

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 2 April 2019 10:51 AM
To: SUR; 'jeslyn@vag.sg'
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19001220MFSH ; YOUR REF: SMG789S

Dear Jeslyn,

We already confirmed Lump Sum \$2850, 5 days with Jie Ren on 26/3/2019.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Lee <EileenLee@msfirstcapital.com.sg>
Sent: Tuesday, 2 April 2019 10:27 AM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: FW: SURVEYOR APPOINTED; OUR REF : D19001220MFSH ; YOUR REF: SMG789S

Hi LKK,

The email below from VAG refers.

I hope your surveyor had a proper discussion with the TP workshop on the procedures.

Please inform your surveyor to contact them.

Thank you.

Regards,
Eileen Lee (Ms)
Motor Claims Dept.



Email address

eileenlee@msfirstcapital.com.sg

Motor Claims E-mail : motorclaims@msfirstcapital.com.sg
Website: <http://www.msfirstcapital.com.sg>

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Eileen Lee
Sent: Tuesday, April 2, 2019 10:25 AM
To: 'Jeslyn - VAG Singapore' <jeslyn@vag.sg>
Subject: FW: SURVEYOR APPOINTED; OUR REF : D19001220MFSH ; YOUR REF: SMG789S

Hi Jeslyn,

Our surveyor should have informed you to finalize with them, not with us.
Please contact our surveyor instead.

Thank you.

Regards,
Eileen Lee (Ms)
Motor Claims Dept.



Email address

eileenlee@msfirstcapital.com.sg

Motor Claims E-mail : motorclaims@msfirstcapital.com.sg

Website: <http://www.msfirstcapital.com.sg>

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From: Jeslyn - VAG Singapore <jeslyn@vag.sg>
Sent: Monday, April 1, 2019 5:55 PM
To: Eileen Lee <EileenLee@msfirstcapital.com.sg>
Subject: Fwd: SURVEYOR APPOINTED; OUR REF : D19001220MFSH ; YOUR REF: SMG789S

Dear Eileen,

Please find attached finalized repair amount.

Please do revert to me your favorable **Lump Sum amount** with **5 working days** repaired.

Appreciate your fast confirmation.

Thank you.

Best Regards,

Jeslyn Chua

AVANTAGE VAG

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AVANTAGE VAG WEST Service & Tuning Centre

[48 Toh Guan Road East, #05](#)-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

[160 Sin Ming Drive, #08](#)-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

[8 Kaki Bukit Ave 4, #06](#)-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

[48 Toh Guan Road East, #05](#)-155 Enterprise Hub, Singapore 608586

----- Forwarded message -----

From: **CWS Motor Claims** <cwsmotorclaims@msfirstcapital.com.sg>

Date: Wed, Feb 27, 2019 at 9:40 AM

Subject: SURVEYOR APPOINTED; OUR REF : D19001220MFSH ; YOUR REF: SMG789S

To: CLAIMS@VAG.SG <CLAIMS@vag.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>, Eileen Lee <EileenLee@msfirstcapital.com.sg>

Dear Sir/Madam

PRI Request For **SMG789S** Accident Involving **SHB4288E** On 18-02-2019 AT 07:05:00HRS.

Please find below details for your reference

- **Claim number** : D19001220MFSH
- **Insured vehicle number** : SHB4288E
- **Accident date** : 18-02-2019
- **Third-party vehicle number** : SMG789S
- **Assignment type** : DIRECT SETTLEMENT
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : EILEEN LEE

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849