

15/5/2016

INS. CASE OWNER:

Jns

CCP / AXA1900

METS, T. 10/15/19

LKK:
IDAC:

Surveyor:

Taufik

DOI:

11/11/19

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YM 76405

Claim No.:

Samoleup 100188

Name of Insured:

MILIK MANUPURUS ENA PI

Policy No.:

CW 890616

Insured Tel No.:

HP:

1912/19

Make / Model:

1820

Excess Sec II :SS

D.O.A:

Place of Accident:

COMMONWEALTH RD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KUMARASAMY VEEDOSS

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability :

%

Final ? Yes / No

SKU 103X

INSRS:
WSP:
Tel:
Liability:
RMKS:

chc

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

SKU 103X - X

YM 76405 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check list: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIP

S\$ 8123.23

(5 days)

Reduction: \$1283.56 % 13

Email

Call

FINAL SETTLEMENT

Date/Time:

11/11/19

Confirm with:

Amanda

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost:

(w/ GST)

S\$ 9017.14

OLD REPAIR EXCEED TO

Loss of Rental (LOR):

S\$

780

(S 60 x 8 days)

Loss of Use (LOU):

S\$

780

(S 60 x 8 days)

Loss of Income (LOI):

S\$

-

(S x days)

LOI only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

9409.14

Global Sum S\$:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

9409.14

Name 1:

CYCLE & CARRIAGE INDUSTRIES PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

XGTA

[illegible]

Case No.

Tanji

REF:

ASM

e

ASSIGNMENT

From:

Date:

Veh No:

SKU103X

Yr Regn:

2015 Jan

Estimated Cost:

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

OD / ☒ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To Inspect Vehicle No:

SKU103X

Make:

Mercedes Benz C180

C.C.

1595

at Workshop m/s

Cycle & Carriage

Colour:

Grey

A/C

Insured / Std / Nil / NA

of

188 Pandan Loop

Alan

Sp. Reading

64959

T/Radio: Insured / Std / Nil / NA

Insured:

Eng/No:

Policy No:

C.No:

WOP 2050402R067843

Claims No:

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

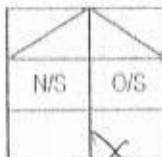
Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

Mod: ☒ Nil / ☐ STD A/Rim or

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Tyre Size:

F:

225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / DHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

\$105K

Front

6

Rear

6

IDAC Accident Rpt:

Consistent?: Yes or No

R/Bal.

mm

R/Bal.

mm

GIA / PR Seen:

Consistent?: Yes or No

L/Bal.

mm

L/Bal.

mm

Est. Repairs:

5

days

Res.: Yes or No

D.O.A.

D.O.A.

7/3/19 2440

Lum Sum:

1-8-1 %

3 Val.: Yes or No

Survey held at

CRC Pandan Loop

CA / REV / REP. / 24 HRS

Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P \$8427.23 (Red. \$1283.56/13%)

* 5 repair day + 1 sunday + 1 saturday + 1 PPS = 8 days.

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

Transportation

2)

Add Fee:

☐

Site Insp (\$

) 3 x PPS (\$

☐

Interview (\$

) Photos

☐

Tech. Insp (\$

) Others

☐

Weekend (\$

)

Report Format:

Lump Sum / L.B.I. (\$

TOTAL



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKU103X

Chua Kay Liang

23 Holland Hill
#01-05
Singapore 278739

Vehicle & Document Information

WIP No 31032
Reg No/Reg Date SKU103X / 17/06/2015
Date In/Mileage / 0
Chassis No WDD2050402R067843
Engine No 27491030386812
Make/Model MB/MB C 180 SEDAN (W205) "AVANTGARDE / A
Colour/Trim 027 755 Tenorite Gr/ 041 101 ARTICO Blac

Account No	Terms	Date/Time Printed	CSE	Operator		
WCV19669	CRDVCH	22/02/2019/ 14:03	AQ	305 / Alan Quek Ai Lun		
Description of Goods / Services			Qty	Unit Price	Disc%	Amount
M BPNSUN						
POLICY NO/ACC DATE :D18MTPV01009985 // 19-02-2019						
DRIVE IN:20-02-2019 // TP CAR NO:YM7640S (AXA INSURANCE)						
DATE IN/DATE SURVEY:						
BY/AUTHORIZED ON :						
A BPILAB						
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO						
STANDARD SETTINGS.NETT						
A BPILAB						
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT						
A BPILAB						
REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT						
ASSY COMPONENTS & REFINISH.						
A BPIRES						
RESPRAY REAR BUMPER & REAR BOOT LID						
M RH/R TAIL LAMP	LKK Auto Consultants hence notify	1.00	693.13	00.00		693.13
M REAR BUMPER	the Repairer of the following:	1.00	3463.49	00.00		3463.49
M LH/R BUMPER GARNISH	• To resurvey before/after spray painting	1.00	93.01	00.00		93.01
M RH/R BUMPER GARNISH	• To display damaged part(s) during resurvey	1.00	93.01	00.00		93.01
M REAR BOTTOM PANEL	• Parts prices are subject to confirmation	1.00	215.55	00.00		215.55
M RH/R BASIC MOUNTING FOR BUMPER	• Third party survey is on a "Without Prejudice" basis	1.00	53.79	00.00		53.79
M RH/R PARKING SENSOR	• No illegal modification(s) is allowed	2.00	177.22	00.00		354.44
M RH/R PARKING SENSOR SEAL	• Supplementary item(s) must be resurveyed and	2.00	6.42	00.00		12.84
M RH/R BOTTOM BRACKET	is subject to final approval from Insurance Company	1.00	31.03	00.00		31.03
M RH/R BUMPER SIDE BRACKET		1.00	51.46	00.00		51.46
M REAR CROSS MEMBER	Acknowledged by Repairer	1.00	646.76	00.00		646.76
M REAR BOOT LID GARNISH	Signature:	1.00	131.28	00.00		131.28
M C180 EMBLEM	Date:	1.00	84.56	00.00		84.56
M STAR EMBLEM		1.00	48.25	00.00		48.25
M GROMMET		3.00	1.88	00.00		5.64

ESTIMATE

Alan Quek

Cycle & Carriage Industries Pte Ltd

Body Care & Repair Center

TEL: 6771 4377 HP: 9112 Fax: 6872 1272

www.cicare.com.sg

9210.79

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-6500111-X

ESTIMATE FOR SKU103X

SUPPLEMENTARY

Chua Kay Liang

C/O AXA INSURANCE PTE LTD
MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811
63387288

Vehicle & Document Information
WIP No 31032
Reg No/Reg Date SKU103X / 17/06/2015
Date in/Mileage 08/03/2019/ 64959
Chassis No WDD2050402R067843
Engine No 27491030386812
Make/Model MB/MB C 180 SEDAN (W205) "AVANTGARDE / A
Colour/Trim 027 755 Tenorite Gr/ 041 101 ARTICO Blac

Account No	Terms	Date/Time Printed	CSE	Operator				
CSI00001	Cash	29/03/2019/ 21:11	AQ	305 / Alan Quek Ai Lun				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount

M BPNSUN

POLICY NO/ACC DATE : D18MTPV01009985 // 19-02-2019
DRIVE IN-20-02-2019 // TP CAR NO: YM7640S (AXA INSURANCE)
DATE IN/DATE SURVEY: 07-03-2019 // LKK TAUFIKH
BY/AUTHORIZED ON : LKK ASHER SNG // 06-03-2019

X COVER, REAR-END FLOOR
X REAR BOTTOM PANEL GARNISH

1.00 38.88 00.00
1.00 253.67 00.00

all 38.88
all 253.67

ESTIMATE

SUPPLEMENTARY

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

7% GST on Nett 292.55 20.48

Total Payable 313.03

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

Finalization

ESTIMATE FOR SKU103X

Chua Kay Liang

C/O AXA INSURANCE PTE LTD
MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811
63387288

Taufikh

Vehicle & Document Information

WIP No 31032
Reg No/Reg Date SKU103X / 17/06/2015
Date In/Mileage 08/03/2019/ 64958
Chassis No WDD20504020067843
Engine No 27491030386812
Make/Model MB/MB C 180 SEDAN (W205) "AVANTGARDE / A
Colour/Trim 027 755 Tenorite Gr/ 041 101 ARTICO Blac

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00001	Cash	29/03/2019/ 21:11	AQ	305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
THIS IS NOT AN OFFICIAL TAX INVOICE M BPNSUN POLICY NO/ACC DATE : D8MTPV01009985 / 19-02-2019 DRIVE IN: 20-02-2019 / TP CAR NO: YM7640S (AXA INSURANCE) DATE IN/DATE SURVEY: 07-03-2019 // LKK TAUFIKH BY/AUTHORIZED ON : LKK ASHER SNG // 06-03-2019				
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT			0.10	380.00
A BPILAB CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT				120.00
A BPILAB REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.				960.00
A BPIRES RESPRAY REAR BUMPER & REAR BOOT LID				1200.00
X RH/R TAIL LAMP	1.00	693.13	00.00	693.13
X REAR BUMPER	1.00	3463.49	00.00	3463.49
X LH/R BUMPER GARNISH	1.00	93.01	00.00	93.01
X RH/R BUMPER GARNISH	1.00	93.01	00.00	93.01
X REAR BOTTOM PANEL	1.00	215.55	00.00	215.55
X REAR CROSS MEMBER	1.00	646.76	00.00	646.76
X REAR BOOT LID GARNISH	1.00	131.28	00.00	131.28
X C180 EMBLEM	1.00	84.56	00.00	84.56
X STAR EMBLEM	1.00	48.25	00.00	48.25
X GROMMET	3.00	1.88	00.00	5.64
X COVER, REAR-END FLOOR	1.00	38.88	00.00	38.88
X REAR BOTTOM PANEL GARNISH	1.00	253.67	00.00	253.67

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6777 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

7% GST on 8427.23 589.91

Total Payable 9,017.14

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

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#9710-79

EMAIL ATTACHMENT

Sabitra

From: Kay Chua <kayliang@hotmail.com>
Sent: Wednesday, 20 February, 2019 9:48 PM
To: Susan
Cc: group@ajaxmars.com
Subject: ***SPAM*** Re: GIA REPORT-SKU103X

hi there,

i have informed Mamat that the video has not been captured. and i called Sampo to report at 1250 and Mamat assessed the car at 245pm today. why the report stated 709pm?

Sent from my iPhone

On 20 Feb 2019, at 9:38 PM, Susan <susan@ajaxmars.com> wrote:

Dear Sir/Madam,

Please find attached a copy of GIA Report for your perusal.

The date and time of your call to Mobile Accident Response Service (MARS) will be taken as the time you reported your accident to the insurer which is within 24 hours from the time of accident as required under the Motor Claims Framework (MCF).

If you require any further clarification on the matter, please do not hesitate to contact us at 6333 2222.

Thank you.
Best regards,

Shirley Loo
Email: susan@ajaxmars.com

AJAX MARS Pte Ltd
120 Lower Delta Road
#08-08 Cendex Centre
Singapore 169208
Tel: (65) 6333 2222 Fax: (65) 6849 9155
<http://www.ajaxadjusters.com>

*CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law.

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If you have received this message in error, please immediately notify the sender and delete the mail.

Thank you.



Virus-free: www.avast.com

◀ Service Request Details

Claim

S9M01EUP

Reference

None ✎

Loss Date

February 19, 2019

Report Date

Feb 22, 2019 2:38:18 PM

Request Date

February 22, 2019

Due Date

March 1, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

[Decline Work](#)[Accept Work](#)

Vehicle Information

Incident Vehicle Registration #

SKU103X

Make

TPVD MERCEDES-BENZ

Model

C180

Manual Cke

Primary Contact/Insured

MILLER MANUFACTURE ENGINEERING PTE. LTD.
39 DEFU LANE 12, DEFU INDUSTRIAL ESTATE, 539139, Singapore
63380083
GRACE@VIRTUALINVEST.BIZ

Claim Handler

TAN Jas
6568804844
jas.tan@axa.com.sg

Additional Instructions

C&C Virtual Account please do not finalise repair with workshop

Messages Invoices History Documents Assessment Metrics Notes

New Message



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/10/2019

Survey Details:

Date of loss	19-Feb-19
Date of appointment	25-Feb-19
Date of survey	7-Mar-19
Location of survey	CYCLE & CARRIAGE INDUSTRIES (1986) PL

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKU 103X
Make and Model	MERCEDES BENZ C180 AVANTGARDE (R17
Date of registration	17/6/2015
Excess	
Market Value	\$105,000
Parf Rebate	\$72,584
Nett Loss	\$32,416

Repair details:

Initial Estimate	\$ 9,418.24
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 5,767.23
Check items (estimate)	\$ -
Labour	\$ 2,660.00
Total	\$ 8,427.23
Lump Sum(if applicable)	\$ -

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

LIABILITY DOWN AGAINST TP. OI REAR END TP VEHICLE.

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 9,017.14	W/GST
Loss of use	\$ 300.00	5days x \$60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 9,319.14	



<MANDATE IA> -S9M01EUP {ACCIDENT INVOLVING YM 7640S(OI) & SKU 103X(TP) ON 19/02/2019}

Type

🔔 Question

Message

LIABILITY:100% BOLA S27 - WE SEEK YOUR MANDATE AT \$9,319.14 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS. - CCL

Reply



RE: Re:<MANDATE IA> -S9M01EUP {ACCIDENT INVOLVING YM 7640S(OI) & SKU 103X(TP) ON 19/02/2019}

Type

🔗 Question

Message

Dear Jas, TP reject offer. As their client rejected the amount for LOU for 5 days. Counter propose at 8days for LOU at \$60/day. Thus, the final settlement amount to be re-see is \$9,499.14. Amended LOD uploaded in Smartclaim. Kindly let us have your approval/instruction. Thanks - CCL

Reply



**Re:<MANDATE IA> -S9M01EUP {ACCIDENT INVOLVING
YM 7640S(OI) & SKU 103X(TP) ON 19/02/2019}**

Type

 Question

Message

please proceed as request.

Reply



Re:RE: Re:<MANDATE IA> -S9M01EUP {ACCIDENT INVOLVING YM 7640S(OI) & SKU 103X(TP) ON 19/02/2019}

Type

🔗 Question

Message

remain 5 days @\$50 /day as per 1st LOD received. thanks.

Reply



Re:RE: Re:RE: Re:<MANDATE IA> -S9M01EUP
{ACCIDENT INVOLVING YM 7640S(OI) & SKU 103X(TP)
ON 19/02/2019}

Type

🔗 Question

Message

we shall revise additional 2 more days @\$50/day

Reply



RE: Re:RE: Re:RE: Re:<MANDATE IA> -S9M01EUP
{ACCIDENT INVOLVING YM 7640S(OI) & SKU 103X(TP)
ON 19/02/2019}

Type

🔗 Question

Message

Hi Jas, TP reject offer, proposed of \$60/day for LOU, kindly let us have your instruction/approval. Thanks -
CCL

Reply



**Re:<MANDATE IA> -S9M01EUP {ACCIDENT INVOLVING
YM 7640S(OI) & SKU 103X(TP) ON 19/02/2019}**

Type

🔗 Question

Message

MAINTAIN \$50

Reply



To proceed with 8 days at \$60 per day

Type

i Information

Message

To proceed with 8 days at \$60 per day

Reply

POSTED
23 APR 2019

Our ref: SKU103X
Your ref: _____

Date: 22 APR 2019

Direct Settlement

To: AXA Insurance

Singapore _____

Revise LOD on 24/10/2019.

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SKU103X & YM76405
At/Along Commonwealth Rd Towards On 19/02/19 @ 19:00

I am the owner of vehicle no. SKU103X that was involved in an accident with your insured vehicle no. YM76405 of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>9,017.14</u>
2. Loss of Use / Rental (<u>8</u> days @ \$ <u>60</u> per day)	\$ <u>480</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>9,499.14</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

X Alan Quek

AMANDA ANG

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Alan Quek/ Ms Amanda Ang
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
Chua Kay Liang	Cust No/Name WCV19669/Chua Kay Liang
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SKU103X / 17/06/2015
MOTOR CLAIM DEPARTMENT	Date In/Mileage 08/03/2019/ 64959
8 SHENTON WAY #24-01	Chassis No WDD2050402R067843
SINGAPORE 068811	Engine No 27491030386812
Contact No 63387288	Make/Model MB/MB C 180 SEDAN (W205) "AVANTGARDE / A
	Colour/Trim 027 755 Tenorite Gr/ 041 101 ARTICO Blac

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	29/03/2019/ 21:11	AQ	305 / Alan Quek Ai Lun	31032	28152351

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :D18MTPV01009985 // 19-02-2019			
DRIVE IN:20-02-2019 // TP CAR NO:YM7640S (AXA INSURANCE)			
DATE IN/DATE SURVEY:07-03-2019 // LKK TAUFIKH			
BY/AUTHORIZED ON :LKK ASHER SNG // 06-03-2019			
A BPILAB			
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO			
STANDARD SETTINGS.NETT			
A BPILAB			
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT			
A BPILAB			
REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT			
ASSY COMPONENTS & REFINISH.			
A BPIRES			
RESPRAY REAR BUMPER & REAR BOOT LID			
X RH/R TAIL LAMP	1.00	693.13	693.13
X REAR BUMPER	1.00	3463.49	3463.49
X LH/R BUMPER GARNISH	1.00	93.01	93.01
X RH/R BUMPER GARNISH	1.00	93.01	93.01
X REAR BOTTOM PANEL	1.00	215.55	215.55
X REAR CROSS MEMBER	1.00	646.76	646.76
X REAR BOOT LID GARNISH	1.00	131.28	131.28
X C180 EMBLEM	1.00	84.56	84.56
X STAR EMBLEM	1.00	48.25	48.25
X GROMMET	3.00	1.88	5.64
X COVER, REAR-END FLOOR	1.00	38.88	38.88
X REAR BOTTOM PANEL GARNISH	1.00	253.67	253.67

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	5,767.23	Nett	8,427.23
Labour	2,660.00	7% GST on	589.91
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	9,017.14
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	9,017.14
Total(w/o GST)	8,427.23		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19003475/T1gb3s2	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: JAS TAN			Date : 29-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YM 7640S	Veh. Inspected	SKU 103X	
Policy No.	CN890616	Coverage (\$)	0.00	
Claim No.	S9M01EUP	Excess (\$)	0.00	
Assign From	JAS TAN	Assign Date	25/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ C180	c.c	1595	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WDD2050402R067843	Colour	GREY	
Odometer	64959	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/50 R17	MICHELIN	6 mm	
L/H Front Tyre	225/50 R17	MICHELIN	6 mm	
R/H Rear Tyre	225/50 R17	MICHELIN	6 mm	
L/H Rear Tyre	225/50 R17	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	19/02/2019	Inspection Date	07/03/2019	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKU 103X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RH/R TAIL LAMP (SN) (CONSISTENT)	CRACKED	693.13	693.13
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	3,463.49	3,463.49
1	LH/R BUMPER GARNISH (SN) (CONSISTENT)	NECESSARY	93.01	93.01
1	RH/R BUMPER GARNISH (SN) (CONSISTENT)	NECESSARY	93.01	93.01
1	REAR BOTTOM PANEL (SN) (CONSISTENT)	CRACKED	215.55	215.55
1	RH/R BASIC MOUNTING FOR BUMPER (SN) (CONSISTENT)	NOT NECESSARY	53.79	-
2	RH/R PARKING SENSOR (SN) (CONSISTENT)	NOT NECESSARY	354.44	-
2	RH/R PARKING SENSOR SEAL (SN) (CONSISTENT)	NOT NECESSARY	12.84	-
1	RH/R BOTTOM BRACKET (SN) (CONSISTENT)	NOT NECESSARY	31.03	-
1	RH/R BUMPER SIDE BRACKET (SN) (CONSISTENT)	NOT NECESSARY	51.46	-
1	REAR CROSS MEMBER (SN) (CONSISTENT)	BENT	646.76	646.76
1	REAR BOOT LID GARNISH (SN) (CONSISTENT)	NECESSARY	131.28	131.28
1	C180 EMBLEM (SN) (CONSISTENT)	NECESSARY	84.56	84.56
3	GROMMET (SN) (CONSISTENT)	NECESSARY	5.64	5.64
1	STAR EMBLEM (SN) (CONSISTENT)	NECESSARY	48.25	48.25
1	COVER, REAR-END FLOOR (SN) (CONSISTENT) (ADDITIONAL)	DEFORMED	38.88	38.88
1	REAR BOTTOM PANEL GARNISH (SN) (CONSISTENT) (ADDITIONAL)	DEFORMED	253.67	253.67
			6,270.79	5,767.23
LABOUR				
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.			380.00	380.00
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.			120.00	120.00
REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.			1,440.00	960.00
RESPRAY REAR BUMPER & REAR BOOT LID.			1,500.00	1,200.00
			3,440.00	2,660.00
GRAND TOTAL			9,710.79	8,427.23

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RECOMMENDED COST OF REPAIRS			8,427.23
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Report Ref No. CC4/ASM19003475/T1gb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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