

ASS. REC. BY:

REF:

CC3/AIG19003462/Asd302

## ASSIGNMENT

Adrian  
Munnen

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

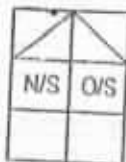
Sum Insured:

Excess: \$1,000/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03.888

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

OD AIG.

SMA1005X

04/06/19

Confirmed P/P \$ 5,995-36 @ 3 days with Adrian  
( \$ 2,447.64 Red - 29% )

MV: 190K.

PV: 71.6K.

Nett: 118.4K.

RECEIVED 27 JUN 2019

Resurvey No. of TP - 0

Veh No: SMA1005X

Yr Regn: 2018 May

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5

cc 1984

Colour: Blue

A/C: Insured / Std / NI / NA

Sp. Reading: 14936

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU222FY4J2147861

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

235/55R19

R:

235/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

25/02/19

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

100

S + RS, SI

Photos

Others

TOTAL

11

211

Prel. Report:

Final Report: \$ 5,995-36 P/P

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

|                               |                                       |
|-------------------------------|---------------------------------------|
| Vehicle Information           |                                       |
| Owner ID Type:                | Singapore NRIC                        |
| Owner ID:                     | 1864G                                 |
| Vehicle Information           |                                       |
| Vehicle No.:                  | SMA1005X                              |
| Vehicle to be Exported:       | Yes                                   |
| Intended Deregistration Date: | 25 Feb 2019                           |
| Vehicle Make:                 | AUDI                                  |
| Vehicle Model:                | Q5 SPORT 2.0 TFSI QU S TRONIC         |
| Primary Colour:               | Blue                                  |
| Manufacturing Year:           | 2018                                  |
| Engine No.:                   | DAX034066                             |
| Chassis No.:                  | WAUZZZFY4J2147861                     |
| Maximum Power Output:         | 185.0 kW (248 bhp)                    |
| Open Market Value:            | \$44,968.00                           |
| Original Registration Date:   | 30 May 2018                           |
| First Registration Date:      | 30 May 2018                           |
| Transfer Count:               | 0                                     |
| Actual ARF Paid:              | \$54,956.00                           |
| PARF Eligibility Information  |                                       |
| PARF Eligibility:             | Yes                                   |
| PARF Eligibility Expiry Date: | 29 May 2028                           |
| PARF Rebate Amount:           | \$41,217.00                           |
| COE Information               |                                       |
| COE Expiry Date:              | 29 May 2028                           |
| COE Category:                 | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):            | 10                                    |
| QP Paid:                      | \$37,989.00                           |
| COE Rebate Amount:            | \$30,391.00                           |
| <b>Total Rebate Amount:</b>   | <b>\$71,608.00</b>                    |

The information contained herein is correct as at 25 Feb 2019

OK



## Get the Best Price for Your Car via Bidding

Quotations from over 500 car dealers and receive highest selling price in 1 working day.

SEARCH  Min Price  to No Max  Depreciation  Vehicle Type  Category

Home > New Cars > Audi Q5 Search Results

### Audi Q5 Search Results (3 vehicles)

Sort by: Model (Ascending)

15 results/page

| Car Model <input type="button" value="v"/>                                                                                                                                                                | Price <input type="button" value="v"/>                               | Dealer                                                                                                         | Built in      | User Rating <input type="button" value="v"/>                                          |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------|---------------------------------------------------------------------------------------|
| <b>Audi Q5</b><br> <input type="checkbox"/> 2.0 TFSI qu S Tronic Sport (A)                                               | <b>\$229,000</b><br>\$30,100 /yr                                     | Premium Automobiles<br>• 13.5km/l   252bhp   7-speed (A) S Tronic                                              | <b>Mexico</b> | ★★★★★<br>1 User Review<br><a href="#">Feedback</a><br><a href="#">Editor's Review</a> |
| <b>Audi Q5</b><br> <input type="checkbox"/> 2.0 TFSI quattro (A)<br><input type="checkbox"/> 2.0 TFSI quattro S-Line (A) | <b>\$200,000</b><br>\$16,700 /yr<br><b>\$203,000</b><br>\$17,400 /yr | Parallel Importers<br>• 13.5km/l   252bhp   7-speed (A) S Tronic<br>• 13.5km/l   252bhp   7-speed (A) S Tronic | <b>Mexico</b> | No Ratings yet<br><input type="button" value="Rate It"/>                              |

• View all the Audi Q5 that are Ready Stock, verified by sgCarMart

Audi Q5 - Drive off with irresistible deals on our display units. Audi Q5 from \$199,999. 2 units only.

PROMOTION

|                                                                                                                                                           |                                  |                                                                    |                |                                                           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|--------------------------------------------------------------------|----------------|-----------------------------------------------------------|
| <b>Audi SQ5</b><br> <input type="checkbox"/> 3.0 TFSI qu tiptronic (A) | <b>\$306,000</b><br>\$26,500 /yr | Premium Automobiles<br>• 11.4km/l   349bhp   8-speed (A) Tiptronic | <b>Germany</b> | ★★★★★<br>1 User Review<br><a href="#">Editor's Review</a> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|--------------------------------------------------------------------|----------------|-----------------------------------------------------------|

• View all the Audi SQ5 that are Ready Stock, verified by sgCarMart

| Car Model <input type="button" value="v"/> | Price <input type="button" value="v"/> | Dealer | Built in | User Rating <input type="button" value="v"/> |
|--------------------------------------------|----------------------------------------|--------|----------|----------------------------------------------|
|--------------------------------------------|----------------------------------------|--------|----------|----------------------------------------------|

15 results/page

2 result(s) for Audi Q5 models no longer being sold by local distributors  
[View all past Audi cars](#)



Audi Q5  
(2009-2017)



Audi SQ5  
(2013-2017)

Follow sgCarMart.com



## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Friday, 7 June 2019 2:01 PM  
**To:** 'Boo seng yak'  
**Cc:** Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; jiayee.yap@premiumauto.com.sg;  
'Chang Chee Sing'  
**Subject:** RE: FINAL REVISION - SMA1005X - OD AIG - SURVEYED 25 FEB 19

Dear Mr Boo,

Confirmed final fig \$ 5,995.36 @ 3 days of repairs before excess \$ 1,000/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:boojohnny@gmail.com]  
**Sent:** Monday, 8 April 2019 3:40 PM  
**To:** Adrian Ling <adrianling@lkkauto.com>; sur@lkkauto.com; Carrine Leong  
<carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing  
<claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SMA1005X - OD AIG - SURVEYED 25 FEB 19

Hi Adrian and all,

Revised attached.

Please agree and confirm repair cost of \$5995.36 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 21/02/2019 18:20 |
| Date Of Accident           | 21/02/2019 14:40 |
| Exact Location Of Accident | RAFFLES HOSPITAL |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                       |
|-----------------------------|-----------------------|
| Vehicle Registration Number | SMA1005X              |
| <b>Insured/Policyholder</b> |                       |
| Name Of Registered Owner    | SERENE LAU SWEE LIN   |
| NRIC No                     | S8431864G             |
| Email Address               | SERENELAU55@GMAIL.COM |
| Mobile Phone No             | (LOCAL) +65-96487288  |
| Alternative Phone No        | OTHERS-96487288       |

### Vehicle Particulars

|                                                                              |                      |
|------------------------------------------------------------------------------|----------------------|
| Manufacturer                                                                 | AUDI                 |
| Model                                                                        | Q5 SPORT 2.0 TFSI QU |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE          |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                  |
| If No, Please state action to be taken                                       |                      |
| Vehicle Category                                                             | PRIVATE CAR          |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             |                                      |
| Cover Note Number         |                                      |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | SERENE LAU SWEE LIN   |
| NRIC No              | S8431864G             |
| Date Of Birth        | 02/10/1984            |
| Occupation           | INDOOR                |
| Date Of Driving Pass | 18/10/2006            |
| Driving Experience   | 12 YEARS AND 4 MONTHS |
| Gender               | FEMALE                |
| Mobile Number        | (LOCAL) +65-96487288  |
| Fax Number           |                       |
| Contact Number       | OTHERS-96487288       |
| Email Address        | SERENELAU55@GMAIL.COM |

|                                                     |                                    |
|-----------------------------------------------------|------------------------------------|
| Address                                             | BLK 134A HILLVIEW AVENUE<br>#10-05 |
| Postcode                                            | 669620                             |
| Was driver an employee of the Insured's Company     | NO                                 |
| If No, Relationship of the Driver with the Insured  | OWNER                              |
| Vehicle Registration Number of Driver's Own Vehicle | -                                  |
|                                                     | -                                  |
| Insurance Company of Driver's Own Vehicle           | -                                  |
|                                                     | -                                  |
|                                                     | -                                  |

#### General Information of the Accident

|                    |                            |
|--------------------|----------------------------|
| Type Of Accident   | COLLISION - MAJOR/MINOR RD |
| Weather Conditions | CLEAR                      |
| Road Surface       | DRY                        |

#### Other Information

|                                                                                             |    |
|---------------------------------------------------------------------------------------------|----|
| Was any foreign vehicle involved in this accident?                                          | NO |
| Number of vehicles (including own vehicle) involved in the accident                         | 1  |
| Was any body injured in the Accident?                                                       | NO |
| Was any injured conveyed to hospital by ambulance?                                          |    |
| Was any other material or property damaged?                                                 | NO |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver)                                                     | 1  |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

REVERSED INTO A CARPARK LOT, WITHOUT NOTICING LOW HANGING COMPRESSOR / LOW CEILING AT RAFFLES HOSPITAL LEVEL 4 CARPARK.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

21/03/19

17:40

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

RAY F23

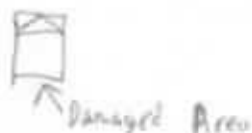
NRIC/FIN No.:

G2041147A



### Sketch Plan #2

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Reverse into a CARPARK LOT WITHOUT NOTICING  
LOW HANGING COMPRESSOR/ LOW CEILING. ~~BE~~ AT  
RAFFLES HOSPITAL LEVEL 4 CARPARK.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_

Date &amp; Time:

2022/22/19

12 49

\_\_\_\_\_  
Driver's Signature

(If driver is not the policyholder)

Date &amp; Time:



Reporting Centre Personnel's Signature

PLANTING

P4R1C/TIN No.



Accident Photo



IC OF SINGAPORE

CARD NO. S8431864G



Name

SERENE LAU SWEE LIN  
(SERENE LIU XUELIN)

刘雪琳

Race

CHINESE

Date of birth

02-10-1984

Country/Place of birth

SINGAPORE

Sex

F

S8431864G

License Number: S8431864G

Passport:

SERENE LAU SWEE LIN  
(SERENE LIU XUELIN)

Birth Date: 02 Oct 1984

Issue Date: 18 Oct 2006

001453023H

5526986



NRIC No. S8431864G

Date of issue

28-10-2015

BLK 134A HILLVIEW AVENUE #10-05  
APORE 888620

No: S8431864G

Date: 20/06/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 18 Oct 2006

NF-425A





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : SERENE LAU SWEE LIN (SERENE LIU XUELIN)  
**Period of Insurance** : 30 May 2018 To 29 May 2019  
**Engine No.** : DAX034066  
**Chassis No.** : WAUZZZF4J2147861

**Vehicle No.** : SMA1005X  
**Policy No.** : 1800061904  
**Endorsement No.** :  
**Issued Date** : 04 Jun 2018

### ABOUT THE COVER

**Make/Model** : AUDI Q5 Sport 2.0 TFSI qu  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2018  
**Insuring with COE/PAFF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 30 years old and above

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

SERENE LAU SWEE LIN (SERENE LIU XUELIN) - \$1000 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125262

PREMIUM LEASING -KTL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

Cheng Cheng Chee

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0245/2019/GW  
Date : 22-Feb-19

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Serene Lau Swee Lin  
Address : Blk 134 A Hillview Avenue  
#10-05  
Singapore 669620  
Telephone : HP +65 96487288  
Type of Claim : Own Damage Claims  
Policy No. :  
Vehicle No : **SMA 1005 X**  
Model Code : Audi Q5 SPORT 2.0 TFSI  
Model / Year : 30/5/2018  
Engine No : DAX 034066  
Chassis No : WAUZZZF4J2147861  
Mileage :  
Date In : 21-Feb-19  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 21-Feb-19  
Place of Accident : Raffles Hospital

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMA 1005 X

| S/n                  | Nature of Jobs                                                                                                                                             |        | Estimated<br>Charges      | Surveyor's<br>Recommendation |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|---------------------------|------------------------------|
| 1                    | To remove and reinstall rear lid's convenience lock system and wire harness for tail lights.                                                               | S/N \$ | 280.00 ✓                  |                              |
| 2                    | To dismantle rear lid for removal of glass shards.<br>Renew rear lid spoiler. Inspect trims for damage and renew accordingly. Reinstall all parts removed. | \$     | <del>1,050.00</del> 500 ✓ |                              |
| 3                    | To respray rear lid and rear lid spoiler.                                                                                                                  | \$     | <del>1,200.00</del> 800 ✓ |                              |
| 4                    | To renew rear windscreen                                                                                                                                   | S/N \$ | 480.00 ✓                  |                              |
| 5                    | To carry out interior grooming for removal of glass fragments.                                                                                             | S/N \$ | 280.00 ✓                  |                              |
| 6                    | To carry out diagnostic check.                                                                                                                             | S/N \$ | 192.00 ✓                  |                              |
| TOTAL LABOUR CHARGES |                                                                                                                                                            | : \$   | <u>3,482.00</u>           |                              |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SMA 1005 X**

| S/N                              | Parts Description                            | Damaged Parts & Prices |           |
|----------------------------------|----------------------------------------------|------------------------|-----------|
|                                  |                                              | S/Nett                 | Remark    |
| 1                                | REAR WINDSCREEN <i>shattered</i>             | \$ 1,033.00            | ✓ 826.40  |
| 2                                | PRIMER <i>me</i>                             | \$ 19.00               | ✓ 14.28   |
| 3                                | REAR LID SPOILER <i>curled</i>               | \$ 1,920.00            | ✓ 1536    |
| 4                                | REAR LID FOAM STRIPS <i>new</i>              | \$ 17.00               | ✓ 13.52   |
| 5                                | HIGH MOUNT LAMP <i>new new</i>               | \$ 202.00              | x         |
| 6                                | REAR LID TRIM PANEL-UPPER <i>new wt</i>      | \$ 256.00              | ✓ 204.80  |
| 7                                | REAR LID TRIM MOLDING PANEL-LH/RH <i>new</i> | 2 \$ 422.00            | ✓ 336.80  |
| 8                                | REAR LID AUDI EMBLEM                         | \$ 113.00              | ✓ 90      |
| 9                                | REAR LID INSCRIPTION 'QS'                    | \$ 87.00               | ✓ 69.28   |
| 10                               | REAR LID INSCRIPTION 'TFSI'                  | \$ 87.00               | ✓ 69.28   |
| 11                               | REAR LID INSCRIPTION 'QUATTRO' <i>new</i>    | \$ 87.00               | ✓ 69.28   |
| 12                               | PACKING ADHESIVE                             | \$ 18.00               | ✓ 13.92   |
| 13                               | WINDSCREEN SEALANT                           | S/N \$ 200.00          | ✓ 20      |
| 14                               | SUNDRIES <i>new</i>                          | \$ 500.00              | ? ✓ 19.20 |
| <b>TOTAL SPARE PARTS CHARGES</b> |                                              | <b>\$ 4,961.00</b>     |           |
| <b>TOTAL LABOUR CHARGES</b>      |                                              | <b>\$ 3,482.00</b>     |           |
| <b>GRAND TOTAL</b>               |                                              | <b>\$ 8,443.00</b>     |           |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian L  
Surveyed Date : 25/02/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Authorised Repairs, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0245/2019/GW  
**Date** : 22-Feb-19

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - lb - 8 Apr 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

**Owner's Name** : Ms. Serene Lau Swee Lin  
**Address** : Blk 134 A Hillview Avenue  
#10-05  
Singapore 669620  
**Telephone** : HP +65 96487288  
**Type of Claim** : Own Damage Claims  
**Policy No.** :  
**Vehicle No** : **SMA 1005 X**  
**Model Code** : Audi Q5 SPORT 2.0 TFSI  
**Model / Year** : 30/5/2018  
**Engine No** : DAX 034066  
**Chassis No** : WAUZZZFY4J2147861  
**Mileage** :  
**Date In** : 21-Feb-19  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 21-Feb-19  
**Place of Accident** : Raffles Hospital



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMA 1005 X

| S/n                  | Nature of Jobs                                                                                                                                          |        | Estimated<br>Charges | Surveyor's<br>Recommendation |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------|------------------------------|
| 1                    | To remove and reinstall rear lid's convenience lock system and wire harness for tail lights.                                                            | S/N \$ | 280.00               | \$ 280.00                    |
| 2                    | To dismantle rear lid for removal of glass shards. Renew rear lid spoiler. Inspect trims for damage and renew accordingly. Reinstall all parts removed. | \$     | 1,050.00             | \$ 500.00                    |
| 3                    | To respray rear lid and rear lid spoiler.                                                                                                               | \$     | 1,200.00             | \$ 800.00                    |
| 4                    | To renew rear windscreen                                                                                                                                | S/N \$ | 480.00               | \$ 480.00                    |
| 5                    | To carry out interior grooming for removal of glass fragments.                                                                                          | S/N \$ | 280.00               | \$ 280.00                    |
| 6                    | To carry out diagnostic check.                                                                                                                          | S/N \$ | 192.00               | \$ 192.00                    |
| TOTAL LABOUR CHARGES |                                                                                                                                                         | :      | \$ 3,482.00          | \$ 2,532.00                  |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SMA 1005 X**

| S/N                              | Parts Description                 | <u>Damaged Parts &amp; Prices</u> |                    |
|----------------------------------|-----------------------------------|-----------------------------------|--------------------|
|                                  |                                   | <u>S/Nett</u>                     | <u>Remark</u>      |
| 1                                | REAR WINDSCREEN                   | \$ 1,033.00                       | \$ 826.40          |
| 2                                | PRIMER                            | \$ 19.00                          | \$ 14.88           |
| 3                                | REAR LID SPOILER                  | \$ 1,920.00                       | \$ 1,536.00        |
| 4                                | REAR LID FOAM STRIPS              | \$ 17.00                          | \$ 13.52           |
| 5                                | HIGH MOUNT LAMP                   | \$ 202.00                         |                    |
| 6                                | REAR LID TRIM PANEL-UPPER         | \$ 256.00                         | \$ 204.80          |
| 7                                | REAR LID TRIM MOLDING PANEL-LH/RH | 2 \$ 422.00                       | \$ 336.80          |
| 8                                | REAR LID AUDI EMBLEM              | \$ 113.00                         | \$ 90.00           |
| 9                                | REAR LID INSCRIPTION ' Q5 '       | \$ 87.00                          | \$ 69.28           |
| 10                               | REAR LID INSCRIPTION' TFSI '      | \$ 87.00                          | \$ 69.28           |
| 11                               | REAR LID INSCRIPTION ' QUATTRO'   | \$ 87.00                          | \$ 69.28           |
| 12                               | PACKING ADHESIVE                  | \$ 18.00                          | \$ 13.92           |
| 13                               | WINDSCREEN SEALANT                | S/N \$ 200.00                     | \$ 200.00          |
| 14                               | SUNDRIES                          | \$ 500.00                         | \$ 19.20           |
| <b>TOTAL SPARE PARTS CHARGES</b> |                                   | <b>\$ 4,961.00</b>                | <b>\$ 3,463.36</b> |
| <b>TOTAL LABOUR CHARGES</b>      |                                   | <b>\$ 3,482.00</b>                | <b>\$ 2,532.00</b> |
| <b>GRAND TOTAL</b>               |                                   | <b>\$ 8,443.00</b>                | <b>\$ 5,995.36</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMA 1005 X**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0245/2019/KS

25 June 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SMA 1005 X, Audi Q5 SPORT 2.0 TFSI QU**

With reference to the above-mentioned vehicle, no. **SMA 1005 X**, claimant,  
**Ms. Serene Lau Swee Lin**, please find the related document per attached.

1. A copy of the Original invoice no. 85013958 – S\$5,345.04
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMA 1005 X

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2223  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6386 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauts.com.sg

## INS TAX INVOICE

Page 1 15:17

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer

|                                                                                                                               |                                                                         |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85013958<br>Date : 24/06/2019<br>Order : SMA1005X<br>Term : 30 | Account: A0006 (T Q)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No: SMA1005X (V 38055) Regn Date: 30/05/2018 Mileage: 14941 WIP No.: 43605

Model: Q5 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZ8PY4J2147861 Engine: DAX 034066 Dept: U

You have been assisted by :- UB-Tony Poong ( 33 )

|   |                 | Details                                                                                                                                                            | Qty       | Unit Price | Amount    |
|---|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------|-----------|
| Q | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                                              | -1000.00  | 1.00       | -1,000.00 |
| S | BODYWORK        | M:<br>TO REMOVE AND REINSTALL REAR LID'S CONVENIENCE<br>LOCK SYSTEM AND WIRE HARNESS FOR TAIL<br>LIGHT                                                             | 280.00    | 1.00       | 280.00    |
| S | BODYWORK        | M:<br>TO DISMANTLE REAR LID FOR REMOVAL OF GLASS<br>SHARDS.RENEW REAR LID SPOILER.INSPECT TRIMS<br>FOR DAMAGE AND RENEW ACCORDINGLY.REINSTALL<br>ALL PARTS REMOVED | 500.00    | 1.00       | 500.00    |
| S | BODYWORK        | M:<br>TO RESPRAY REAR LID AND REAR LID SPOILER                                                                                                                     | 800.00    | 1.00       | 800.00    |
| S | BODYWORK        | M:<br>TO RENEW REAR WINDSCREEN                                                                                                                                     | 480.00    | 1.00       | 480.00    |
| S | BODYWORK        | M:<br>TO CARRY OUT INTERIOR GROOMING FOR REMOVAL<br>OF GLASS FRAGMENTS                                                                                             | 280.00    | 1.00       | 280.00    |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                                | 192.00    | 1.00       | 192.00    |
| S | BODYWORK        | M:<br>TO SUPPLY WINDSCREEN SEALANT                                                                                                                                 | 200.00    | 1.00       | 200.00    |
| X | A80A827933 GRU  | (V) (G) SPOILER 22/02/                                                                                                                                             | Less 020% | 1.00       | 1920.00   |
| X | A80A867973A 4PR | (V) (G) TRIM PANEL                                                                                                                                                 | Less 020% | 1.00       | 256.00    |
| X | A80A845501 NVE  | REAR WINDOW                                                                                                                                                        | Less 020% | 1.00       | 1033.00   |
| X | A4G5853742 222  | AUDI SIGN                                                                                                                                                          | Less 020% | 1.00       | 112.50    |
| X | A8R0853741 222  | INSCRIPTION 'Q5'                                                                                                                                                   | Less 020% | 1.00       | 86.60     |
| X | A4H0853737D 222 | INSCRIPTION 'TFSI'                                                                                                                                                 | Less 020% | 1.00       | 86.60     |
| X | A8D0853419F     | PACKING                                                                                                                                                            | Less 020% | 1.00       | 17.40     |
| X | A8W9853737 222  | INSCRIPTION 'QUATTRO                                                                                                                                               | Less 020% | 1.00       | 86.60     |
| X | A80A854871 5PQ  | SPOILER                                                                                                                                                            | Less 020% | 1.00       | 210.50    |
| X | A80A854872 5PQ  | SPOILER                                                                                                                                                            | Less 020% | 1.00       | 210.50    |
| X | A80A898940      | REPAIR KIT                                                                                                                                                         | Less 020% | 1.00       | 16.90     |
| X | AD 00920002     | PRIMER (DG)                                                                                                                                                        | Less 020% | 1.00       | 18.60     |

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6386 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6386 2323  
24-hour Breakdown Service 9826 1233  
Email [customer.care@premiumauto.com.sg](mailto:customer.care@premiumauto.com.sg)

## INS TAX INVOICE

Page 2 15:17

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer

|                                                                                                                               |                                                                      |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85013958<br>Date: 24/06/2019<br>Order: SMA1005X<br>Term: 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No: SMA1005X (V 38055) Regn Date: 30/05/2018 Mileage: 14941 WIP No.: 43605

Model: Q5 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZFY4J2147861 Engine: DAX 034066 Dept: U

You have been assisted by :- UB-Tony Foong ( 33 )

|   |            | Details              | Qty  | Unit Price | Amount |
|---|------------|----------------------|------|------------|--------|
| X | A80A955425 | WIPERBLADE Less 020% | 1.00 | 24.00      | 19.20  |

Parts 3,263.36  
Labour 0.00  
Sublet 2,732.00  
Menus 0.00  
Lubricant 0.00



|                    |                 |
|--------------------|-----------------|
| Sub-Total          | 4,995.36        |
| 7% GST             | 349.68          |
| <b>Grand Total</b> | <b>5,345.04</b> |

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SMA1005X**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0245/2019/TF  
5 March 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

1 total pages

**Make & Model** : Audi Q5 SPORT 2.0 TFSI qu S tronic  
**Vehicle Chassis No.** : WAUZZZF4J2147861  
**Vehicle Regn No.** : **SMA1005X**  
**Vehicle Mileage** : 14941KM  
**Vehicle Owner** : Ms. Serene Lau Swee Lin  
**Certificate No** : 1800061904  
**Own Damage Excess** : \$ 1070.00 (Inclusive 7%GST)  
**Accident Date** : 21 February 2019  
**Place** : Raffles Hospital  
**Repair Cost** : **\$ 5,345.04**  
**WIP No.** : 43605  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :



**Time** :

\_\_\_\_\_

**Date** :

5/3

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |                                                      |                                                      |                                                |            |                                                                 |
|--------------------------|-------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
| Main                     | 27 Feb 2019 |               | 25 Feb 2019<br>15:44<br><a href="#">Edit Adj Rpt</a> | <b>S\$5,995.36</b><br><a href="#">Edit Estimates</a> | <b>S\$5,995.36</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                          | Reference                                                                                                         | Claim Details          | Documents                                                                   | Show All |         |             |              |            |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                        |                                                                                                                   |                        |                                                                             |          |         |             |              |            |       |
| Insured:                                                                                                                                                                      | SERENE LAU SWEE LIN, ID: S8431864G, Tel: +6596487288, Email: SERENELAU55@GMAIL.COM                                |                        |                                                                             |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                             | SMA1005X                                                                                                          | Date of Loss:          | 21/02/2019 14:00 - :59<br>[8 Months and 22 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                   | OD / 7409998474SG                                                                                                 | Policy/Cover Note No.: | (Comprehensive)                                                             |          |         |             |              |            |       |
|                                                                                                                                                                               |                                                                                                                   | Excess:                | S\$1,000.00                                                                 |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                     | Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                             |                        |                                                                             |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                             | AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com |                        |                                                                             |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                     | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/03/2019]    |                        |                                                                             |          |         |             |              |            |       |
| Driver/Custodian:                                                                                                                                                             | SERENE LAU SWEE LIN (34 / Female), NRIC: S8431864G, Tel: +6596487288 Email: SERENELAU55@GMAIL.COM                 |                        |                                                                             |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                 |                                                                                                                   |                        |                                                                             |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (27/02/2019): SMA1005X / OD / 21/02/2019 / Coverage &amp; Excess update</li> </ul>                                              |                                                                                                                   |                        |                                                                             |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |                                                                                                                   |                        |                                                                             |          |         |             |              |            |       |
| Due Date                                                                                                                                                                      | Priority                                                                                                          | Type                   | Task Group                                                                  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                   |                                                                                                                   |                        |                                                                             |          |         |             |              |            |       |



## Claim Documents

\*SMA1005X (7409998474SG)  
OD  
Feb 21 2019 2:40PM  
[SERENE LAU SWEE LIN]  
Premium Automobiles Pte Ltd

|                  |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |                                                                                       |            |                                     |                                     |  |
|------------------|-----------------|-----------------------------------|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|--|---------------------------------------------------------------------------------------|------------|-------------------------------------|-------------------------------------|--|
| Upload Documents |                 |                                   | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |  |                                                                                       | View       |                                     | View in Browser                     |  |
| Photos/Images    |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |                                                                                       | 3 per page |                                     | <input checked="" type="checkbox"/> |  |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |  |                    |  |  |              |  |  |              |  |                                                                                       | Thumbnail  | Print                               |                                     |  |
| 1                | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 2                | 26/02/19 09:38  | Chassis Number                    |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 3                | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 4                | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 5                | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 6                | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 7                | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 8                | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 9                | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 10               | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |    | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 11               | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |   | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 12               | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 13               | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 14               | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 15               | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 16               | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 17               | 26/02/19 09:38  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| Documentation    |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |                                                                                       | 1 per page |                                     | <input checked="" type="checkbox"/> |  |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |  |                    |  |  |              |  |  |              |  |                                                                                       | Thumbnail  | Print                               |                                     |  |
| 1                | 25/02/19 16:10  | DRIVING & CI.pdf                  |               |  |  |                    |  |  |              |  |  |              |  |  | Load PDF   |                                     |                                     |  |
| 2                | 25/02/19 16:10  | ESTIMATE.pdf                      |               |  |  |                    |  |  |              |  |  |              |  |  | Load PDF   |                                     |                                     |  |
| 3                | 25/02/19 16:11  | SMA 1005X GIA REPORT.pdf          |               |  |  |                    |  |  |              |  |  |              |  |  | Load PDF   |                                     |                                     |  |
| 4                | 06/06/19 17:24  | ESTIMATE MARKED.pdf               |               |  |  |                    |  |  |              |  |  |              |  |  | Load PDF   |                                     |                                     |  |
| 5                | 10/07/19 11:05  | Workshop Invoice                  |               |  |  |                    |  |  |              |  |  |              |  |  | Load PDF   |                                     |                                     |  |
| 6                | 10/07/19 11:05  | Discharge Voucher                 |               |  |  |                    |  |  |              |  |  |              |  |  | Load PDF   |                                     |                                     |  |

## Linked Accident Report Documents

View View in Browser

|                    |                |                                   |            |                                     |                                     |
|--------------------|----------------|-----------------------------------|------------|-------------------------------------|-------------------------------------|
| Assessment Reports |                |                                   | 1 per page | <input checked="" type="checkbox"/> |                                     |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) |            | Thumbnail                           | Print                               |
| 1                  | 21/02/19 18:37 | Accident Statement                |            | Load HTM                            |                                     |
| Photos/Images      |                |                                   | 3 per page | <input checked="" type="checkbox"/> |                                     |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) |            | Thumbnail                           | Print                               |
| 1                  | 21/02/19 18:35 | Accident Photo                    |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 2                  | 21/02/19 18:35 | Accident Photo                    |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 3                  | 21/02/19 18:35 | Accident Photo                    |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 4                  | 21/02/19 18:35 | Accident Photo                    |            | Load JPG                            | <input checked="" type="checkbox"/> |
| 5                  | 21/02/19 18:35 | Accident Photo                    |            | Load JPG                            |                                     |

| Assessment Reports |                |                                   | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|------------|-------------------------------------|
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print                               |
|                    |                |                                   |            | <input checked="" type="checkbox"/> |
| 6                  | 21/02/19 18:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |
| 7                  | 21/02/19 18:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |
| 8                  | 21/02/19 18:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |
| Documentation      |                |                                   | 1 per page | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print                               |
| 1                  | 21/02/19 18:27 | Sketch Plan                       | Load JPG   | <input checked="" type="checkbox"/> |
| 2                  | 21/02/19 18:27 | Sketch Plan #2                    | Load JPG   | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                                | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                       |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19003462/ASD3E2

Date: 10/07/2019

### REFERENCE

Insured/Claimant: SERENE LAU SWEE LIN

Policy No:

Date of Loss: 21/02/2019

Nature of Claim: OD Claim No: 7409998474SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMA1005X

Make & Model: AUDI Q5, 2.0 TFSI Quattro (A)

Reg. Date: 30/05/2018 (Man. Year: 2018)

Colour: Blue

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$190,000.00

Sum Insured (S\$): Market Value/New Car Price

Engine No: DAX034066

Chassis No: WAUZZZF4J2147861

Odometer: 14936 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 235/55 R19

Rear Tyre Size: 235/55 R19

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's      | Adjuster's      | Difference      | Diff %       |
|-------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                               | 4,961.00        | 3,463.36        | 1,497.64        | 30.19        |
| Miscellaneous Items                 | 0.00            | 0.00            | 0.00            |              |
| Labour                              | 3,482.00        | 2,532.00        | 950.00          | 27.28        |
| Paintwork Labour                    | 0.00            | 0.00            | 0.00            |              |
| Towing                              | 0.00            | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b> | <b>8,443.00</b> | <b>5,995.36</b> | <b>2,447.64</b> | <b>28.99</b> |
| <b>- Excess (S\$)</b>               | <b>1,000.00</b> | <b>1,000.00</b> | <b>0.00</b>     | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>7,443.00</b> | <b>4,995.36</b> | <b>2,447.64</b> | <b>32.89</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>521.01</b>   | <b>349.68</b>   | <b>171.33</b>   | <b>32.88</b> |
| <b>Nett Amount (S\$)</b>            | <b>7,964.01</b> | <b>5,345.04</b> | <b>2,618.97</b> | <b>32.89</b> |

### INSPECTION

Date of Assignment: 25/02/2019

Date Inspected: 25/02/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No.               | Qty | Part No. | Particulars                            | Condition     | Repairer's  | Amount       |
|-------------------|-----|----------|----------------------------------------|---------------|-------------|--------------|
| 1                 | 1   |          | *REAR WINDSCREEN                       | Shattered     | 1,033.00 FS | *826.40 FS   |
| 2                 | 1   |          | *PRIMER                                | Necessary     | 19.00 FS    | *14.88 FS    |
| 3                 | 1   |          | *REAR LID SPOILER                      | Cracked       | 1,920.00 FS | *1,536.00 FS |
| 4                 | 1   |          | *REAR LID FOAM STRIPS                  | Necessary     | 17.00 FS    | *13.52 FS    |
| 5                 | 1   |          | *HIGH MOUNT LAMP                       | Not Necessary | 202.00 FS   | *- FS        |
| 6                 | 1   |          | *REAR LID TRIM PANEL - UPPER           | Cut           | 256.00 FS   | *204.80 FS   |
| 7                 | 2   |          | *REAR LID TRIM MOLDING PANEL - LH / RH | Necessary     | 422.00 FS   | *336.80 FS   |
| 8                 | 1   |          | *REAR LID AUDI EMBLEM                  | Necessary     | 113.00 FS   | *90.00 FS    |
| 9                 | 1   |          | *REAR LID INSCRIPTION Q5               | Necessary     | 87.00 FS    | *69.28 FS    |
| 10                | 1   |          | *REAR LID INSCRIPTION TFSI             | Necessary     | 87.00 FS    | *69.28 FS    |
| 11                | 1   |          | *PACKING ADHESIVE                      | Necessary     | 18.00 FS    | *13.92 FS    |
| 12                | 1   |          | *WINDSCREEN SEALANT                    | Necessary     | 200.00 FS   | *200.00 FS   |
| 13                | 1   |          | *SUNDRIES                              | Necessary     | 500.00 FS   | *19.20 FS    |
| 14                | 1   |          | *REAR LID INSCRIPTION QUATTRO          | Necessary     | 87.00 FS    | *69.28 FS    |
| Total Parts (S\$) |     |          |                                        |               | 4,961.00    | 3,463.36     |

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                                            | Lab.Type | Repairer's | Amount   |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|----------|
| <b>Labour Items</b>     |                                                                                                                                                        |          |            |          |
| 1                       | TO REMOVE AND REINSTALL REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS                                                             | New      | 280.00     | 280.00   |
| 2                       | TO DISMANTLE REAR LID FOR REMOVAL OF GLASS SHARDS. RENEW REAR LID SPOILER. INSPECT TRIMS FOR DAMAGE AND RENEW ACCORDINGLY. REINSTALL ALL PARTS REMOVED | New      | 1,050.00   | 500.00   |
| 3                       | TO RESPRAY REAR LID AND REAR LID SPOILER                                                                                                               | New      | 1,200.00   | 800.00   |
| 4                       | TO RENEW REAR WINDSCREEN                                                                                                                               | New      | 480.00     | 480.00   |
| 5                       | TO CARRY OUT INTERIOR GROOMING FOR REMOVAL OF GLASS FRAGMENTS                                                                                          | New      | 280.00     | 280.00   |
| 6                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                          | New      | 192.00     | 192.00   |
| Gross Labour Cost (S\$) |                                                                                                                                                        |          | 3,482.00   | 2,532.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >