

Please note that: -

LKK ref	Officer in charge
CC3/AIG19003395/jha3	Vic – 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <eileenbay@smrt.com.sg>

Sent: Monday, 8 April, 2019 4:59 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - ACCIDENT INVOLVING TIB1246J AND SLQ7149C ON 15/02/2019 ALONG UPPER BT TIMAH RD

Our Ref: **BUS/02/19/5033/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **TIB1246J**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$2,200.00
Loss of Use	\$1,050.00 (3 days x \$350.00)
LTA Search Fee	\$7.00
Total	\$3,257.00

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19003395/Jha3

17 APRIL 2019

DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD
1 GATEWAY DRIVE
#15-08
SINGAPORE 608531

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ7149C AND TIB1246J ON 15/02/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from TIB1246J against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **30/04/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)



Date: 28.11.2019

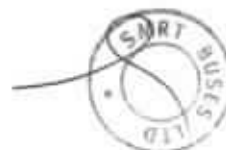
Our Ref. No.: BUS/02/19/5033/KC

Letter of Authorisation

We, **SMRT BUSES LTD** (Company Registration No: **198202292D**) the owner of bus registration number **TIB1246J** hereby authorise **SMRT Automotive Services Pte Ltd** ("**AutoSvs**") to deal with all matters arising out of the accident between my bus and **SLQ7149C** happened on **21.02.2019** along **UPPER BUKIT TIMAH ROAD** (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name :.....SMRT BUSES LTD..... Signature: _____



Co. Reg. No. :.....198202292D.....

Tel No.:.....SMRT Buses Ltd

Address : 6 Ang Mo Kio Street 62
Singapore 569140

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

BUS/02/19/5033

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,200.00**(Repair Cost), **S\$975.00**(Loss of ~~Rental~~/Use), **S\$7.00**(Disbursement) for vehicle no. **TIB1246J** that was damaged pursuant to the accident which occurred on **15/02/2019** (date) along **UPPER BUKIT TIMAH ROAD FROM DAIRY FARM ROAD** (location) involving vehicle no/s **SLO7149C**. This is pursuant to the inspection conducted on **21/02/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **TIB1246J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **TIB1246J** (vehicle no.) as a result of the accident.

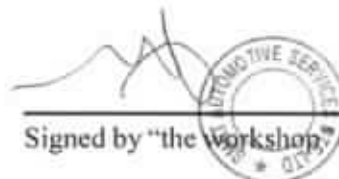
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of Nov (month) 2019 (year)



Signed by appointed surveyor



Signed by "the Workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190300386
Date : 22.03.2019
Vehicle No. : TIB1246J
Your Ref No. : BUS/02/19/5033
Our Ref No. : 24100240
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	2,200.00

GRAND TOTAL \$ 2,200.00

Remark :

Make/Model : MERCEDES 0405G
Accident Date : 15.02.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	18 Feb 2019 / 16:14:38	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLQ7149C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190218161438012435

Search Date / Time: 15 Feb 2019 11:50:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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