Mei Kwan (LKKAuto)

From: Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Sent: Monday, 1 April, 2019 3:16 PM

To: Vic (LKKAuto); Mei Kwan (LKKAuto); Admin A; CS A Team

Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving YN7282L (OI: SNM19D200995C02/2) and

GBB4336X (TP: LKK REF - CC6/CTI19003449/Kha3) on 19/02/2019

Attachments: REPORT OF YN7282L.pdf

Categories: HMK

LKK REF - CC6/CTI19003449/Kha3

CTI REF - SNM19D200995C02/2 (YN7282L)

Dear Vic

We refer to your various emails pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

p/s Catherine Thia no longer in service with Claims Department

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6183 FAX: (65) 6224 7478

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, 1 April, 2019 1:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> **Cc:** Catherine Thia <catherine.thia@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YN7282L (OI: SNM19D200995C02/2) and GBB4336X (TP: LKK REF

- CC6/CTI19003449/Kha3) on 19/02/2019

Importance: High

WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Monday, 11 March, 2019 11:41 AM

To: Mei Kwan (LKKAuto); claimsdept@sg.cntaiping.com Cc: Catherine Thia; CS A Team; Admin A; Alfred Toh

Subject: RE: Direct Settlement - Accident Involving YN7282L (OI: CTI - TBA) and GBB4336X (TP: LKK REF -

CC6/CTI19003449/Kha3) on 19/02/2019

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir / Madam.

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Mei Kwan (LKKAuto)

Sent: Monday, 4 March, 2019 10:18 AM To: claimsdept@sg.cntaiping.com

Cc: Catherine Thia; Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving YN7282L (OI: CTI - TBA) and GBB4336X (TP: LKK REF -

CC6/CTI19003449/Kha3) on 19/02/2019

Importance: High

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 26 February, 2019 8:38 AM

To: claimsdept@sg.cntaiping.com

Cc: Catherine Thia <<u>catherine.thia@sg.cntaiping.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <admin-a@lkkauto.com>

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Subject: Direct Settlement - Accident Involving YN7282L (OI: CTI - TBA) and GBB4336X (TP: LKK REF -

CC6/CTI19003449/Kha3) on 19/02/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBB 4336X at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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