

INSURANCE CASE OWNER: CC 4, ASM 1900 5647, T. 2037 IDAC: 100676

Surveyor: Taufer DOI: 8/4/19 Date / Time: 26/1/19

Registered in Merimen: -

Pre-assign / CCU / FTE

Insured Vehicle No.: SHC 50880 Claim No.: sqm01f21

Name of Insured: TIC Svc plc Policy No.: -

Insured Tel No.: 5,000.00 HP: 2/10/19 Make / Model: AYE 7 TNAS

Excess Sec II :SS 5,000.00 D.O.A: 2/10/19 Place of Accident: AYE 7 TNAS

Is driver the owner? (YES / NO) (NO) Nature of Accident: -

If NO, Driver Name / Age: - OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Driver Tel No.: SLC 6168C (V/L: YES / NO) Insured Liability: % Final ? Yes / No

INRS: WSP: France INRS: WSP: - INRS: WSP: - INRS: WSP: -

Tel: - Tel: - Tel: - Tel: -

Liability: - Liability: - Liability: - Liability: -

RMKS: - RMKS: - RMKS: - RMKS: -

Date/Time	STAGE	DATE / PIC
<u>1/12/18</u>	Non-Reporting ltr (1st)	
<u>1/12/18</u>	Non-Reporting ltr (2nd)	
<u>1/12/18</u>	Non-Reporting ltr (Final)	
<u>1/12/18</u>	Notification ltr (if non-pickup)	
<u>4/10/19</u>	Call OI: <u>2/10/19</u>	
<u>4/10/19</u>	After call ltr to OI: <u>(copy)</u>	
<u>2/10/19</u>	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 2/10/19 Sent By: -

FINALIZATION Date/Time: 2/10/19 Confirm with: 3279 Confirm by: -

Repair Cost: SS days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 2/10/19 Confirm with: 3279 Email ☐ Call ☐

Final Liability: % (Agreed / Assessed) BOLA S/N No.: 2A IF NO or B 28, Ass. Lia: -

Repair Cost: SS 2879.37

Loss of Rental (LOR): SS 400.00 (4 days) X \$100

Loss of Use (LOU): SS - (\$ x days)

Loss of Income (LOI): SS - (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: SS -

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost: SS -

Total: SS 3279.37 Global Sum SS: -

FINAL PAYMENT Date/Time: 2/10/19 Confirm with: 3279 Email ☐ Call ☐

Payee 1: SS 3279.37 Name 1: Cycle & Carriage France pte ltd

Payee 2: (Strike if N.A.) SS - Name 2: -

Payee 3: (Strike if N.A.) SS - Name 3: -

Surveyor

Tanpin

REF: ASM(AXA)

3047/11 (2)

ASSIGNMENT

From

Date: 5.4.2019

Estimated Cost

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No SLC 668C
at Workshop m/s cycle & Carriage
of 209 Pandan Gardens

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh: (10.00 - 1.00pm)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

977K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR See:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

"w"

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLC 668C

Yt Regn:

2016 Apr 1

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Citroen Grand Picasso

cc 1500

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

33911

T/Radio:

Insured / Std / NI / NA

Eng/No:

VF7305H2TFJ870477

C/No:

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modj: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size

F:

205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

8/4/19 21115

Survey held at

CSC Pandan Goh

Des. of Damages: ☒ Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP # 2691.00 (Reel # 524/167.1)

Date/Time. File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Report Format :

Lump Sum / L.B.I. (\$) :

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation

) \$ + RS. \$4

) Photos

) Others

TOTAL

ESTIMATE

Company Reg No. 200609327M
 GST Reg No. MR-6500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Kee Kia Kian	Cust No/Name /Kee Kia Kian
BLK 286C TOH GUAN RD	Reg No/Reg Date SLC6168C / 22/04/2016
#06-16	Date In/Mileage / 0
SINGAPORE 603286	Chassis No VF73ABHZTFJ870927
Contact No Mobile: 97419727	Engine No 10JBHD3028399
	Make/Model CIT/GC4P 1.6 BLUEHDI EAT6 CONFORT
	Colour/Trim T6M / BMF

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00073	Cash	25/02/2019/ 12:31	TLC	442 / CocoLu	14154

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW REAR BUMPER				✓ 600.00
E PNT98000 SPRAY PAINT FOR REAR BUMPER				✓ 420.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR				60 100.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				✓ 50.00
A 54900099 CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				✓ 300.00
M SUNDRY				✓ 20.00
M REAR BUMPER	1.00	858.00	0.00	de 858.00
M BUMPER SKIRT	1.00	313.00	0.00	aut 313.00
M BUMPER BRACKET	1.00	296.00	0.00	ref 296.00
M BUMPER BRACKET	1.00	258.00	0.00	ref 258.00

Estimate

SURVEYOR NAME: Tanphie 97495744
 SURVEYOR SIGNATURE: [Signature]
 DATE: 24/11/2015 WR
 REMARKS: before paint
save the work.
03 days

LKK Auto Consultants hence notify

Confirm & accepted by the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to fluctuation
- Third party survey is on "Without Prejudice" basis

Authorized signatory and company stamp

Parts	1,725.00
Labour	1,470.00
Standard Menu	0.00
Specialist Job	0.00
Diagnostics Job	0.00
Sundry/Others	20.00
Total (w/o GST)	3,215.00

Validity of this estimate is 15 days from date of issue. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Exceptional Journeys

Surveyor : Taufikh - LKK
Company : AXA
DOA : 22/02/2019
CSE : Coco
Date of Survey : 08/04/2019

VEHICLE NO : SLC6168C
MODEL : CIT/ GC4P 1.6 BLUEHDI EAT6
WIP : 14154

Email :

Material	:	\$	1,241.00
Labour	:	\$	1,450.00
Sub-Total	:	\$	2,691.00
Less Excess	:	\$	-
Total	:	\$	2,691.00
GST 7%	:	\$	188.37
Grand Total	:	\$	2,879.37
Finalise By/Date	:	JoJo dtd 17/04/2019	

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 3 WORKING DAYS + 2 Days (1) Weekends
+ Days () Public Holiday
TOTAL DAYS REPAIR TOOK = 5

☒ TP Claim AXA - SHC5088D

☐ Claim GIA / LTA fee \$ -

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report

PRO-FORMA INVOICE

Company Reg No. 200809327M
 GST Reg No. MH-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Kee Kia Kian	Cust No/Name /Kee Kia Kian
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLC6168C / 22/04/2016
MOTOR CLAIM DEPARTMENT	Date In/Mileage 08/04/2019/ 34152
8 SHENTON WAY #24-01	Chassis/Package VF73ABHZTFJ870927 /FS315N
SINGAPORE 068811	Engine No 10J8HD3028399
Contact No	Make/Model CIT/GC4P 1.6 BLUEHDI EAT6 CONFORT
	Colour/Trim T6M / 8NF



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
C5F00001	Cash	17/04/2019/ 17:26	TLC	881 / Jojo Cheng	14154	0		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								600.00
RENEW REAR BUMPER								420.00
E PNT98000								60.00
SPRAY PAINT FOR REAR BUMPER								50.00
E PNT88000								300.00
REMOVE & INSTALL PARKING SENSOR								20.00
A 54900099								
CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 54900099								
CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM								
M SUNDRY								
SUNDRY								
X REAR BUMPER					1.00	* 910.00	0.00	910.00
X BUMPER SKIRT					1.00	* 331.00	0.00	331.00
Z TEXT								
AXA TP CLAIM SHC5088D								
DOA: 22/02/2019								
SURVEYOR: TAUFIKH LKK 08/04/2019								

* Price Change.

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

* Price Change.

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	1,241.00		Nett	2,691.00
Labour	1,430.00	7% GST on	2691.00	188.37
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	2,879.37
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	20.00		Total Due	2,879.37
Total(w/o GST)	2,691.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Hsiao Tong (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 2 July 2019 2:30 PM
To: Cheng Jo Jo; Taufikh (LKKAUTO); Admin A; Admin-D (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Songcuan JR Lauro Araos; Loi Ai Ting; Coco Lu Ting; CST; Andre Chow En De
Subject: RE: FINALISE - SLC6168C (CIT) / TP AXA / DOA: 22/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>
Sent: Tuesday, 2 July 2019 2:03 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; CST <cst@axa.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: RE: FINALISE - SLC6168C (CIT) / TP AXA / DOA: 22/02/2019

Hi All,

Can please help reply on our finalise?

Best Regards,

JoJo Cheng
Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Andre Chow En De
Sent: Monday, 24 June, 2019 10:19 AM
To: Cheng Jo Jo; Asher Sng (LKKAUTO); Taufikh (LKKAUTO)
Cc: Songcuan JR Lauro Araos; Loi Ai Ting; Coco Lu Ting
Subject: RE: FINALISE - SLC6168C (CIT) / TP AXA / DOA: 22/02/2019

Can please confirm finalised amount?

From: Cheng Jo Jo
Sent: Wednesday, 17 April, 2019 5:35 PM
To: Asher Sng (LKKAUTO); Taufikh (LKKAUTO)
Cc: Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Coco Lu Ting
Subject: FINALISE - SLC6168C (CIT) / TP AXA / DOA: 22/02/2019

Hi Taufikh / Asher,

Attached file for your kind perusal.

Kindly confirm finalise amount at \$ 2,879.37 after GST.

Best Regards,

JoJo Cheng
Customer Service

views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Hsiao Tong (LKKAUTO)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>
Sent: Wednesday, 17 April 2019 5:35 PM
To: Asher Sng (LKKAUTO); Taufikh (LKKAUTO)
Cc: Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Coco Lu Ting
Subject: FINALISE - SLC6168C (CIT) / TP AXA / DOA: 22/02/2019
Attachments: scan.pdf; CIMG8900.JPG; CIMG8897.JPG; CIMG8898.JPG; CIMG8899.JPG

Hi Taufikh / Asher,

Attached file for your kind perusal.

Kindly confirm finalise amount at \$ 2,879.37 after GST.

Best Regards,

JoJo Cheng
Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

Hsiao Tong (LKKAUTO)

From: Disk Yao <diskyao@ava-ins.com>
Sent: Tuesday, 23 July 2019 3:18 PM
To: Hsiao Tong (LKKAUTO); claims@transcab.com.sg
Cc: Transcab_AVA_Claims
Subject: RE: ACCIDENT INVOLVING SHC 5088D(AXA) AND SLC 6168C ALONG/AT AYE TOWARDS TUAS ON 22/02/2019
Attachments: IMG-20190225-WA0001.jpg; IMG-20190225-WA0002.jpg; IMG-20190225-WA0003.jpg; IMG-20190225-WA0004.jpg; IMG-20190225-WA0005.jpg; IMG-20190225-WA0006.jpg

Dear Hsiao Tong,

Attached are the photographs we have on hand for your attention.

Thank you.

Best regards,

Disk Yao (Mr), ACII

Assistant Manager, Claims

AVA Insurance Brokers Pte Ltd

91 Bencool Street | #08-03 Sunshine Plaza | Singapore 189652

Tel: +65 6535 1828 | Fax: +65 6535 6898 | Website: www.ava-ins.com

Mobile: +65 9789 9822

Email : diskyao@ava-ins.com

Company Registration No. 200706523M

"YOUR GUARDIAN IN A WORLD OF RISKS"



PayNow is available! To make payment, kindly scan the above QR code.

Please indicate AVA debit note number and policy holder's name.

PayNow is supported by these Participating Banks

Bank of China, Citibank, DBS/POSB, HSBC Bank, Industrial and Commercial Bank of China Limited, Maybank, OCBC Bank, Standard Chartered Bank & United Overseas Bank Limited

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 23 July 2019 2:51 PM

To: claims@transcab.com.sg

Cc: Transcab_AVA_Claims <transcab_avaclaims@ava-ins.com>

Subject: ACCIDENT INVOLVING SHC 5088D(AXA) AND SLC 6168C ALONG/AT AYE TOWARDS TUAS ON 22/02/2019

23 JULY 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM19003647/T1pa3

YOUR REF : P1680520 (SHC 5088D)

ACCIDENT INVOLVING SHC 5088D(AXA) AND SLC 6168C ALONG/AT AYE TOWARDS TUAS ON 22/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYCLE & CARRIAGE FRANCE PTE LTD acting on behalf of the owner of SLC 6168C against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



<TP - Mandate IA> - S9M01F21 [ACCIDENT INVOLVING SHC 5088D(OI) & SLC 6168C(TP) ON 22/02/2019]

Type

🔍 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$ \$3,126.82 (if claim LOU) -\$3,314.82(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 12-Aug-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/8/2019

Survey Details:

Date of loss	22-Feb-19
Date of appointment	26-Feb-19
Date of survey	8-Apr-19
Location of survey	CYCLE & CARRIAGE FRANCE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLC6168C
Make and Model	CITROEN GRAND C4 PICASSO 1.6 BLUEHDI EAT6 S/R
Date of registration	22-Apr-16
Parf Rebate	
Market Value	\$ 77,000.00
Parf Rebate	\$ 43,422.00
Nett Loss	\$ 33,578.00

Repair details:

Initial Estimate	\$ 3,215.00
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Proposed/Revised repair cost:

Parts	\$ 1,241.00
Check items (estimate)	NIL
Labour	\$ 1,450.00
Total	\$ 2,691.00
Lump Sum(if applicable)	\$ -

Number of days for repair	3
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,879.37	\$ 2,879.37
Loss of use (4days x \$60.00)	\$ 240.00	NIL
Loss of rental (4days x \$100)(w/GST)	NIL	\$ 428.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 3,126.82	\$ 3,314.82

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 13 August 2019 11:30 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 100692, vehicle number SLC6168C

12/8/19 10:49 PM *** Hi, pls proceed as per mandate. TY. - ANG Richard

-----Original Message-----

From: richard.angbs@axa.com.sg [mailto:richard.angbs@axa.com.sg]
Sent: Monday, 12 August, 2019 10:50 PM
To: admin-d@lkkauto.com
Subject: New message for service request 100692, vehicle number SLC6168C

AXA Insurance has sent you a message for claim number S9M01F21.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 23 August 2019 3:57 PM
To: Cheng Jo Jo; Taufikh (LKKAuto)
Cc: Songcuan JR Lauro Araos; Loi Ai Ting; Coco Lu Ting; Andre Chow En De; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: FINALISE - SLC6168C (CIT) / TP AXA / DOA: 22/02/2019
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/ASM19003647/T1pa3
Your Ref: SLC 6168C

Dear Jo Jo,

We refer to the above matter.

We hereby confirmed finalize COR amount at **P/P \$2,691.00 (before GST)** with **3** repair days.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

In the meantime, please be informed that this matter is now handled by my colleague, Ms Hsiao Tong, and she will get back to you for an update.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Cheng Jo Jo [mailto:jojo.cheng@cyclecarriage.com.sg]
Sent: Tuesday, 2 July 2019 2:03 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; CST <cst@axa.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: RE: FINALISE - SLC6168C (CIT) / TP AXA / DOA: 22/02/2019

Hi All,

Can please help reply on our finalise?

Best Regards,

JoJo Cheng
Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Andre Chow En De
Sent: Monday, 24 June, 2019 10:19 AM
To: Cheng Jo Jo; Asher Sng (LKKAUTO); Taufikh (LKKAUTO)
Cc: Songcuan JR Lauro Araos; Loi Ai Ting; Coco Lu Ting
Subject: RE: FINALISE - SLC6168C (CIT) / TP AXA / DOA: 22/02/2019

Can please confirm finalised amount?

From: Cheng Jo Jo
Sent: Wednesday, 17 April, 2019 5:35 PM
To: Asher Sng (LKKAUTO); Taufikh (LKKAUTO)
Cc: Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Coco Lu Ting
Subject: FINALISE - SLC6168C (CIT) / TP AXA / DOA: 22/02/2019

Hi Taufikh / Asher,

Attached file for your kind perusal.

Kindly confirm finalise amount at \$ 2,879.37 after GST.

Best Regards,

JoJo Cheng
Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Surveyor : Taufikh - LKK
 Company : AXA
 DOA : 22/02/2019
 CSE : Coco
 Date of Survey : 08/04/2019

VEHICLE NO : SLC6168C
 MODEL : CTT/ GC4P 1.6 BLUEHDI EAT6
 WIP : 14154

Material	:	\$	1,241.00
Labour	:	\$	1,450.00
Sub-Total	:	\$	2,691.00
Less Excess	:	\$	-
Total	:	\$	2,691.00
GST 7%	:	\$	188.37
Grand Total	:	\$	2,879.37
Finalise By/Date	:	JoJo dtd	17/04/2019

Email : 17/04/19 5:34pm

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 3 WORKING DAYS + 2 Days (1) Weekends
 + Days () Public Holiday
 TOTAL DAYS REPAIR TOOK = 5

☒ TP Claim AXA - SHC5088D

☐ Claim GIA / LTA fee \$ -

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report

Hsiao Tong

CC4/ASM1900364/T1p93



CYCLE & CARRIAGE FRANCE PTE LTD

Body & Paint Centre
209 Pandan Gardens, Singapore 609339
Tel +65 6568 4501 · Fax +65 6565 1240
Company No. 197701469G

Our ref : SLC6168C
Your ref : CC4/ASM19003647/ea3 - AxA

Date: 27th August 2019

Ms Hsiao Tong (Case Handler)
LKK AUTO CONSULTANTS PTE. LTD.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir/ Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLC6168C – DOA: 22/02/2019

Kindly be informed that our customer, Mr Kee Kia Kian, owner of vehicle registration no. SLC6168C (insured with Direct Asia) holds vehicle registration no. SHC5088D which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 2,879.37	
Loss of Rental/ Use	:	\$ 400.00	(\$ 100.00 x 04 days)
Total	:	<u>\$ 3,279.37</u>	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage France Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,
CYCLE & CARRIAGE FRANCE PTE LTD


MANAGER
SERVICE OPERATIONS - PG

TAX INVOICE

Company Reg No. 200609327M
 GST Reg No. MR-850111-X

Invoice Name & Address	Owner Name & Vehicle Info
Kee Kia Kian	Cust No/Name /Kee Kia Kian
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLC6168C / 22/04/2016
MOTOR CLAIM DEPARTMENT	Date In/Mileage 08/04/2019/ 34152
8 SHENTON WAY #24-01	Chassis/Package VF73ABHZTFJ870927 /CC17P
SINGAPORE 068811	Engine No 10J8HD3028399
Contact No	Make/Model CIT/GC4P 1.6 BLUEHD1 EAT6 CONFORT
	Colour/Trim T6M / 8MF



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSF00001	Cash	27/08/2019/ 14:41	TLC	881 / Jojo Cheng	14154	73005360

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW REAR BUMPER				600.00
E PNT98000 SPRAY PAINT FOR REAR BUMPER				420.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR				60.00
A 54900099 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				50.00
A 54900099 CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				300.00
M SUNDRY SUNDRY				20.00
X REAR BUMPER	1.00	910.00	0.00	910.00
X BUMPER SKIRT	1.00	331.00	0.00	331.00
Z TEXT AXA TP CLAIM SHC5088D DOA: 22/02/2019 SURVEYOR: TAUFIKH LKK 08/04/2019				

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	1,241.00		Nett	2,691.00
Labour	1,430.00	7% GST on	2691.00	188.37
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	2,879.37
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	20.00		Total Due	2,879.37
Total(w/o GST)	2,691.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 23 July 2019 2:51 PM
To: claims@transcab.com.sg
Cc: Transcab_AVA_Claims
Subject: ACCIDENT INVOLVING SHC 5088D(AXA) AND SLC 6168C ALONG/AT AYE TOWARDS TUAS ON 22/02/2019

23 JULY 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM19003647/T1pa3

YOUR REF : P1680520 (SHC 5088D)

ACCIDENT INVOLVING SHC 5088D(AXA) AND SLC 6168C ALONG/AT AYE TOWARDS TUAS ON 22/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYCLE & CARRIAGE FRANCE PTE LTD acting on behalf of the owner of SLC 6168C against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Exceptional Journeys

To:

Cycle & Carriage France Pte. Limited
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date: [25/02/2019]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLC6168C (vehicle no.) (the "**Vehicle**").
2. As a result of a motor incident occurring on 22.2.2019 (date and time of accident) on/along AYE (location) between the Vehicle and SLC 5088D (3rd party vehicle(s) number, if any) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in black ink, appearing to read "Kee Kia Kian", written over a horizontal line.

Name: Kee Kia Kian
NRIC / Passport No. / Company Registration No.: 574793078



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHC 5088D	[Insd veh]	Model: CITROEN C4 GRAND PICASSO 1.6(A)
	SLC 8168C	[TP veh]	
Date of Accident/ Time:	22/02/2019		

Repair Estimate	: \$	3,574.95	
Final Repair Cost (WITH GST)	: \$	2,879.37	
Loss of Use	: \$	—	days at \$ per day
Rental (if any)	: \$	400.00	4 days at \$ 100.00 per day
LTA / GIA Search Fee	: \$	—	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	3,279.37	
Payee Name : CYCLE & CARRIAGE FRANCE PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: 27
	BOLA Liability: 100 (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: Coco Lu Date: 07/10/19 	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: JOJO CHENG Date: 07/10/19
Signature of AXA's surveyor/representative Name of AXA's surveyor / Representative: Date: 7/10/19	

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-938900-M

chan's
www.chans.com.sg

TAX INVOICE

KEE KIA KIAN

INVOICE : AR1904-0210
DATE : 12/04/2019
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201904-0072

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SLG3466R	373.83
Make / Model	: KIA FORTE K3 1.6A EX	
Rental Dates	: Rental Billing From 08/04/2019 To 11/04/2019 (incl)	
Period	: 4 days	
Rental Rate	: S\$ 100.00 Per Day (Including GST)	
Reference No	: SLC6168C	

AMOUNT : S\$
FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 373.83
GST 7% : 26.17

TOTAL S\$: 400.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt.
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

201904-0032

Hirer's Name KEE KIA KIAN	Date of Birth 01.07.1974	Passport/ Nric No. S7479307Z	Nationality SPANE
Address BLK.286C TOH GUARD.	Occupation	Driving Licence No.	Date of Expiry
# 06-16	Postal Code 603280	Contact No.	Mobile Phone No. 97419727
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.

CHECK OUT

Date 08.04.2019	Time 0830	Mileage	E	1/4	1/2	3/4	F
Date 11.4.19	Time 3.29pm	Mileage	Remarks				

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	★ @	100.00	373.83
DISCOUNT			
GST @ 7%			26.17
TOTAL			400.00
EXTENSION			
COC/Tebar-TP/AXA			
SLC6168C			
DEPOSIT (refundable) S\$.			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SLG3466R	MODEL
FROM 08.04.2019	RETURN

*Estimate Date. For actual return see CHECK IN



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19003647/T1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 14-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 5088D	Veh. Inspected	SLC 6168C
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01F21	Excess (\$)	0.00
Assign From		Assign Date	26/02/2019

2. Vehicle Particulars & Condition

Make & Model	CITROEN GRAND PICASSO	c.c	1560
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	VF73ABHZTFJ870927	Colour	BLUE
Odometer	33911	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	MICHELIN	6 mm
L/H Front Tyre	205/60 R16	MICHELIN	6 mm
R/H Rear Tyre	205/60 R16	MICHELIN	6 mm
L/H Rear Tyre	205/60 R16	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	22/02/2019	Inspection Date	08/04/2019
Survey held at	CYCLE & CARRIAGE FRANCE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 6168C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	SUNDRY (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	910.00	910.00
1	BUMPER SKIRT (SN) (CONSISTENT)	CUT	331.00	331.00
1	BUMPER BRACKET (SN) (CONSISTENT)	SERVICEABLE	296.00	-
1	BUMPER BRACKET (SN) (CONSISTENT)	SERVICEABLE	258.00	-
			1,815.00	1,261.00
	<u>LABOUR</u>			
	RENEW REAR BUMPER.		600.00	600.00
	SPRAY PAINT FOR REAR BUMPER.		420.00	420.00
	REMOVE & INSTALL PARKING SENSOR.		100.00	60.00
	CHECK WIRING & ELECTRICAL SYSTEM.		50.00	50.00
	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM.		300.00	300.00
			1,470.00	1,430.00
	GRAND TOTAL		3,285.00	2,691.00
	RECOMMENDED COST OF REPAIRS			2,691.00

Report Ref No: CC4/ASM19003647/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01F21
Reference	CC4/ASM19003647/11a33c2
Loss Date	22 February 2019
Report Date	24 Feb 2019 8:59:00 AM
Request Date	24 February 2019
Due Date	

Vendor Name	LOK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLE616BC
Make	TPVO CITROEN
Model	C4 GRAND PICASSO-1.6
Service Address	

Primary Contact/Insured	TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET 63, S69111, Singapore
Claim Handler	ANG Richard richard.angbs@axa.com.sg

Additional Instructions

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Menmen	

NAME	TYPE	expense SUB-TYPE	LTD (TP) AUTHOR	2019 DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
LKKAdjustment1a (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
LETTER TO CL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
TP-Mandate IA dd 120819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019
TP ESTIMATE_MARKET(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019
LKK SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019
PARF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019
LKK RESURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019
LKK RESURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019
PARF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	13 April 2019
 EMAIL TP PRL msg	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	26 February 2019