

INS CASE OWNER:

CC 4, E61 1900 3712 / J #39

LKK: IDAC

SURVEYOR:

GAS

DOI:

ASSIGNMENT

20/3/19

Date / Time:

27/2/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

XD 9837M

Claim No. :

Name of Insured :

YONG MAH PARTS & AUTO PTE LTD

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A:

Place of Accident :

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

PC 4444 X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Crown Asia



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

9/19
CMT

PC 4444 X - X ; XD 9837M - X

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 25/04/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: (NO NEED)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: OI/J

Repair Cost: 4/5 S\$ 4,000

(5 days) Reduction: 70 %

Email Call

FINAL SETTLEMENT

Date/Time: 20-08-19

Confirm with: FRACA

Email Call

Final Liability: % (10)

(Agreed / Assessed) BOLA S/N No. : 77

If NO or B 28, Ass. Lia :

Repair Cost: 2/25 S\$ 4,280.00

Loss of Rental (LOR): S\$ -

(days)

Loss of Use (LOU): S\$ 750.00

(\$150 x 5 days)

Loss of Income (LOI): S\$ -

(\$ x days)

LOR only LOU only

LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search

S\$ 7.95

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 5,031.95

Global Sum S\$: 5,000.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 400

FINAL PAYMENT

Date/Time: 20-08-19

Confirm with: FRACA

Email Call

Payee 1:

S\$ 5,000.00

Name 1:

YONG MAH PARTS & AUTO PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

COPY SENT 5/9/19

ASSIGNMENT

REF: CS/EG19003712/1 d3

Date of Instruction

Surveyor: Hwei Jie

ASSIGNMENT (Office)

From (Person): Jeannie

of: EGI

Date/Time: 07/2/19 @ 10:17am

Estimated Cost

Bill to

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PC 4444 X

Inured:

XD9837M

at Workshop info:

Crown Asia Building

Tel:

69669995

of

44 Sungai Kadut Ave

Policy No:

Claim No:

CDMCG19000216/SL/JC

Sum Insured

Excess:

Make of Vch:

(Client's Record)

D.O.A

25/02/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:53am @ 07/2/19

Person Contacted:

Jeyden

Vehicle IN

(OUT)

Date/Time	Action/Instruction (✓) Estimate
	PC 4444 X ✓
	XD9837M X ✓
02/04/19	@ 10:41 am. Spoken with Jeyden, do direct settlement pending liability from Insurance



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CDMCG19000246/SL/JC
Our ref: CC4/EGH19003712/Jpa3

Date: 25/03/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PC 444X

We refer to the above matter.

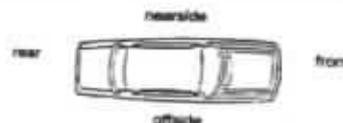
Please be informed that we had conducted the inspection of the above mentioned vehicle on 20/03/2019 at the premises of M/s Crown Asia Bus Builder Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	13,326.00
Revised Estimate Amount	: S\$	5,026.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	5,026.00

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

ONG HWEE JIE
Licensed Appraiser



CROWN ASIA BUS BUILDER PTE. LTD. (UEN:201023449R)

44 Sungei Kadut Avenue Singapore 729667

Tel: (65) 6469 3319, Fax: (65) 6902 6758

GST ID No : 201023449R

Repair Estimate

No. : QT-000031

ERGO INSURANCE PTE LTD

5 TEMASEK BLVD
SINGAPORE 038985

TEL :

FAX :

Your Ref. :

Our D/O No. :

Terms : C.O.D.

Date : 19-03-2019

Page : 1 of 2

Item	Tax Code	Description	Qty	UOM	U/ Price	Disc.	Total
					S\$		S\$
ZR		Traffic accident on 14/02/2019 involving PC4444X and XD9837M along SLE (Lentor) highway					
		Parts Required:					
1.	ZR	REAR RIGHT TAIL LAMP <i>SCR ✓</i>	1.00		960.00		960.00
2.	ZR	REAR RIGHT BATTERY COMPARTMENT DOOR ASSY	1.00	<i>Buc ✓</i>	2,800.00	<i>1800</i>	2,800.00
3.	ZR	REAR RIGHT COMPARTMENT DOOR LOCK ASSY	1.00	<i>rec ✓</i>	180.00		180.00
4.	ZR	REAR CORNER BUMPER	1.00	<i>Repair x</i>	3,700.00		3,700.00
		SubTotal					7,640.00
5.	ZR	LESS 10% TRADE DISCOUNT	1.00		-764.00		-764.00
		Labour Charges:					
6.	ZR	LABOUR CHARGES 1. TO PUTTY AND SPRAY ON REAR RIGHT HAND SIDE AREA, BATTERY COMPARTMENT DOOR, BODY AND ALL AFFECTED ACCIDENT PARTS	1.00		2,900.00		2,900.00 <i>1200</i>
7.	ZR	LABOUR CHARGES TO CHECK THE WIRING OF TAIL LAMP, BATTERY SIDE AND ALL ACCIDENT SIDE THAT MIGHT AFFECTED	1.00		150.00	<i>80</i>	150.00
8.	ZR	LABOUR CHARGES 3. TO FIBER, KNOCK AND STRAIGHTEN ALL NECESSARY PARTS INCLUDING REPAIRING AND CHANGING OF ALL DAMAGED APRTS AND ALIGN SAME. - REAR BODY, REAR UPPER PARTS, COMPARTMENT AREA ETC (3 AFFECTED PARTS)	1.00		3,400.00		3,400.00 <i>1300</i>

NOTE: THIS ESTIMATE IS BASED ON VISIBLE DAMAGE ONLY. SHOULD ANY HIDDEN PARTS AND/OR LABOUR CHARGES REQUIRED

**CROWN ASIA BUS BUILDER PTE. LTD.** (UEN:201023449R)

44 Sungei Kadut Avenue Singapore 729667

Tel: (65) 6469 3319, Fax: (65) 6902 6758

GST ID No : 201023449R

Repair EstimateNo. : **QT-000031**

ERGO INSURANCE PTE LTD

5 TEMASEK BLVD
SINGAPORE 038985

TEL :

FAX :

Your Ref. :

Our D/O No. :

Terms : C.O.D.

Date : 19-03-2019

Page : 2 of 2

Item	Tax Code	Description	Qty	UOM	U/ Price	Disc.	Total
					S\$		S\$

DURING WORKS IN PROGRESS, IT WILL BE NOTIFIED ACCORDINGLY.

PRICE QUOTED IS SUBJECTED TO 7% GST

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Jie - LKK
20/3/19
L/S Sdang.
ay

SINGAPORE DOLLAR THIRTEEN THOUSAND THREE HUNDRED TWENTY SIX ONLY

Sub Total (Excluding GST) **13,326.00**GST payable @ 7% on 0.00 **0.00**Total (Inclusive of GST) **13,326.00**

Notes :	GST Summary	Amount(S\$)	Tax(S\$)
1. All cheques should be crossed and made payable to CROWN ASIA BUS BUILDER PTE. LTD.			
2. Goods sold are neither returnable nor refundable. Otherwise a cancellation fee of 20% on purchase price will be imposed.			


Authorised Signature

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3472Z
Vehicle Details	
Vehicle No.:	PC4444X
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Mar 2019
Vehicle Make:	SCANIA
Vehicle Model:	KEB6X2/4 12L MT 26.4T ABS TURBO C/CAB
Primary Colour:	Multi-Colour
Manufacturing Year:	2008
Engine No.:	6407634
Chassis No.:	YS2K6X20001863020
Maximum Power Output:	-
Open Market Value:	\$174,309.00
Original Registration Date:	29 Sep 2009
First Registration Date:	29 Sep 2009
Transfer Count:	3
Actual ARF Paid:	\$8,716.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Dec 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$28,187.00
COE Rebate Amount:	\$27,550.00
Total Rebate Amount:	\$27,550.00

The information contained herein is correct as at 22 Mar 2019

OK

Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Wednesday, 27 February 2019 10:17 AM
To: admin-d@lkkauto.com
Cc: Survey Report (ERGO Insurance Pte. Ltd.); sur@lkkauto.com
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC
Attachments: XD9837M SAS.PDF; PC4444X SAS.PDF; SIGN LETTER.pdf

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Wednesday, February 27, 2019 10:04 AM
To: 'Claims'
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: XD9837M/SL/JC

WITHOUT PREJUDICE

Dear Sir,

We refer to the above matter.

We will assign the selected surveyor accordingly. They will liaise with the workshop directly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038965
jeannie.cheng@ergo.com.sg

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www.ergo.com.sg

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From: Claims [<mailto:claims@crownasia.com.sg>]
Sent: Wednesday, February 27, 2019 9:52 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: XD9837M/SL/JC

Dear Sir,

We would like to choose

6	LKK	LKK Auto Consultants Pte Ltd
---	-----	------------------------------

As SJE.

Thanks and Best Regards,
Jayden



CROWN ASIA Crown Asia Bus Builder Pte Ltd
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319
Email: jayden@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 27 February, 2019 9:03 AM
To: Claims <claims@crownasia.com.sg>
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: XD9837M/SL/JC

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your Email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Claims [<mailto:claims@crownasia.com.sg>]
Sent: Tuesday, February 26, 2019 11:26 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Traffic Accident involving PC4444X and XD9837M on 14/02/2019 along SLE (lontor)

From: Claims <claims@crownasia.com.sg>

Sent: Tuesday, 26 February, 2019 11:25 AM

To: 'claims@ergo.com.sg' <claims@ergo.com.sg>

Subject: Traffic Accident involving PC4444X and XD9837M on 14/02/2019 along SLE (lontor)

Dear Sirs,

We would like to submit a Traffic Accident involving PC4444X and XD9837M on 14/02/2019 along SLE (lontor)
Kindly provide a list of 10 surveyors for us to choose as SJE.

Thanks and Best Regards,

Jayden



CROWN ASIA Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax:6469 4319

Email: jayden@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

68051652

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 5 April, 2019 6:37 PM
To: Jeannie Cheng
Cc: Survey.Report@ergo.com.sg; Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC
Attachments: Preliminary Advice.pdf; TP ESTIMATE.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: CDMCG19000246/SL/JC
LKK REF: CC4/EG19003712/Jpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: PC 4444X

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 27 February 2019 3:29 PM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Wednesday, February 27, 2019 10:04 AM
To: 'Claims'
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: XD9837M/SL/JC

WITHOUT PREJUDICE

Dear Sir,

We refer to the above matter.

We will assign the selected surveyor accordingly. They will liaise with the workshop directly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Claims [<mailto:claims@crownasia.com.sg>]
Sent: Wednesday, February 27, 2019 9:52 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: XD9837M/SL/JC

Dear Sir,

We would like to choose

6	LKK	LKK Auto Consultants Pte Ltd
---	-----	------------------------------

As SJE.

Thanks and Best Regards,
Jayden

By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Claims [<mailto:claims@crownasia.com.sg>]
Sent: Tuesday, February 26, 2019 11:26 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Traffic Accident involving PC4444X and XD9837M on 14/02/2019 along SLE (lentor)

From: Claims <claims@crownasia.com.sg>
Sent: Tuesday, 26 February, 2019 11:25 AM
To: 'claims@ergo.com.sg' <claims@ergo.com.sg>
Subject: Traffic Accident involving PC4444X and XD9837M on 14/02/2019 along SLE (lentor)

Dear Sirs,

We would like to submit a Traffic Accident involving PC4444X and XD9837M on 14/02/2019 along SLE (lentor)
Kindly provide a list of 10 surveyors for us to choose as SJE.

Thanks and Best Regards,
Jayden



Crown Asia Bus Builder Pte Ltd
Tel: 6966 9995 / 6996 9995 Fax:6469 4319
Email: jayden@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Asher Sng (LKKAuto)

From: claims@crownasia.com.sg
Sent: Thursday, 29 August 2019 9:39 AM
To: Asher Sng (LKKAuto)
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

We accept the offer and please proceed.

Thanks and Best Regards,
Faika



CROWN ASIA Crown Asia Bus Builder Pte Ltd
Tel: 6467 0956 (ext. 112) Fax: 6469 4319
Email: jayden@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: 29 August, 2019 9:08 AM
To: claims@crownasia.com.sg
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum S\$5,000.00 (all-in).

Please kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@crownasia.com.sg <claims@crownasia.com.sg>
Sent: Monday, 26 August 2019 2:58 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Dear Asher,

Sorry for delaying. Attached is all relevant documents as yr requested. I will post out to LKK the original documents by today.

Thanks and Best Regards,
Faika



Crown Asia Bus Builder Pte Ltd
Tel: 6467 0956 (ext. 112) Fax: 6469 4319
Email: jayden@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: 8 August, 2019 10:25 AM
To: claims@crownasia.com.sg
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Faika,

We refer to the above matter.

Our surveyor have finalise COR at \$4,000.00 (exclude gst) 5 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

- Please do not send the LOD to our prinicipal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blok 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 8 August 2019 9:58 AM
To: claims@crownasia.com.sg; SUR <sur@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Dear Asher,

FYNA-CC4/EGII9003712/Jea3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@crownasia.com.sg <claims@crownasia.com.sg>
Sent: Thursday, 8 August 2019 9:55 AM
To: SUR <sur@lkkauto.com>
Subject: FW: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

From: Claims [<mailto:claims@crownasia.com.sg>]
Sent: 6 August, 2019 5:54 PM
To: 'Hwee Jie (LKK Auto)' <hweejie@lkkauto.com>
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Dear Hwee Jie,

Any Update?

Thanks and Best Regards,

Faika



Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax:6469 4319

Email: faika@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: Claims <claims@crownasia.com.sg>
Sent: Tuesday, 25 June, 2019 10:55 AM
To: 'Hwee Jie (LKK Auto)' <hweejie@lkkauto.com>
Subject: FW: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Dear Hwee Jie,

Please check the after repair photo and help me to finalise the case

Thanks and Best Regards,
Jayden



CROWN Crown Asia Bus Builder Pte Ltd
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319
Email: jayden@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 19 March, 2019 11:23 AM
To: 'Claims' <claims@crownasia.com.sg>
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Dear Jayden,

Yes can

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@crownasia.com.sg>]
Sent: Tuesday, 19 March 2019 11:20 AM
To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Dear Nivitha,

Can arrange for survey on tomorrow 20/03/2019 between 1100-1300?

Thanks and Best Regards,
Jayden



CROWN Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax:6469 4319
Email: jayden@crownasia.com.sg
44 Sungei Kadut Ave, Singapore 729667

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 27 February, 2019 11:16 AM
To: claims@crownasia.com.sg
Subject: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Dear Jayden,

Is the vehicle PC4444X in the workshop?

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

(Asher)

CROWN ASIA BUS BUILDER PTE LTD



44 SUNGAI KADUT AVE, SINGAPORE 729667
Tel : +65 6467 0956 Fax : +65 6469 4319
Email : claims@crownasia.com.sg
Company Reg No: 201023449R

26 Aug 2019

Our Ref: PC4444X
ERGO REF: CDMCG19000246/SL/JC
YR REF: FYNA-CC4/EG119003712/Jea3

TO ; LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1,
#02-25
Singapore 408933

Dear Sirs,

CLAIMANT: - RUI FENG CHARTERED PTE LTD (PC 4444 X) – TRAFFIC ACCIDENT ON 14/02/2019 INVOLVING PC 4444 X AND XD9837M ALONG/AT SLE (lentor)

As yr requested, please to attached file.

Please do not hesitate to contact Mr Faika @ 64670956 (ext.112) or email claims@crownasia.com.sg should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully,

Encl.





CROWN ASIA BUS BUILDER PTE LTD

44 SUNGAI KADUT AVE, SINGAPORE 729667

Tel : +65 6467 0956 Fax : +65 6469 4319

Email : claims@crownasia.com.sg

Company Reg No: 201023449R

26 Aug 2019

Our Ref: PC4444X

ERGO REF: CDMCG19000246/SL/JC

Motor Claims Department

Ergo Insurance Insurance Pte Ltd

5 Temasek Blvd,

Singapore 038985

Dear Sirs,

CLAIMANT: - RUI FENG CHARTERED PTE LTD (PC 4444 X) – TRAFFIC ACCIDENT ON 12/02/2019 INVOLVING PC 4444 X AND XD9837M ALONG/AT SLE (lentor)

We act for the abovementioned claimant who has instructed us to claim against you in connection with a road traffic accident on 14/02/2019 at about 1230 hours at along SLE (lentor) involving our client's motor bus PC 4444 X and XD9837M which driven by you/your insured's driver at the period.

We are instructed that the accident was caused by your insured's negligence and/or management of the Forklift. As a result of the accident, our client's vehicle was damaged and our client had been put to loss and expense, particulars of which are as follows :-

	<u>Particulars</u>	
Cost of repairs (inclusive GST)		\$ 4,280.00
Loss of use for 05 days @\$350.00		\$ 1,750.00
LTA search fee		\$ 7.45
		<u>\$ 6,037.45</u>

A copy of each of the following supporting documents as required by the Protocol Directions is enclosed.

Kindly let us have your payment of **\$ 6,037.45** in our workshop's name within the next 14 days.

Please do not hesitate to contact Mr Faika @ 64670956 (ext.112) or email claims@crownasia.com.sg should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully,

Encl.





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EG119003712/Jpa3

25 APRIL 2019

YOKE MAH PLASTERCEIL PTE. LTD

18 Tampines Industrial Cres,
#03-02,
SINGAPORE 528605

Dear Sir/Madam,

**ACCIDENT INVOLVING XD 9837M & PC 4444X ALONG/AT SLE(CTE) 3 1/2 KM NEAR
BRIDGE LAMPOST 194F ON 12/02/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PC 4444X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)

WARRANT TO ACT

DATE : 15/2/2019
COMPANY NAME : RUI FENG CHARTERED PTE LTD
ADDRESS : 44 SUNGEI KADUT AVE, SINGAPORE 729667

TO: CROWN ASIA BUS BUILDER PTE LTD
44 SUNGEI KADUT AVENUE,
SINGAPORE 729667

Dear Sirs,

Re:

RUI FENG CHARTERED PTE LTD - TRAFFIC ACCIDENT ON 12/02/2019 INVOLVING
PC 4444 X AND XD9837M ALONG SLE (Lanlan)

I, LOW WEI JIN (NRIC No. 9879364YP) of
RUI FENG CHARTERED PTE LTD do

hereby appoint M/s Crown Asia Bus Builder Pte Ltd to act for me in respect of the
abovementioned matter.

Thank you.

Yours faithfully



**CROWN ASIA BUS BUILDER PTE. LTD.** (UEN:201023449R)

44 Sungei Kadut Avenue Singapore 729667

Tel: (65) 6469 3319, Fax: (65) 6902 6758

GST ID No : 201023449R

TAX INVOICENo. : **I-19080048**

RUI FENG CHARTERED PTE LTD

44 SUNGEI KADUT AVE

SINGAPORE 729667

TEL : 6467 0956

FAX : 6469 4319

Your Ref. :

Our D/O No. :

Terms : C.O.D.

Date : 26-08-2019

Page : 1 of 1

Item	Tax Code	Description	Qty	UOM	U/ Price	Disc.	Total
					S\$		S\$
1.	SR	OWNER NAME : RUI FENG CHARTERED PTE LTD VEHICLE NUMBER : PC 4444 X DATE OF ACCIDENT : 12/02/2019 being the final repair bill for vehicle no PC4444X inclusive of spare parts and labour charges	1.00		4,000.00		4,000.00

SINGAPORE DOLLAR FOUR THOUSAND TWO HUNDRED EIGHTY ONLY

Sub Total (Excluding GST) **4,000.00**GST payable @ 7% on 4,000.00 **280.00**

Remarks:

Total (Inclusive of GST) **4,280.00**

Notes :

- All cheques should be crossed and made payable to CROWN ASIA BUS BUILDER PTE. LTD.
- Goods sold are neither returnable nor refundable. Otherwise a cancellation fee of 20% on purchase price will be imposed.

GST Summary

SR @ 7%

Amount(S\$)

4,000.00

Tax(S\$)

280.00



Authorized Signature

Land Transport Authority

Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-190226-000793

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 26 Feb 2019 was successful and the Receipt No. is ITNET-00000-190226-000793.

- The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
XD9837M	12 Feb 2019	12:30:00	ERGO INSURANCE PTE. LTD.

- Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
- Visit www.onemotoring.com.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.
- Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 09/09/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	XD 9837M (Insd Veh)	Your Ref. No. : CDMCG19000246/SL/JC
	PC 4444X (TP Veh)	Our Ref. No. : CC4/EG19003712/Jea3q2
Date of Accident	12/2/2019	

Liability	100%	
Final Repair Cost	: \$ 4,280.00	
Loss of Use	: \$ 750.00	5 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	5,037.45	
Final Settlement Sum	: \$ 5,000.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	CROWN ASIA BUS BUILDER PTE.LTD.	: \$ 5,000.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ERGO INSURANCE PTE LTD		Ref : CC4/EGI19003712/Jea3q2	
5 TEMASEK BOULEVARD #04-05 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 09-09-2019	
		Code : EGI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XD 9837M	Veh. Inspected	PC 4444X
Policy No.	DMCG18003852	Coverage (\$)	0.00
Claim No.	CDMCG19000246/SL/JC	Excess (\$)	0.00
Assign From	JEANNIE CHEANG	Assign Date	27/02/2019
2. Vehicle Particulars & Condition			
Make & Model	SCANIA KEB6X2	c.c	11705
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	YS2K6X20001863020	Colour	GREY
Odometer	827271	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	DOUBLE COIN	7 mm
L/H Front Tyre	295/80 R22.5	DOUBLE COIN	7 mm
R/H Rear Tyre	295/80 R22.5 (D)	DOUBLE COIN	7/7 mm
L/H Rear Tyre	295/80 R22.5 (D)	DOUBLE COIN	7/7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION AND O/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	12/02/2019	Inspection Date	20/03/2019
Survey held at	CROWN ASIA BUS BUILDER PTE LTD NO. 44 SUNGEI KADUT STREET 1 SINGAPORE 729349		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 4444X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR RIGHT TAIL LAMP	SCRATCHED	960.00	960.00
1	REAR RIGHT BATTERY COMPARTMENT DOOR ASSY	BUCKLED	2,800.00	1,800.00
1	REAR RIGHT COMPARTMENT DOOR LOCK ASSY	NECESSARY	180.00	180.00
1	REAR CORNER BUMPER	TO REPAIR SEE LABOUR	3,700.00	-
	LESS 10% DISCOUNT		-764.00	-294.00
			6,876.00	2,646.00
LABOUR				
	TO PUTTY AND SPRAY ON REAR RIGHT HAND SIDE AREA ,BATTERY COMPARTMENT DOOR ,BODY AND ALL AFFECTED ACCIDENT PARTS.		2,900.00	1,000.00
	TO CHECK THE WIRING OF TAIL LAMP ,BATTERY SIDE AND ALL ACCIDENT SIDE THAT MIGHT AFFECTED.		150.00	80.00
	TO FIBER ,KNOCK AND STRAIGHTEN ALL NECESSARY PARTS INCLUDING REPAIRING AND CHANGING OF ALL DAMAGED PARTS AND ALIGN SAME.REAR BODY ,REAR UPPER PARTS,COMPARTMENT AREA ETC (3 AFFECTED PARTS).INCLUSIVE OF THE REPAIR OF REAR CORNER BUMPER.		3,400.00	1,300.00
			6,450.00	2,380.00
GRAND TOTAL			13,326.00	5,026.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CC4/EG19003712/Jea3q2

ONG HWEE JIE

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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