

INS. CASE OWNER:

CC 4, 111 1900 3736, J Easy

IDAC:

ASSIGNMENT

PREVIEW:

DOI: 2/21/19 (Wed)

Date / Time: 26/2/19

Registered in Merimen: 28/2/19

Pre-assign / CCU / FTE

SHO 3162E



Insured Vehicle No. : SHO 3162E

Claim No. :

Name of Insured : CTR

Policy No. :

Insured Tel No. : HP: 241119 (Thurs)

Make / Model :

Excess Sec II : SS D.O.A :

Place of Accident :

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SH 4148Y



INSRS: WSP: world auto
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Date / Time

STAGE

DATE / PIC

11/3 SH 4148Y - X ; SHO 3162E - X
AN

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):

16-01-19 SEEK MORTGAGE FOR LIABILITY.

Call OI:

After call Itr to OI:

26/2/19 - File -> tyamaelak
28/2/19 - Podry DV
30/2/19 - File -> MC to clou

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)		
After call Itr to OI		
Authorisation To Act	///	
Release Voucher	///	
Final Repair Bill	///	
Car Rental Invoice		
Towing Invoice		
LTA / GIA :		
Medical Bill:		
PIR:		
Max One/Reject Instruction:	///	
LOD	///	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: SS (days) Reduction: %

Email Call

FINAL SETTLEMENT

Date/Time: 25/2/19

Confirm with: CPMIA

Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 31a

If NO or B 28, Ass. Lia:

Repair Cost: 4561.17

QID EMAIL LEFT INTO THE MAIL BOX.

Loss of Rental (LOR): SS (days)

Loss of Use (LOU): SS 3W. 60 (\$ 60 x 5 days)

Loss of Income (LOI): SS (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Copied/Reject/Private Settle

2) Report Format: CIP

3) Survey fee: #350.00

Total: SS 4561.17

Global Sum SS: 4550.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: SS 4550.00

Name 1: World Auto Pte Ltd

Payee 2: (Strike if N/A) SS

Name 2:

Payee 3: (Strike if N/A) SS

Name 3:

COPY SENT 2/2/19

Huse Jia

III

INSURANCE

Date: 27/2/19

2 Nov 2016

WS / TR / RES / OD / RES / EVA / TRV / RV
 Vehicle No: SLH 4148Y
 World Auto
 1 Kranji loop
 Excess:
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 (N/S O/S)
 Consistent? Yes or No
 Consistent? Yes or No
 Est. Repair: 4 days Res: Yes or No
 Turn Over: % 3 Val: Yes or No
 CA / REV / REP / 24 HRS up
 Vehicle: IN / OUT

Vehicle: SLH 4148Y
 Type: Car / Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or
 Make: Honda Shuttle
 Colour: Silver
 Cap Reading: 105462
 Engine No: -
 Chassis: GP71043308
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Normal / Jammed / Leaked / Burnt or
 Brake: Normal / Jammed / Leaked / Burnt or
 Mch: Nil / S/Rim / STD AIRin or
 Tyre Size: F: 185/60 R15
 R: -
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI / TOYO / YOKO or
 Front: R/Dial 6 mm L/Dial 6 mm
 Rear: R/Dial 6 mm L/Dial 6 mm
 D.O.A. 24/1/19
 Survey held at: World Auto
 Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

PIP \$ 3982.40 cred \$ 1312.49 (W)

Date/Time File Part No: Prel. Report
 Final Report

Days Of Repair:
 Resurvey No. of Trip:

Survey Fee:
 Transportation:
 1.5 x 100
 1.000
 1.000
 1.000

Add Fee: Site Insp. 1\$
 Interview 1\$
 Tech. Insp. 1\$
 Wheel Load 1\$

Report Format:
 Lamp Sun / I.B. 1: 12

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL STREET,
 #04-05 IOB BUILDING 049711

Attention : Motor Claim Department
 Contact : 6347 6100 Fax No. : 6224 4174

Estimate : ES190093

Date : 26/02/2019
 Vehicle Num. : SLH 4148Y (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 24/01/2019
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

		LIST ITEMS :		
1.	1	FRONT BUMPER DEF /		1,100.00 /
2.	1	FRONT HEADLAMP - LH SCR /		950.00 /
3.	1/LH	FRONT HEADLAMP LOWER BRACKET NN X		68.00 /
4.	1	FRONT FENDER LH DD /		625.00 /
5.	1	FRONT FENDER HYBRID EMBLEM LH NEC /		89.00 /
6.	1	FRONT BUMPER RETAINER LH CRA /		89.00 /
7.	1	FRONT FENDER UNDER DUST COVER LH CUT /		250.00 /
		List Total S\$:		3,171.00
		20.00% Discount S\$:		634.20
				<u>2,536.80</u>

		SPECIAL NETT ITEMS :		
1.	1	FRONT BUMPER CLIP NEC /		30 40.00 /
2.	1	FRONT FENDER UNDER DUST COVER CLIPS NEC /		30 40.00 /
3.	1	FRONT WHEEL CAP - LH SCR /		188.00 /
		Special Nett Total S\$:		<u>268.00</u>

		LABOUR :		
		TO APPLY RUSTPROOFING/ TUFFCOATING TREATMENT TO REPLACED PARTS.	50 /	180.00 /
		TO REMOVE, REARRANGE ELECTRICAL WIRING, CHECK LIGHTINGS & RESET HEADLAMP FOCUSING	50 /	180.00 /
		REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITAT REPAIRS INCLUDING CUT/WELD, PANEL BEAT, STRAIGHTEN	500 /	1,000.00 /

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL STREET,
 #04-05 JOB BUILDING 049711

Attention : Motor Claim Department
 Contact : 6347 6100 Fax No. : 6224 4174

Estimate : ES190093

Date : 26/02/2019
 Vehicle Num. : SLH 4148Y (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 24/01/2019
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS		700 ✓
		PUTTY AND SPRAY PAINT & ALL AFFECTED AREAS(INNER&OUTER		1,200.00
		Labour Total S\$:		<u>2,560.00</u>

E. & O.E.**Total S\$: 5,364.80****for WORLD AUTO PTE LTD**

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Hwee Jia - LKK
 27/2/19
 P/P 4 days.



Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 26 February 2019 4:47 PM
To: ainee31@worldauto.com.sg; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Sherini Pillai; Zuhaidah Samsuri
Subject: RE: Request for Third Party Motor Claim Survey (SLH4148Y) DOA: 24-01-2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLH4148Y and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

10:29 am @ 27/2/19
Ainee
vehicle In

From: ainee31@worldauto.com.sg [mailto:ainee31@worldauto.com.sg]
Sent: 26 February, 2019 2:04 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: worldautopl@yahoo.com.sg; daniel@worldauto.com.sg; 'Kana' <kana@worldauto.com.sg>; geraldine@worldauto.com.sg
Subject: RE: Request for Third Party Motor Claim Survey (SLH4148Y) DOA: 24-01-2019

Dear All,

- LKK Auto Consultants Pte Ltd

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, February 26, 2019 1:50 PM

To: ainee31@worldauto.com.sg

Cc: worldautopl@yahoo.com.sg; daniel@worldauto.com.sg; 'Kana' <kana@worldauto.com.sg>; geraldine@worldauto.com.sg

Subject: RE: Request for Third Party Motor Claim Survey (SLH4148Y) DOA: 24-01-2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: ainee31@worldauto.com.sg [<mailto:ainee31@worldauto.com.sg>]

Sent: 26 February, 2019 12:30 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: worldautopl@yahoo.com.sg; daniel@worldauto.com.sg; 'Kana' <kana@worldauto.com.sg>; geraldine@worldauto.com.sg

Subject: Request for Third Party Motor Claim Survey (SLH4148Y) DOA: 24-01-2019

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLH4148Y

Your Insured: SHD3162E

DOA: 24-01-2019

Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd

No.1, Kranji Loop

Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to respond to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

Print Received Message

This mail is associated with :

*SLH4148Y
[SHD3162E]
TP
LCRF PTE LTD
Jan 24 2019 12:00AM
World Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/04/2019 15:28 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLH4148Y - Claim Handler: Sherini Pillai

Approved:0.00:Video shows OID at fault. To proceed to settle

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 29 April 2019 9:21 AM
To: daniel@worldauto.com.sg; geraldine@worldauto.com.sg; 'Ainee31'; 'World Auto Pte Ltd'
Subject: Accident Involving SLH 4148Y & SHD 3162E on 24/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SLH 4148Y
Our Ref: CC4/III19003736/Jea3

Dear Sir/Madam,

Accident Involving SLH 4148Y & SHD 3162E on 24/01/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher@sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 July 2019 9:49 AM
To: tgttan@worldauto.com.sg
Cc: Admin A; Celine Fong (LKKAuto)
Subject: RE: SLH4148Y; DOA: 24/01/2019// LKK REF: CC4/III19003736/Jpa3

Without Prejudice

Dear Sirs/Mdm,

Further to my below email,

Kindly forward before paint photos.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 July 2019 9:48 AM
To: tgttan@worldauto.com.sg
Cc: Admin A <admin-a@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: SLH4148Y; DOA: 24/01/2019// LKK REF: CC4/III19003736/Jpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Item 3 – Not Necessary.

My calculation as follows: -

List Items:	\$ 2,434.40
SN	: \$ 248.00
Labour	: \$ 1,300.00
Total	: \$ 3,982.40

Kindly confirm **P/P \$3,982.40 – 4 repair days**. (Subject to insurer approval)

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

tgttan@worldauto.com.sg

From: tgttan@worldauto.com.sg
Sent: Wednesday, 29 May 2019 12:27 PM
To: 'Hwee Jie (LKK Auto)'
Subject: RE: SLH 4148Y Our ref: TP/2486/19

Hwee Jie

Items 5 and 6 – Maintain at \$89 each
Item 7 – Agreed at \$190

Append as follows:-

LIST ITEMS		\$3111
	20%	<u>\$622.20</u>
		\$2488.80
SN		\$ 248.00
Labour		<u>\$1300.00</u>
		<u>\$4036.80</u>

Can confirm COR \$ 4036.80 and 4 repair days.

Rdgs
Sophia

From: Hwee Jie (LKK Auto) <hweejie@lkkauto.com>
Sent: Wednesday, 29 May 2019 10:57 AM
To: tgttan@worldauto.com.sg
Subject: RE: SLH 4148Y Our ref: TP/2486/19

Hi,

Finalized P/P \$3,904/- 4days of repair.
Please let me know if you're agree with the amount so I can proceed with finalization, thank you.
& please attach before paint photo to me.

Best Regards,
Hwee Jie | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tgttan@worldauto.com.sg [<mailto:tgttan@worldauto.com.sg>]
Sent: Monday, 11 March, 2019 12:12 PM
To: Hwee Jie (LKK Auto)
Subject: SLH 4148Y Our ref: TP/2486/19

Hi Hwee Jie

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL STREET,
 #04-05 IOB BUILDING 049711

Attention : Motor Claim Department
 Contact : 6347 6100 Fax No. : 6224 4174

Estimate : ES190093

Date : 26/02/2019
 Vehicle Num. : SLH 4148Y (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 24/01/2019
 Claim No. :
 Reference :
 Policy No. :

S/N Quantity Particular Unit Price Amount S\$

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	LIST ITEMS :		
1.	1	FRONT BUMPER DEF		1,100.00
2.	1	FRONT HEADLAMP - LH SCR		950.00
3.	1/LH	FRONT HEADLAMP LOWER BRACKET NN X		68.00
4.	1	FRONT FENDER LH DD		625.00
5.	1	FRONT FENDER HYBRID EMBLEM LH NEC		89.00
6.	1	FRONT BUMPER RETAINER LH CRA		89.00
7.	1	FRONT FENDER UNDER DUST COVER LH CUT		250.00
		List Total S\$:	3111	3,171.00
		20.00% Discount S\$:		634.20
				2,536.80

1.	1	SPECIAL NETT ITEMS :		
1.	1	FRONT BUMPER CLIP NEC		30 40.00
2.	1	FRONT FENDER UNDER DUST COVER CLIPS NEC		30 40.00
3.	1	FRONT WHEEL CAP - LH SCR		188.00
		Special Nett Total S\$:	248	268.00

		LABOUR :		
		TO APPLY RUSTPROOFING/ TUFFCOATING TREATMENT TO REPLACED PARTS.	50	180.00
		TO REMOVE, REARRANGE ELECTRICAL WIRING, CHECK LIGHTINGS & RESET HEADLAMY FOCUSING	50	180.00
		REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITAT REPAIRS INCLUDING CUT/WELD, PANEL BEAT, STRAIGHTEN	500	1,000.00

CONTINUE / ...

3111
 20% 622.20
 2488 80
 SN 248
 Labour 1300
 4036 80

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL STREET,
 #04-05 IOB BUILDING 049711

Attention : Motor Claim Department
 Contact : 6347 6100 Fax No. : 6224 4174

Estimate : ES190093

Date : 26/02/2019
 Vehicle Num. : SLH 4148Y (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 24/01/2019
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

(CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS		700
		PUTTY AND SPRAY PAINT & ALL AFFECTED AREAS(INNER&OUTER		1,200.00
		Labour Total S\$:		<u>2,560.00</u>
				1300

E. & O.E.

Total S\$: 5,364.80

for WORLD AUTO PTE LTD

Hwee Jia - LKK
 27/2/19
 o/p 4 days.


Hsiao Tong (LKKAuto)

From: tgttan@worldauto.com.sg
Sent: Friday, 26 July 2019 1:07 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: SLH4148Y Our ref: TP/2486/19
Attachments: 20190228_172334.jpg; 20190228_172416.jpg; 20190228_172422.jpg; 20190228_172438.jpg; 20190228_172440.jpg

Hi Hsiao Tong

Confirmed finalised at \$3982.40 part by part and 4 repair days.

Attach b/f paint photos for your attention.

Rdgs
Sophia

From: daniel@worldauto.com.sg <daniel@worldauto.com.sg>
Sent: Friday, 26 July 2019 12:20 PM
To: tgttan@worldauto.com.sg
Subject: SLH4148Y

Thks & Rgds,
Daniel
World Auto Pte Ltd
Tel: 63621776

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Feb 2019 19:52	Clm Veh Model Changed	(205259) HONDA SHUTTLE HYBRID 1.5 (A).	[A] HOW MEI KWAN
2	27 Feb 2019 19:52	Clm Created	Reg No: SLH4148Y. Acct Date: 2019/01/24, Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: World Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
3	27 Feb 2019 19:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	27 Feb 2019 19:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/08	[A] HOW MEI KWAN
5	27 Feb 2019 19:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	27 Feb 2019 19:52	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	27 Feb 2019 19:52	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	01 Mar 2019 14:13	Adj Adjuster Assigned	KENNETH KONG -> ONG HWEE JIE	[A] HOW MEI KWAN
9	01 Mar 2019 14:13	TP Ins Updated	TPPolNo:[None] -> 999995009.	[A] HOW MEI KWAN
10	16 Apr 2019 10:11	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B:31a OID TURNNG LEFT INTO THE MA IN ROAD	[A] Asher Sng Rong Yi
11	16 Apr 2019 11:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/08. Mandate Remarks: Does TP have video?	[T] Sherini Pillai
12	16 Apr 2019 11:01	Adj Mandate Set	Maintained:Does TP have video?	[T] Sherini Pillai
13	24 Apr 2019 14:23	Adj Mandate Request	Cur.Reg:0.00:Video overwritten.	[A] Asher Sng Rong Yi
14	24 Apr 2019 15:28	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/03/08. Mandate Remarks: Video shows OID at fault. To proceed to settle	[T] Sherini Pillai
15	24 Apr 2019 15:28	Adj Mandate Set	Approved:0.00:Video shows OID at fault. To proceed to settle	[T] Sherini Pillai
16	31 Jul 2019 13:29	Adj Rpt Initiated		[A] SHIAU CHAN
17	31 Jul 2019 13:29	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] SHIAU CHAN
18	31 Jul 2019 13:29	Clm Dtl Modified	JPJ Reg. Date: -> 2016/11/02.	[A] SHIAU CHAN
19	31 Jul 2019 13:29	Clm Details Notified		[A] SHIAU CHAN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
20	12 Aug 2019 10:03	Adj Mandate Request	Cur.Req:4561.17:PODS Liability: 100% Quantum: (a)CORw/GST: \$4,261.17 + (b)LOU(5 days x \$60.00): \$300.00 = Total: \$4,561.17 Vehicle Model: Honda Shuttle (1496cc) 4 re commendation repair days + 1PRS = 5days For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To

Audit Type

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2230617	31/07/2019 13:29	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH4148Y	SHD3162E	11.77

Print Received Message

This mail is associated with :

***SLH4148Y (MCT19010717)
[SHD3162E]**

TP
LCRF PTE LTD
Jan 24 2019 12:00AM
[-]
World Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 13/08/2019 09:34 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4561.17) - SLH4148Y - Claim Handler: Sherini Pillai

Approved:4561.17:Video shows OID at fault. To proceed to settle

Hsiao Tong (LKKAuto)

From: tgttan@worldauto.com.sg
Sent: Friday, 23 August 2019 12:02 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: SLH4148Y Our ref: TP/2486/19 //LKK REF: CC4/III19003736/Jpa3
Attachments: SLH 4148Y - EXECUTED DV & LOD.pdf

Hi Hsiao Tong

Attach for your attention.

We will send you by post as well.

Thanks & Rdgs
Sophia Tan
Claims Manager

WORLD AUTO PTE LTD

5 Kim Chuan Lane
Singapore 537070
Tel : 6 4513933



From: tgttan@worldauto.com.sg <tgttan@worldauto.com.sg>
Sent: Friday, 23 August 2019 11:14 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: RE: SLH4148Y Our ref: TP/2486/19 //LKK REF: CC4/III19003736/Jpa3

Hi Hsiao Tong

Offer accepted.

Will let you have the executed DV soon.

Thanks & Rdgs
Sophia Tan
Claims Manager

WORLD AUTO PTE LTD

5 Kim Chuan Lane
Singapore 537070
Tel : 6 4513933



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 22 August 2019 11:37 AM
To: tgttan@worldauto.com.sg
Subject: RE: SLH4148Y Our ref: TP/2486/19 //LKK REF: CC4/III19003736/Jpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$4,550.00(all-in).

If our offer is acceptable by your client, please duly sign the DV enclosed and return together with the following document to us (LKK) for our necessary action: -

- Original LOD.
- Original Repair Tax Invoice.
- Original Authorisation to Act signed by your client.
- GIRO FORM (if not provided to III before)

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tgttan@worldauto.com.sg <tgttan@worldauto.com.sg>
Sent: Monday, 29 July 2019 2:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SLH4148Y Our ref: TP/2486/19

Hi Hsiao Tong

Attach LOD for your clients' mandate for offer.

Rdgs
Sophia

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 26 July 2019 2:12 PM
To: tgttan@worldauto.com.sg
Subject: RE: SLH4148Y Our ref: TP/2486/19

Without Prejudice

Dear Sirs/Mdm,

Noted with thanks.

Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us [LKK] for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tgttan@worldauto.com.sg <tgttan@worldauto.com.sg>
Sent: Friday, 26 July 2019 1:07 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: SLH4148Y Our ref: TP/2486/19

Hi Hsiao Tong

Confirmed finalised at \$3982.40 part by part and 4 repair days.

Attach b/f paint photos for your attention.

Rdgs
Sophia

From: daniel@worldauto.com.sg <daniel@worldauto.com.sg>

Sent: Friday, 26 July 2019 12:20 PM

To: tggtan@worldauto.com.sg

Subject: SLH4148Y

Thks & Rgds,

Daniel

World Auto Pte Ltd

Tel: 63621776



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

Tel: 64513933 Fax: 64557576

Date: 23/8/2019

Your ref: CC4/III19003736/Jpa3

Our ref: TP/2486/19

India International Insurance Pte Ltd
c/o LKK Auto Consultants Pte Ltd
51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

BY EMAIL & POST

Attn : Ms Hsiao Tong

Dear Sirs

ACCIDENT INVOLVING SLH 4148Y & SHD 3162E ON 24.1.19 ALONG BIDEFORD ROAD

We refer to the above matter which has been settled.

We enclose the following for your clients' payment to us.

1. Original executed Discharge voucher;
2. Original LOD together with the Tax Invoice and Letter of Authority

Yours faithfully,

World Auto Pte Ltd

World Auto Pte Ltd

Encls:



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

Tel: 64513933 Fax: 64557576

Date: 29/7/2019

Your ref: SHD 3162E

Our ref: TP/2486/19

India International Insurance Pte Ltd
64 Cecil Street
#04/#05 IOB Building
Singapore 049711

BY EMAIL

Dear Sirs

ACCIDENT INVOLVING SLH 4148Y & SHD 3162E ON 24.1.2019 ALONG BIDEFORD ROAD

Reference is made to the aforesaid matter (on behalf of our clients M/S LCRF PTE LTD)

Enclosed herewith are the following documents for your information and necessary actions only:-

- A. Final Repair Bill;
- B. Letter of Authorisation

We are claiming the following:-

1. Final bill	:	\$3,982.40
2. Gst 7%	:	\$ 278.77
3. Pre-repair inspection (\$60 x 2 day)	:	\$ 120.00
4. Loss of use (\$60 x 4 days)	:	<u>\$ 240.00</u>
		<u>\$4,981.17</u>

Kindly revert with your clients' mandate for settlement.

Yours faithfully,

World Auto Pte Ltd

World Auto Pte Ltd

Encls:

LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : **24/01/2019**

CLIENT'S VEHICLE NO : **SLH4148Y**

PLACE OF ACCIDENT : BIDEFORD RD PARAGON SHOPPING

THIRD PARTY VEHICLE NO : **SHD3162E**

I/We, **LCRF PTE LTD**

ADDRESS: **29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE**

UEN/NRIC/FIN NO : **201624597K**

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS 24TH DAY OF JANUARY YEAR 2019



A handwritten signature in black ink, consisting of several loops and a long horizontal stroke extending to the right.

Name: **LCRF PTE LTD**
UEN No: **201624597K**

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT19010717

Claimant Ref: TP/2486/19 (SLH4148Y)

We/I, World Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,550.00 (Global Sum) ~~S\$ 4,550.00~~ vehicle no. SLH4148Y that was damaged pursuant to the accident which occurred on 24/01/2019 (date) at Bideford Rd Paragon Shopping (location) involving vehicle no. SHD3162E (insured vehicle). This is pursuant to the inspection conducted on 27/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LCRF PTE LTD ("the third party claimant") of vehicle no. SLH4148Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLH4148Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,550.00 to World Auto Pte Ltd

Dated this 23 day of August 2019

CLAIMANT:

Signature: [Signature]

Name: Stephen Tan

NRIC: S1434588D

Address: 5 Km Chua Lane
Singapore 537010

Nationality: Singaporean

Occupation: Claims Manager



Signed by "the workshop" (with chop)

WITNESS:

Signature: [Signature]

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST, #04/#05/#06-02 IOB BUILDING
 S'PORE 049711

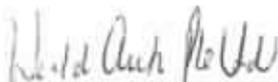
Attention : Motor Claim Department
 Contact : 63476100 63476139-LALITA Fax No. : 62244174

Tax Invoice : F189466

Date : 29/07/2019
 Vehicle Num. : SLH 4148Y
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 24/01/2019
 Claim No. : TP/2486/2019
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LIST ITEMS :		
1.	1	FRONT BUMPER		1,100.00
2.	1	HEADLAMP LH		950.00
3.	1	FRONT FENDER LH		525.00
4.	1	FRONT FENDER HYBRID EMBLEM LH		89.00
5.	1	FRONT BUMPER RETAINER LH		89.00
6.	1	FRONT FENDER UNDERDUST COVER LH		190.00
		List Total S\$:		3,043.00
		20.00% Discount S\$:		608.60
				2,434.40
		SPECIAL NETT ITEMS :		
1.	1SET	FRONT BUMPER CLIPS		30.00
2.	1SET	FRONT FENDER UNDERDUST COVER CLIPS		30.00
3.	1	FRONT WHEEL CAP LH		188.00
		Special Nett Total S\$:		248.00
		LABOUR :		
		APPLY RUSTPROOFING/TUFFCOATING TREATMENT TO REPLACED PARTS		50.00
		REMOVE, REARRANGE ELECTRICAL WIRING, CHECK LIGHTINGS & RESET HEADLAMP FOCUSING		50.00
		REMOVE & REPLACE DAMAGED PARTS TO FACILITATE REPAIRS INCLUDING CUT/WELD, PANEL BEAT, STRAIGHTEN CHASSIS		500.00
		PUTTY & SPRAY PAINT ON AFFECTED AREAS		700.00
		Labour Total S\$:		1,300.00

Total S\$: 3,982.40
 GST 7% S\$: 278.77
 Amount Due S\$: 4,261.17
 =====


 WORLD AUTO PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	31 Jul 2019 Edit Reg		26 Feb 2019 00:00 Edit Adj Rpt	S\$3,982.40 Edit Estimates	S\$3,982.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	LCRF PTE LTD , Co. Reg. No.: 201624597K								
Vehicle Reg. No.:	SLH4148Y	Date of Loss:	24/01/2019 00:00 - :59 [26 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19010717	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD3162E	Policy No. (Claimant):	999995009						
		Excess:							
Repairer:	World Auto Pte Ltd - Kranji (HQ) No 1 Kranji Loop, 739535 Kranji - Tel: 63621776								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 08/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (13/08/2019): Alert - Adj Mandate Approved (S\$4561.17) - SLH4148Y - Claim Handler: Sherini Pillai • III_SG (24/04/2019): Alert - Adj Mandate Approved (S\$0.00) - SLH4148Y - Claim Handler: Sherini Pillai • III_SG (16/04/2019): Alert - Adj Mandate Maintained - SLH4148Y - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLH4148Y (MCT19010717)
 [SHD3162E]
 TP
 LCRF PTE LTD
 Jan 24 2019 12:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 World Auto Pte Ltd - Kranji

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
2	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
3	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
4	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
5	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
6	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
7	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
8	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
9	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
10	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
11	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
12	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
13	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
14	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
15	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
16	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
17	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
18	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
19	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
20	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
21	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
22	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
23	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
24	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
25	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
26	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
27	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
28	28/02/19 10:01	General View		Load JPG	<input checked="" type="checkbox"/>						
29	26/07/19 14:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>						
30	26/07/19 14:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>						
31	26/07/19 14:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>						
32	26/07/19 14:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>						
33	26/07/19 14:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>						
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	27/02/19 19:53	ACKNOWLEDGEMENT EMAIL TO III DD 27.02.2019		Load PDF							
2	15/03/19 16:47	TP ESTIMATE - MARKED.		Load PDF							

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
3	15/03/19 16:47	TP GIA REPORT	 Load PDF	
4	12/08/19 10:00	LOD	 Load PDF	
5	12/08/19 10:00	Authorisation to Act	 Load PDF	
6	04/09/19 08:21	WORKSHOP INVOICE	 Load PDF	
7	04/09/19 08:21	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	28/02/19 09:11	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19003736/JPA3Q2
Date: 04/09/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MCOM0015	
Claimant Vehicle No : SLH4148Y	Insured Vehicle No :	SHD3162E	
Date of Loss: 24/01/2019	Nature of Claim:	TP	Claim No: MCT19010717

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLH4148Y	Engine No:	LEB4263123
Make & Model:	HONDA SHUTTLE HYBRID, 1.5 (A)	Chassis No:	GP71043308
Reg. Date:	02/11/2016 (Man. Year: 2016)	Odometer:	185462 km
Colour:	Silver		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	185/60 R15	Rear Tyre Size:	185/60 R15
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,804.80	2,682.40	122.40	4.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,560.00	1,300.00	1,260.00	49.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,364.80	3,982.40	1,382.40	25.77
+ GST 7.00/7.00% (S\$)	375.54	278.77	96.77	25.77
Nett Amount (S\$)	5,740.34	4,261.17	1,479.17	25.77
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
		Nett Liability (S\$)		4,561.17
		Global Sum Settlement (S\$)		4,550.00

INSPECTION

Date of Assignment:	26/02/2019		
Date Inspected:	27/02/2019	Inspected At:	1 KRANJI LOOP Repairer: World Auto Pte Ltd (HQ)
Estimated Period of Repair:	4.0 days		

Adjuster: ONG HWEE JIE

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 31 Jul 2019)	
Parts:	N/A	HONDA SHUTTLE HYBRID 1.5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLH4148Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,100.00 FL	*1,100.00 FL
2	1		*FRONT HEADLAMP - LH	Scratched	950.00 FL	*950.00 FL
3	1		*FRONT HEADLAMP LOWER BRACKET - LH	Not Necessary	68.00 FL	*- FL
4	1		*FRONT FENDER LH	Dented	625.00 FL	*625.00 FL
5	1		*FRONT FENDER HYBRID EMBLEM LH	Necessary	89.00 FL	*89.00 FL
6	1		*FRONT BUMPER RETAINER LH	Cracked	89.00 FL	*89.00 FL
7	1		*FRONT FENDER UNDER DUST COVER LH	Cut	250.00 FL	*190.00 FL
8	1		*FRONT BUMPER CLIP	Necessary	40.00 FS	*30.00 FS
9	1		*FRONT FENDER UNDER DUST COVER CLIPS	Necessary	40.00 FS	*30.00 FS
10	1		*FRONT WHEEL CAP - LH	Scratched	188.00 FS	*188.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	3,439.00	3,291.00
- List Item Discount on L Items 20.00/20.00% (S\$)	634.20	608.60
Total Parts (S\$)	2,804.80	2,682.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO APPLY RUST PROOFING / TUFF COATING TREATMENT TO REPLACED PARTS.	New	180.00	50.00
2	TO REMOVE, RE-ARRANGE ELECTRICAL WIRING, CHECK LIGHTINGS & RESET HEADLAMP FOCUSING.	New	180.00	50.00
3	REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE REPAIRS INCLUDING CUT/WELD, PANEL BEAT, STRAIGHTEN CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS.	New	1,000.00	500.00
4	PUTTY AND SPRAY PAINT & ALL AFFECTED AREAS (INNER & OUTER).	New	1,200.00	700.00
Gross Labour Cost (S\$)			2,560.00	1,300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >