

ASS. REC. BY:

REF:

CC8/A161900361/Aed302

Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OO / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No. _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: \$600/-
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 120k
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 03 w/s days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLT5933C Yr Regn: 2017 / Nov
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Audi A4 cc 1395
 Colour: Blue AC: Insured / Std / Nil / NA
 Sp.Reading: 30782 T/Radio: Insured / Std / Nil / NA
 Eng/No: _____
 C/No: WAU222F44JA025228

Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / SR / STD A/Rim or
 Tyre Size: F: 205/60R16
 R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental

Front	Rear
R/Bal. <u>06</u> mm	R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm	L/Bal. <u>06</u> mm
D.O.A. _____	D.O.I. <u>26/02/19</u>

Survey held at Premier
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Front w/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>UD A16</u>
<u>03/07/19</u>	<u>Confirmed P/P \$ 10,667.96 @ 3 days with Adrian</u> <u>(\$ 12,328.04 Red - 54%)</u> <u>MV: \$ 120k</u> <u>LTA PV: \$ 64,192.00</u> <u>Nett: \$ 55,808.00</u>

RECEIVED 10 OCT 2019

Resurvey no. of Trip - 1

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:		Survey Fee:	Date:
1) <u>Typical</u>	2) _____	IN	OUT	Basic & Add.	<u>200</u>
3) _____	4) _____			S + RS, SI	
5) _____	6) _____			Photos	
Final Report: <u>PA \$ 10,667.96</u>				Others	<u>11</u>
				TOTAL	<u>211</u>

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2342F
Vehicle Details	
Vehicle No.:	SLT5933C
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CVN045583
Chassis No.:	WAUZZZF44JA025228
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,727.00
Original Registration Date:	01 Nov 2017
First Registration Date:	01 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$27,818.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Oct 2027
PARF Rebate Amount:	\$20,863.00
Intended COE Rebate Details	
COE Expiry Date:	31 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,996.00
COE Rebate Amount:	\$43,329.00
Total Rebate Amount:	\$64,192.00

The information contained herein is correct as at 28 Feb 2019

OK

Re: FINAL REVISION - SLT5933C - OD AIG -S URVEYED 26 FEB 19

Shirley Hiew (LKK Auto)

Thu 12/9/2019 11:25 AM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>

Cc: jiyee.yap@premiumauto.com.sg <jiyee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Dear Carrine,

Confirmed final fig \$ 10,667.96 @ 3 days of repairs before excess \$ 600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>**Sent:** Monday, 15 July 2019 4:25 PM**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** jiyee.yap@premiumauto.com.sg <jiyee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>**Subject:** RE: FINAL REVISION - SLT5933C - OD AIG -S URVEYED 26 FEB 19

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 04 Apr 2019.

We sincerely appreciate your early closure.

Thanks & Best Regard**Carrine Leong**

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Thursday, 4 April, 2019 7:00 PM

To: Adrian Ling <adrianling@lkkauto.com>; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLT5933C - OD AIG -S URVEYED 26 FEB 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$11,167.96 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

RE: SLT5933C/ OD / 9650573784SG

Shirley Hiew (LKK Auto)

Thu 18/7/2019 9:57 AM

To: 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>

Hi Andy,

Please refer to the email below above matter.

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]**Sent:** Wednesday, 17 July 2019 2:20 PM**To:** 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>**Cc:** 'SUR' <sur@lkkauto.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>**Subject:** RE: SLT5933C/ OD / 9650573784SG

Hi Victor,

Original adjusted was within our mandate. Increase in repair cost due to parts opined to be repairable initially and subsequently found damages beyond repair upon dismantle.

Damages shown on photo 3 and 4 are not due to this accident.

Damages shown on photo 1 and 2 are due to this accident. As this is a front to rear collision, the bumper is being pushed inwards and forced to bulged on the left side of the bumper as shown in photo 2.

Please also note that spray painting is only awarded for the front bumper.

I hope that the above clarifies matter.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong, Andy-SY [mailto:Andy-SY.Fong@aig.com]**Sent:** Thursday, 18 July 2019 9:48 AM**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>; siewsc@lkkauto.com**Cc:** Bryan Ang LKK <bryanang@lkkauto.com>; Koh, Victor-CK <Victor-CK.Koh@aig.com>**Subject:** FW: SLT5933C/ OD / 9650573784SG

Dear all

Please advise why approval to repair was given without AIG's review and authorization.

Andy Fong**AIG**

Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1708 | M: +(65) 9138 1785
Andy-SY.Fong@AIG.com | www.AIG.com.sg

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AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

From: Koh, Victor-CK
Sent: Wednesday, July 17, 2019 11:05 AM
To: SUR; Fong, Andy-SY
Subject: SLT5933C/ OD / 9650573784SG

Hi LKK,

Just checking why was this case not submitted for mandate request before authorize for repair?
Also this a head to rear collision, why is the bumper being allow to replace due to inconsistent damages.



1



2



3



4

3

4

Andy

Kindly review.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

Victor-ck.koh@aig.com | www.aig.com**IMPORTANT NOTICE:**

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Shirley Hiew (LKK Auto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Wednesday, 17 July 2019 11:05 AM
To: SUR; Fong, Andy-SY
Subject: SLT5933C/ OD / 9650573784SG

Hi LKK,

→ original adjusted was ~~below~~ within our mandate.

Just checking why was this case not submitted for mandate request before authorize for repair?
Also this a head to rear collision, why is the bumper being allow to replace due to inconsistent damages.



increase in repair cost due to parts opinioned to be repairable initially and subsequently found damage ~~upon~~ ~~where~~ beyond 2 repair upon dismantle.



3



4

Andy

Kindly review.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

Victor-ck.koh@aig.com | www.aig.com

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Damages shown on photo 3 and 4 are not due to this accident.

Damages shown on photo 1 and 2 are due to this accident. As this is a front to rear collision, the bumper is being pushed inwards and forced to bulge on the left side of the bumper as shown in photo 2.

~~It is noted that~~

Please also note that spray painting is only awarded for the front bumper.

Hope that the above clarifies matters.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 7 March 2019 9:28 AM
To: 'Claims'
Cc: 'SUR'
Subject: RE: OD CLAIM FOR SLT 5933 C
Attachments: ESTIMATE.pdf

Hi Tony,

Excess figure \$600/-. Authorize by Adrian 26/02/2019.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 5 March 2019 10:20 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLT 5933 C

Dear Shirley,

Here is the document

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, 5 March, 2019 9:11 AM
To: 'Claims' <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLT 5933 C

GENTLE REMINDER

Please revert us as soon as possible.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, 1 March 2019 1:54 PM
To: 'Claims' <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLT 5933 C

Hi All,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Thursday, 28 February 2019 9:12 AM
To: 'Claims' <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLT 5933 C

Hi All,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) [<mailto:celinefong@lkkauto.com>]
Sent: Tuesday, 26 February 2019 4:32 PM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: OD CLAIM FOR SLT 5933 C

Hi All,

Kindly forward us the Certificate of Insurance and driver's driving license.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLT5933C (9650573784SG)**
OD
Dec 28 2018 5:00PM
[JENNY NG YIN ZHEN]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/09/2019 14:32 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10667.96) - SLT5933C - Claim Handler: Md Ishak, Mohd Imran

Approved:10667.96.

DOCUMENTS SUMMARY

There are no documents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/02/2019 22:19
Date Of Accident	28/12/2018 17:00
Exact Location Of Accident	NEAR JUNC OF BT. BATOK EAST AVE 6 & BT. BATOK AVE1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT5933C
Insured/Policyholder	
Name Of Registered Owner	JENNY NG YIN ZHEN
NRIC No	S1462342F
Email Address	CHANKHAM@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-97937022
Alternative Phone No	OFFICE-97937022

Vehicle Particulars

Manufacturer	AUDI
Model	A4 1.4 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700070925-01
Cover Note Number	

Driver

Name of Driver	CHAN WEI KWAN
NRIC No	S8705418G
Date Of Birth	06/03/1987
Occupation	INDOOR
Date Of Driving Pass	29/06/2005
Driving Experience	13 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97937022
Fax Number	
Contact Number	
EMail Address	CHANKHAM@SINGNET.COM.SG

Address	73 HUME AVENUE #02-07
Postcode	598747
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : JANET TSANG HM GENDER: : FEMALE
Passenger 2	NAME: : CHAN RUI LI GENDER: : MALE
Passenger 3	NAME: : CHAN YIN YA GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	10 UBI AVENUE 3
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 28 TH DEC 2018 AT ABOUT 1700 HRS, MY SON WAS TURNING LEFT FROM BT. BATOK EAST AVE 6 TO BT. BATOK AVE 1 TOWARDS JURONG EAST FYLOVER, VEHICLE SUDDENLY STOPPED AND MY SON'S CAR WAS NOT ABLE TO STOP IN TIME AND BUMPED INTO THE REAR OF VEHICLE (SKZ 1124 C) IN FRONT . AIG ONLINE REPORT REF : WSV18002143

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ1124C
-----------------------------	----------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

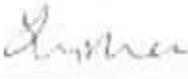
IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

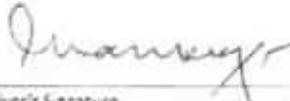
B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

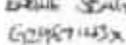


Policyholder's Signature
Date & Time:



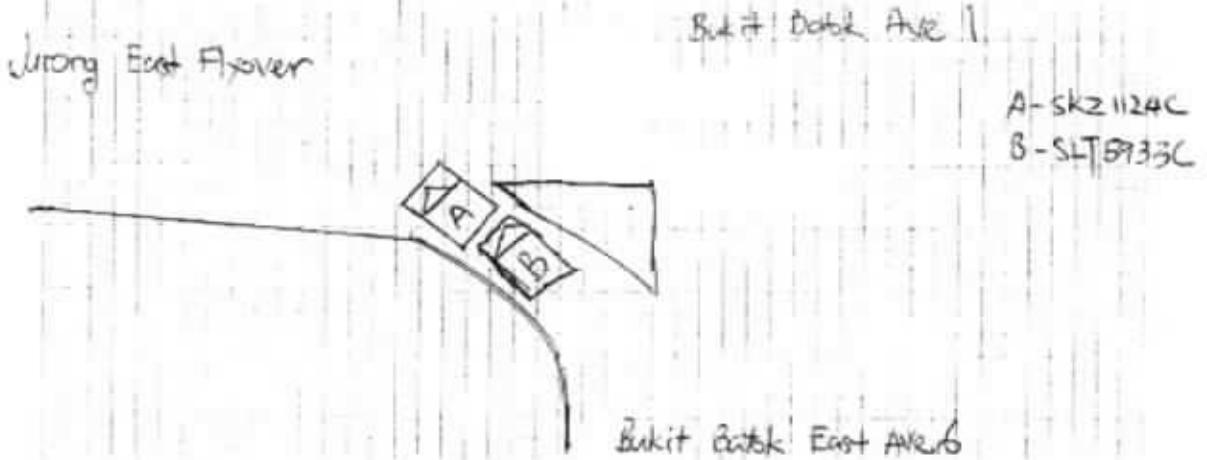
Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: 
NRIC/FIN No: 

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 28th Dec 2018 at about 1700 hours, my son was turning left from Bt Batok East Ave 6 to Bt Batok Ave 1 (towards Jurong East Flyover), a vehicle suddenly stopped and my son's car was not able to stop in time and bumped into the rear of vehicle (SKZ1124C) in front.

AIG online report ref: WSVK18002143

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Li Shen

Policyholder's Signature
Date & Time:

Chanmyi

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]

Reporting Centre Personnel's Signature
Name: *WONG KHENG SEAH Gary*
NRIC/IN No.: *G298743X*





TRAFFIC POLICE
NOTICE OF REPORTING

Traffic Police Department
Charge Office
10 Ubi Avenue 3
Singapore 408865

Annex D

This is to confirm that Chan Wei Kwan, NRIC/FIN S8705418G, has reported to the Police a non-injury traffic accident which occurred at Jurong East Flyover.

on 28.12.2018 at 1700hrs involving the following vehicles:

1. SLT5933C, Model: Audi, Colour: Dark Blue
2. SKZ1124C, Model: Hyundai, Colour: Silver.

2 If this accident was reported to the Police within 24 hours of its occurrence, then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: W/SSSgt Mary Chye

Date: 28.12.2018 Time: 1815hrs

S/D Ref: 164

Police Post/Unit : Jurong West NPC

Original - to be issued to informant

Duplicate - to be submitted to Traffic Police



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/231/2019/GW
Date : 21-Feb-19

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Jenny Ng Yin Zhen
Address : 73 Hume Avenue
#02-07
Singapore 598747
Telephone : HP +65 97937022
Type of Claim : Own Damage Claim
Policy No. : 17000070925-01
Vehicle No : **SLT 5933 C**
Model Code : A4 Sedan 1.4 TFSI
Model / Year : 1/11/2017
Engine No : CVN 045583
Chassis No : WAUZZZF44JA025228
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Dec-18
Place of Accident : Near Junc of Bt. Batok East Ave 6 & Bt. Ave1

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLT 5993 C

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assv.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper, bonnet, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,800.00 1250.	750 Bumper Headlamp. 1250 ✓
3	To respray front, bonnet and lhs front fender.	\$ 2,500.00 550.	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>5,852.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 5933 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Defendant</i>	\$ 1,946.00 ✓	1556.80
2	FRONT BUMPER FIXING PARTS <i>NE NE</i>	\$ 258.00 †	
3	FRONT BUMPER SECURING STRIP <i>NE NE</i>	2 \$ 64.00 †	
4	FRONT BUMPER GRILLE-CENTER <i>could</i>	\$ 178.00 † ✓	142.40
5	FRONT BUMPER CLOSING ELEMENT <i>NE NE</i>	\$ 191.00 †	
6	FRONT BUMPER AIR GUIDE-LH <i>NE NE</i>	\$ 56.00 †	
7	RADIATOR GRILLE <i>could</i>	\$ 1,053.00 ✓	842.40
8	FRONT BUMPER AIR GUIDE GRILLE-LH <i>Defendant</i>	\$ 123.00 † ✓	98
9	FRONT FOAM FILLER PIECE <i>could</i>	\$ 113.00 † ✓	90.40
10	FRONT BUMPER CARRIER <i>Not NE</i>	\$ 733.00 †	? X
11	FRONT BUMPER COVER <i>cracked.</i>	\$ 116.00 † ✓	92.40
12	FRONT BUMPER GUIDE SECTION-LH <i>NE NE</i>	\$ 33.00 †	
13	FRONT BUMPER SUPPORT-LH <i>damaged.</i>	\$ 26.00 † ✓	20.32
14	FRONT BUMPER LOCK CARRIER BRACKET-LH <i>could</i>	\$ 125.00 † ✓	100.00
15	FRONT FENDER-LH	\$ 700.00 †	
16	FRONT FENDER ATTACHMENT PARTS-LH	\$ 183.00 †	
17	FRONT FENDER CLOSING ELEMENT-LH	\$ 45.00 †	
18	FRONT FENDER BRACKET-LH	\$ 32.00 †	
19	FRONT FENDER BRACE-LH	\$ 107.00 †	
20	FRONT WHEEL HOUSING LINER-LH	\$ 223.00 †	
SUB-TOTAL SPARE PARTS		\$ 6,305.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 5933 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH	\$ 82.00	↓
22	FRONT WHEEL SPOILER-LH	\$ 66.00	↓
23	FRONT SPOILER END PLATE-LH	\$ 32.00	+
24	FRONT STONE CHIP GUARD-LH	\$ 46.00	↓
25	FRONT FENDER COVER-LH	\$ 28.00	+
26	FORNT FEDNER TOP COVER-LH	\$ 21.00	+
27	BONNET <i>new</i>	\$ 2,554.00	+
28	BONNET ATTACHMENT PARTS	\$ 111.00	+
29	BONNET IMPACT PROTECTION-LH/RH	2 \$ 50.00	+
30	BONNET IMPACT PROTECTION-CENTER	\$ 25.00	↓
31	SIGN ' CAUTION '	\$ 13.00	+ ✓ 9.76
32	AIR CONDITIONER STICKER	\$ 7.00	+ ✓ 5.12
33	LED HEALDIGHT-LH	\$ 7,087.00	+ ✓ 5669.60
34	LED HEADLIGHT LIFY CYLINDER-LH	\$ 192.00	+ ✓ 153.20
35	CAR PLATE NO. <i>new</i>	S/N \$ 25.00	✓
36	SUNDRIES <i>blac.</i>	\$ 500.00	? ✓ 10.56
TOTAL SPARE PARTS		\$ 17,144.00	
TOTAL LABOUR CHARGES		\$ 5,852.00	
GRAND TOTAL		\$ 22,996.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *26/02/19.*
Authorised Date :
Excess Cost :
Liability :
Remarks : *At ~~the~~ Authorised Repairs, 03 days.*

LKK Auto Consultant hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/231/2019/GW
Date : 21-Feb-19

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

3 days - ok - JB - 4 Apr 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Jenny Ng Yin Zhen
Address : 73 Hume Avenue
#02-07
Singapore 598747
Telephone : HP +65 97937022
Type of Claim : Own Damage Claim
Policy No. : 17000070925-01
Vehicle No : **SLT 5933 C**
Model Code : A4 Sedan 1.4 TFSI
Model / Year : 1/11/2017
Engine No : CVN 045583
Chassis No : WAUZZZF44JA025228
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Dec-18
Place of Accident : Near Junc of Bt. Batok East Ave 6 & Bt. Ave1

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLT 5993 C

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, bonnet, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed. <i>(Added \$250.00 HL and other checked items)</i>	\$ 2,800.00	\$ 1,250.00
3	To respray front, bonnet and lhs front fender.	\$ 2,500.00	\$ 550.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 5,852.00	\$ 2,352.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLT 5933 C**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,946.00	\$ 1,556.80
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER SECURING STRIP	2 \$ 64.00	
4	FRONT BUMPER GRILLE-CENTER	\$ 178.00	\$ 142.40
5	FRONT BUMPER CLOSING ELEMENT	\$ 191.00	
6	FRONT BUMPER AIR GUIDE-LH	\$ 56.00	
7	RADIATOR GRILLE	\$ 1,053.00	\$ 842.40
8	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 123.00	\$ 98.00
9	FRONT FOAM FILLER PIECE	\$ 113.00	\$ 90.40
10	FRONT BUMPER CARRIER	\$ 733.00	
11	FRONT BUMPER COVER	\$ 116.00	\$ 92.40
12	FRONT BUMPER GUIDE SECTION-LH	\$ 33.00	
13	FRONT BUMPER SUPPORT-LH	\$ 26.00	\$ 20.32
14	FRONT BUMPER LOCK CARRIER BRACKET-LH	\$ 125.00	\$ 100.00
15	FRONT FENDER-LH	\$ 700.00	
16	FRONT FENDER ATTACHMENT PARTS-LH	\$ 183.00	
17	FRONT FENDER CLOSING ELEMENT-LH	\$ 45.00	
18	FRONT FENDER BRACKET-LH	\$ 32.00	
19	FRONT FENDER BRACE-LH	\$ 107.00	
20	FRONT WHEEL HOUSING LINER-LH	\$ 223.00	
SUB-TOTAL SPARE PARTS		\$ 6,305.00	\$ 2,942.72

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLT 5933 C**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
		<i>c/f</i>	\$ 2,942.72
21	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH	\$ 82.00	
22	FRONT WHEEL SPOILER-LH	\$ 66.00	
23	FRONT SPOILER END PLATE-LH	\$ 32.00	
24	FRONT STONE CHIP GUARD-LH	\$ 46.00	
25	FRONT FENDER COVER-LH	\$ 28.00	
26	FORNT FEDNER TOP COVER-LH	\$ 21.00	
27	BONNET	\$ 2,554.00	
28	BONNET ATTACHMENT PARTS	\$ 111.00	
29	BONNET IMPACT PROTECTION-LH/RH	2 \$ 50.00	
30	BONNET IMPACT PROTECTION-CENTER	\$ 25.00	
31	SIGN ' CAUTION '	\$ 13.00	\$ 9.76
32	AIR CONDITIONER STICKER	\$ 7.00	\$ 5.12
33	LED HEALDIGHT-LH	\$ 7,087.00	\$ 5,669.60
34	LED HEADLIGHT LIFY CYLINDER-LH	\$ 192.00	\$ 153.20
35	CAR PLATE NO.	S/N \$ 25.00	\$ 25.00
36	SUNDRIES	\$ 500.00	\$ 10.56
TOTAL SPARE PARTS		\$ 17,144.00	\$ 8,815.96
TOTAL LABOUR CHARGES		\$ 5,852.00	\$ 2,352.00
GRAND TOTAL		\$ 22,996.00	\$ 11,167.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLT 5933 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0231/2019/NH

9 October 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLT 5933 C, Audi A4 SEDAN 1.4 TFSI S
TRONIC.**

With reference to the above-mentioned vehicle, no. **SLT 5933 C**, claimant,
Ms. Jenny Ng Yin Zhen, please find the related document per attached.

1. A copy of the Original invoice no. 85014326 – S\$10,772.72.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLT 5933 C

total pages:

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 13:28

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014326	Account: A0006 (T 0)
	Date : 07/10/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SLT5933C	
	Term : 30	

Regn No: SLT5933C (V 34970)	Regn Date: 01/11/2017	Mileage: 41631	WIP No.: 43415
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF44JA025228	Engine: CVN 045583	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

	Details	Qty	Unit Price	Amount
S	SUBLET M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABW0853651 3FZ GRILLE Less 020%	1.00	1053.00	842.40
X	ABW0941773A HEADLIGHT Less 020%	1.00	7087.00	5,669.60
X	ABW0807771 BRACKET Less 020%	1.00	125.00	100.00
X	ABW0807081 COVER Less 020%	1.00	115.50	92.40
X	ABW0807550A FOAM INSER Less 020%	1.00	113.00	90.40
X	ABW0807065C GRU COVER Less 020%	1.00	1946.00	1,556.80
X	AN 91093901 RIVET Less 020%	4.00	0.70	2.24
X	ABW0807333 SUPPORT Less 020%	1.00	25.40	20.32
X	ABW0121673A AIR DUCT Less 020%	1.00	10.40	8.32
X	ABW0807681B 9B9 GRILL Less 020%	1.00	122.50	98.00
X	ABW0807683 9B9 GRILLE Less 020%	1.00	178.00	142.40
X	ABW0955101A (SK) CYLINDER Less 020%	1.00	191.50	153.20
X	ABW0010515A STICHER Less 020%	1.00	6.40	5.12
X	ABK0010520A PLATE Less 020%	1.00	12.20	9.76

Parts 8,790.96
Labour 0.00
Sublet 1,877.00
Menus 0.00
Lubricant 0.00

Sub-Total 10,067.96

7% GST 704.76

Grand Total 10,772.72



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLT 5933 C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0231/2019/DY
21 March 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S
Vehicle Chassis No. : WAUZZZF44JA025228
Vehicle Regn No. : SLT 5933 C
Vehicle Mileage : 32018 KM
Vehicle Owner : Ms. Jenny Ng Yin Zhen
Certificate No : 1700070925-01
Own Damage Excess : \$642.00 (Inclusive GST)
Accident Date : 28 December 2018
Place : Near Junction Of Bukit Batok East Ave 6 & Bukit
Batok Ave 1
Repair Cost : S 10,772.72
WIP No. : 43415
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

21/3

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Feb 2019 15:30		05 Mar 2019 11:24 Edit Adj Rpt	S\$10,667.96 Edit Estimates	S\$10,667.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	JENNY NG YIN ZHEN, ID: S1462342F								
Vehicle Reg. No.:	SLT5933C	Date of Loss:	28/12/2018 17:00 - :59 [13 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 9650573784SG	Policy/Cover Note No.:	1700070925-01 (Comprehensive)						
		Excess:	S\$500.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689628/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/03/2019]								
Driver/Custodian:	CHAN WEI KWAN (31 / Male) , NRIC: S8705418G, Tel: +6597937022 Email: CHANKHAM@SINGNET.COM.SG								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (10/09/2019): Alert - Adj Mandate Approved (S\$10667.96) - SLT5933C - Claim Handler: Md Ishak, ... AIG_SG (06/03/2019): SLT5933C / OD / 28/12/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT5933C (96505737845G)
OD
Dec 28 2018 5:00PM
[JENNY NG YIN ZHEN]
Premium Automobiles Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#) |
 [Upload Video](#) |
 [Upload Audio](#) |
 View View in Browser

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
2	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
3	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
4	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
5	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
6	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
7	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
8	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
9	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
10	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
11	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
12	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
13	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
14	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
15	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
16	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
17	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
18	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
19	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
20	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
21	05/03/19 11:26	General View		<input checked="" type="checkbox"/>
22	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
23	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
24	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
25	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
26	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
27	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
28	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
29	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
30	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
31	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
32	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
33	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
34	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
35	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
36	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
37	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
38	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
39	02/05/19 11:02	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/03/19 11:27	CI, DRIVING& TRAFFIC POLICE.pdf		<input type="checkbox"/>
2	05/03/19 11:27	SLT 5933C GIA .pdf		<input type="checkbox"/>
3	05/03/19 11:27	ESTIMATE.pdf		<input type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	03/07/19 15:03	ESTIMATE MARKED .pdf		Load PDF
5	11/10/19 08:33	Workshop Invoice		Load PDF
6	11/10/19 08:33	Discharge Voucher		Load PDF

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	19/02/19 20:01	Accident Statement		Load HTM

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
2	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
3	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
4	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
5	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
6	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
7	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
8	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
9	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
10	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
11	19/02/19 19:13	Accident Photo		Load JPG <input checked="" type="checkbox"/>
12	19/02/19 19:21	Police Report		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	19/02/19 18:22	Sketch Plan		Load JPG <input checked="" type="checkbox"/>
2	19/02/19 18:22	Sketch Plan #2		Load JPG <input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19003614/ASD3E2

Date: 11/10/2019

REFERENCE

Insured/Claimant:	JENNY NG YIN ZHEN	Policy No:	1700070925-01	
Date of Loss:	28/12/2018	Nature of Claim:	OD	Claim No: 9650573784SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLT5933C		
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Engine No:	CVN045583
Reg. Date:	01/11/2017 (Man. Year: 2017)	Chassis No:	WAUZZZF44JA025228
Colour:	Blue	Odometer:	30782 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$120,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,144.00	8,815.96	8,328.04	48.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,852.00	1,852.00	4,000.00	68.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,996.00	10,667.96	12,328.04	53.61
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	22,396.00	10,067.96	12,328.04	55.05
+ GST 7.00/7.00% (S\$)	1,567.72	704.76	862.96	55.05
Nett Amount (S\$)	23,963.72	10,772.72	13,191.00	55.05

INSPECTION

Date of Assignment: 05/03/2019

Date Inspected: 26/02/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,946.00 FS	*1,556.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	2		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE - CENTER	Cracked	178.00 FS	*142.40 FS
5	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	191.00 FS	*- FS
6	1		*FRONT BUMPER AIR GUIDE - LH	Not Necessary	56.00 FS	*- FS
7	1		*RADIATOR GRILLE	Cracked	1,053.00 FS	*842.40 FS
8	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Deformed	123.00 FS	*98.00 FS
9	1		*FRONT FOAM FILLER PIECE	Cracked	113.00 FS	*90.40 FS
10	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
11	1		*FRONT BUMPER COVER	Cracked	116.00 FS	*92.40 FS
12	1		*FRONT BUMPER GUIDE SECTION - LH	Not Necessary	33.00 FS	*- FS
13	1		*FRONT BUMPER SUPPORT - LH	Damaged	26.00 FS	*20.32 FS
14	1		*FRONT BUMPER LOCK CARRIER BRACKET - LH	Cracked	125.00 FS	*100.00 FS
15	1		*FRONT FENDER - LH	Not Necessary	700.00 FS	*- FS
16	1		*FRONT FENDER ATTACHMENT PARTS - LH	Not Necessary	183.00 FS	*- FS
17	1		*FRONT FENDER CLOSING ELEMENT - LH	Not Necessary	45.00 FS	*- FS
18	1		*FRONT FENDER BRACKET - LH	Not Necessary	32.00 FS	*- FS
19	1		*FRONT FENDER BRACE - LH	Not Necessary	107.00 FS	*- FS
20	1		*FRONT WHEEL HOUSING LINER - LH	Not Necessary	223.00 FS	*- FS
21	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS - LH	Not Necessary	82.00 FS	*- FS
22	1		*FRONT WHEEL SPOILER - LH	Not Necessary	66.00 FS	*- FS
23	1		*FRONT SPOILER END PLATE - LH	Not Necessary	32.00 FS	*- FS
24	1		*FRONT STONE CHIP GUARD - LH	Not Necessary	46.00 FS	*- FS
25	1		*FRONT FENDER COVER - LH	Not Necessary	28.00 FS	*- FS
26	1		*FRONT FENDER TOP COVER - LH	Not Necessary	21.00 FS	*- FS
27	1		*BONNET	Not Necessary	2,554.00 FS	*- FS
28	1		*BONNET ATTACHMENT PARTS	Not Necessary	111.00 FS	*- FS
29	2		*BONNET IMPACT PROTECTION - LH / RH	Not Necessary	50.00 FS	*- FS
30	1		*BONNET IMPACT PROTECTION - CENTER	Not Necessary	25.00 FS	*- FS
31	1		*SIGN CAUTION	Necessary	13.00 FS	*9.76 FS
32	1		*AIR CONDITIONER STICKER	Necessary	7.00 FS	*5.12 FS
33	1		*LED HEADLIGHT - LH	Cracked	7,087.00 FS	*5,669.60 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
34	1		*LED HEADLIGHT LIFY CYLINDER - LH	Cracked	192.00 FS	*153.20 FS
35	1		*CAR PLATE NO.	Necessary	25.00 FS	*25.00 FS
36	1		*SUNDRIES	Necessary	500.00 FS	*10.56 FS
Total Parts (\$\$)					17,144.00	8,815.96

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, BONNET, LHS FRONT FENDER AND LHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,800.00	750.00
3	TO RESPRAY FRONT BUMPER, BONNET AND LHS FRONT FENDER	New	2,500.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,852.00	1,852.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >