



Hello, NAC\_PAYA\_UBI\_800601

Change Language Change Password Log Out

My Desktop

Notice of Loss

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="21/02/2019 00:05"/>
Vehicle No.(For Motor)	<input type="text" value="FL8899L"/>	Certificate Number	<input type="text"/>

Search

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5077294328-03		YOUNG AZMAN BIN ABDUL RAHMAN	S6801149C	GMC	Third Party, Fire & Theft	FL8899L	FL8899L	27/01/2019	26/01/2020

Continue

▼ Policy Information

Policy No.	5077294328-03	Policyholder Name	YOUNG AZMAN BIN ABDUL RAH	Policyholder NRIC	S6801149C
Certificate No.					
Address	BLK 406 #03-269 CHOA CHU KANG AVENUE 3 SINGAPORE 680406				
Product Name	MOTORCYCLE INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	11/01/2019	Effective Date	27/01/2019 00:00	Expiry Date	26/01/2020 23:59
Third Party Excess	0	Own damage Excess	0	Windscreen Excess	
Additional Excess		OS Premium	0		
Outside Singapore OD Excess		Outside Singapore TP Excess			
Agent	YEW HENG CREDIT ENTERPRISE	Agent Tel.	67437030	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

▼ Policyholder Mailing Address

Address 1	BLK 406 #03-269	Address 2	CHOA CHU KANG AVENUE 3	Address 3	SINGAPORE 680406
Address 4		Address Type	Singapore address	Post Code	680406
Unit No.		Related Policy Number	5077294328-03		

► Insured Object: FL8899L

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
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Continue Cancel

**TP Claims against NTUC Income: Follow-Through Survey**

Date      4/3/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1	MT/1033740-002	COMFORT TRANSPORTATION PTE LTD	SHD 4537B	FL 8899L
2	MT/1033577-002	COMFORT TRANSPORTATION PTE LTD	SHC 3325H	SGB 8664M
3	MT/1033786-002	COMFORT TRANSPORTATION PTE LTD	SHD 7119E	GBF 5149S
4	MT/1033788-002	COMFORT TRANSPORTATION PTE LTD	SH 8701R	SJR 5821B

Date/Time: 21.02.2019 16:55

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305271199

CUSTOMER

VMS

CUSTOMER NO.

DRESS

L (R)

(P)

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(O)

VARS

REGN NO.:

SHD4537B

MILEAGE

MAKE:

HYUNDAI

FUEL

E.....1/2.....F

MODEL

SONATA

DATE/TIME IN

21.02.2019 14:35

YR OF MANU.

25.10.2012

TARGET DATE

CHASSIS CODE

KMHET41VMCA830472

COMPLETION DATE/TIME

SCOUNT CARD NO.

JOB DESCRIPTION

Accident Date: 21.02.2019

NATURE: 3P 21.02.2019

( C )

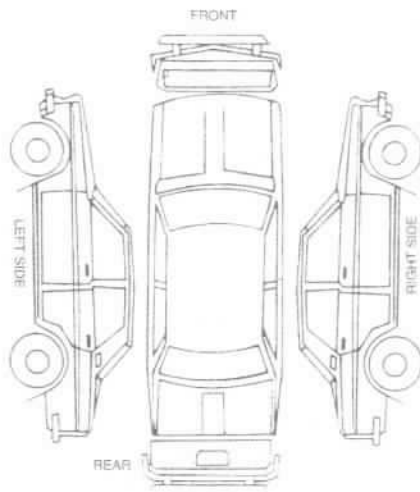
S/NO

LABOR CODE

DESCRIPTION

NTUC - Right Rear

LRC/Kalmi -



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

2:

0.:

le No.:

SHD4537B

LARRY

Vehicle No.:

SHD4537B

Larry Ng

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	21/02/2019 15:52
Date Of Accident	21/02/2019 00:05
Exact Location Of Accident	BUKIT TIMAH RD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHD4537B
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	SONATA
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	
Driver	
Name of Driver	CHENG JOO HIONG
NRIC No	S0998075Z
Date Of Birth	18/06/1947
Occupation	OUTDOOR
Date Of Driving Pass	03/04/1968
Driving Experience	50 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81686659
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	530 05-14 SERANGOON NORTH AVENUE 4
Postcode	550530
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	HOUGANG NPC
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

SEE POLICE REPORT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FL8899L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	FRT
No. Of Passenger (Including Driver)	

#### DETAILS OF INJURED PERSON 1

Name	RIDER
Approximate Age	
Injuries Sustain	GIDDY
Injured person in which vehicle?	FL8899L
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	



## Sketch Plan Pg. 1

### SKETCH PLAN

ST Timon, RM

① SHD 45378

② FL 8809L

③ → Maple wood Condor

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer : Police report attached

T/20190221/2009

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

FORT TRANSPORTATION PTE LTD  
CO REG. NO. 199303821F

Policyholder's Signature \_\_\_\_\_  
Date & Time: \_\_\_\_\_

Driver's Signature

Reporting Centre Personnel's Signature

2/2/19  
Jackson Heng Fraction  
CSO



**SINGAPORE  
POLICE FORCE**



T/20190221/2009

1 of 3

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

Report No. T/20190221/2009

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 21/02/2019 02:28	Vide Report No.: J/20190221/0003	Station Diary No.: 22
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**Informant's Particulars**

Name of Informant: CHENG JOO HIONG			Address: APT BLK 530 SERANGOON NORTH AVENUE 4 #05-14 SINGAPORE 550530	
ID Type / ID No.: NRIC NO / S0998075Z			Contact No.: Home/Office:	Mobile: 81686659
Nationality: SINGAPORE CITIZEN			Email:	
Sex: Male	Age: 71	Date of Birth: 18/06/1947	Type of Informant: Driver	
Race: Chinese			Language:	Institution / School Name:
Occupation: Taxi driver			Driving Licence Information: Class: 3 Date of Expiry:	

**General Information of the Accident**

Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 21/02/2019 00:00	Type of Location: Straight Road
Location: Along Road 1 BUKIT TIMAH ROAD  near the vicinity of Tan Chong Motor				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control: Not Controlled	Traffic Volume: Light	
Type of Collision:			Anyone conveyed by ambulance: Yes	

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FL8899L	Motorcycle					0
SHD4537B	Car				Slightly Damaged	0

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE  
POLICE FORCE**



T/20190221/2009

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

2 of 3

Report No. T/20190221/2009

**CONTINUATION OF REPORT**

Driver			
Name	CHENG JOO HIONG	ID No.	S0998075Z
Related Vehicle	SHD4537B (Car)	Contact No.	81686659
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 21/02/2019 at about 0000hrs, I was driving my vehicle - One blue Comfort Delgro Taxi (Registration Plate Number: SHD4537B). I had just dropped off a passenger at Maplewood Condominium located along Bukit Timah Road near to Tan Chong Motors. I had wanted to make a U-turn along the said road. I made a check and saw that traffic was clear as such, I proceeded to drive to U-turn road opening. As I proceeded to the U-turn opening, my vehicle was suddenly hit by a orange motorcycle (Registration Plate Number: FL8899L). The motorcycle as well as the rider fell to her right. As a result of the collision, my vehicle had damages on the my rear-right signal was damaged, the rear right region of my vehicle was scratched. I am not sure regarding the damages to the motorcycle.

Upon collision, I got out of my vehicle to make a check on the female rider (no particulars available) who was conscious at the time. The rider informed that she was giddy. A passerby had assisted and called for the ambulance. Ambulance made a check on her and admitted her to Ng Teck Fong Hospital. The traffic police also came to scene. The traffic police officer also took down the statement of the female rider before being conveyed. Traffic Police took down my statement and took my In-vehicle CCTV SD card. I was given a case number - J/20190221/0003 and was advised to lodge a police report at any nearest police station.

I am not sure whether the rider had any in-built CCTV. I am not sure whether the vicinity of incident location has CCTV which could have capture footage of the incident. I am not injured.



**SINGAPORE  
POLICE FORCE**



T/20190221/2009

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

3 of 3

Report No. T/20190221/2009

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /

Sgt 2 MOHAMAD ZULHIZWAN AQMA BIN  
MOHD ZULKEFLEE

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIT /

Staff-Sgt. YAN MINGSHENG DANIEL

Contact No.: 65476252

Authentication Stamp

NP168



Signature:

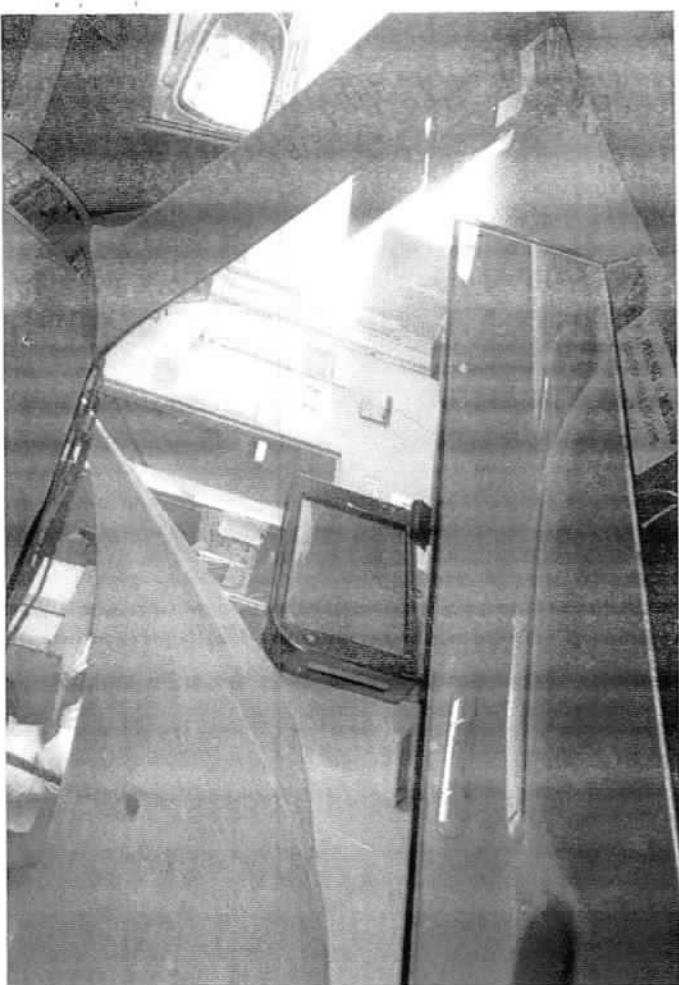
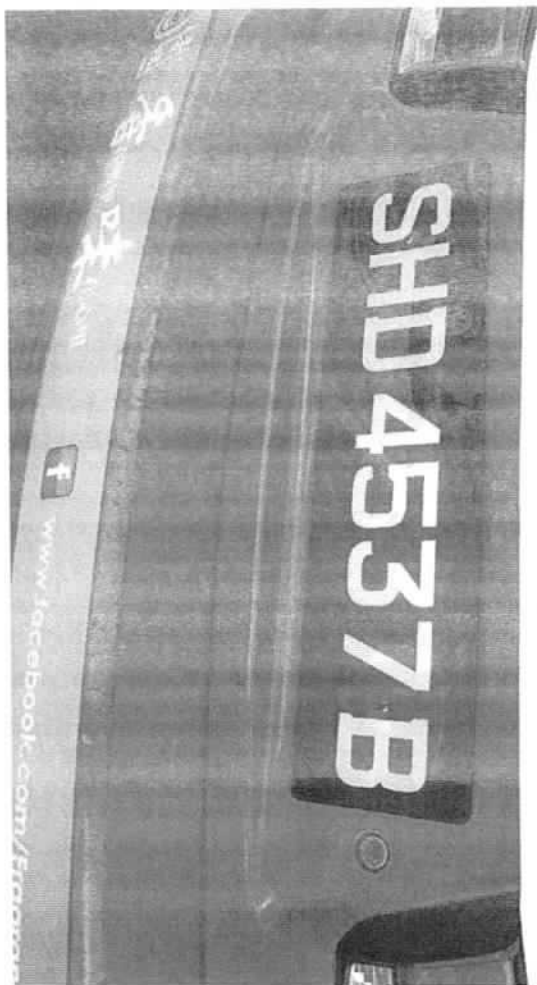
Signature Of Informant:

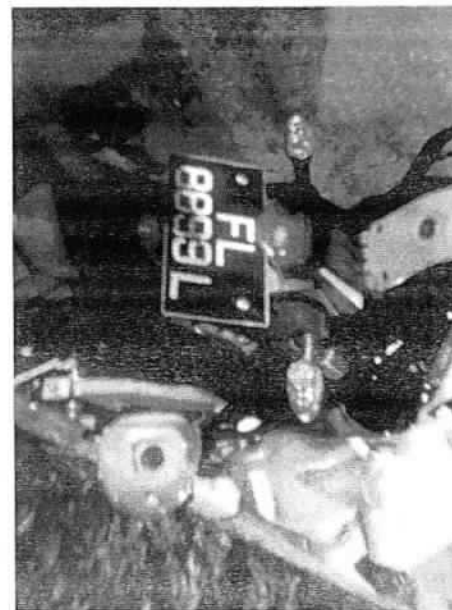
Date/Time:

21/02/2019 02:28

Classification Of Case:

香在嘴里，味在心里 Fragrance







## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHD 4537B

DATE 21/2/2019 14:42

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>X repair</i>			\$ 578.40	
	Rear Bumper Clip <i>X 11</i>			\$ 22.00	
	Rear Bumper Protector (RH) <i>X repair</i>			\$ 38.00	
	Tail Lamp (RH) <i>— 11</i>		\$ 344.00	\$ 688.00	
	Rear Fender (RH) <i>X repair</i>			\$ 1,935.90	
	Rear Fender Inner Lining (RH) <i>X 11</i>			\$ 74.10	
	Rear Windscreen Moulding <i>X 11</i>			\$ 60.00	
	<b>SUB TOTAL</b>			<b>\$ 3,396.40</b>	
	<b>LESS 20%</b>			<b>\$ 679.28</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 2,717.12</b>	
	Rear Bumper Advertisement Logo <i>— 11</i>			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH) <i>— 11</i>		\$ 100.00	\$ 200.00	Nett
	Rear Fender Comfort Sticker (RH) <i>— 11</i>			\$ 30.00	Nett
	Rear Windscreen Sealant <i>X 11</i>			\$ 46.00	Nett
				<b>\$ 326.00</b>	
	<b>Labour Charge</b>				
	Panel Beating			\$ <del>800.00</del> <i>400</i>	
	Spray Painting Charge			\$ <del>600.00</del> <i>400</i>	
	Wiring Charge			\$ <del>30.00</del> <i>20</i>	
	Tuff Kote			\$ <del>50.00</del> <i>X 11</i>	
	Remove/Refix Cushion & Upholstery Rear			\$ <del>150.00</del> <i>50</i>	
	Remove/Refix Rear Windscreen Glass			\$ <del>120.00</del> <i>X 11</i>	
	<b>TOTAL LABOUR</b>			<b>\$ 1,750.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 4,793.12</b>	
<p><i>1/Calin 10/11/19</i></p> <p><i>22/2/19 1020 hrs.</i></p> <p><i>3 Days.</i></p> <p><i>4/1</i></p> <p><i>After Repair p/h.</i></p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

# COMFORTDELGRO ENGINEERING

Our Job Ref No 305271199  
Date : 01/03/19

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

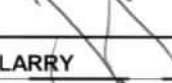
## FINALIZATION FORM


To : LKK Fax :  
Attn : KALVIN  
: SHD4537B Date of Accident : 21.02.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: NTUC --- FL8899L  
###
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \_\_\_\_\_
  - (b) Labour Charges ### \_\_\_\_\_
  - Total for Part-By-Part Repair Cost** \_\_\_\_\_
  - (c) Lumpsum Repair (if applicable) N \_\_\_\_\_
  - Total for Lumpsum repair cost after Less: 20% **\$1,150.00**
  - Final Lumpsum Repair cost** \_\_\_\_\_
3. Estimated normal period for repairs: 3 working days
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LARRY  
Tel : 6214 8315  
Fax : 65468156

Signature :   
Name : Calvin  
Date : 1/3/19

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_  
\_\_\_\_\_





## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19003397/K1sd3e2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 05-03-2019

189556



Code: INC4

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FL 8899L	Veh. Inspected	SHD 4537B
Policy No.	5077294328-03	Coverage (\$)	0.00
Claim No.	MT/1033740-002	Excess (\$)	0.00
Assign From		Assign Date	22/02/2019

### 2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KMHET41VMCA830472	Colour	BLUE
Odometer	877309	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	WEST LAKE	7 mm
L/H Front Tyre	215/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	215/60 R16	WEST LAKE	6 mm
L/H Rear Tyre	215/60 R16	WEST LAKE	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.
--

### 5. General Information

Accident Date	21/02/2019	Inspection Date	22/02/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4537B**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER	TO REPAIR SEE LABOUR	578.40	-
10	REAR BUMPER CLIP	NOT NECESSARY	22.00	-
1	REAR BUMPER PROTECTOR (RH)	TO REPAIR SEE LABOUR	38.00	-
2	TAIL LAMP (RH) @\$344.00	CRACKED	688.00	688.00
1	REAR FENDER (RH)	TO REPAIR SEE LABOUR	1,935.90	-
1	REAR FENDER INNER LINING (RH)	SERVICEABLE	74.10	-
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	60.00	-
	LESS 20% DISCOUNT		-679.28	-137.60
			2,717.12	550.40
<b><u>SPECIAL NETT ITEMS</u></b>				
1	REAR BUMPER ADVERTISEMENT LOGO (SN)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN)	NECESSARY	200.00	200.00
1	REAR FENDER COMFORT STICKER (RH)(SN)	NECESSARY	30.00	30.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	46.00	-
			326.00	280.00
<b><u>LABOUR</u></b>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER,REAR BUMPER PROTECTOR (RH) AND REAR FENDER (RH).		800.00	400.00
	SPRAY PAINTING CHARGE.		600.00	400.00
	WIRING CHARGE.		30.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR.		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY	120.00	-
			1,750.00	870.00
<b>GRAND TOTAL</b>			<b>4,793.12</b>	<b>1,700.40</b>

Report Ref No. NS/INC19003397/K1sd3e2

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			1,150.00
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Report Ref No. NS/INC19003397/K1sd3e2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator



K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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