

ASS. RES. BY

Surveyor

REF: ICS 19003498 / ESD 302

Personal Instruction

## ASSIGNMENT (Office)

From (Person) Junice Goh

of ICS

Date/Time: 28/2/19 @ 10:42am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLF 8463X

Insured:

SKS1537G

at Workshop m/s

Abwin Service

Tel:

6713 9417 / 9751 9546

of

8 Kaki Blk Ave 4 #07-48

Policy No:

Claim No:

DMPC 19000504 / JG

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

22/2/19

CA / REV / REP. / REV 24 HRS imp

28/2/19 @ morning

Date/Time: 11:42am @ 28/2/19

Person Contacted:

Linda

H.O.D. Endorsement

Vehicle IN/OUT

Date/Time

Action/Instruction (→) Estimate

SLF 8463X

SKS1537G-X

22/04/19

Confirmed P/P \$7,268.62 @ 7 days with Steve  
 (\$9,936.78 Red - 58%)

Steve

REF: ICS

ASSIGNMENT

Form

Date

26/2/19

3-PM

Estimated Cost

OD / PWS / TR RES / OD RES / EVA / INV / MV

To inspect Vehicle No.

SLF 8463X

at Work shop name

Abwin Service

of

8 kaki Bkt Ave 4 # 07-48

Insured

Policy No

Claims No

Sum Insured

Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen

Consistent? : Yes or No

Est. Repairs:

days Res.: Yes or No

Lum Sum:

% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS (up)

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No

SLF8463X

To Page

13/09/16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Toyota Slenta

Colour

white

Sp/Reading

55036

Eng/No

C/No

NSP1707016318

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal

7

mm

Rear

R/Bal

7

mm

L/Bal

7

mm

L/Bal

7

mm

D.O.A.

22/2/19

D.O.I

26/2/19

Survey held at

Abwin

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Steve / pls see my remarks

RECEIVED 23 APR 2019


  
22/4/2019

Date/Time: File Pass to?

23/04/19

To

Type

Date/Time: File Return to?

To

Report Format

Lump Sum / I.B.L. (\$) 7,263.62 p/p

Days Of Repair:

7

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp. (\$)

☐

Interview (\$)

☐

Tech. Insp. (\$)

☐

Workshop (\$)

Survey Fee:

Transportation

) S + PR (\$)

) Hotel

) Other

) Total

Total

350

10

360

## Steve Chen (LKK Auto)

**From:** AbwinM9 - Linda Liao <lindaliao@AbwinM9.com>  
**Sent:** Wednesday, April 17, 2019 2:46 PM  
**To:** Steve Chen (LKK Auto)  
**Subject:** RE: SLF8463X - Finalize amount

OK, Confirmed closed

### **\*\* Notice**

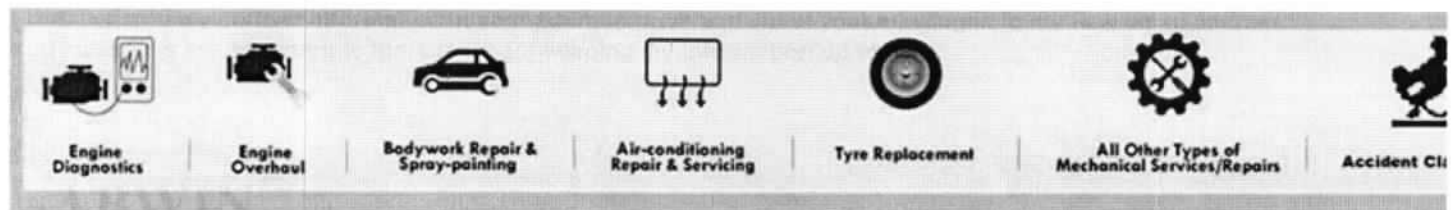
Our email address has changed, please update your records.  
With effect from 19<sup>th</sup> March 2019, my primary email address will change to [lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)  
Please update my contact information in your address book and direct your messages to my new email address.  
You messages are important to me, thanks for keeping my information up to date.

Warmest regards,



**Linda Liao**  
*Claims Executive*  
DID +65 6713 9417  
HP +65 9751 9596

**Abwin Service Pte Ltd**  
T +65 6713 9400 | F +65 6713 9415  
No. 8 Kaki Bukit Avenue 4  
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



**From:** Steve Chen (LKK Auto) [<mailto:SteveChen@lkkauto.com>]  
**Sent:** Friday, 12 April, 2019 6:18 PM  
**To:** AbwinM9 - Linda Liao <[lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)>  
**Subject:** SLF8463X - Finalize amount

Dear Linda,

We have come out with the finalize P/P \$7,268.62. 7 days.

Kindly confirm.

Thanks

Best Regards,

## Nivitha (LKK Auto)

---

**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Monday, 25 February 2019 10:42 AM  
**To:** Linda Liao; assignments  
**Cc:** ECICS Claims  
**Subject:** RE: SLF8463X Against SKS1537G Date of accident : 22/02/2019 ; Our ref DMPC1900050H/JG

Without prejudice

Dear Linda

Thank you for your email.  
We will appoint LKK for TP PRI.

Aside to LKK

Please assist to arrange for TP PRI.

Thank you.

Best regards

Janice Goh

Senior Associate | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email [janice\\_goh@ecics.com.sg](mailto:janice_goh@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

---

**From:** Linda Liao [mailto:lindaliao@abwin.com.sg]  
**Sent:** Monday, 25 February 2019 10:47 AM  
**To:** ECICS Claims  
**Subject:** RE: SLF8463X Against SKS1537G Date of accident : 22/02/2019 ; Our ref DMPC1900050H/JG

Dear Janice Goh,

We intend to conduct LKK as a pre-repair survey of the damage vehicle.

Thank you  
Regards

**ABWIN**  
Abwin Service Pte Ltd

- No. 8 Kaki Bukit Avenue 4
- #07-48 Premier@Kaki Bukit Gate 2
- Singapore 415875

Linda Liao

Motor Claim Executive

DID +65 6713 9417 HP:9751 9596

T +65 6713 9400 | F +65 6713 9415

[Website](#) | [Facebook](#) | [LinkedIn](#)

Looking to start a new business? Find out how we can provide you with a complete vehicle ownership solution and much more!

[Click here to view our listing >>>](#)



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From: ECICS Claims [mailto:claims@ecics.com.sg]

Sent: Monday, 25 February, 2019 10:38 AM

To: Linda Liao <lindaliao@abwin.com.sg>

Cc: ECICS Claims <claims@ecics.com.sg>

Subject: FW: SLF8463X Against SKS1537G Date of accident : 22/02/2019 ; Our ref DMPC1900050H/JG

Without prejudice

Dear Linda

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Best regards

Janice Chan

Senior Associate | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email [janice\\_goh@ecics.com.sg](mailto:janice_goh@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Linda Liao [[mailto:linda\\_liao@abwin.com.sg](mailto:linda_liao@abwin.com.sg)]

**Sent:** Saturday, 23 February, 2019 10:04 AM

**To:** enquiries

**Subject:** Re: SLF8463X Against SKS1537G Date of accident : 22/02/2019

Dear

Please arrange survey before repair as soon as possible.

Thank you

Regards

## ABWIN

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 417875

Linda Liao

Motor Claim Executive

DID +65 6713 9417 HP:9751 9596

T +65 6713 9415 | F +65 6713 9415

[Web: www.abwin.com.sg](http://www.abwin.com.sg)

Looking to start a new business? Find out how we can provide you with a complete vehicle ownership solution and much more.

[Click here to view our range of services](#)



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> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1149D
<b>Vehicle Details</b>	
Vehicle No.:	SLF8463X
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Feb 2019
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA 1.5G CVT
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	2NR8566071
Chassis No.:	NSP1707016318
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$19,828.00
Original Registration Date:	13 Sep 2016
First Registration Date:	13 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$9,828.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Sep 2026
PARF Rebate Amount:	\$7,371.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	12 Sep 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,506.00
COE Rebate Amount:	\$38,870.00
<b>Total Rebate Amount:</b>	<b>\$46,241.00</b>

The information contained herein is correct as at 26 Feb 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	22/02/2019 14:21
Date Of Accident	22/02/2019 06:45
Exact Location Of Accident	ALONG JURONG WEST CENTRAL AVE 1
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLF8463X
Insured/Policyholder	
Name Of Registered Owner	LEE LI QUN
NRIC No	S8031149D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90903963
Alternative Phone No	OFFICE-90903963
Vehicle Particulars	
Manufacturer	TOYOTA
Model	SIENTA-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5083517663-02
Cover Note Number	
Driver	
Name of Driver	LEE LI QUN
NRIC No	S8031149D
Date Of Birth	01/10/1980
Occupation	INDOOR
Date Of Driving Pass	03/07/2001
Driving Experience	17 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90903963
Fax Number	
Contact Number	OFFICE-90903963
EMail Address	NOEMAIL



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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ACCIDENT STATEMENT	
Date Of Report	22/02/2019 14:21
Date Of Accident	22/02/2019 06:45
Exact Location Of Accident	ALONG JURONG WEST CENTRAL AVE 1
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLF8463X
Insured/Policyholder	
Name Of Registered Owner	LEE LI QUN
NRIC No	S8031149D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90903963
Alternative Phone No	OFFICE-90903963
Vehicle Particulars	
Manufacturer	TOYOTA
Model	SIENTA-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5083517663-02
Cover Note Number	
Driver	
Name of Driver	LEE LI QUN
NRIC No	S8031149D
Date Of Birth	01/10/1980
Occupation	INDOOR
Date Of Driving Pass	03/07/2001
Driving Experience	17 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90903963
Fax Number	
Contact Number	OFFICE-90903963
Email Address	NOEMAIL

Address	BLK 678C JURONG WEST ST 64 #07-335
Postcode	643678
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : PASSENGER GENDER: : FEMALE
Passenger 2	NAME: : PASSENGER GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKS1537G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

22 Feb 19  
1420H

Driver's Signature

(If driver is not the policyholder)

Date & Time:

22 Feb 19  
1420H

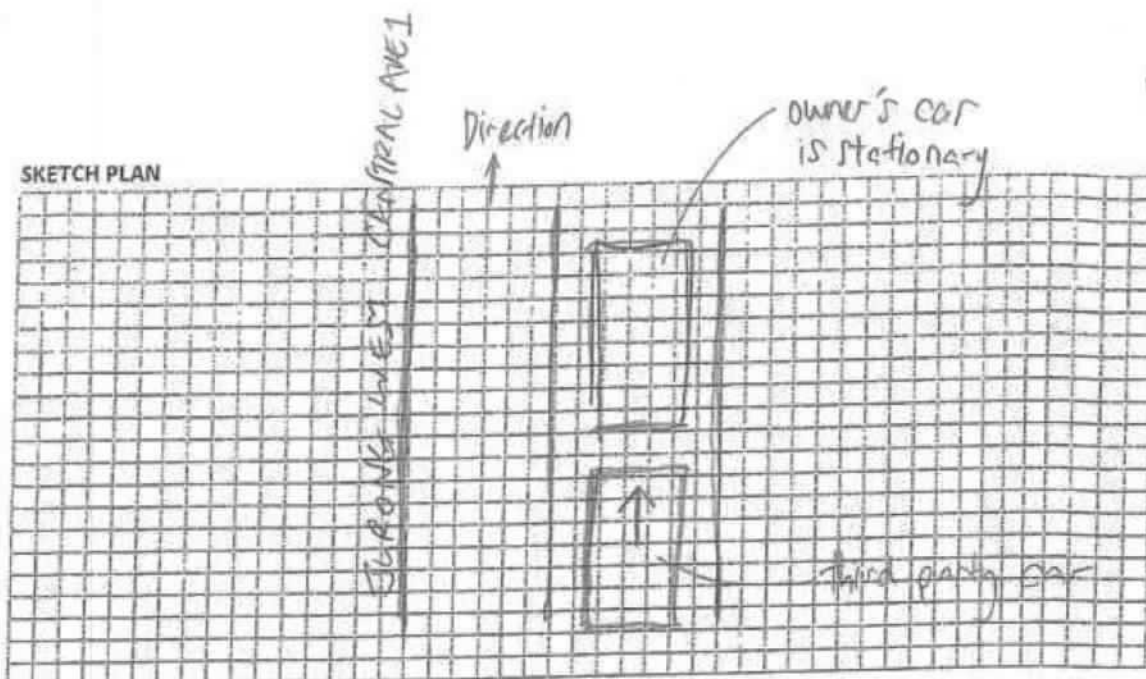
Reporting Centre's Personnel's Signature

Name:

NRIC/FIN No.:



# Sketch Plan #2



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 22 Feb 2019 at around 0645H, I was driving car (plate: SLF8463X) along Jurong West Central Ave 1. I stopped my car at cross-junction to await for the traffic light to turn in my favour before proceeding. In front of me, there were a few cars. After a few moments, I felt that the car was knocked from the rear. I stepped out of the car and realised that a Toyota car (plate: SKS1537G) had hit the rear of my car.

## DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature

Date & Time: 22 Feb 19 /

Driver's Signature

(If driver is not the policyholder)

Date & Time: 22 Feb 19 /



Reporting Officer's Signature

Name:

NRIC/FIN No.:

Please arrange to survey vehicle at  
8 KAKI BUKIT AVENUE 4 - GATE 2  
#07-48 PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Date : 26/02/2019  
TP Vehicle No. : SKS-1537-G  
To : ECICS LIMITED  
Attn : Motor Claim Department

Owner : LEE LI QUN  
NTUC INCOME INSURANCE CO-OPERATIVE LTD  
Certificate No. : 5083517663-02  
Vehicle No. : SLF-8463-X  
Make & Model : TOYOTA SIENTA 1.5G CVT ABS D/AIRBAG

LKK Auto Consultants hence notify  
the Repairer of the following:  
• To discuss the cost of repair  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• No illegal modification(s) is allowed  
• Supplementary item(s) must be resurveyed and  
approved by the insurance Company  
LINDA LIAO  
ABWIN SERVICE PTE LTD  
DID: 67139417  
Fax: 67139415  
HP: 97519596  
Date:

Accident Date: 22/02/2019

## ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

### List Item

1	TAIL GATE / DD	\$1,286.70	/
1	TAILGATE SIDE GARNISH LH X NAI	\$185.60	X
1	TAILGATE SIDE GARNISH RH X NAI	\$185.60	X
1	TAILGATE NUMBER PLATE TOP GARNISH EMBLEM " ? X NAI SIENTA"	\$195.60	X
1	TAILGATE MOULDING ? (with top) CUT	\$295.60	/
1	TAILGATE OUTER MOULDING ? BT	\$287.60	/
1	TAILGATE REFLECTOR RH X NAI	\$291.60	X
1	TAILGATE REFLECTOR LH X BR	\$291.60	/
1	TAILGATE LOGO - TOYOTA / NEC	\$75.50	/
1	TAILGATE WIPER ARM X NAI	\$95.70	X
1	TAIGATE WIPER MOTOR X NAI	\$625.70	X
1	TAILGATE LOCK / BT	\$495.30	206.80 /
1	TAILGATE LOCK CATCH X NAI	\$35.95	X
1	REAR WINDSCREEN MOULDING / NEC	\$95.00	/
1	TAILGATE ABSORBER LH X NAI	\$300.60	X
1	TAILGATE ABSORBER RH X NAI	\$300.60	X
1	TAILGATE INNER TRIM BOARD ? X NAI	\$295.60	X
1	REAR NUMBER PLATE LAMP RH X NAI	\$95.60	X
1	REAR NUMBER PLATE LAMP LH X NAI	\$95.60	X
1	TAILLAMP PANEL RH X NAI	\$185.90	X
1	TAILLAMP PANEL LH X ? / DD	\$185.90	/
1	RH TAILLAMP X NAI	\$370.90	X
1	LH TAILLAMP / BT	\$370.90	/
1	TAILLAMP INNER BRACKET RH X NAI	\$95.60	X
1	TAILLAMP INNER BRACKET LH ? X NAI	\$95.60	X
1	REAR BUMPER / DD	\$495.60	/
1	REAR BUMPER RETAINER RH / BR	\$95.60	78 /
1	REAR BUMPER RETAINER LH / BR	\$95.60	78 /

LINDA LIAO  
ABWIN SERVICE PTE LTD  
DID: 67139417  
Fax: 67139415  
HP: 97519596

Date : 26/02/2019  
TP Vehicle No. : SKS-1537-G  
To : ECICS LIMITED  
Attn : Motor Claim Department

Owner : LEE LI QUN  
NTUC INCOME INSURANCE CO-OPERATIVE LTD  
Certificate No. : 5083517663-02  
Vehicle No. : SLF-8463-X  
Make & Model : TOYOTA SIENTA 1.5G CVT ABS D/AIRBAG

Accident Date: 22/02/2019

## ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
1	REAR BUMPER REFLECTOR RH X NNI	\$75.60	X
1	REAR BUMPER REFLECTOR LH ? X NAI	\$75.60	X
1	REAR BUMPER BRACKET LH ? X NAI	\$185.60	X
1	REAR BUMPER BRACKET RH ? X NAI	\$185.60	X
1	REAR BUMPER CENTRE GARNISH (Black) / CUT	\$258.40	/
1	REAR BUMPER SIDE GARNISH RH X NNI	\$195.60	X
1	REAR BUMPER SIDE GARNISH LH (Black) / CUT	\$195.60	/
1	REAR END INNER PANEL ? / 00	\$678.70	609.70 /
1	REAR END OUTER PANEL ? / 00	\$485.60	419.50 /
1	REAR END PANEL TOP GARNISH ? / CR4	\$395.60	142.10 /
10	REAR END PANEL TOP GARNISH CLIP ? / NEC	\$50.00	25 /
1	REAR SEAT BELT RH X NNI	\$811.60	X
1	REAR SEAT BELT LH X NNI	\$811.60	X
Sub Total 25%		\$11,927.75	
Discount 20% on Parts		(\$2,385.55)	
LH Rear Fender garnish / BR LH Rear inner fender / CR4		\$9,542.20	

## Special Nett

1	REAR BUMPER REVERSE SENSOR ? / BR	200 \$450.00	/
1	REAR NUMBER PLATE WITH CASING / BR	35 \$65.00	/
1	REAR WINDSCREEN SEALANT / NEC	\$65.00	/
10/10	REAR BUMPER CLIPS / NEC	30 \$50.00	/
Sub Total		\$630.00	

## Labour & Misc

TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	\$2,500.00	600 800
TO SPRAY PAINT ON AFFECTED AREAS	\$2,500.00	800 1000
TO APPLY TUFF KOTE ON AFFECTED AREAS	\$250.00	60
TO CHECK LIGHTING AND FOCUS TAILAMP	\$250.00	X
TO INSTALL REVERSE SENSOR & CHECK FUNCTIONALITY	\$250.00	30
TO TRANSFER REAR WINDSCREEN FITTING	\$150.00	100

LINDA LIAO  
ABWIN SERVICE PTE LTD  
DID: 67139417  
Fax: 67139415  
HP: 97519596

Date : 26/02/2019  
TP Vehicle No. : SKS-1537-G  
To : **ECICS LIMITED**  
Attn : **Motor Claim Department**

Owner : LEE LI QUN  
NTUC INCOME INSURANCE CO-OPERATIVE LTD  
Certificate No. : 5083517663-02  
Vehicle No. : SLF-8463-X  
Make & Model : TOYOTA SIENTA 1.5G CVT ABS D/AIRBAG

Accident Date: 22/02/2019

## ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	TO TRANSFER TAILGATE COMPOENTS	\$150.00	50
	<b>Sub Total</b>	<b>\$6,050.00</b>	
	<b>Sub Total</b>	<b>\$16,222.20</b>	17205.40
	<b>GST 7%</b>	<b>\$1,135.55</b>	
	<b>Total</b>	<b>\$17,357.75</b>	



Date : 08/03/2019  
 TP Vehicle No. : SKS-1537-G  
 To : ECICS LIMITED  
 Attn : Motor Claim Department

LINDA LIAO  
 ABWIN SERVICE PTE LTD  
 DID: 67139417  
 Fax: 67139415  
 HP: 97519596

Owner : LEE LI QUN  
 NTUC INCOME INSURANCE CO-OPERATIVE LTD  
 Certificate No. : 5083517663-02  
 Vehicle No. : SLF-8463-X  
 Make & Model : TOYOTA SIENTA 1.5G CVT ABS D/AIRBAG

Accident Date: 22/02/2019

## FINAL REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
<u>List Item</u>			
① 1	TAIL GATE	\$1,286.70	\$1,286.70 /
1	TAILGATE SIDE GARNISH LH	\$185.60	-
1	TAILGATE SIDE GARNISH RH	\$185.60	-
1	TAILGATE NUMBER PLATE TOP GARNISH EMBLEM " SIENTA"	\$195.60	-
② 1	TAILGATE WEATHERSTRIP	\$295.60	\$295.60 /
③ 1	TAILGATE OUTER MOULDING	\$287.60	\$287.60 /
④ 1	TAILATE REFLECTOR RH	\$291.60	<del>\$291.60</del> X
⑤ 1	TAILGATE REFLECTOR LH	\$291.60	\$291.60 /
⑥ 1	TAILGATE LOGO - TOYOTA	\$75.50	\$75.50 /
1	TAILGATE WIPER ARM	\$95.70	-
1	TAIGATE WIPER MOTOR	\$625.70	-
⑦ 1	TAILGATE LOCK	\$495.30	\$495.30 246.60 /
1	TAILGATE LOCK CATCH	\$35.95	-
⑧ 1	REAR WINDSCREEN MOULDING	\$95.00	\$95.00 /
1	TAILGATE ABSORBER LH	\$300.60	-
1	TAILGATE ABSORBER RH	\$300.60	-
1	TAILGATE INNER TRIM BOARD	\$295.60	-
1	REAR NUMBER PLATE LAMP RH	\$95.60	-
1	REAR NUMBER PLATE LAMP LH	\$95.60	-
⑨ 1	TAILLAMP PANEL RH	\$185.90	<del>\$185.90</del> X
⑩ 1	TAILLAMP PANEL LH	\$185.90	\$185.90 /
1	RH TAILLAMP	\$370.90	-
⑪ 1	LH TAILLAMP	\$370.90	\$370.90 /
1	TAILLAMP INNER BRACKET RH	\$95.60	-
1	TAILLAMP INNER BRACKET LH	\$95.60	-
⑫ 1	REAR BUMPER	\$495.60	\$495.60 /
⑬ 1	REAR BUMPER RETAINER RH	\$95.60	\$95.60 78 /
⑭ 1	REAR BUMPER RETAINER LH	\$95.60	\$95.60 78 /

Date : 08/03/2019  
 TP Vehicle No. : SKS-1537-G  
 To : ECICS LIMITED  
 Attn : Motor Claim Department

LINDA LIAO  
 ABWIN SERVICE PTE LTD  
 DID: 67139417  
 Fax: 67139415  
 HP: 97519596

Owner : LEE LI QUN  
 NTUC INCOME INSURANCE CO-OPERATIVE LTD  
 Certificate No. : 5083517663-02  
 Vehicle No. : SLF-8463-X  
 Make & Model : TOYOTA SIENTA 1.5G CVT ABS D/AIRBAG

Accident Date: 22/02/2019

## FINAL REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
1	REAR BUMPER REFLECTOR RH	\$75.60	-
1	REAR BUMPER REFLECTOR LH	\$75.60	-
15	1 REAR BUMPER BRACKET LH	\$185.60	\$185.60 X
16	1 REAR BUMPER BRACKET RH	\$185.60	\$185.60 X
17	1 REAR BUMPER CENTRE GARNISH	\$258.40	\$258.40 /
1	REAR BUMPER SIDE GARNISH RH	\$195.60	-
18	1 REAR BUMPER SIDE GARNISH LH	\$195.60	\$195.60 /
19	1 REAR END INNER PANEL	\$678.70	\$678.70 609.70 /
20	1 REAR END OUTER PANEL	\$485.60	\$485.60 410.50 /
21	1 REAR END PANEL TOP GARNISH	\$395.60	\$395.60 142.10 /
22	10 REAR END PANEL TOP GARNISH CLIP	\$50.00	\$50.00 25 /
1	REAR SEAT BELT RH	\$811.60	-
1	REAR SEAT BELT LH	\$811.60	-
23	1 LH REAR FENDER TOP GARNISH (SUPPLEMENTARY) BR A	\$356.80	\$356.80 /
24	1 LH REAR FENDER INNER TRIMBOARD (SUPPLEMENTARY) BR A	\$650.80	\$650.80 /
*	1 LH REAR FENDER INNER TRIMBOARD LAMP X N/AI (Supp) A	\$125.80	\$125.80 X
*	1 TAILGATE HANDLE GARNISH (SUPPLEMENTARY) / BR (JH) A	\$95.60	\$95.60 /
Sub Total		\$13,156.75	\$8,212.50 6531.50
Discount 20% on Parts 25%		(\$2,631.35)	(\$1,642.50) - 75%
		\$10,525.40	\$6,570.00 4898.62
<b>Special Nett</b>			
1	REAR BUMPER REVERSE SENSOR	\$450.00	\$450.00 200 /
1	REAR NUMBER PLATE WITH CASING	\$65.00	\$35.00 /
1	REAR WINDSCREEN SEALANT	\$65.00	\$65.00 /
10	REAR BUMPER CLIPS	\$30.00	\$30.00 /
Sub Total		\$610.00	\$580.00 339
<b>Labour &amp; Misc</b>			
TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS		\$2,500.00	\$800.00 /

Date : 08/03/2019  
 TP Vehicle No. : SKS-1537-G  
 To : ECICS LIMITED  
 Attn : Motor Claim Department

LINDA LIAO  
 ABWIN SERVICE PTE LTD  
 DID: 67139417  
 Fax: 67139415  
 HP: 97519596

Owner : LEE LI QUN  
 NTUC INCOME INSURANCE CO-OPERATIVE LTD  
 Certificate No. : 5083517663-02  
 Vehicle No. : SLF-8463-X  
 Make & Model : TOYOTA SIENTA 1.5G CVT ABS D/AIRBAG

Accident Date: 22/02/2019

## FINAL REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	TO SPRAY PAINT ON AFFECTED AREAS	\$2,500.00	<del>\$100.00</del> 1000
	TO APPLY TUFF KOTE ON AFFECTED AREAS	\$250.00	<del>\$60.00</del> /
	TO CHECK LIGHTING AND FOCUS TAILAMP	\$250.00	-
	TO INSTALL REVERSE SENSOR & CHECK FUNCTIONALITY	\$250.00	<del>\$30.00</del> /
	TO TRANSFER REAR WINDSCREEN FITTING	\$150.00	<del>\$100.00</del> /
	TO TRANSFER TAILGATE COMPOENTS	\$150.00	<del>\$50.00</del> /
	<b>Sub Total</b>	<b>\$6,050.00</b>	<b><del>\$1,140.00</del> 7040</b>
	<b>Sub Total</b>	<b>\$17,185.40</b>	<b>\$8,290.00</b>
	<b>GST 7%</b>	<b>\$1,202.98</b>	<b>\$580.30</b>
	<b>Total</b>	<b>\$18,388.38</b>	<b>\$8,870.30</b>

$$P + M + L = 7268.62$$

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Midnight Accident

## CLAIM SUBFOLDER TRACKING























Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Apr 2019 10:40 <a href="#">Edit Reg</a>		28 Feb 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$7,268.62</b> <a href="#">Edit Estimates</a>	<b>\$7,268.62</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: -, Co. Reg. No.: -, Email: EMAIL@EMAIL.COM									
Main Claimant: <b>LEE LI QUN</b> , ID: S8031149D									
Vehicle Reg. No.: <b>SLF8463X</b>		Date of Loss: 22/02/2019 06:00 - :59 [29 Months and 9 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / DMPC1900050H/JG</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>SKS1537G</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Abwin Service Pte Ltd (HQ)</b> No. 8 Kaki Bukit Avenue 4, #07-48 Premier@Kaki Bukit Gate 2, 415875 Kaki Bukit - Tel: 6713 9400									
Handling Insurer: <b>ECICS Limited (HQ)</b> - Tel: 63374779 /6303 0178 ... [Handled by <b>Janice Goh</b> - 6303 0182]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 30/04/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLF8463X (DMPC1900050H/JG)  
[SKS1537G]  
TP  
LEE LI QUN  
Feb 22 2019 6:00AM  
[-]  
Abwin Service Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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1	24/04/19 10:54	Supplementary	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/ICS19003498/ESD3E2

Date: 24/04/2019

REFERENCE

Handling Insurer: ECICS Limited

Policy No:

Claimant Vehicle  
No :

SLF8463X

Insured Vehicle No :

SKS1537G

Date of Loss: 22/02/2019

Nature of Claim:

TP

Claim No:

DMPC1900050H/JG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF8463X

Make &amp; Model: TOYOTA SIENTA, 1.5 (A)

Engine No: 2NR8566071

Reg. Date: 13/09/2016 (Man. Year: 2015)

Chassis No: NSP1707016318

Colour: White

Odometer: 55036 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size:

185/60 R15

Front Left Side: Toyo 7 mm

Rear Left Side:

Toyo 7 mm

Front Right Side: Toyo 7 mm

Rear Right Side:

Toyo 7 mm

The above values represent the remaining tyre treads depth

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	11,155.40	5,228.62	5,926.78	53.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,050.00	2,040.00	4,010.00	66.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>17,205.40</b>	<b>7,268.62</b>	<b>9,936.78</b>	<b>57.75</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,204.38</b>	<b>508.80</b>	<b>695.58</b>	<b>57.75</b>
<b>Nett Amount (S\$)</b>	<b>18,409.78</b>	<b>7,777.42</b>	<b>10,632.36</b>	<b>57.75</b>

INSPECTION

Date of Assignment: 28/02/2019

Date Inspected: 26/02/2019 Inspected At:

Abwin Service Pte Ltd (HQ)  
No. 8 Kaki Bukit Avenue 4, #07-48  
Premier@Kaki Bukit Gate 2  
Singapore 415875

Estimated Period of Repair: 7.0 days

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 24 Apr 2019)
<b>Parts:</b>	M1-MPV	TOYOTA SIENTA 1.5 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLF8463X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAIL GATE	Dented	1,286.70 FL	*1,286.70 FL
2	1		*TAILGATE SIDE GARNISH LH	Not Necessary	185.60 FL	*- FL
3	1		*TAILGATE SIDE GARNISH RH	Not Necessary	185.60 FL	*- FL
4	1		*TAILGATE NUMBER PLATE TOP GARNISH EMBLEM SIENTA	Not Necessary	195.60 FL	*- FL
5	1		*TAILGATE MOULDING	Cut	295.60 FL	*295.60 FL
6	1		*TAILGATE OUTER MOULDING	Bent	287.60 FL	*287.60 FL
7	1		*TAILGATE REFLECTOR RH	Not Necessary	291.60 FL	*- FL
8	1		*TAILGATE REFLECTOR LH	Broken	291.60 FL	*291.60 FL
9	1		*TAILGATE LOGO - TOYOTA	Necessary	75.50 FL	*75.50 FL
10	1		*TAILGATE WIPER ARM	Not Necessary	95.70 FL	*- FL
11	1		*TAILGATE WIPER MOTOR	Not Necessary	625.70 FL	*- FL
12	1		*TAILGATE LOCK	Bent	495.30 FL	*246.60 FL
13	1		*TAILGATE LOCK CATCH	Not Necessary	35.95 FL	*- FL
14	1		*REAR WINDSCREEN MOULDING	Necessary	95.00 FL	*95.00 FL
15	1		*TAILGATE ABSORBER LH	Not Necessary	300.60 FL	*- FL
16	1		*TAILGATE ABSORBER RH	Not Necessary	300.60 FL	*- FL
17	1		*TAILGATE INNER TRIM BOARD	Not Necessary	295.60 FL	*- FL
18	1		*REAR NUMBER PLATE LAMP RH	Not Necessary	95.60 FL	*- FL
19	1		*REAR NUMBER PLATE LAMP LH	Not Necessary	95.60 FL	*- FL
20	1		*TAILLAMP PANEL RH	Not Necessary	185.90 FL	*- FL
21	1		*TAILLAMP PANEL LH	Dented	185.90 FL	*185.90 FL
22	1		*RH TAILLAMP	Not Necessary	370.90 FL	*- FL
23	1		*LH TAILLAMP	Bent	370.90 FL	*370.90 FL
24	1		*TAILLAMP INNER BRACKET RH	Not Necessary	95.60 FL	*- FL
25	1		*TAILLAMP INNER BRACKET LH	Not Necessary	95.60 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
26	1		*REAR BUMPER	Dented	495.60 FL	*495.60 FL
27	1		*REAR BUMPER RETAINER RH	Broken	95.60 FL	*78.00 FL
28	1		*REAR BUMPER RETAINER LH	Broken	95.60 FL	*78.00 FL
29	1		*REAR BUMPER REFLECTOR RH	Not Necessary	75.60 FL	*- FL
30	1		*REAR BUMPER REFLECTOR LH	Not Necessary	75.60 FL	*- FL
31	1		*REAR BUMPER BRACKET LH	Not Necessary	185.60 FL	*- FL
32	1		*REAR BUMPER BRACKET RH	Not Necessary	185.60 FL	*- FL
33	1		*REAR BUMPER CENTRE GARNISH	Cut	258.40 FL	*258.40 FL
34	1		*REAR BUMPER SIDE GARNISH RH	Not Necessary	195.60 FL	*- FL
35	1		*REAR BUMPER SIDE GARNISH LH	Cut	195.60 FL	*195.60 FL
36	1		*REAR END INNER PANEL	Dented	678.70 FL	*609.70 FL
37	1		*REAR END OUTER PANEL	Dented	485.60 FL	*410.50 FL
38	1		*REAR END PANEL TOP GARNISH	Crushed	395.60 FL	*142.10 FL
39	10		*REAR END PANEL TOP GARNISH CLIP	Necessary	50.00 FL	*25.00 FL
40	1		*REAR SEAT BELT RH	Not Necessary	811.60 FL	*- FL
41	1		*REAR SEAT BELT LH	Not Necessary	811.60 FL	*- FL
42	1		*REAR BUMPER REVERSE SENSOR	Broken	450.00 FS	*200.00 FS
43	1		*REAR NUMBER PLATE WITH CASING	Broken	65.00 FS	*35.00 FS
44	1		*REAR WINDSCREEN SEALANT	Necessary	65.00 FS	*65.00 FS
45	10		*REAR BUMPER CLIPS	Necessary	50.00 FS	*30.00 FS
46	1		*LH REAR FENDER TOP GARNISH	Broken	356.80 FL	*356.80 FL
47	1		*LH REAR FENDER INNER TRIMBOARD	Broken	650.80 FL	*650.80 FL
48	1		*LH REAR FENDER INNER TRIMBOARD LAMP	Not Necessary	125.80 FL	*- FL
49	1		*TAILGATE HANDLE GARNISH	Broken	95.60 FL	*95.60 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) **13,786.75**    **6,861.50**  
 - List Item Discount on L Items 20.00/25.00% (\$\$)    2,631.35    1,632.88

Total Parts (\$\$) **11,155.40**    **5,228.62**

Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	New	2,500.00	800.00
2	TO SPRAY PAINT ON AFFECTED AREAS	New	2,500.00	1,000.00
3	TO APPLY TUFF KOTE ON AFFECTED AREAS	New	250.00	60.00
4	TO CHECK LIGHTING AND FOCUS TAILLAMP	New	250.00	0.00
5	TO INSTALL REVERSE SENSOR & CHECK FUNCTIONALITY	New	250.00	30.00
6	TO TRANSFER REAR WINDSCREEN FITTING	New	150.00	100.00
7	TO TRANSFER TAILGATE COMPONENTS	New	150.00	50.00
Gross Labour Cost (S\$)			<b>6,050.00</b>	<b>2,040.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >