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eBaoTech

GeneralClaim

· Log Out

Hello, NAC_PAYA_UBI_800601

My Desktop Notice of Loss

Policy Query

Policy No. Vehicle No.(For Motor)

SLU9792

Date of Accident Certificate Number

drivo CLASSIC

25/02/2019 08:15

Search

Select Policy No. 5105113901

Certificate Number

Policyholder Name HENDRA

Policyholder Product Cover Type
NRIC S9277533Z GPC

Vehicle No.

Change Language

Insured Object Commence Date SLU979Z SLU979Z 30/10/2018 29/10/2019

· Change Password

Expiry Date

Continue

Denise Tay (LKKAuto)

From:

mtreg <mtreg@income.com.sg>

Sent:

Thursday, 28 February 2019 11:15 AM

To:

Denise Tay (LKKAuto)

Subject:

RE: REQUEST CLAIM NUMBER

Hi,

Claim created.

With Regards

Junainah

Senior Admin Assistant Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth. Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Wednesday, 27 February 2019 4:38 PM

To: mtreg <mtreg@income.com.sg> Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request claim number

Date:

27/2/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1033735- 002	COMFORT DELGRO	SHC 1560H	SLU 979Z	25/2/2019	09:45	5,104.90	1,300 00

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
 aforesaid.

	ACCIDENT STATEMENT
Date Of Report	25/02/2019 14:11
Date Of Accident	25/02/2019 09:45
Exact Location Of Accident	KPE TWDS CITY
Country/State of Loss	SINGAPORE

	DETAILS OF OWN VEHICLE	是一个人的一个人的一个人的一个人的一个人的一个人的一个人的一个人的一个人的一个人的
Vehicle Registration Number	SHC1560H	
Insured/Policyholder		
N Of Pi-t O	COMPORT TRANSPORTATIO	NI DTE LTD

Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD
Co Reg No 199303821R

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No OFFICE-65508768

Vehicle Particulars

Manufacturer HYUNDAI Model SONATA

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088936MFSH

Cover Note Number

Driver

Name of Driver TANG SEE HOE VINCENT

 NRIC No
 \$1796813J

 Date Of Birth
 03/01/1967

 Occupation
 OUTDOOR

 Date Of Driving Pass
 13/11/1996

Driving Experience 22 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97119131

Fax Number

Contact Number

EMail Address VINCTANG1560@GMAIL.COM

Address

936 10-59 HOUGANG STREET 92

Postcode

530936

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

OTHER - TAXI DRIVER

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

SEE ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLU979Z

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category Name of Driver

PRIVATE CAR HENDRA

NRIC/Passport Number

Contact Number

92278238

Address

Postcode

Insurance Company Name

Nature Of Damage

FRT

No. Of Passenger (Including Driver)

		TI			5	1											I	L		1
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Sketch Plan Pg. 2

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 3. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

CO REG HO 1983038218

Policyholder's Signature

Date & Time:

Driver's Signature (If driver is not the policyholder)

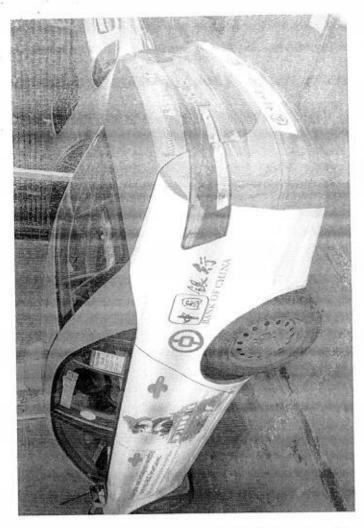
Date Time:

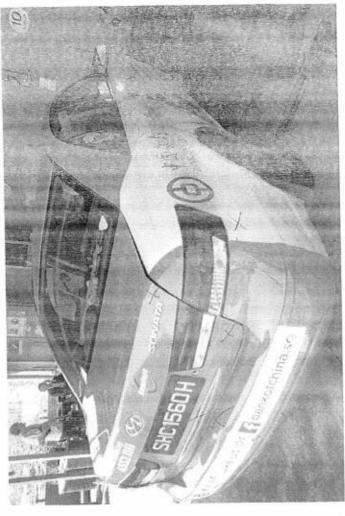
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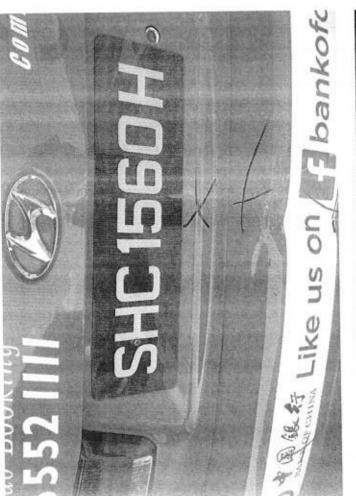
Jackson Heag CSO

Reporting Centre Personnel's Signature Name:

NRIC/FIN No .:

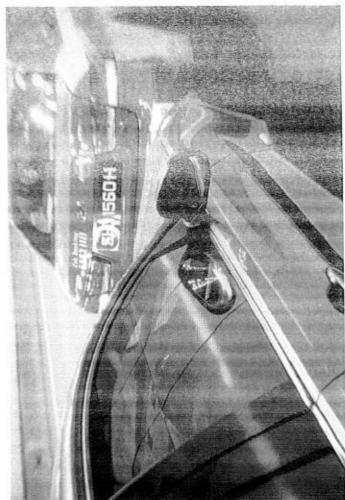




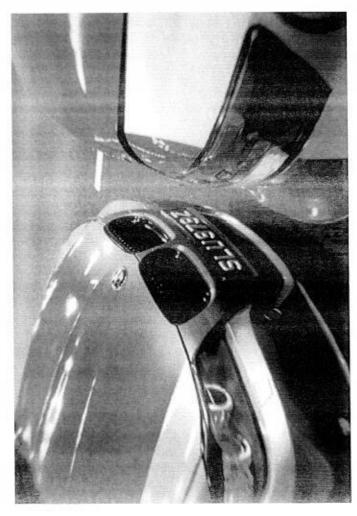












COMFORTDELGRO ENGINEERING PTE LTD

RÉPAIR ESTIMATE*

VEHICLE NO: SHC 1560H

MAKE

MODEL : HYUNDAI SONATA

NTUC

DATE 25/2/2019 11:40

Qty Parts Description/ Lal	bour	Type	Uni	t Price		Amount	
Boot Lid X reg ->					S	1,349.50	
Boot Lid Lock Upper 🗶 🖍					S	132.10	
Boot Lid Lock Lower >					\$	30.30	1
Boot Lid Sonata Plate × ***					\$	43.60	
Boot Lid Hyundai Plate > ^^					\$	24.20	
Boot Lid 'H' Emblem 🔀 🐴					\$	26.10	
Boot Lid CRDI Plate × 🗥					\$	22.70	
Rear Bumper / februl					\$	578.40	
Rear Bumper Reinforcement **					S	483.30	
Rear Bumper Clip /					S	22.00	-
Rear Bumper Sponge					S	137.40	
Rear Bumper Under Cover × 54	-				S	185.80	
Rear Bumper Protector (LH/RH) >	Mr.	18	\$	38.00	S	76.00	
Rear Panel X				DETARROSION	\$	391.80	
Rear Panel Garnish 🗶 🗸	- 1				\$	95.80	
	SUB TOTAL				_	2 500 00	-
	SUB TOTAL LESS 20%				S	3,599.00	
DISCO	DUNTED TOTAL	- 1			\$	719.80	-
Disco	JUNIED TOTAL				\$	2,879.20	
Boot Lid Comfort Logo & Tel No.	Sticker × 41				s	30.00	,
Rear Bumper Reverse Sensor	- shill				\$	135.70	-13
Rear Fender Advertisement Logo (LH/RH)		\$	100.00	\$	200.00	
	10 THE STREET HOLD						ľ
		5			\$	365.70	$\frac{1}{1}$
Labour Charge	LKK Aut	O Consulty Birer of the f				400	
Panel Beating	• 70 res no	O Consulty Birds of the f By beforealer	or drug	Dufy	-5	800.00	
Spray Painting Charge	• To display	Camagen	To Danny	ne en	\$	900.00	1
Wiring Charge	* Th.	a d'a spision		Stirvey	s	30.00	,
Tuff Kote	* No illian	1000		n .	18	50,00	ţ,
Remove/Refix Reverse Sensor	- Warra 10 1/	Militagen		Dasis	\$	80.00	ţ
г	Acknowledged b	y Repairer	(20) 1-3-3-10 (20) 1-3-3-10 (2	e Company	S	1,860.00	
Kali (LKK)	Date:			/ [
	TIMATE TOTAL				\$	5,104.90	
1 25/2/19 15 40h.		1					
3 07,	1 R. H.	_/)				
Us	(Book 1	raine	/				
Kahi (loky EST) 25/2/1 1540h. 3 by, 45 Ather Reprinable		-/					
This is an initial estimate based on a vis	sual inspection of the a	bove vehi	cle. The t	inal repair qu	iantu	m will	
be prepared after the vehicle is surveyed							1

OMFORTDELGRO ENGINEERING

COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Date/Time: 25.02.2019 14:59

Page: 1

Team:

OMERING:

ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JO NO.: 305272124

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

JOB DESCRIPTION

REGN NO.: SHC1560H FUEL MAKE: HYUNDAI

MODEL DATE/TIME IN SONATA 25.02.2019 11:35

YR OF MANU 31.05, 2011

COMPLETION DATE/TIME

TARGET DATE

KMHET41VMBA811662

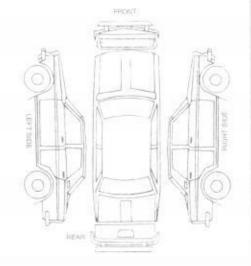
Accident Date: 25.02.2019

NATURE: 3P 25.02.2019

S/NO

LABOR CODE

DESCRIPTION



ED & PASSED OUT BY:	§0	
	1986	
SERVICE AD	VISOR	CUSTOMER'S SIGNATURE
gement Slip	Exit Pass	

No.:-

LKE

SHC1560H

Signature/Date

Name of Service Advisor

Date

sturned to Service Reception upon collection

SHC1560H

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our	ur Job Ref No 305272124			4		_	MONTELINING
Date		4	27.02.19				DelGro Engineering Pte Ltd ng Drive Singapore 508969 6 8156
FINA	LIZAT	ION FORM	i.			FBX: 034	0.0130
То	¥		LKK			Fax:	
Attn	: M	lr.	KALVIN /	ANG			
Vehi	cle Reg	No.	SHC1560H	CTPL		_	25.02.19
The	survey	and estima	tes of the repairs o	of the above-men	tioned vehicle a	re as follows:-	
1.	The	repair job sl	nall bill to:	1	NTUC		SLU979Z
2.	The f	finalized an	nount shall be:				
	(a)	Spare Pa	rts after List disco	unt			
	(b)	Labour C	harges				
		Total for	Part-By-Part Re	pair Cost			
	(c.)	Total for	n Repair (if applica Lumpsum repair o mpsum Repair c	ost after Less:	20%		\$1,300.00 \$1,300.00
3. 4.	We s					rking days. there is no rep	ly from you within
5.	Than	nk you for y	our assistance.	A		e confirm the est alized amount	imates and
	Signa	ature :	(Sig	gnature:	/
	Nam	e : LI	M KWOK ENG		Na	ime :	Kalii
	Tel	: 62	148316		Da	ite ;	27/2/19
	Fax	: 65	468156		_		,
For	Officia	I Use Only					
		Item		Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. F	Rental F	Rate P/Day			YES		
2. L	oss of	Income Pai	id		NO		
3. 5	Survey I	Fees					
5. N	Medical	arch Fee Fees (on b , if applicab	ehalf ole)	\$7.49			
STREET	narks:						
1.4011	MILITAD.						



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTU	C INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1900353	34/K1td3n2
		D UNION HOUSESINGAPORE	Date:	04-03-2019 INC4	
1.		Policy Particulars	:- THIR	D PARTY CLAIM	
	Insured Veh.	SLU 979Z	Veh. I	nspected	SHC 1560H
	Policy No.	5105113901	Cover	age (\$)	0.00
	Claim No.	MT/1033735-002	Exces	s (\$)	0.00
	Assign From		Assig	n Date	25/02/2019
2.		Vehicle Parti	culars &	& Condition	
	Make & Model	HYUNDAI SONATA	c.c		1991
	Engine No.	HIDDEN	Year o	of Reg.	2011
	Chassis No.	KMHET41VMBA811662	Colou	r	BLUE
	Odometer	358132	Steeri	ng	IN ORDER
	Brakes	IN ORDER	Modif	ication	STANDARD ALLOY RIM
	General	FAIR			
3.		Condit	ions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre	215/60 R16	HANK	ООК	6 mm
	L/H Front Tyre	215/60 R16	HANK	оок	6 mm
	R/H Rear Tyre	215/60 R16	HANK	оок	6 mm
	L/H Rear Tyre	215/60 R16	HANK	оок	6 mm
4.		Descripti	on of D	amages	
	THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE RE ETAILS.	AR POR	TION.	
5.		Genera	Inform	ation	
	Accident Date	25/02/2019	Inspe	ction Date	25/02/2019
	Survey held at	COMFORTDELGRO ENGINEE	RING PT	E LTD	
		59 LOYANG DRIVE SINGAPORE 508969			
5a.		R	emarks		THE PROPERTY OF THE PARTY OF TH
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W			
5b.		Estimate	Days of	f Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		3 Working Days	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 1560H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOT LID	TO REPAIR SEE LABOUR	1,349.50	-
1	BOOT LID LOCK UPPER	SERVICEABLE	132.10	(a)
1	BOOT LID LOCK LOWER	SERVICEABLE	30.30	-
1	BOOT LID SONATA PLATE	NOT NECESSARY	43.60	-
1	BOOT LID HYUNDAI PLATE	NOT NECESSARY	24.20	
1	BOOT LID "H" EMBLEM	NOT NECESSARY	26.10	-
1	BOOT LID CRDI PLATE	NOT NECESSARY	22.70	(34
1	REAR BUMPER	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	483.30	
10	REAR BUMPER CLIP	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	137.40	
1	REAR BUMPER UNDER COVER	SERVICEABLE	185.80	254
2	REAR BUMPER PROTECTOR (LH/RH) @\$38.00	TO REPAIR SEE LABOUR	76.00	
1	REAR PANEL	TO REPAIR SEE LABOUR	391.80	(-
1	REAR PANEL GARNISH	SERVICEABLE	95.80	10-
	LESS 20% DISCOUNT		-719.80	-120.08
			2,879.20	480.32
	SPECIAL NETT ITEMS			
1	BOOT LID COMFORT LOGO & TEL NO STICKER (SN)	NOT NECESSARY	30.00	
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN)	NECESSARY	200.00	200.00
		1	365.70	335.70
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF BOOT LID,REAR BUMPER PROTECTOR (LH/RH) AND REAR PANEL.		800.00	400.00
	SPRAY PAINTING CHARGE.		900.00	400.00
	WIRING CHARGE.	NOT NECESSARY	30.00	

Report Ref No. NS/INC19003534/K1td3n2



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	80.0 1,860.0	Our Adjusted (\$)
	TUFF KOTE.	NOT NECESSARY	50.00	
	REMOVE/REFIX REVERSE SENSOR.		80.00	30.00
			1,860.00	830.00
	GRAND TOTAL		5,104.90	1,646.02

RECOMMENDED COST OF LUMP SUM REPAIRS	1,300.00
(TO ITS PRE-ACCIDENT CONDITION)	
(CONFIRMED)	

Report Ref No. NS/INC19003534/K1td3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K K LAU CPT

K.K.LAU CPT(RET)

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