

INSURANCE

INS. CASE OWNER:

CASA

CC4/FWD1900

2467, A63

LKK:

IDAC:

Surveyor:

Adnam

DOI:

ASSIGNMENT

15/1/19

Date / Time:

22/1/19

Registered in Merimen:

25/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDM 5405

Name of Insured:

LEE KOK WEDONG

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

22/2/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ONG PUK KONG

Driver Tel No.:

(VA: YES / NO)

Claim No.:

120190000573

Policy No.:

PNEUWIT-000107-01

Make / Model:

Nissan

Place of Accident:

376 Kuantan Ave + 4P

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SDX 64772



INSRS:

WSP:

Tel:

Liability:

RMKS:

people vehicle



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

33

IPNO or B 28, Ass. Lta:

Repair Cost:

SS

3852.00

O.D. Tim. Picked Up:

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

360.00

(5 x 5 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

4159.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4159.45

Name 1:

People's Vehicle Recovery Service

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP \$500.00

Adrian

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

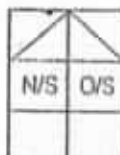
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 days Res: Yes or NoLum Sum: 20 % J Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SJX6477Z Yr Regn: 2010 JuneType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Kia Canto Forte cc 1591Colour Brown A/C: Insured / Std / NI / NASp. Reading 107927 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNAFW41MAS199821Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/45R17R: 215/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Fallcar

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 25/02/19Sunray held at People

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front n/s.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP FWD.

US \$ 3600 Cred # 1750-55/352

MV: 18K

PV: 12.2K

Nett: 58K

Date/Time, File Pass to?

Date/Time, File Return to?

1)	2)
3)	4)
5)	6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

FWD INSUANCE PTE LTD

Attention : Motor Claim Department

TP FWD
Asker

Estimate : ES19002

Date : 22/02/2019

Vehicle Num. : SJX 6477 Z

Make/Model : KIA FORTE ~~Koup~~

Chassis/Eng# :

Accident Date : 22/02/2019

Claim No. : TT 336-19

Reference : SDM 540 S

Policy No. : NTUC 5104706359

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	BONNET New <i>Painted</i>		980.00 ✓
2.	1	GRILLE <i>lt</i>		241.00 ✓
3.	5	GRILLE CLIPS <i>pc</i>	5.80	29.00 ✓
4.	1	HEAD LAMP L/H <i>capd</i>		477.00 ✓
5.	1	BUMPER FRT <i>Del</i>		668.00 ✓
6.	1	BUMPER REINFORCEMENT FRT <i>New</i>		205.00 ✓
7.	1	BUMPER SIDE RETAINER L/H FRT <i>pc</i>		75.00 ✓
8.	1	BUMPER NUMBER PLATE GARNISH FRT <i>Del</i>		95.00 ✓
9.	1	BUMPER GRILLE FRT <i>New</i>		118.00 ✓
10.	1	FENDER L/H FRT <i>Del</i>		377.00 ✓
11.	1	SUPPORT PANEL <i>cruchd</i>		438.00 ✓
List Total S\$:				3,883.00
15.00% Discount S\$:				582.45
10 :				3,130.55
SPECIAL NETT ITEMS :				
1.	1	NUMBER PLATE AND BASE FRT <i>Del</i>	50	50.00 ✓
Special Nett Total S\$:				50.00

CONTINUE / ...

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

FWD INSUANCE PTE LTD

Attention : Motor Claim Department

Estimate : ES19002

Date : 22/02/2019

Vehicle Num. : SJX 8477 Z

Make/Model : KIA FORTE KOUP

Chassis/Eng# :

Accident Date : 22/02/2019

Claim No. : TT 338-19

Reference : SDM 540 S

Policy No. : NTUC 5104706359

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LABOUR :

REMOVE & REPLACE ACCIDENT DAMAGED PARTS

SPRAY PAINTING ACCIDENT EFFECT PARTS

REMOVE & REFIX AIR CON CONDENSER AND GAS

REMOVE & REFIX RADIATOR

CHECKING WIRING

UNDERCOAT

Labour Total S\$:

900.00 700

850.00 600

120.00 60

100.00 60

80.00 30

140.00 x

2,170.00

Total: 4524

L/S : 3.6K

Adrian L

L/S 25/02/19

05 Pm.

SingDollars : Five Thousand Three Hundred Fifty & Cents Fifty-Five Only

E. & O.E.

Total S\$:

5,350.55

for PEOPLE'S VEHICLE RECOVERY SERVICE

Computer Generated Invoice. No Signature Required.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	8154C
Vehicle No.:	SJX6477Z
Vehicle to be Exported:	Yes
Intended Deregistration Date:	25 Feb 2019
Vehicle Make:	KIA
Vehicle Model:	CERATO FORTE 1.6SX AT ABS D/AB 2WD 4DR
Primary Colour:	Red
Manufacturing Year:	2010
Engine No.:	G4FCAH362535
Chassis No.:	KNAFW411MA5199821
Maximum Power Output:	92.7 kW (124 bhp)
Open Market Value:	\$14,407.00
Original Registration Date:	29 Jun 2010
First Registration Date:	29 Jun 2010
Transfer Count:	1
Actual ARF Paid:	\$14,407.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2020
PARF Rebate Amount:	\$7,923.00
COE Expiry Date:	28 Jun 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$31,510.00
COE Rebate Amount:	\$4,227.00
Total Rebate Amount:	\$12,150.00

The information contained herein is correct as at 25 Feb 2019

OK

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="21/02/2019 14:24"/>
Vehicle No.(For Motor)	<input type="text" value="SJX6477Z"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="checkbox"/>	5104706359		LEONG QIAN YI, EUNICE	S9328154C	GPC	drive CLASSIC	SJX6477Z	SJX6477Z	15/10/2018	14/10/2019



☐ **Kia Cerato Forte 1.6A EX** **\$18,000** **\$10,880 /yr** **14-Apr-2010** **1,591 cc** **149,011 km** **Sedan** **Available**

Strictly By Viewing Appointment Only!

360 VR Cars

Posted: 21-Feb-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia



☐ **Kia Cerato Forte Koup 1.6A SX** **\$18,888** **\$9,770 /yr** **15-Apr-2010** **1,591 cc** **159,000 km** **Sports** **Available**

SUNROOF UNIT! Well Maintained! Interior And Exterior In Great Condition. Call For More Details.

Posted: 23-Feb-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia



☐ **Kia Cerato Forte Koup 1.6M SX** **\$19,800** **\$11,230 /yr** **15-Apr-2010** **1,591 cc** **-** **Sports** **Available**

Very Well Maintained By Owner. New Rectifier, New Air Con Compressor, New Clutch Plate. Powerful Drive. Consignment Unit. Price Negotiable.

Viewing By Appointment Only.

Car Search

Posted: 23-Jan-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia



Sell to direct buyers at the price you want!

Make the choice to sell only if the price meets your expectations. Contact our agents to find out how to list on consignment.

Find out more!



☐ **Kia Cerato Forte Koup 1.6A SX** **\$17,800** **\$8,660 /yr** **23-Apr-2010** **1,591 cc** **110,000 km** **Sports** **Available**

100% Accident Free. No Repairs Needed. Nice Interior/Exterior. Good Condition To Renew COE After 10 Years. View Or Test Drive To Believe.

Posted: 15-Feb-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia

DIRECT OWNER



☐ **Kia Cerato Forte 1.6A SX** **\$17,300** **\$8,710 /yr** **28-Apr-2010** **1,591 cc** **118,000 km** **Sedan** **Available**

Your Next Short Term Spacious And Sporty Ride. 120 Points Check By Our Own In-house Mechanic For Your Extra Piece Of Mind, High Loan And Trade In Available. Kindly Contact Our Consultants For A Viewin...

Posted: 20-Feb-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia

PREMIUM ED



☐ **Kia Cerato Forte 1.6A SX** **\$16,800** **\$8,240 /yr** **29-Apr-2010** **1,591 cc** **145,000 km** **Sedan** **Available**

In House Finance Available! Rare 1 Owner, Premium SX Model With Keyless Start/Go! Factory Fitted Folding Side Mirrors And Chrome Door Handles. Well Maintained, Low Mileage Done, 16k Km Yearly! Comes W...

Speedo Motoring

Posted: 19-Feb-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia

PREMIUM ED



☐ **Kia Cerato Forte Koup 1.6M SX** **\$16,800** **\$8,370 /yr** **29-Apr-2010** **1,591 cc** **130,000 km** **Sports** **Available**

1 Owner Only. Powerful And Responsive Sporty Koup. High Demand Korean Koup. Perfectly For Daily Usage. Ideally For Small Family Of 4. Well-Maintained By Previous Owner. Immaculate Condition. View To B...

Posted: 13-Feb-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia



☐ **Kia Cerato Forte Koup 1.6A SX** **\$18,888** **\$9,280 /yr** **13-May-2010** **1,591 cc** **139,753 km** **Sports** **Available**

100% Quality Buy! Vehicle Fully Done Up In Showroom Condition With Premium Grooming And Brand New Paint Coat. Purchase Comes With 6 Months Engine And Gearbox Protection Plan With 24/7 Roadside Assistan...

Sincere Motoring

Posted: 24-Feb-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia

PREMIUM ED



☐ **Kia Cerato Forte 1.6A SX** **\$18,998** **\$8,800 /yr** **29-Jun-2010** **1,591 cc** **-** **Sedan** **Available**

Be Our Next Happy Client! To Owned This Quality Pre-Owned Vehicle At Most Reasonable And Affordable Price! Selling Cheap! Very Well Maintained Exterior! Clean Upholstery! Flexible Bank/In House Loan Av...

Posted: 21-Feb-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia



☐ **Kia Cerato Forte 1.6A SX** **\$21,800** **\$10,970 /yr** **29-Jun-2010** **1,591 cc** **145,000 km** **Sedan** **Available**

Full Agent Services, Immaculate Condition, No Repair Require. New Paint Work, 10% Down Available! Don't Miss!

Posted: 27-Jan-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia



☐ **Kia Cerato Forte 1.6A SX** **\$18,500** **\$8,440 /yr** **30-Jun-2010** **1,591 cc** **-** **Sedan** **Available**

Premium SX Model With Keyless Entry And Start/Stop! Sporty Wine Red With Matching Beautiful Bodykit! Beautiful Original Paintwork, Well Maintained, Servicing Just Done And No Funny Undercarriage Noise...

Posted: 12-Feb-2019 Tags: 2010 Kia Cerato, 2010 Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Kia Cerato, Used Kia

SHOW LISTED: 10071081

Compare

☐ **Kia Cerato Forte 1.6A SX** **\$18,200** **\$7,840 /yr** **28-Jul-2010** **1,591 cc** **134,421 km** **Sedan** **Available**

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Friday, 22 February 2019 6:19 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com; clara.li@fwd.com
Subject: FW: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)
Attachments: GIA SDM 540 S22022019.pdf; LTA SDM 540 S 22022019.pdf

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Attached is the TP GIA report.

Please create the case in Merimen.

Thank you.

Regards,
Josey

From: People Vehicle [mailto:peoplevehicle@gmail.com]
Sent: Friday, 22 February, 2019 5:45 PM
To: Motor Claims SG - SG Common
Cc: Clara Li Zirong - SGUser
Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)

we hereby would like to select below for our clients vehicle

LKK AUTO CONSULTANTS PTE LTD

Best Regards

On Fri, Feb 22, 2019 at 4:32 PM <motorclaims.sg@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Janet,

We refer to your letter dated 22 February 2019 of the PRI Notice of your client's vehicle SJX6477Z.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD

10-36am @ 25/2/2019
person@janet
vehicle h
prc @ Admin.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 29 April 2019 12:55 PM
To: peoplevehicle@gmail.com
Subject: RE: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: People Vehicle [<mailto:peoplevehicle@gmail.com>]
Sent: Friday, 22 February, 2019 5:45 PM
To: Motor Claims SG - SG Common
Cc: Clara Li Zirong - SGUser
Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)

we hereby would like to select below for our clients vehicle

LKK AUTO CONSULTANTS PTE LTD

Best Regards

On Fri, Feb 22, 2019 at 4:32 PM <motorclaims.sg@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Janet,

We refer to your letter dated 22 February 2019 of the PRI Notice of your client's vehicle SJX6477Z.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E iosev.loh@fwd.com

W fwd.com.sg



From: People Vehicle [<mailto:peoplevehicle@gmail.com>]

Sent: Friday, 22 February, 2019 3:58 PM

To: Motor Claims SG - SG Common

Subject: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S)408717

TEL: 6743 3246 FAX: 6743 0013

GST REGN NO: M90001895E

Email: peoplevehicle@gmail.com

ARRANGING OF SURVEYOR

Date: 22-02-2019

FWD Insurance Pte.Ltd
5 Temasek Boulevard #18-01
Suntec Tower 4
Singapore 038986

Hotline No: 6820 8888
Email.motorclaims.sg@fwd.com

Your ref:SDM 540 S

Re:Accident involving SJX 6477 Z AND SDM 540 S ON 22-02-2019

Kindly arrange survey for our client vehicle No : SJX 6477 Z under 3rd party claim

Kindly ket us have the 10 surveyor company name list for us to select for survey under direct settlement or contact the undersigned if above cannot be arranged.

Kindly ask surveyor to call us before coming
(GIA report per attached)
tks

Yours Faithfully,

Janet
Tel: 6743 3246

People's Vehicle Recovery Service
Computer Generated document . No signature is required

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: People Vehicle <peoplevehicle@gmail.com>
Sent: Friday, 19 July 2019 10:39 AM
To: Asher Sng (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)
Attachments: SJX6477Z LETTER OF DEMAND.pdf

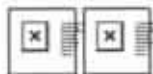
Hi Asher & Hsiao Tong,

Find attached for your reference.
Please advise your turn around time for this case.

Thank you

Regards,
Apple Huang

People's Vehicle Recovery Service
Blk 3023A Ubi Road 1 #01-60 Singapore 408717
Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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On Thu, Jul 18, 2019 at 5:33 PM Asher Sng (LKKAUTO) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Apple,

We refer to the email below.

We yet to received the LOD till date, please reforward the LOD for our necessary action.

The case handler for this case is Hsiao Tong.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: People Vehicle <peoplevehicle@gmail.com>

Sent: Thursday, 18 July 2019 5:14 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)

Hi Asher,

Following up on this case, please advice what documents are required on your end?

LOD was sent to you previously on 23/04/2019 1:40pm.

Appreciate for your confirmation on settlement within the next 3 working days.

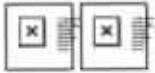
Regards,

Apple Huang

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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On Mon, Apr 29, 2019 at 12:54 PM Asher Sng (LKKAUTO) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: People Vehicle [<mailto:peoplevehicle@gmail.com>]

Sent: Friday, 22 February, 2019 5:45 PM

To: Motor Claims SG - SG Common

Cc: Clara Li Zirong - SGUser

Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)

we hereby would like to select below for our clients vehicle

LKK AUTO CONSULTANTS PTE LTD

Best Regards

On Fri, Feb 22, 2019 at 4:32 PM <motorclaims.sg@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Janet,

We refer to your letter dated 22 February 2019 of the PRI Notice of your client's vehicle SJX6477Z.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg





From: People Vehicle [mailto:peoplevehicle@gmail.com]
Sent: Friday, 22 February, 2019 3:58 PM
To: Motor Claims SG - SG Common
Subject: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S)408717
TEL: 6743 3246 FAX: 6743 0013
GST REGN NO: M90001895E
Email: peoplevehicle@gmail.com

ARRANGING OF SURVEYOR

Date: 22-02-2019

FWD Insurance Pte.Ltd
5 Temasek Boulevard #18-01
Suntec Tower 4
Singapore 038986

Hotline No: 6820 8888
Email.motorclaims.sg@fwd.com

Your ref:SDM 540 S

Re:Accident involving SJX 6477 Z AND SDM 540 S ON 22-02-2019

Kindly arrange survey for our client vehicle No : SJX 6477 Z under 3rd party claim

Kindly ket us have the 10 surveyor company name list for us to select for survey under direct settlement or contact the undersigned if above cannot be arranged.

Kindly ask surveyor to call us before coming
(GIA report per attached)
tks

Yours Faithfully,

Janet

Tel: 6743 3246

People's Vehicle Recovery Service

Computer Generated document . No signature is required

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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This email has been checked for viruses by AVG antivirus software.

www.avg.com



People Vehicle <peoplevehicle@gmail.com>

Direct settlement for TP claim vehicle No: SJX 6477 Z -Your ref: SDM 540 S (PNPV2017-00002109-01)


2 messages

People Vehicle <peoplevehicle@gmail.com>
To: "Asher Sng (LKKAuto)" <ashersng@lkkauto.com>

Tue, Apr 23, 2019 at 1:39 PM

PEOPLE'S VEHICLE RECOVERY SERVICE

4 attachments

 SJX 6477 Z Tax Invoice23042019.pdf
244K

 SJX 6477 Z GIA23042019.pdf
2697K

 SJX 6477 Z LTA Search23042019.pdf
272K

 SJX 6477 Z LOA23042019.pdf
243K

People Vehicle <peoplevehicle@gmail.com>
To: "Asher Sng (LKKAuto)" <ashersng@lkkauto.com>

Tue, Apr 23, 2019 at 1:40 PM

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S) 408717

TEL: 6743 3246 FAX: 6743 0013

Co Regn No: 31800200X , GST Regn No: M90001895E

Email: peoplevehicle@gmail.com

23/4/2019

LETTER OF DEMAND

FWD Insurance Pte.Ltd
5 Temasek Boulevard #18-01
Suntec Tower 4
Singapore 038986

Your Claim Ref .PNPV2017-00002109-01

Officer In-Charge: Asher

Accident involving SJX 6477 Z AND SDM 540 S ON 22-02-2019

We act on behalf of our client SJX 6477 Z on above claim

COR per your appointed surveyor \$3,852.00
recommendation
(inclusive GST)

Loss of Use @120 X 5 Days \$600.00

LTA search \$7.45

Total \$4,459.45

Kindly revert back to us within 14 days from date of above if you wish to settle with us under direct settlement

Yours sincerely

Enclosure Original Tax Invoice , GIA report of our client ,LTA Search Receipt ,
LOA

People's Vehicle Recovery Service
Computer Generated document . No signature is required

On Tue, Apr 23, 2019 at 1:39 PM People Vehicle <peoplevehicle@gmail.com> wrote:

PEOPLE'S VEHICLE RECOVERY SERVICE

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Feb 2019 16:13	Clim Veh Model Changed	(201525) KIA CERATO FORTE 1.6 SX (A).	[A] Lau Shu Pei
2	25 Feb 2019 16:13	Clim Created	Reg No: SJX6477Z. Acct Date: 2019/02/22. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: People's Vehicle Recovery Service (HQ)	[A] Lau Shu Pei
3	25 Feb 2019 16:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Appraisals Associates Pte Ltd.	[A] Lau Shu Pei
4	25 Feb 2019 16:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/06	[A] Lau Shu Pei
5	25 Feb 2019 16:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	25 Feb 2019 16:13	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
7	25 Feb 2019 16:13	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	25 Feb 2019 17:10	Clim Registration Modified	Pol No:->PNPV2017-00002109-01.	[I] Clara Li Zi Rong
9	22 Jul 2019 14:06	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
10	22 Jul 2019 14:06	Clim Dtl Modified	JPJ Reg. Date: -> 2010/06/29.	[A] Elaine Kuan Hwa Meen
11	22 Jul 2019 14:06	Clim Details Notified		[A] Elaine Kuan Hwa Meen
12	29 Jul 2019 11:15	Adj Mandate Request	Cur.Req:4209.45:LIABILITY: 100%(BOLA 23) QUANTUM: (a) CORw/GST: \$3,852.00 + (b) LOU: \$350.00 (5days x \$70.00) + (c) DISBURSEMENT: \$7.45 Total: a+b+c = 4,209.45 *VEH MODEL: KIA CERATO FORTE(1591cc) FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2220168	22/07/2019 14:06	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJX6477Z	SDM540S	11.77

Print Received Message

This mail is associated with :

***SJX6477Z (1201900005233)**
[SDM540S]

TP

LEONG QIAN YI, EUNICE

Feb 22 2019 12:00PM

[Lee Kok Cheong]

People's Vehicle Recovery Service

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 30/07/2019 10:46 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SJX6477Z - Claim Handler: Clara Li Zi Rong

Maintained:Hi Please advise repair margin of TPV, thanks.

Print Sent Message

This mail is associated with :

***SJX6477Z (1201900005233)**
[SDM540S]

TP

LEONG QIAN YI, EUNICE

Feb 22 2019 12:00PM

[Lee Kok Cheong]

People's Vehicle Recovery Service

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 02/08/2019 08:30 AM.
To clara.li@fwd.com
CC FWD_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Alert - Adj Mandate Maintained - SJX6477Z - Claim Handler: Clara Li Zi Rong

Dear Sirs/Mdm,

Detail as follows: -

Market Value	:	\$18,000.00 (est)
LTA Rebate	:	\$12,150.00 (est)
Nett Vale	:	\$ 5,850.00 (est)

Thank you.

Hsiao Tong

<-- Original Message -->

From: FWD_SG

To: LKK_HQ

Sent On: 30/07/2019 10:46 AM

Subject: Alert - Adj Mandate Maintained - SJX6477Z - Claim Handler: Clara Li Zi Rong

Maintained:Hi Please advise repair margin of TPV, thanks.

Print Received Message

This mail is associated with :

***SJX6477Z (1201900005233)**
[SDM540S]

TP

LEONG QIAN YI, EUNICE

Feb 22 2019 12:00PM

[Lee Kok Cheong]

People's Vehicle Recovery Service

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 02/08/2019 10:32 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4209.45) - SJX6477Z - Claim Handler: Clara Li Zi Rong

Approved:4209.45:Hi please start offer from low on the loss of use i.e. \$60/day. Thanks.

Hsiao Tong (LKKAUTO)

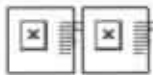
From: People Vehicle <peoplevehicle@gmail.com>
Sent: Tuesday, 13 August 2019 6:53 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01) //LKK REF: CC4/FWD19003467/Apb3

Hi Hsiao Tong,

Confirm acceptance for **\$4,159.45**.

Regards,
Apple Huang

People's Vehicle Recovery Service
Blk 3023A Ubi Road 1 #01-60 Singapore 408717
Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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On Sat, Aug 10, 2019 at 10:57 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$3,852.00
2. Loss of Use (5days x \$60.00)	\$ 300.00
3. LTA /GIA Search Fee	\$ 7.45
TOTAL	\$4,159.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: People Vehicle <peoplevehicle@gmail.com>

Sent: Monday, 29 July 2019 11:02 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01) //LKK
REF: CC4/FWD19003467/Apb3

Hi Hsiao Tong,

Find attached documents as per your request.

Regards,

Apple Huang

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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On Mon, Jul 29, 2019 at 10:34 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Apple,

As spoken earlier, kindly assist to resend all the relevant documents(LOD, LOA, Repair bill & etc) to me.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: People Vehicle <peoplevehicle@gmail.com>

Sent: Friday, 19 July 2019 10:39 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)

Hi Asher & Hsiao Tong,

Find attached for your reference.

Please advice your turn around time for this case.

Thank you

Regards,

Apple Huang

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>

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On Thu, Jul 18, 2019 at 5:33 PM Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Apple,

We refer to the email below.

We yet to received the LOD till date, please reforward the LOD for our necessary action.

The case handler for this case is Hsiao Tong.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: People Vehicle <peoplevehicle@gmail.com>

Sent: Thursday, 18 July 2019 5:14 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)

Hi Asher,

Following up on this case, please advice what documents are required on your end?

LOD was sent to you previously on 23/04/2019 1:40pm.

Appreciate for your confirmation on settlement within the next 3 working days.

Regards,

Apple Huang

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>

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On Mon, Apr 29, 2019 at 12:54 PM Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: People Vehicle [<mailto:peoplevehicle@gmail.com>]

Sent: Friday, 22 February, 2019 5:45 PM

To: Motor Claims SG - SG Common

Cc: Clara Li Zirong - SGUser

Subject: Re: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S (PNPV2017-00002109-01)

we hereby would like to select below for our clients vehicle

LKK AUTO CONSULTANTS PTE LTD

Best Regards

On Fri, Feb 22, 2019 at 4:32 PM <motorclaims.sg@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Janet,

We refer to your letter dated 22 February 2019 of the PRI Notice of your client's vehicle SJX6477Z.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg

From: People Vehicle [<mailto:peoplevehicle@gmail.com>]

Sent: Friday, 22 February, 2019 3:58 PM

To: Motor Claims SG - SG Common

Subject: Arrange Surveyor for TP VEHICLE No: SJX 6477 Z - Your ref: SDM 540 S

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S)408717

TEL: 6743 3246 FAX: 6743 0013

GST REGN NO: M90001895E

Email: peoplevehicle@gmail.com

ARRANGING OF SURVEYOR

Date: 22-02-2019

FWD Insurance Pte.Ltd

Hotline No: 6820 8888

5 Temasek Boulevard #18-01
Suntec Tower 4
Singapore 038986

Email.motorclaims.sg@fwd.com

Your ref:SDM 540 S

Re:Accident Involving SJX 6477 Z AND SDM 540 S ON 22-02-2019

Kindly arrange survey for our client vehicle No : SJX 6477 Z under 3rd party claim

Kindly ket us have the 10 surveyor company name list for us to select for survey under direct settlement or contact the undersigned if above cannot be arranged.

Kindly ask surveyor to call us before coming
(GIA report per attached)
tks

Yours Faithfully,

Janet
Tel: 6743 3246

People's Vehicle Recovery Service
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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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This email has been checked for viruses by AVG antivirus software.
www.avg.com

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S) 406717
TEL: 6743 3246 FAX: 6743 0018
Co Regn No: 31800200X , GST Regn No: M90001895E
Email: peoplevehicle@gmail.com

23/4/2019

LETTER OF DEMAND

FWD Insurance Pte.Ltd
5 Temasek Boulevard #18-01
Suntec Tower 4
Singapore 038986

Your Claim Ref: PNPV2017-00002109-01

Officer In-Charge: Hsiao Tong

Accident involving SJX 6477 Z AND SDM 540 S ON 22-02-2019

We act on behalf of our client SJX 6477 Z on above claim

COR per your appointed surveyor Recommendation (inclusive GST) \$3,852.00

Loss of Use @120 X 5 Days \$600.00

LTA search \$7.45

Total \$4,459.45

Kindly revert back to us within 14 days from date of above if you wish to settle with us under direct settlement

Yours sincerely
Janet

Enclosure Original Tax Invoice , GIA report of our client ,LTA Search Receipt ,
LOA

People's Vehicle Recovery Service
Computer Generated document , No signature is required

LETTER OF AUTHORITY

Date: 23-4-18

To:

PWD Insurance Helpline

5 Temasek Boulevard

18-01 Junction Tower 4

Q1 03 89 86

Attn: Motor Claim Dept

Your Ref:

Re: Accident involving vehicle No: 5JX 6477 2 and SDM 5405
on 22-2-19

I/We George Qian Yi - Eunice put in place People's Vehicle Recovery Service
to act for me/us with respect to my/our above claim of repair costs, rental/loss of use for my/our
vehicle No: 5JX 6477 2

Kindly issue cheque directly to People's Vehicle Recovery Service for above claim.

Yours faithfully



Signed By
Name: George Qian Yi, Eunice

Nric No: B 9328154 C

RELEASE

Claim Reference:	1201900005233
Surveyor's Reference:	CC4/FWD19003467/Abp3
TP Reference:	SJX 6477Z

We, PEOPLE'S VEHICLE RECOVERY SERVICE ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SJX 6477Z ("Vehicle") to accept the sum of \$ 4,159.45 being the amount claimed for \$ 3,852.00 (repair costs), \$ 300.00 (loss of ~~rental~~/use), — (loss of income), \$ 7.45 (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 22/02/2019 (date of accident) at/along BLK 326 HOUGANG AVE 7 OPEN CARPARK (location) involving vehicle no/s. SJX 6477Z and SDM 540S.

This is pursuant to the inspection conducted on 25/02/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SDM 540S be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 22 day of AUGUST 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



LWP

[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

FWD INSURANCE PTE LTD

Attention : Motor Claim Department

Tax Invoice : TT19002

Date : 18/04/2019

Vehicle Num. : SJX 8477 Z

Make/Model : KIA FORTE KOUP

Chassis/Eng# :

Accident Date : 22/02/2019

Claim No. : TT 336-19

Reference : SDM 540 S

Policy No. : NTUC 5104706359

LUMP SUM REPAIR

Amount S\$

3,600.00

SingDollars : Three Thousand Eight Hundred Fifty-Two Only

E. & O.E.	Total S\$:	3,600.00
	GST 7% S\$:	252.00
	Amount Due S\$:	<u>3,852.00</u>

for PEOPLE'S VEHICLE RECOVERY SERVICE

Computer Generated Invoice. No Signature Required.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0005529-2

Print Date/Time : 22 Feb 2019 / 15:26:55

Receipt Date/Time : 22 Feb 2019 / 15:26:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190222-002632

Previous Receipt No. :

S/N Item Description/
Business Transaction Reference
No.
Result of Insurance Enquiry - SDM540S
As at 22 Feb 2019/12:30:00
Insurance Co: FWD SINGAPORE PTE. LTD.
1 Insurance Enquiry - SDM540S
Enquiry Fee
20190222152543931717

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

7.00	0.49	7.49
Sub-Total	7.00	0.49
Total Before Rounding	7.00	0.49
Rounding Difference		0.04
Total Amount Payable		7.45

Paid By

20190222152557885 Direct Debit: eNETS Debit
(Internet Banking)

Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Feb 2019 Edit Reg		22 Feb 2019 00:00 Edit Adj Rpt	S\$3,600.00 Edit Estimates	S\$3,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Lee Kok Cheong, ID: S1693015F		
Main Claimant:	LEONG QIAN YI, EUNICE, ID: S9328154C		
Vehicle Reg. No.:	SJX6477Z	Date of Loss:	22/02/2019 12:00 - :59 [103 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201900005233	Policy/Cover Note No.:	PNPV2017-00002109-01 (Comprehensive)
Vehicle Reg. No. (Insured):	SDM540S	Policy No. (Claimant):	5104706359
		Excess:	
Repairer:	People's Vehicle Recovery Service (HQ) Blk 3023A Ubi Rd 1, #01-60, 408717 Ubi - Tel: 67433246		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/03/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- FWD_SG (02/08/2019): Alert - Adj Mandate Approved (S\$4209.45) - SJX6477Z - Claim Handler: Clara Li Zi...
- FWD_SG (30/07/2019): Alert - Adj Mandate Maintained - SJX6477Z - Claim Handler: Clara Li Zi Rong

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJX6477Z (1201900005233)
[SDM540S]




































TP

LEONG QIAN YI, EUNICE

Feb 22 2019 12:00PM

[Lee Kok Cheong]

People's Vehicle Recovery Service

Upload Documents Upload Photos Compose New Letter			View View in Browser		
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	18/04/19 15:56	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	18/04/19 15:56	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	18/04/19 15:56	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	18/04/19 15:57	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	18/04/19 15:57	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	18/04/19 15:57	General View	 Load JPG	<input checked="" type="checkbox"/>	
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33	18/04/19 15:57	General View	 Load JPG	<input checked="" type="checkbox"/>	
34	18/04/19 15:57	General View	 Load JPG	<input checked="" type="checkbox"/>	
35	18/04/19 15:57	General View	 Load JPG	<input checked="" type="checkbox"/>	
Documentation			1 per page	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/02/19 16:14	EMAIL FROM FWD DD 22022019	 Load PDF	
2	25/02/19 16:14	TP GIA REPORT	 Load PDF	
3	29/07/19 11:09	LOD	 Load PDF	
4	29/07/19 11:09	Authorisation to Act	 Load PDF	
5	29/07/19 11:09	LTA	 Load PDF	
6	02/08/19 08:27	PARF_COE REBATE	 Load PDF	
7	27/08/19 11:17	WORKSHOP INVOICE	 Load PDF	
8	27/08/19 11:17	Release Voucher	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	25/02/19 17:11	OI GIA Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19003467/APB3Q2

Date: 27/08/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00002109-01

Claimant Vehicle No: SJX6477Z Insured Vehicle No: SDM540S

Date of Loss: 22/02/2019 Nature of Claim: TP Claim No: 1201900005233

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJX6477Z	Engine No:	G4FCAH362535
Make & Model:	KIA CERATO FORTE, 1.6 SX (A)	Chassis No:	KNAFW411MA5199821
Reg. Date:	29/06/2010 (Man, Year: 2010)	Odometer:	107927 km
Colour:	Brown		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/45 R17	Rear Tyre Size:	215/45 R17
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 6 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,364.70	3,074.00	290.70	8.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,170.00	1,450.00	720.00	33.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,534.70	4,524.00	1,010.70	18.26
Approved Total (Overridden) (S\$)		3,600.00		
(S\$)	5,534.70	3,600.00	1,934.70	34.96
+ GST 7.00/7.00% (S\$)	387.43	252.00	135.43	34.96
Nett Amount (S\$)	5,922.13	3,852.00	2,070.13	34.96
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,159.45		

INSPECTION

Date of Assignment: 22/02/2019
Date Inspected: 25/02/2019 Inspected At:

People's Vehicle Recovery Service (HQ)
Blk 3023A Ubi Rd 1, #01-60
Singapore 408717

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Jul 2019)
Parts: 143	KIA CERATO FORTE 1.6 SX (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJX6477Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Dented	960.00 FL	*960.00 FL
2	1		*GRILLE	Cut	241.00 FL	*241.00 FL
3	5		*GRILLE CLIPS	Necessary	29.00 FL	*29.00 FL
4	1		*HEAD LAMP RH	Cracked	477.00 FL	*477.00 FL
5	1		*BUMPER FRT	Deformed	668.00 FL	*668.00 FL
6	1		*BUMPER REINFORCEMENT FRT	Not Necessary	205.00 FL	*- FL
7	1		*BUMPER SIDE RETAINER L/H FRT	Necessary	75.00 FL	*75.00 FL
8	1		*BUMPER NUMBER PLATE GARNISH FRT	Deformed	95.00 FL	*95.00 FL
9	1		*BUMPER GRILLE FRT	Not Necessary	118.00 FL	*- FL
10	1		*FENDER L/H FRT	Dented	377.00 FL	*377.00 FL
11	1		*SUPPORT PANEL	Cracked	438.00 FL	*438.00 FL
12	1		*NUMBER PLATE AND BASE FRT	Bent	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (S\$)	3,733.00	3,410.00
- List Item Discount on L Items 10.00/10.00% (S\$)	368.30	336.00
Total Parts (S\$)	3,364.70	3,074.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour items</u>				
1	REMOVE & REPLACE ACCIDENT DAMAGED PARTS	New	900.00	700.00
2	SPRAY PAINTING ACCIDENT EFFECT PARTS	New	850.00	600.00
3	REMOVE & REFIX AIR CON CONDENSER AND GAS	New	120.00	80.00
4	REMOVE & REFIX RADIATOR	New	100.00	60.00
5	CHECKING WIRING	New	60.00	30.00
6	UNDERCOAT	New	140.00	0.00
Gross Labour Cost (S\$)			2,170.00	1,450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >