## Vic (LKKAuto)

From: Vic (LKKAuto)

Tuesday, 30 July, 2019 4:51 PM Sent:

To: Tony Mallek; Lim Xin Yi Cc: Admin A; Vic (LKKAuto)

RE: Your Ref: SJX 8262M\_ACCIDENT INVOLVING SJX 8262M AND FBH 1551D ON Subject:

12/02/2019

Dear Sir,

We refer to your below email and the contents were noted.

We will look into the matter and will get back to you for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Tony Mallek [mailto:tonym@sph.com.sg]

Sent: Tuesday, 30 July, 2019 4:47 PM

To: Vic (LKKAuto); Lim Xin Yi

Subject: Re: Your Ref: SJX 8262M\_ACCIDENT INVOLVING SJX 8262M AND FBH 1551D ON 12/02/2019

Hello Vic,

Thank you for your email. I don't understand the situation as I asked Cycle & Carriage to submit my claim against the motor bike rider for overtaking my car on the inside. So if you are acting for my insurer, it should be to claim for damages to my car.

All available information, including video from my car camera was submitted together with my claim.

I find it distressing that instead of pursuing the motor bike to pay for the damage he caused, you appear to be settling this matter as if its established that the incident is my doing. I do not agree that is the case.

Thank you for getting in touch. I look forward to a speedy resolution to this matter.

Regards

On Tue, Jul 30, 2019 at 4:16 PM Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u> > wrote:
Our Ref: CC6/AIG19003506/Uhb3
30 JULY 2019
MR ANTHONY MALLEK
Dear Sir,
ACCIDENT INVOLVING SJX 8262M AND FBH 1551D ON 12/02/2019
We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.
We have received a claim from Body Repairer/Workshop acting on behalf of the owner of FBH 1551E against your motor insurance policy.
Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.
If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by <u>10/08/2019</u> , after we shall proceed with negotiation with Third Party claimant on the <b>without prejudice basis</b> and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.
Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.
Best Regards,
Vic Alpeh   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096   email: vicalpeh@lkkauto.com   fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
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