18	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
19	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
20	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
21	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
22	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
23	29/04/19 15:52	General View	Load JPG	<input checked="" type="checkbox"/>
24	29/04/19 15:52	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
25	29/04/19 15:52	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
26	29/04/19 15:52	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
27	29/04/19 15:52	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
28	29/04/19 15:52	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
29	29/04/19 15:52	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
30	29/04/19 15:52	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
31	29/04/19 15:52	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
32	29/04/19 15:52	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	28/02/19 14:41	NOTIFICATION FROM WORKSHOP		Load PDF
2	28/02/19 14:41	TP GIA REPORT		Load PDF
3	28/02/19 14:41	LTA search fee		Load PDF
4	28/02/19 14:41	ACKNOWLEDGEMENT EMAIL TO III DD 28.02.2019		Load PDF
5	15/03/19 18:53	TP ESTIMATE - MARKED		Load PDF
6	29/04/19 15:57	EMAIL WSP TO REJECT TP CLAIM		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	01/03/19 08:50	Singapore Accident Statement		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/III19003768/R1EA3Q2

**Date:** 10/05/2019

#### REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MCOM0015	
<b>Claimant Vehicle No :</b> GBF4138E	<b>Insured Vehicle No :</b>	SHA3001C	
Date of Loss: 22/02/2019	Nature of Claim:	TP	Claim No: MCT19020648

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBF4138E		
Make & Model:	TOYOTA HIACE, 3.0 D DX (M)	Engine No:	1KD2616757
Reg. Date:	17/10/2016 (Man. Year: 2016)	Chassis No:	KDH2015022349
Colour:	Red	Odometer:	97558 km
Engine Capacity:	2982 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	195 R15C	Rear Tyre Size:	195 R15C
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,266.00	1,166.85	99.15	7.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	800.00	600.00	200.00	25.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,066.00</b>	<b>1,766.85</b>	<b>299.15</b>	<b>14.48</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>144.62</b>	<b>123.68</b>	<b>20.94</b>	<b>14.48</b>
<b>Nett Amount (S\$)</b>	<b>2,210.62</b>	<b>1,890.53</b>	<b>320.09</b>	<b>14.48</b>

#### INSPECTION

Date of Assignment:	28/02/2019	
Date Inspected:	01/03/2019	Inspected At:
		Sin Sheng Engineering Services (HQ) 3 Tech Park Crescent, Tuas Tech Park Singapore 638129

Estimated Period of Repair: 3.0 days

**Adjuster:** Asher Sng Rong Yi

**Manager:** MOHD RASUL

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 05 May 2019)
<b>Parts:</b> 213	TOYOTA HIACE 3.0 D DX (M) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for GBF4138E)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Scratched	577.40 FL	*577.40 FL
2	1		*BUMPER SIDE BRACKET RH	Cracked	213.50 FL	*213.50 FL
3	1		*BUMPER SPOTLAMP COVER	Deformed	195.60 FL	*195.60 FL
4	1		*STEP GARNISH	Not Necessary	132.20 FL	*- FL
5	1		*HEADLAMP ,RHS	Scratched	545.30 FL	*545.30 FL
6	1		*COMPANY REGISTRATION STICKER	Necessary	20.00 FN	*20.00 FN

F=Franchise part. L=ListItemDisc. N=NetItemDisc

	<b>Sub Total (\$\$)</b>	<b>1,684.00</b>	<b>1,551.80</b>
	- List Item Discount on L Items 25.00/25.00% (\$\$)	416.00	382.95
	- Nett Item Discount on N Items 10.00/10.00% (\$\$)	2.00	2.00
	<b>Total Parts (\$\$)</b>	<b>1,266.00</b>	<b>1,166.85</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO PANEL BEAT /REPAIR RH BODY TO DISMANTLE /REPLACE ABOVEMENTIONED PARTS	New	450.00	350.00
2	SPRAY PAINTING	New	350.00	250.00
<b>Gross Labour Cost (S\$)</b>			<b>800.00</b>	<b>600.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >