

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 26 June, 2019 3:15 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019
***LKK REF:CC3/AIG19003486/T1hb3

Without Prejudice

Dear Caroline,

We refer further to our below email and to your LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer below amount to settle your client's claim.

Cost of Repair (w/gst)	\$ 1,747.26
Loss of Use (\$60 x 1 day)	\$ 60.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 1,809.26

For your acceptance please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Joy Irene (LKKAUTO)
Sent: Thursday, 21 March, 2019 4:44 PM
To: PBSP; Shu Pei (LKKAUTO)

Cc: Admin A; CS A Team

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK

REF:CC3/AIG19003486/jb3

WITHOUT PREJUDICE

Dear Caroline,

With reference to the subject.

Please be informed that basing on the accident statements submitted by parties involved, the liability is clear.

The final repair cost is subject to the consistency of the damages according to the nature of the accident and approval of our principal insurer.

The days for losses(use/income/rental) will be based on the number of days of repair recommended by our surveyor and our principal's approval.

Please note that this e-mail is on without prejudice basis and does not amount to an authorisation of repair to your client's vehicle. Contents herein should not be construed as an admission of any liability, confirmation of damages whatsoever to the insured/insurer's part.

Furthermore, this e-mail should not be regarded as a waiver by AIG of their rights to repudiate the claim should there be future discovery of any breach of policy terms and conditions committed by their driver or insured.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: PBSP [<mailto:pml-pbsp@simeдарby.com.sg>]

Sent: Thursday, 14 March 2019 6:08 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK

REF:CC3/AIG19003486/jb3

Dear Joy

We spoke today about my email to you dated 11 March 2019.

Please reply with urgent basis.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Thursday, 14 March 2019 1:36:03 PM
To: Joy Irene (LKKAUTO); Shu Pei (LKKAUTO)
Cc: 甯珺 @; CS A Team
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK
REF:CC3/AIG19003486/jb3

URGENT REMINDER

From: PBSP
Sent: Monday, 11 March 2019 3:39 PM
To: Joy Irene (LKKAUTO); Shu Pei (LKKAUTO)
Cc: 甯珺 @; CS A Team
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK
REF:CC3/AIG19003486/jb3

Dear Joy

AIG insured had reported the accident report at TransEuro Car. Understand from our customer's own insurance that GIA submitted on 1 March 2019. Ref: MTE119027675.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Thursday, 7 March 2019 2:36:04 PM
To: Joy Irene (LKKAUTO); Shu Pei (LKKAUTO)
Cc: 甯珺 @; CS A Team
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK
REF:CC3/AIG19003486/jb3

Dear Joy

Please refer to attach a message that AIG insured had sent to our customer.

According to AIG insured, Gia report has been submitted. Please verify with AIG again.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Wednesday, 6 March 2019 3:58:18 PM
To: PBSP; Shu Pei (LKKAuto)
Cc: 甯璿 @; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK
REF:CC3/AIG19003486/jb3

Dear Caroline,

Status: Pending GIA/ Non reporting.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Wednesday, 6 March 2019 3:55 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK
REF:CC3/AIG19003486/jb3

Dear Joy

Please advise if your insured had reported the accident by now?

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Thursday, 28 February 2019 9:15:32 AM
To: PBSP; Shu Pei (LKKAuto)
Cc: 甯璿 @; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK
REF:CC3/AIG19003486/jb3

Dear Sirs,

Status: Pending GIA.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Thursday, 28 February 2019 9:12 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK

REF:CC3/AIG19003486/jb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Monday, 25 February 2019 5:48:13 PM

To: PBSP

Cc: 甯珺 @; CS A Team

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019 ***LKK

REF:CC3/AIG19003486/jb3

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Saturday, 23 February 2019 11:40 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SDF811Y & SLS1332T ON 22/02/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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