

## Khanchna (LKK Auto)

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Tuesday, 8 October 2019 11:48 AM  
**To:** Khanchna (LKK Auto)  
**Subject:** RE: OUR REF: SNM19D200964-YP3481U-CBS -MANDATE REQUEST - [ Accident involving GBE 6599A (TP) & YP 3481U [CTI - please advice) on 19/02/2019 ]

Dear Sir,

We approve to your below request for mandate.

### Chong Boon Sen

Claims Executive  
Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG 3 Anson Road  
#16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Tuesday, October 08, 2019 11:07 AM

**To:** Claims Dept of CTI; Alfred Toh

**Cc:** Admin A

**Subject:** MANDATE REQUEST - [ Accident involving GBE 6599A (TP) & YP 3481U [CTI - please advice) on 19/02/2019 ]

Your ref : Please advice

Our ref : CC6/CTI19003670/Akb3q2

Dear Sirs,

We refer to the above matter.

It is a head to rear end collision. We are of the opinion that liability is down against our Insured and opine that BOLA 27 is applicable. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer " **PEOPLE'S VEHICLE RECOVERY SERVICE**" at **\$3,784.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 8,726.19	\$ 3,477.50
2. Loss of Use (5 days x \$ 120)	\$ 600.00	\$ 300.00 (5 days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,333.64	\$ 3,784.95

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 8 October 2019 11:07 AM  
**To:** 'claimsdept@sg.cntaiping.com'; Alfred Toh  
**Cc:** Admin A  
**Subject:** MANDATE REQUEST - [ Accident involving GBE 6599A (TP) & YP 3481U (CTI - please advice) on 19/02/2019 ]  
**Attachments:** LKK SURVEY PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; DS SUPPORTING DOCUMENTS.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf

Tracking:	Recipient	Delivery
	'claimsdept@sg.cntaiping.com'	
	Alfred Toh	
	Admin A	
	olivialau@lkkauto.com	Delivered: 8/10/2019 11:07 AM
	Meikwan@lkkauto.com	Delivered: 8/10/2019 11:07 AM
	shupeil@lkkauto.com	Delivered: 8/10/2019 11:07 AM

Your ref : Please advice

Our ref : CC6/CTI19003670/Akb3q2

Dear Sirs,

We refer to the above matter.

It is a head to rear end collision. We are of the opinion that liability is down against our Insured and opine that BOLA 27 is applicable. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

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3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,333.64	\$ <b>3,784.95</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 9 October 2019 10:17 AM  
**To:** Chong Boon Sen  
**Cc:** Admin A  
**Subject:** RE: OUR REF: SNM19D200964-YP3481U-CBS -MANDATE REQUEST - [ Accident involving GBE 6599A (TP) & YP 3481U [CTI - please advice) on 19/02/2019 ]

Dear Sir,

The above matter refers.

Thank you for your mandate.

We are pleased to inform that this matter has been settled for \$3,780.00(all in).

Thank you and have a nice day.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Sent:** Tuesday, 8 October 2019 11:48 AM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM19D200964-YP3481U-CBS -MANDATE REQUEST - [ Accident involving GBE 6599A (TP) & YP 3481U [CTI - please advice) on 19/02/2019 ]

Dear Sir,

We approve to your below request for mandate.

**Chong Boon Sen**  
Claims Executive  
Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson Road  
#16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** Tuesday, October 08, 2019 11:07 AM  
**To:** Claims Dept of CTI; Alfred Toh



## PEOPLE'S VEHICLE RECOVERY SERVICE

Blk 3023A Ubi Road 1 #01-60 Singapore 408717  
Tel: 6743 3246 | Fax: 6743 0013  
GST Registration No.: M90001895E  
E-mail: peoplevehicle@gmail.com

### LETTER OF DEMAND

Date: 23/4/2019

CHINA TAI PING INSURANCE (S) PTE LTD  
105 CECIL STREET  
#19-00 THE OCTAGON  
SINGAPORE 069534  
Attn: Motor Claims Department

Your Reference: YP3481U  
Your Vehicle: YP3481U  
Our Vehicle: GBE6599A

SURVEYOR : LKK - POH KIM

Re: Accident involving YP3481U & GBE6599A on 19/2/2019

We act on behalf of our Client, Vehicle No. GBE6599A on above claim.

COR as per your appointed surveyor's recommendation	: \$ 3,477.50 (inclusive of GST)
Loss of use @ \$120.00 X 5 Days	: \$ 600.00
LTA Search	: \$ 7.45
<b>Total</b>	: <b><u>\$ 4,084.95</u></b>

Kindly revert back to us within 7 working days from date of above if you wish to settle with us under direct settlement.

Enclosed the following documents :-

1. Original Tax Invoice
2. GIA Report
3. LTA Search Receipt

Thank you.

Yours Sincerely,  
People's Vehicle Recovery Service



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI19003670/Afb3**

09 MAY 2019

**SAN SHAN CO. (SINGAPORE) PTE. LTD.**

Blk 3016 Ubi Road 1

#01-147

SINGAPORE 408706

Dear Sir/Madam,

**ACCIDENT INVOLVING YP 3481U AND GBE 6599A ALONG/AT UBI ROAD 1  
ON 19/02/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## LETTER OF AUTHORITY

Date: 25/02/2019

To:

China Tai Ping Insurance  
(S) Pte Ltd

105 Cecil Street #19-00

The Octagon (S) 069534

Attn: Motor Claim Dept

Your Ref:

Re: Accident involving vehicle No: GBE 6599 A and YP 3481 U  
on 19/02/2019

I/We Masindo Logistic Pte Ltd put in place People's Vehicle Recovery Service  
to act for me/us with respect to my/our above claim of repair costs, rental/loss of use for my/our  
vehicle No: GBE 6599 A

Kindly issue cheque directly to People's Vehicle Recovery Service for above claim.

Yours faithfully

Signed By  
Name:

  
MASINDO LOGISTIC PTE LTD

Ref No:

Nric No:

200301939 M



KCN

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN16516918022 Claim No : SNM19D200964-YP3481U-CBS

Claimant : MASINDO LOGISTIC PTE. LTD

Amount : **S\$3,780.00**  
Singapore Dollars THREE THOUSAND SEVEN HUNDRED EIGHTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBE6599A  
Insured Vehicle No. : YP3481U

Date of Loss : 19/02/2019  
Place of Accident : UBI ROAD 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or


Insured Name : SAN SHAN CO. (SINGAPORE) PTE. LTD.  
Driver Name : THIAM LEONG CHYE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,780.00
TOTAL . . . . .	S\$ 3,780.00

Claimant Name : MASINDO LOGISTIC PTE LTD NRIC No : 300301939 M

Signature :  Date : 09/10/2019

**SIGNED  
WITHOUT PREJUDICE  
TO ANY  
PERSONAL INJURY CLAIM //  
PROPERTY DAMAGED CLAIM**





# PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicles@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

CHINA TAI PING INSURANCE (S) PTE LTD  
105 CECIL STREET #19-00  
THE OCTAGON (S) 069534

Attention : Motor Claim Department

Contact : 6389 6111 Fax No. : 6222 1033

**Tax Invoice : TT19003**

Date : 18/04/2019

Vehicle Num. : GBE 6599 A

Make/Model : TOYOTA HIACE

Chassis/Eng# :

Accident Date : 19/02/2019

Claim No. : TT 337-19

Reference : YP 3481 U

Policy No. : NTUC 5101145685

Amount S\$

LUMP SUM REPAIR

3,250.00

SingDollars : Three Thousand Four Hundred Seventy-Seven & Cents Fifty Only

E. & O.E.	Total S\$ :	3,250.00
	GST 7% S\$ :	227.50
	Amount Due S\$ :	<u>3,477.50</u>

for PEOPLE'S VEHICLE RECOVERY SERVICE  
Computer Generated Invoice, No Signature Required.

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 25 Feb 2019 / 17:11:40

Receipt Date/Time : 25 Feb 2019 / 17:11:40

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190225-003114

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP3481U				
As at 19 Feb 2019/06:55:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YP3481U Enquiry Fee 20190225171036454479	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190225171049653	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF