

Pre-assign / CCU / FTE



Insured Vehicle No.: SLU 372H
Name of Insured: LCP PLC
Insured Tel No.: HP: 23/11/19
Excess Sec II :S\$ D.O.A: 23/11/19
Is driver the owner? (YES / NO) (NO) Nature of Accident:
If NO, Driver Name / Age:
Driver Tel No.: (V/L: YES / NO)

Claim No.:
Policy No.:
Make / Model: P16
Place of Accident: P16
OI GIA REPORT: YES / NO YES ; TP GIA REPORT: YES / NO YES
Insured Liability: % Final ? Yes / No YES

SLU 338L → → → → →



INSRS: WSP: sm spray
Tel:
Liability:
RMKS:



INSRS: WSP: sm spray
Tel:
Liability:
RMKS:



INSRS: WSP: sm spray
Tel:
Liability:
RMKS:



INSRS: WSP: sm spray
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
<u>11/3/19</u>	<u>SLU 338L - X</u>	Non-Reporting ltr (1st)	
<u>11/3/19</u>		Non-Reporting ltr (2nd)	
<u>11/3/19</u>		Non-Reporting ltr (Final)	
<u>13/5/19</u>	<u>- File pass to type mandate</u>	Notification ltr (if non-pickup)	
<u>13/5/19</u>		Call OI: <u>24/7/3/19</u>	
<u>13/5/19</u>		After call ltr to OI: <u>(by mail)</u>	
<u>13/5/19</u>	<u>- E-mailed mandate form after C 11, 317 45</u>	Documentation Check List: Handler Typist	
<u>13/5/19</u>	<u>- After approved mandate</u>	Notification ltr (if non-pickup)	☒
<u>31/5/19</u>	<u>- E-mailed offer to TP (S16, 317 45)</u>	After call ltr to OI	☒
<u>31/5/19</u>	<u>- Accepted. E-mailed DV.</u>	Authorisation To Act:	☒
<u>17/6/19</u>	<u>- DV received - Pending to close file.</u>	Release Voucher:	☒
<u>17/6/19</u>	<u>- File pass to Mr. Kuan to close</u>	Final Repair Bill:	☒
		Car Rental Invoice:	☒
		Towing Invoice	☒
		LTA / GIA:	☒
		Medical Bill:	☒
		PIR:	☒
		Mandate Reject Instruction:	☒
		LOD	☒
		Payment Breakdown Form:	☒
		Post-Repair Photos:	☒
		Others:	☒

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: L15 S\$ 10,000.00 (12 days) Reduction: \$14,131 152 % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 31/5/19 Confirm with CBAN Pick Yuen Email ☒ Call ☐

Final Liability: % 100 (Agreed / Admitted) BOLA S/N No.: NIC If NO or B 28, Ass. Lin:

Repair Cost: 6/10/50 S\$ 13,910

Loss of Rental (LOR): S\$ 2,400 (15 days) x \$160

Loss of Use (LOU): S\$ - (\$ - x - days)

Loss of Income (LOI): S\$ - (\$ - x - days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: S\$ 7.45

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost: S\$ -

Total: S\$ 16,317.45 Global Sum S\$:

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: S\$ 16,317.45 Name 1: SM SPRAY PAINTING

Payee 2 (Strike if N.A.): S\$ Name 2:

Payee 3 (Strike if N.A.): S\$ Name 3:

17/6/19

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 12 days Res: Yes or NoLum Sum: 10 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SL43318L Yr Regn: 1Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz cc 1991Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: _____ T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 255/35 R19R: 255/35 R19BS / DUN / EXNOVA / GY / FS / LIZA / MG / OHTSU / PIR / SUMI /TOYO / YOKO or As

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 25/02/19Survey held at SM Spray Painting

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Roof top or

Reas N/S, u/c

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP ALG.C45 \$13,000 (Red \$14,131/52/1)12 repair days + 3 survey + 1 PPS = 16 days

mv:

PV:

Nett:

Recommended -> 12 days + 3 survey = 15 days

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Pref. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Sheet 1

S M SPRAY PAINTING

BLOCK 25 KAKI BUKIT ROAD 4 #08-30 SYNERGY @ KB Singapore 417800

Tel: 6384 1755/1766

Fax: 6384 1744

25th february 2019

Bk 25 Kaki Bukit Rd 4
08-30 SYNERGY @KB
Singapore 417800

TPLCR
Xiao Tony

WDD2050472F401401

Accident date: 23rd February 2019

Estimated repair cost for vehicle no: SLU3318L MERCEDES BENZ 350

S/n	Qty	Items/Nett	U/price	Amount
				\$2,651.00 X
1	1	Rear boot lid <i>Repis</i>		\$65.00 ✓
2	1	Rear boot lid emble logo <i>3mm</i>		\$65.00 ✓
3	1	Rear boot lid 350 logo		\$288.00 X
4	1	rear boot Lid centre moulding <i>Not in</i>		\$957.00 795
5	1	Rear tail lamp-LH <i>Smushed</i>		\$16.00 ✓
6	2	Rear tail lamp clips <i>New</i>	\$8.00	\$900.00 450 ✓
7	4	Rear bumper reverse sensor <i>2 pieces damaged</i>	\$225.00	\$958.00 688 ✓
8	1	Rear Bumper reinforcement <i>Best</i>		\$388.00 ✓
9	1	rear LH Parking sensor <i>Damaged</i>		\$129.00 +
10	1	Rear Bumper Inner Center Bracket <i>New</i>		\$2,510.00 1590
11	1	Rear bumper <i>Distorted</i>		\$276.00 138 ✓
12	2	Rear Bumper lower Bracket <i>LH Dmg</i>	\$138.00	\$325.00 X
13	1	rear bumper lower chrome <i>New</i>		\$65.00 30 ✓
14	10	Rear bumper clips <i>New</i>	\$6.50	\$1,954.00 ✓
15	1	Rear fender LH <i>Buckled</i>		\$855.00 +
16	1	Rear Fender Inner Trim Board-LH <i>3mm</i>		\$65.00 +
17	10	Rear Fender Inner Trim Board Clips <i>3mm</i>	\$6.50	\$188.00 +
18	1	Rear wheel arch -LH		\$755.00 +
19	1	Rear L/H top ventilation flap		\$925.00 ✓
20	1	Rear L/H knocking <i>Knuckle</i> arm <i>Best</i>		\$1,125.00 X
21	1	Rear driver shaft <i>New</i>		\$852.00 ✓
22	1	Rear shock absorber-LH <i>Best</i>		\$326.00 ✓
23	1	Rear L/H wheel bearing hup <i>Damaged</i>		\$472.00 ✓
24	1	Rear L/H lower arm <i>Best</i>		\$650.00 300 (sw) ✓
25	1	REAR TYRE -LH <i>Wt</i>		\$950.00 75 (sw) ✓
26	1	Rear RIM-LH <i>Wt</i>		\$2,450.00 X
27	1	Rear Exhaust <i>Repis</i>		\$225.00 ✓
28	1	rear exhaust heat shield <i>Cracked</i>		\$277.00 ✓
29	1	Rear Exhaust chome pipe <i>Best</i>		
			Subtotal :-	\$21,662.00

Rear End Panel *Best* 1330 ✓
 Rear Control Arm *Best* 202 ✓
 Rear Stay Arm 198 ✓
 Rear Lateral Link (Front) *Best* 214 ✓
 Rear Lateral Link (Rear) *Best* 210 ✓
 Rear Bumper Lower Garnish 385 ✓

11795 SN 1050
10615.50

Labour charges

To remove & re-fix cushion

~~\$120.00~~ 80 ✓

To remove & re-fix rear undercarriage

~~\$280.00~~ 250 ✓

To reset computer

~~\$200.00~~ 150 ✓

To check wheel alignment computer

~~\$150.00~~ 80 ✓

To Check Wiring System

~~\$60.00~~ 30 ✓

Tuff kote

~~\$120.00~~ 80 ✓

Panel beating

2780

\$1,000.00 ✓

Spray Painting

120

\$1,000.00 ✓

To remove rear windscreen

~~180~~Subtotal :- \$2,930.00Total :- \$24,592.00

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

total: 14455.50

4/5 : 13K. ✓

12 Days

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 31 May 2019 10:32 AM
To: chan pick yuen
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: SLU3318 & SLE372H DOA 23.02.2019

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

	Claimed Amount
1. Cost of Repair (w/GST)	\$ 13,910.00
2. Loss of Rental (15days x \$160.00)	\$ 2,400.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	\$ 16,317.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Friday, May 10, 2019 10:57 AM
To: Mei Kwan (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: Re: SLU3318 & SLE372H DOA 23.02.2019

Dear Sir / Mdm ,

Your refer : SLE372H -AIG

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 24 May 2019 11:43 AM
To: Maricel.Olea@aig.com
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: SEEK MANDATE - AIG REF: TP / 5743609344SG [ACCIDENT INVOLVING SLE372H(OI) AND SLU3318L(TP) ON 23/02/2019) //LKK REF: CC6/LCR19003591/Apa3

Tracking:	Recipient	Delivery
	Maricel.Olea@aig.com	
	Hsiao Tong (LKKAuto)	Delivered: 24/5/2019 11:43 AM
	Admin A	
	Meikwan@lkkauto.com	Delivered: 24/5/2019 11:43 AM
	shupei@lkkauto.com	Delivered: 24/5/2019 11:43 AM
	olivialau@lkkauto.com	Delivered: 24/5/2019 11:43 AM

AIG Ref: 5743609344SG

LKK Ref: CC6/LCR19003591/APA3Q2

Dear Sir/Madam,

ACCIDENT INVOLVING SLE372H(OI) AND SLU3318L(TP) ON 23/02/2019

We refer to the above matter.

Our Insured was changing lane and had rear ended the Third party whom was in front of him. Liability is not in our driver's favour.

We seek your approval to offer to Third Party repairer, "SM SPRAY PANTING (HQ)" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 29,222.77	\$ 13,910.00
2. Loss of Rental (16days x \$200.00)	\$ 3,200.00	\$ 2,400.00 (15daysx\$160)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 32,430.22	\$ 16,317.45

** | 2days recommendation for repair + 3 Sundays = 15days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SLU3318L (5743609344SG)
[SLE372H]**

TP
CHONG JIN HUA
Feb 23 2019 11:00AM
[LCRF Pte Ltd]
Sm Spray Panting

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 24/05/2019 12:32 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$16317.45) - SLU3318L - Claim Handler: Olea, Maricel

Approved:16317.45.

Khanchna (LKK Auto)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Friday, 10 May 2019 10:57 AM
To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: Re: SLU3318 & SLE372H DOA 23.02.2019
Attachments: video-output-76C98F89-09AB-46F7-9613-99DC1DC38B5F.mov; Chong Jin Hua, Alvin - Rental Agreement.pdf; GIA.pdf; INVOICE.jpg; LOA LTA.pdf; Rental bill.pdf

Dear Sir / Mdm ,



Your refer : SLE372H -AIG

Enclosed is our client's GIA report , invoice , rental bill with agreement , LTA search invoice , video camera .
As request following :

1. RC \$ 13,910.00(\$13000 + 7% GST -as agreed)
2. LOR \$3200 (\$200 - Mercedes 350 -luxury car X 16 -12 Days recommend + 2 days waiting PRS - accident date on 23.02.2019 (Saturday) , survey only can do on 25.02.2019 (Monday) + 2 days weekend / total 16 days .
3. LTA fee \$7.45

@ 100 % (direct from behind with video camera)

Total \$ 17117.45 /-.

Please let us have your offer & reply in next 14 days . Thanks

Regards,
Chris Chan Pick Yuen
SM SPRAY PAINTING
HP: 92712214

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 27 March 2019 10:36 AM
To: 'Insurance LCR SG'; 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLE 372H(AIG) AND SLU 3318L ALONG /AT PIE ON 23/02/2019

Your Ref: **SLE 372H**
Our Ref: CC6/LCR19003591/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLE 372H(AIG) AND SLU 3318L ALONG /AT PIE ON 23/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLU 3318L against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle hit onto third party vehicle while your driver was changing lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SM SPRAY PAINTING ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS 13,910.00 (Repair Cost), SS 2,400.00 (Loss of ~~Use~~/Rental), SS 7.45 (Disbursement) for vehicle no. SLU 3318L that was damaged pursuant to the accident which occurred on 23/02/2019 (date) along PIE (location) involving vehicle no/s SLE 372H. This is pursuant to the inspection conducted on 25/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHONG JIN HUA (the third party claimant") of vehicle no. SLU 3318L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLU 3318L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of JUNE (month) 20 19 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)



S M SPRAY PAINTING

BLOCK 25 KAKI BUKIT ROAD 4 #08-30 SYNERGY @ KB Singapore 417800

Tel: 6384 1755/1766

Fax: 6384 1744

TAX INVOICE

CHONG JIN HUA
25 KAKI BUKIT ROAD 4
#08-30 SYNERGY @KB
Singapore 417800

Date: 10-May-19
GST Reg.No: M90370396N

Accident date: 23TH FEBRUARY 2019
Final Bill For Vehicle No: SLU3318L MERCEDES BENZ 350

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$13,000.00
Total	\$13,000.00
GST 7%	\$910.00
Grand Total	\$13,910.00

S/DLRS: THIRTEEN THOUSAND NINE HUNDRED TEN ONLY

**S M CAR RENTAL PTE LTD**

25 Kaki Bukit Road 4, #08-30 Synergy@KB (S)417800

HP: 9822 8246 / 9731 7938 Office: 6384 1755 Fax: 6384 1744

Co. Reg No: 201437044C

Sales Invoice

Bill To:	S M SPRAY PAINTING
Contact Person:	Darren Huang
Mobile:	9822 8346

Invoice No:	SMCR00408
Date:	23/02/2019

Vehicle No:	SDH8280R
Make/Model:	BMW 520i
Agreement No:	SMA00282

Description	Unit Price (\$)	Amount (\$)
Car Rental For the Period of: 23/02/2019 - 11/03/2019 <i>c 16 days</i>	\$200.00	\$3,200.00
Payment Details: NETS & Cash		

All cheques should be crossed and made payable to "S M Car Rental Pte Ltd"

UOB Bank 392-305187-0

Sub Total	\$3,200.00
Less: Deposit	\$0.00
Balance Due	\$3,200.00





AGREEMENT NO: SMA00282

25 Kaki Bukit Road 4, #06-30 Synergy@KB Singapore 417800
Tel: 6384 1755, HP: 9822 8346 Fax: 6384 1744
Business Reg No: 201437044C
LEASING AGREEMENT

This Vehicle Leasing Agreement is made between S M CAR RENTAL PTE LTD ("OWNER") and

Dr / Mr / Ms Chong Jin Hua, Alvin ("HIRER") of NRIC/ FIN S8320573C

With Registered Address 7 Hillview Way Singapore 669178

Contact No: 90029586

The agreed leasing rate is at S\$ _____ per day / week / month) from 23 / 02 / 2019

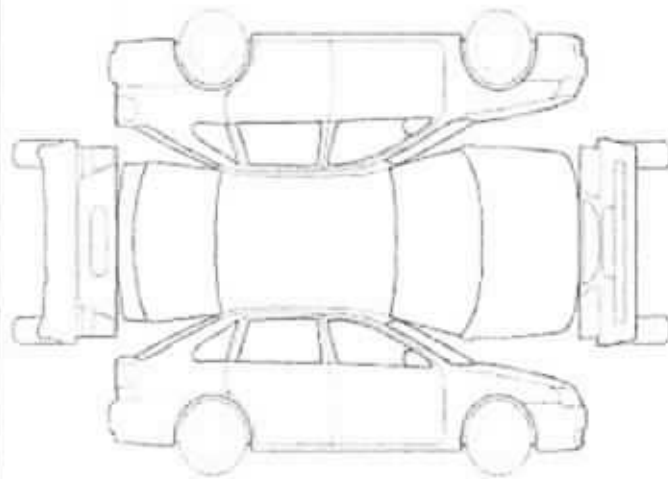
to / / Total leasing rate agreed at S\$ _____ Total Leasing _____ (day(s) / weeks / months)

LEASING EXTENSION FROM ABOVE INITIAL DATE TO: / /

Leasing Rate S\$ _____ per day / week / month) Leasing Extension _____ (day(s) / weeks / months)

Full Payment _____ AUTHORIZED SIGNATURE & DATE/ OWNER SIGNATURE & DATE/ HIRER

Vehicle Inspection and Remarks



Vehicle No. SLK 3269K

Make & Model Honda Odyssey

Vehicle COLLECTION:

Mileage 124611 KM

Date: 23 / 02 / 2019

Time: 02 / 30 (AM/PM)

Fuel level: 3/4 by 7/8

EMPTY $\frac{1}{4}$ $\frac{1}{2}$ $\frac{3}{4}$ FULL

SG
SIGNATURE/ HIRER

Vehicle RETURNED:

Mileage _____ KM

Date: / /

Time: / (AM/PM)

SG
SIGNATURE/ HIRER

ADDITIONAL DRIVER/ NAME:

NRIC/FIN:

NATIONALITY

SURCHARGE FOR WEST MALAYSIA:

DEPOSIT:

BOOKING DEPOSIT:

AMOUNT DUE:

ACCESSORIES/ REMARKS:

HIRER TO PROVIDE ORIGINAL VEHICLE DRIVER LICENSE WORKING THAT OF ADDITIONAL DRIVER FOR PHOTOGRAPHING AS PROOF (AT LEAST 12 YEARS OLD) WITH VALID SINGAPORE DRIVING LICENSE HELD FOR AT LEAST TWO (2) YEARS.
IN THE EVENT OF INITIAL FULL LEGAL SUBLETTING, PAYURE TO RETURN OF HIRER VEHICLE PER THIS AGREEMENT A MINOR FINE OF MAXIMUM 100.00 WILL BE IMPOSED ON THE HIRER.

See Teng
AUTHORIZED SIGNATURE/ OWNER

SG
SIGNATURE/ HIRER

BY SIGNED THIS AGREEMENT, THE HIRER CONFIRMS HAVING READ THE TERMS AND CONDITIONS FOR LEASING AND OF GIVING HIS/HER UNCONDITIONAL APPROVAL TO THE TERMS AND CONDITIONS FOR LEASING STATED ON THIS AND THE BACK OF THIS PAGE.

LEASING TERMS AND CONDITIONS

1. Definitions

- a. **OWNER** - means **S M CAR RENTAL PTE LTD**
- b. **HIRER** - means the person signing this agreement, which the charges incurred under this agreement are to be billed.
- c. **VEHICLE** - means the motor vehicle or any substitute or replacement vehicle described in this Agreement and/or other Form of Records, includes all fees, tools, accessories, equipment, keys, parts and vehicle documents in or on the vehicle.
2. Hirer and or listed authorized driver must be above 22 years old. Hirer and or authorized driver must have a valid Singapore driving license held for at least TWO (2) years as required by insurance requirements.
3. Hirer is responsible that the person driving the vehicle is permitted in accordance with the licensing or other laws or regulation to the motor vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason enactment or regulation in that behalf from driving a motor vehicle.
4. The Hirer shall at all times drive the said vehicle in a careful and skilful manner, observing the traffic regulations and laws and in the event of any breach thereof, the Hirer shall pay all fines, cost of repairs and penalties which may be incurred and shall also answer all Police and Traffic Court Summonses, Notices and Inquiries in connections therewith. Particular attention is to be accorded to the following:
 - a. Hirer shall not carry load or passengers in excess of the Motor Vehicle's Licensed carrying capacity.
 - b. Hirer shall not drive the said vehicle whilst under the influence of intoxicating liquor or drugs.
 - c. Hirer shall not hire the said vehicle out to third persons or to let unauthorized persons or learners to use the said vehicle or to permit the said vehicle to be used for illegal purposes (for instance, in connection with theft, drug peddling or trafficking, smuggling, or any other criminal activity) or the purposes of test or racing. Failure to comply may entail serious consequences as the Hirer assumes full responsibility and in the event of the said vehicle being seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all losses incurred including the value of the said vehicle and loss of leasing income.
5. The vehicle must be properly parked and locked when not in used. It is also the Hirer's responsibility to inform the Owner if vehicle parts such as number plate, faulty lamp, road tax sticker is missing, broken, bend or dirty or tyre is bald. Failing which the Hirer shall pay all fines and penalties which may be incurred.
6. The vehicle must be provided with sufficient fuel, engine oil, water, prescribed tyre pressure (which the Hirer shall be liable for the full cost of repairs including loss of leasing income arising from Hirer's or driver's negligence to keep vehicle in proper running condition resulting in any damage caused to the vehicle or any inconvenience caused to the Owner).
7. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute a breakdown and that in the event, the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$580-\$8100 per trip. Punctured and damaged tyres that cannot be reused will be charged accordingly from \$8100-\$8200 per tyre.
8. The vehicle is supplied with petrol and should be returned with petrol level at least 1/4 tank.
9. Strictly no smoking, durians and transportation of pets are allowed in the vehicle. Failure to oblige, Hirer is responsible for a cleaning cost of \$500-\$5300.
10. The Hirer is obliged to inform the Owner immediately of any accident and make a report to the insurance company not later than 24 hours after the accident. The Hirer must not acknowledge or compound any claim either partially or in full. It is important that they secure in names, NRIC number, address and telephone of all witnesses as well as the license number of any and all vehicles involved in the accident. In the event that any party to the accident suffered an injury, or involved a government vehicle and/or damage to government property, or involved a foreign vehicle or involved a pedestrian or cyclist, the local police authorities have to be informed.
11. The Owner cannot be held responsible for any damages not covered by insurance, in the Hirer and any third party in connection with the operation and the leased vehicle, as well as the loss or damage to articles stored or left in the vehicle during the leasing period. The Hirer agrees to exonerate the Owner from all responsibility in connection with any loss or damage or inconvenience used by the delayed delivery of the vehicle, possible motor troubles or any other causes.
12. The vehicle is NOT covered by a motor insurance policy covering personal accident insurance for the Hirer, his passenger or authorized driver and the Owner shall not be responsible for any liability claims, injuries or otherwise in connection with any accident death or the losses arising from the use of the vehicle. It is the responsibility of the Hirer to requisites for separate personal accident coverage for bodily injury or death as deemed.
13. Hirer shall not take the said vehicle outside mainland Singapore without the written consent of the Owner. Failure to comply with this term comes with a penalty of \$3200 per day and may entail further serious consequences; Hirer shall assume personal and full responsibility and in the event of the said vehicle being damaged, seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all losses incurred including the value and loss of leasing income of the said vehicle.
14. In the event of driving into West Malaysia, a surcharge will apply up to a maximum of \$550 per day.
15. Minimum leasing charge is One day (24 hours) and excess hour charge is computed at 50% of daily rates.
16. No refund for early return of vehicle. Vehicle shall be returned latest by 6pm (Monday - Friday) and 1pm (Saturday) or otherwise stated in this agreement.
17. In the event of any emergency associated to the leased vehicle, HIRER should contact 8822 8346.
18. All rates quoted are in Singapore currency. Full amount is payable upon collection of vehicle by cash or approved credit cards only.
19. In breach of the terms and conditions stated in this Agreement, the Owner reserves the right to resume possession of the leased vehicle at any time from the Hirer in the Owner's interest without prejudice.
20. In the event of any disputes arising out of or in connection with this Agreement, the parties hereto hereby agree and submit to the jurisdiction of the Courts of the Republic of Singapore.
21. Vehicle is covered under insurance against limited third party liability, for third party property damage up to \$55,000,000 per accident. However, there is an excess liability for any damages/loss to the leased vehicle for each and every accident, regardless of fault which is always the responsibility of the Hirer. Hirer is always responsible for the amount of "damages/loss" for each and every accident as follows:

Damage/Loss Excess					
Vehicle Capacity	Damage Excess		Fire & Theft		Wind Screen replacement
	Singapore	Malaysia	Singapore	Malaysia	Singapore/ Malaysia
1,600 and below	\$34,000	\$35,000	\$35,000	\$36,000	\$31,000
1,600 to 2,000	\$34,500	\$35,000	\$35,500	\$36,500	\$31,000
2,000 and above	\$35,000	\$36,000	\$36,000	\$37,000	\$31,000



Banking Details :
 Bank Name : UOB (Current Account)
 Account Name : S M CAR RENTAL PTE LTD
 Account Number : 392-305-187-0

[Handwritten Signature]

SIGNATURE/ HIRER

BY SIGNING THIS AGREEMENT, THE HIRER CONFIRMS HAVING READ THE TERMS AND CONDITIONS FOR LEASING AND GIVING HIS/HER UNCONDITIONAL APPROVAL TO THE TERMS AND CONDITIONS FOR LEASING STATED ON THIS AND THE BACK OF THIS PAGE

Receipt

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Feb 2019 / 22:23:13

Receipt Date/Time : 24 Feb 2019 / 22:23:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190224-001491

Previous Receipt No. :

S/N Item Description/
Business Transaction Reference
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SLE372H

As at 23 Feb 2019/11:35:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SLE372H
Enquiry Fee
20190224222220584544

7.00	0.49	7.49
7.00	0.49	7.49
7.00	0.49	7.49
		0.04
		7.45

Paid By

20190224222240720 Direct Debit: eNETS Debit
(Internet Banking)

Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Feb 2019 Edit Reg		25 Feb 2019 00:00 Edit Adj Rpt	S\$13,000.00 Edit Estimates	S\$13,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LION CITY RENTALS PTE LTD , Co. Reg. No.: 201624597K									
Main Claimant: CHONG JIN HUA , ID: S8320573C									
Vehicle Reg. No.: SLU3318L		Date of Loss: 23/02/2019 11:00 - :59 [17 Months and 1 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 5743609344SG		Policy/Cover Note No.: (Comprehensive)							
Vehicle Reg. No. (Insured): SLE372H		Policy No. (Claimant): M0009293							
		Excess:							
Repairer: Sm Spray Panting (HQ) 1 Kaki Bukit Avenue 6, #01-13 Autobay, 417883 Kaki Bukit - Tel: 98228346									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Olea, Maricel] Maricel.Olea@aig.com									
Claimant's Insurer: Etiga Insurance Pte Ltd (HQ) - Tel: 63360477									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/03/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (24/05/2019): Alert - Adj Mandate Approved (S\$16317.45) - SLU3318L - Claim Handler: Olea, Mari...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU3318L (5743609344SG)
[SLE372H]
TP
CHONG JIN HUA
Feb 23 2019 11:00AM
[LION CITY RENTALS PTE LTD]
Sm Spray Panting

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown															Edit		
Photos/Images															3 per page			☒		
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1	04/03/19 13:32	TP GIA REPORT	 Load PDF	
2	09/05/19 08:40	TP ESTIMATE	 Load PDF	
3	22/05/19 10:15	RENTAL RECEIPT	 Load PDF	
4	22/05/19 10:15	LTA SEARCH	 Load PDF	
5	22/05/19 10:15	LETTER TO OI	 Load PDF	
6	20/06/19 09:12	WORKSHOP INVOICE	 Load PDF	
7	20/06/19 09:12	AUTHORISATION TO ACT FORM	 Load PDF	
8	20/06/19 09:12	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	05/03/19 09:05	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLE372H (Insd veh)	Model:	MERCEDES-BENZ C350E 2.0
	SLU3318L (TP veh)		(A)
Date of Accident:	23/02/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	: \$	29,222.77	
Final Repair Cost	: \$	13,910.00	
Loss of Use	: \$	_____ days at \$0.00 per day	
Rental (if any)	: \$	2,400.00	15 days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	16,317.45	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SM Spray Panting	: \$	16,317.45
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

20 Jun

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR19003591/APA3Q2

Date: 20/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SLU3318L

Insured Vehicle No : SLE372H

Date of Loss: 23/02/2019

Nature of Claim: TP

Claim No: 5743609344SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLU3318L**

Make & Model: MERCEDES-BENZ C350E, 2.0 (A)

Reg. Date: 22/09/2017 (Man. Year: 2016)

Colour: White

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

Engine No: 27492030731153

Chassis No: WDD2050472F401401

Odometer: 0 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/35 R19

Rear Tyre Size: 255/35 R19

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,201.00	11,665.50	12,535.50	51.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,110.00	2,790.00	320.00	10.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	27,311.00	14,455.50	12,855.50	47.07
Approved Total (Overridden) (S\$)		13,000.00		
(S\$)	27,311.00	13,000.00	14,311.00	52.40
+ GST 7.00/7.00% (S\$)	1,911.77	910.00	1,001.77	52.40
Nett Amount (S\$)	29,222.77	13,910.00	15,312.77	52.40
+ Car Rental (15.0 x S\$160.00/day) (S\$)		2,400.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		16,317.45		

INSPECTION

Date of Assignment: 25/02/2019

Date Inspected: 25/02/2019 Inspected At:

 Sm Spray Panting (HQ)
 1 Kaki Bukit Avenue 6, #01-13 Autobay
 Singapore 417883

Estimated Period of Repair: 12.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Repair	2,651.00 F	*- FL
2	1		*REAR BOOT LID EMBLE LOGO	Necessary	65.00 F	*65.00 FL
3	1		*REAR BOOT LID 350 LOGO	Necessary	65.00 F	*65.00 FL
4	1		*REAR BOOT LID CENTRE MOULDING	Not Necessary	288.00 F	*- FL
5	1		*REAR TAIL LAMP -LH	Smashed	957.00 F	*795.00 FL
6	2		*REAR TAIL LAMP CLIPS	Necessary	16.00 F	*16.00 FL
7	4		*REAR BUMPER REVERSE SENSOR	Damaged (2 PCS ONLY)	900.00 F	*450.00 FL
8	1		*REAR BUMPER REINFORCEMENT	Bent	958.00 F	*688.00 FL
9	1		*REAR LH PARKING SENSOR	Damaged	388.00 F	*388.00 FL
10	1		*REAR BUMPER INNER CENTER BRACKET	Not Necessary	129.00 F	*- FL
11	1		*REAR BUMPER	Distorted	2,510.00 F	*1,590.00 FL
12	1		*REAR BUMPER LOWER BRACKET	N/S Damaged	276.00 F	*138.00 FL
13	1		*REAR BUMPER LOWER CHROME	Not Necessary	325.00 F	*- FL
14	10		*REAR BUMPER CLIPS	Necessary	65.00 F	*30.00 FL
15	1		*REAR FENDER L/H	Buckled	1,954.00 F	*1,954.00 FL
16	1		*REAR FENDER INNER TRIM BRACKET LH	Not Necessary	855.00 F	*- FL
17	10		*REAR FENDER INNER TRIM BRACKET CLIPS	Not Necessary	65.00 F	*- FL
18	1		*REAR WHEEL ARCH -LH	Not Necessary	188.00 F	*- FL
19	1		*REAR L/H TOP VENTILATION FLAP	Not Necessary	755.00 F	*- FL
20	1		*REAR L/H KNUCKLE ARM	Bent	925.00 F	*925.00 FL
21	1		*REAR DRIVER SHAFT	Not Necessary	1,125.00 F	*- FL
22	1		*REAR SHOCK ABSORBER -LH	Bent	852.00 F	*852.00 FL
23	1		*REAR L/H WHEEL BEARING HUP	Damaged	326.00 F	*326.00 FL
24	1		*REAR L/H LOWER ARM	Bent	472.00 F	*472.00 FL
25	1		*REAR TYRE -LH	Cut	650.00 FS	*300.00 FS
26	1		*REAR RIM-LH	Cut	950.00 FS	*750.00 FS
27	1		*REAR EXHAUST	Repair	2,450.00 F	*- FL
28	1		*REAR EXHAUST HEAT SHIELD	Crumpled	225.00 F	*225.00 FL
29	1		*REAR EXHAUST CHROME PIPE	Bent	277.00 F	*277.00 FL
30	1		*REAR END PANEL	Dented	1,330.00 F	*1,330.00 FL
31	1		*REAR CANTROL ARM	Bent	202.00 F	*202.00 FL
32	1		*REAR STAY ARM	Bent	198.00 F	*198.00 FL
33	1		*REAR LATERCAL LINK (FRONT)	Bent	214.00 F	*214.00 FL
34	1		*REAR LATERCAL LINK (REAR)	Bent	210.00 F	*210.00 FL
35	1		*REAR BUMPER LOWER GARNISH	Deformed	385.00 F	*385.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **24,201.00** **12,845.00**
 - List Item Discount on L Items 0.00/10.00% (S\$) **0.00** **1,179.50**

Total Parts (S\$) 24,201.00 11,665.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & RE-FIX CUSHION	New	120.00	80.00
2	TO REMOVE & RE-FIX REAR UNDERCARRIAGE	New	280.00	250.00
3	TO RESET COMPUTER	New	200.00	150.00
4	TO CHECK WHEEL ALIGNMENT COMPUTER	New	150.00	80.00
5	TO CHECK WIRING SYSTEM	New	60.00	30.00
6	TUFF KOTE	New	120.00	80.00
7	PANEL BEATING	New	1,000.00	1,000.00
8	SPRAY PAINTING	New	1,000.00	1,000.00
9	TO REMOVE REAR WINDSCREEN	New	180.00	120.00
Gross Labour Cost (S\$)			3,110.00	2,790.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >