

22/03/2002

ASS. REC. BY:

REF:

CS/MSG19003556/Risd37

Special Instruction:

Surveyor

ASSIGNMENT (Office)

Mummen

From (Person):

Katherine Wong

of

MSG

Date/Time:

25/2/19 @ 4:28pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PC3235P

Insured:

YP9963G

at Workshop in/s

SMRT

Tel:

8858 3566

of

60 woodlands Ind. Park E 4

Policy No:

29069772

Claim No:

583300

Sum Insured:

Excess:

Make of Vch:

(Client's Record)

D.O.A.

23/01/2019

CA / REV / REP. / REV 24 HRS

27/2/19 @ 2pm

H.O.D. Endorsement

Date/Time: 1001cm @ 26/2/19

Person Contacted:

Mr. Peh

Vehicle IN/

OUT

Date/Time

Action/Instruction

(✓)

Estimate

Insp:

100 Bkt timah Road

PC3235P - CS

EG117006781

Klgh322

DOR: 12/2/2019

YP9963G - X

28/2/19

@ 15:42 p.m.

revised

IA to

Katherine Wong

Chen

change via

memo

Rosa

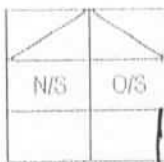
REF:

3524H

VEHICLE

From: _____ Date: _____
 To: _____
 To Inspect Vehicle No: **PC 3235P**
 at Workshop n/s: **KK Hospital**
 of: _____
 Insured: **MSH**
 Policy No: _____
 Claim No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Vch: _____

2pm



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 CIA / PR / Gen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lump Sum: _____ % 3.Val: Yes or No

CA / REV / REP: / 24 HRS **up**

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Vch No: **PC 3235P** To Regn: **2014 DKK**
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or **MINI-Bus**
 Make: **MITSUBISHI ROSA BUS #641** 2598
 Colour: **MULTI** A/C: _____ Insured / Std / NI / NA
 Sp. Reading: **187295** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **86641JJ10142**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: **Order** / Jammed / Leaked / Burnt or
 Brake: **Order** / Jammed / Leaked / Burnt or
 Mod: **CR** / S/Rim / STD A/Rim or
 Tyre Size: F: **7-00R16LT**
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /
 TOYO / YOKO or **Linchlow**

Front: _____ Rear: _____
 R/Bal: **7** mm R/Bal: **7/7** mm
 L/Bal: **7** mm L/Bal: **7/7** mm
 D.O.A: **23/01/19** D.O.L: **27/02/19**
 Survey held at **KK Hospital**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: _____ Action / Instruction: _____
28/03/19 Confirmed p/p \$ 1,610/- @ 4 days with Result:
(\$ 6,228.97 Red - 80%)

RECEIVED 0.1 APR 2019

Date/Time: File Pass to? **01/04/19**
 Type: **Typist**
☐ : Preli. Report
☒ : Final Report

Days Of Repair: **4**
 Resurvey No. of Trip: **1**

Add Fee: ☐ Site Insp. (\$) ☐ Interview (\$) ☐ Tech. Inv. (\$) ☐ a/Vo. Report (\$)

Survey Fee: _____
 Transportation: _____
 Other: _____
 TOTAL: _____

200
10
210

Report Format: _____

Lump Sum / L.R. **1,610/- p/p**

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jan 2019		25 Feb 2019 16:28 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	PERFECTWORKS PTE LTD, Co. Reg. No.: 200105220W			
Main Claimant:	BUS-PLUS SERVICES PTE LTD, Co. Reg. No.: 199403524H			
Vehicle Reg. No.:	PC3235P	Date of Loss:	23/01/2019 08:00 - :59 [49 Months and 7 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 583300	Policy/Cover Note No.:	29069772 (Comprehensive) Coverage: 20/01/2018 - 31/01/2019	
Vehicle Reg. No. (Insured):	YP9963G	Policy No. (Claimant):		
		Excess:		
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 26/02/2019]			
Driver/Custodian (Insured):	TUOH TAI LEE (), NRIC: S7361654I, Tel: +6590681029 Email:			
Adj Asg. Remarks:	on WP, LIAB UNCLEAR, SJE AGREE LKK - KALVIN ANG, arrange survey @ KK Hospital on 27.02.2019 2:00pm, pls contact Peh Eng Hock @ 68662673 / 88583566			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shirley Hiew (LKK Auto)

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Thursday, 21 March 2019 10:06 AM
To: Shirley Hiew (LKK Auto)
Subject: FW: PC3235P After Repair Photos

Best Regards,
Rasul | Assessor
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

-----Original Message-----

From: Rasul (LKKAuto)
Sent: Thursday, 21 March, 2019 10:02 AM
To: 'Peh Eng Hock (Auto Svcs/ARC/AR & SC/Taxis)'
Cc: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv); Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis); Vic (LKKAuto)
Subject: RE: PC3235P After Repair Photos

Hi Mr Peh,

Finalised amount confirmed

Best Regards,
Rasul | Assessor
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

-----Original Message-----

From: Peh Eng Hock (Auto Svcs/ARC/AR & SC/Taxis) [mailto:PehEngHock@smrt.com.sg]
Sent: Thursday, 21 March, 2019 9:22 AM
To: Rasul (LKKAuto)
Cc: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv); Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis)
Subject: Re: PC3235P After Repair Photos

Hi Rasul,

Please find files & after repair photos for PC3235P.

Based on your marking p/p total amount :\$1,610.00 with 4 days

Hope we can finalize ASAP

Thank you

Regards

Peh Eng Hock

SMRT Automotive Services Pte Ltd (ARC) Direct : +65 68662673 Mobile : +65 88583566 E-mail :

PehEngHock@smrt.com.sg

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Katherine Wong Chew Shong

Date: 28 Feb 2019

Preliminary Advice

Insured Vehicle No	: YP9963G	Accident Date	: 23/01/2019
TP Vehicle No	: PC3235P	Assignment Date	: 25/02/2019
Make	: MITSUBISHI ROSA	Est. Duration of Repair	: 4 Days
Date of Inspection	: 27/02/2019		
Inspection At	: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,358.99
Revised Amount	:S\$	1,610.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,610.00

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	23/01/2019 13:46
Date Of Accident	23/01/2019 08:50
Exact Location Of Accident	KK HOSPITAL DRIVEWAY
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	PC3235P
Insured/Policyholder	
Name Of Registered Owner	BUS-PLUS SERVICES PTE LTD
Co Reg No	199403524H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	MITSUBISHI
Model	ROSA-3.0 D BE641JRMDEB (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-18090232MFBP
Cover Note Number	
Driver	
Name of Driver	ABDUL AZIZ BIN SIDI
NRIC No	S1448774C
Date Of Birth	02/11/1960
Occupation	OUTDOOR
Date Of Driving Pass	24/08/2001
Driving Experience	17 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address	NOADDRESS
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHILE TRAVELLING ALONG THE KK HOSPITAL DRIVEWAY NEAR THE LOADING AND UNLOADING BAY, I SAW A LORRY APPROACHING FROM THE OPPOSITE DIRECTION HENCE I FILTERED LEFT INTO MY LANE AND REDUCE SPEED AND EVENTUALLY MY BUS CAME TO A STOP IN ORDER TO GIVE WAY TO THE LORRY. HOWEVER, WHEN MY BUS WAS IN STATIONARY POSITION, THE LORRY DROVE CLOSE TO MY BUS AND GRAZED THE RIGHT REAR PORTION OF MY BUS. THERE WERE NO PASSENGERS IN MY BUS. WE EXCHANGED PARTICULARS AND LEFT THE AREA SHORTLY AFTER THAT.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP9963G
Vehicle Make/Model/Colour	PAS 1.6
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

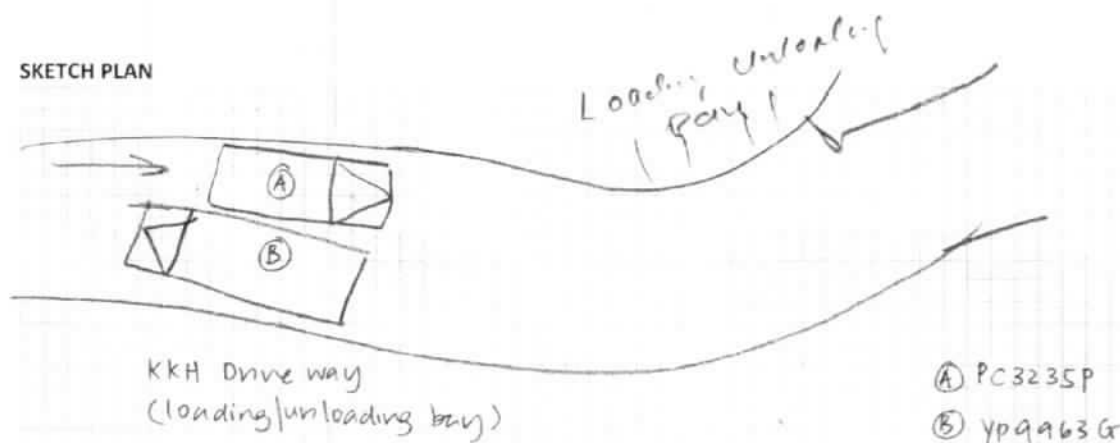
em

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: **BALQISH**
NRIC/FIN No.: **SB340325Z**

SKETCH PLAN



REFER TO REPORT

[illegible]

I/We declare the foregoing particulars are true in every respect.



Jan



SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6362 3422
Fax: 65 6368 7420

SMRT Vehicle Repair Estimate

Group : Buses / Taxis / Private Car

Reg. No. : PC 3235 P

Ref. No. : _____

Make / Model : MITSUBISHI FUSO ROSA

Reg. Date : _____

Chassis # : _____

Mileage : _____

Name of Driver : BUS-PLUS SERVICES PTE LTD

Rental/Replacement Vehicle : Yes / No

Date/Time of Accident : 23/01/2019
13-02-2017 12:00 PM 08:50

The damages on the vehicle are as indicated in the following diagram :

Surveyor is Required ? YES / NO

If Yes, VICOM / LKK / AIS / Others MSIG : _____

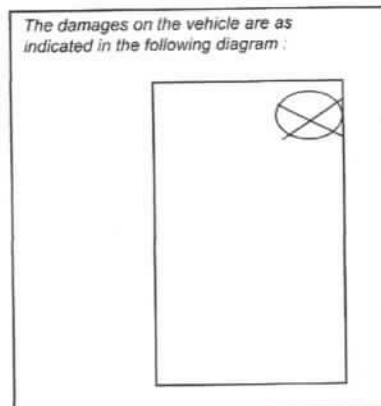
Vehicle is Towed Back ? YES / NO Date / T : _____

Accident reporting date : 13-02-17 0:00

Type of Accident : Skid / Head-Rear / Head-On / Side Swipe / Others

Special Instruction to ARC, if any :

TP CLAIM



Signed : _____ Date : _____

Accident Repair Job Card No : _____ Date Prepared : _____

Summary of Repair Estimates Repair Completed : _____

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labour Charges	\$	800.00	\$	-
Total Spray Painting Charges	\$	1,000.00	\$	-
Total Material Charges	\$	8,078.99	\$	-
Other Charges	\$	480.00	\$	-
TOTAL	\$	10,358.99	\$	-

Lump Sum Repair, if any : _____

No. of Repair Days : [] days [4] days

Signature : Prepared by: _____

Adjusted by: Ram

QN No. _____ Invoice No. _____

Signed : _____ Date : _____

Part 1 - Labour Works

Job Scope	Quotation from ARC	
To renew damaged parts, replace and realign hydraulic, and aligned all parts	\$ 800.00	400
Total Labour Cost	\$ 800.00	\$ -

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	
To respray affected areas	\$ 1,000.00	500
Spray Painting	\$ 1,000.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	
To remove and refit interior upholstery & seat	\$ 120.00	60
To remove /refit wiring check	\$ 60.00	X
To remove/replace advertisement	\$ 300.00	150
Total Other Costs	\$ 480.00	

Part 4 - Spare Parts / Material Usage

To be completed by Service Advisor, ARC							
Part Number	Parts Description	Qty	Cost Price (\$)	COST LESS 10%	Final Price (\$)	Repair (R) Replace (/)	Not given (X) Repair (R) Replace (/)
1	REAR BUMPER	1	\$ 1,588.59	10%	\$ 1,429.73	Repair	
2	REAR BUMPER LAMP LH	1	\$ 212.65	10%	\$ 191.39		X
3	REAR BUMPER SIDE BRACKET LH	1	\$ 145.85	10%	\$ 131.27		X
4	REAR TAIL LAMP (RED) RH	1	\$ 355.35	10%	\$ 319.82		X
5	REAR SIDE PANEL LH	1	\$ 3,638.97	10%	\$ 3,275.07	Repair	
6	REAR SIDE PANEL SIGNAL LAMP	2	\$ 371.90	10%	\$ 334.71		X

Special Nett Items	Parts Description	Qty	Cost Price (\$)	Discount	Final Price (\$)	Repair (R) Replace (/)	Not given (X) Repair (R) Replace (/)
1	REAR BUMPER STICKER <i>ne /</i>	1	\$ 650.00	-	\$ 650.00	<i>200</i>	
2	REAR BUMPER CLIP <i>X n</i>	8	\$ 32.00	-	\$ 32.00		<i>X</i>
3	REAR TAIL LAMP PANEL STICKER LH <i>X n</i>	1	\$ 500.00	-	\$ 500.00		<i>X</i>
4	REAR TAIL LAMP PANEL 60KM/H STICKER <i>X n</i>	1	\$ 15.00	-	\$ 15.00		<i>X</i>
5	REAR SIDE PANEL STICKER ADVERTISEMENT <i>ne /</i>	1	\$ 1,200.00	-	\$ 1,200.00	<i>300</i>	
TOTAL MATERIALS			\$ 8,710.31	-	\$ 8,078.99		

Surveyor Remark:

Repair
Up 90010068
4 days *P/P*
Resurvey after repair

LKK Auto Consultant's hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



A/w Repair

SMRT Automotive Services Pte Ltd
10 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6352 3400
Fax: 65 6350 7425

SMRT Vehicle Repair Estimate

Group: Buses / Taxis / Private Car

Reg. No: PC 3235 P

Ref. No:

Make / Model: MITSUBISHI FUSO ROSA

Reg. Date:

Chassis /

Mileage:

Name of Driver: BUS PLUS SERVICES PTE LTD

Rental/Replacement Vehicle

Yes / No

Date/Time of Accident: 23/01/2019 13:02:00 08:50

The damages on the vehicle are as indicated in the following diagram.

Surveyor is Required? YES / NO

If Yes: VICOM / LKK / AIS / Others MSIG

Vehicle is Towed Back? YES / NO Date / Time

Accident reporting date: 13-02-17 0:00

Type of Accident: Skid / Head-Rear / Head-On / Side Swipe / Others

Special Instruction to ARC, if any

TP CLAIM

Signed

Date

Accident Repair Job Card No: Date Prepared

Summary of Repair Estimates: Repair Completed

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labour Charges	\$	800.00	\$	-
Total Spray Painting Charges	\$	1,000.00	\$	-
Total Material Charges	\$	8,078.99	\$	-
Other Charges	\$	480.00	\$	-
TOTAL	\$	10,358.99	\$	-

Lump Sum Repair, if any

No. of Repair Days: 4 days

Signature

Prepared by

Assisted by

Ram

QN No: Invoice No: Date

Signed

Date

Part 1 - Labour Works

Page (2)

Job Scope	Quotation from ARC	
To renew damaged parts, replace and realign hydraulic and aligned all parts	\$ 800.00	450
Total Labour Cost	\$ 800.00	\$

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	
To respray affected areas	\$ 1,000.00	500
Spray Painting	\$ 1,000.00	

3 - Other Costs - Accident and Accident Repair Related Expenses

Page ()

Job Scope	Quotation from ARC	
To remove and refit interior upholstery & seat	\$ 120.00	60
To remove / refit wiring check	\$ 60.00	X 11
To remove/replace advertisement	\$ 300.00	150
Total Other Costs	\$ 480.00	

1110

Part 4 - Spare Parts / Material Usage

To be completed by Service Advisor, ARC							
Part Number	Parts Description	Qty	Cost Price (\$)	COST LESS 10%	Final Price (\$)	Repair (R) Replace (/)	Not given (X) Repair (R) Replace (/)
1	REAR BUMPER	1	\$ 1,588.59	10%	\$ 1,429.73	Repair	
2	REAR BUMPER LAMP RH	1	\$ 212.65	10%	\$ 191.39		X 1
3	REAR BUMPER SIDE BRACKET L	1	\$ 145.85	10%	\$ 131.27		X
4	REAR TAIL LAMP (RED) RH	1	\$ 355.35	10%	\$ 319.82		X
5	REAR SIDE PANEL RH	1	\$ 3,638.97	10%	\$ 3,275.07	Repair	
6	REAR SIDE PANEL SIGNAL LAMP	2	\$ 371.90	10%	\$ 334.71		X 80



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 04/03/2019

User ID : PehEngHock

Section A - Accident Details

Registration Number	PC3235P
Case Reference Number	BPS/01/19/3004
Registration Date	12/18/2014
Company Type	Bus-Plus Services Pte Ltd
Make	MITSUBISHI
Model	MITSUBISHI ROSA BE641JRMDEB
Name of Driver	Abdul Aziz Bin Sidi
Type of Accident	Side Swipe
Accident Date and Time	1/23/2019 8:50 AM
Accident Reported Date and Time	1/23/2019 1:59 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	
Special Instruction to ARC, if any	PC3235P - RIGHT REAR PORTION YP6963G (TP) - INSURED WITH MSIG.
Prepared Date and Time	3/4/2019 8:33 AM
Chassis Number	BE641JJ10142
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$400.00	\$400.00
Total Spray Cost	\$500.00	\$500.00
Total Spare Part Cost	\$6,728.97	\$500.00
Total Other Cost	\$210.00	\$210.00
TOTAL COST	\$7,838.97	\$1,610.00
Lumpsum Total	\$0.00	\$0.00
Number of Repair Days	4.0	4.0
Prepared / Adjusted By	Peh Eng Hock	Rosul
ARC / Surveyor Sign Off Date	04/03/2019 8:59 AM	04/03/2019 5:42 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 04/03/2019

User ID : PehEngHock

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$400.00	\$400.00
Total Labour	\$400.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY ALL AFFECTED AREA	\$500.00	\$500.00
TO Spray Painting & Panel Beating	\$500.00	\$500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER	\$150.00	\$150.00
TO REMOVE AND REFIT REAR SEAT TO FACILITATE REPAIR	\$60.00	\$60.00
Total Other Costs	\$210.00	\$210.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			REAR SIDE PANEL RH	1.00	\$3,638.97	100.00	\$0.00	Replace	Repair
			REAR TIL LAMP (RED) RH	0.00	\$355.35	0.00	\$0.00	Replace	Not Given
			REAR SIDE PANEL STICKER ADVERTISEMENT	1.00	\$300.00	0.00	\$300.00	Replace	Replace
			REAR BUMPER	1.00	\$1,588.59	100.00	\$0.00	Replace	Repair
			REAR SIDE PANEL SIGNAL LAMP	0.00	\$371.90	0.00	\$0.00	Replace	Not Given
			REAR BUMPER STICKER	1.00	\$200.00	0.00	\$200.00	Replace	Replace
			REAR BUMPER LAMP RH	0.00	\$212.65	0.00	\$0.00	Replace	Not Given
			REAR TAIL LAMP PANEL STICKER	0.00	\$500.00	0.00	\$0.00	Replace	Not Given
			REAR BUMPER SIDE BRACKET RH	0.00	\$145.85	0.00	\$0.00	Replace	Not Given
			REAR TAIL LAMP PANEL 60 KM STICKER	0.00	\$15.00	0.00	\$0.00	Replace	Not Given
			REAR BUMPER CLIP	0.00	\$4.00	0.00	\$0.00	Replace	Not Given
Total					\$7,332.31		\$500.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									



































...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jan 2019		25 Feb 2019 16:28 Edit Adj Rpt	S\$1,610.00 Edit Estimates	S\$1,610.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	PERFECTWORKS PTE LTD , Co. Reg. No.: 200105220W								
Main Claimant:	BUS-PLUS SERVICES PTE LTD , Co. Reg. No.: 199403524H								
Vehicle Reg. No.:	PC3235P	Date of Loss:	23/01/2019 08:00 - :59 [49 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 583300	Policy/Cover Note No.:	29069772 (Comprehensive) Coverage: 20/01/2018 - 31/01/2019						
Vehicle Reg. No. (Insured):	YP9963G	Policy No. (Claimant):							
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 27/03/2019]								
Driver/Custodian (Insured):	TUOH TAI LEE (), NRIC: S7361654I, Tel: +6590681029 Email:								
Adj Asg. Remarks:	on WP. LIAB UNCLEAR. SJE AGREE LKK - KALVIN ANG. arrange survey @ KK Hospital on 27.02.2019 2:00pm. pls contact Peh Eng Hock @ 68662673 / 88583566								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***PC3235P (583300)**
[YP9963G]
TP
BUS-PLUS SERVICES PTE LTD
Jan 23 2019 8:00AM
[PERFECTWORKS PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	22/02/19 14:09	MSIG Insurance (Singapore) Pte. Ltd. (HQ) Accident Statement <small>From: SC - Reg. No: YP9963G, Claimant: PERFECTWORKS PTE LTD</small>	 Load HTM	
No	Finalized On		Thumbnail	Print
1	28/02/19 15:42	LKK Auto Consultants Pte Ltd (HQ) Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/ Reorder		Thumbnail	Print
1	01/04/19 09:19	LKK Auto Consultants Pte Ltd (HQ)		
1	01/04/19 09:19	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	01/04/19 09:19	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
4	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
5	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
6	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
7	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
8	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
9	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
10	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
11	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
12	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
13	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
14	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
15	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
16	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
17	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
18	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
19	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
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21	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
22	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
23	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
24	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
25	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
26	01/04/19 09:19	General View	 Load JPG	<input checked="" type="checkbox"/>
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28	01/04/19 09:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	01/04/19 09:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	01/04/19 09:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	01/04/19 09:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	01/04/19 09:19	Reinspection Photo	 Load JPG	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
					<input checked="" type="checkbox"/>
33	01/04/19 09:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
34	01/04/19 09:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
35	01/04/19 09:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	22/02/19 14:09	PC3235P e-file report From: SC - Reg. No: YP9963G, Claimant: PERFECTWORKS PTE LTD		Load PDF	
2	22/02/19 14:10	Liability is unclear		Load PDF	
3	22/02/19 14:12	pic 1		Load JPG	<input checked="" type="checkbox"/>
4	22/02/19 14:12	pic 2		Load JPG	<input checked="" type="checkbox"/>
5	22/02/19 14:12	pic 3		Load JPG	<input checked="" type="checkbox"/>
6	22/02/19 14:12	pic 4		Load JPG	<input checked="" type="checkbox"/>
7	22/02/19 14:13	pic 5		Load JPG	<input checked="" type="checkbox"/>
8	22/02/19 14:13	pic 6		Load JPG	<input checked="" type="checkbox"/>
9	22/02/19 14:13	pic 7		Load JPG	<input checked="" type="checkbox"/>
10	22/02/19 14:13	pic 8		Load JPG	<input checked="" type="checkbox"/>
11	22/02/19 14:13	pic 9		Load JPG	<input checked="" type="checkbox"/>
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13	22/02/19 14:14	pic 12		Load JPG	<input checked="" type="checkbox"/>
14	22/02/19 14:14	pic 11		Load JPG	<input checked="" type="checkbox"/>
15	22/02/19 14:14	pic 13		Load JPG	<input checked="" type="checkbox"/>
16	22/02/19 14:14	pic 14		Load JPG	<input checked="" type="checkbox"/>
17	22/02/19 14:14	pic 15		Load JPG	<input checked="" type="checkbox"/>
18	25/02/19 09:04	SJE AGREE LKK - KALVIN ANG		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19003556/R1SD3E2

Date: 02/04/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29069772

Claimant Vehicle No : PC3235P

Insured Vehicle No : YP9963G

Date of Loss: 23/01/2019

Nature of Claim: TP

Claim No: 583300

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC3235P

Make & Model: MITSUBISHI ROSA, 3.0 D BE641GRMDEB (A)

Engine No: 4P10B30885

Reg. Date: 16/12/2014 (Man. Year: 2014)

Chassis No: BE641JJ10142

Colour: Multi-colour

Odometer: 187295 km

Engine Capacity: 2998 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 7.00 R16

Rear Tyre Size: 7.00 R16 (D)

Front Left Side: Linglong 7 mm

Rear Left Side: Linglong 7/7 mm

Front Right Side: Linglong 7 mm

Rear Right Side: Linglong 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,710.31	500.00	8,210.31	94.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,280.00	1,110.00	1,170.00	51.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	10,990.31	1,610.00	9,380.31	85.35

INSPECTION

Date of Assignment: 25/02/2019

Date Inspected: 27/02/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 02 Apr 2019)	
Parts:	N/A	MITSUBISHI ROSA 3.0 D BE641GRMDEB (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PC3235P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,588.59 F	*- F
2	1		*REAR BUMPER LAMP RH	Serviceable	212.65 F	*- F
3	1		*REAR BUMPER SIDE BRACKET RH	Serviceable	145.85 F	*- F
4	1		*REAR TAIL LAMP (RED) RH	Serviceable	355.35 F	*- F
5	1		*REAR SIDE PANEL RH	Repair	3,638.97 F	*- F
6	2		*REAR SIDE PANEL SIGNAL LAMP	Serviceable	371.90 F	*- F
7	1		*REAR BUMPER STICKER	Necessary	650.00 FS	*200.00 FS
8	8		*REAR BUMPER CLIP	Not Necessary	32.00 FS	*- FS
9	1		*REAR TAIL LAMP PANEL STICKER LH	Not Necessary	500.00 FS	*- FS
10	1		*REAR TAIL LAMP PANEL 60KM/H STICKER	Not Necessary	15.00 FS	*- FS
11	1		*REAR SIDE PANEL STICKER ADVERTISEMENT	Necessary	1,200.00 FS	*300.00 FS
					Total Parts (S\$)	8,710.31 500.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS, REPLACE AND REALIGN HYDRAULIC, AND ALIGNED ALL PARTS	New	800.00	400.00
2	TO RESPRAY AFFECTED AREAS	New	1,000.00	500.00
3	TO REMOVE AND REFIT INTERIOR UPHOLSTERY & SEAT	New	120.00	60.00
4	TO REMOVER / REFIT WIRING CHECK	New	60.00	0.00
5	TO REMOVE / REPLACE ADVERTISEMENT	New	300.00	150.00
Gross Labour Cost (\$\$)			2,280.00	1,110.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >