

INS CASE OWNER:

CC 4, ALG 1900 3516 /

ea3

LKK:
IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

25/02/19

Registered in Merimen:

25/02/19

Pre-assign / CCU / FTE

SLW 9117 A



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 18/02/2019

Place of Accident:

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

FBK 2518 D



INSRS:

WSP:

Tel:

Liability:

RMKS:

Teamwork



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

FBK 2518 D - X ; SLW 9117 A - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

TP REAR ENDED 01

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Asher Sng (LKKAUTO)

From: Teamwork Garage <claims@teamworkgarage.com>
Sent: Tuesday, 9 April 2019 3:29 PM
To: Asher Sng (LKKAUTO)
Subject: FBK2518D HONDA 400X

WITHOUT PREJUDICE

Dear Asher ,

We refer to the above matter , we would like to withdraw the claims for this case as the vehicle was not sent in by our client for repairing. Hence , we will not proceed with the third party claims.

Thank you and have a nice day.

Regards,
Keith Lian

Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 9 April 2019 4:11 PM
To: Tan, Bennie-WZ
Subject: RE: SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A *** LKK REF : CC4/AIG19003516/ea3
Attachments: FBK2518D HONDA 400X

Hi Bennie,

We refer to the above matter.

We were informed by TP workshop that claimant do not come back to their workshop for survey / repair up to date.

In view of the above, We will proceed to close file without bill.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 5 March 2019 9:56 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>
Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Yong, Ivy-AV <Ivy-AV.Yong@aig.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A *** LKK REF : CC4/AIG19003516/ea3

Hi Sharizah,

We refer to the email below.

We shall try to obtain the video footage / evidence from third party.

However basing on both party report our advice that the liability is not in third party favour.

Shall get the video and review the case.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 27 February 2019 6:32 PM

To: Rumli, Sharizah <Sharizah.Rumli@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Yong, Ivy-AV <Ivy-AV.Yong@aig.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A *** LKK REF : CC4/AIG19003516/ea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Asher,

For your necessary action please,

Thank you.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rumli, Sharizah

Sent: Wed, 27 Feb 2019 08:40:45 +0000

To: Admin A, Admin-B

Cc: Quek, Joyceline-CH, Paramchand, Varsha, Mutalip, Nurashikin, Tan, Bennie-WZ, Yong, Ivy-AV

Subject: : SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A

Hi LKK,

Kindly assist to ctc insd son as He insists that he was not at fault.

Thanks

Sharizah Rumli (Shasha)

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-3000

Sharizah.rumli@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

AIG OneClaim

SHARIZAH BINTE RUMLI

Home

Claim Search

Claim Number 3407051094SG

Get Claim

Recent Claims

3407051094SG

8869329872SG

9681121791SG

Enter Loss

//You are not authorized to create a new loss. You are not authorized to create a new loss.

View

Workbaskets

Worklist Summary

My Features

Financial Worklist Items

- + Analytics
- + Notifications
- + Work Management
- + Policy Search
- + Claim Search
- + Work Items
- + Maintenance

Claim 3407051094SG

Claim Number	Policy Number - Eff Date - Exp Date	Claim Stat
3407051094SG	1800038333 - 17/04/2018 - 16/04/2019	Open
Date of Loss	Insured Name	Adjuster Name
18/02/2019	MRS.LILY SHELVAN LILY YEO SWEE GEK	WEI ZHONG

Take Action Access Claim

[Overall Claim Summary](#)
[Financial Summary](#)
[Features](#)
[View Contacts](#)

Feature	Total Loss/ Fatal	Name	Role
001	No	MRS.LILY SHELVAN LILY YEO SWEE GEK (Insured Vehicle)	Insured Vehicle
002	No	SHARIZAH BINTE RUMLI (D)	
003 (PD)	No	MRS. OY YONG	
004 (BI)	No	MRS. OY YONG (D)	

Additional Details

Adjuster IVY
Name: AI VUI YONG
Team assigned:

Adjuster IVY
Email ID: - AV.YONG@AIG.COM
Office: Singapore

Sharizah Rumli (Shasha)

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-3000

Sharizah.rumli@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Rumli, Sharizah <Sharizah.Rumli@aig.com>

Sent: Wednesday, 27 February, 2019 4:41 PM

To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Subject: : SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면
첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka
attachment.

[Click here](#) by 2019-03-06 16:40 +08 to read your message.
After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.