

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 9 April 2019 4:11 PM  
**To:** Tan, Bennie-WZ  
**Subject:** RE: SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A \*\*\* LKK REF : CC4/AIG19003516/ea3  
**Attachments:** FBK2518D HONDA 400X

Hi Bennie,

We refer to the above matter.

We were informed by TP workshop that claimant do not come back to their workshop for survey / repair up to date.

In view of the above, We will proceed to close file without bill.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 5 March 2019 9:56 AM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>  
**Cc:** Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Yong, Ivy-AV <Ivy-AV.Yong@aig.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A \*\*\* LKK REF : CC4/AIG19003516/ea3

Hi Sharizah,

We refer to the email below.

We shall try to obtain the video footage / evidence from third party.

However basing on both party report our advice that the liability is not in third party favour.

Shall get the video and review the case.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 27 February 2019 6:32 PM

**To:** Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Mutalip, Nurashikin <[Nurashikin.Mutalip@aig.com](mailto:Nurashikin.Mutalip@aig.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Yong, Ivy-AV <[Ivy-AV.Yong@aig.com](mailto:Ivy-AV.Yong@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A \*\*\* LKK REF : CC4/AIG19003516/ea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

**Hi Asher,**

**For your necessary action please.**

**Thank you.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Rumli, Sharizah

**Sent:** Wed, 27 Feb 2019 08:40:45 +0000

**To:** Admin A, Admin-B

**Cc:** Quek, Joyceline-CH, Paramchand, Varsha, Mutalip, Nurashikin, Tan, Bennie-WZ, Yong, Ivy-AV

**Subject:** : SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A

Hi LKK,

Kindly assist to ctc insd son as He insists that he was not at fault.

Thanks

**Sharizah Rumli (Shasha)**

**AIG**

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-3000

[Sharizah.rumli@aig.com](mailto:Sharizah.rumli@aig.com) | [www.aig.sg](http://www.aig.sg)

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File Edit View Favorites Tools Help

SHARIZAH BINTE RUMLI

Home
Claim Search
Claim Number
3407051094SG
Get Claim

Recent Claims
3407051094SG
8869329872SG
9681121791SG

Enter Loss
//You are not authorized to create a new loss. You are not authorized to create a new loss.

View
Workbaskets
Worklist Summary
My Features
Financial Worklist Items

+ Analytics
+ Notifications
+ Work Management
+ Policy Search
+ Claim Search
+ Work Items
+ Maintenance

Claim
3407051094SG

Claim Number	Policy Number - Eff Date - Exp Date	Claim Stat
3407051094SG	1800038333 - 17/04/2018 - 16/04/2019	Open
Date of Loss	Insured Name	Adjuster M
18/02/2019	MRS.LILY SHELVAN LILY YEO SWEE GEK	WEI ZHONG

Take Action
Access Claim

Overall Claim Summary
Financial Summary
Features
View Contacts

Feature	Total Loss/ Fatal	Name	Role
001	No	MRS.LILY SHELVAN LILY YEO SWEE GEK (Insured Vehicle)	Insured Vehicle
002	No		
003 (PD)	No		
004 (BI)	No		

Additional Details

Adjuster IVY  
Name: AI  
VUI  
YONG  
Adjuster IVY  
Email ID: -  
AV.YONG@AIG.COM

Team assigned:  
  
Office:  
Singapore

Sharizah Rumli (Shasha)

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-3000

[Sharizah.rumli@aig.com](mailto:Sharizah.rumli@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>

**Sent:** Wednesday, 27 February, 2019 4:41 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>

**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Mutalip, Nurashikin <[Nurashikin.Mutalip@aig.com](mailto:Nurashikin.Mutalip@aig.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Yong, Ivy-AV <[Ivy-AV.Yong@aig.com](mailto:Ivy-AV.Yong@aig.com)>

**Subject:** : SID : 13298835 OC : 3407051094SG (CTC INSD SON @ 93892045) veh no " SLW9117A



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