

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 5 March, 2019 10:39 AM
To: 'Joel Goh'
Cc: Admin A; Joy Irene (LKKAuto); CS A Team; 'EQI PRS'
Subject: RE: TPDS: SLK452D (L) & SKF9503U (EQ) DOA: 26-02-2019@07.20AM *** LKK REF: CC4/EQI19003696/Uja3
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

EQI ref: TBA
LKK REF: CC4/EQI19003696/Uja3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLK 452D

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 27 February, 2019 3:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TPDS: SLK452D (L) & SKF9503U (EQ) DOA: 26-02-2019@07.20AM *** LKK REF: CC4/EQI19003696/ja3

Dear Mei Kwan

Both parties accident report was forwarded earlier.
Reattached our insured's accident report.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, February 27, 2019 3:48 PM

To: Joel Goh

Cc: Admin A; Joy Irene (LKKAuto); CS A Team

Subject: RE: TPDS: SLK452D (L) & SKF9503U (EQ) DOA: [26-02-2019@07.20AM](#) *** LKK REF: CC4/EQI19003696/ja3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref:TBA

LKK REF: CC4/EQI19003696/ja3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 27 February, 2019 10:44 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TPDS: SLK452D (L) & SKF9503U (EQ) DOA: [26-02-2019@07.20AM](#)

Dear Sir/Mdm,

Thank you for the assignment.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 27 February 2019 9:55 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: TPDS: SLK452D (L) & SKF9503U (EQ) DOA: [26-02-2019@07.20AM](#)

Dear LKK

Apologies I overlook copying you in the previous email.
Please assist to handle this direct settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Joel Goh
Sent: Wednesday, February 27, 2019 9:52 AM
To: Ary Chua
Cc: 'Faeaz'
Subject: RE: TPDS: SLK452D (L) & SKF9503U (EQ) DOA: [26-02-2019@07.20AM](#)

Without Prejudice

Dear Ary

We welcome direct settlement for this accident and will appoint LKK to handle this matter.

Dear LKK

Please assist to take over this direct settlement.

Best Regards,

Joel Goh



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Ary Chua [<mailto:arychua@honda.com.sg>]
Sent: Wednesday, February 27, 2019 9:37 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Faeaz <faeaz@honda.com.sg>
Subject: TPDS: SLK452D (L) & SKF9503U (EQ) DOA: [26-02-2019@07.20AM](#)

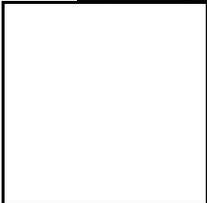
Dear Janet Tan,
Kindly Arrange for Car Survey & Establish this case Liability Issue. Our Client got Video Footage Front & Rear. Car Is at Ubi Bodyshop waiting for Repair.

Thank you.

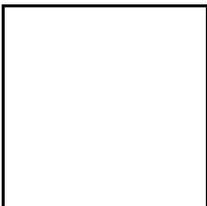
Best Regards,

Ary Chua Wai Ngee

Bodyshop Service Advisor **Kah Motor Co.Sdn.Bhd.** Address:15 Ubi Road 4 Singapore 408610
E-mail: arychua@honda.com.sg H/P:81006306 DID:68465673 Fax: 67480770



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