From treason	Hor	Yinnu!	of	AG	Dod	June 26/2/19@1	0.21000
Estimated Co			- 0	Billio	1,740	901-100 1	0 - 101
OD (TP)/W	S/TP RES	/ OD RES / J	EVA/INV/MV	7 CS			
To Inspect V			SKH. 4836		Insured	SKG501D	
at Workshop			Ah Cheng	Motor	Tel:	64835434	
of	10 AMK	Ind po	rk 2A A	103-16			
Policy No:		00114310	, ,	Claim No:	288	278722556	
Sum Insured:				Excess:			
Make of Veh					D,C	A 20/2/19	
(Client's Record						4/3/19	
CA / REV					H	O.D. Endorsement	
Date/Time:	o 300mg	12/11/	Person Contacted	Dian	Vehic	le INJOUT	
Date/Time	Action/Ins	druction />	() Estima	L			
	RIGH	183/6-	CC3/CAPIC	(C)	La	na alalie	
100	8166	7010-X	CZ 2\C4112	100211/GF	W.S	DOA: 2/2/15	-
	110	020				041. 95, 847.)	
	11/4	n 6'00	Od enoil	7			

ASS. REC. BY:	
Kenneth	SSIGNMENT
From: Date:	Veh No: SKI 48366 Yr Regn: 11 10 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxl / Prime Mover /
OD ITP I WS / TP RES / OD RES / EVA / INV / MV To Inspect Vehicle No: at Workshop m/s of Insured: Policy No. Claims No. Sum Insured: (Client's Record) Make of Veh:	Make: Volks wegan Tisues c.c 1984 Colour N. Black AC: Insured / Std / NI / NA Sp.Reading / 8862 T/Radio: Insured / Std / NI / NA Eng/No: C/No: WVG 78850 888 Gen. Cond: Good / Fair / Poor / Burnt Steering: Inorder / Jammed / Leaked / Burnt or Brake: Inorder / Jammed / Leaked / Burnt or
(Policy Condition) Remark: The veh had commenced its repair at the time of inspection. Bal. or Market Value: IDAC Accident Rport: Consistent?: Yes or No GIA / PR Seen: Consistent?: Yes or No Est. Repairs: 2 3 days Res.: Yes or No Lum Sum: % 3 Val.: Yes or No	Modi: Nil / S/Rim / STD A/Rim or Tyre Size: F: 2/5/65R/6 R: BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Fron! Rear R/Bal. 7 mm R/Bal. 7 mm U/Bal. 7 mm U/Bal. 7 mm D.O.A. 20/2/19 Survey held at
Date:Person Contacted: Vehicle: IN / OUT	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	affected due to collision.
Date/Time, File Pass to?	1 0 AFR 2019
1) blu hu al	Survey No. of Trip: Survey Fee: Transportation: Site Insp (\$) Sees St (()
Report Format: MERAP Lump Sum / I.B.A.: (S 2 700	Site Insp (\$) S + RS _ SI (0 S + RS

- Pre-Repair Inspection Request - SKH4836G vs SKG501D (OI) on D.O.A.: 20/02/2019

From: Hor, Yinrul

To: Admin A (admin-a@lkkauto.com), 'assignments@lkkauto.com'

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur

Sent: 26/2/2019 10:21:52 AM

Attachments: \$\frac{1}{20181 (NOA) pdf}\$\frac{1}{20181 (NOA) pdf}\$

Hi,

Please refer to the enclosed request from CHEONGHOH LAW CORPORATION.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks & Regards.

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services

Yinrul Hortflaig.com | www.aig.sg

From: Cheonghoh Law [mailto:mail@cheonghoh.sg]

Sent: Tuesday, February 26, 2019 10:05 AM

To: Hor, Yinrul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Marlesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG501D AND SKH4836G ON 20/02/2019 (Our ref: LCH.my/AMK10-90181.19)

** Please quote our reference no when replying

Dear Sirs,

We refer to the above matter and to your email of 25 February 2019.

Our client hereby nominate Marcus Chua of LKK Auto Consultants Pte Ltd named in paragraph 2 of your said email for the prerepair survey ("PRS") of the damages to our client's vehicle.

Please be informed that our client's vehicle, SKH 4836 G is currently laying at our client's workshop, Ah Chang Motor Service Centre, Blk 10 Ang Mo Kio Industrial Park 2A, Ang Mo kio Point #03-16 Singapore 568047. Kindly proceed to do the needful and you may contact the person in charge Mr Ng/Diana at 64835434 before your surveyor attend at the said workshop.

Kindly proceed to do the needful.

Thanks & regards
Catherine
CHEONGHOH LAW CORPORATION
Blk 53 Chin Swee Road #03-05
Singapore 160053
T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

On 25 Feb 2019, at 10:00 AM, Hor, Yinrul <Yinrul.Hor@aig.com> wrote:

<logo.jpeg>

<lock.gif>

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息, 请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิด ไฟส์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

Click here by 2019-03-04 10:00 +08 to read your message. After that, open the attachment.

More Info

Disclaimer. This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this estail in error or simply delete it.

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<SecureMessageAtt.html>

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IMPORTANT NOTICE:
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From: Yinrul Hor@aig.com To: mail@cheonghoh.sg

Cc: Andy-SY.Fong@aig.com ,Lee-Ying.Chin@aig.com ,Baliji.Kaur@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenje

etkaur.Mithoosingh@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG501D AND SKH4836G ON 20/02/2019

Date: Mon, 25 Feb 2019 02:00:16 +0000

Without Prejudice

Your Reference

: LCH.my/AMK10-90181.19

Our Reference

: SKG501D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

Claim Adjuster II. Singapore FNOL, Claims Operations - Auto Shared Services - Malaysia | Global Business Services

Yinrul Hor@aig.com | www.aig.sg

From: Cheonghoh Law [mailto:mail@cheonghoh.sg]

Sent: Friday, February 22, 2019 7:20 PM

To: Abu Kassim, Noor Marlesa; Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi;

Supramaniam, Darshene

Subject: Notice of Accident - Traffic accident involving SKH 4836 G and SKG 501 D (your insured) on 20 February 2019 at/along Cavenagh Road towards Bukit Timah Road; Our ref: LCH.my/AMK10-90181.19

Dear Sir/ Madam,

Please see attached Notice of Accident for your attention and reply.

Thanks & regards,
Melody
CHEONGHOH LAW CORPORATION
BIK 53 Chin Swee Road #03-05 Singapore 160053
T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

/ehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	6201D
Vehicle Details	
Vehicle No.:	SKH4836G
Vehicle to be Exported:	No
ntended Deregistration Date:	10 Apr 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN 2.0L TSI AT 5N12K9
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	CCZ085697
Chassis No.:	WVGZZZ5NZBW036890
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$25,959.00
Original Registration Date:	08 Nov 2010
First Registration Date:	08 Nov 2010
Transfer Count:	4
Actual ARF Paid:	\$25,959.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Nov 2020
PARF Rebate Amount:	\$14,277.00
ntended COE Rebate Details	12
COE Expiry Date:	07 Nov 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$42,501.00
COE Rebate Amount:	\$6,697.00
Total Rebate Amount:	\$20,974.00

The information contained herein is correct as at 10 Apr 2019



NOT Wither E

AH CHANG MOTOR SERVICE CENTRE

Bik 10 Ang Mo Kio Industrial Park 2A #03-16, AMK Autopoint, Singapore 568047

Email: acm.chang@outlook.com/FB: www.facebook.com/AcmServiceCentre

Tel / Fax: (65) 6483 5434 / 6484 2124 Co Reg No. 53188714 / GST Reg No. M90368983C

H 4836G

Date of Accident: 20-02-2019

J Lday,

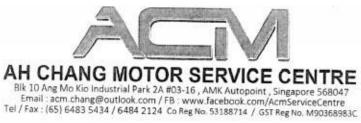
Car Plate No. SKH 4836G

Model Volkswagen Tiguan

No. C	Qty	Parts Description	Ect	ima	tod Douts Duit
1	1	Rear bumper assy - upper	MESIN	A c	ted Parts Price
2	1	Rear bumper assy - lower 464.23	10/0		1,289.00
3	2	Rear bumper retainer		\$	Bu 1,055.00 _
4	2	Rear bumper bracket		\$ \$	1 288.00 x √ 286.00 x
5	2	Rear bumper lower lamp		\$	0 200.00
6	2	Rear bumper tow cover			624.00 X 180.00 X
7	1	Rear bumper reinforcement 554.75		\$ \$ \$	180.00 1
8	1	Rear bumper inner beam		ç	By 689.00 X
9	1	Rear bumper lower garnish		\$	280.00 ×
10	1	Rear bumper lower garnish grille		\$ \$ \$	840.00 ×
11	1	Rear tailgate assy		\$	√- 430.00 X
12	1	Rear tailgate lock mechansim		>	A 3,276.00 X
13	2	Rear tailgate rubber stopper		\$	7 269.00 X
14	1	Rear tailgate centre logo		\$	∫5 68.00 X
15	1	Rear tailgate " Tiguan " emblem			138.00 ×
16	1	Rear tailgate "4.2 " emblem - RH side		\$	128.00 🗶
17	1	Rear tailgate " quattro " emblem		\$	128.00 ×
18	1	Rear left tail lamp		\$	128.00 X
19	1	Rear right tail lamp		\$	° 879.00 ⊀
20	1	Rear end lower panel		\$	75 879.00 ⊀
		and tower puner		\$	n 1,527.00 ⊀
				\$	13,381.00
			Less 5%	\$	669.05
				\$	12,711.95
		Special Nett Items			
1	12	Rear bumper clips		۲	nz 60.00 _
2	1	Rear windscreen sealant		\$	
3	1	Rear windscreen inner seal		\$	22 80.00 ¥
4	1	Rear number plate with garnish		\$	20.00 x 20.00 x
5	1	Rear bumper reverse sensor		\$	00.00
		F 0. 1010130 3011301		\$	cm 1,000.00 200sm
			-	\$	1,300.00

Total Parts \$

14,011.95



Car Plate No. SKH 4836G

Date of Accident: 20-02-2019

Model Volkswagen Tiguan

No.	Parts Description		Ī	abour Charges	5
1	Labour for panel beating, cut, weld, straighten and replace rear damage parts	rear affected area	\$	1,000.00	34
2	To putty & spray painting rear portion		\$	4901 1,000.00	250
3	To check rear lighting and wiring		\$	50.00	101
4	To remove and install rear tailgate lock mechan	nism	\$	nn 80.00	
5	To remove and install rear inner trim to facilita	te the repair	\$	امر 140.00	х
6	To apply anti rust proofing to rear affected area	a	\$	مر 140.00	X
7	To remove and install rear windscreen to facilia		\$	na 140.00	
8	To remove and install rear bumper reverse sens	sor	\$	80.00	501
9	Towing service		\$	100.00	12.3%
	LKK Auto Consultants hence notify the Repairer of the following: To resurvey before/after sprey painting	Total Labour	\$	2,730.00	
	Parts prices are subject to confirm one Third party are	Total Parts	\$	14,011.95	
	# Competition of the Competition	Total Labour	\$	2,730.00	
	Is subject to final approval from meaning Company Acknowledged by Rapairre	Total Repair Cost	\$	16,741.95	
	Signature: Date:				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/AIG19003610/KQD3N2

Date:

12/04/2019

REFERENCE

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. Policy No:

1800114310

Claimant Vehicle No:

SKH4836G 20/02/2019

Insured Vehicle No: SKG501D

Nature of Claim:

TP

Claim No: 2882787225SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKH4836G

Make & Model:

Date of Loss:

VOLKSWAGEN TIGUAN, 2.0 TSI (5N12K9) (A)

Engine No:

CCZ085697

Reg. Date:

08/11/2010 (Man. Year: 2010)

Chassis No:

WVGZZZ5NZBW036890

Colour:

Metallic Black 1984 cc

Odometer:

189662 km

Engine Capacity: Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

215/65R16

Rear Tyre Size:

215/65R16

Front Tyre Size: Front Left Side:

Michelin 7 mm

Rear Left Side:

Michelin 7 mm

Front Right Side:

Michelin 7 mm

Rear Right Side:

Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,011.95	2,452.77	11,559.18	82.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,730.00	910.00	1,820.00	66.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,741.95	3,362.77	13,379.18	79.91
Approved Total (Overridden) (S\$)		2,700.00		
(S\$)	16,741.95	2,700.00	14,041.95	83.87
+ GST 7.00/7.00% (S\$)	1,171.94	189.00	982.94	83.87
Nett Amount (S\$)	17,913.89	2,889.00	15,024.89	83.87

INSPECTION

Date of Assignment:

26/02/2019

Date Inspected:

04/03/2019 Inspected At:

Ah Chang Motor Service Centre (HQ) 10 ANG MO KIO INDUSTRIAL PARK

2A, ANG MO KIO POINT #03-16

Singapore 568047

Estimated Period of Repair:

3.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER ASSY-UPPER	Mtg Cracked	1,289.00 FL	*1,289.00 FL
2	1		*REAR BUMPER ASSY-LOWER	Buckled	1,055.00 FL	*464.23 FL
3	2		*REAR BUMPER RETAINER	Serviceable	288.00 FL	*-FL
4	2		*REAR BUMPER BRACKET	Repair	286.00 FL	*-FL
5	2		*REAR BUMPER LOWER LAMP	Serviceable	624.00 FL	*-FL
6	2		*REAR BUMPER TOW COVER	Serviceable	180.00 FL	*-FL
7	1		*REAR BUMPER REINFORCEMENT	Bent	689.00 FL	*554.95 FL
8	1		*REAR BUMPER INNER BEAM	Repair	280.00 FL	*-FL
9	1		*REAR BUMPER ;PWER GARNISH	Serviceable	840.00 FL	*- FL
10	1		*REAR BUMPER ;PWER GARNISH GRILLE	Serviceable	430.00 FL	*- FL
11	1		*REAR TAILGATE ASSY	Repair	3,276.00 FL	*-FL
12	1		*REAR TAILGATE LOCK MECHANISM	Repair	269.00 FL	*- FL
13	2		*REAR TAILGATE RUBBER STOPPER	Serviceable	68.00 FL	*- FL
14	1		*REAR TAILGATE CENTRE LOGO	Not Necessary	138.00 FL	*- FL
15	1		*REAR TAILGATE TIGUAN EMBLEM	Not Necessary	128.00 FL	*- FL
16	1		*REAR TAILGATE 4.2 EMBLEM-RH SIDE	Not Necessary	128.00 FL	*-FL
17	1		*REAR TAILGATE QUATTRO EMBLEM	Not Necessary	128.00 FL	*- FL
18	1		*REAR LEFT TAIL LAMP	Serviceable	879.00 FL	*- FL
19	1		*REAR RIGHT TAIL LAMP	Serviceable	879.00 FL	*- FL
20	1		*REAR END LOWER PANEL	Repair	1,527.00 FL	*- FL
21	12		*REAR BUMPER CLIPS	Necessary	60.00 FS	*60.00 FS
22	1		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
23	1		*REAR WINDSCREEN INNER SEAL	Not Necessary	80.00 FS	*- FS
24	1		*REAR NUMBER PLATE WITH GARNISH	Not Necessary	80.00 FS	*- FS
25	1		*REAR BUMPER REVERSE SENSOR	Cracked	1,000.00 FS	*200.00 FS
F=Fr	anchise	part. S=Spch	Nett. L=ListItemDisc.	19		
				Sub Total (S\$)	14,681.00	2,568.18
			- List Item Discount on L Ite	ms 5.00/5.00% (S\$)	669.05	115.41
				Total Parts (S\$)	14,011.95	2,452.77

Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTER REAR AFFECTED AREA AND REPLACE REAR DAMAGE PARTS	New	1,000.00	400.00
2	TO PUTTY & SPRAY PAINTING REAR PORTION	New	1,000.00	450.00
3	TO CHECK REAR LIGHTING AND WIRING	New	50.00	10.00
4	TO REMOVE AND INSTALL REAR TAILGATE LOCK MECHANISM	New	80.00	0.00
5	TO REMOVE AND INSTALL REAR INNER TRIM TO FACILITATE THE REPAIR	New	140.00	0.00
6	TO APPLY ANTI RUST PROOFING TO REAR AFFECTED AREA	New	140.00	0.00
7	TO REMOVE AND INSTALL REAR WINDSCREEN TO FACILITATE THE REPAIR	New	140.00	0.00
8	TO REMOVE AND INSTALL REAR BUMPER REVERSE SENSOR	New	80.00	50.00
9	TOWING SERVICE	New	100.00	0.00
	Gross Labou	r Cost (S\$)	2,730.00	910.00
	Report was unsubmitted during	ng this print-out.		

< END OF ESTIMATES >