

From: Poh Kin (LKKAuto)
Sent: Thursday, 30 May 2019 12:14 PM
To: claims@transcab.com.sg
Cc: transcab_avaclaims@ava-ins.com; Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 5547X AND SHC 5810K ALONG JUNCTION OF MOHAMED SULTAN ROAD AND MARTIN ROAD ON 24.02.2019

Importance: High

**Trans-Cab Taxi
Singapore**

Our Ref: CC3/ASM19003707/Kfa3
Your Ref: SHC 5547X (D.O.A: 24/02/2019)

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 5547X AND SHC 5810K ALONG JUNCTION OF MOHAMED SULTAN ROAD AND MARTIN ROAD ON 24.02.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Trans-Cab Auto Services Pte Ltd, acting on behalf of the owner of **SHC 5810K** against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided with Third Party vehicle **SHC 5810K** while turning into main road from minor road. As such, liability is down against us. we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of **\$55,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us

within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / pohkin@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK  *Save the Earth. Print only when necessary.*

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AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHC 5547X (Insd veh)	Model: RENAULT LATITUDE
	SHC 5810K (TP veh)	
Date of Accident/ Time:	24/02/2019	

Repair Estimate:	15		
Final Repair Cost:	15		
Loss of Use:	15	days at 5	per day
Rental (if any):	15	days at 5	per day
LTA / CAR Search Fee:	5		
Others:	5		
Final Settlement Sum:	15	8,790.00	(GLOBAL SUM)
Payee Name : TRANS-CAB AUTO SERVICES PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Induly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	GIA Applicable: Yes/ No GIA Scenario No: <u>9</u>	
	GIA Liability: <u>100</u> (%)	Assessed Liability (%) _____ (%)	
* Assessed Liability to be filled only for claim situations and for cases where GIA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim : All documents are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIRA rates.

We've confirmed that this is a full and final settlement that we and/or our client have/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We've confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
 Name of Representative: Amynda Tay
 Date: 19/3/2020

Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Jasmine Tan
 Date: 06 MAY 2020

Signature of AXA's surveyor/representative:
 Name of AXA's surveyor/representative:
 Date: 08/05/2020



◀ **Re:<MANDATE IA> - S9M01EZM {ACCIDENT INVOLVING SHC 5547X & SHC 5810K ON 24/02/2019}**

Type

🔔 Question

Message

Hi, pls proceed as per mandate. TY.

Reply

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63
Tel No.: 6287 6666 Fax No. 6281 1400
Co./GST Reg. No. 200303878K

Ltk

Our Ref : AAD1902-212
Your Ref : SHC5547X
Date : 23 April 2019

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5810K AND SHC5547X ON 24/02/19 10:50 PM ALONG MARTIN ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	7,597.00
2.	Loss of Rental for <u>11</u> days @ \$ <u>99.13</u> per day	\$	1,090.43
3.	Loss of Income for <u>11</u> days @ \$ <u>50</u> per day	\$	550.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	9,237.43

We enclose a copy of the following documents for your consideration :-

- | | |
|---------------------------------|---------------------------------|
| GIA report lodged by our driver | Rental rate and mileage records |
| Certificate of Insurance | Authorization To Act |
| Original final repair bill | LTA Search Fee |

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully
Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager
Tel No. : 6603 1250 (DID)
Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE PTE LTD 8 SHENTON WAY,#27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV1903-307 DATE : 31. March 2019 REFERENCE NO : AAD1902-212 TERMS : DUE DATE : 31. March 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5810K;DOA 24.02.19(LUMP SUM-19)	1	7,597.00	7,597.00

Total SGD Excl. GST : 7,100.00

7% GST : 497.00

**** SEVEN THOUSAND FIVE HUNDRED NINETY SEVEN SGD ONLY ****

Total SGD Incl. GST : 7,597.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E & O E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

23 April, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 24/02/19 10:50 PM at MARTIN ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5810K. The taxi was hired to DENNE DENNY KONG YAI MENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5810K and SHC5547X along MARTIN ROAD on 24/02/19 10:50 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 23 (day) of April 2019

Yours Faithfully
Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24-02-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

<u>Date In</u>	<u>Date Out</u>	<u>Vehicle No.</u>	
Accident No.	AAD1902-212		Accident Date 24-02-2019
2/24/2019 22:50	3/6/2019 16:00	SHCS810K	

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager