

Jia Le (LKK Auto)

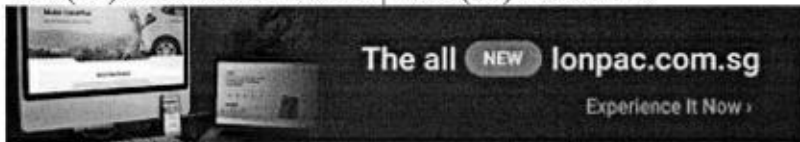
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 6 August 2019 11:06 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving GBH6175Z (OI : LPC - TBA) AND SHC6028X (TP : LKK REF - CC3/LPC19003569/K1ja3) on 01/02/2019 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Wednesday, 31 July, 2019 12:37 PM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN
Subject: RE: Direct Settlement - Accident Involving GBH6175Z (OI : LPC - TBA) AND SHC6028X (TP : LKK REF - CC3/LPC19003569/K1ja3) on 01/02/2019 [External Confidential]

Lonpac Ref: **18/19/19/VC00/021485**
LKK Ref: CC3/LPC19003569/K1da3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 03/05/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured changed lane and resulted the accident. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,424.96	\$ 888.10
2. Loss of Rental (3days x \$102.72)	\$ 308.16	\$ 308.16 (3days x \$102.72)
3. Loss of Income (3days x \$100)	\$ 300.00	\$ 150.00 (3days x \$50)

4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,035.12	\$ 1,348.26

**02days recommendation for repair + 1PRS = 3days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 6 June 2019 9:20 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Direct Settlement - Accident Involving GBH6175Z (OI : LPC - TBA) AND SHC6028X (TP : LKK REF - CC3/LPC19003569/K1ja3) on 01/02/2019 [External Confidential]

Lonpac External - Confidential

Our Ref : 18/19/19/VC00/021485

Dear Irene,

Based on the footage, it is likely that there was no impact to the taxi but it is possible our insured could have grazed into its front left while changing lane.

We shall forward the video footage our insured for him to view.

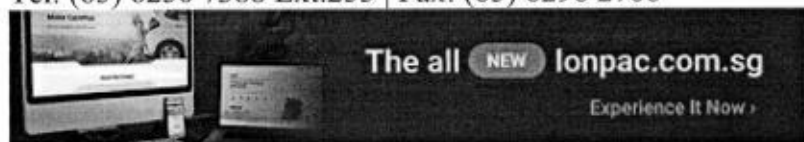
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Wednesday, 29 May, 2019 4:56 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: Direct Settlement - Accident Involving GBH6175Z (OI : LPC - TBA) AND SHC6028X (TP : LKK REF - CC3/LPC19003569/K1ja3) on 01/02/2019 [External Confidential]

Dear Gerald,

Video for your viewing and opinion.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 28 May 2019 5:30 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Direct Settlement - Accident Involving GBH6175Z (OI : LPC - TBA) AND SHC6028X (TP : LKK REF - CC3/LPC19003569/K1ja3) on 01/02/2019 [External Confidential]

Lonpac External - Confidential

Dear Joy,

As stated in our insured's GIA report, he mentioned that he was not aware of any accident.

Please request the third party to substantiate their allegation that there was contact with our insured vehicle with evidence like the video footage.

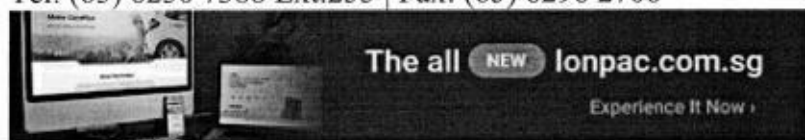
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN

Sent: Friday, 29 March, 2019 3:58 PM

To: 'Mei Kwan (LKKAuto)'

Cc: MT_Claim_SG

Subject: RE: Direct Settlement - Accident Involving GBH6175Z (OI : LPC - TBA) AND SHC6028X (TP : LKK REF - CC3/LPC19003569/K1ja3) on 01/02/2019 [External Confidential]

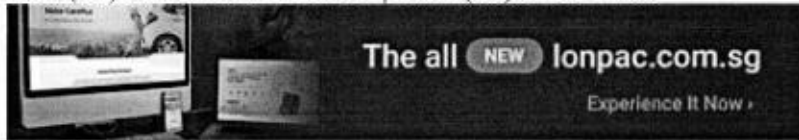
Lonpac External - Confidential
Our Ref : 18/19/19/VC00/021485

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Kindly request the case handler to obtain the video footage as our insured claimed that he was not aware of any accident.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 5 March, 2019 10:58 AM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN; ONG LI LI; 'ERIC WOO JUN KIAT'; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving GBH6175Z (OI : LPC - TBA) AND SHC6028X (TP : LKK REF - CC3/LPC19003569/K1ja3) on 01/02/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6028X at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

TO: MS JIA LE

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6028X/SR

WITHOUT PREJUDICE

13 March 2019

(By Email Only)

Attn: The Motor Claims Department

Lonpac Insurance Bhd

300 Beach Road #17-04/07

The Concourse

Singapore 199555

Dear Sir/Madam

**ACCIDENT INVOLVING SHC6028X AND GBH6175Z ALONG KALLANG
BAHRU ON 01.02.2019**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHC6028X, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: GBH6175Z at the material time of the accident with the driver of our client's vehicle, Mr. Tan Kheng Chye.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: GBH6175Z, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (GST included)	\$ 888.10
(2) Loss of Rental – 3 Days @\$102.72 per day	\$ 308.16
(3) Loss of Income – 3 Days @\$100.00per day	\$ 300.00
(4) GIA Search fee	\$ 2.00
	<u>\$ 1,498.26</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report & sketch plan of SHC6028X
- 2) Driver's I/C and Driving Licence
- 3) Final Repair bill
- 4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- 5) Check In/Out Voucher
- 6) GIA search
- 7) Scene video

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

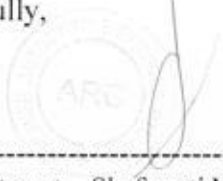
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6028X/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premiertaxi.com

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

TO: JIA LE

AUTHORIZATION TO ACT

I, **PREMIER TAXIS PTE LTD** (the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHC 6028X** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 6028X** that was damaged pursuant to the accident which occurred on **01/02/2019** (date) along **KALLANG BAHRU** (location) involving vehicle no/s **GBH 6175Z** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of August (month) 20 19 (year)

A circular stamp for Premier Taxis Pte Ltd is visible, with a signature written over it.

Signed by "the third party claimant"
(with chop if applicable)

A circular stamp for Premier Automotive Services Pte Ltd is visible, with a signature written over it.

Signed by "the workshop"
(with chop)



LONPAC INSURANCE BHD

This settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

CLAIM NO : 18/19/19/VC00/021485
DATE : 07 AUGUST 2019

DISCHARGE VOUCHER

I/We, PREMIER TAXIS PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBH 6175Z the sum of Singapore Dollar One Thousand Three Hundred Forty-Eight and Cents Twenty-Six Only (\$1,348.26) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC 6028X and GBH 6175Z on 01 February 2019 along KALLANG BAHRU.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ 8IGHTPLUS INTERNATIONAL PTE LTD AND/OR YUAN KOON BIN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to PREMIER AUTOMOTIVE SERVICES PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date 22/8/19

PREMIER TAXIS PTE LTD
Name of vehicle owner /Date 22/8/19




PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 13-Mar-2019
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6028 X			\$ 830.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 830.00
GST @ 7%				\$ 58.10
GRAND TOTAL				\$ 888.10


for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



08 February 2019

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tan Kheng Chye of NRIC Number S1289447C is a registered driver of SHC6028X. Tan Kheng Chye is paying daily rental rate of \$102.72 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh", written over a circular stamp.

Kellie Poh
Administration Manager

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 8330
www.premiertaxi.com
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

CHECK IN / OUT VOUCHER

DRIVER'S NAME TAN KHENG CHYE	
NRIC s1289447C	HANDPHONE 91472698
TAXI REGN NO. SHC6028X	MAKE / MODEL K02
DATE IN 250219 TIME IN 0930	DATE OUT 270219 TIME OUT 1425
KILOMETRES IN 404.35 FUEL IN E 1/4 1/2 3/4 F	KILOMETRES OUT FUEL OUT E 1/4 1/2 3/4 F

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED INTO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

Tan Kheng Chye X

DRIVER'S NAME X

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

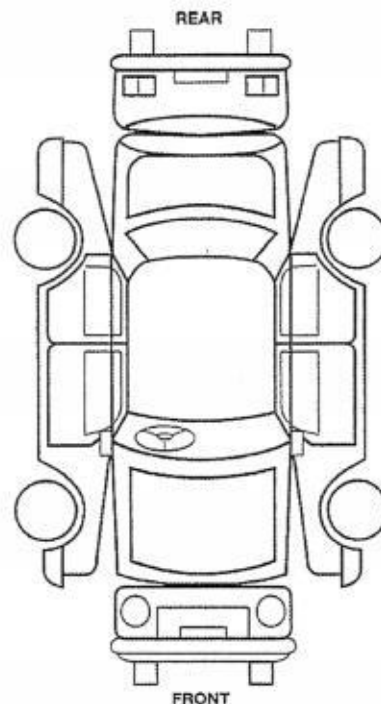
Tan Kheng Chye X

DRIVER'S NAME X

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO D D M M Y Y H H M M <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB TP/V <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-018530

Date of Request: 01/02/2019

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 01/02/2019
Enquiry By VINCENT CHUA WEE AN
TP Vehicle No. GBH6175Z
Accident Date 01/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBH6175Z	Lonpac Insurance Bhd	31/07/2018-30/07/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**Our Ref No: GR-19-018530
Date of Request: 01/02/2019

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 01/02/2019
Enquiry By VINCENT CHUA WEE AN
TP Vehicle No. GBH6175Z
Accident Date 01/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque