

155200

INS. CASE OWNER

Richard

CC 4/AXA1900

7577, T. 66752

LKK:

IDAC:

Surveyor:

MTH

DOI:

ASSIGNMENT

15/3/2019

Date / Time:

26/2/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHO 5689P

Name of Insured:

TRANS - MBS SERVICES PTE

Insured Tel No.:

HP:

26/2/19

Excess Sec II:SS

D.O.A:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: Wong Chen Yau

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Samo IF 1 / 100798

Policy No.:

VPE / PIC 60520

Make / Model:

Toyota

Place of Accident:

2nd kmos 7nos kmos

LINK

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SUT 60452

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:Like  
FranceINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

SUT 60452 - 4

SHO 5689P - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 6/3/2019

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

8/8/19

seek mandate via SMART

13/8/19

mandate approve via SMART.

14/11/19

fee - 50 to send ps - cum

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

8448.72

( 8 days) x \$100

Loss of Rental (LOR):

S\$

856.00

( 8 days)

Loss of Use (LOU):

S\$

(S x days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

S\$

9304.72

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

9304.72

Name 1:

Cycle &amp; Carriage France Pte Ltd

GIA

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Summary *Taufik*

REF: AXA

2

# ASSIGNMENT

From: Date: 15/3/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLT 6945L

at Workshop m/s Cycle & Carriage  
209 Penden Garden

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: 1pm (waiting)

Don Bung

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
| N/S | O/S |
|     |     |

Bal. or Market Value: \$106K.

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLT 6945L Yr Regn: 20/7, Nov

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Citizen DS5 C.C. 1560

Colour: Blm A/C: Insured / Std / NI / NA

Sp. Reading: 030068 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: VF7KF BH ZT. 65504077

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I.

15/3/19 2pm

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP # 7896-W Creel # 1305/14%

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$ )

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$ )

☐ : Interview (\$ )

☐ : Tech. Invs (\$ )

☐ : Weekend (\$ )

Survey Fee:

Transportation:

\$ + RS. SI

Photos

Others

TOTAL

**ESTIMATE**

Company Reg No. 200609327M  
 GST Reg No. MR-8500111-X

| Invoice Name & Address                                                                               |                  | Owner Name & Vehicle Info                                                                                  |                                                                                                                                                                                           |
|------------------------------------------------------------------------------------------------------|------------------|------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MR ANG HAW SIANG BRANDON (HONG HAOXIANG)<br>706 UPPER CHANGI ROAD EAST #03-0<br><br>SINGAPORE 486836 |                  | Cust No/Name<br>Reg No/Reg Date<br>Date In/Mileage<br>Chassis No<br>Engine No<br>Make/Model<br>Colour/Trim | /MR ANG HAW SIANG BRANDON (HONG<br>SLT6945L / 08/11/2017<br>/ 0<br>VF7KFBHGTGS504077<br>10JBHC3052271<br>CIT/DS5 1.6 BLUEHDI 120 EAT6 SO CHIC<br>9GP GRIS HURRICANE / 3JF MISTRAL CLAUDIA |
| Contact No                                                                                           | Mobile: 98303215 |                                                                                                            |                                                                                                                                                                                           |

| Account No | Terms | Date/Time Printed | CSE | Operator          | WIP No |
|------------|-------|-------------------|-----|-------------------|--------|
| CSM00073   | Cash  | 25/02/2019/ 22:06 |     | 465 / Tay Jian Ye | 14161  |

| Description of Goods / Services                                                                                                                                                           | Qty  | Unit Price | Disc% | Amount           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------------|-------|------------------|
| E PNT88000<br>TO RENEW REAR BUMPER, REAR RH DOOR, REPAIR REAR RH FENDER, FRT RH DO                                                                                                        |      |            |       | 1800 2400.00 ✓   |
| E PNT98000<br>PAINT WORK SPRAY REAR BUMPER, REAR FENDER RH, REAR RH DOOR, FRT RH DOOR                                                                                                     |      |            |       | 1680 2100.00 ✓   |
| E PNT88000<br>TO TRANSFER REAR RH DOOR TRIM, GLASS, MECHANISM TO NEW PART                                                                                                                 |      |            |       | 2. 550.00 ✓      |
| E PNT88000<br>TO TRANSFER REAR PARKING SENSOR TO NEW PART                                                                                                                                 |      |            |       | 60. 80.00 ✓      |
| A 54900099<br>CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM                                                                                                                                  |      |            |       | 20 50.00 ✓       |
| A 10028901<br>TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST<br>USING HI-SCAN PRO TEST                                                                                              |      |            |       | ✓ 300.00 ✓       |
| M SUNDRY<br>TO APPLY ANTI CORROSION                                                                                                                                                       |      |            |       | 60. 80.00 ✓      |
| M SUNDRY<br>TO APPLY BODY SEALANT                                                                                                                                                         |      |            |       | ✓ 40.00 ✓        |
| M SUNDRY<br>SUNDRIES                                                                                                                                                                      |      |            |       | ✓ 20.00 ✓        |
| M REAR BUMPER                                                                                                                                                                             | 1.00 | 1129.00    | 0.00  | de- 1129.00 1196 |
| M BRACKET SET                                                                                                                                                                             | 1.00 | 111.00     | 0.00  | 111.00           |
| M SET REINFORC                                                                                                                                                                            | 1.00 | 173.00     | 0.00  | 173.00           |
| M LOW RR PAN FIX                                                                                                                                                                          | 1.00 | 121.00     | 0.00  | 121.00           |
| M REAR DOOR RH ASS                                                                                                                                                                        | 1.00 | 1241.00    | 0.00  | bt- 1241.00 1306 |
| M MOULDING RH                                                                                                                                                                             | 1.00 | 237.00     | 0.00  | int- 237.00 251  |
| M DECOR STRIP RH                                                                                                                                                                          | 1.00 | 156.00     | 0.00  | at- 156.00 166   |
| M TRIM RH                                                                                                                                                                                 | 1.00 | 114.00     | 0.00  | 7x 114.00 m      |
| M MOULDING RH FRT                                                                                                                                                                         | 1.00 | 299.00     | 0.00  | at- 299.00 317   |
| SURVEYOR NAME: <u>Tay Jian Ye 97495749</u><br>SURVEYOR SIGNATURE: <u>[Signature]</u><br>DATE: <u>15/3/19</u><br>REMARKS: <u>Repair before paint</u><br><u>sure (like auto-wm) 06 days</u> |      |            |       |                  |

Confirm & accepted by **the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation

Authorized Signatory and company stamp

No illegal modification(s) is allowed

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Date:

|                       |                 |
|-----------------------|-----------------|
| Parts                 | 3,581.00        |
| Labour                | 5,480.00        |
| Standard Menu         | 0.00            |
| Specialist Job        | 0.00            |
| Diagnostics Job       | 0.00            |
| Sundry/Others         | 140.00          |
| <b>Total(w/o GST)</b> | <b>9,201.00</b> |



Exceptional Journeys

Surveyor : Taufikh - LKK  
Company : AXA  
DOA : 24/02/2019  
CSE : Tay  
Date of Survey : 15/03/2019

VEHICLE NO : SLT6945L  
MODEL : CIT/ DS5 1.6 BLUEHDI 120 EAT6  
WIP : 14161

|                  |   |          |            |
|------------------|---|----------|------------|
| Material         | : | \$       | 3,366.00   |
| Labour           | : | \$       | 4,530.00   |
| Sub-Total        | : | \$       | 7,896.00   |
| Less Excess      | : | \$       | -          |
| Total            | : | \$       | 7,896.00   |
| GST 7%           | : | \$       | 552.72     |
| Grand Total      | : | \$       | 8,448.72   |
| Finalise By/Date | : | JoJo dtd | 11/06/2019 |

Email :

☒ REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 Days ( 1 ) Weekends  
+        Days (        ) Public Holiday  
+ 1 Survey - 15/03/19 - Fri  
TOTAL DAYS REPAIR TOOK = 9

☒ TP Claim AXA - SHD5689P

☒ Claim GIA / LTA fee \$ 2.00

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others                     

☐ Third Party Report



CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE FRANCE PTE. LIMITED

## PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens, Singapore 609339 Tel: (65) 6568 4501 Fax: (65) 6565 1240



CITROËN

## PRO-FORMA INVOICE

Company Reg No. 200609327M  
GST Reg No. MR-8500111-X

| Invoice Name & Address                                                                                                                                    | Owner Name & Vehicle Info                                                                                                                                                                                                                                                                                     |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MR ANG HAW SIANG BRANDON (HONG HAOXIANG)<br>C/O AXA INSURANCE PTE LTD<br>MOTOR CLAIM DEPARTMENT<br>8 SHENTON WAY #24-01<br>SINGAPORE 068811<br>Contact No | Cust No/Name /MR ANG HAW SIANG BRANDON (HONG<br>Reg No/Reg Date SLT6945L / 08/11/2017<br>Date In/Mileage 25/03/2019/ 30636<br>Chassis/Package VF7KFBHGTGS504077 /CC17S5<br>Engine No 10JBHC3052271<br>Make/Model CIT/DS5 1.6 BLUEHDI 120 EAT6 SO CHIC<br>Colour/Trim 9GP GRIS HURRICANE / 3JF MISTRAL CLAUDIA |



| Account No | Terms | Date/Time Printed | CSE | Operator         | WIP No | Invoice/Credit Note No |
|------------|-------|-------------------|-----|------------------|--------|------------------------|
| CSF00001   | Cash  | 10/06/2019/ 17:02 | TLT | 881 / Jojo Cheng | 14161  | 0                      |

| Description of Goods / Services                                                              | Qty  | Unit Price | Disc% | Amount  |
|----------------------------------------------------------------------------------------------|------|------------|-------|---------|
| E PNT88000<br>RENEW REAR BUMPER , REAR RH DOOR , REPAIR REAR RH FENDER, FRT RH DO            |      |            |       | 1800.00 |
| E PNT98000<br>SPRAY PAINT REAR BUMPER, REAR FENDER RH , REAR RH DOOR, FRONT RH DOOR          |      |            |       | 1680.00 |
| E PNT88000<br>TRANSFER REAR RH DOOR TRIM, GLASS , MECHANISM TO NEW PART                      |      |            |       | 550.00  |
| E PNT88000<br>TRANSFER REAR PARKING SENSOR TO NEW PART                                       |      |            |       | 60.00   |
| A 54900099<br>CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM                                     |      |            |       | 20.00   |
| A 10028901<br>TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST<br>USING HI-SCAN PRO TEST |      |            |       | 300.00  |
| M SUNDRY<br>APPLY ANTI CORROSION                                                             |      |            |       | 60.00   |
| M SUNDRY<br>APPLY BODY SEALANT                                                               |      |            |       | 40.00   |
| M SUNDRY<br>SUNDRIES                                                                         |      |            |       | 20.00   |
| X REAR BUMPER                                                                                | 1.00 | 1196.00    | 0.00  | 1196.00 |
| X LOW RR PAN FIX                                                                             | 1.00 | 121.00     | 0.00  | 121.00  |
| X REAR DOOR RH ASS                                                                           | 1.00 | 1315.00    | 0.00  | 1315.00 |
| X MOULDING RH                                                                                | 1.00 | 251.00     | 0.00  | 251.00  |
| X DECOR STRIP RH                                                                             | 1.00 | 166.00     | 0.00  | 166.00  |
| X MOULDING RH FRT                                                                            | 1.00 | 317.00     | 0.00  | 317.00  |
| Z TEXT<br>AXA TP CLAIM SHD5689P<br>DOA: 24/02/2019<br>SURVEYOR: TAUFIKH 15/03/2019           |      |            |       |         |

\* Price Change.

Cycle & Carriage celebrates 120 years.  
Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

|                 |          |           |               |          |
|-----------------|----------|-----------|---------------|----------|
| Parts           | 3,366.00 |           | Nett          | 7,896.00 |
| Labour          | 4,410.00 | 7% GST on | 7896.00       | 552.72   |
| Standard Menu   | 0.00     |           |               |          |
| Specialist Job  | 0.00     |           | Total Payable | 8,448.72 |
| Diagnostics Job | 0.00     |           | Paid          | 0.00     |
| Sundry/Others   | 120.00   |           | Total Due     | 8,448.72 |
| Total(w/o GST)  | 7,896.00 |           |               |          |

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



## Re:TP MANDATE IA-S9M01F2I

Type

🔗 Question

Message

Pls advise if you have engaged insured or the driver on the TP's claim. If no objection from OI, to proceed to settle as per mandate. TY.

Reply

## « Service Request Details

Claim

S9M01F2I

Reference

None ✎

Loss Date

February 24, 2019

Report Date

Feb 26, 2019 9:37:00 AM

Request Date

February 26, 2019

Due Date

February 26, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

|          |        |
|----------|--------|
| Previous | More ▾ |
|----------|--------|

### Vehicle Information

Incident Vehicle Registration #

SLT6945L

Make

TPVD CITROEN

Model

DS5 1.6 BLUEHDI S&amp;S EAT6 S/R

## Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD  
No.2 ANG MO KIO STREET 63, 569111, Singapore

## Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE



SENT

2/26/19 9:56 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

PLEASE LINK ALL THE SUPPORTING DOCUMENT TO US

BODY







## TP MANDATE IA-S9M01F2I

Type

🔔 Question

Message

Dear Richard, we refer to the above matter. Liability(TP) 100% Proposed repair cost \$8,448.72 Loss of use \$ no. of days Loss of rental \$963.00 no. of days 9day x\$ 107.00 Loss of income \$ no. of days LTA search fees \$2.00 Others \$ Proposed Total \$9,413.72 Thank you Vivian Lau ( 08/08/2019)

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 08/08/2019

### Survey Details:

|                     |                                 |
|---------------------|---------------------------------|
| Date of loss        | 24-Feb-19                       |
| Date of appointment | 26-Feb-19                       |
| Date of survey      | 15-Mar-19                       |
| Location of survey  | CYCLE & CARRIAGE FRANCE PTE LTD |

### Vehicle Details:

|                      |                                      |
|----------------------|--------------------------------------|
| Claim Type:          | Third party                          |
| Vehicle number       | SLT 6945L                            |
| Make and Model       | CITROEN DS5 1.6 BLUEHDI S&S EAT6 S/R |
| Date of registration | 8/11/2017                            |
| Excess               |                                      |
| Market Value         | \$106,000                            |
| Parf Rebate          | \$55,740                             |
| Nett Loss            | \$50,260                             |

### Repair details:

|                  |             |
|------------------|-------------|
| Initial Estimate | \$ 9,201.00 |
|------------------|-------------|

### Proposed/Revised repair cost:

|                         |             |
|-------------------------|-------------|
| Parts                   | \$ 3,366.00 |
| Check items (estimate)  |             |
| Labour                  | \$ 4,530.00 |
| Total                   | \$ 7,896.00 |
| Lump Sum(if applicable) | \$ -        |

|                           |   |
|---------------------------|---|
| Number of days for repair | 6 |
|---------------------------|---|



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

Base on TP video show that insured change lane and collided with tp vehicle.

**Mandate:**

| Liability(TP)         | 100%               |                             |
|-----------------------|--------------------|-----------------------------|
| Proposed repair cost  | \$ 8,448.72        |                             |
| Loss of use           | \$                 | no. of days                 |
| Loss of rental        | \$ 963.00          | no. of days 9day x\$ 107.00 |
| Loss of income        | \$                 | no. of days                 |
| LTA search fees       | \$ 2.00            |                             |
| Others                | \$                 |                             |
| <b>Proposed Total</b> | <b>\$ 9,413.72</b> |                             |



## Re:TP MANDATE IA-S9M01F2I

Type

🔗 Question

Message

Pls advise if you have engaged insured or the driver on the TP's claim. If no objection from OI, to proceed to settle as per mandate. TY.

Reply

## Hsiao Tong (LKKAUTO)

---

**From:** Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>  
**Sent:** Tuesday, 12 November 2019 3:08 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Su Li (LKK Auto); Admin A  
**Subject:** RE: LOD - Our ref: SLT6945L (CIT) / Your ref: SHD5689P - TP AXA / DOA: 24/02/2019

Hi Hsiao Tong,

Refer to your email below, kindly let us have the DV for signature.

Best Regards,

Jojo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4554 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** 09 November 2019 9:32 AM  
**To:** Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>  
**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: LOD - Our ref: SLT6945L (CIT) / Your ref: SHD5689P - TP AXA / DOA: 24/02/2019

This email was sent from outside of your organisation

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

|                                             |                    |
|---------------------------------------------|--------------------|
| 1. Cost of Repair (w/GST)                   | \$ 8,448.72        |
| 2. Loss of Rental (8days x \$100.00)(w/GST) | \$ 856.00          |
| <b>Total</b>                                | <b>\$ 9,304.72</b> |

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Monday, 21 October 2019 10:42 AM

**To:** Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Songcuan JR Lauro Araos

<[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>

**Subject:** FW: LOD - Our ref: SLT6945L (CIT) / Your ref: SHD5689P - TP AXA / DOA: 24/02/2019

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM19003577/T1pb3

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 (Ext:119) Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jojo Cheng [<mailto:jojo.cheng@cyclecarriage.com.sg>]

**Sent:** Monday, 21 October 2019 10:32 AM

**To:** Asher Sng (LKKAuto); Vivian Lau (LKKAuto)

**Cc:** Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting

**Subject:** RE: LOD - Our ref: SLT6945L (CIT) / Your ref: SHD5689P - TP AXA / DOA: 24/02/2019

Hi Vivian,

LOD sent out since Aug'19, any update of the offer?

Best Regards,

**JoJo Cheng**



**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Monday, 19 August, 2019 9:10 AM  
**To:** Cheng Jo Jo; Vivian Lau (LKKAUTO)  
**Cc:** Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting  
**Subject:** RE: LOD - Our ref: SLT6945L (CIT) / Your ref: SHD5689P - TP AXA / DOA: 24/02/2019

This email was sent from outside of your organisation

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

***Hi Vivian,***

***Kindly assist.***

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cheng Jo Jo <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>  
**Sent:** Friday, 16 August 2019 10:16 AM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Songcuan JR Lauro Araos <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>  
**Subject:** LOD - Our ref: SLT6945L (CIT) / Your ref: SHD5689P - TP AXA / DOA: 24/02/2019

Dear Asher,

Attached file for your reference.

For the original copy will post out later, kindly provide us your offer of settlement in order to close this case.

On behalf of our customer, we provide the following claim for your settlement as below:

|                     |   |                    |                       |
|---------------------|---|--------------------|-----------------------|
| Repair Cost         | : | \$ 8,448.72        |                       |
| Loss of Rental/ Use | : | \$ 1,320.00        | (\$ 120.00 x 11 days) |
| Total               | : | <u>\$ 9,768.72</u> |                       |

Your kind understanding and help is much appreciated.

Best Regards,

JoJo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4554 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

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CYCLE &amp; CARRIAGE FRANCE PTE LTD

Body & Paint Centre  
 209 Pandan Gardens, Singapore 609339  
 Tel +65 6568 4501 · Fax +65 6565 1240  
 Company No. 197701469G

Our ref : SLT6945L  
 Your ref : SHD5689P - AXA

Date: 13<sup>th</sup> August 2019

Mr Asher Sng (Case Handler)  
 LKK AUTO CONSULTANTS PTE. LTD.  
 Blk. 51 Paya Ubi Industrial Park  
 Ubi Avenue 1 #02-25  
 Singapore 408933

Dear Sir/ Madam,

**RE: SUBMISSION OF DOCUMENTS FOR SLT6945L – DOA: 24/02/2019**

Kindly be informed that our customer, Mr Ang Haw Siang Brandon, owner of vehicle registration no. SLT6945L (insured with EQ) holds vehicle registration no. SHD5689P which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

|                     |   |             |                       |
|---------------------|---|-------------|-----------------------|
| Repair Cost         | : | \$ 8,448.72 |                       |
| Loss of Rental/ Use | : | \$ 1,320.00 | (\$ 120.00 x 11 days) |
| Total               | : | \$ 9,768.72 |                       |

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage France Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,  
 CYCLE & CARRIAGE FRANCE PTE LTD



**MANAGER**  
**SERVICE OPERATIONS - PG**

**TAX INVOICE**

| Invoice Name & Address                                                                                                                                    | Owner Name & Vehicle Info                                                                                                                                                                                                                                                                                      |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MR ANG HAW SIANG BRANDON (HONG HAOXIANG)<br>C/O AXA INSURANCE PTE LTD<br>MOTOR CLAIM DEPARTMENT<br>8 SHENTON WAY #24-01<br>SINGAPORE 068811<br>Contact No | Cust No/Name /Ang Haw Siang Brandon (Hong Hao<br>Reg No/Reg Date SLT6945L / 08/11/2017<br>Date In/Mileage 25/03/2019/ 30636<br>Chassis/Package VF7KFBH2TGS504077 /CC17S5<br>Engine No 10JBHC3052271<br>Make/Model CIT/DS5 1.6 BLUEHDI 120 EAT6 SO CHIC<br>Colour/Trim 9GP GRIS HURRICANE / 3JF MISTRAL CLAUDIA |



| Account No                                                          | Terms | Date/Time Printed | CSE | Operator         | WIP No | Invoice/Credit Note No |       |         |
|---------------------------------------------------------------------|-------|-------------------|-----|------------------|--------|------------------------|-------|---------|
| CSF00001                                                            | Cash  | 13/08/2019/ 18:34 | TLT | 881 / Jojo Cheng | 14161  | 73005322               |       |         |
| Description of Goods / Services                                     |       |                   |     |                  | Qty    | Unit Price             | Disc% | Amount  |
| E PNT88000                                                          |       |                   |     |                  |        |                        |       | 1800.00 |
| RENEW REAR BUMPER , REAR RH DOOR , REPAIR REAR RH FENDER, FRT RH DO |       |                   |     |                  |        |                        |       | 1680.00 |
| E PNT98000                                                          |       |                   |     |                  |        |                        |       | 550.00  |
| RESPARY REAR BUMPER,REAR FENDER RH , REAR RH DOOR,FRONT RH DOOR     |       |                   |     |                  |        |                        |       | 60.00   |
| E PNT88000                                                          |       |                   |     |                  |        |                        |       | 20.00   |
| TRANSFER REAR RH DOOR TRIM, GLASS , MECHANSIM TO NEW PART           |       |                   |     |                  |        |                        |       | 300.00  |
| E PNT88000                                                          |       |                   |     |                  |        |                        |       | 60.00   |
| TRANSFER REAR PARKING SENSOR TO NEW PART                            |       |                   |     |                  |        |                        |       | 40.00   |
| A 54900099                                                          |       |                   |     |                  |        |                        |       | 20.00   |
| CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM                          |       |                   |     |                  |        |                        |       | 60.00   |
| A 10028901                                                          |       |                   |     |                  |        |                        |       | 40.00   |
| TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST                |       |                   |     |                  |        |                        |       | 20.00   |
| USING HI-SCAN PRO TEST                                              |       |                   |     |                  |        |                        |       | 1196.00 |
| M SUNDRY                                                            |       |                   |     |                  |        |                        |       | 121.00  |
| APPLY ANTI COROSSION                                                |       |                   |     |                  |        |                        |       | 1315.00 |
| M SUNDRY                                                            |       |                   |     |                  |        |                        |       | 251.00  |
| APPLY BODY SEALANT                                                  |       |                   |     |                  |        |                        |       | 166.00  |
| M SUNDRY                                                            |       |                   |     |                  |        |                        |       | 317.00  |
| SUNDRIES                                                            |       |                   |     |                  | 1.00   | 1196.00                | 0.00  | 121.00  |
| X REAR BUMPER                                                       |       |                   |     |                  | 1.00   | 121.00                 | 0.00  | 1315.00 |
| X LOW RR PAN FIX                                                    |       |                   |     |                  | 1.00   | 1315.00                | 0.00  | 251.00  |
| X REAR DOOR RH ASS                                                  |       |                   |     |                  | 1.00   | 251.00                 | 0.00  | 166.00  |
| X MOULDING RH                                                       |       |                   |     |                  | 1.00   | 166.00                 | 0.00  | 317.00  |
| X DECOR STRIP RH                                                    |       |                   |     |                  | 1.00   | 317.00                 | 0.00  |         |
| X MOULDING RH FRT                                                   |       |                   |     |                  | 1.00   |                        |       |         |
| Z TEXT                                                              |       |                   |     |                  |        |                        |       |         |
| AXA TP CLAIM SHD5689P                                               |       |                   |     |                  |        |                        |       |         |
| DOA: 24/02/2019                                                     |       |                   |     |                  |        |                        |       |         |
| SURVEYOR: TAUFIKH LKK 15/03/2019                                    |       |                   |     |                  |        |                        |       |         |

Cycle & Carriage celebrates 120 years.

Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

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 Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

|                 |          |           |  |               |          |
|-----------------|----------|-----------|--|---------------|----------|
| Parts           | 3,366.00 |           |  | Nett          | 7,896.00 |
| Labour          | 4,410.00 | 7% GST on |  |               | 552.72   |
| Standard Menu   | 0.00     |           |  |               |          |
| Specialist Job  | 0.00     |           |  | Total Payable | 8,448.72 |
| Diagnostics Job | 0.00     |           |  | Paid          | 0.00     |
| Sundry/Others   | 120.00   |           |  | Total Due     | 8,448.72 |
| Total(w/o GST)  | 7,896.00 |           |  |               |          |

*Payment should be made strictly by cash, NETS or credit cards. Thank you.*

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                         |                                                                           |                 |                               |                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|-----------------|-------------------------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                     |                                                                           |                 | Ref : CC4/ASM19003577/T1pb3s2 |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERSINGAPORE 068811<br>ATTN: RICHARD ANG                                                                    |                                                                           |                 | Date : 22-11-2019             |  |
|                                                                                                                                           |                                                                           |                 | Code : ASM                    |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                         |                                                                           |                 |                               |                                                                                     |
| Insured Veh.                                                                                                                              | SHD 5689P                                                                 | Veh. Inspected  | SLT 6945L                     |                                                                                     |
| Policy No.                                                                                                                                | VPX/P1680520                                                              | Coverage (\$)   | 0.00                          |                                                                                     |
| Claim No.                                                                                                                                 | S9M01F2I                                                                  | Excess (\$)     | 0.00                          |                                                                                     |
| Assign From                                                                                                                               | RICHARD ANG                                                               | Assign Date     | 26/02/2019                    |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                             |                                                                           |                 |                               |                                                                                     |
| Make & Model                                                                                                                              | CITROEN DS5                                                               | c.c             | 1560                          |                                                                                     |
| Engine No.                                                                                                                                | HIDDEN                                                                    | Year of Reg.    | 2017                          |                                                                                     |
| Chassis No.                                                                                                                               | VF7KFBHGTGS504077                                                         | Colour          | BLUE                          |                                                                                     |
| Odometer                                                                                                                                  | 030068                                                                    | Steering        | IN ORDER                      |                                                                                     |
| Brakes                                                                                                                                    | IN ORDER                                                                  | Modification    | SPORTS RIM                    |                                                                                     |
| General                                                                                                                                   | GOOD                                                                      |                 |                               |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                             |                                                                           |                 |                               |                                                                                     |
|                                                                                                                                           | Size                                                                      | Make            | Balance                       |                                                                                     |
| R/H Front Tyre                                                                                                                            | 225/50 R17                                                                | MICHELIN        | 6 mm                          |                                                                                     |
| L/H Front Tyre                                                                                                                            | 225/50 R17                                                                | MICHELIN        | 6 mm                          |                                                                                     |
| R/H Rear Tyre                                                                                                                             | 225/50 R17                                                                | MICHELIN        | 6 mm                          |                                                                                     |
| L/H Rear Tyre                                                                                                                             | 225/50 R17                                                                | MICHELIN        | 6 mm                          |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                          |                                                                           |                 |                               |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.<br>DAMAGES SEE DETAILS.                                                                    |                                                                           |                 |                               |                                                                                     |
| <b>5. General Information</b>                                                                                                             |                                                                           |                 |                               |                                                                                     |
| Accident Date                                                                                                                             | 24/02/2019                                                                | Inspection Date | 15/03/2019                    |                                                                                     |
| Survey held at                                                                                                                            | CYCLE & CARRIAGE FRANCE PTE LTD<br>209 PANDAN GARDENS<br>SINGAPORE 609339 |                 |                               |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                        |                                                                           |                 |                               |                                                                                     |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                           |                 |                               |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                        |                                                                           |                 |                               |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                       |                                                                           | 6 Working Days  |                               |                                                                                     |

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 6945L**

| Qty                                | Description of Parts                                                         | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|------------------------------------------------------------------------------|---------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b>        |                                                                              |               |                           |                   |
| 1                                  | REAR BUMPER (SN) (CONSISTENT)                                                | DEFORMED      | 1,196.00                  | 1,196.00          |
| 1                                  | SET BRACKET (SN) (CONSISTENT)                                                | NOT NECESSARY | 111.00                    | -                 |
| 1                                  | SET REINFORC (SN) (CONSISTENT)                                               | NOT NECESSARY | 173.00                    | -                 |
| 1                                  | LOW RR PAN FIX (SN) (CONSISTENT)                                             | NECESSARY     | 121.00                    | 121.00            |
| 1                                  | REAR DOOR RH ASS (SN) (CONSISTENT)                                           | BENT          | 1,315.00                  | 1,315.00          |
| 1                                  | MOULDING RH (SN) (CONSISTENT)                                                | CUT           | 251.00                    | 251.00            |
| 1                                  | DECOR STRIP RH (SN) (CONSISTENT)                                             | CUT           | 166.00                    | 166.00            |
| 1                                  | TRIM RH (SN) (CONSISTENT)                                                    | NOT NECESSARY | 114.00                    | -                 |
| 1                                  | MOULDING RH FRT (SN) (CONSISTENT)                                            | CUT           | 317.00                    | 317.00            |
| 1                                  | SUNDRIES (SN) (CONSISTENT)                                                   | NECESSARY     | 20.00                     | 20.00             |
|                                    |                                                                              |               | 3,784.00                  | 3,386.00          |
| <b>LABOUR</b>                      |                                                                              |               |                           |                   |
|                                    | TO RENEW REAR BUMPER, REAR RH DOOR, REPAIR REAR RH FENDER, FRT RH DO.        |               | 2,400.00                  | 1,800.00          |
|                                    | PAINT WORK SPRAY REAR BUMPER, REAR FENDER RH, REAR RH DOOR, FRT RH DOOR.     |               | 2,100.00                  | 1,680.00          |
|                                    | TO TRANSFER REAR RH DOOR TRIM, GLASS, MECHANISM TO NEW PART.                 |               | 550.00                    | 550.00            |
|                                    | TO TRANSFER REAR PARKING SENSOR TO NEW PART.                                 |               | 80.00                     | 60.00             |
|                                    | CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.                                  |               | 50.00                     | 20.00             |
|                                    | TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST. |               | 300.00                    | 300.00            |
|                                    | TO APPLY ANTI CORROSION.                                                     |               | 80.00                     | 60.00             |
|                                    | TO APPLY BODY SEALANT.                                                       |               | 40.00                     | 40.00             |
|                                    |                                                                              |               | 5,600.00                  | 4,510.00          |
| <b>GRAND TOTAL</b>                 |                                                                              |               | <b>9,384.00</b>           | <b>7,896.00</b>   |
| <b>RECOMMENDED COST OF REPAIRS</b> |                                                                              |               |                           | <b>7,896.00</b>   |

Report Ref No. CC4/ASM19003577/T1pb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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