

INS. CASE OWNER:

CC 4, 1900 3392, JPas 1/2

IDAC:

Service:

OHJ

DOI:

20/2/19

Date / Time:

14/2/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Yp4842y

Claim No.:

Name of Insured:

CARGO (S) PTE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

PC7464T



INSRS:

WSP:

Tel:

Liability:

RMKS:

the one
holders.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/2

OHJ

8/4/19

Email LOI

* final bill addressed to LK? final bill
amount diff to sufficient amount.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to GI:

20/2/19
8/4/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to GI:

Authorisation To Act:

Release Voucher: (No Head)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: OHJ

Repair Cost:

46 S\$3,100

(3 days)

Reduction:

83 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 25.11.19

Confirm with: Huan

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Rear End.

Repair Cost:

S\$3,100.00

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 750.00

(\$150 x 5 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search:

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost:

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$400

Total:

S\$4,450.00

Global Sum SS:

FINAL PAYMENT

Date/Time: 25.11.19

Confirm with: Huan

Email ☒ Call ☐

Payee 1:

S\$4,450.00

Name 1:

THE ONE HOLDINGS PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
25/11/19

ok

27/11

ok

The One Holdings Pte Ltd
Office: 8 Woodlands Industrial Park E3 (S757786)
Reg :2017040522
Phone: 67558810 Fax: 67558809

Our Ref: TP/PC7464T/0003

Date: 16/02/2019

QUOTATION

Dear Sir,

DOA : 12/02/2019

Cost of Repair to Vehicle PC7564T

With reference to the above-mentioned, we are pleased to quote as follows:-

| No. | DESCRIPTION | QTY | U/PRICE (S\$) | AMOUNT (S\$) |
|-----------|--|-----|---------------|-------------------|
| 1. | Rear Engine Cover Assy SVC X | 1 | 2,800.00 | 2,800.00 |
| 2. | Rhs Rear Cap Panel Assy SVC X | 1 | 1600.00 | 1600.00 |
| 3. | Rear Bumper Assy DEF / | 1 | 1800.00 | 1800.00 1500/ |
| 4. | 60 KM Sticker NEC / | 1 | 5.00 | 5.00 / |
| 5. | RHS Rear Tail lamp CRA / | 1 | 280.00 | 280.00 / |
| 6. | HIGER Air Con Assy SVC X | 1 | 2500.00 | 2500.00 |
| 7. | Aircon Fanbelt CUT / | 1 | 225.00 | 225.00 180/ |
| 8. | Spray Painting on the whole rear cap, rear engine cover, rear bumper with Artwork | 1 | 3000.00 | 1500 3000.00 -10% |
| 9. | Labour & Misc. Charges: To remove the affected parts & all relevant attachment & fittings to commence repairs; cut & weld the necessary parts as listed above; panel beat & reshapes the affected areas; replace the damaged components, reinstall & realign all necessary parts (16Mandays) | 16 | 400.00 | 6400.00 1400 |
| 10. | Loss of use | 8 | 250.00 | 2000.00 } x 95% |
| SUB-TOTAL | | | | S\$20,610.00 |

Thanks you.
Yours faithfully,

Vincent Yeo
Claims Department

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

+ 6% GST

Hwee Jie-LKK
20/2/19

L/s Sdaps.

2: US \$ 3100



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI19003079/Kpa3

Date: 25/02/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

PC 7464T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20/02/2019 at the premises of M/s The One Holdings Pte Ltd - Woodlands and have the following to report:-

| | | |
|-------------------------------|-------|-----------|
| Workshop Estimate Amount | : S\$ | 20,610.00 |
| Revised Estimate Amount | : S\$ | 5,210.00 |
| "Check" Items Amount | : S\$ | - |
| Total (Including Check Items) | : S\$ | 5,210.00 |
| | | |
| Market Value | : S\$ | - |
| LTA Reimbursement Value | : S\$ | - |
| Nett Value | : S\$ | - |

Description of Damage:

The vehicle sustained damages at the
Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

ONG HWEE JIE
Licensed Appraiser

Asher Sng (LKKAUTO)

From: Hilmi (TOH) <hilmi@theoneholdings.com.sg>
Sent: Monday, 25 November 2019 9:24 AM
To: Asher Sng (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING PC 7464T AND YP 4042Y ON 12/02/2019

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

Noted and accepted.

Process accordingly.

Thanks

Hilmi

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Friday, November 22, 2019 4:35 PM
To: Hilmi (TOH) <hilmi@theoneholdings.com.sg>
Subject: RE: ACCIDENT INVOLVING PC 7464T AND YP 4042Y ON 12/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

| | |
|---------------------------------|---------------------------|
| 1. Cost of Repair | \$ 3,700.00 |
| 2. Loss of Use (5 days x \$150) | \$ 750.00 |
| TOTAL | <u>\$ 4,450.00</u> |

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Hilmi (TOH) <hilmi@theoneholdings.com.sg>
Sent: Friday, 22 November 2019 2:14 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING PC 7464T AND YP 4042Y ON 12/02/2019

Dear Asher

Kindly see attachment. Please highlight to me if there is anything amiss.

I will amend it. If not, process accordingly.

Thanks

Regards

Muhd. Hilmi Deres
The One Holdings Pte Ltd
Tel : +65 6755 8810
Fax : +65 6755 8809
Mobile : +65 97480340
Email Add : hilmi@theoneholdings.com.sg
ROC no: 201704052Z

From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, November 21, 2019 10:29 AM
To: hilmi@theoneholdings.com.sg
Subject: ACCIDENT INVOLVING PC 7464T AND YP 4042Y ON 12/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Hilmi,

We refer to the above matter.

ACCIDENT INVOLVING PC 7464T AND YP 4042Y ON 12/02/2019

Our surveyor have finalise COR at \$3,700.00 (exclude gst) 5 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

81k/51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Cert No./Policy No. : D18MTSCBU000784
1. Registration No. : PC7464T
2. Insured Name : DIAMOND COACH SINGAPORE PTE. LTD.
3. Commencement Date : 20 DECEMBER 2018 00:00
4. Expiry Date : 19 DECEMBER 2019 23:59
5. Coverage : Market value at time of loss - Comprehensive
6. Excess : \$3500 - Section I
: \$1000 - Section II

7. Persons or Classes of Persons entitled to drive*

b) Any person provided he is in the Insured's employ and is driving on their order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

8. Limitations as to use*

- a) Use only for the carriage of passengers or goods in connection with the Insured's business.
- b) Use only in the Republic of Singapore.

The Policy does not cover

- 1) Use for racing, pacemaking, reliability trial or speed-testing.
- 2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

9. ExcelDrive Workshops & Accident Reporting

It is a condition precedent to liability that the Policyholder shall, together with the Motor Vehicle, call at the Company's Accident Reporting Center and report the accident within 24 hours of the accident or by the next working day thereof.

It is compulsory to have the accident repairs to the insured vehicle carried out at ExcelDrive Workshops, otherwise claim is not payable.

In an emergency and for directions to the Company's Accident Reporting Centers, please contact our Emergency Hotline : (65) 6226 3323

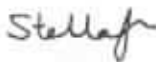
Visit www.sompo.com.sg for list of ExcelDrive Workshops and Accident Reporting Centers.

HP: MAYBANK



I/We HEREBY CERTIFY that the policy to which this certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Sompo Insurance Singapore Pte. Ltd.



Date/Time of Issue : 04 DECEMBER 2018 13:48

*Limitation rendered inoperative by section 8 of the Motor Vehicles(Third-Party Risks and Compensation)Act (Chapter 189 and section 95 of the Road Transport Act 1987)(Malaysia), are not to be included under these headings

IMPORTANT NOTICE

- 1 Insureds are hereby warned that under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap 189), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.
- 2 Insureds are further warned that on the sale of a motor vehicle or if for any reason the insurance is terminated during its currency, they must surrender the Certificate of Insurance and the Policy to the insurance company if the Certificate of Insurance has been lost or destroyed a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap 189).
- 3 The Policy will cease to be valid once the motor vehicle has been sold to another person. It is not transferable to a new owner of the Vehicle.
- 4 Please note that this insurance is subject to the premium being paid and received in full by the Company (a) before the inception date where the Policy is to be issued to an individual; or (b) within the period specified in the Premium Payment Warranty applied to the Policy in all other instances.
- 5 Insurance coverage under this Policy is subject to the terms and conditions as stipulated in the Motor Insurance Policy.

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 26 February, 2019 11:57 AM
To: 'EQI PRS'
Cc: 'Janet Tan'; 'Joel Goh'; 'Tan Wei Yin'; CS A Team; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Our ref: YP4042Y: GIA Report PC7464T -PRS
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI ref: TBA
LKK REF: CC4/EQI19003392/Jpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: PC 7464T

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Thursday, 14 February, 2019 2:25 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: Our ref: YP4042Y: GIA Report PC7464T -PRS

Dear All,

Insured had reported – see attached.

You may proceed with DS.

Thks.

We have decided to pick LKK Auto Consultants Pte Ltd.

Recently we have one case and it's also from LKk.

Can we get the same personel Mr Hwee Jie.

Thanks and Regards

Hilmi

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, February 13, 2019 3:57 PM

To: hilmi@theoneholdings.com.sg; Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Subject: Our ref: YP4042Y: GIA Report PC7464T -PRS

Without Prejudice
Save As To Costs

Dear Sir/Madam,

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

Our insured has yet to report.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|---|--|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Kelvin Automotive Appraising Services Tel: 81825263 | 8) Automotive Appraiser & Surveying Services |

Regards

Muhd.Hilmi Deres

The One Holdings Pte Ltd

Tel : +65 6755 8810

Fax : +65 6755 8809

Mobile : +65 97480340

Email Add : hilmi@theoneholdings.com.sg

ROC no:201704052Z



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ19003392/Jea3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 16-12-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|-----------------|----------------|------------|
| Insured Veh. | YP 4042Y | Veh. Inspected | PC 7464T |
| Policy No. | DMCPHQ18-006105 | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | JANET | Assign Date | 14/02/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|-------------------|--------------|------------|
| Make & Model | HIGER | c.c | 6692 |
| Engine No. | HIDDEN | Year of Reg. | 2018 |
| Chassis No. | LKLR1GSJ4JA725704 | Colour | GREEN |
| Odometer | 9719 | Steering | IN ORDER |
| Brakes | JAMMED | Modification | SPORTS RIM |
| General | GOOD | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|--------------|-------|---------|
| R/H Front Tyre | 11 R22.5 | TR685 | 7 mm |
| L/H Front Tyre | 11 R22.5 | TR685 | 7 mm |
| R/H Rear Tyre | 11 R22.5 (D) | TR685 | 7/7 mm |
| L/H Rear Tyre | 11 R22.5 (D) | TR685 | 7/7 mm |

4. Description of Damages

| |
|--|
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS. |
|--|

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 12/02/2019 | Inspection Date | 20/02/2019 |
| Survey held at | THE ONE HOLDINGS PTE LTD 8 WOODLANDS INDUSTRIAL PARK E3 WOODLANDS INDUSTRIAL PARK E SINGAPORE 757786 | | |

5a. Remarks

| |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

5b. Estimate Days of Repair

| | |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 5 Working Days |
|-------------------------------------|----------------|

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 7464T

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|-------------|---------------------------|-------------------|
| | <u>REPLACEMENT OF PARTS</u> | | | |
| 1 | REAR ENGINE COVER ASSY | SERVICEABLE | 2,800.00 | - |
| 1 | RHS REAR CAP PANEL ASSY | SERVICEABLE | 1,600.00 | - |
| 1 | REAR BUMPER ASSY | DEFORMED | 1,800.00 | 1,500.00 |
| 1 | 60KM STICKER | NECESSARY | 5.00 | 5.00 |
| 1 | RHS REAR TAIL LAMP | CRACKED | 280.00 | 280.00 |
| 1 | HIGER AIR CON ASSY | SERVICEABLE | 2,500.00 | - |
| 1 | AIRCON FANBELT | CUT | 225.00 | 180.00 |
| | LESS 10% DISCOUNT | | - | -196.50 |
| | | | 9,210.00 | 1,768.50 |
| | <u>LABOUR</u> | | | |
| | SPRAY PAINTING ON THE WHOLE REAR CAP ,REAR ENGINE COVER ,REAR BUMPER WITH ARTWORK. | | 3,000.00 | 1,500.00 |
| | LABOUR & MISC,CHARGES : TO REMOVE THE AFFECTED PARTS & ALL RELEVANT ATTACHMENT & FITTINGS TO COMMENCE REPAIRS;CUT & WELD THE NECESSARY PARTS AS LISTED ABOVE ,PANEL BEAT & RESHAPES THE AFFECTED AREAS :REPLACE THE DAMAGED COMPONENTS ,REINSTALL & REALIGN ALL NECESSARY PARTS (16MANDAYS). | | 6,400.00 | 1,400.00 |
| | | | 9,400.00 | 2,900.00 |
| | GRAND TOTAL | | 18,610.00 | 4,668.50 |
| | RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | 3,700.00 |

Report Ref No. CC4/EQ19003392/Jea3q2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.