

12/07/1987

ASS. REC. BY

REF

CS/ASM19003408/Jxd3⁵²

Special Instruction

Car/Vehicle

Three fire

ASSIGNMENT (Office)

From (Person)

Kitty Teo

of

ASM(CAXA)

Date/Time

20/2/19

Estimated Cost

Bill to

☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

FBH 9728

Insured

at Workshop m/s

thai hong

Tel:

66619688

of

2SD surgui kadut st-1

Policy No.

Claim No.

SQM01DFF

Sum Insured

Excess:

\$300.00

Make of Vch:

D.O.A. 6/2/19

(Client's Record)

Fire (Investigation)

H.O.D. Enforcement

CA / REV / REP. / REV 24 HRS

Date/Time

1031am 21/2/19

Person Contacted

Vehicle

☒ IN / ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	Call owner 92209815 - Mr. Tan.
22/2 11.35am	Spoken to owner Mr Tan, the bike is at Malaysia. He will bring over to Singapore then arrange for inspection. FBH 9728 - X
4/4/19	Submit ext T/L - mv: \$7.5K (EST) LTA: \$813 NV: \$6687

Singapore House I.e

TOTAL

RECEIVED 04 APR 2019

* To check his D/L whether can ride spore bike. *

Assign to Naz for investigation.

No need to by SCDF rpt as fire in Hsia.




Service Request Details

Claim

S9M01DFF

Reference

None 

Loss Date

February 6, 2019

Request Date

February 21, 2019

Due Date

February 28, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Fire

Own Damage Investigation

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

FBH9728J

Make

Service Address

25D Sungei Kadut Street 1, , 729332

Primary Contact/Insured

TAN SIN FUI
514 WOODLANDS DRIVE 14, #09-125, 730514, Singapore

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions
EXCESS \$300

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

TYPE



SENT

2/21/19 9:30 AM

FROM

TEO Kitty

SUBJECT

Please conduct Fire investigation. Thanks.

BODY

*



RATAN BHOSALE Pragati

From: Jerleen Tang <jerleen@huahong.com.sg>
Sent: Wednesday, February 20, 2019 3:12 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: AXA OD Claim (Fire) for vehicle FBH 9728 J
Attachments: GIA REPORT.PDF; docs.pdf

Categories: Pragati

Dear AXA

Our client claiming own damage (fire case). Kindly refer to attached GIA report.

Kindly contact insured Mr Tan @ 92209815 directly

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



26/3/19 - Kitty

◀ MV RANGE - \$4.5K TO \$7.5K

Type

🔔 Question

Message

Hi Lkk Please note mv range.

Reply



IA - FBH 9728J

Type

🔗 Question

Message

Dear Kitty, Please be informed that IA submitted. Vehicle recommended Total Loss. Pending investigation and we have Not Authorize repair. Thanks Shirley Hiew (On behalf Veron)

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 20/03/2019

Survey Details:

Date of loss	6-Feb-19
Date of appointment	21-Feb-19
Date of survey	19-Mar-19
Location of survey	25D SUNGEI KADUT STREET 1 SINGAPORE 729332

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	FBH 9728J
Make and Model	YAMAHA JUPITER 135 MANUAL
Date of registration	21-Nov-13
Excess	\$300
Market Value	\$7,500
Parf Rebate	\$813
Nett Loss	\$6,687

Repair details:

Initial Estimate	TOTAL LOSS
------------------	------------

Proposed/Revised repair cost:

Parts	TOTAL LOSS
Check items (estimate)	
Labour	
Total	
Lump Sum(if applicable)	

Number of days for repair	NA
---------------------------	----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

The vehicle caught fire. Pending investigation. Vehicle recommended total loss.

Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 11/02/2019 16:47
 Date Of Accident 06/02/2019 22:00
 Exact Location Of Accident AT TAMAN TAMPOI INDAH
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number FBH9728J
Insured/Policyholder
 Name Of Registered Owner TAN SIN FUI
 NRIC No S8584989A
 Email Address TANJACKY85@GMAIL.COM
 Mobile Phone No (LOCAL) +65-92209815
 Alternative Phone No OFFICE-92209815

Vehicle Particulars

Manufacturer YAMAHA
 Model JUPITER 135 MANUAL
 Exact Purpose for which vehicle was being used at time of accident
 Are you claiming under your own insurance policy for repair to your vehicle? YES
 If No, Please state action to be taken
 Vehicle Category MOTORCYCLE

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD
 Type Of Coverage THIRD PARTY FIRE AND/OR THEFT
 Fleet Policy NO
 Policy Number AN3169727
 Cover Note Number

Driver

Name of Driver TAN SIN FUI
 NRIC No S8584989A
 Date Of Birth 20/04/1985
 Occupation INDOOR
 Date Of Driving Pass 01/11/2012
 Driving Experience 6 YEARS AND 3 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-92209815
 Fax Number
 Contact Number OFFICE-92209815
 EMail Address TANJACKY85@GMAIL.COM

- beli kamping - Segamat
 - byk motor. 16 biji motor.

- 1st hand.
 - 5 tahun.
 - use for commuting.
 - last servicing 1wk
 5/1 CNY, Service @
 JB.

- change engine oil.
 - no major problem.

- Security didn't know
 what happen
 - peng. banda.

- 6/2/19. Bunked.
 inform when he
 came back.
 - free brought to Chik Kong.
 Note bought for Chik Kong.

Address	APT BLK 514 WOODLANDS DRIVE 14 #09-125
Postcode	730514
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	FIRE, EXPLOSION OR LIGHTNING
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	WOODLANDS EAST N.P.C
Police Station Address	ROAD: 3 WOODLANDS DRIVE 63 , POSTCODE: 737890 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER POLICE REPORT

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

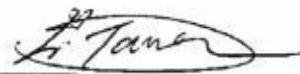
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:


- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

A hand-drawn sketch on a grid background. It features a horizontal line with several vertical tick marks. A small figure, possibly a person, is drawn on the line. The word "FIRE" is written above the line, and "A- FBH-97283" is written to the right.

[illegible]

I/We declare the foregoing particulars are true in every respect.

GLAUC SketchWLM.dcm v3.

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



POLIS DIRAJA MALAYSIA

REPOt POLIS

Balai : TAMPOI
Daerah : J/BAHRU UTARA
Kontinjen : JOHOR
No Repot : TAMPOI/002749/19
Tarikh : 09/02/2019
Waktu : 0951 AM
Bahasa Diterima : B. Malaysia

Butir-butir Penerima Repot

Nama : NUR AJIRA MOHAMAD TOP

No Personel : R188519

Pangkat : L/KPL

Butir-butir Jurubahasa (Jika Ada)

Nama : ---

No K/P (Baru) : ---

No Polis/Tentera : ---

No Paspot : ---

Bahasa Asal : ---

Alamat : ---

Butir-butir Pengadu

Nama : TAN SIN FUI

No K/P (Baru) : 850420016027

No Polis/Tentera : ---

No Paspot : ---

No Sijil Beranak : ---

Jantina : Lelaki

Tarikh Lahir : 20/04/1985

Umur : 33 tahun 9 bulan

Keturunan : Cina

Warganegara : Malaysia

Pekerjaan : CONTRACTION SINGAPORE

Alamat Tempat Tinggal : BLOK C 05-15 FLAT SRI KENARI, JALAN TITIWANGSA UTAMA, TAMAN TAMPOI INDAH, JOHOR BAHRU

Alamat Ibu/Bapa : ---

Alamat Pejabat : ---

No Tel (Rumah) : ---

No Tel (Pejabat) : ---

No Tel (HP) : 019-7556027

Emel : ---

Pengadu Menyatakan:-

PADA 04/02/2019 JAM L/KURANG 0800HRS SAYA TELAH MELETAKKAN M/SIKAL BERNOMBOR PENDAFTARAN FBH 9728 J JENIS YAMAHA 135 BERWARNA PUTIH MILIK SAYA DI KAWASAN PARKING MOTOR DI FLAT SRI KENARI, JALAN TITIWANGSA UTAMA, TAMAN TAMPOI INDAH, JOHOR BAHRU. PADA 08/02/2019 JAM L/KURANG 2200HRS SAMPAI DI RUMAH, SAYA DAPATI BAHAWA M/SIKAL TERSEBUT TELAH TERBAKAR. PUNCA KEBAKARAN SAYA TIDAK PASTI. BUTIR-BUTIR M/SIKAL :

1)NO PENDAFTARAN :FBH 9728 J

2)JENIS M/SIKAL :YAMAHA 135

3)BERWARNA :PUTIH

SAYA DATANG KE BALAI POLIS BUAT LAPORAN UNTUK TINDAKAN LANJUT. SEKIAN LAPORAN SAYA

Tandatangan Pengadu:

Tandatangan Jurubahasa(Jika ada) :

Tandatangan Penerima Repot:


Salinan Repot Pertama
KETUA PEJABAT PERTANYAAN
BALAI POLIS TAMPOI



SINGAPORE POLICE FORCE



L/20190211/2072

1 of 2

POLICE REPORT (NP299)

Report No. L/20190211/2072

Police Station Of Origin
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

Date/Time Report Made 11/02/2019 15:59	Vide Report No.	Station Diary No. 134		
Name Of Informant TAN SIN FUI	Address APT BLK 514 WOODLANDS DRIVE 14 #09-125 SINGAPORE 730514			
ID Type / ID No. NRIC NO / S8584989A	Contact No. Home/Office	Mobile 92209815		
Nationality MALAYSIAN	Email Address			
Occupation OPERATOR	Sex Male	Age 33	Date of Birth 20/04/1985	Race Chinese
Institution/School Name	Language			
Date/Time Of Incident 04/02/2019 08:00 - 08/02/2019 22:00	Location Of Incident Johor Bahru. Taman Tampoi Indah MALAYSIA			

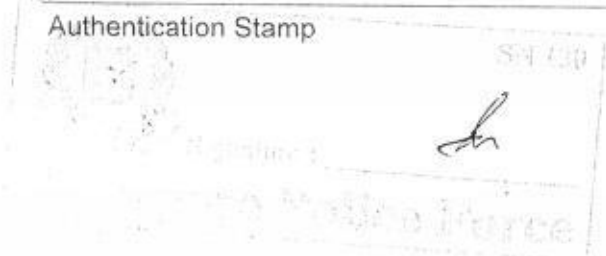
Brief details.

On the 04/02/2019 at about 0800hrs, I parked at my motorcycle reg no.: FBH9728J, inside of my condominium at Malaysia, Johor Bahru, Taman Tampoi Indah, and went to Malaysia, Segamat, for Chinese new year.

On the 08/02/2019 at about 2200hrs, I went back to Johor Bahru, Taman Tampoi Indah, to retrieved my motorcycle, I realized that my motorcycle was burnt and totally damaged. The condominium management

Signature Of Officer Recording The Report: L / Sgt 2 CHOON EE SHEN	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 11/02/2019 15:59
Officer In-Charge Of Case: L / Woodlands Police Divisional Investigation Branch / Insp NG MEIQI, JOLENE Contact No.:	Classification Of Case:

Authentication Stamp





**SINGAPORE
POLICE FORCE**



L/20190211/2072

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. L/20190211/2072

staff informed me that on the 06/02/2019 at about 2200hrs, one of the motorcycle parked there was caught fire for unknown reason and the fire spread to my motorcycle and subsequently my motorcycle caught fire and burnt.

I wish to state that this is the first time such incident happen to me and I already lodged a report in Malaysia. I lodging this report for insurance claimed.

Signature Of Officer Recording The Report:

L / Sgt 2 CHOON EE SHEN

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:
L / Woodlands Police Divisional Investigation Branch /
Insp NG MEIQI, JOLENE
Contact No.:

Authentication Stamp

Signature Of Informant:

Date/Time:
11/02/2019 15:59

Classification Of Case:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 4989A

Vehicle Details

Vehicle No.: FBH9728J
Vehicle to be Exported: Yes
Intended Deregistration Date: 20 Feb 2019
Vehicle Make: YAMAHA
Vehicle Model: JUPITER 135 MANUAL
Primary Colour: White
Manufacturing Year: 2013
Engine No.: 55S123820
Chassis No.: MH355S004DK123820
Maximum Power Output: -
Open Market Value: \$1,725.00
Original Registration Date: 21 Nov 2013
First Registration Date: 21 Nov 2013
Transfer Count: 1
Actual ARF Paid: \$259.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 20 Nov 2023
COE Category: D - Motorcycle
COE Period(Years): 10
QP Paid: \$1,712.00
COE Rebate Amount: \$813.00
Total Rebate Amount: \$813.00

The information contained herein is correct as at 20 Feb 2019

OK

Bike model
Yamaha Jupiter MX135

Type
Any

Price From
Any

Price To
Any

Class
2B

[MORE SEARCH OPTIONS](#)

SEARCH

Yamaha Jupiter MX135



SGD\$4800

Reg : 08/05/2013

Type: Cubs
134cc

Yamaha Jupiter MX135 for sale. Interested parties are welcome to Neg. Trade/Loan available. Do visit us at Wing Fuat @ Sims Place! No Fee.

Posted on : 11/03/2019

PAID AD

DEALER AD

C

Yamaha Jupiter MX135



SGD\$6800

Reg : 16/09/2013

Type: Cubs
134cc

Clutch Model. Loan available. 0% interest credit card installment plans available. Low down payment, low interest & the highest trade in.

Posted on : 11/03/2019

PAID AD

DEALER AD

C

AXA INSURANCE PTE LTD
 8 Shenton Way, #24-01 AXA Tower
 Singapore 068811
 Customer Service Centre #B1-01
 Tel: 6338 7288 Fax: 6338 2522
 Website: www.axa.com.sg
 GST Registration Number: 199903512M



Original

A/c No: 03375

Policy No (if any):

Renewal

SmartDrive Quote Ref:

MOTOR COVER NOTENo. **AN3169727 ()**

- The Motor Vehicle (Third Party Risks and Compensation) Act (Cap 189) - Republic of Singapore; or
- The Road Transport Act 1987 of Malaysia; or
- The Agreement between the Minister of Finance (Singapore) and the Motor Insurers' Bureau of Singapore dated 22 February 1975; or
- The Agreement between the Minister for Transport (Malaysia) and the Motor Insurers' Bureau of West Malaysia dated 30 March 1992;
- And any subsequent revisions to the above Acts and Agreements

The Insured mentioned in the Schedule, having proposed for insurance in respect of the Motor Vehicle described in the Schedule, is hereby HELD COVERED under the terms of the Company's usual form of Motor Policy applicable thereto for the period mentioned in the Schedule unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

THE COMPANY	AXA INSURANCE PTE LTD
INSURED	TAN SIN FUI
MAKE AND DESCRIPTION OF VEHICLE	YAMAHA JUPITER 135 MANUAL
VEHICLE REGISTRATION NO.	FBH9728J
YEAR OF MANUFACTURE	2013
ENGINE NO.	55S123820
CHASSIS NO.	MH355S004DK123820
ENGINE CAPACITY/TONNAGE	134
COVER TYPE	THIRD PARTY, FIRE & THEFT
HIRE PURCHASE	NO
VALUE (\$)	MARKET VALUE
PERIOD OF INSURANCE	FROM: 22-Nov-2018 TO: 21-Nov-2019
EXCESS (\$)	300
AXA PREMIUM WORKSHOP?	Yes

WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA).

集光摩多私人有限公司
CHEK KONG MOTOR PTE LTD
 Blk 1, Unit 387B Woodlands Road
 Yew Tee Industrial Est Singapore 677948
 UEN: 201715297H

AXA INSURANCE PTE LTD

Issued by ANDA INSURANCE AGENCIES PL on 9-Nov-2018 9:38:47 AM


 Authorised Signature

- Note: This Cover Note is only valid for 60 days from the date of issue unless replaced by the Certificate of Insurance issued by the Company.
- Premium for time on risk will be charged subject to minimum S\$53.50 (inclusive of GST) if the policy is cancelled after the inception date.
 - An administrative fee of \$26.75 (inclusive of GST) will be charged:
 - Cover note issued and cancelled before inception.
 - Retaining the old registration number for a new vehicle insuring with AXA.

PREMIUM WARRANTY

For Individual Customers:

Please note that the premium in full should be paid before inception date shown above in order for the insurance cover to be valid.

For Non-Individual Customers:

Please note that where the period of cover is for more than 60 days, the premium in full should be paid within 60 days on inception/renewal/enforcement. For all other cases, the premium in full should be paid before inception.

MTR/CNOTE/P01.03