

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

at Workshop m/s _____

of _____

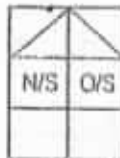
Insured _____

Policy No. 1F00044707Claims No. 13074549668GSum Insured: _____ Excess: 1000 28/2/19

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 1451c

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 88/05 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLT9252K Yr Regn: 2016 / DecType: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 c.c. 1984Colour: Black AC: Insured / Std / Nil / NASp. Reading: 20274 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAU2Z8R3HA033193Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/60R18R: 235/60R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 26/02/19Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AIG27/2/19 @ 11:43am request to Victor via messenger.28/02/19 @ 10:08am Victor informed CLA via messenger.28/02/19 @ 10:33am informed George CLA by email.

mv:

PV:

Nett:

RECEIVED 1 MAY 2019

02/5/19 @ 2:45pm confirmed with Mr Bod final fig 810696.56, 5 days.
(Red 7148.44, 40%)

Date/Time, File Pass to?

Date/Time, File Return to?

1) 16/5/19 hymix

2)

3)

4)

5)

6)

Prel. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS SI

Photos

Others

TOTAL

20010210

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ler, Bernard-JQ

Date: 26 Feb 2019

Preliminary Advice

Vehicle No	: SLJ9252K	Accident Date	: 12/02/2019
Make	: AUDI Q5	Policy No.	:
Assignment Date	: 26/02/2019	Excess	: S\$0.00
Date of Inspection	: 26/02/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,845.00
Revised Amount	:S\$	11,405.00
Check Items (Estimated)	:S\$	2,282.00
Total	:S\$	13,687.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	145,000.00
COE / PARF Rebate	:S\$	69,111.00
Salvage Value	:S\$	
Margin for Repair	:S\$	75,889.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 2 May 2019 2:24 PM
To: Boo seng yak; SUR; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SLJ9252K - OD AIG - SURVEYED 26 FEB 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$10,696.56 before excess \$1,000.00 & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 8 April 2019 8:30 AM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLJ9252K - OD AIG - SURVEYED 26 FEB 19

Hi Adrian and all,

Revised attached.

Please agree and confirm repair cost of \$10,696.56 @ 5 days of repairs.

Your early closure is appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 28 February 2019 10:33 AM
To: 'Claims'; SUR
Subject: RE: OD CLAIM FOR SLJ 9252 K

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SLJ 9252K (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 27 February 2019 11:24 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLJ 9252 K

Dear Shiau Chan,

Attached is the LTA Rebate for your kinds reference.

Thank you.

Best Regards,

Georgie Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Feb 2019 20:13	Cim Veh Model Changed		[] Merimen Administrator
2	13 Feb 2019 20:13	Cim Created	Reg No: SLJ9252K. Acct Date: 2019/02/12, Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification, Created from SAS:MPA119020467	[I] Merimen Administrator
3	26 Feb 2019 16:18	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CELINE FONG
4	26 Feb 2019 16:18	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CELINE FONG
5	26 Feb 2019 16:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CELINE FONG
6	26 Feb 2019 16:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/07	[A] CELINE FONG
7	26 Feb 2019 16:18	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CELINE FONG
8	26 Feb 2019 16:18	Cim Registration Modified	Rep:1137->200611.	[A] CELINE FONG
9	26 Feb 2019 16:18	Cim Veh Model Changed	(201613) AUDI Q5 2.0 TFSI Quattro (A).	[A] CELINE FONG
10	26 Feb 2019 16:18	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CELINE FONG
11	26 Feb 2019 16:55	Adj Rpt Initiated		[A] SHIAU CHAN
12	26 Feb 2019 16:55	Cim Dtl Modified	JPJ Reg. Date: -> 2016/12/01.	[A] SHIAU CHAN
13	26 Feb 2019 16:55	Cim Details Notified		[A] SHIAU CHAN
14	27 Feb 2019 11:41	Cim Dtl Modified	JPJ Reg. Date: 2016/12/01 -> 2016/12/29.	[A] SHIAU CHAN
15	27 Feb 2019 11:42	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/03/07	[A] SHIAU CHAN
16	27 Feb 2019 11:43	Adj Mandate Request	Cur.Reg:13687.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	27 Feb 2019 14:08	Cim Registration Modified	Init.Est.->4,000 - 5,000. Excess: -> 1000.00. 2F Remarks: -> Not Applicable. GS T: -> 7.00.	[I] Md Ishak, Mohd Imran
18	27 Feb 2019 14:08	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	28 Feb 2019 10:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/07. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
20	28 Feb 2019 10:08	Adj Mandate Set	Approved:11405.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2069069	26/02/2019 16:55	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLJ9252K		10.70

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	2518K
Vehicle Details	
Vehicle No.:	SLJ9252K
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0 TFSI QU (180 BHP)
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	CNC175482
Chassis No.:	WAUZZZ8R3HA033193
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$37,035.00
Original Registration Date:	29 Dec 2016
First Registration Date:	29 Dec 2016
Transfer Count:	1
Actual ARF Paid:	\$43,849.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Dec 2026
PARF Rebate Amount:	\$32,886.00
Intended COE Rebate Details	
COE Expiry Date:	28 Dec 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,229.00
COE Rebate Amount:	\$36,225.00
Total Rebate Amount:	\$69,111.00

The information contained herein is correct as at 27 Feb 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/02/2019 20:01
Date Of Accident	12/02/2019 15:30
Exact Location Of Accident	21 EVANS ROAD (HOCKEY PITCH)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ9252K
Insured/Policyholder	
Name Of Registered Owner	KOOLMEES JEAN PIERRE
Passport No/FIN	G6002518K
Email Address	JPKOOLMEES@YAHOO.COM
Mobile Phone No	(LOCAL) +65-91791892
Alternative Phone No	OFFICE-91791892

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	KOOLMEES JEAN PIERRE
Passport No/FIN	G6002518K
Date Of Birth	07/07/1973
Occupation	INDOOR
Date Of Driving Pass	28/08/2015
Driving Experience	3 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91791892
Fax Number	
Contact Number	OFFICE-91791892
EMail Address	JPKOOLMEES@YAHOO.COM

Address	3 ADAM PARK
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

CAR IN REVERSED HIT A CONCRET PILLAR / STAIRS WHEN MANEUVERING

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 13/02/19

Driver's Signature
(If driver is not the policyholder)
Date & Time: 13/02/19

Reporting Centre Personnel's Signature
Name: M/ANG Ewong Seng, Jy
NRIC/FIN No.: G29871432



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Car in reverse hit a concret pillar/stair when
manoeuvring.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 13/02/14

Driver's Signature

(If driver is not the policyholder)

Date & Time: 13/02/14

Reporting Centre Personnel's Signature

Name: WONG KENNETH SEAH, Gary

NRIC/FIN No.: G 2927143X



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KOOLMEES JEAN PIERRE
 Period of Insurance : 25 Aug 2018 To 24 Aug 2019
 Engine No. : CNC175482
 Chassis No. : WAUZZZ6R3HA033193

Vehicle No. : SLJ9252K
 Policy No. : 1700044707-01
 Endorsement No. :
 Issued Date : 19 Jul 2018

ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI (180 bhp) Qu
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIEDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be excluded under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

VOSKAMP BARBARA - \$1000 (Own Damage), KOOLMEES JEAN PIERRE - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 53662323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125000

PREMIUM LEASING PTE LTD
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


 AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSP/SLT

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Will/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67426888

501 Guillemard Road Singapore 399640

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE



NAME: KOOLMEES JEAN PIERRE
 DATE OF BIRTH: 07 JUL 1973
 DATE OF ISSUE: 25 AUG 2015
 DATE OF EXPIRY: 25 AUG 2020

0024678750

EMPLOYMENT PASS
 Employment of Foreign Manpower Act (Chapter 91A)
 Republic of Singapore

Employer:
BLUENIG (SINGAPORE) PTE. LTD.



NAME:
KOOLMEES JEAN PIERRE
 OCCUPATION:
CHIEF EXECUTIVE OFFICER

FIN: **G6002518X**

Date of Application: **03-01-2018**
 Date of Issue: **18-01-2018**
 Date of Expiry: **18-01-2020**



88578638

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg

25 Aug 2015

NP 438A

Licence No: G6002518X

VISIT PASS
 Immigration Regulations

Name:
KOOLMEES JEAN PIERRE



Date of Birth: **07-07-1973** Sex: **M** Nationality: **NETHERLANDS**
 FIN: **G6002518X** Date of Issue: **18-01-2018** Date of Expiry: **18-01-2020**

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licensing Number: **G6002518K**
 Name: **KOOLMEES JEAN PIERRE**
 Birth Date: **07 Jul 1973**
 Issue Date: **28 Aug 2015**
 Valid Till: **27-08-2020**

002467075G



EMPLOYMENT PASS
 Employment of Foreign Manpower Act (Chapter 51A)
 Republic of Singapore



Name: **KOOLMEES JEAN PIERRE**
 Occupation: **CHIEF EXECUTIVE OFFICER**
 Employer: **BLUMED (SINGAPORE) PTE. LTD.**
 FIN: **G6002518K**
 Date of Application: **03-01-2018**
 Date of Issue: **18-01-2018**
 Date of Expiry: **18-01-2020**



L8579639

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg

EFFECTIVE DATE

28 Aug 2015

NP 428A



VISIT PASS
 Immigration Regulations

Name
KOOLMEES JEAN PIERRE



Date of Birth	Sex	Nationality
07-07-1973	M	NETHERLANDS
FIN	Date of Issue	Date of Expiry
G6002518K	18-01-2018	18-01-2020

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KOOLMEES JEAN PIERRE
Period of Insurance : 25 Aug 2018 To 24 Aug 2019
Engine No. : CNC175482
Chassis No. : WAUZZZ8R3HA033193

Vehicle No. : SLJ9252K
Policy No. : 1700044707-01
Endorsement No. :
Issued Date : 19 Jul 2018

ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI (180 bhp) Qu
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PAF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

VOSKAMP BARBARA - \$1000 (Own Damage), KOOLMEES JEAN PIERRE - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add. 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125000

PREMIUM LEASING PTE LTD
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159838

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

BSPSLT

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0242/2019/CC5
Date	:	22-Feb-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Koolmees Jean Pierre
Address	:	3 Adam Park
	:	
	:	Singapore 289922
Telephone	:	HP +65 91791892
Type of Claim	:	Own Damage Claim
Policy No.	:	
Vehicle No	:	SLJ 9252 K
Model Code	:	Audi Q5 2.0 TFSI QU
Model / Year	:	29/12/2016
Engine No	:	CNC 175482
Chassis No	:	WAUZZZ8R3HA033193
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	12-Feb-19
Place of Accident	:	21 Evens Road (Hockey Pitch)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 9252 K.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 //	
2	To renew rear windscreen.	S/N \$ 480.00 //	
3	To remove and reinstall rear lid's convenience lock system, wire harness for tail lights and rear wiper assy.	S/N \$ 480.00 //	
4	To dismantle and renew rear bumper and rear lid. Transfer old fittings and align to position. Re-organise rear crash management components. Reinstall all parts removed.	\$ 2,100.00 1000 //	
5	To respray rear bumper, rear lid and rear lid hinges.	\$ 2,000.00 1100 //	
6	To carry out diagnostic check.	S/N \$ 192.00 //	
SUB LABOUR CHARGES		: \$ 5,532.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 9252 K

S/N	Parts Description		Damaged Parts & Prices S/Nett
1	REAR BUMPER <i>Rebuilt</i>	\$	1,513.00 ✓ 1710.40
2	REAR BUMPER FIXING PARTS <i>new</i>	\$	150.00 +
3	REAR BUMPER TAIL LIGHT - LH	\$	273.00 +
4	REAR BUMPER SPACER HILDER	2 \$	13.00 +
5	REAR BUMPER GUIDE - LH	\$	49.00 +
6	REAR BUMPER SPOILER	\$	788.00 +
7	REAR LID <i>Rebuilt</i>	\$	4,003.00 ✓ 3207.10
8	REAR LID ATTACHMENT PARTS <i>Not New</i>	\$	112.00 ? X
9	REAR LID HINGE - LH/RH <i>Not New</i>	2 \$	416.00 +
10	REAR LID SEAL <i>Not New</i>	\$	185.00 ? X
11	REAR LID LOCK <i>new</i>	\$	164.00 +
12	REAR LID PUSH BUTTON	\$	167.00 +
13	REAR LID PUSH BUTTON SEAL	\$	14.00 +
14	REAR LID GUARD PLATE - INNER <i>Not New</i>	\$	56.00 +
15	REAR LID PACKING ADHESIVE <i>new</i>	\$	18.00 ✓ 15.92
16	REAR LID SPOILER FIXING PARTS <i>Not New</i>	\$	152.00 ? X
17	REAR LID CHROME TRIM <i>new</i>	\$	398.00 ✓ 318.40
18	REAR LID LOCKING CLIP <i>Not New</i>	\$	43.00 +
19	REAR LID AUDI EMBLEM	\$	113.00 ✓ 90
20	REAR LID ' Q5 ' EMBLEM	\$	87.00 ✓ 69.78
SUB-TOTAL SPARE PARTS CHARGES		:	\$ 8,714.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 9252 K

S/N	Parts Description	Damaged Parts & Prices S/Nett	
21	REAR LID ' TFSI ' EMBLEM <i>3 New</i>	\$	87.00 ✓ 69.79
22	REAR LID ' QUATTRO ' EMBLEM	\$	87.00 ✓ 69.28
23	REAR LID WINDSCREEN <i>1 New</i>	\$	1,033.00 ✓ 876.40 ✓
24	GLASS PRIMER <i>1 New</i>	\$	38.00 ✓ 29.76
25	LED TAIL LIGHT - LH <i>1 New</i>	\$	1,329.00 ✓ 1063.70
26	REAR NO. PLATE <i>1 New</i>	S/N \$	25.00 ✓
27	REAR WINDSCREEN SEALANT <i>1 New</i>	S/N \$	200.00 ✓
28	SUNDRIES <i>1 New</i>	\$	800.00 ? 774 ✓
TOTAL SPARE PARTS CHARGES		:	\$ 12,313.00
TOTAL LABOUR CHARGES			\$ 5,532.00
GRAND TOTAL			\$ 17,845.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 26/02/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 0\$ Pays.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged vehicle during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No fluid modification is allowed
- Supplementary items must be resurveyed and subject to their approval from Insurance Company

Authorised by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0242/2019/CCS
Date : 22-Feb-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

5 days - ok - JB - 8 Apr 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Koolmees Jean Pierre
Address : 3 Adam Park
:
Singapore 289922
Telephone : HP +65 91791892
Type of Claim : Own Damage Claim
Policy No. :
Vehicle No : **SLJ 9252 K**
Model Code : Audi Q5 2.0 TFSI QU
Model / Year : 29/12/2016
Engine No : CNC 175482
Chassis No : WAUZZZ8R3HA033193
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 12-Feb-19
Place of Accident : 21 Evens Road (Hockey Pitch)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6365 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 9252 K.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	\$ 280.00
2	To renew rear windscreen.	S/N	\$ 480.00	\$ 480.00
3	To remove and reinstall rear lid's convenience lock system, wire harness for tail lights and rear wiper assy.	S/N	\$ 480.00	\$ 480.00
4	To dismantle and renew rear bumper and rear lid. Transfer old fittings and align to position. Re-organise rear crash management components. Reinstall all parts removed.		\$ 2,100.00	\$ 1,000.00
5	To respray rear bumper, rear lid and rear lid hinges.		\$ 2,000.00	\$ 1,100.00
6	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
SUB LABOUR CHARGES		:	<u>\$ 5,532.00</u>	<u>\$ 3,532.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 9252 K

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	
1	REAR BUMPER	\$ 1,513.00	\$ 1,210.40
2	REAR BUMPER FIXING PARTS	\$ 150.00	
3	REAR BUMPER TAIL LIGHT - LH	\$ 273.00	
4	REAR BUMPER SPACER HILDER	2 \$ 13.00	
5	REAR BUMPER GUIDE - LH	\$ 49.00	
6	REAR BUMPER SPOILER	\$ 788.00	
7	REAR LID	\$ 4,003.00	\$ 3,202.40
8	REAR LID ATTACHMENT PARTS	\$ 112.00	
9	REAR LID HINGE - LH/RH	2 \$ 416.00	
10	REAR LID SEAL	\$ 185.00	
11	REAR LID LOCK	\$ 164.00	
12	REAR LID PUSH BUTTON	\$ 167.00	
13	REAR LID PUSH BUTTON SEAL	\$ 14.00	
14	REAR LID GUARD PLATE - INNER	\$ 56.00	
15	REAR LID PACKING ADHESIVE	\$ 18.00	\$ 13.92
16	REAR LID SPOILER FIXING PARTS	\$ 152.00	
17	REAR LID CHROME TRIM	\$ 398.00	\$ 318.40
18	REAR LID LOCKING CLIP	\$ 43.00	
19	REAR LID AUDI EMBLEM	\$ 113.00	\$ 90.00
20	REAR LID ' Q5 ' EMBLEM	\$ 87.00	\$ 69.28
SUB-TOTAL SPARE PARTS CHARGES		\$ 8,714.00	\$ 4,904.40

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 9252 K

S/N	Parts Description	<u>Damaged Parts & Prices</u>		
		S/Nett		
		<i>c/f</i>	\$	4,904.40
21	REAR LID ' TFSI ' EMBLEM	\$ 87.00	\$	69.28
22	REAR LID ' QUATTRO ' EMBLEM	\$ 87.00	\$	69.28
23	REAR LID WINDSCREEN	\$ 1,033.00	\$	826.40
24	GLASS PRIMER	\$ 38.00	\$	29.76
25	LED TAIL LIGHT - LH	\$ 1,329.00	\$	1,063.20
26	REAR NO. PLATE	S/N \$ 25.00		
27	REAR WINDSCREEN SEALANT	S/N \$ 200.00	\$	200.00
28	SUNDRIES	\$ 800.00	\$	2.24
	TOTAL SPARE PARTS CHARGES	\$ 12,313.00	\$	7,164.56
	TOTAL LABOUR CHARGES	\$ 5,532.00	\$	3,532.00
	GRAND TOTAL	\$ 17,845.00	\$	10,696.56

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLJ 9252 K

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0242/2019/MAS

15 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLJ 9252 K, Audi Q5 2.0 TFSI Qu

With reference to the above-mentioned vehicle, no. **SLJ 9252 K**, claimant, **Mr. Koolmees Jean Pierre**, please find the related document per attached.

1. A copy of the Original invoice no. 85013746 – S\$10,375.32
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLJ 9252 K

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Feb 2019		26 Feb 2019 16:18 Edit Adj Rpt	S\$10,696.56 Edit Estimates	S\$10,696.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	KOOLMEES JEAN PIERRE, ID: G6002518K, Tel: +6591791892, Email: JPKOOLMEES@YAHOO.COM		
Vehicle Reg. No.:	SLJ9252K	Date of Loss:	12/02/2019 15:00 - :59 [25 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 7307454966SG	Policy/Cover Note No.:	(Comprehensive)
		Excess:	S\$1,000.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Md Ishak, Mohd Imran] Imran.Ishak@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/03/2019]		
Driver/Custodian:	KOOLMEES JEAN PIERRE (45 / Male), NRIC: G6002518K, Tel: +6591791892 Email: JPKOOLMEES@YAHOO.COM		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (28/02/2019): Alert - Adj Mandate Approved (S\$11405.00) - SLJ9252K - Claim Handler: Md Ishak, ...
- AIG_SG (27/02/2019): SLJ9252K / OD / 12/02/2019 / Coverage & Excess update



ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ9252K (7307454966SG)
OD
Feb 12 2019 3:30PM
[KOOLMEES JEAN PIERRE]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		Use Viewer	
Assessment Reports											1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	27/02/19 11:42	Adjuster Immediate Advice											Load HTM	
Photos/Images											3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	26/02/19 16:46	General View											Load JPG	
2	26/02/19 16:47	Chassis Number											Load JPG	
3	26/02/19 16:47	General View											Load JPG	
4	26/02/19 16:47	General View											Load JPG	
5	26/02/19 16:47	General View											Load JPG	
6	26/02/19 16:47	General View											Load JPG	
7	26/02/19 16:47	General View											Load JPG	
8	26/02/19 16:47	General View											Load JPG	
9	26/02/19 16:47	General View											Load JPG	
10	26/02/19 16:47	General View											Load JPG	
11	26/02/19 16:47	General View											Load JPG	
12	26/02/19 16:47	General View											Load JPG	
13	26/02/19 16:47	General View											Load JPG	
14	26/02/19 16:47	General View											Load JPG	
15	26/02/19 16:47	General View											Load JPG	
Documentation											1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	26/02/19 16:46	Singapore Accident Statement											Load PDF	
2	26/02/19 16:46	Certificate of Insurance											Load PDF	
3	26/02/19 16:46	Driver's Driving License											Load PDF	
4	26/02/19 16:46	ESTIMATE											Load PDF	
5	21/05/19 09:32	WORKSHOP INVOICE											Load PDF	
6	21/05/19 09:32	DISCHARGE VOUCHER											Load PDF	

Linked Accident Report Documents

			View	Use Viewer	
Assessment Reports			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	13/02/19 20:13	Accident Statement		Load HTM	
Photos/Images			3 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	13/02/19 20:12	Accident Photo		Load JPG	
2	13/02/19 20:12	Accident Photo		Load JPG	
3	13/02/19 20:12	Accident Photo		Load JPG	
4	13/02/19 20:12	Accident Photo		Load JPG	
5	13/02/19 20:12	Accident Photo		Load JPG	
6	13/02/19 20:12	Accident Photo		Load JPG	
7	13/02/19 20:12	Accident Photo		Load JPG	
8	13/02/19 20:12	Accident Photo		Load JPG	
9	13/02/19 20:12	Accident Photo		Load JPG	

Documentation			1 per page ▾	☒
No.	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	13/02/19 20:07	Sketch Plan		Load JPG ☒
2	13/02/19 20:07	Sketch Plan #2		Load JPG ☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19003608/AQD3N2

Date: 21/05/2019

REFERENCE

Insured/Claimant: KOOLMEES JEAN PIERRE
Date of Loss: 12/02/2019

Policy No:
Nature of Claim: OD Claim No: 7307454966SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLJ9252K	Engine No:	CNC175482
Make & Model:	AUDI Q5, 2.0 TFSI Quattro (A)	Chassis No:	WAUZZZ8R3HA033193
Reg. Date:	29/12/2016 (Man. Year: 2016)	Odometer:	20274 km
Colour:	Black		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$145,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/60 R18	Rear Tyre Size:	235/60 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	12,313.00	7,164.56	5,148.44	41.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,532.00	3,532.00	2,000.00	36.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,845.00	10,696.56	7,148.44	40.06
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	16,845.00	9,696.56	7,148.44	42.44
+ GST 7.00/7.00% (S\$)	1,179.15	678.76	500.39	42.44
Nett Amount (S\$)	18,024.15	10,375.32	7,648.83	42.44

INSPECTION

Date of Assignment:	26/02/2019	
Date Inspected:	26/02/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	5.0 days	

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,513.00 FS	*1,210.40 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	150.00 FS	*- FS
3	1		*REAR BUMPER TAIL LIGHT - LH	Not Necessary	273.00 FS	*- FS
4	2		*REAR BUMPER SPACER HILDER	Not Necessary	13.00 FS	*- FS
5	1		*REAR BUMPER GUIDE - LH	Not Necessary	49.00 FS	*- FS
6	1		*REAR BUMPER SPOILER	Not Necessary	788.00 FS	*- FS
7	1		*REAR LID	Dented	4,003.00 FS	*3,202.40 FS
8	1		*REAR LID ATTACHMENT PARTS	Not Necessary	112.00 FS	*- FS
9	2		*REAR LID HINGE - LH/RH	Not Necessary	416.00 FS	*- FS
10	1		*REAR LID SEAL	Not Necessary	185.00 FS	*- FS
11	1		*REAR LID LOCK	Not Necessary	164.00 FS	*- FS
12	1		*REAR LID PUSH BUTTON	Not Necessary	167.00 FS	*- FS
13	1		*REAR LID PUSH BUTTON SEAL	Not Necessary	14.00 FS	*- FS
14	1		*REAR LID GUARD PLATE - INNER	Not Necessary	56.00 FS	*- FS
15	1		*REAR LID PARKING ADHESIVE	Necessary	18.00 FS	*13.92 FS
16	1		*REAR LID SPOILER FIXING PARTS	Not Necessary	152.00 FS	*- FS
17	1		*REAR LID CHROME TRIM	Necessary	398.00 FS	*318.40 FS
18	1		*REAR LID LOCKING CLIP	Not Necessary	43.00 FS	*- FS
19	1		*REAR LID AUDI EMBLEM	Necessary	113.00 FS	*90.00 FS
20	1		*REAR LID Q5 EMBLEM	Necessary	87.00 FS	*69.28 FS
21	1		*REAR LID TFSI EMBLEM	Necessary	87.00 FS	*69.28 FS
22	1		*REAR LID QUATTRO EMBLEM	Necessary	87.00 FS	*69.28 FS
23	1		*REAR LID WINDSCREEN	Necessary	1,033.00 FS	*826.40 FS
24	1		*GLASS PRIMER	Necessary	38.00 FS	*29.76 FS
25	1		*LED TAIL LIGHT - LH	Cracked	1,329.00 FS	*1,063.20 FS
26	1		*REAR NO. PLATE	Not Necessary	25.00 FS	*- FS
27	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
28	1		*SUNDRIES	Necessary	800.00 FS	*2.24 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	12,313.00	7,164.56
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	New	280.00	280.00
2	TO RENEW REAR WINDSCREEN.	New	480.00	480.00
3	TO REMOVE AND REINSTALL REAR LIDS CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY.	New	480.00	480.00
4	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID. TRANSFER OLD FITTINGS AND ALIGN TO POSITION. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,100.00	1,000.00
5	TO RESPRAY REAR BUMPER, REAR LID AND REAR LID HINGES.	New	2,000.00	1,100.00
6	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (S\$)			5,532.00	3,532.00

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< END OF ESTIMATES >