

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 5 April, 2019 6:37 PM
To: Jeannie Cheng
Cc: Survey.Report@ergo.com.sg; Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC
Attachments: Preliminary Advice.pdf; TP ESTIMATE.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: CDMCG19000246/SL/JC
LKK REF: CC4/EGI19003712/Jpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: PC 4444X

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 27 February 2019 3:29 PM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

Sent: Wednesday, 27 February 2019 10:17 AM

To: admin-d@lkkauto.com

Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; sur@lkkauto.com

Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: CDMCG19000246/SL/JC

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. (Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Wednesday, February 27, 2019 10:04 AM
To: 'Claims'
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: XD9837M/SL/JC

WITHOUT PREJUDICE

Dear Sir,

We refer to the above matter.

We will assign the selected surveyor accordingly. They will liaise with the workshop directly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Claims [<mailto:claims@crowناسيا.com.sg>]
Sent: Wednesday, February 27, 2019 9:52 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: XD9837M/SL/JC

Dear Sir,

We would like to choose

6	LKK	LKK Auto Consultants Pte Ltd
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As SJE.

Thanks and Best Regards,
Jayden



Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax:6469 4319

Email: jayden@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 27 February, 2019 9:03 AM

To: Claims <claims@crownasia.com.sg>

Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: PRS IRO PC4444X | OI : XD9837M | DOA: 25/02/2019 | ERGO REF: XD9837M/SL/JC

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your Email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

- Your request for inspection does not have your client’s cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client’s GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: Claims [<mailto:claims@crownasia.com.sg>]
Sent: Tuesday, February 26, 2019 11:26 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Traffic Accident involving PC4444X and XD9837M on 14/02/2019 along SLE (lentor)

From: Claims <claims@crownasia.com.sg>
Sent: Tuesday, 26 February, 2019 11:25 AM
To: 'claims@ergo.com.sg' <claims@ergo.com.sg>
Subject: Traffic Accident involving PC4444X and XD9837M on 14/02/2019 along SLE (lentor)

Dear Sirs,

We would like to submit a Traffic Accident involving PC4444X and XD9837M on 14/02/2019 along SLE (lentor)
Kindly provide a list of 10 surveyors for us to choose as SJE.

Thanks and Best Regards,
Jayden

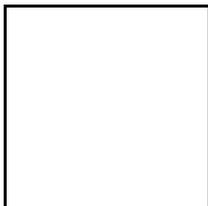


Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax:6469 4319

Email: jayden@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667



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