

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 17 September, 2019 11:20 AM
To: Vic (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D201003 - FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SMG8762R and SHD1262M (TP : LKK REF - CC3/CTI19003766/K1ha3) on 27/02/2019

LKK REF - CC3/CTI19003766/K1ha3
CTPIS REF – SNM19D201003C02/2(thp)

Dear Vic

We refer to your emails pertaining to the above matter.

You may proceed to resolve the property damage claim at \$3,926.79.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 16 September, 2019 4:21 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: OUR REF: SNM19D201003 - FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SMG8762R (OI : CTI - TBA) and SHD1262M (TP : LKK REF - CC3/CTI19003766/K1ha3) on 27/02/2019

Dear Irene,

We refer to our below email.

Please be informed that TP is now chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 5 August, 2019 4:59 PM

To: Irene Tay; Alfred Toh; Chee So Chow; Vic (LKKAuto)

Subject: OUR REF: SNM19D201003 - FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SMG8762R (OI : CTI - TBA) and SHD1262M (TP : LKK REF - CC3/CTI19003766/K1ha3) on 27/02/2019

Dear Irene,

Fya.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 5 August, 2019 4:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SMG8762R (OI : CTI - TBA) and SHD1262M (TP : LKK REF - CC3/CTI19003766/K1ha3) on 27/02/2019

CTI REF – TBA

LKK REF – CC3/CTI19003766/K1ha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SMG 8762R (OI) AND SHD 1262M (TP) ON 27/02/2019

We refer to the above matter.

It was reported that Insured vehicle was making a right turn at the junction with Green light only when the collision occurred. A copy of TP video footage is attached for your reference. The footage shows that the TP vehicle was travelling straight across the junction.

A letter was sent out to the Insured to notify TP claim and no feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,392.30	\$ 3,317.00
Loss of Rental (\$100.39 x 6 days)	\$ 602.34	\$ 602.34
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 8,002.09	\$ 3,926.79

Breakdown of days is as follows:

Recommended Days	4 days
Weekends / Downtime	2 days
TOTAL	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Tuesday, 5 March, 2019 11:49 AM

To: claimsdept@sg.cntaiping.com

Cc: Catherine Thia; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SMG8762R (OI : CTI - TBA) and SHD1262M (TP : LKK REF - CC3/CTI19003766/K1ea3) on 27/02/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1262M at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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