Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Tuesday, 14 January, 2020 10:29 AM

To: 'Joel Goh'

Cc: eqiprs@eqinsurance.com.sg; Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP4429R (OI : EQI -

DM19HO00535-JG) and SHB9973C (TP: LKK REF - CC3/EQI19003478/Khb3) on

21.02.2019

Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; TP LOD.pdf; EMAIL TO OI.pdf

YOUR REF – DM19HO00535 LKK REF – CC3/EQI19003478/Khb3

Dear Joel,

ACCIDENT INVOL VING VEHICLES YP 4429R (OI) / SHB 9973C (TP) / OTHERS ON 21/02/2019

We refer to the above matter.

It was reported that our Insured Vehicle was involved in a 3 vehicle chain collision and was the last car and rearended TP vehicle.

We had notified the Insured Company by email and was informed of the TP claim and NCD issue. No feedback received till date.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 51,131.70	\$ 15,622.00
Loss of Rental (\$81.13 x 26 days)	\$ 2,109.38	\$ 1,135.82 (\$81.13 x 14 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 53,248.57	\$ 16,765.31

Breakdown of days is as follows:

Our surveyor's recommended days to repair	10 days
Weekends / Downtime	4 days
TOTAL	14 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.



"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Joel Goh < joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 26 February, 2019 9:21 AM
To: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Cc: Admin A admin-a@lkkauto.com; Hsiao Tong (LKKAuto) chewht@lkkauto.com;

Subject: RE: Direct Settlement - Accident Involving YP4429R (OI: EQI - DM19HO00535-JG) and SHB9973C (TP: LKK

REF - CC3/EQI19003478/Kpb3) on 21.02.2019

Dear Shu Pei

Attached both first vehicle and our insured's accident report for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Monday, February 25, 2019 5:55 PM

To: EQI PRS; Joel Goh; Janet Tan **Cc:** Admin A; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving YP4429R (OI: EQI - TBA) and SHB9973C (TP: LKK REF -

CC3/EQI19003478/Kpb3) on 21.02.2019

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 9973C at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank You.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)