

INS CASE OWNER: Jane CC 6, LOR 1900 SS10 / UPAS % IDAC: \_\_\_\_\_

Surveyor: MAFINS DOI: 25/3/19 Date / Time: 25/2/19  
Registered in Merimen: 21/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.: SLQ3871B  
Name of Insured: Lepp  
Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_  
Excess Sec II :SS \_\_\_\_\_ D.O.A: 21/1/19  
Is driver the owner? ( YES / NO ) Nature of Accident: \_\_\_\_\_

Claim No.: \_\_\_\_\_  
Policy No.: \_\_\_\_\_  
Make / Model: \_\_\_\_\_  
Place of Accident: \_\_\_\_\_

If NO, Driver Name / Age: \_\_\_\_\_ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
Driver Tel No.: \_\_\_\_\_ (V/L: YES / NO ) Insured Liability: % Final ? Yes / No

Pbm 4144A → → → →



INSRS: \_\_\_\_\_  
WSP: BTH  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date / Time		STAGE	DATE / PIC
<u>28/1/19</u>	<u>Pbm 4144A, X;</u>	Non-Reporting ltr (1st):	
<u>14/1</u>	<u>SLQ3871B. - cs/cr/18/24/24/pd/307 - 00A 23/1/19</u>	Non-Reporting ltr (2nd):	
<u>23/4/19</u>	<u>FILE /M2 to HNW to close</u>	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	<u>25/2/19</u>
		After call ltr to OI:	<u>(Hymar)</u>
		Documentation Check List:	Handler: _____ Typist: _____
		Notification ltr (if non-pickup):	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD:	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time: _____	Sent By: _____	Confirm by: _____
FINALIZATION	Date/Time: _____	Confirm with: _____	Confirm by: _____
Repair Cost:	SS _____ ( _____ days) Reduction: _____ %	Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT	Date/Time: <u>18/4/19</u> Confirm with: <u>Raymond</u>	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% <u>100</u> (Agreed / <u>Agreed</u> ) BOLA S/N No.: <u>NR</u>	If NO or B 28, Ass. Lia: _____	
Repair Cost:	SS <u>1358.29</u>		
Loss of Rental (LOR):	SS _____ ( _____ days)		
Loss of Use (LOU):	SS <u>60</u> (\$ <u>30</u> x <u>2</u> days)		
Loss of Income (LOI):	SS _____ (\$ _____ x _____ days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search:	SS <u>2.45</u>		
Medical:	SS _____		
Disbursement:	SS _____ (e.g. Tow/ Independent)		
Legal Cost:	SS _____		
Total:	SS <u>1426.24</u> Global Sum SS: <u>1420.00</u>		
FINAL PAYMENT	Date/Time: _____	Confirm with: _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS <u>1420.00</u> Name 1: <u>Ban Hock Hin Co. Pte Ltd</u>		
Payee 2: (Strike if N.A.)	SS _____ Name 2: _____		
Payee 3: (Strike if N.A.)	SS _____ Name 3: _____		

25/3/19

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: *FBM 4144A*  
 at Workshop m/s *SHH*  
 of \_\_\_\_\_  
 Insured: *SLQ 38713*  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: *SLA*  
 IDAC Accident Rpt: Consistent? : Yes or No  
 GIA / PR Seen: Consistent? : Yes or No  
 Est. Repairs: *3* days Res.: Yes or No  
 Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: *T-BM 4144A* Yr Regn: *10.17*  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: *Yamaha* YSR c.c. *124*  
 Colour: *Black* A/C: Insured / Std / NI / NA  
 Sp. Reading: *34645* T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: *L13PRE101000059289*  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: *2.75-18*  
 R: *90-90-18*  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front *6* mm Rear *6* mm  
 R/Bal. *6* mm R/Bal. *6* mm  
 L/Bal. *7/2/19* mm L/Bal. *25/2/19* mm  
 D.O.A. *7/2/19* D.O.I. *25/2/19*  
 Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction *L1A 3040 not 4860*  
*check with rider confirm b.l.e follow right.*

*21/3/19 confirmed fault by #1269-90 with Repairs.*  
*(Red \$3475.10 / 75%)*

Date/Time. File Pass to?

☐ : Preli. Report  
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) \_\_\_\_\_  
Date/Time. File Return to?

2) \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_) S + RS. \$  
☐ : Interview (\$ \_\_\_\_\_) Photos  
☐ : Tech. Invs (\$ \_\_\_\_\_) Others  
☐ : Weekend (\$ \_\_\_\_\_)

Report Format :

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

TOTAL



**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

## QUOTATION

Customer :

NO. : 33702

AIG ASIA PACIFIC INSURANCE PTE LTD  
CHARTIS BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

DATE : 13/02/2019  
CLAIM NO. : 11275  
POLICY NO. : AVFMSB0000591803  
FROM : RAYMOND

VEHICLE NO. : FBM4144A  
MAKE/MODEL : YAM / YBR125

*Not Approved*  
*2nd*  
*P/P 21269.90*  
*25/2/19*  
*Take photo after up*  
*3*

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	BAR HANDLE P/N: 42062	REPLACE	1.00	\$70.00	70.00
2	CABLE SPEEDOMETER P/N: 50366	REPLACE	1.00	\$14.00	14.00
3	COVER TANK SIDE LH (BLACK) P/N: 54458	REPLACE	1.00	\$98.00	98.00
4	COWLING FRONT (BLACK) P/N: 50000	REPLACE	1.00	\$284.00	284.00
5	CRASH BAR P/N: 35878	REPLACE	1.00	\$195.00	195.00
6	FOOT REST 1 P/N: 50005	REPLACE	1.00	\$55.00	55.00
7	FORK FRONT ASSY LH P/N: 53203	REPLACE	1.00	\$140.00	140.00
8	HEADLIGHT ASSY P/N: 50950	REPLACE	1.00	\$490.00	490.00
9	LABOUR P/N: 06766 - LABOUR QUOTED FOR DISMANTLING AND INSTALLATION OF PARTS.	Supply/Install	7.00	\$35.00	245.00
10	LAMP SIGNAL REAR RH P/N: 45419	REPLACE	1.00	\$63.00	63.00
11	LENS SIGNAL FRONT LH P/N: 54334	REPLACE	1.00	\$15.00	15.00
12	LENS SIGNAL FRONT RH P/N: 50591	REPLACE	1.00	\$15.00	15.00
13	LEVER BRAKE P/N: 26343	REPLACE	1.00	\$19.00	19.00



S/N	Description	Action	Qty	Unit Price	Amount
14	METER IU (12V) NEW MODEL P/N: 34351	REPLACE	1.00	\$200.00	200.00
15	MIRROR RH P/N: 26503	REPLACE	1.00	\$15.00	15.00
16	MUDGUARD FRONT (BLACK) P/N: 49723	REPLACE	1.00	\$98.00	98.00
17	PEDAL GEAR (SHORT) P/N: 45076	REPLACE	1.00	\$19.00	19.00
18	PIPE EXHAUST ASSY P/N: 50025	REPLACE	1.00	\$2,317.00	2,317.00
19	RIM SPORT FRONT P/N: 45153	REPLACE	1.00	\$275.00	275.00
20	RUBBER FOOTREST FRONT P/N: 26136	REPLACE	1.00	\$14.00	14.00
21	STICKER (MCDONALD) SIDE COVER - NEW MODEL P/N: 44201	REPLACE	1.00	\$16.00	16.00
22	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT P/N: 32921	REPLACE	1.00	\$18.00	18.00
23	TRANSPORT CHARGES P/N: 07169		2.00	\$35.00	70.00

24, VISOR SCR 30

SUB TOTAL

\$4,745.00

GST @ 7 %

\$332.15

GRAND TOTAL

\$5,077.15

50% deposit required before ordering of parts.

Validity: 30 days

For &amp; on Behalf of

BAN HOCK HIN CO PTE LTD

Acknowledge &amp; Accepted By



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.



<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
14	STICKER (MCDONALD) SIDE COVER - NEW MODEL P/N: 44201	REPLACE	1.00	\$16.00	16.00
15	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT P/N: 32921	REPLACE	1.00	\$10.00	10.00
16	TRANSPORT CHARGES P/N: 07169	Supply/Install	1.00	\$35.00	35.00
17	VISOR P/N: 43130	Replace	1.00	\$30.00	27.00
				Disc %: 10.00	
SUB TOTAL					\$1,269.90
GST @ 7 %					\$88.89
GRAND TOTAL					\$1,358.79

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of  
**BAN HOCK HIN CO PTE LTD**

Acknowledge & Accepted By



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.





**BAN HOCK HIN**  
Co., Pte Ltd

Co. Reg. No: 197900268K

MOTORCYCLE ACCESSORIES / SERVICE CENTRE  
MODIFICATIONS / SPRAY PAINTING AND BODY WORK / METAL  
WORKS / LEASING & RENTALS / FLEET SALES / INSURANCE SALES

## QUOTATION

Customer :

NO. : 33702

- Rev. 1

AIG ASIA PACIFIC INSURANCE PTE LTD  
CHARTIS BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

DATE : 13/02/2019  
CLAIM NO. : 11275  
POLICY NO. : AVFMSB0000591803  
FROM : RAYMOND

VEHICLE NO. : FBM4144A  
MAKE/MODEL : YAM / YBR125

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	CABLE SPEEDOMETER P/N: 50366	REPLACE	1.00	\$14.00 Disc %: 10.00	12.60
2	COVER TANK SIDE LH (BLACK) P/N: 54458	REPLACE	1.00	\$98.00 Disc %: 10.00	88.20
3	CRASH BAR P/N: 35878	REPLACE	1.00	\$195.00 Disc %: 10.00	175.50
4	FOOT REST 1 P/N: 50005	REPLACE	1.00	\$55.00 Disc %: 10.00	49.50
5	HEADLIGHT ASSY P/N: 50950	REPLACE	1.00	\$490.00 Disc %: 10.00	441.00
6	LABOUR P/N: 06766 - LABOUR QUOTED FOR DISMANTLING AND INSTALLATION OF PARTS.	Supply/Install	1.00	\$200.00	200.00
7	LAMP SIGNAL REAR RH P/N: 45419	REPLACE	1.00	\$63.00 Disc %: 10.00	56.70
8	LENS SIGNAL FRONT LH P/N: 54334	REPLACE	1.00	\$15.00 Disc %: 10.00	13.50
9	LENS SIGNAL FRONT RH P/N: 50591	REPLACE	1.00	\$15.00 Disc %: 10.00	13.50
10	LEVER BRAKE P/N: 26343	REPLACE	1.00	\$19.00 Disc %: 10.00	17.10
11	MIRROR RH P/N: 26503	REPLACE	1.00	\$15.00 Disc %: 10.00	13.50
12	MUDGUARD FRONT (BLACK) P/N: 49723	REPLACE	1.00	\$98.00 Disc %: 10.00	88.20
13	RUBBER FOOTREST FRONT P/N: 26136	REPLACE	1.00	\$14.00 Disc %: 10.00	12.60



Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg  
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT NO. 3002-1-0000  
ISO 9001:2015

## Jia Le (LKK Auto)

---

**From:** Raymond <raymond@bhh.com.sg>  
**Sent:** Thursday, 18 April 2019 3:57 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Your Ref: FBM4144A \*Our Ref: CC6/LCR19003510/Upa3 [ACCIDENT INVOLVING SLQ3871B & FBM4144A ON 07/02/2019]  
**Attachments:** 11275\_RV.pdf

Dear Carlor,

Sorry, resend the signed DV.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

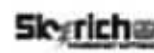


No. 6 Defu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg)

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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>

**Sent:** Thursday, 18 April, 2019 3:52 PM

**To:** Raymond <raymond@bhh.com.sg>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Your Ref: FBM4144A \*Our Ref: CC6/LCR19003510/Upa3 [ACCIDENT INVOLVING SLQ3871B & FBM4144A ON 07/02/2019]

Dear Raymond,

Your DV amount is not correct as we closed at \$1420.00(all in).

Please sign the new attached DV.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Raymond [<mailto:raymond@bhh.com.sg>]

**Sent:** Thursday, 18 April 2019 3:41 PM

**To:** Jia Le (LKK Auto)

**Cc:** Hsiao Tong (LKKAuto); Admin A

**Subject:** RE: Your Ref: FBM4144A \*Our Ref: CC6/LCR19003510/Upa3 [ACCIDENT INVOLVING SLQ3871B & FBM4144A ON 07/02/2019]

Dear Carlor,

We attached the signed DV for your perusal.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg)

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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



---

**From:** Jia Le (LKK Auto) <[Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)>

**Sent:** Thursday, 18 April, 2019 3:33 PM

**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>



**Subject:** RE: Your Ref: FBM4144A \*Our Ref: CC6/LCR19003510/Upa3 [ACCIDENT INVOLVING SLQ3871B & FBM4144A ON 07/02/2019]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the DV enclosed and return to us (LKK) for our necessary action.

Best Regards,

**Carlör Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Raymond [<mailto:raymond@bhh.com.sg>]

**Sent:** Thursday, 18 April 2019 3:16 PM

**To:** Jia Le (LKK Auto)

**Cc:** Hsiao Tong (LKKAuto); Admin A

**Subject:** RE: Your Ref: FBM4144A \*Our Ref: CC6/LCR19003510/Upa3 [ACCIDENT INVOLVING SLQ3871B & FBM4144A ON 07/02/2019]

Dear Carlör,

We accepted your offer of \$1420.00.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



**BAN HOCK HIN**  
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg)

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

Sent: Thursday, 18 April, 2019 3:09 PM

To: Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

Cc: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: Your Ref: FBM4144A \*Our Ref: CC6/LCR19003510/Upa3 [ACCIDENT INVOLVING SLQ3871B & FBM4144A ON 07/02/2019]

Your Ref: **FBM 4144A**

Without Prejudice

Our Ref: CC6/LCR19003510/Upa3

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SLQ 3871B & FBM 4144A ON 07/02/2019

We refer to the above matter.

We propose settlement at a global sum of **\$1,420.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Carlør Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 4 March 2019 11:16 AM  
**To:** 'Insurance LCR SG'; 'Eileen, May Hwee Yap'  
**Subject:** ACCIDENT INVOLVING SLQ 3871B(AIG) AND FBM 4144A ALONG /AT BLK 84 MARINA PARADE CENTRAL CARAPRK ON 07/02/2019

Your Ref: **SLQ 3871B**  
Our Ref: CC6/LCR19003510/Upa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLQ 3871B(AIG) AND FBM 4144A ALONG /AT BLK 84 MARINA PARADE CENTRAL CARAPRK ON 07/02/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FBM 4144A against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver was a reversing vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# **AUTHORISATION TO ACT**

I, Ban Hock Hin Co. Pte Ltd (the third party claimant) of 6 Defu Lane 4  
Singapore 539410 (address), owner of FBM4144A (vehicle no.)  
hereby authorize Ban Hock Hin Co. Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. FBM4144A that was damaged pursuant to the accident which occurred on 09/02/2019  
(date) along Marine Parade Central Carpark Entrance (location) involving vehicle no/s  
SLQ3871B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 25 (day) of February (month) 2019 (year)

Shaw



Signed by "the third party claimant"  
(with chop if applicable)

Shaw



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **BAN HOCK HIN CO. PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,420.00** (Global Sum) for vehicle no. **FBM 4144A** that was damaged pursuant to the accident which occurred on **07/02/2019** (date) along **MARINE PARADE CENTRAL CARPARK ENTRANCE** involving vehicle no/s **SLO 3871B**.

This is pursuant to the inspection conducted on **25/02/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **BAN HOCK HIN CO. PTE LTD** ("the third party claimant") of vehicle no. **FBM 4144A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBM 4144A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of April (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



## TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD  
CHARTIS BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120  
MOTOR CLAIMS DEPT

Invoice No. : **LECR20036588-111275**  
Invoice Date : 05/03/2019  
Payment Due Date : 04/04/2019

CLAIM NO. : 11275  
POLICY NO. : AVFMSB0000591803  
VEHICLE NO. : FBM4144A  
MAKE/MODEL : YAM / YBR125

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	LABOUR	Supply/Install	1	\$200.00	\$200.00
2	TRANSPORT CHARGES	Supply/Install	1	\$35.00	\$35.00
3	CABLE SPEEDOMETER	REPLACE	1	\$14.00	\$12.60
				Disc %: 10%	
4	COVER TANK SIDE LH (BLACK)	REPLACE	1	\$98.00	\$88.20
				Disc %: 10%	
5	CRASH BAR	REPLACE	1	\$195.00	\$175.50
				Disc %: 10%	
6	FOOT REST 1	REPLACE	1	\$55.00	\$49.50
				Disc %: 10%	
7	HEADLIGHT ASSY	REPLACE	1	\$490.00	\$441.00
				Disc %: 10%	
8	LAMP SIGNAL REAR RH	REPLACE	1	\$63.00	\$56.70
				Disc %: 10%	
9	LENS SIGNAL FRONT LH	REPLACE	1	\$15.00	\$13.50
				Disc %: 10%	
10	LENS SIGNAL FRONT RH	REPLACE	1	\$15.00	\$13.50
				Disc %: 10%	
11	LEVER BRAKE	REPLACE	1	\$19.00	\$17.10
				Disc %: 10%	
12	MIRROR RH	REPLACE	1	\$15.00	\$13.50
				Disc %: 10%	
13	MUDGUARD FRONT (BLACK)	REPLACE	1	\$98.00	\$88.20
				Disc %: 10%	
14	RUBBER FOOTREST FRONT	REPLACE	1	\$14.00	\$12.60
				Disc %: 10%	
15	STICKER (MCDONALD) SIDE COVER - NEW MODEL	REPLACE	1	\$16.00	\$16.00
16	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT	REPLACE	1	\$10.00	\$10.00
17	VISOR	Replace	1	\$30.00	\$27.00
				Disc %: 10%	



<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
		SUB TOTAL			\$1,269.90
		GST @ 7 %			\$88.89
		GRAND TOTAL			<u>\$1,358.79</u>

Validity: 30 days

For &amp; on Behalf of

BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND





&gt; Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Feb 2019 / 15:00:10

Receipt Date/Time : 23 Feb 2019 / 15:00:10

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190223-001468

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLQ3871B

As at 07 Feb 2019/14:30:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SLQ3871B  
Enquiry Fee  
20190223145749227944

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

20190223145814817	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SLQ3871B	07 Feb 2019 / 14:30:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Print

OK

Save as PDF

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Feb 2019 <a href="#">Edit Reg</a>		25 Feb 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,269.90</b> <a href="#">Edit Estimates</a>	<b>S\$1,269.90</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

















































<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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<b>CLAIM SUBFOLDER DETAILS</b>				<a href="#">[Created by adjuster]</a>					
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	BAN HOCK HIN COMPANY PTE LTD, Co. Reg. No.: 197000288K								
Vehicle Reg. No.:	FBM4144A	Date of Loss:	07/02/2019 14:00 - :59 [15 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9579290888SG	Policy/Cover Note No.:	0999994808 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLQ3871B	Policy No. (Claimant):	AVFMSB0000591803						
		Excess:							
Repairer:	Ban Hock Hin Co. Pte Ltd (HQ) No. 6 Defu Lane 4, 539410 Defu Lane - Tel: 62816520								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by <b>Boyogan, Joane</b> ] Joane.Boyogan@aig.com								
Claimant's Insurer:	Allied World Assurance Company, Ltd (HQ) - Tel: 62201188								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... <b>[Final Rpt due 06/03/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a> <a href="#">Compose Case Mail</a>					
<ul style="list-style-type: none"> <li>AIG_SG (26/02/2019): <b>Re: SLQ3811B - No Policy Found</b></li> <li>AIG_SG (26/02/2019): <b>No Policy Found</b></li> <li>AIG_SG (26/02/2019): <b>Request To Upload TP GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b>				<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*FBM4144A (9579290888SG)  
[SLQ3871B]  
TP  
BAN HOCK HIN COMPANY PTE LTD  
Feb 7 2019 2:00PM  
[LCRF PTE LTD]  
Ban Hock Hin Co. Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown														Edit			
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	25/02/19 19:18		Chassis Number														Load JPG <input checked="" type="checkbox"/>			
2	25/02/19 19:18		Odometer Reading														Load JPG <input checked="" type="checkbox"/>			
3	25/02/19 19:19		General View														Load JPG <input checked="" type="checkbox"/>			
4	25/02/19 19:19		General View														Load JPG <input checked="" type="checkbox"/>			
5	25/02/19 19:19		General View														Load JPG <input checked="" type="checkbox"/>			
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34	25/02/19 19:19		General View														Load JPG <input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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36	25/02/19 19:19	General View		<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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85	25/02/19 19:19	General View	Load JPG	<input checked="" type="checkbox"/>
86	25/02/19 19:19	General View	Load JPG	<input checked="" type="checkbox"/>
87	04/03/19 17:54	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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108	04/03/19 17:54	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
109	04/03/19 17:54	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/02/19 15:54	TP ESTIMATE - MARKED	Load PDF	
2	26/02/19 15:54	TP GIA REPORT	Load PDF	
3	30/04/19 12:24	WORKSHOP INVOICE	Load PDF	
4	30/04/19 12:24	AUTHORISATION TO ACT FORM	Load PDF	
5	30/04/19 12:24	Release Voucher	Load PDF	
6	30/04/19 12:24	LTA SEARCH	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	26/02/19 16:36	OI GIA REPORT	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ3871B (Insd veh)	Model:	YAMAHA YBR125 124CC (M)
	FBM4144A (TP veh)		
Date of Accident:	07/02/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	5,109.25
Final Repair Cost	:	\$	1,420.00
Loss of Use	:	\$	2.00 days at \$30.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,420.00

Is Third Party Workshop GIA Registered? ☐ [ ] YES ☒ [ X ] NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Ban Hock Hin Co. Pte Ltd	:	\$ 1,420.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

30 Apr  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR19003510/UPA3Q2  
Date: 30/04/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994808  
Claimant Vehicle No: FBM4144A Insured Vehicle No: SLQ3871B  
Date of Loss: 07/02/2019 Nature of Claim: TP Claim No: 9579290888SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBM4144A  
Make & Model: YAMAHA YBR125, 124cc (M) Engine No: E3F5E044300  
Reg. Date: 24/10/2017 (Man. Year: 2017) Chassis No: LBPRI101000059289  
Colour: Black Odometer: 34645 km  
Engine Capacity: 124 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 2.75-18 Rear Tyre Size: 90-90-18  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,460.00	1,034.90	3,425.10	76.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	315.00	235.00	80.00	25.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,775.00</b>	<b>1,269.90</b>	<b>3,505.10</b>	<b>73.41</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>334.25</b>	<b>88.89</b>	<b>245.36</b>	<b>73.41</b>
<b>Nett Amount (S\$)</b>	<b>5,109.25</b>	<b>1,358.79</b>	<b>3,750.46</b>	<b>73.41</b>
<b>+ Loss of Use (2.0 x S\$30.00/day) (S\$)</b>		<b>60.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>1,426.24</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,420.00</b>		

### INSPECTION

Date of Assignment: 25/02/2019  
Date Inspected: 25/02/2019 Inspected At: Ban Hock Hin Co. Pte Ltd (HQ)  
No. 6 Defu Lane 4  
Singapore 539410  
Estimated Period of Repair: 3.0 days



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**Adjuster:** MARCUS CHUA**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BAR HANDLE	Not Necessary	70.00 F	*- FL
2	1		*CABLE SPEEDOMETER	Torn	14.00 F	*14.00 FL
3	1		*COVER TANK SIDE LH (BLACK)	Cracked	98.00 F	*98.00 FL
4	1		*COWLING FRONT (BLACK)	Repair	284.00 F	*- FL
5	1		*CRASH BAR	Bent	195.00 F	*195.00 FL
6	1		*FOOT REST 1	Torn	55.00 F	*55.00 FL
7	1		*FORK FRONT ASSY LH	Not Necessary	140.00 F	*- FL
8	1		*HEADLIGHT ASSY	Cracked	490.00 F	*490.00 FL
9	1		*LAMP SIGNAL REAR RH	Cut	63.00 F	*63.00 FL
10	1		*LENS SIGNAL FRONT LH	Scratched	15.00 F	*15.00 FL
11	1		*LENS SIGNAL FRONT RH	Scratched	15.00 F	*15.00 FL
12	1		*LEVER BRAKE	Scratched	19.00 F	*19.00 FL
13	1		*METER IU (12V) NEW MODEL (CUT)	Not Consistent With The Impact	200.00 F	*- FL
14	1		*MIRROR RH	Cut	15.00 F	*15.00 FL
15	1		*MUDGUARD FRONT (BLACK)	Cut	98.00 F	*98.00 FL
16	1		*PEDAL GEAR (SHORT)	Repair	19.00 F	*- FL
17	1		*PIPE EXHAUST ASSY	Repair	2,317.00 F	*- FL
18	1		*RIM SPORT FRONT	Not Necessary	275.00 F	*- FL
19	1		*RUBBER FOOTREST FRONT	Torn	14.00 F	*14.00 FL
20	1		*STICKER (MCDONALD) SIDE COVER -NEW MODEL	Necessary	16.00 FS	*16.00 FS
21	1		*STICKER NUMBER PLATE FRONT (BLACK)	Scratched	18.00 FS	*10.00 FS
22	1		*VISOR	Scratched	30.00 F	*30.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **4,460.00** **1,147.00**  
 - List Item Discount on L Items 0.00/10.00% (S\$) 0.00 112.10

Total Parts (S\$) **4,460.00** **1,034.90**

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR QUOTED FOR DISMANTLING AND INSTALLATION OF PARTS	New	245.00	200.00
2	TRANSPORT CHARGES	New	70.00	35.00
Gross Labour Cost (S\$)			<b>315.00</b>	<b>235.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >