

10/2009

INS CASE OWNER

CC 3/AIG1900

3679, E 203/1

LKK
IDAC

Surveyor: STEVE

DOI: ASSIGNMENT

Date / Time: 27/1/14

Registered in Merimen: 27/1/14

Pre-assign / CCU / FTE



Insured Vehicle No. :

SMG 6905J

Name of Insured :

MARIE & PARTNERS P/L

Insured Tel No. :

HP:

Excess Sec II :SS

D.O.A :

27/1/14

Is driver the owner? (YES / NO)

Nature of Accident :

If NO. Driver Name / Age :

PEK TOMY KO

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

200875170354

Policy No. :

MAAAU4456

Make / Model :

BMW

Place of Accident :

TUNE OF KERNABE RD.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

Final ? Yes / No

SEJ 35434



INSRS:

WSP:

Tel :

Liability :

RMKS:

W/kenan



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call Dt:	<u>27/1/14</u>
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	
	After call Itr to OI	
	Authorisation To Act:	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA :	
	Medical Bill:	
	PIR	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$S	(days) Reduction:
FINAL SETTLEMENT	Date/Time:	Confirm with
Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No. : <u>711C 115</u>
Repair Cost:	\$S	
Loss of Rental (LOR):	\$S	(days)
Loss of Use (LOU):	\$S	(S x days)
Loss of Income (LOI):	\$S	(S x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>		[Tick only one]
Gl: /LTA Search:	\$S	
Medical:	\$S	
Disbursement:	\$S	(e.g. Tow/ Independent)
Legal Cost:	\$S	
Total:	\$S	Global Sum \$S:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$S	Name 1:
Payee 2: (Strike if N.A.)	\$S	Name 2:
Payee 3: (Strike if N.A.)	\$S	Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle / xsp
2) Report Format: TP
3) Survey fee: 240

Steve

AIG

01/03/19

SKJ 3543Y

22/03/13

Date

Time

Veh Desc

Veh Reg

Insurance No

Type: M / S / A / H / Cycle / Bus / Van / Car / Taxi / Prime Mover /

CIR: (1) V / (2) H / (3) R / (4) P / (5) T / (6) A / (7) B / (8) V / (9) M /

Truck / Trailer or

To inspect, include the

SKJ 3543Y

Address - Region

Volkswagen

Age

247 Alexandra Road

Insured

Policy No

Claim No

Date Insured

Excess

(Policy - Record)

Make of Veh

1pm

(Policy Condition)

Comment: The veh had commenced its
repair at the time of inspection.



Est. or Market Value

RAC Accident Report

Consistent? Yes or No

CAR / PRC Survey

Consistent? Yes or No

Est. repairs

to

days

Res: Yes or No

Time limit

to

3 Val: Yes or No

CA / REV / REP / 24 HRS

Vehicle: IN / OUT

Date

Person Contacted

Date / Time

Action / Instruction

MV - 40,000

PV - 38,368

NV - 1,632

* call peakyn about rps limit 2/3/19 11:30am

RPS: 12,251.11 (250 + 3,670.91 22% EXCISE (MAX MONTH 300.91).

Veh Desc

Type: M / S / A / H / Cycle / Bus / Van / Car / Taxi / Prime Mover /

Truck / Trailer or

Make

Volkswagen Jetta

Age

1-4

Colour

Blk

ABS: Insured / Std / Nil / NA

Tip / Loading

77533

Luggage: Insured / Std / Nil / NA

Length

Chassis

WRW2221620M025242

Gen. Cond: Good / Fair / Poor / Worst

Steering: (order) / Jammed / Leaked / Burnt or

Brake: (order) / Jammed / Leaked / Burnt or

Mod: Nil / (Rim) / STD ARim or

Tyre Size

F:

206/55R16

R:

BS / DUN / EXHOVA / CY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Fiat

Front

Rear

R/Rat

7

mm

R/Rat

7

mm

L/Rat

7

mm

L/Rat

7

mm

D.O.A.

21/2/19

D.O.A.

1/3/19

Survey held at

Volkswagen (Alexandra rd)

Des. of Damages: Fnt / Rear / (ORS) / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Veh Type, File Photo by



Prel. Report

R



Final Report

Date/Time: File Photo by?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. 1st Trip

1. 2nd Trip

1. 3rd Trip

1. 4th Trip

1. 5th Trip

Report Format

Camp Sum / LTR / LRS

Add Fee:



Site Trip \$



Interview \$



Tech. Trip \$



Workshop \$



11/3/19 1:30pm

State CLKKJ with P/P
8322 8813
Rec bat spray
6 days

VGS Singapore

247
Alexandra Road
159934 Singapore

Perk
92361336

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

CHOW MAN JUN, GRACE
(ZOU MANJUN, GRACE)
18 MARIGOLD DRIVE
Singapore, 576420
Singapore

VGS Auto Consultants hence notify the Repairer of the following:

- Parts prices are subject to confirmation
- Third party survey is on a "Warranty" basis
- No illegal modifications is allowed
- Supplementary item(s) must be - subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV021914
Quote No. SER/QUO/1900412
QuoteDate 25/02/19
Salesperson Shawn Lim
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW CL	67,654	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SKJ3543Y	WVWZZZ16ZDM025242	22/03/13	Shawn Lim
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX C33182	1623G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	R&R RIM & BALANCE	1	Labor		50.00/
P B&P ALEX LABOUR	LABOUR 840	6	Labor	2520	5,040.00
P B&P ALEX LABOUR	TRANSFER DOOR MECHANISM	1	Labor		840.00/
P B&P ALEX PAINT	SPRAY PAINT 800	4	Labor	2900	3,200.00/
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1			360.00/
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00/
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00/
	Nett				
	Sum Labor				10,250.00
P 311601361	RUBBER VALVE / MC	1	Pieces		2.40
	Use Predecessor 281601361				
P 5C0601025 8ZB	16" 'NAVARRA' RIM ONLY / CUT	1	Pieces		1,051.81
	DIAMOND SILVER				
P 5C6805912	WHEEL HOUS RH ?	1	Pieces		143.11
P 5C6807184	BUMPER GUIDE RH / MC	1	Pieces		38.57
P 5C6807217 GRU	FRT BUMPER COVER / CR4 / CUT	1	Pieces		1,102.75
	Sucessor 5C6807217D GRU				
P 5C6807248B	FOAM INSER RH ?	1	Pieces		121.66
P 5C6821106A	FENDER RH / DO	1	Pieces		648.64
	Use Predecessor 5C6821106				
P 5C6821112A	FENDER PLATE RH ?	1	Pieces		32.72
	Use Predecessor 5C6821112				
P 5C6821136	FENDER BRACE RH ?	1	Pieces		53.48
P 5C6831056G	RH FRONT DOOR / DO	1	Pieces		2,342.87
	Predecessor 5C6831056E				
Sum carried forward					15,788.01

Payments to: - BBN: - Acc.-No.:

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

CHOW MAN JUN, GRACE
(ZOU MANJUN, GRACE)
18 MARIGOLD DRIVE
Singapore, 576420
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV021914
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QuoteDate 25/02/19
Salesperson Shawn Lim
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

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License No.	VIN	Initial Registration	Sales Advisor
SKJ3543Y	WVWZZZ16ZDM025242	22/03/13	Shawn Lim
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX C33182	1623G5

		Continued	15,788.01
P 5C6837652	RF FRONT DOOR SEAL / <i>npc</i>	1 Pieces	71.53
P D 378500A2	DOOR INSULATOR / <i>npc</i>	1 Pieces	48.54
	Sum Item		5,658.08

Sum Labor	10,250.00
Sum Item	5,658.08

Total SGD	15,908.08
7% GST	15,908.08 1,113.57
Total SGD Incl. GST	17,021.65

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No...

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3884A
Vehicle Details	
Vehicle No.:	SKJ3543Y
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Mar 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI AT 1623G5
Primary Colour:	Blue
Manufacturing Year:	2012
Engine No.:	CAXC33182
Chassis No.:	WVWZZZ16ZDM025242
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$21,134.00
Original Registration Date:	22 Mar 2013
First Registration Date:	22 Mar 2013
Transfer Count:	0
Actual ARF Paid:	\$11,588.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Mar 2023
PARF Rebate Amount:	\$8,111.00
Intended COE Rebate Details	
COE Expiry Date:	21 Mar 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$74,689.00
COE Rebate Amount:	\$30,257.00
Total Rebate Amount:	\$38,368.00

The information contained herein is correct as at 02 Mar 2019

OK

[Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SKJ3543Y		
Vehicle Type :	P10 - Passenger Motor Car		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	VOLKSWAGEN		
Vehicle Model :	JETTA 1.4 TSI AT 1623G5		
Chassis No. :	WVWZZZ16ZDM025242		
Propellant :	Petrol		
Engine No. :	CAXC33182		
Engine Capacity :	1390 cc		
Maximum Power Output :	90.0 kW (120 bhp)		
Maximum Laden Weight :	1870 kg		
Unladen Weight :	1417 kg		
Year Of Manufacture :	2012		
Original Registration Date :	22 Mar 2013		
Lifespan Expiry Date :	-		
COE Category :	A - Car (1600cc & below)		
Quota Premium :	\$74,689.00		
COE Expiry Date :	21 Mar 2023		
Road Tax Expiry Date :	21 Mar 2019		
PARF Eligibility Expiry Date :	21 Mar 2023		
Inspection Due Date :	21 Mar 2020		
Intended Transfer Date :	02 Mar 2019		
CO2 Emission :	138.00 (g/km)		
CEV/VES Rebate Utilised Amount :	\$10,000.00		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
The current road tax expiry is 21 Mar 2019. You may renew the road tax from 22 Dec 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 21 Mar 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable (From 22 Mar 2019 to 21 Sep 2019)			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	310.00	-	310.00
Total Amount Payable :			335.00
Amount Payable (From 22 Mar 2019 to 21 Mar 2020)			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	620.00	-	620.00
Total Amount Payable :			645.00

You may print this page for reference.

[OK](#)
[Print](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 14 March 2019 7:53 AM
To: 'Kong, Charmaine (VWG Singapore)'
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3543Y & SMG6905J ON 21.2.19 ***LKK REF:CC3/AIG19003679/pb3
Attachments: Statement of SMG 6905J.pdf; Accident Location_google map.png

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that liability is unclear. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Wednesday, 13 March 2019 3:14 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3543Y & SMG6905J ON 21.2.19 ***LKK REF:CC3/AIG19003679/pb3

Dear Hsiao Tong,

Any update on the liability of this case?

Hsiao Tong (LKKAUTO)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Thursday, 14 March 2019 1:23 PM
To: Hsiao Tong (LKKAUTO)
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3543Y & SMG6905J ON 21.2.19 ***LKK REF:CC3/AIG19003679/pb3

Hi Hsiao Tong,

Vehicles making the U-turn/entering into another lane should exercise caution & your insured driver should be 100% liable as my client has the right of way. Please review on liability.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 14 March, 2019 7:53 AM
To: Kong, Charmaine (VWG Singapore)
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3543Y & SMG6905J ON 21.2.19 ***LKK REF:CC3/AIG19003679/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that liability is unclear. Attached here with a copy of our insured driver accident report for your easy reference.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Wednesday, 13 March 2019 3:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3543Y & SMG6905J ON 21.2.19 ***LKK
REF:CC3/AIG19003679/pb3

Dear Hsiao Tong,

Any update on the liability of this case?

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176

Main Line: +65 6305 7299

Main Fax: +65 6474 3643



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 5 March, 2019 7:56 AM
To: Kong, Charmaine (VWG Singapore)
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A; assignments; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3543Y & SMG6905J ON 21.2.19
***LKK REF:CC3/AIG19003679/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that our insured has yet lodge the accident report. Therefore, we are unable to advise liability at this moment.

By copy to Shu Pei,

FYNA.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Monday, 4 March 2019 6:03 PM
To: Shu Pei (LKKAuto) <shupeit@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3543Y & SMG6905J ON 21.2.19 ***LKK REF:CC3/AIG19003679/pb3

Dear Hsiao Tong,

Please advise on liability status.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 27 February, 2019 2:28 PM

To: Kong, Charmaine (VWG Singapore)

Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Admin A; assignments; CS A Team

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3543Y & SMG6905J ON 21.2.19
***LKK REF:CC3/AIG19003679/pb3

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Tuesday, 26 February 2019 6:59 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3543Y & SMG6905J ON 21.2.19

Dear LKK,

Please check & revert on liability.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]

Sent: Tuesday, 26 February, 2019 6:56 PM

To: Kong, Charmaine (VWG Singapore)

Subject: Scan von MyMFP



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19003679/Epb3

04 APRIL 2019

MARIC & PARTNERS PTE LTD

9 Tagore Lane
#03-04 9@Tagore
SINGAPORE 787472

Dear Sir/Madam,

**ACCIDENT INVOLVING SMG 6905J & SKJ 3543Y ALONG/AT JUNCTION OF
FERNVALE ROAD AND SENG KANG WEST WAY ON 21/02/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKJ 3543Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 10 July 2019 9:13 AM
To: Foo, Chityan
Subject: Your Ref: 2608751903SG, ACCIDENT INVOLVING SKJ 3543Y AND SMG 6905J ON 21/02/2019

Your Ref: 2608751903SG

Hi Jimmy,

We refer to our tele-conversation.

ACCIDENT INVOLVING SKJ 3543Y AND SMG 6905J ON 21/02/2019

We understand that third party claimant have changed workshop and submitted the claim via lawyer.

In view on above we will process to submit w/p our report via merimen.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Feb 2019 Edit Reg		01 Mar 2019 00:00 Edit Adj Rpt	S\$12,237.11 Edit Estimates	S\$12,237.11 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	MARIC & PARTNERS PTE LTD, ID: -								
Main Claimant:	CHOW MAN JUN, GRACE, ID: S8203884A								
Vehicle Reg. No.:	SKJ3543Y	Date of Loss:	21/02/2019 06:00 - :59 [70 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2608751903SG	Policy/Cover Note No.:	0999994456 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMG69053	Policy No. (Claimant):	P1359846						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 08/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (08/04/2019): Fw: Change of Workshop - SKJ3543Y AIG_SG (04/04/2019): Change of Workshop - SKJ3543Y AIG_SG (28/02/2019): NO OI GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKJ3543Y (2608751903SG)
[SMG6905J]
TP
CHOW MAN JUN, GRACE
Feb 21 2019 6:00AM
[MARIC & PARTNERS PTE LTD]
Volkswagen Centre Singapore




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[Upload Audio](#)

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Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	07/03/19 08:43	Accident Statement <small>From: SC - Reg. No: SMG6905J, Claimant: MARIC & PARTNERS PTE LTD</small>		Load HTML	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
2	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
3	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
4	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
5	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
6	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
7	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
8	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
9	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
10	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
11	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
12	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
13	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
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16	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
17	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
18	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
19	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
20	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
21	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
22	02/03/19 11:22	Finishing Photo		Load JPG	<input checked="" type="checkbox"/>
23	02/03/19 11:22	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
24	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
25	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
26	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
27	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
28	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
29	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>
30	02/03/19 11:22	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/02/19 14:25	TP ESTIMATE		Load PDF	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
2	27/02/19 14:25	TP GIA REPORT	 Load PDF	
3	04/03/19 19:34	TP ESTIMATE- MARKED	 Load PDF	
4	10/07/19 09:14	EMAIL TO AIG DD 100719	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19003679/EEB3Q2

Date: 17/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994456
Claimant Vehicle No : SKJ3543Y **Insured Vehicle No :** SMG6905J
 Date of Loss: 21/02/2019 Nature of Claim: TP Claim No: 2608751903SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKJ3543Y**
 Make & Model: VOLKSWAGEN JETTA TSI, 1.4 (A) Engine No: CAXC33182
 Reg. Date: 22/03/2013 (Man. Year: 2012) Chassis No: WWWZZZ16ZDM025242
 Colour: Blue Odometer: 77533 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 206/55 R16 Rear Tyre Size: 206/55 R16
 Front Left Side: Firelli 7 mm Rear Left Side: Firelli 7 mm
 Front Right Side: Firelli 7 mm Rear Right Side: Firelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,658.08	5,307.11	350.97	6.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,250.00	6,930.00	3,320.00	32.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,908.08	12,237.11	3,670.97	23.08
+ GST 7.00/7.00% (S\$)	1,113.57	856.60	256.97	23.08
Nett Amount (S\$)	17,021.65	13,093.71	3,927.94	23.08
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 01/03/2019
 Date Inspected: 01/03/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 6.0 days

Adjuster: CHEN TSUE YEE

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RUBBER VALVE	Necessary	2.40 FS	*2.40 FS
2	1		*16 NAVARRA RIM ONLY DIAMOND SILVER	Cut	1,051.81 FS	*1,051.81 FS
3	1		*WHEEL HOUS RH	*Check	143.11 FS	*- FS
4	1		*BUMPER GUIDE RH	Necessary	38.57 FS	*38.57 FS
5	1		*FRT BUMPER COVER	Crushed / Cut	1,102.75 FS	*1,102.75 FS
6	1		*FOAM INSER RH	*Check	121.66 FS	*- FS
7	1		*FENDER RH	Dented	648.64 FS	*648.64 FS
8	1		*FENDER PLATE RH	*Check	32.72 FS	*- FS
9	1		*FENDER BRACE RH	*Check	53.48 FS	*- FS
10	1		*RH FRONT DOOR	Dented	2,342.87 FS	*2,342.87 FS
11	1		*RF FRONT DOOR SEAL	Necessary	71.53 FS	*71.53 FS
12	1		*DOOR INSULATOR	Necessary	48.54 FS	*48.54 FS
Total Parts (S\$)					5,658.08	5,307.11

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	R&R RIM & BALANCE	New	50.00	50.00
2	LABOUR	New	5,040.00	2,520.00
3	TRANSFER DOOR MECHANISM	New	840.00	840.00
4	SPRAY PAINT	New	3,200.00	2,400.00
5	B&P WHEEL ALIGNMENT	New	360.00	360.00
6	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
7	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
Gross Labour Cost (S\$)			10,250.00	6,930.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >